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COMMISSION CLERK

MARGARET F. ARTRIP
922 Cutler Road
Longwood, Florida 32779
Phone/Fax 407-774-2961

November 7, 2004

Director,
Division of the Commission Clerk & Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0850

Dear Sir:

I wish to object to the sale of Florida Water Services to AQUA Utilities Services.

Florida Water Services have provided water to my property located at 13451 Palm Drive, Astatula, Florida since 2000.

The charges have been very high. I have expressed my concern to management about the charges and the possibility of a faulty meter. Their response was everything was ok.

The monthly amount of water I was billed for would fill several tanker trucks.

Recently a new meter was installed and the water bill decreased to a normal rate.

One of the two parties to the sale/purchase should be required to refund the gross over charges I have paid before a final sale allowed.

- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- RCA _____
- SCR _____
- SEC 1
- OTH Kim P.

Sincerely,

Margaret F. Artrip

Margaret F Artrip

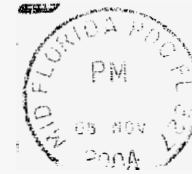
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Division of the Commission Clerk & Administrative Services
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Tallahassee, Florida 32399-0850

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