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December 15, 2004

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 000121A-TP
**In Re: Investigation into the establishment of operations support
systems permanent incumbent local exchange Telecommunications
companies**

Dear Ms. Bayó:

Please find enclosed for filing BellSouth's responses to the action items identified during the December 2nd SQM conference call. A copy of the same is being served on all parties of record.

Sincerely,

Robert A. Culpepper / DS

Robert A. Culpepper

Enclosures

cc: All parties of record
Marshall M. Criser, III
Nancy B. White
R. Douglas Lackey

CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

Electronic Mail and U.S. Mail this 15th day of December, 2004 to the following:

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Robert A. Culpepper

**(+) Signed Protective
Agreement**

#502166

REQUEST: BellSouth to define the missed appointment code "CX" and determine if orders coded "CX" are included in P-1, Held Order Interval.

RESPONSE: The missed appointment code,"CX", stands for Company Exceptions. This code is to be used only when the missed appointment is due to weather / natural disasters (Acts of God - hurricanes, tornadoes, floods, ice, etc.) and work stoppages. However, any order with a missed appointment code beginning with "C" (company missed appointment reason) is included in P-1, Held Order Interval, regardless of the second character.

REQUEST: BellSouth is to provide the product roll-up location that includes UNE Co-Carrier cross-connects.

RESPONSE: Co-Carrier Cross Connects are not presently offered as a UNE. CLECs provision the service or if they elect to have BellSouth provision the service, Co-Carrier Cross Connects are ordered via an ASR through EXACT as an Access Service.

REQUEST: BellSouth is to verify if the SQM disaggregations for C-1, Collocation Average Response Time, and C-2, Collocation Average Arrangement Time, filed in the proposed SQM, are compliant with Collocation Orders issued by the Florida Public Service Commission.

RESPONSE: The SQM disaggregations for C-1, Collocation Average Response Time, and C-2, Collocation Average Arrangement Time, filed in the BellSouth proposed SQM on 7/28/2004, are compliant with Collocation Orders issued by the Florida Public Service Commission.

REQUEST: For P-7A, Coordinated Customer Conversions – Hot Cut Timeliness Percent within Interval, BellSouth is to provide the definition of the start time for the existing disaggregation for Non-Time Specific conversions of loops.

RESPONSE: The start time for a non-time specific conversion is when the physical cut begins.