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Tracy Hatch  
Senior Attorney  
Law and Government Affairs  
Southern Region

Suite 700  
101 N. Monroe Street  
Tallahassee, FL 32301  
850-425-6360

November 23, 2004

**BY ELECTRONIC FILING**

Ms. Blanca Bayó, Director  
The Commission Clerk and Administrative Services  
Room 110, Easley Building  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Re: Docket No. 000121A-TP

Dear Ms. Bayó:

Attached please find the CLEC Coalition's Reply to Action Items from the November 4, 2004, Informal Call regarding BellSouth's SQM Six-Month Review in the above-referenced docket. Pursuant to the Commission's Electronic Filing Requirements, this version should be considered the official copy for purposes of the docket file. Copies of this document will be served on all parties via electronic and U.S. Mail.

Thank you for your assistance with this filing.

Sincerely yours,

*s/ Tracy W. Hatch*

Tracy W. Hatch

TWH/scd  
Attachment  
cc: Parties of Record

**CERTIFICATE OF SERVICE**

I **HEREBY CERTIFY** that a true and correct copy of the CLEC's Reply was served by U.S. Mail this 23th day of November 2004 to the following:

(\*) Blanca S. Bayo  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 3239-0850

Ms. Nancy B. White  
c/o Nancy H. Sims  
BellSouth Telecommunications, Inc.  
150 S. Monroe Street, Suite 400  
Tallahassee, FL 32301-1556

Michael A. Gross  
Florida Cable Telecommunications Assoc.  
246 E. 6<sup>th</sup> Avenue, Suite 100  
Tallahassee, FL 32302

Nanette Edwards  
ITC Deltacom  
4092 South Memorial Parkway  
Huntsville, AL 35802

Donna Canzano McNulty  
MCI  
1203 Governors Square Blvd., Suite 201  
Tallahassee, FL 32301

John D. McLaughlin, Jr.  
KMC Telecom, Inc.  
1755 North Brown Road  
Lawrenceville, GA 30043

Messer Law Firm  
Floyd Self  
Norman Horton  
P.O. Box 1867  
Tallahassee, FL 32302

Pennington Law Firm  
Peter Dunbar  
Karen Camechis

P.O. Box 10095  
Tallahassee, FL 32302-2095

Rutledge Law Firm  
Kenneth Hoffman  
John Ellis  
P.O. Box 551  
Tallahassee, FL 32302-0551

McWhirter Law Firm  
Joseph McGlothlin/Vicki Kaufman  
117 S. Gadsden St.  
Tallahassee, FL 32301

Wayne Stavanja/Mark Buechele  
Supra Telecom  
1311 Executive Center Drive, Suite 200  
Tallahassee, FL 32301

Kimberly Caswell  
Verizon Select Services, Inc.  
P.O. Box 110, FLTC0007  
Tampa, FL 33601-0110

John Rubino  
George S. Ford  
Z-Tel Communications, Inc.  
601 S. Harbour Island Blvd.  
Tampa, FL 33602-5706

Renee Terry  
e.spire Communications, Inc.  
131 National Business Parkway, #100  
Annapolis Junction, MD 20701-10001

William Weber  
Covad Communications Company  
19<sup>th</sup> Floor, Promenade II  
1230 Peachtree Street, NE  
Atlanta, GA 30309-3574

WorldCom, Inc.  
Dulaney O'Roark, III  
Six Concourse Parkway, Suite 3200  
Atlanta, GA 30328

IDS Telecom, LLC  
Angel Leiro/Joe Millstone  
1525 N.W. 167<sup>th</sup> Street, Second Floor  
Miami, FL 33169-5131

Katz, Kutter Law Firm  
Charles Pellegrini/Patrick Wiggins  
106 East College Avenue, 12<sup>th</sup> Floor  
Tallahassee, FL 32301

Mpower Communications Corp.  
David Woodsmall  
175 Sully's Trail, Suite 300  
Pittsford, NY 14534-4558

ALLTEL Communications, Inc.  
C/O Ausley Law Firm  
Jeffrey Whalen  
PO BOX 391  
Tallahassee, FL 32302

BellSouth Telecom., Inc.  
Patrick W. Turner/R. Douglas Lackey  
675 W. Peachtree Street, Suite 4300  
Atlanta, GA 30375

Sprint Communications Company  
Susan Masterton/Charles Rehwinkel  
PO BOX 2214  
MS: FLTLHO0107  
Tallahassee, FL 32316-2214

Miller Isar, Inc,  
Andrew O. Isar  
7901 Skansie Ave., Suite 240  
Gig Harbor, WA 98335-8349

Birch Telecom of the South, Inc.  
Tad J. Sauder  
Manager, ILEC Performance Data  
2020 Baltimore Ave.  
Kansas City, MO 64108

Suzanne F. Summerlin  
2536 Capital Medical Blvd.  
Tallahassee, FL 32308-4424

Kelley Drye & Warren, LLP  
Jonathan E. Canis/Michael B. Hazzard  
1200 19<sup>th</sup> Street, N.W., 5<sup>th</sup> Floor  
Washington, DC 20036

David Benck  
Momentum Business Solutions, Inc.  
2700 Corporate Drive  
Suite 200  
Birmingham, AL 35242

Russell E. Hamilton, III  
Nuvox Communications, Inc.  
301 N. Main Street, Suite 5000  
Greenville, SC 29601

*s/ Tracy W. Hatch*  
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*Tracy W. Hatch*

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Investigation into the Establishment )  
of Operations Support System Permanent ) Docket No. 000121A-TP  
Performance Measures for Incumbent )  
Local Exchange Telecommunications ) Filed: November 23 2004  
Companies (BellSouth Track) )  
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**CLEC COALITION REPLY TO ACTION ITEMS**

Competitive Local Exchange Carriers (“CLECs”), AT&T Communications of the Southern States, LLC; Birch Telecom; DIECA Communications Company d/b/a Covad Communications Company (“Covad”); ITC^DeltaCom Communications, Inc. (“ITC^DeltaCom/BTI”); MCImetro Access Transmission Services, LLC, MCI WorldCom Communications, Inc.; and Network Telephone Corp., hereinafter collectively referred to as the “CLEC Coalition,” hereby file the following responses to the Florida Public Service Commission Staff’s (“Staff’s”) request that answers be supplied for the following Action Item from the November 4, 2004 SQM Six-Month Review conference call:

**Action Item** – 1 CLECs to clarify and further explain changes requested for reporting adjustments to SEEM payments.

**Response:**

In its August 18, 2004 filing the CLEC Coalition stated that adjustments and their sources needed to be more clearly explained. Following are recommended changes to the reporting process to improve the information regarding adjustments.

First, for both the Transmitted Payments and Transmitted Balance Reports (for individual CLEC, Tier I and Tier II reports), include a column entitled Adjustment Code. If the adjustment is associated with an RQ, use the RQ code, if not, use the appropriate existing adjustment code. Report at a sub-metric level. Report each adjustment separately. For example, if a particular sub-metric was impacted by two adjustments in a given month, each adjustment would be reported as a separate line item on the report.

Second, a new report (an adjustment table or adjustment source document) would be provided). For each RQ or adjustment code reported as described above, the following information would be provided:

- RQ or Adjustment Code
- Summary Description of Reason for Adjustment (e.g. if Code MC –Mitigating Circumstances were used, the specific circumstances would be described)
- Date Issue Opened
- Date Issue Corrected/Closed
- Month(s) and Year (s) affected by issue and therefore subject to adjustment.

See *Attachment 1* for example of adjustment table.

Attachment 1

Code	Description	Date Opened	Date Closed	Dates Affected
RQ5687	[Adjustment Summary: Some xDSL, UDC, UCL and EELs orders omitted due to ENCORE Release 16.0.] With the implementation of the ENCORE Release 16.0, BellSouth discovered that changes in the tables caused some xDSL, UDC, UCL and EELs orders to be erroneously omitted from this measure. BellSouth proposes correcting the code to include these Partially Mechanized orders.(RQ5687)	02/2004	04/2004	12/2003 01/2004 02/2004
IC	BellSouth filed a petition with the Georgia Commission seeking permission to invoke force majeure for January 05 and 06, 2004 ice storm. GA Commission granted petition on April 15, 2004.	02/2004	04/2004	01/2004



Respectfully submitted this 23<sup>th</sup> day of November, 2004.

**CLEC COALITION**

*s/ Tracy Hatch*

Tracy Hatch  
AT&T Communications of the Southern States,  
LLC  
101 N. Monroe St., Suite 700  
Tallahassee, FL 32301

*s/ Rose Mulvany Henry*

Rose Mulvany Henry  
Vice President of Regulatory Affairs  
Birch Telecom, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

*s/ Gene Watkins*

Charles E. (Gene) Watkins  
Senior Counsel, DIECA Communications, Inc.  
d/b/a Covad Communications Co.  
1230 Peachtree Street, N.E.  
19th Floor  
Atlanta, Georgia 30309

*s/ Nanette Edwards*

ITC^Deltacom/BTI  
Nanette S. Edwards  
4092 South Memorial Parkway  
Huntsville, AL 35802-4343

*s/ Donna McNulty*

Donna Canzano McNulty  
MCI metro Access Transmission Services, LLC,  
MCI WorldCom Communications, Inc.  
1203 Governors Square Blvd., Suite 201  
Tallahassee, FL 32301

*s/ Floyd Self*

Counsel for MCI  
Floyd Self

Messer, Caparello & Self  
215 South Monroe St Ste 701  
PO Box 1876  
Tallahassee Fl 32302-1876

s/ Margaret Ring

Margaret Ring  
Director, Regulatory & Governmental Affairs  
Network Telephone Corp.  
3300 North Pace Boulevard  
Pensacola, FL 32505