#### RIGINAL LAW OFFICES Rose, Sundstrom & Bentley

2548 BLAIRSTONE PINES DRIVE TALLAHASSEE, FLORIDA 32301

FREDERICK L. ASCHAUER, JR. CURIS H. BENTLEY, P.A. ROBERT C. BRANNAN DAVID F. CHESTER F. MARSHALL DETERDING JOHN R. JENKINS, P.A. STEVEN T. MINDLIN, P.A. DAREN L. SHIPPY WILLIAM E. SUNDSTROM, P.A. DIANE D. TREMOR, P.A. JOHN L. WUARTON ROBERT M. C. ROSE, OF COUNSEL WAYNE L. SCHIEFELBEIN, OF COUNSEL

(850) 877-6555 FAX (850) 656-4029 www.rsbattorneys.com

REPLY TO ALTAMONTE SPRINGS

CENTRAL FLORIDA OFFICE 600 S. NORTH LAKE BLVD., SUITE 160 ALTAMONTE SPRINGS, FLORIDA 32701-6177 (407) 830-6331 FAX (407) 830-8522

MARTIN S. FRIEDMAN, P.A. VALERIE L. LORD

October 8, 2004

#### HAND DELIVERY

Ms. Blanca Bayo Commission Clerk and Administrative Services Director Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399

ATE

CDCD-COMMISSION OF FOX

Docket No. 030444-WS; Application by Bayside Utility Services, Inc., for Rate Re: Increase in Bay County, Florida Our File No.: 30057.57

Dear Ms. Bayo:

Bayside Utility Services, Inc., provides the following supplemental responses to Staff's data requests dated May 3, 2004:

#### DATA REQUEST NO. 26:

	For each individual person, in each firm providing consulting services to the applicant pertaining to this docket, provide the billing rate, and an itemized description of work
CMP _	performed. Please provide detail of hours worked associated with each activity. Also
СОМ	provide a description and associated cost for all expenses incurred to date.
CTR	<b>RESPONSE:</b> Please refer to the attachments which supplement the responses provided n
ECR .	May, 2004.
GCL .	DATA REQUEST NO. 27:
OPC .	For each firm or consultant providing services for the applicant in this docket, please provide
MMS	copies of all invoices for services provided to date.
RCA	<b>RESPONSE:</b> Please refer to the attachments, which supplement the responses provided in
SCR	May, 2004.
SEC	DOCUMENT NUMBER-DAT
ОТН	pecontal tollown out
OIT	10871 OCT-8 =

Ms. Blanca Bayo October 8, 2004 Page 2

#### **DATA REQUEST NO. 28:**

If rate consultant invoices are not broken down by hour, please provide reports that detail by hour, a description of actual duties performed, and amount incurred to date.

**RESPONSE:** Please refer to the attachments, which supplement the responses provided in May, 2004.

#### DATA REQUEST NO. 30:

Please provide an estimate of costs to complete the case by hour for each consultant or employee, including a description of estimated work to be performed, and detail of the estimated remaining expenses to be incurred through the PAA process.

**RESPONSE:** Please refer to the attachments which supplement the responses provided in May, 2004.

#### **DATA REQUEST NO. 31:**

Please provide an itemized list of all other costs estimated to be incurred through the PAA process.

**RESPONSE:** Please refer to the attachments which supplement the responses provided in May, 2004.

Should you have any questions regarding these responses, please do not hesitate to give me a call.

Very truly yours

ALERIE L. LORD

For the Firm

VLL/mp Enclosures

cc: Ms. Tricia Merchant (w/enclosures) (via hand delivery)

Mr. Bart Fletcher (w/enclosures) (via hand delivery)

Mr. Steven M. Lubertozzi (w/enclosures)

Mr. Patrick C. Flynn (w/enclosures)

Mr. Frank Seidman (w/enclosures)

# BAYSIDE UTILITY SERVICES, INC. SCHEDULE OF ACTUAL AND ESTIMATED RATE CASE LEGAL EXPENSE ASSUMING RESOLUTION AT PAA DOCKET NO.: 030444-WS

ROSE, SUNDSTROM & BENTLEY, LLP

#### **ACTUAL BILLINGS**

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Month of Service	Invoice Date	Time Charges	Expenses	<u>Total</u>
March to May 2003	06/13/03	\$ 630.00	\$ 35.47	\$ 665.47
June 2003	07/16/03	\$ 270.00	\$ 0.00	\$ 270.00
August 2003	09/17/03	\$ 45.00	\$ 0.00	\$ 45.00
September 2003	10/15/03	\$ 90.00	\$ 21.63	\$ 111.63
October 2003	11/17/03	\$ 45.00	\$ 2,004.251	\$ 2,049.25
November 2003	12/17/03	\$ 2,475.00	\$ 120.86	\$ 2,595.86
December 2003	01/21/04	\$ 112.50	\$ 11.25	\$ 123.75
February 2004	03/17/04	\$ 624.00	\$ 31.33	\$ 655.33
March 2004	04/15 /04	\$ 2,496.00	\$ 277.90	\$ 2,773.90
April 2004	05/14/04	\$ 6,912.00	\$ 563.73	\$ 7,475.73
May 2004	06/18/04	\$ 6,144.00	\$ 576.17	\$ 6,720.17
June 2004	07/16/04	\$ 1,896.00	\$ 327.32	\$ 2,223.32
July 2004	08/18/04	\$ 960.00	\$ 309.64	\$ 1,269.64
August 2004	09/20/04	\$ 3,288.00	\$ 44.61	\$ 3,332.61
TOTAL ACTUAL BILLINGS	S THROUGH 09/20/04	\$25,987.50	\$ 4,324.16	\$30,311.66

#### ESTIMATE TO COMPLETE THROUGH PAA

#### TESTIMONY AND HEARING PREPARATION THROUGH LATE-FILED EXHIBITS

Preparation of direct and rebuttal testimony, analysis of testimony filed by PSC and OPC, preparation of discovery responses; preparation of necessary motions and responses thereto; preparation for and attend depositions; preparation for hearing including review of all testimony, documentation, deposition exhibits, discovery responses, relevant prior testimony and other documents; researching all issues which will arise or which are likely to arise at the time of hearing; preparation for motions to be presented just before hearing ore tenus at hearing; draft and respond to motions and discovery requests; attendance at hearing; meetings with client; organization of exhibits and cross-examination; participation in 3-day hearing; correspondence with client, engineer, accountant and other witnesses re late-filed exhibits, updating discovery responses and additional information needed; assistance in preparation of additional information.

<sup>&</sup>lt;sup>1</sup>Includes \$2,000 filing fee

<u>Fees</u>		
Martin S. Friedman	160 hours @ \$240/hour =	\$ 38,400.00
Valerie L. Lord	160 hours @ \$240/hour =	\$ 38,400.00
	<del>-</del>	\$ 76,800.00
Costs		·
Travel & Accommodation		\$ 5,000.00
Photocopying		\$ 2,000.00
Federal Express		\$ 1,000.00
Telephone, Facsimile		\$ 1,000.00
TOTAL:		\$ 9.000.00

#### REVIEW OF TRANSCRIPTS THROUGH FINAL ORDER

Review transcripts and make notes in detail; organize outlines and prepare brief and revise; discussions with engineer, accountants, witnesses and client re same; research issues both substantive and procedural; finalize and submit brief; review brief from OPC in detail; extensive correspondence with client re same; telephone conferences with Staff; review Staff recommendations in detail; research re same; discussions with client and experts re same; prepare for and attend final agenda conference; review final order and correspondence with client re same; advise client re reconsideration and appeal options; work with client re final notices.

<u>Fees</u>			
Martin S. Friedman	120 hours @ \$240/hour =	\$	28,800.00
Valerie L. Lord	120 hours @ \$240/hour =	\$	28,800.00
		\$	57,600.00
Costs			
Photocopying		\$	2,000.00
Federal Express		\$	1,000.00
Telephone, Facsimile		\$_	1,000.00
TOTAL:		\$	5,000.00

#### **RECONSIDERATION**

Review Order and discussions with client re reconsideration request; draft reconsideration petition; research re same; review various case law and research re same and previous Commission cases, case law, statutory law and rules re same; submit petition for reconsideration; review cross-petition for reconsideration; discussions with client re same; preparation for oral argument; meetings with client; participation in oral argument; obtain and review Staff recommendations on reconsideration; discussions with client re same; prepare for an attend agenda conference re reconsideration; review final order on reconsideration and discussions with client re same; correspondence with client re same

rees			
Martin S. Friedman	36 hours @ \$240/hour =	\$	8,640.00
Valerie L. Lord	36 hours @ \$240/hour =	\$	8,640.00
	0 1 - 1 - 1 - 1 - 1	\$	17,280.00
Costs			•
Travel & Accommodation		\$	450.00
Photocopying		\$	250.00
Federal Express		\$	50.00
Telephone, Facsimile		<u>\$_</u>	250,00
TOTAL:		\$	1,000.00

### TOTAL ESTIMATED TO COMPLETE THROUGH PAA

Fees:

\$151,680.00

Costs:

\$ 15,000.00

TOTAL:

\$166,680.00

TOTAL ACTUAL & ESTIMATED

\$192,667.50

\$ 19,324.16

\$211,991.66

LEGAL EXPENSE

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(850) 877-6555

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F.E.I. # 59-2783536

UTILITIES, INC C/O MS. SUE AYLIN 2335 SANDERS RD NORTHBROOK, IL 60062

INVOICE # 28641 MAY 14, 2004 FILE # 30057-0057

		PAGE		1
	**************************************			
	MATTER	BAYSIDE UTILITIES, INC-2003 RATE CASE		
	04/01/04	REVIEW MR. SEIDMAN'S COMMENTS TO INTERIM RATE RECOMMENDATION AND CONFERENCE WITH MR. SEIDMAN AND MR. LUBERTOZZI REGARDING SAME.	0.60	
*	04/01/04	PREPARE NOTICE OF INTERIM RATE INCREASE, TARIFF SHEETS; COMMUNICATIONS WITH BART FLETCHER OF PSC RE: SAME; PREPARE AFFIDAVIT OF MAILING NOTICE OF INTERIM RATE INCREASE.	1.50	
	04/05/04	TRAVEL TO TALLAHASSEE FOR PSC AGENDA ON INTERIM RATES.	2,00	
	04/05/04	TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: CUSTOMER NOTICES, GUARANTIES, RESPONSE TO AUDIT; COMMUNICATIONS WITH	0.20	
	04/06/04	CLIENT RE: SAME. ATTEND PSC AGENDA CONFERENCE ON INTERIM RATES AND LETTER TO MR. LUBERTOZZI REGARDING SAME; RETURN TO ALTAMONTE	2.50	
• ••	04/06/04	SPRINGS. TELEPHONE CONFERENCE WITH BART FLETCHER OF PSC RE: CUSTOMER NOTICES, ORDER APPROVING INTERIM RATES, TARIFF SHEETS; PREPARE SAME.	1.50	
	04/07/04	TELEPHONE CONFERENCE WITH BART FLETCHER OF PSC RE: CUSTOMER NOTICE; LETTER TO B. BAYO RE: MAILING CUSTOMER NOTICE, NOTICE OF FILING.	1.00	
	04/08/04	PREPARE TARIFF SHEETS, CUSTOMER NOTICE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI,	2.00	•
ms F	3120-10 51/10-10 1 (137:10	BART FLETCHER RE: SAME; COMMUNICATIONS WITH BART FLETCHER AND CLIENT RE: SAME; PREPARE RESPONSES TO STAFF'S FIRST DATA REQUESTS; COMMUNICATIONS WITH CLIENT		* <b>a</b>
VLL	04/08/04	REQUESTS; COMMONICATIONS WITH CLIENT RE: SAME. PREPARE NOTICE OF INTERIM RATE INCREASE,	0.00 1.50	Continu∈

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UTILITIES, INC

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INVOICE # 28641 MAY 14, 2004 FILE # 30057-0057

Continua

2 PAGE TARIFF SHEETS AND CUSTOMER NOTICES; COMMUNICATIONS WITH CLIENT RE: SAME; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: SAME; PREPARE RESPONSES TO STAFF DATA REQUESTS. PREPARE RESPONSES TO STAFF'S FIRST DATA 2.00 04/12/04 REQUESTS; COMMUNICATIONS WITH CLIENT RE: SAME. PREPARE RESPONSES TO STAFF'S DATA 2.00 04/13/04 REQUESTS; TELEPHONE CONFERENCE WITH S. LUBERTOZZI, PATRICK FLYNN, K. WEEKS RE: SAME; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: CUSTOMER NOTICES, TARIFF SHEETS: COMMUNICATIONS WITH CLIENT, 0.00 04/13/04 PSC STAFF RE: SAME, 0.80 TELEPHONE CONFERENCE WITH MS. MERCHANT 04/14/04 WHO TELEPHONED RE: RESPONSES TO RAI AND TELEPHONE CONFERENCE WITH MR. LUBERTOZZI CONCERNING SAME; TELEPHONE CONFERENCE WITH MR. FLYNN AND ATTORNEY WHARTON REGARDING UPCOMING CUSTOMER MEETING. PREPARE FOR TOMORROW'S CUSTOMER MEETING. 0.50 04/14/04 COMMUNICATIONS WITH JAY REVELL RE: 0.20 04/14/04 REVISED TARIFF SHEETS AND CORPORATE UNDERTAKINGS. TRAVEL TO PANAMA CITY AND ATTEND 6.90 04/15/04 CUSTOMER MEETING; RETURN TO TALLAHASSEE. REVIEW NOTES AND DRAFT MEMO RE: LAST 0.70 04/16/04 NIGHT'S CUSTOMER MEETING. 04/19/04 TELEPHONE CONFERENCE WITH PATRICK FLYNN; 0.40 REVIEW OF NOTES RE: SAME. 04/20/04 REVIEW LETTER FROM MS. MERCHANT 0.60 REGARDING CUSTOMER MEETING AND DRAFT RESPONSE; LETTER TO MR. LUBERTOZZI CONCERNING SAME. 04/20/04 TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSES TO STAFF AUDIT. EDITING MEMO RE: BAYSIDE MEETING. 0.50 04/22/04 0.20 04/22/04 COMMUNICATIONS WITH CLIENT RE: RESPONSES TO CUSTOMER COMMENTS AT MEETING; REVIEW

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INVOICE # 28641 MAY 14, 2004 FILE # 30057-0057

		PAGE	3.
04/23/04	TRANSCRIPT.  COMMUNICATIONS WITH CLIENT RE: A RESPONSES; TELEPHOEN CONFERENCE CLIENT RE: SAME.		
04/26/04	REVIEW PSC ORDER GRANTING INTERI AND LETTER TO MR. LUBERTOZZI CON SAME.		
04/27/04	COMMUNICATIONS WITH S. LUBERTOZZ NOTICE OF INTERIM RATE INCREASE.		
04/29/04	TELEPHONE CONFERENCE WITH CLIENT RESPONSES TO AUDIT EXCEPTIONS; P UPDATED SCHEDULE OF CRITICAL DAT	RE: 0.20	
04/30/04	TELEPHONE CONFERENCE WITH S. LUB RE: RESPONSES TO AUDIT EXCEPTION	ERTOZZI 0.10	
ine •		28.80	6,912.0
	LONG DISTANCE CALLS FEDERAL EXPRESS TRAVEL EXPENSE TELECOPIER	2.75 55.53 454.95 50.50	
	TOTAL COSTS ADVANCED		563.7
	TOTAL STATEMENT	,	\$7,475.7

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INVOICE # 28925 JUNE 18, 2004 FILE # 30057-0057

PAGE

BAYSIDE UTILITIES, INC-2003 RATE CASE MATTER REVIEW STAFF'S SECOND DATA REQUEST AND 0.30 05/03/04 LETTER TO MR. LUBERTOZZI CONCERNING SAME. TELEPHONE CONFERENCE WITH K. WEEKS RE: 0.50 05/04/04 BAYSIDE AUDIT RESPONSES: TELEPHONE CONFERENCE WITH P. FLYNN RE: RESPONSES TO CUSTOMER COMPLAINTS; LETTER TO PSC RE: RESPONSES TO CUSTOMER COMPLAINTS. 4.50 PREPARE RESPONSES TO CUSTOMER 05/05/04 COMPLAINTS, STAFF AUDIT EXCEPTIONS; NOTICE OF FILING AND AFFIDAVIT OF MAILING; LETTER TO PSC CLERK RE: SAME; TELEPHONE CONFERENCE WITH BART FLETCHER, P. FLYNN RE: SAME; MEET WITH S. 0.00 05/05/04 LUBERTOZZI RE: SAME. TELEPHONE CONFERENCE WITH MS. MERCHANT 0.30 05/06/04 WHO TELEPHONED. LETTERS TO S. LUBERTOZZI RE: ADDITIONAL 0.20 05/07/04 DATA REQUESTS, TARIFF SHEETS. 0.30 REVIEW CONSUMER COMPLAINT FROM MR. 05/12/04 FLETCHER AND LETTER TO MR. FLYNN CONCERNING SAME. REVIEW STAFF'S THIRD DATA REQUEST. 0.20 05/12/04 0.30 05/13/04 LETTER TO S. LUBERTOZZI AND P. FLYNN RE: STAFF'S THIRD DATA REQUEST; REVIEW STAFF'S THIRD DATA REQUEST; PREPARE RATE CASE EXPENSE SCHEDULE. 0.30 TELEPHONE CONFERENCE WITH K. WEEKS, R. 05/19/04 JAEGER (PSC) RE: CONFERENCE CALL; TELEPHONE CONFERENCE WITH K. WEEK RE: DATA REQUESTS. PREPARE RESPONSES TO STAFF'S DATA 3,00 05/20/04 REQUESTS. PREPARE RESPONSES TO STAFF'S DATA 3.,50 REQEUSTS; TELEPHONE CONFERENCE WITH

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INVOICE # 28925 JUNE 18, 2004 FILE # 30057-0057

	PAGE		2
with this limit and one, but one was the act, gain ago, but	CLIENT RE: SAME; COMMUNICATIONS WITH CLIENT RE: SAME.		
05/24/04	CONFERENCE WITH MR. FLYNN IN PREPARATION FOR CONFERENCE CALL; CONFERENCE CALL	1.90	
	WITH PSC STAFF AND OPC REGARDING PRO FORMA PROJECTS AND RESPONSIBILITY FOR LINES; REVIEW CUSTOMER COMPLAINT		
	FORWARDED FROM BAY COUNTY UTILITIES AND		
05/24/04	LETTER TO MR. FLYNN CONCERNING SAME.	0.00	
05/24/04°	PREPARE RESPONSES TO STAFF'S DATA	4.00	
	REQUESTS; CONFERENCE WITH PSC STAFF RE:		
	CUSTOMER COMPLAINTS AND RESPONSIBILITY		
	FOR WASTEWATER INFRASTRUCTURE; TELEPHONE		
	CONFERENCE WITH CLIENT RE: STAFF DATA REQUESTS; PREPARE RESPONSE TO CUSTOMER		
05/24/04	COMPLAINT.	0.00	
05/25/04	PREPARE RESPONSES TO STAFF'S DATA	3.00	
00/20/03	REQUESTS, CUSTOMER COMPLAINT; TELEPHONE	5.00	
	CONFERENCE WITH CLIENT AND PSC STAFF RE:		
	SAME.		
05/26/04	TELEPHONE CONFERENCE WITH MR. LUBERTOZZI	0.80	
, , , , , , , , , , , , , , , , , , , ,	WHO TELEPHONED; TELEPHONE CONFERENCE		
	WITH MS. MERCHANT WHO TELEPHONED; REVIEW		
	CORRESPONDENCE REGARDING REPAIRS TO		
	WATER AND WASTEWATER SYSTEMS; REVIEW		
	VARIOUS CORRESPONDENCE REGARDING SAME.		
05/26/04	TELEPHONE CONFERENCE WITH K. WEEKS, P.	0.50	
	FLYNN RE: STAFF'S SECOND DATA REQUESTS;		
	TELEPHONE CONFERENCE WITH BART FLETCHER		
	RE: EXTENSION OF TIME FOR RATE CASE;		
05/27/04	COMMUNICATIONS WITH CLIENT RE: SAME. TELEPHONE CONFERENCE WITH MR. LUBERTOZZI	0.20	
03/27/04	WHO TELEPHONED REGARDING MAINTENANCE	0.20	
	RESPONSIBILITIES.		
05/27/04	COMMUNICATIONS WITH CLIENT RE: RESPONSES	1.50	
	TO STAFF'S DATA REQUESTS; PREPARE		
	SUPPLEMENTAL RESPONSE TO STAFF'S SECOND		
	DATA REQUEST; LETTER TO CLIENT RE:		
	CUSTOMER COMPLAINTS; PREPARE		
	SUPPLEMENTAL RESPONSES TO STAFF'S FIRST		

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05/27/04 05/28/04	DATA REQUESTS. PREPARE REVISED CASE SCHEDULE; COMMUNICATIONS WITH CLIENT RE:	0.	
F) T) P)	ONG DISTANCE CALLS EDERAL EXPRESS ELECOPIER HOTOCOPIES HOTOCOPIES	2 11 .30	8.75 3.58 7.50 0.09 6.25
	TOTAL COSTS ADVANCED		576.1
	TOTAL STATEMENT		\$6,720.1

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MATTER BAYSIDE UTILITIES, INC-2003 RATE CASE  06/02/04 PREPARE RESPONSE TO STAFF'S DATA 0.50 REQUESTS. 06/03/04 PREPARE SUPPLEMENT TO STAFF'S SECOND 0.60 DATA REQUEST; COMMUNICATIONS WITH CLIENT RE: RESPONSES TO STAFF'S DATA REQUESTS. 06/07/04 PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S 0.40 SECOND DATA REQUESTS; COMMUNICATION WITH CLIENT RE: SAME AND SUPPLEMENTAL RESPONSE TO STAFF'S FIRST DATA REQUESTS. 06/10/04 TELEPHONE CONFERENCE WITH R. REDEMANN, 0.70 P. FLYNN RE: REMEDIAL ACTIVITIES, RESPONSE TO STAFF'S FIRST DATA REQUESTS. 06/14/04 REVIEW COMMENTS FROM MR. FLYNN REGARDING 0.30 CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN. 06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00 REQUESTS FOR ADDITIONAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS. 06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST. 06/17/04 TELEPHONE CONFERENCE WITH S. THERE ALENDED RESPONSE TO STAFF'S SECOND DATA REQUEST. 06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RE: SUPPLEMENTAL INFORMATION ON RATE CASE EXPENSE. 06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO TELEPHONE REGARDING SERVICE ISSUES RAISED BY STAFF. 06/22/04 COMMUNICATIONS WITH CLIENT, PSC STAFF 1.50	gran new how were days both bury days date origin joins may	PAGE	I
06/02/04 PREPARE RESPONSE TO STAFF'S DATA 0.50 REQUESTS. 06/03/04 PREPARE SUPPLEMENT TO STAFF'S SECOND 0.60 DATA REQUEST; COMMUNICATIONS WITH CLIENT RE: RESPONSES TO STAFF'S DATA REQUESTS. 06/07/04 PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S 0.40 SECOND DATA REQUESTS; COMMUNICATION WITH CLIENT RE: SAME AND SUPPLEMENTAL RESPONSES TO STAFF'S FIRST DATA REQUESTS. 06/10/04 TELEPHONE CONFERENCE WITH R. REDEMANN, 0.70 P. FLYNN RE: REMEDIAL ACTIVITIES, RESPONSE TO CUSTOMER COMPLAINTS. 06/14/04 REVIEW COMMENTS FROM MR. FLYNN REGARDING 0.30 CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN. 06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00 REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS. 06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST. 06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RESPONSE TO STAFF'S SECOND DATA REQUEST. 06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RESPONSE TO STAFF'S SECOND DATA REQUEST. 06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30 TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.			
06/02/04 PREPARE RESPONSE TO STAFF'S DATA  06/03/04 PREPARE SUPPLEMENT TO STAFF'S SECOND  06/03/04 PREPARE SUPPLEMENT TO STAFF'S SECOND  06/07/04 PREPARE SUPPLEMENT TO STAFF'S SECOND  06/07/04 PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S  SECOND DATA REQUESTS; COMMUNICATION WITH  CLIENT RE: SAME AND SUPPLEMENTAL  RESPONSES TO STAFF'S FIRST DATA  REQUESTS.  06/10/04 TELEPHONE CONFERENCE WITH R. REDEMANN,  P. FLYNN RE: REMEDIAL ACTIVITIES,  RESPONSE TO CUSTOMER COMPLAINTS.  06/14/04 REVIEW COMMENTS FROM MR. FLYNN REGARDING  CUSTOMER COMPLAINT AND FINALIZE RESPONSE  BACK TO MR. REDEMANN.  06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S  REQUESTS FOR ADDITINOAL INFORMATION;  PREPARE RESPONSES TO STAFF'S REQUESTS;  REVIEW DATA REQUESTS AND AUDIT RESPONSES  FOR COMPLETENESS.  06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE.  06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE:  RATE CASE EXPENSE; TELEPHONE CONFERENCE  WITH S. LUBERTOZZI RE: RESPONSE TO  ADDITIONAL DATA REQUEST; PREPARE AMENDED  RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER  06/21/04 TELEPHONE CONFERENCE WITH BART FLETCHER  06/21/04 TELEPHONE CONFERENCE WITH BART FLETCHER  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO  TELEPHONED REGARDING SERVICE ISSUES  RAISED BY STAFF.	MATTER	BAYSIDE UTILITIES, INC-2003 RATE CASE	
REQUESTS.  06/03/04 PREPARE SUPPLEMENT TO STAFF'S SECOND  06/07/04 PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S  06/07/04 PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S  SECOND DATA REQUESTS; COMMUNICATION WITH CLIENT RE: RESPONSES TO STAFF'S DATA REQUESTS.  06/10/04 PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S  RESPONSES TO STAFF'S FIRST DATA  REQUESTS.  06/10/04 TELEPHONE CONFERENCE WITH R. REDEMANN, P. FLYNN RE: REMEDIAL ACTIVITIES, RESPONSE TO CUSTOMER COMPLAINTS.  06/14/04 REVIEW COMMENTS FROM MR. FLYNN REGARDING CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN.  06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00 REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS.  06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RE: SUPPLEMENTAL INFORMATION ON RATE CASE EXPENSE.  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30 TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.			
DATA REQUEST; COMMUNICATIONS WITH CLIENT RE: RESPONSES TO STAFF'S DATA REQUESTS.  PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S O.40  SECOND DATA REQUESTS; COMMUNICATION WITH CLIENT RE: SAME AND SUPPLEMENTAL RESPONSES TO STAFF'S FIRST DATA REQUESTS.  06/10/04 TELEPHONE CONFERENCE WITH R. REDEMANN, O.70 P. FLYNN RE: REMEDIAL ACTIVITIES, RESPONSE TO CUSTOMER COMPLAINTS.  06/14/04 REVIEW COMMENTS FROM MR. FLYNN REGARDING CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN.  06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00 REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS.  06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RE: SUPPLEMENTAL INFORMATION ON RATE CASE EXPENSE.  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30 TELEPHONE CONFERENCE WITH MR. FLYNN WHO TELEPHONE CASE EXPENSE RAISED BY STAFF.	06/02/04		0.50
SECOND DATA REQUESTS; COMMUNICATION WITH CLIENT RE: SAME AND SUPPLEMENTAL RESPONSES TO STAFF'S FIRST DATA REQUESTS.  06/10/04 TELEPHONE CONFERENCE WITH R. REDEMANN, 0.70 P. FLYNN RE: REMEDIAL ACTIVITIES, RESPONSE TO CUSTOMER COMPLAINTS.  06/14/04 REVIEW COMMENTS FROM MR. FLYNN REGARDING 0.30 CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN.  06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00 REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS.  06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RE: SUPPLEMENTAL INFORMATION ON RATE CASE EXPENSE.  06/21/04 TELEPHONE DREGARDING SERVICE ISSUES RAISED BY STAFF.	06/03/04	DATA REQUEST; COMMUNICATIONS WITH CLIENT	0.60
06/10/04  TELEPHONE CONFERENCE WITH R. REDEMANN, P. FLYNN RE: REMEDIAL ACTIVITIES, RESPONSE TO CUSTOMER COMPLAINTS.  06/14/04  REVIEW COMMENTS FROM MR. FLYNN REGARDING CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN.  06/14/04  COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00  REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS.  06/15/04  LETTER TO CLIENT RE: CASE SCHEDULE. 0.20  06/16/04  TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00  RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST.  06/17/04  TELEPHONE CONFERENCE WITH BART FLETCHER 0.10  RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/21/04  TELEPHONE CONFERENCE WITH BART FLETCHER 0.30  CASE EXPENSE.  06/21/04  TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30  TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30	06/07/04	SECOND DATA REQUESTS; COMMUNICATION WITH CLIENT RE: SAME AND SUPPLEMENTAL RESPONSES TO STAFF'S FIRST DATA	0.40
CUSTOMER COMPLAINT AND FINALIZE RESPONSE BACK TO MR. REDEMANN.  06/14/04 COMMUNICATIONS WITH CLIENT RE: STAFF'S 1.00 REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS.  06/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RE: SUPPLEMENTAL INFORMATION ON RATE CASE EXPENSE.  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30 TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.	06/10/04	TELEPHONE CONFERENCE WITH R. REDEMANN, P. FLYNN RE: REMEDIAL ACTIVITIES,	0.70
REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES FOR COMPLETENESS.  0.6/15/04 LETTER TO CLIENT RE: CASE SCHEDULE. 0.20 16/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.  0.6/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER CASE EXPENSE.  0.6/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.	06/14/04	CUSTOMER COMPLAINT AND FINALIZE RESPONSE	0.30
06/16/04 TELEPHONE CONFERENCE WITH S. DIHEL RE: 1.00 RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER 0.10 RE: SUPPLEMENTAL INFORMATION ON RATE CASE EXPENSE.  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO 0.30 TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.	06/14/04	REQUESTS FOR ADDITINOAL INFORMATION; PREPARE RESPONSES TO STAFF'S REQUESTS; REVIEW DATA REQUESTS AND AUDIT RESPONSES	1.00
RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.  06/17/04 TELEPHONE CONFERENCE WITH BART FLETCHER CASE EXPENSE.  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.	0.6/15/0.4	LETTER TO CLIENT RE: CASE SCHEDULE.	0.20
RE: SUPPLEMENTAL INFORMATION ON RATE  CASE EXPENSE.  06/21/04 TELEPHONE CONFERENCE WITH MR. FLYNN WHO  TELEPHONED REGARDING SERVICE ISSUES  RAISED BY STAFF.		RESPONSE TO ADDITIONAL DATA REQUESTS RE: RATE CASE EXPENSE; TELEPHONE CONFERENCE WITH S. LUBERTOZZI RE: RESPONSE TO ADDITIONAL DATA REQUEST; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST.	
TELEPHONED REGARDING SERVICE ISSUES RAISED BY STAFF.	06/17/04	RE: SUPPLEMENTAL INFORMATION ON RATE	0.10
	06/21/04	TELEPHONED REGARDING SERVICE ISSUES	0.30
	.06,422/04		1.50

#### ROSE, SUNDSTROM & BENTLEY, LLP

P. O. BOX 1567 TALLAHASSEE, FLORIDA 32302-1567

(850) 877-6555

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F.E.I. # 59-2783536

UTILITIES, INC

INVOICE # 29034 JULY 16, 2004 FILE # 30057-0057

\$2,223.3

2 PAGE RE: CUSTOMER NOTICES, RATE CASE EXPENSE; PREPARE AMENDED RESPONSE TO STAFF'S SECOND DATA REQUEST. TELEPHONE CONFERENCE WITH CLIENT, PSC 0.80 06/23/04 STAFF RE: PHASED RATE INCREASE FOR IMPROVEMENTS. PREPARE SUPPLEMENTAL RESPONSE TO STAFF'S 0.50 06/25/04 DATA REQUESTS; COMMUNICATIONS WITH CLIENT RE: SAME. 7.90 1,896.0 0.75 LONG DISTANCE CALLS 43.32 FEDERAL EXPRESS 32.50 TELECOPIER 250.75 PHOTOCOPIES 327.3 TOTAL COSTS ADVANCED

PLEASE REFER TO INVOICE # WHEN REMITTING

TOTAL STATEMENT

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(850) 877-8555

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F.E.I. # 59-2783536

UTILITIES, INC
C/O MS. SUE AYLIN
2335 SANDERS RD
NORTHBROOK, IL 60062

INVOICE # 29193 AUGUST 18, 2004 FILE # 30057-0057

PAGE

1

MATTER	BAYSIDE UTILITIES, INC-2003 RATE CASE	
07/01/04	PREPARE REVISED CASE SCHEDULE; COMMUNICATIONS WITH CLIENT RE: SAME; TELEPHONE CONFERENCE AND COMMUNICATIONS WITH CLIENT RE: REVENUE REPORTS.	0.10
07/12/04	LETTER TO B. BAYO RE: INTERIM REVENUE REPORT; COMMUNICATIONS WITH CLIENT RE: SAME.	0.20
07/13/04	TELEPHONE CONFERENCE WITH S. DIHEL RE: INTERIM REVENUE REPORTS.	0.10
07/22/04	TELEPHONE CONFERENCE WITH R. REDEMANN RE: STAFF RECOMMENDATION, BAY COUNTY PROTEST; REVIEW PROPOSED AGENCY ACTION; LETTER TO CLIENT RE: SAME.	0.80
07/25/04	REVIEW STAFF RECOMMENDATION AND LETTER TO MR. LUBERTOZZI AND MR. SEIDMAN CONCERNING SAME; REVIEW MOTION TO INTERVENE FILED BY BAY COUNTY; LETTER TO MR. LUBERTOZZI; RESEARCH IN PREPARATION OF FILING RESPONSE TO COUNTY'S MOTION.	1.50
07/26/04	REVIEW COMMENTS FROM MR. SEIDMAN ON STAFF RECOMMENDATION.	0.20
07/27/04	TELEPHONE CONFERENCE WITH PSC ATTORNEY  JAEGER WHO TELEPHONED TO DISCUSS BAY	0.30
07/29/04	COUNTY'S HOTION TO INTERVENE.  TELEPHONE CONFERENCE WITH MR. FLETCHER  OF PSC WHO TELEPHONED REGARDING UPCOMING  AGENDA CONFERENCE; TELEPHONE CONFERENCE  WITH MR. LUBERTOZZI REGARDING SAME.	0.40
07/30/04	TELEPHONE CONFERENCE WITH MR. LUBERTOZZI: TELEPHONE CONFERENCE WITH MR. FLETCHER WHO TELEPHONED.	0.40
		4.00 960.00
4 60 10	•	700.00

MSF 6/2.00 LONG

LONG DISTANCE CALLS

3,00

Continued

96%

RSD 656 4029

P.02

**70**03

LAW OFFICES

## ROSE, SUNDSTROM & BENTLEY, LLP

P. O. BOX 1567 TALLAHASSEE, FLORIDA 32302-1567

(850) 877-6555

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F.E.I. # 59-2783536

UTILITIES, INC

INVOICE # 29193 AUGUST 18, 2004 FILE # 30057-0057

2 PAGE 25.28 FEDERAL EXPRESS 195.61 TRAVEL EXPENSE 85.75 PHOTOCOPIES 309.64

TOTAL COSTS ADVANCED

TOTAL STATEMENT

\$1,269.64

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CED\_03\_0000 15:30

850 656 4029

95%

P.03

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F.E.I. # 59-2783536

UTILITIES, INC C/O MS. SUE AYLIN 2335 SANDERS RD NORTHBROOK, IL 60062

INVOICE # 29295 SEPTEMBER 20, 2004 FILE # 30057-0057

PAGE

1

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MATTER	BAYSIDE UTILITIES, INC-2003 RATE CASE		
08/02/04	TRAVEL TO TALLAHASSEE; TELEPHONE CONFERENCES WITH MR. SEIDMAN; TELEPHONE CONFERENCE WITH MR. LUBERTOZZI WHO TELEPHONED; TELEPHONE CONFERENCE WITH MR. FLETCHER AT PSC WHO TELEPHONED.	2.60	
08/03/04	PREPARE FOR AND ATTEND PSC AGENDA CONFERENCE; TELEPHONE CONFERENCE WITH MR. LUBERTOZZI REGARDING SAME; TELEPHONE CONFERENCE WITH MR. FLYNN WHO TELEPHONED; RETURN TO ALTAMONTE SPRINGS.	5.80	. 57
08/03/04	TELEPHONE CONFERENCE WITH CLIENT RE: STAFF'S RECOMMENDATIONS AND EFFECT ON SECOND PHASE OF PLANNED IMPROVEMENTS.	0.20	
08/09/04	PREPARE TARIFF SHEETS, NOTICE TO CUSTOMERS OF FINAL RATES; COMMUNICATIONS WITH PSC STAFF RE: SAME.	2.00	
08/10/04	PREPARE NOTICE TO CUSTOMERS OF FINAL RATES, TARIFF SHEETS; TELEPHONE CONFERENCE WITH T. MERCHANT RE: SAME; POTENTIAL PROTEST BY CUSTOMERS.	0.30	,
08/17/04	LETTER TO S. LUBERTOZZI RE: COMMISSION'S REQUEST TO CITY OF PANAMA CITY BEACH REGARDING RENEGOTIATING BULK SERVICE RATES; REVIEW LETTER FROM COMMISSION RE: SAME.	0.20	
08/18/04	LETTER TO B. BAYO RE: INTERIM REVENUE REPORT.	0.20	
08/19/04	PRPEARE REVISED CUSTOMER NOTICE AND TARIFF SHEETS; LETTER TO BART FLETCHER RE: SAME; TELEPHONE CONFERENCE WITH BART FLETCHER RE: SAME.	0.80	
08/20/04	TELEPHONE CONFERENCE WITH PSC ATTORNEY JAEGER WHO TELEPHONED; CORRESPONDENCE TO MR. LUBERTOZZI REGARDING SAME; TELEPHONE	0.80	
	CONFERENCE WITH MR. LUBERTOZZI;		Continu

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UTILITIES, INC

INVOICE # 29295 SEPTEMBER 20, 2004 FILE # 30057-0057

		PAGE	2
	TELEPHONE CONFERENCE WITH ATTORNEY JAEGER.	on this gain day have been juste day help blow day date day .	man and and and one one pass past one day, one
08/25/04	REVIEW PAA ORDER AND LETTER TO MR. LUBERTOZZI REGARDING SAME.	0.30	
08/25/04	PREPARE NOTICE TO CUSTOMERS RE: FINAL RATES, TARIFF SHEETS; COMMUNICATIONS WITH PSC STAFF RE: SAME; REVIEW ORDER	0.50	
		13.70	
			3,288.0
	LONG DISTANCE CALLS	1.00	
	FEDERAL EXPRESS	9.61	
	TELECOPIER	24.00	
	LEXIS SERVICE	10.00	
	TOTAL COSTS ADVANCED		44.6
	TOTAL STATEMENT		\$3.332.6

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Management & Regulatory Consultants, Inc.
Summary of Rate Case Expense - as of 10/05/04
Docket No. 030444-WS; Bayside Utility Services, Inc.

#### **BILLED EXPENSE**

			Assist w/ &			
			Repond to			
		Prepare	Data Req.	Corrections		
		MFRs	& New Info.	to MFR	Expenses	Totals
Frank Seidman	Hours	111.63	39.58	2.33		153.55
Billing Rate: \$100/hr	Amount	\$11,163.33	\$3,958.33	\$233.33	\$947.83	\$16,302.83

#### PROJECTED REMAINING EXPENSE

		Assist w/ & Repond to Discovery Reguests	Prepare Direct & Rebuttal Testimony & Exhibits	Prepare for & Attend Hearings & Agenda Conference	Exp. (est.)	Totals
Frank Seidman	Hours	80.00	120.00	40.00		240.00
Billing Rate: \$100/hr	Amount	\$8,000.00	\$12,000.00	\$4,000.00	\$300.00	\$24,300.00
Cumulative Total, Billed	and Remaining					\$40,602.83

Management & Regulatory Consultants, Inc.
Summary of Rate Case Expense from Invoices through March, 2004
Docket Nos. 030444-WS, 030445-SU and 030446-SU

Bill Date/Wk	UIF	Alafaya	Eagle Ridge	Mid-County	Hours/Expense Bayside	EastLake	Labrador	Miles Grant	Total
10/18/03									
09/01/03				0.67		0.67	0.67		2.00
09/08/03	1.90		0.63	5.70	0.63	5.07	5.07		19.00
09/15/03	1.50		4.00	5.70	0.03	5.07	3.07		4.00
09/15/03			4.00			4.00	4.00		8.00
09/15/03	3.00					4.00	4.00		3.00
09/22/03	5.00	·	26.00						26.00
09/29/03			8.00						8.00
Subtotal, Hrs	4.90		38.63	6.37	0.63	9.73	9.73	0.00	70.00
Expenses	0.00		0.00	469.58	114.14	84.48	84.48	228.29	980.96
11/10/03									
10/01/03			4.33	4.33	4.33				13.00
10/01/03			4.00	4.00	4.00	4.00			4.00
10/06/03			6.00	6.00	6.00	.4.00			18.00
10/06/03			0.00	0.00	0.00	2.00			2.00
			19.50	19.50	19.50	2.00			58.50
10/13/03									
10/20/03			21.50	21.50	21.50				64.50
10/27/03	0.00		10.33	10.33	10.33			0.00	31.00
Subtotal, Hrs	0.00		61.67	61.67	61.67	6.00	0,00	0.00	191.00
Expenses			360.47	360.47	360.47				1,081.42
01/05/04									
11/01/03			0.67	0.67	0.67				2.00
11/03/03			31.50	•	31.50				63.00
11/03/03				8.00					8.00
11/10/03				68.00					68.00
11/17/03			0.67	0.67	0.67				2.00
12/15/03*			0.67	0.67	0.67				2.00
12/15/03+			0.67	0.67	0.67				2.00
12/22/03*			1.33	1.33	1.33				4.00
12/22/03+			4.00	4.00	4.00				12.00
12/29/03*			0.33	0.33	0.33				1.00
12/29/03+			0.33	0.33	0.33				1.00
Subtotal, Hrs	0.00		40.17	84.67	40.17	0.00	0.00	0.00	165.00
Expenses	0.00		556.75	423.16	351.16		0.00	0.00	1,331.06
02/18/04									
01/05/04+			8.33	8.33	8.33				25.00
01/05/04		1.00	Ų.00	0.00	0.00				1.00
01/12/04+		1.00	9.00	9.00	9.00				27.00
	0.00	1.00	17.33			0.00		0.00	
Subtotal, Hrs _ Expenses	0.00	1.00	115.50	<b>17.33</b> 172.31	17.33 115.50	0.00	0.00	0.00	53.00 403.30
00/47/04									
03/17/04 02/02/04			1.33	1.33	1.33				4.00
Subtotal, Hrs	0.00	0.00	1.33	1.33	1.33	0.00	0.00	0.00	4.00
Expenses			6.56	6.56	6.56				19.69
04/19/04									
03/15/04+			3.00	3.00	3.00				9.00
03/22/04+			2.00	0.00	0.00				2.00
03/22/04*			2.00				4.00		4.00
03/29/04+			3.00				7.00		3.00
Subtotal, Hrs	0.00	0.00	8.00	3.00	3.00	0.00	4.00	0.00	18.00
Expenses	0.00	0.00	0.00	3.00	3.00	0.00	4.00	0.00	10.00
05/10/04									
05/10/04			1.00	1.00	1.00				3.00
04/05/04			3.67	3.67	3.67				11.00
04/05/04			3.07	3.07	3.07		0.50		0.50
04/05/04			3.00	3.00	3.00		0.50		
		•	3.00	3.00				-	9.00
04/19/04 04/26/04				4.00	0.50				0.50 <u>1.0</u> 0
04/26/04				1.00					1.0

Management & Regulatory Consultants, Inc. Summary of Rate Case Expense from Invoices through March, 2004 Docket Nos. 030444-WS, 030445-SU and 030446-SU

Hours/Expenses Miles Grant Total Labrador Mid-County Bayside EastLake Bill Date/Wk UIF Alafaya Eagle Ridge 25.00 0.50 0.00 8.17 8.67 7.67 Subtotal, Hrs 0.00 14.74 14.74 Expenses 06/15/04 3.00 3.00 05/03/04+ 9.00 9.00 05/10/04+ 7.25 0.50 6.75 05/17/04+ 1.00 1.00 05/24/04+ 0.00 20.25 0.00 0.00 9.00 3.50 7.75 0.00 Subtotal, Hrs 13.09 13.09 Expenses 07/16/04 9.00 9.00 06/07/04 6.00 6.00 06/07/04+ 4.00 4.00 06/14/04 0.50 0.50 06/14/04+ 8.00 8.00 06/21/04 5.00 5.00 06/28/04 0.00 32.50 0.00 26.00 0.00 6.50 0.00 Subtotal, Hrs 0.00 0.00 Expenses 08/16/04 0.50 0.50 07/19/04+ 2.00 2.00 07/26/04 0.50 0.50 07/26/04+ 0.00 0.50 0.00 3.00 0.00 2.00 0.50 0.00 Subtotal, Hrs 9.44 9.44 Expenses 09/10/04 0.50 0.50 08/02/04+ 5.00 5.00 08/02/04 1.50 1.50 08/09/04 0.75 0.75 08/10/04+ 0.00 7.75 0.00 0.00 0.00 5.00 2.75 0.00 Subtotal, Hrs 55.12 55.12 Expenses 0.00 589.50 40.73 186.53 153.55 15.73 187.05 1.00 Total, Hrs 4.90 93.92 228.29 3,908.82 84.48 1,067.11 1,432.08 947.83 55.12 0.00 Total, Exp.

<sup>\*</sup> Time spent correcting MFR deficiencies.

<sup>+</sup> Time spent responding to data requests and new information.



### Management & Regulatory Consultants, Inc.

MS. SUE AYLIN UTILITIES, INC. 2335 SANDERS ROAD NORTHBROOK, IL 60062

06/15/04 20023.80

CONSULTING - UTILITIES INC. OF EAGLE RIDGE - MFRS
MID-COUNTY SERVICES, INC. - MFRS
BAYSIDE UTILITY SERVICES, INC. - MFRS
LABRADOR UTILITIES, INC.

	PREVIOUS BALANCE	\$ 2514.74
05 /02 /04 B		URS
05/03/04 E	S CONSULTING - ASSIST WITH RESPONSE TO STAFF DATA REQUESTS - MID-COUNTY. 3.	00 300.00
05/10/04 F	S CONSULTING - REVISE AND REFILE MFRS TO REFLECT TRANSFER ADJUSTMENTS - EAGLE RIDGE. 9.	00 900.00
05/17/04 F	S CONSULTING - REVIEW AND ASSIST WITH RESPONSE TO STAFF REQUESTS - BAYSIDE. 6.	75 675.00
05/17/04 F	S CONSULTING - REVIEW AND ASSIST WITH RESPONSE TO STAFF REQUESTS - MID-COUNTY.	50 50.00
05/24/04 F	S CONSULTING - ASSIST WITH RESPONSE TO STAFF REQUESTS RE O&M ACCOUNTS - BAYSIDE. 1. FOR CURRENT SERVICES RENDERED 20.	100.00 25 \$ 2025.00
	ND CREDITS TEDEX - EAGLE RIDGE	13.09
PAYMENTS A	AND CREDITS FOR EXPENSES PAYMENT	- 2514.74
	BALANCE DUE	\$ 2038.09



## Management & Regulatory Consultants, Inc.

MS. SUE AYLIN UTILITIES, INC. 2335 SANDERS ROAD NORTHBROOK, IL 60062

07/16/04 20023.80

\$ 2038.09

CONSULTING - UTILITIES INC. OF EAGLE RIDGE - MFRS
MID-COUNTY SERVICES, INC. - MFRS
BAYSIDE UTILITY SERVICES, INC. - MFRS
LABRADOR UTILITIES, INC.

PREVIOUS BALANCE

06/07/04	FS	CONSULTING - UPDATE U&U AND "F"		HOURS		
		SCHEDULES; TEL. CONFERENCES AND E-MAILS W/FLYNN REGARDING ABOVE - LABRADOR	9.00	900.00		
06/07/04	FS	CONSULTING - RESPOND TO STAFF INQUIRIES RE UNMETERED WATER - BAYSIDE	6.00	600.00		
06/14/04	FS	CONSULTING - UPDATE U&U AND "F" SCHEDULES - LABRADOR	4.00	400.00		
06/14/04	FS	CONSULTING - TEL. CONFERENCE W/STAFF RE CUSTOMER COUNT BAYSIDE	0.50	50.00		
06/21/04	FS	CONSULTING - UPDATE U&U AND "F" SCHEDULES; REVIEW REUSE PLANT - LABRADOR	8.00	800.00		
06/28/04	FS	CONSULTING - UPDATE U&U AND "F" SCHEDULES - LABRADOR. FOR CURRENT SERVICES RENDERED	5.00 32.50	500.00 \$ 3250.00		

EXPENSES AND CREDITS

PAYMENTS AND CREDITS FOR EXPENSES 07/16/04 PAYMENT

- 2038.09

4

BALANCE DUE

35100



### Management & Regulatory Consultants, Inc.

MS. SUE AYLIN UTILITIES, INC. 2335 SANDERS ROAD NORTHBROOK, IL 60062

08/16/04 20023.80

3.

CONSULTING - UTILITIES INC. OF EAGLE RIDGE - MFRS
MID-COUNTY SERVICES, INC. - MFRS
BAYSIDE UTILITY SERVICES, INC. - MFRS
LABRADOR UTILITIES, INC.

PREVIOUS BALANCE	\$ 3250.00
HOURS	
07/19/04 FS CONSULTING - ASSIST S. LUBERTOZZI W/RESPONSE TO: STAFF INQUIRIES-EAGLE RIDGE 0.50	50.00
07/26/04 FS CONSULTING - REVIEW STAFF RECOMMENDATION AND COMMENT BAYSIDE 2.00	200.00
07/26/04 FS CONSULTING - COMMENT ON STAFF REQUESTS - LABRADOR. 0.50 FOR CURRENT SERVICES RENDERED 3.00	
EXPENSES AND CREDITS	
07/18/04 FEDEX - LABRADOR	9.44
PAYMENTS AND CREDITS FOR EXPENSES	
08/11/04 PAYMENT	<del>-</del> 3250.00
BALANCE DUE	\$ 309.44



## Management & Regulatory Consultants, Inc.

MS. SUE AYLIN UTILITIES, INC. 2335 SANDERS ROAD NORTHBROOK, IL 60062

09/10/04 20023.80

CONSULTING - UTILITIES INC. OF EAGLE RIDGE - MFRS
MID-COUNTY SERVICES, INC. - MFRS
BAYSIDE UTILITY SERVICES, INC. - MFRS
LABRADOR UTILITIES, INC.
ALAFAYA UTILITIES, INC.

PREVIOUS BALANCE	\$ 309.44
HOURS	}
08/02/04 FS CONSULTING - ASSIST K. WEEKS W/RESPONSE TO STAFF INQUIRIES-EAGLE RIDGE 0.50	50.00
08/02/04 FS CONSULTING - PREPARE FOR AND ATTEND PSC AGENDA CONF BAYSIDE 5.00	500.00
08/09/04 FS CONSULTING - PREPARE RATE CASE EXPENSE EXHIBIT - EAGLE RIDGE 1.50	150.00
08/23/04 FS CONSULTING - PROVIDE REVISED SPREADSHEET TO UI; DISCUSS PLANT RECONCILIATION - EAGLE RIDGE FOR CURRENT SERVICES RENDERED 7.75	75.00 \$ 775.00
EXPENSES AND CREDITS	
08/16/04 FEDEX - ALAFAYA	55.12
PAYMENTS AND CREDITS FOR EXPENSES 09/08/04 PAYMENT	- 309.44
BALANCE DUE	\$ 830.12