State of Florida



Hublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D

040467

DATE:

March 31, 2004

TO:

Mary Andrews Bane, Executive Director

FROM:

Lisa S. Harvey, Chief of Regulatory Review, Division of Competitive Markets &

Enforcement

RE:

Request to View Confidential Document

Pursuant to APM 11.04(C)(4)(b), I request that Lisa Harvey, Carl Vinson, John Duffey, and Brenda Merritt be granted access to the BellSouth confidential document filed with the Division of the Commission Clerk and Administrative Services. The document number is 04030-04

04029-04

This audit was conducted as a follow-up to the Review of BellSouth Telecommunications, Inc. Sales Methods and Practices report that was published in May 2001.

Please approve Lisa Harvey, Carl Vinson, John Duffey, and Brenda Merritt to have access to these records to facilitate their work in this current audit. Any confidential information reviewed will be treated in accordance with the procedures in the APM. WM3/3/104

LSH/bjm



TO:

Mary Andrews Bane, Executive Director

FROM:

Lisa S. Harvey, Chief of Regulatory Review, Division of Competitive Markets &

Enforcement

RE: Request to View Confidential Materials

The Bureau of Regulatory Review has completed a Follow-up Review of BellSouth Telecommunications, Inc. Sales Methods and Practices. BellSouth has submitted its final comments. In addition, BellSouth filed a Request for Specified Confidential Classification with the Commission Clerk regarding audit workpapers and its request for text redactions in the body of the final draft of the audit report. In order to consider the merits of BellSouth's request for text redactions in the published final audit, Lisa Harvey, Carl Vinson, and John Duffey need to review the filed materials. BellSouth's filed the confidentiality request and materials were filed as Document Number 01220-04.

Please grant the above named staff permission to view the named materials.

Cc: Beth Salak, Director, Division of Competive Markets and Enforcement Carl Vinson John Duffey

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COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY CHARLES M. DAVIDSON LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES BLANCA S. BAYÓ DIRECTOR (850) 413-6770 (CLERK) (850) 413-6330 (ADMIN)

Hublic Service Commission

February 17, 2005

Ms. Nancy H. Sims BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, Florida 32301-1556

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DUCUMENT NO. 14670-

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Document No. 04029-04, filed on behalf of BellSouth Telecommunications, Inc. can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF/mhl Enclosure

cc: Lisa S. Harvey, Division of Competitive Markets and Enforcement Carl S. Vinson, Division of Competitive Markets and Enforcement Beth Salak, Division of Competitive Markets and Enforcement Dale Mailhot, Division of Competitive Markets and Enforcement Jeremy Susac, Office of the General Counsel

RECEIVED

DATE 2.18.05

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Hublic Service Commission

May 26, 2004

FPSC, CLK - CORRESPONDENCE
Administrative Parties Coastager
DOCUMENT NO. 14610-04
DISTRIBUTION:

Ms. Nancy H. Sims BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, Florida 32301-1556

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Document No. 01220-04, filed on behalf of BellSouth Telecommunications, Inc. can be returned to the source. Along with the return of this original filing is a box of staff's work papers regarding interview notes and notes from the call center observations which may be proprietary to BellSouth. Staff has also instructed me to return these documents to BellSouth. The documents are enclosed in two boxes.

Please do not hesitate to contact me if you have any questions concerning this matter.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF/mhl Enclosure

cc: John J. Duffey, Division of Competitive Markets and Enforcement

SIGNED FOR BY

DATE 5/26/04

Section 1 - Bureau of Records and Hear

_Services Completes

Docket No.

040467-TL

Date Docketed:

05/18/2004

Title: Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report.

Company:

BellSouth Telecommunications, Inc.

| Official Filing Date: Last Day to Suspend: | | Expi | ration: | , | · | | | | |
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| Recommended assignments for hearing and/or deciding this case: | 29. 30. 31. | | | | | | | | |
| Full Commission Commission Panel Hearing Examiner Staff | 32. 33. 34. | | | | | | | | |
| Date filed with CCA: | 35. 36. 37. | | | | | | | | |
| Initials: OPRStaff Counsel | 38. 39. 40. | | l . | | | | | | |
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Section 1 - Bureau of Records Completes

Docket No. 040467-TL

Date Docketed:

05/18/2004

Title: Confidentiality ruling on BellSouth

Telecommunications, Inc.'s sales report.

Company:

BellSouth Telecommunications, Inc.

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Hearing Officer(s) Commissioners Staff Hrg BZ DS BD DV ALL JB Exam

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer Commissioners ADM JB BD ΒZ DS DV

Approved: 13B/fm

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Date: 06/18/2004

Section 1 - Bureau of Records Complete

Title: Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report. Docket No. 040467-TL Date Docketed: 05/18/2004

Company: BellSouth Telecommunications, Inc.

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 Hearing Officer(s) Commissioners Hrg Staff ALL DS Exam X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Approved: BB/R

Date:

Section 1 - Bureau of Records Completes

Docket No. Date Docketed:

Title: Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report. 040467-TL 05/18/2004

Company: BellSouth Telecommunications, Inc.

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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

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Approved: BB/Rm

Section 1 - Bureau of Records Completes

Docket No. $\underline{040467\text{-TL}}$ Date Docketed: $\underline{05/18/2004}$ Title: Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report.

Company: BellSouth Telecommunications, Inc.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

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Prehearing Officer
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PSC/CCA015-C (Rev. 01/03)

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON LILA A. JABER RUDOLPH "RUDY" BRADLEY CHARLES M. DAVIDSON

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Hublic Service Commission

040467

ACKNOWLEDGMENT

| TO: | BallSall | | | |
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| FROM: | , Division of the Administrative Services | Commission Clerk and | | |
| RE: Acknowledgment of Receipt of Confidential Filing | | | | |
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| document | will be maintained in locked storage. | | | |
| An | y questions regarding this matter should be directed to | Kay Flynn at (850) 413-6770. | | |

PSC/CCA019-C (Rev 01/04)

14670-04

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
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(850) 413-6330 (ADMIN)

Hublic Service Commission

ACKNOWLEDGMENT DATE: 3.29.04 04046 TO: NORTH WALLEDGMENT FROM: , Division of the Commission Clerk and Administrative Services RE: Acknowledgment of Receipt of Confidential Filing O4029-04 This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No. 10026-04 or (if filed in an undocketed matter) concerning Peg. Fla. 2012 Review , and filed on behalf of Pollowith Allohite . The document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/04)

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON LILA A. JABER RUDOLPH "RUDY" BRADLEY CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Hublic Service Commission

040467

ACKNOWLEDGMENT

| DATE: 4.6.04 | | |
|--------------|----------------------------------------------------------------|--------------------------|
| TO: | B-11South | |
| FROM: | Administrative Services , Division of the Comm | nission Clerk and |
| RE: | Acknowledgment of Receipt of Confidential Filing | |
| | | <u> </u> |
| 043 | 326-04 | |
| | is will acknowledge receipt of a CONFIDENTIAL DOCUMI | ENT filed in Docket No. |
| | | |
| . — | or (if filed in an undocketed matter) concer | |
| Atta | cohnent C | , and |
| | ehalf of BelBouth Auhite | |
| document | t will be maintained in locked storage. | |
| An | ny questions regarding this matter should be directed to Kay F | Flynn at (850) 413-6770. |
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| PSC/CCA019- | 9-C (Rev 01/04) | |

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 26, 2004

Ms. Nancy H. Sims
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Document No. 01220-04, filed on behalf of BellSouth Telecommunications, Inc. can be returned to the source. Along with the return of this original filing is a box of staff's work papers regarding interview notes and notes from the call center observations which may be proprietary to BellSouth. Staff has also instructed me to return these documents to BellSouth. The documents are enclosed in two boxes.

Please do not hesitate to contact me if you have any questions concerning this matter.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF/mhl Enclosure

cc: John J. Duffey, Division of Competitive Markets and Enforcement

SIGNED FOR BY

DATE 5/26/04

14670-04

Marguerite Lockard

PSC-04-0971-CFO-TL

mare of

From:

Jackie Schindler

Sent:

Wednesday, October 06, 2004 11:07 AM

To:

CCA - Orders / Notices

Subject:

Order / Notice Submitted

040467-TL

An order granting in part and denying in part bellsouth telecommunications, inc.'s request for confidetiality of audit information (dn 04326-04) has been signed and moved to gc orders for issuance today

The order will come to you on our next run

Thanks

10 pgs

atts not on-line

js

State of Florida



Hublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEYARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

AMII

DATE:

January 14, 2005

TO:

Kay B. Flynn, Chief of Records, Division of the Commission Clerk &

Administrative Services

FROM:

Lisa S. Harvey, Chief of Regulatory Review, Division of Competitive Markets &

Enforcement

RE:

Return of Confidential Filings

This memor revises and replaces my memo to you dated January 7, 2005.

Below is a list of documents currently on file with the Commission which may now be returned to the respective companies. If you have any questions regarding this request please contact me or Carl Vinson at 413-6812.

| Docket | Document | Status | Company |
|------------|----------|----------------------|-----------|
| 980119-TP | 07483-04 | Docket Closed | Supra |
| 980119-TP | 09341-04 | Docket Closed | Supra |
| 040000-PU | 07954-04 | Complaint Closed | BellSouth |
| 000121A-TP | 05862-02 | Order Issued | Supra |
| 000121A-TP | 06548-02 | Order Issued | Supra |
| 040467-TL | 05854-04 | Docket Closed | BellSouth |
| 040467-TL | 04029-04 | Docket Closed | BellSouth |
| 040535-TL | 06261-04 | Docket Closed | BellSouth |

| *1A11_ | cc: | Bianca Bayo |
|--------|-------------------------------------------------------------|---------------|
| COM | | Beth Salak |
| | agents differential tills discuss over 1984. | Dale Mailot |
| CTR | agrantip or half regard a still year later to be described. | Beth Keating |
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| RCA | mage Congression and April |
| SCR | all the fields are to the service real free addressed to |
| SEC | Section 1 - Contract of the Co |
| OTH | Lockan |

DOCUMENT NUMBER-DATE

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COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Hublic Service Commission

February 17, 2005

Ms. Nancy H. Sims
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Document No. 04029-04, filed on behalf of BellSouth Telecommunications, Inc. can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF/mhl Enclosure

cc: Lisa S. Harvey, Division of Competitive Markets and Enforcement Carl S. Vinson, Division of Competitive Markets and Enforcement Beth Salak, Division of Competitive Markets and Enforcement Dale Mailhot, Division of Competitive Markets and Enforcement Jeremy Susac, Office of the General Counsel

RECEIVED

DATE 2.18.0S