

ORIGINAL

BELLSOUTH

BellSouth Telecommunications, Inc.
Suite 400
150 South Monroe Street
Tallahassee, FL 32301-1556

marshall.criser@bellsouth.com

Marshall M. Criser III
Vice President
Regulatory & External Affairs

850 224 7798
Fax 850 224 5073

September 21, 2004

Ms. Blanca S. Bayo
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

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COMMISSION
CLERK

RE: Hurricane Frances and Ivan

(040000)

Dear Ms. Bayo:

Pursuant to the requirements of Section 2(d)(1) of the Stipulation and Settlement By and Between the Office of Public Counsel and BellSouth Telecommunications, Inc., approved by approved by the Florida Public Service Commission on August 13, 2001, by Order No. PSC-01-1643-FOF-TP in Docket No. 991378-TL, Bellsouth hereby declares a continuing service emergency due to Hurricane Ivan.

- JMP** _____
- COM** _____ Hurricane Ivan made landfall in the Florida Panhandle Wednesday, September 15, 2004. Due to the severity of Hurricane Ivan, and continuing efforts to restore service due to Hurricane Frances,
- CTR** _____ BellSouth continues to declare its entire service area in the State of Florida as the service
- ECR** _____ emergency area effective September 15, 2004 (the date that Hurricane Ivan made landfall).
- GCL** _____ BellSouth will provide updates to our recovery efforts and advise the Commission when the
- OPC** _____ service emergency period is concluded. BellSouth is making public service announcements to
- MMS** _____ inform customers of the fact that indefinite commitments for installation and repair services are
- RCA** _____ being made throughout the State of Florida.

- SCR** _____
- SEC** 1
- OTH** _____

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

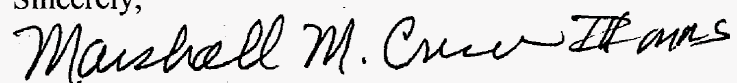
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FPSC-COMMISSION CLERK

If you have any questions concerning this matter, please call me.

Sincerely,

A handwritten signature in black ink that reads "Marshall M. Criser III". The signature is written in a cursive style with a large, prominent "M" and "C".

Marshall M. Criser III

Cc: Braulio L Baez, Chairman
J. Terry Deason
Lila A. Jaber
Rudolph Bradley
Charles M. Davidson
Beth Salak
Lisa Harvey
Rhonda Hicks
Harold McLean
Charles Beck
Scott Mulcahy