BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION DOCKET NO. 040002-EG DETERMINATION OF CONSERVATION COSTS RECOVERY FACTOR

Direct Testimony of GEOFFREY L. HARTMAN On Behalf of FLORIDA PUBLIC UTILITIES COMPANY

1	Q. Please state your name and business address.
2	A. Geoffrey L. Hartman: my business address is
3	P.O. Box 3395 West Palm Beach, Florida 33402-
4	3395.
5	Q. By whom are you employed and in what capacity?
6	A. I am employed by Florida Public Utilities
7	Company as Manager, Customer Development.
8	Q. What is the purpose of your testimony at this
9	time?
10	A. To advise the Commission as to the Conservation
11	Cost Recovery Clause Calculation for the period
12	January, 2005 through December, 2005.
13	Q. What respectively are the total projected costs
14	for the period January 2005 through December,
15	2005 in the Consolidated Electric Division?
16	A. The total projected Conservation Program Costs
17	are \$511,639. Please see Schedule C-2, page 2,

- for the programmatic and functional breakdown of these total costs. Q. What is the true-up amount to be applied to determine the projected net total costs for the period January 2004 through December 2004? A. As reflected in the "C" Schedules, the true-up amount for Consolidated Electric Division is \$64,152. The amount is based upon eight months actual and four months estimated data.
 - Q. What are the resulting net total projected conservation costs to be recovered during this period?
 - A. The net total costs to be recovered are \$447,487.

- Q. What is the Conservation Adjustment Factor necessary to recover these projected net total costs?
- A. The Conservation Adjustment Factor is \$.00057 per KWH.
- Q. Are there any exhibits that you wish to sponsor in this proceeding?
- A. Yes. I wish to sponsor as exhibits for each division Schedules C-1, C-2, C-3, C-4, and C-5

1 (Composite Prehearing Identification Number 2 GLH-1), which have been filed with this 3 testimony. 4 Q. How does Florida Public Utilities plan to 5 promote the Commission approved conservation programs to customers? 6 7 A. These programs will be promoted through the 8 continued implementation of the company's "Good 9 Cents" branding. 10 Q. What is the "Good Cents" branding? 11 A. "Good Cents" is a nationally recognized, 12 licensed energy conservation-branding program. 13 This program is fuel neutral by design and has 14 been successfully utilized by approximately 300 15 electric and natural gas utilities located 16 across 38 states from Maine, to Florida to 17 California and Washington. Q. How does Florida Public Utilities utilize this branding? 18 19 A. Florida public utilities has successfully 20 leveraged the GoodCents marketing by other utilities in northern Florida and southern 21

Georgia since approximately 1980 and has built a

high level of awareness within these electric

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territories.

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The Company uses the "Good Cents" branding to create 2 3 an awareness of its energy conservation among 4 consumers, businesses, builders and developers. 5 Florida Public Utilities will leverage the high 6 visibility brand, well established national 7 image of quality, value and savings, established 8 public awareness, and proven promotional lift 9 (average 11%) to build participation in our 10 residential and commercial energy conservation 11 programs. We will apply the branding strategy 12 to promotional activities via broadcast and 13 print media, educational events and collateral 14 materials. Through this branding, end users and 15 specifiers can readily identify where to obtain 16 energy expertise to assist them with their 17 energy decisions.

- Q. Does Florida Public Utilities Company expect to make any modifications to the manner in which it promotes the approved energy conservation programs during the period January 1, 2005 through December 31, 2005?
- A. Yes. Florida Public Utilities Company plans to

1	strengthen the GoodCents branding and
2	conservation message through targeted marketing
3	and education efforts and by including the
4	conservation brand as a key component to our
5	program name and consumer education message.
6	The program titles will be updated as follows.
7	1. Residential Geothermal Heat Pump Program
8	2. GoodCents Home / Energy Star Program (Residential New
9	Construction)
10	3. GoodCents Energy Survey (GoodCents Energy Survey)
11	4. GoodCents Heating & Cooling Efficiency Upgrade Program -
12	NEW PROGRAM 2005
13	5. GoodCents Ceiling Insulation Upgrade Program (Residential) -
14	NEW PROGRAM 2005
15	6. GoodCents Commercial Building Program (Commercial New
16	Construction)
17	7. GoodCents Commercial Energy Survey (Commercial Technical
18	Assistance)
19	8. GoodCents Commercial Indoor Efficient Lighting Rebate
20	<u>Program – NEW PROGRAM 2005</u>
21	9. Conservation Demonstration and Development (CDD)
22	Program - NEW PROGRAM 2005

1		10. Low Income
2		11. Affordable Housing Builders and Providers
3		
4	Th	ne strengthened GoodCents branding will also direct
5		consumers to improved web site information
6		services and will be supported in the field by
7		expanded manpower resources and conservation
8		services.
9	Q.	. Has Florida Public Utilities Company included
10		the estimated cost of the campaign in the
11		projected costs associated with the conservation
12		programs?
13	A	. Yes, the estimated cost of the campaign and
14		services are included in the budget projections
15		for 2005.
16	Q	. Does this conclude your testimony?
17	А	. Yes.

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION

ENERGY CONSERVATION ADJUSTMENT SUMMARY OF COST RECOVERY CLAUSE CALCULATION

FOR MONTHS

January-05 THROUGH December-05

1.	TOTAL INCREMENTAL COSTS (SCHEDULE C-2, PAGE 1, LINE 33)	511,639
2.	TRUE-UP (SCHEDULE C-3,PAGE 4,LINE 11)	(64,152)
3.	TOTAL (LINE 1 AND LINE 2)	447,487
4.	RETAIL KWH/THERM SALES	788,843,000
5.	COST PER KWH/THERM	0.00056727
6.	REVENUE TAX MULTIPLIER *	1.00072
7.	ADJUSTMENT FACTOR ADJUSTED FOR TAXES (LINE 5 X LINE 6)	0.00056800
8.	CONSERVATION ADJUSTMENT FACTOR- (ROUNDED TO THE NEAREST .001 CENTS PER KWH/THERM)	0.00057

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COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION

ESTIMATED CONSERVATION PROGRAM COSTS

FOR MONTHS

January-05 THROUGH

December-05

A.	ESTIMATED EXPENSE BY PROGRAM	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER D	ECEMBER	TOTAL
1	In Concert with the Environment (program eliminated)													0
2.	Direct Leakage Repair													0
3.	Residential Geothermal Heat Pump													0
4.	Residential Energy Audits													0
5.	Low Income Customer Energy Audits													0
6.	FPU Express													0
7.	Enhanced Good Cents Home													0
8.	Commercial/Industrial Good Cents Building													0
9.	Commercial/Industrial Energy Audits & Tech. Assit.													0
10.	Common	8,746	8,740	8,740	8,740	8,740	8,740	8,740	8,740	8,740	8,740	8,740	8,740	104,886
11.	Residential Geothermal Heat Pump	386	430	430	430	430	430	430	430	430	430	430	430	5,116
12.	GoodCents Home/Energy Star	9,767	9,810	9,810	9,810	9,810	9,810	9,810	9,810	9,810	9,810	9,810	9,810	117,677
13.	GoodCents Energy Survey Program	9,381	9,380	9,380	9,380	9,380	9,380	9,380	9,380	9,380	9,380	9,380	9,380	112,561
New	GoodCents HVAC Efficiency Upgrade Program	3,421	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	40,931
New	GoodCents Ceiling Insulation upgrade Program	3,421	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	3,410	40, 9 31
New	GoodCents Commercial Indoor Lighting Rebate	1,021	1,070	1,070	1,070	1,070	1,070	1,070	1,070	1,070	1,070	1,070	1,070	12,791
New	Conservation Demonstration & Development	2,152	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	25,582
15.	GoodCents Commercial Building	1,656	1,710	1,710	1,710	1,710	1,710	1,710	1,710	1,710	1,710	1,710	1,710	20,466
16.	GoodCents Commercial Tech. Assistance	2,152	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	2,130	25,582
17.	Low Income	248	210	210	210	210	210	210	210	210	210	210	210	2,558
18.	Affordavle Housing/Builders Program	215	213	213	213	213	213	213	213	213	213	213	213	2,558
19.														
31.	TOTAL ALL PROGRAMS	42,566	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	511,639
32.	LESS AMOUNT INCLUDED IN RATE BASE													
33.	RECOVERABLE CONSERVATION EXPENSES	42,566	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	42,643	511,639

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION

SCHEDULE C-2 PAGE 2 OF 3

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM

FOR MONTHS

January-05 THROUGH

December-05

11. Residential Geothermal Heat Pump 2,000 1,000 0 1,200 0 525 391 0 0 0 5,116 0 12. GoodCents Home/Energy Star 30,000 71,000 0 1,527 0 8,000 1,500 5,000 0 550 117,677 0 1 12. GoodCents Home/Energy Survey Program 35,700 34,800 0 5,750 8,275 9,675 4,750 9,111 0 4,500 112,661 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 0 0 0 0 0 0
10. Common 51,109 14,700 2,000 3,500 10,230 3,900 3,000 16,290 0 157 104,886 0 11 11. Residential Geothermal Heat Pump 2,000 1,000 0 1,200 0 525 391 0 0 0 5,116 0 12. GoodCents Home/Energy Star 30,000 71,000 0 1,527 0 8,000 1,500 5,000 0 650 117,677 0 11 13. GoodCents Energy Survey Program 35,700 34,800 0 5,750 8,275 9,675 4,750 9,111 0 4,500 112,561 0 11 NewGoodCents HVAC Efficiency Upgrade Program 13,500 20,000 0 0 0 0 0 0 481 2,000 4,500 450 40,931 0 NewGoodCents Ceiling insulation upgrade Program 14,500 20,000 0 0 0 0 0 431 2,000 4,000 0 40,931 0 NewGoodCents Commercial Indoor Lighting Rebate 6,291 3,000 0 0 6,808 1,200 2,500 7,173 2,300 0 1,101 25,562 0 15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 9,00 601 350 0 115 20,466 0	M 006
11. Residential Geothermal Heat Pump 2,000 1,000 0 1,200 0 525 391 0 0 0 5,116 0 12. GoodCents Home/Energy Star 30,000 71,000 0 1,527 0 8,000 1,500 5,000 0 550 117,677 0 1 12. GoodCents Home/Energy Survey Program 35,700 34,800 0 5,750 8,275 9,675 4,750 9,111 0 4,500 112,661 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
12. GoodCents Home/Energy Star 30,000 71,000 0 1,527 0 8,000 1,500 5,000 0 650 117,677 0 1 1 3. GoodCents Energy Survey Program 35,700 34,800 0 5,750 8,275 9,675 4,750 9,111 0 4,500 112,561 0 1 1 NewGoodCents Celling insulation upgrade Program 14,500 20,000 0 0 0 0 481 2,000 4,500 450 40,931 0 NewGoodCents Celling insulation upgrade Program 14,500 20,000 0 0 0 0 431 2,000 4,000 0 40,931 0 NewGoodCents Commercial Indoor Lighting Rebate 6,291 3,000 0 0 0 0 0 0 0 0 3,500 0 12,791 0 NewConservation Demonstration & Development 4,500 0 0 0 6,808 1,200 2,500 7,173 2,300 0 1,101 25,582 0 15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 900 601 350 0 115 20,466 0 2	5.116
13. GoodCents Energy Survey Program 35,700 34,800 0 5,750 8,275 9,675 4,750 9,111 0 4,500 112,561 0 1 NewGoodCents HVAC Efficiency Upgrade Program 13,500 20,000 0 0 0 0 481 2,000 4,500 450 40,931 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	17.677
NewGoodCents HVAC Efficiency Upgrade Program 13,500 20,000 0 0 0 481 2,000 4,500 450 40,931 0 NewGoodCents Ceiling insulation upgrade Program 14,500 20,000 0 0 0 431 2,000 4,000 0 40,931 0 NewGoodCents Commercial Indoor Lighting Rebate 6,291 3,000 0 0 0 0 0 3,500 0 12,791 0 NewConservation Demonstration & Development 4,500 0 0 6,808 1,200 2,500 7,173 2,300 0 1,101 25,582 0 2 15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 900 601 350 0 115 20,466 0	12,561
NewGoodCents Ceiling Insulation upgrade Program 14,500 20,000 0 0 0 0 431 2,000 4,000 0 40,931 0 NewGoodCents Commercial Indoor Lighting Rebate 6,291 3,000 0 0 0 0 0 0 3,500 0 12,791 0 NewConservation Demonstration & Development 4,500 0 0 6,808 1,200 2,500 7,173 2,300 0 1,101 25,562 0 15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 900 601 350 0 1,15 20,466 0	10,931
NewGoodCents Commercial Indoor Lighting Rebate 6,291 3,000 0 0 0 0 0 0 3,500 0 12,791 0 NewConservation Demonstration & Development 4,500 0 0 6,808 1,200 2,500 7,173 2,300 0 1,101 25,582 0 2 15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 900 601 350 0 115 20,466 0	10,931
NewConservation Demonstration & Development 4,500 0 0 6,808 1,200 2,500 7,173 2,300 0 1,101 25,582 0 2 15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 900 601 350 0 115 20,466 0 2	12,791
15. GoodCents Commercial Building 10,000 7,500 0 1,000 0 900 601 350 0 115 20,466 0 2	25,582
	20,466
16. GoodCents Commercial Tech. Assistance 13,900 8,000 0 0 0 1,350 2,332 0 0 0 25,582 0 2	25,582
	2,558
18. Affordavle Housing/Builders Program 2,000 0 0 0 0 258 0 200 0 100 2,558 0 19. 20,	2,558
31. TOTAL ALL PROGRAMS 185,500 180,000 2,000 19,785 19,705 27,408 20,659 37,251 12,000 7,331 511,639 0 51 32. LESS: BASE RATE RECOVERY	1,639
33. NET PROGRAM COSTS 185,500 180,000 2,000 19,785 19,705 27,408 20,659 37,251 12,000 7,331 511,639 0 51	1.639

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SCHEDULE C-2 PAGE 3 OF 3

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION SCHEDULE OF CAPITAL INVESTMENT, DEPRECIATION & RETURN ESTIMATED FOR MONTHS January-05 THROUGH December-05

	ESTIMATED FOR MONTHS Saidary-05	inkoodii	December-05												
	PROGRAM NAME:	BEGINNING OF PERIOD	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
1.	INVESTMENT														
2.	DEPRECIATION BASE														
3.	DEPRECIATION EXPENSE														
4. 5.	CUMULATIVE INVESTMENT LESS:ACCUMULATED DEPRECIATION														
ŝ.	NET INVESTMENT								<u>_</u>						
7.	AVERAGE NET INVESTMENT														
3.	RETURN ON AVERAGE INVESTMENT														
€.	EXPANSION FACTOR														
0.	RETURN REQUIREMENTS														
1.	TOTAL DEPRECIATION EXPENSE AND RETURN REQUIREMENT	\$													NONE

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION CONSERVATION PROGRAM COSTS

SCHEDULE C-3 PAGE 1 OF 5

ACTUAL FOR MONTHS	January-04	THROUGH	August-04
ESTIMATED FOR MONTHS	September-04	THROUGH	December-04
ESTIMATED FOR MONTHS	September-04	INKOUGH	December-04

	PROGRAM NAME	LABOR & PAYROLL	ADVERTISING	LEGAL	OUTSIDE SERVICES	VEHICLE COST	MATERIALS & SUPPLIES	TRAVEL	GENERAL & ADMIN.	INCENTIVES	OTHER	SUB TOTAL	PROGRAM REVENUES	TOTAL
	_													
10.	Common													
	A. ACTUAL:	32,302	2,790	3,152	21,294	11,169	4,005	758	18,099	0	459	94,028		94,028
	B. ESTIMATED	23,340	0	2,000	0	6,780	2,270	3,330	6,680	0	0	44,40C		44,400
	C. TOTAL	55,642	2,790	5,152	21,294	17,949	6,275	4,088	24,779	. 0	459	138,428		138,428
11.	Residential Geothermal Heat Pump													
	A. ACTUAL	0	0	0	0	. 0	0	0	. 0	0	G.	. 0		0
	B. ESTIMATED	. 1,000	0	0	330	0	270	0	0	0	0	1,600		1,600
	C. TOTAL	1,000	0	0	330	0	270	0	0	0	Ō	1,600		1,600
12.	GoodCents Home/Energy Star													
	A. ACTUAL	22,722	41,173	0	1,107	16	4,183	2,746	5,576	47	0	77,570		77,570
	B. ESTIMATED	11,670	16,000	0	330	0	3,370	1,000	1,670	0	0	34,040		34,040
	C. TOTAL	34,392	57,173	0	1,437	16	7,553	3,746	7,246	47	0	111,610		111,610
13.	GoodCents Energy Survey Program													
	A. ACTUAL	24,087	49,324	0	0	0	42	686	550	а	0	74,689		74,689
	B. ESTIMATED	11,670	16,000	0	770	0	3,340	670	1,670	a	0	34,120		34,120
	C. TOTAL	35,757	65,324	0	770	0	3,382	1,356	2,220	a	0	108,809		108,809
14	GoodCents Ceiling Insulation upgrade	Program												
	A. ACTUAL	0	0	0	0	0	0	0	(3,226)	0	0	(3,226)		(3,226)
	B. ESTIMATED	0	. 0	0	. 0	C	0	0	4,320	0	0	4,320		4,320
	C. TOTAL	0	0	00_	0	0	0	0	1,094	0	0	1,094		1,094
	SUB-TOTAL ACTUAL	79,111	93,287	3,152	22,401	11,185	8,230	4,190	20,999	47	459	243,061		243,061
	SUB-TOTAL ESTIMATED	47,680	32,000	2,000	1,430	6,780	9,250	5,000	14,340	0	0	118,480		118,480

LESS: INCLUDED IN RATE BASE ACTUAL ESTIMATED TOTAL

NET PROGRAM COSTS

SEE PAGE 1A

EXHIBIT NO.

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FLORIDA PUBLIC UTILITIES COMPANY
(GLH-1)
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COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION CONSERVATION PROGRAM COSTS

SCHEDULE C-3 PAGE 1A OF 5

	ACTUAL FOR MONTHS ESTIMATED FOR MONTHS	January-04 September-04	THROUGH THROUGH	August-04 December-04										
	PROGRAM NAME	LABOR & PAYROLL	ADVERTISING	LEGAL	OUTSIDE SERVICES	VEHICLE COST	MATERIALS & SUPPLIES	TRAVEL	GENERAL & ADMIN.	INCENTIVES	OTHER	SUB TOTAL	PROGRAM REVENUES	TOTAL
15.	GoodCents Commercial Building A. ACTUAL. B. ESTIMATED C. TOTAL	11,181 8,330 19,511	334 9,500 9,834	0 0 0	0 1,070 1,070	0 0 0		0 870 870	0 1,670 1,670	0	0 0 0	11,515 23,440 34,955		11,515 23,440 34,955
16.	GoodCents Commercial Tech. Assistance A. ACTUAL B. ESTIMATED C. TOTAL	13,064 8,330 21,394	8,395 12,670 21,065	0 0 0	6,221 1,070 7,291	0 0 0	2,060	0 800 800	508 1,670 2,178	0	0	28,188 26,600 54,788		28,188 26,600 54,788
17.	Low Income A. ACTUAL B. ESTIMATED C. TOTAL	0 330 330	0 0 0	0 0 0	0 0 0	0 0	0 90 90	0 0 0	0 180 180	0	0 0 0	0 600 600		0 600 600
18.	Affordavle Housing/Builders Program A. ACTUAL B. ESTIMATED C. TOTAL	0 330 330	0 0	0 0 0	0 0 0	0 0 0	0 70 70	0	0 180 180	0	0 0 0	0 580 580		0 580 580
19.	2000 Programs remaining Expenses A. ACTUAL B. ESTIMATED C. TOTAL	0 0 0	0 0 0	D 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0	0 0 0	0 0 0	0 0 0		0 0 0
	TOTAL ACTUAL TOTAL ESTIMATED	103,356 65, 000	102,016 54,170	3,152 2,000	28,622 3,570	11,185 6,780	8,230 13,470	4,190 6,670	21,507 18,040	47 0	459 0	282,764 169,700	0	282,764 169,700
Li	ESS: INCLUDED IN RATE BASE ACTUAL ESTIMATED TOTAL					·								
NET	PROGRAM COSTS	168,356	156,186	5,152	32,192	17,965	21,700	10,860	39,547	47	459	452,464	0	452,464

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION SCHEDULE OF CAPITAL INVESTMENT, DEPRECIATION AND RETURN

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

January-04 September-04

THROUGH August-04
THROUGH December-04

		BEGINNING OF PERIOD	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
1.	INVESTMENT														
2.	DEPRECIATION BASE														
3.	DEPRECIATION EXPENSE								···						
4. 5.	CUMULATIVE INVESTMENT LESS:ACCUMULATED DEPRECIATION														
6.	NET INVESTMENT														
7.	AVERAGE NET INVESTMENT														
8.	RETURN ON AVERAGE INVESTMENT														
9.	EXPANSION FACTOR														
10.	RETURN REQUIREMENTS														
11.	TOTAL DEPRECIATION EXPENSE AND RETURN REQUIREMENT	_										•			NONE

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SCHEDULE C-3 PAGE 3 OF 5

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION CONSERVATION PROGRAM COSTS

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

January-04 THROUGH August-04 September-04 THROUGH December-04

	ACTUAL					TOTAL ACTUAL		ESTIMATED				GRAND TOTAL			
A. ESTIMATED EXPENSE BY PROGRAM	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST		SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	ESTIMATED	TOTAL
10 Common	13,322	10,758	7,211	5,239	26,296	6,900	14,677	9,625	94,028	11,100	11,100	11,100	11,100	44,400	138,428
11 Residential Geothermal Heat Pump	0	0	Ð	0	0	0	0	0	. 0	400	400	400	400	1,600	1,600
12 GoodCents Home/Energy Star	12,818	7,055	7,866	11,746	6,311	12,710	7,995	11,069	77,570	8,510	8,510	8,510	8,510	34,040	111,610
13 GoodCents Energy Survey Program	6,871	6,824	11,684	9,886	5,195	12,900	9,456	11,873	74,689	8,530	8,530	8,530	8,530	34,120	108,809
14 GoodCents Ceiling Insulation upgrade Program	(60)	(55)	(60)	0	(2,871)	(60)	(60)	(60)	(3,226)	1,080	1,080	1,080	1,080	4,320	1,094
15 GoodCents Commercial Building	(110)	1,144	2,346	1,447	1,919	1,469	1,572	1,728	11,515	5,860	5,860	5,860	5,860	23,440	34,955
16 GoodCents Commercial Tech. Assistance	475	7,895	2,705	2,073	2,790	6,372	3,240	2,638	28,188	6,650	6,650	6,650	6,650	26,600	54,788
t7 Low Income	0	0	0	0	0	0	0	0	Q.	150	150	150	150	600	600
18 Affordavle Housing/Builders Program	0	0	0	. 0	. 0	0	0	0	0	145	145	145	145	580	580
19 2002 Programs Remaining Expenses	0	0	0	0	0	0	o	0	0	0	0	a	0	0	O

31. TOTAL ALL PROGRAMS	33,316	33,621	31,752	30,391	39,640	40,291	36,880	36,873	282,764	42,425	42,425	42,425	42,425	169,700	452,464
32. LESS AMOUNT INCLUDED IN RATE BASE															
33. RECOVERABLE CONSERVATION EXPENSES	33,316	33,621	31,752	30,391	39,640	40,291	36,880	36,873	282,764	42,425	42,425	42,425	42,425	169,700	452,464

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COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION ENERGY CONSERVATION ADJUSTMENT CALCULATION OF TRUE UP AND INTEREST PROVISION

	ACTUAL FOR MONTHS ESTIMATED FOR MONTHS	January-04 September-04	THROUGH THROUGH	August-04 December-04											
			JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
8. 1.	CONSERVATION REVENUES RCS AUDIT FEES a. b. c.														
2.	CONSERVATION ADJ REVENUE (NET OF REVENUE TAXES)		34,896	32,381	31,837	28,160	28,34 <u>3</u>	37,700	39,902	39,136	34,017	34,042	34,057	34,371	408,842
3.	TOTAL REVENUES	<u> </u>	34,896	32,381	31,837	28,160	28,343	37,700	39,902	39,136	34,017	34,042	34,057	34,371	408,842
4.	PRIOR PERIOD TRUE-UPADJ NOT APPLICABLE TO PERIOD	A _{rea}	8,882	8,882	8,882	8,882	8,882	8,882	8,882	8,882	8,882	8,882	8,882	8,878	106,580
5.	CONSERVATION REVENUES APPLICABLE TO PERIOD		43,778	41,263	40,719	37,042	37,225	46,582	48,784	48,018	42,899	42,924	42,939	43,249	515,422
6.	CONSERVATION EXPENSES (FORM C-3,PAGE 3)		33,316	33,621	31,752	30,391	39,640	40,291	36,880	36,873	42,425	42,425	42,425	42,425	452,464
7.	TRUE-UP THIS PERIOD		10,462	7,642	8,967	6,651	(2,415)	6,291	11,904	11,145	474	499	514	824	62,958
8.	INTEREST PROVISION THIS		00		67		00	91	108	122	124	. 440	402	. 91	4.404
9.	PERIOD (C-3,PAGE 5) TRUE-UP & INTEREST PROVISION	1	93 106,580	89 108,253	87 107,102	88 107,274	86 105,131	93,920	91,420	94,550	96,935	113 88,651	102 80,381	72,115	1,194 106,580
10.	PRIOR TRUE-UP COLLECTED (REFUNDED)		(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,882)	(8,878)	(106,580)
11.	END OF PERIOD TOTAL NET TRUI UP (SUM OF LINES 7,8,9,10)	E-	108,253	107,102	107,274	105,131	93,920	91,420	94,550	96,935	88,651	80,381	72,115	64,152	64,152

COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION ENERGY CONSERVATION ADJUSTMENT CALCULATION OF TRUE UP AND INTEREST PROVISION

ACTUAL FOR MONTHS ESTIMATED FOR MONTHS

January-04 THROUGH August-04 September-04 THROUGH December-04

		JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
C.	INTEREST PROVISION													
1.	BEGINNING TRUE-UP (LINE B-9) ENDING TRUE-UP BEFORE INTEREST	106,580	108,253	107,102	107,274	105,131	93,920	91,420	94,550	96,935	88,651	80,381	72,115	64,152
-	(LINE B7+B9+B10)	108,160	107,013	107,187	105,043	93,834	91,329	94,442	_96,813	88,527	80,268	72,013	64,061	62,958
3.	TOTAL BEG. AND ENDING TRUE-UP	214,740	215,266	214,289	212,317	198,965	185,249	185,862	191,363	185,462	168,919	152,394	136,176	127,110
4.	AVERAGE TRUE-UP (LINE C-3 X 50 %)	107,370	107,633	107,145	106,159	99,483	92,625	92,931	95,682	92,731	84,460	76,197	68,088	63,555
5.	INTEREST RATE-FIRST DAY OF REPORTING BUSINESS MONTH	1.06%	1.03%	0.98%	0.98%	1.03%	1.04%	1.33%	1.47%	1.60%	1.60%	1.60%	1,60%	
6.	INTEREST RATE-FIRST DAY OF	1.00%	1.0070	0,5076	0.55%	1.00%	1.0474	1.00%	1.47 74	1.0070	1.00%	1.00%	1,0078	
	SUBSEQUENT BUSINESS MONTH	1.03%	0.98%	0.98%	1.03%	1.04%	1.33%	1.47%	1,60%	1,60%	1,60%	1.60%	1.60%	
7	TOTAL (LINE C-5 + C-6)	2.09%	2.01%	1.96%	2.01%	2.07%	2.37%	2.80%	3.07%	3.20%	3.20%	3,20%	3.20%	
8.	AVG INTEREST RATE (C-7 X 50%)	1.05%	1.01%	0.98%	1.01%	1.04%	1.19%	1.40%	1.54%	1.60%	1.60%	1.60%	1.60%	
9.	MONTHLY AVERAGE INTEREST RATE	0.087%	0.084%	0.082%	0.084%	0.086%	0.099%	0.117%	0.128%	0.133%	0.133%		0.133%	
10	INTEREST PROVISION													
	(LINE C-4 X C-9)	93	89	87	88	86	91_	108	122	124	113	102	91	1,194

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COMPANY: FLORIDA PUBLIC UTILITIES COMPANY - CONSOLIDATED ELECTRIC DIVISION CALCULATION OF CONSERVATION REVENUES

FOR THE PERIOD January-04 THROUGH December-05

		KWH/THERM SALES (000)	CONSERVATION ADJUSTMENT REVE	NUE
	MONTH	(NET OF 3RD PARTY)	(NET OF REVENUE TAXES)	RATE
2004	JANUARY	66,234	34,896	ACTUAL
	FEBRUARY	61,042	32,381	ACTUAL
	MARCH	59,970	31,837	ACTUAL
	APRIL	52,975	28,160	ACTUAL
	MAY	53,523	28,343	ACTUAL
	JUNE	71,191	37.700	ACTUAL
	JULY	75,352	39,902	ACTUAL
	AUGUST	73,903	39,136	ACTUAL
	SEPTEMBER	63,930	34,017	0.53210 *
	OCTOBER	63,977	34,042	0.53210 *
	NOVEMBER	64,005	34,057	0.53210 *
	DECEMBER	64,594	34,371	0.53211 *
	SUB-TOTAL	770,696	408,842	
2005	JANUARY	68,504	38,860	0.056727
	FEBRUARY	62,499	35,454	0.056727
	MARCH	56,357	31,970	0.056727
	APRIL	52,643	29,863	0.056727
	MAY	60,391	34,258	0.056727
	JUNE	76,538	43,418	0.056727
	JULY	76,900	43,623	0.056727
	AUGUST	79,016	44,823	0.056727
	SEPTEMBER	75,193	42,655	0.056727
	OCTOBER	60,336	34,227	0.056727
	NOVEMBER	50,614	28,712	0.056727
	DECEMBER	<u>69,852</u>	<u>39,625</u>	0.056727
	SUB-TOTAL	788,843	447,488	
	TOTALS	1,559,539	856,330	

^{*} Weighted average rates based on a consolidation of the separate rates for the two electric divisions.

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SCHEDULE C-5 PAGE 1 OF 12

- 1. Residential Geothermal Heat Pump
- 2. GoodCents Home/Energy Star Program
- 3. GoodCents Energy Survey Program
- 4. Residential Heating and Cooling Efficiency Upgrade Program
- 5. Residential Ceiling Insulation Upgrade Program
- 6. GoodCents Commercial Building Program
- 7. GoodCents Commercial Technical Assistance Program
- 8. Commercial Indoor Efficient Lighting Rebate Program
- 9. Educational/Conservation Demonstration and Development Program
- 10. Educational/Low Income
- 11. Educational/Affordable Housing Builders and Providers Program

DOCKET NO. 040002-EG FLORIDA PUBLIC UTILITIES CO. (GLH-1) PAGE 12 OF 23 PROGRAM TITLE: Residential Geothermal Heat Pump Program

PROGRAM DESCRIPTION: The objective of the Residential Geothermal Heat Pump Program is to reduce the demand and energy requirements of new and existing residential customers through the promotion and installation of advanced and emerging geothermal systems. Geothermal heat pumps provide significant benefits to participating customers in the form of reduced operating costs and increased comfort levels, and are superior to other available heating and cooling technologies with respect to source efficiency and environmental impacts. FPUC's Geothermal Heat Pump Program is designed to overcome existing market barriers, specifically, lack of consumer awareness, knowledge, and acceptance of this technology. This program will promote efficiency levels well above current market conditions, specifically those units with an Energy Efficiency Ratio (EER) of 13.0 or higher. According to the Department of Energy (DOE) geothermal technology is the most energy-efficient and environmentally clean space-conditioning system available today. Additionally, a recent DOE study indicates that geothermal systems have the lowest lifecycle cost of any HVAC system today.

PROGRAM PROJECTIONS: For January 2005 through December 2005: At this time no participation goals have been set.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005, projected expenses are \$5,116.

PROGRAM SUMMARY: Even though there is no particular goal for this program we continue our efforts to promote this technology and hope we will see a number of geothermal installations in the future. This program also receives the benefits from the advertising of the GoodCents Home/Energy Star Program, which promotes high efficient heating and cooling systems.

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PROGRAM TITLE: GoodCents Home/Energy Star Program

PROGRAM DESCRIPTION: The GoodCents Home Program has long been the standard for energy efficient construction in Northwest Florida and throughout other parts of the country where the GoodCents Program has been utilized by as many as 270 different utilities. For FPUC and our customers, GoodCents homes provides guidance concerning energy efficiency in new construction by promoting energy efficient home construction techniques by evaluating components in the categories of design and construction practices.

In an effort to further enhance the GoodCents Home Program and market it more efficiently and effectively, GoodCents signed a Memorandum of Understanding with the Department of Energy (DOE) and the Environmental Protection Agency (EPA). Since FPUC is a member of GoodCents this agreement provides the opportunity to offer the Energy Star Home Program to builders and customers and correlates the performance of GoodCents homes to the nationally recognized Energy Star efficiency label. In many cases, a standard GoodCents home will also qualify as an Energy Star Home. The GoodCents Home standards continue to exceed the minimum efficiency standards for new construction as set forth by the Florida Model Energy Code.

PROGRAM PROJECTION: For January 2005 through December 2005 the goal for the number of program participants is 60.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$117,677.

PROGRAM SUMMARY: Through this program, participating customers will experience lower utility bills, increased comfort, and the eligibility to utilize energy efficient home mortgage products. We continue to see a positive participation in this program due to the continuous effort in educating and advertising the benefits of this program to our customers and builders. We will continue to build a good working relationship with our builders and customers to ensure the success of this program.

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SCHEDULE C-5 PAGE 4 OF 12

FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED ELECTRIC DIVISION PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: GoodCents Energy Survey Program

PROGRAM DESCRIPTION: The objective of the GoodCents Energy Survey Program is to provide FPUC's residential customers with energy conservation advice that encourages the implementation of efficiency measures resulting in energy savings for the customer. FPUC views this program as a vehicle to promote the installation of cost-effective conservation features. During the survey process, the customer is provided with specific whole-house recommendations. The survey process also checks for possible duct leakage. If a problem is identified recommendations will be made for further analysis and repairs. Blower-door testing is required to identify and quantify the duct leakage and will be performed by a contractor. After identifying the leakage sites and quantities, the customer is given a written summary of the test findings and the potential for savings, along with a list of apporoved repair contractors. As a result, the increase in operating efficiencies provides for a reduction in weather-sensitive peak demand, as well as a reduction in energy consumption.

PROGRAM PROJECTIONS: For January 2005 through December 2005 the goal for the number of program participants is 360.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$112,561.

PROGRAM SUMMARY: This program provides participating customers with the information needed to determine which energy saving measures are best suited to their individual needs and requirements. We feel confident that by advertising the benefits of this program through bill inserts, promotional materials, newspaper, and cable TV we will continue to see a high participation level in this program.

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PROGRAM TITLE: Residential Heating and Cooling Efficiency Upgrade Program

PROGRAM DESCRIPTION: This program is directed at reducing the rate of growth in peak demand and energy throughout Florida Public Utilities Company's electricity service territories. The program will do this by increasing the saturation of high-efficiency heat pumps. Two types of rebates are offered, one is for replacing an existing resistance-heating system with a high efficiency heat pump and the second type is for replacing a lower-efficiency heat pump with a high-efficiency heat pump. FPUC will validate engineering analyses of energy and demand savings with billing data and by metering customer equipment.

PROGRAM PROJECTIONS: For January 2005 through December 2005 the goal for the number of program participants is 11.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$40,931.

PROGRAM SUMMARY: This program provides an opportunity for FPUC customers' to install a more energy efficiencint heating and cooling system with the results being a decrease in energy consumption as well as a reduction in weather-sensitive peak demand for FPUC. We feel confident that by advertising the benefits of this program through our GoodCents Energy Survey Program, bill inserts, promotional materials, newspaper ads, and cable TV we will see a high participation level.

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PROGRAM TITLE: Residential Ceiling Insulation Upgrade Program

PROGRAM DESCRIPTION: The purpose of this program is to reduce peak demand and energy consumption by decreasing the load presented by residential air-conditioning and heating equipment. To serve this purpose, this program requires that residential customers add at least R-11 of ceiling insulation. Resulting total R-values achieved will range from R-30 to R-38. By doing so, they will qualify for an incentive of \$100 in the form of an Insulation Certificate that may be applied to the total cost of installing the added ceiling insulation.

PROGRAM PROJECTIONS: For January 2005 through December 2005 the goal for the number of program participants is 11.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$40,931.

PROGRAM SUMMARY: Interested residential customers must request a free ceiling insulation inspection. FPUC will then dispatch an energy efficiency expert to perform that inspection and determine what changes should be made to enhance efficiency. The inspection will also determine the customer's eligibility of the incentive. This program will be promoted through the GoodCents Energy Survey Program as well as bill inserts, newspaper ads and cable TV. We feel confident that by advertising the benefits of this program we will see a high participation level.

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PROGRAM TITLE: GoodCents Commercial Building Program

PROGRAM DESCRIPTION: The commercial/industrial market is comprised of a wide range of diverse businesses with variable size and operational characteristics. The success of the Commercial/Industrial Good Cents Building program lies in its ability to address this diversity by focusing on the mutual characteristics of commercial buildings. The most common critical areas in commercial buildings that affect summer peak demand are the thermal efficiency of the building and HVAC equipment efficiency. The Commercial/Industrial GoodCents Building Program provides requirements for these areas that, if adhered to, will help reduce peak demand and energy consumption.

The promotion of the GoodCents Commercial Building Program through the years has featured a positive relationship with trade allies, the public, and local commercial/industrial customers. The program's design continues to be sufficiently flexible to allow an architect or designer to use initiative and ingenuity to achieve results that are meaningful to both the customer and FPUC.

To provide an accurate quantitative analysis of the kW and kWh savings due to the GoodCents Commercial Building Program, the GoodCents standards for average commercial buildings are compared to the Florida Model Energy Code. The features used to prepare the customer's analysis include: wall and ceiling R-values; glass area; description of glass; and equipment used in determining the kW and kWh differences for the two types of structures.

PROGRAM PROJECTIONS: For January 2005 through December 2005 the goal for the number of program participants is 12.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$20,466.

PROGRAM SUMMARY: The GoodCents Building Program is designed to ensure that buildings are constructed with energy efficiency levels above the Florida Model Energy Code standards. These standards include both HVAC efficiency and thermal envelope requirements. This program will continue to be successful as FPUC builds on its efforts in working with builders and architects.

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PROGRAM TITLE: GoodCents Commercial Technical Assistance Audit Program

PROGRAM DESCRIPTION: The GoodCents Commercial Technical Assistance Audit Program is an interactive program that provides commercial customers assistance in identifying advanced energy conservation opportunities. It is customized to meet the individual needs of large customers as required; therefore, it is an evolving program.

The Technical Assistance Audit process consists of an on-site review by FPUC Conservation Specialist of the customer's facility operation, equipment and energy usage pattern. The specialist identifies areas of potential reduction in kW demand and kWh consumption as well as identifying end-use technology opportunities. A technical evaluation is then performed to determine the economic payback or life cycle cost for various improvements to the facility. When necessary FPUC will subcontract the evaluation process to an independent engineering firm and/or contracting consultant.

PROGRAM PROJECTION: For January 2005 through December 2005 the goal for the number of program participants is 40.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$25,582.

PROGRAM SUMMARY: In recent research of commercial/industrial customers, consistent response for areas of improvement from this class of customer include individualized attention and service in helping them improve their cost of operation and efficiency. We have built trusting relationships with many of these customers by offering education on new technologies and by offering expertise in energy conservation. The work we have done in this area will continue to benefit FPUC.

SCHEDULE C-5 PAGE 9 OF 12

PROGRAM TITLE: Commercial Indoor Efficient Lighting Rebate Program

PROGRAM DESCRIPTION: The purpose of this program is to reduce peak demand and energy consumption by decreasing the load presented by commercial lighting equipment. To serve this purpose, this program requires that commercial customers achieve at least 1,000 watts of lighting reduction from any lighting source that has been retrofitted with a more efficient fluorescent lighting system (ballasts and lamps). By doing so, they will qualify for an incentive of 10 cents per watt reduced.

PROGRAM PROJECTION: For January 2005 through December 2005 the goal for the number of program participants is 2.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses are \$12,791.

PROGRAM SUMMARY: Interested customers or contractors must contact FPUC before starting a lighting retrofit project. The company will then dispatch a qualified lighting engineer to perform an inspection and determine what lighting changes should be made to enhance efficiency. The inspection will also determine the customer/contractor's elegilibity for the incentitive. This program will be promoted through the GoodCents Commercial Technical Assistance Audit Program, bill inserts, newspaper ads, and cable TV. We feel confident that by advertising the benefits of this program we will see a high participation level.

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FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED ELECTRIC DIVISION PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Conservation Demonstration and Development (CDD) Program

PROGRAM DESCRIPTION: The primary purpose of the Conservation Demonstration and Development (CDD) Program is to pursue research, development, and demonstration projects that are designed to promote energy effciency and conservation. This program will supplement and complement the other demand-side management programs offered by FPUC.

The CDD program is meant to be an umbrella program for the identification, development, demonstration, and evaluation of promising new end-use technologies. The CDD program does not focus on any specific end-use technology but, instead, will address a wide variety of energy applications.

PROGRAM PROJECTION: For January 2005 through December 2005: There are no goals set for this program.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses for this period are \$25,582.

PROGRAM SUMMARY: This program will enable FPUC to pursue research, developemnt and demonstraction projects designed to promote energy efficiency and conservation. CDD projects will enable the collection of actual data from field tests. Engineering estimates and modeling techniques can be tested and validated. Future cost-benefit analyses for the subject CDD projects will be more reliable, thereby enabling better assessments of the expected future peak deamnd and energy conservation potential.

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FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED ELECTRIC DIVISION PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Low Income Program

PROGRAM DESCRIPTION: FPUC presently has energy education programs that identify low cost and or no cost conservation measures. In order to better assist low-income customers in managing their energy purchases, the presentation and format of these energy education programs are tailored to the audience. These programs provide basic energy education, as well as inform the customers of other specific services, such as free energy surveys, that FPUC currently offers.

PROGRAM PROJECTION: For January 2005 through December 2005: There are no goals set for this program.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses for this period are \$2,558.

PROGRAM SUMMARY: This program will benefit Florida Public Utilities Company by providing opportunities to educate low-income customers on the benefits of an energy efficient home.

SCHEDULE C-5 PAGE 12 OF 12

FORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED ELECTRIC DIVISION PROGRAM DESCRIPTION AND SUMMARY

PROGRAM TITLE: Affordable Housing Builders and Providers Program

PROGRAM DESCRIPTION: FPUC will identify the affordable housing builders within the service area and will encourage them to attend education seminars and workshops related to energy efficient construction, retrofit programs, financing programs, etc., and to participate in the GoodCents Home Program. FPUC will work with the Florida Energy Extension Service and other seminar sponsors to offer a minimum of two seminars and/or workshops per year. FPUC will work with all sponsors to reduce or eliminate attendances fees for affordable housing providers.

PROGRAM PROJECTION: For January 2005 through December 2005: There is no goal for this program.

PROGRAM FISCAL EXPENDITURES: For January 2005 through December 2005 the projected expenses for this period are \$2,558.

PROGRAM SUMMARY: This program will provide FPUC the opportunity to educate contractors on the benefits of building a home to GoodCents standards as well as introduce new and innovative energy efficient building technology.

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