



**EVERCOM**

**ORIGINAL**

040000

December 22, 2004

RECEIVED FPSC

04 DEC 22 AM 11:44

COMMISSION CLERK

Attn: Clerk's Office  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

Re: Evercom Systems, Inc. - Transmittal Letter

Dear Commission Clerk:

Enclosed for filing in quadruplicate (an original plus three copies) is a tariff revision to change Evercom Systems, Inc.'s ("Evercom") tariff as noted below:

- Eighth Revised Sheet 2
- Second Revised Sheet 4
- Second Revised Sheet 11.2.1
- First Revised Sheet 11.2.2
- Sixth Revised Sheet 13
- Fourth Revised Sheet 14

The purpose of this filing is to make miscellaneous corrections to a few revised page numbers listed on Sheet 2, add the symbol to denote the correction, and to delete the SmartConnect™ option from the Inmate Prepaid Services as this option is no longer available from Evercom. This filing also is to implement a bill statement fee which may be applied to a consumer's local exchange carrier bill in each month in which collect calls from confinement facilities are billed. This fee is a monthly charge to recover some of Evercom's expenses associated with calls from confinement facilities served by Evercom that are billed through local exchange carriers. Furthermore, the fee will not be assessed on consumers that prepay for their services or those that are directly billed by Evercom. Consumers who convert to such an alternative method of billing will no longer be assessed a bill statement fee.

It is requested that this filing be made effective on the regular statutory one day notice of filing. It is also requested that a stamped copy of this filing be returned in the enclosed self-addressed stamped envelope as proof of receipt.

If you have any questions, please contact the undersigned at (972) 953-4123.

Sincerely,

Colleen Dziuban  
Director, Governmental Affairs

04 DEC 22 AM 10:42

DOCUMENT NUMBER 13410 DEC 22 8

FPSC-COMMISSION CLERK

- CMP org\*
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- RCA \_\_\_\_\_
- SCR \_\_\_\_\_
- SEC 1
- OTH \_\_\_\_\_

Enclosure

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

\* send ack to CMP also

**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

<b>SHEET</b>	<b>REVISION</b>
1	First Revised
2	Eighth Revised*
3	First Revised
4	First Revised
5	First Revised
6	First Revised
7	Third Revised
7.1	Second Revised
8	Second Revised
9	Second Revised
10	First Revised
10.1	Original
10.2	First Revised
10.3	First Revised
10.4	First Revised
10.5	Original
11	Third Revised
11.1	Second Revised
11.2	Second Revised
11.2.1	Second Revised*
11.2.2	First Revised*
11.2.3	Original*
11.3	First Revised
11.4	First Revised
11.5	Original
12	Third Revised
13	Sixth Revised*
14	Third Revised
14.1	First Revised
15	Second Revised
16	Second Revised

ISSUED: \_\_\_\_\_

EFFECTIVE: \_\_\_\_\_

by: COLLEEN DZIUBAN  
DIRECTOR, GOVERNMENTAL AFFAIRS  
EVERCOM SYSTEMS, INC.  
8201 TRISTAR DRIVE  
IRVING, TEXAS 75063

EVERCOM SYSTEMS, INC. d/b/a  
Correctional Billing Services

Florida Tariff No. 1  
Second Revised Sheet 4  
Replaces First Revised Sheet 4

**SYMBOLS USED TO DENOTE CHANGES**

When changes to this tariff are filed, the following symbols denote the following changes:

D - Delete Or Discontinue

I - Change Resulting In An Increase To A Customer's Bill

M - Moved From Another Tariff Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text or Regulation

Z - Correction

(N)

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### 3.3.1 Inmate Prepaid Services

The Company offers the Company's Inmate Prepaid Services for Inmate User or Authorized User use 24 hours a day, seven days a week to all terminating locations serviced.

The Inmate User or Authorized User attains access to the Company's Inmate Prepaid Services via the Company's toll free Inmate Prepaid number. The Inmate User or Authorized User must input a valid Authorization Code to access his account. After account access, the Inmate User or Authorized User inputs the destination number with area code. Usage will be debited from the available card or account. At the beginning of each call, the Inmate User or Authorized User is informed of the remaining balance on the account. If a full minute is not used prior to termination, the Inmate User or Authorized User will be charged according to the amount used. Inmate Users or Authorized Users will be interrupted with an announcement when the account balance is one minute prior to exhaustion.

Balances in Inmate Prepaid accounts are non-refundable and will expire on the date specified on the Inmate Prepaid Card or Inmate Prepaid Card packaging. In the case of service provided without a Inmate Prepaid Card, account expiration occurs within one year from the date of establishment or last account renewal unless otherwise specified in writing by the Carrier.

Unlike a deposit or advance payment, the Inmate Prepaid Card account balance is not held against future payment, as all service is available for immediate consumption.

For Customer accounts provided with a renewal option, Customers may renew or increase the available usage balance within an account by making additional payments to the Company or the Company's authorized agents.

### 4.1.1 SmartConnect

(D)

SmartConnect is a unique, new service being introduced to the correctional facility calling industry. SmartConnect will supplement current inmate calling options by creating greater options for inmates to contact family and friends where collect calls could not be accepted.

SmartConnect operates by the Responsible Party establishing a calling account. This calling account allows the Responsible Party greater control and flexibility with calls originating at a correctional facility.

The SmartConnect account is created when the Responsible Party (Called Party) pays \$20 or more to the company's designated payment center. The Responsible Party is then given an account, pin number and instructions to contact the 800 number to set up all the account information.

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Procedures for setting up the SmartConnect account include: pin number selection, a voice announcement, and the selection of up to 5 (five) destination numbers (the numbers that the inmate calls to reach the Responsible Party). A destination number can be a home phone, business phone, cell phone, etc. (D)

The SmartConnect account remains open until one of the following events occurs: 1) the balance is depleted, 2) the account is inactive for 180 days, or 3) the Responsible Party requests that the account be terminated.

The Responsible Party can add to the account balance by contacting the company's designated payment center. Additionally, the Responsible Party can contact the customer service 800 for account balance information.

The inmate can call any of the destination numbers (up to five numbers) that were created by the Responsible Party. The Responsible Party has the option to accept or decline the incoming call. Prior to call completion, the Responsible Party is informed of the inmate calling and the account balance. All security measures associated with an inmate collect call, as implemented by the correctional facility, are applicable.

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**SECTION 4 - RATES AND CHARGES**

**4.1 ESI Long Distance, cont.**

**4.1.3 ESI Inmate InterLATA Toll Service**

Daytime, Evening, and Night/Weekend Rates

Miles	First Minute	Add'l minute
0-9999	0.3000	0.3000

**4.1.4 ESI Inmate IntraLATA Toll Service**

Daytime Rates

Miles	First Minute	Add'l minute
0-9999	0.3000	0.3000

Evening and Night/Weekend Rates

Miles	First Minute	Add'l minute
0-9999	0.2250	0.2250

4.1.4.1 ESI Inmate Local Rates

**4.1.5 Inmate Prepaid Services Rate**

Rates listed below are applicable to the Company's Inmate Prepaid Card Service and Inmate-only Inmate Prepaid Account Service. For billing purposes, call timing is rounded up to the next full minute increment after a minimum initial period of one (1) minute. No time of day, holiday or volume discounts apply. The Per Minute rates listed below are inclusive of all applicable taxes.

**PER MINUTE USAGE CHARGE: \$ .50**

**4.4.6 SmartConnect Rates**

(D)

As a new inmate calling product that is sensitive to the cost of inmate calls, SmartConnect implements pricing structures based on the competitive forces of the inmate telecommunications industry.

SmartConnect intends to offer promotional pricing plans to better serve its Customers. Pricing plans will be tailored to meet the facility's size, technological capabilities, location, contractual constraints, and various other competitive forces.

Local: \$1.89

IntraLATA: Surcharge: \$1.58 Per Minute: \$0.27

InterLATA: Surcharge: \$1.58 Per Minute: \$0.27

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SECTION 4 - RATES, CONT.

4.1.7 Bill Statement Fee

(N)

An undiscountable bill statement fee of \$1.95 may be applied to an End User's local exchange carrier bill in each month in which collect calls from confinement facilities are billed, regardless of the number of calls accepted. The bill statement fee is a monthly charge to recover some of the Company's expenses associated with calls from confinement facilities served by the Company and that are billed through local exchange carriers. No fee will be assessed in any month if no collect calls are accepted. This fee will not be assessed on End Users that prepay for their services or those that are directly billed by the Company.

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