

ORIGINAL ODCCOT-TX

S&S Communications Corp.

Smart Network Solutions

CHAMISSION

Monday, January 24, 2005

VIA U.S. MAIL

Florida Public Service Commission

Division of the Commission Clerk and Administrative Services 2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

Reference: Application for ALTERNATIVE LOCAL EXCHANGE SERVICE

Dear Sir or Madam:

Enclosed please find a copy of my company's application for an ALEC license. I am confident that a review of my application will prove to be well worth your time.

Please feel free to contact me at the above number or email address should you have any additional questions. Thank you for your time.

With best regards,

Sandra Ximena Diaz Hoyos

President

Direct Telephone:

+1 305 269.4142

Direct Fax:

+1 305 402.5940

Email. sales@smartisvoip.com

Enclosure as stated Original Price hist ferwarded to CUP. 00983 JAN27

Smart Network Solutions Communications

6100 Blue Lagoon Drive, Suite 325

Miami, FL 33126 Tel.: +1 305 269.4142 Fax: +1 305 4025940

Email: sales@smartisvoip.com Website: www.smartisvoip.com

** FLORIDA PUBLIC SERVICE COMMISSION **

DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT CERTIFICATION

APPLICATION FORM for AUTHORITY TO PROVIDE ALTERNATIVE LOCAL EXCHANGE SERVICE WITHIN THE STATE OF FLORIDA

Instructions

<u>Ilistructions</u>
This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
Use a separate sheet for each answer which will not fit the allotted space.
Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:
Florida Public Service Commission Division of the Commission Clerk and Administrative Services 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770
If you have questions about completing the form, contact:
Florida Public Service Commission Division of Competitive Markets and Enforcement Certification 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6600

APPLICATION

l.	Th	is i	s an application for / (check one):
	(X)	Original certificate (new company).
	()	Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
	()	Approval of assignment of existing certificate: Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
	()	Approval of transfer of control: Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.
2.	Na	me	e of company: EFFECTEL CORP
3.			e under which the applicant will do business (fictitious name, etc.): CTEL CORP
4.		ate,	al mailing address (including street name & number, post office box, city , zip code): 3400 GALT OCEAN DR SUITE 1601S, FT LAUDERDALE FL 3.

	zip	code): 340	00 GALT OCEAN D	R SUITE 1601S, FT LAUDERDALE FL 33	308
	6.	Structure o	f organization:		
	() Individual) Foreign Co) General Pa) Other		(X) Corporation() Foreign Partnership() Limited Partnership	
7.	<u>lf i</u>	<u>ndividual,</u> pro	ovide:		
	Na	me:			
	Tit	le:			
	Ad	dress:			
	Cit	y/State/Zip:			
	Те	lephone No.:_	e terrinas	Fax No.:	
	Int	ernet E-Mail A	ddress:		
	Int	ernet Website	Address:		
8.	<u>lf i</u>		•	proof of authority to operate in Florida:	
			da Secretary of Sta 3000124247.	te corporate registration number:	

5. Florida address (including street name & number, post office box, city, state,

9.	If foreign corporation, provide proof of authority to operate in Florida:
	(a) The Florida Secretary of State corporate registration number:
10.	If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:
	(a) The Florida Secretary of State fictitious name registration number:
11.	<u>If a limited liability partnership</u> , provide proof of registration to operate in Florida:
	(a) The Florida Secretary of State registration number:
12.	<u>If a partnership</u> , provide name, title and address of all partners and a copy of the partnership agreement.
	Name:
	Title:
	Address:
	City/State/Zip:
	Telephone No.: Fax No.:
	Internet E-Mail Address:
	Internet Website Address:
13.	If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.
	(a) The Florida registration number:

15.	Indicate if any of the officers, directors, or any of the ten largest stockholder	rs
	have previously been:	

- (a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. <u>Provide</u> explanation. NO
- (b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. NO

16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: MARIO SAFI ALUF

Title: President

Address: 3400 GALT OCEAN DR APT 1601S

City/State/Zip: FT LAUDERDALE, FL 33308

Telephone No.: 954.567.1871 Fax No.: 954.567.1871

Internet E-Mail Address: P.SAFI@EFFECTEL.COM
Internet Website Address: WWW.EFFECTEL.COM

	Name: MARIO SAFI ALUF Title: President Address: 3400 GALT OCEAN DR SUITE 1601S City/State/Zip: FT LAUDERDALE, FL 33308
	Telephone No.:954.567.1871 Fax No.: 954.567.1871 Internet E-Mail Address: P.SAFI@EFFECTEL.COM Internet Website Address: WWW.EFFECTEL.COM
	(c) Complaints/Inquiries from customers:
	Name: PABLO SAFI Title: MANAGER Address: 3400 GALT OCEAN DR SUITE 1601S City/State/Zip: FT LAUDERDALE, FL 33308
	Telephone No.:954.567.1871 – 305 338.9341 Fax No.: 954.567.1871 Internet E-Mail Address: P.SAFI@EFFECTEL.COM Internet Website Address: WWW.EFFECTEL.COM
17.	List the states in which the applicant:
	(a) has operated as an alternative local exchange company.
	NONE
	(b) has applications pending to be certificated as an alternative local exchange company.
	NONE
	(c) is certificated to operate as an alternative local exchange company.

(b) Official point of contact for the ongoing operations of the company:

NONE

(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

NONE

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

NONE

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

NONE

18. Submit the following:

- A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

C. Financial capability.

The application <u>should contain</u> the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer <u>affirming that the financial statements</u> are true and correct and should include:

- 1. the balance sheet:
- 2. income statement: and
- 3. statement of retained earnings.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. <u>written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- written explanation that the applicant has sufficient financial capability to maintain the requested service.
- 3. <u>written explanation</u> that the applicant has sufficient financial capability to meet its lease or ownership obligations.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:	
MARIO SAFI ALUF_Print Name	
	Signature
President	
	Title

Date January 14, 2005

954.567.1871 954.567.1871 Telephone No. Fax No.

Address: 3400 GALT OCEAN DR SUITE 1601S, FT LAUDERDALE FLORIDA 33308

was programmed and a second company

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:		
MARIO SAFI ALUF Pr	int Name	
	<u> </u>	Signature
President		
		Title
Date <u>January 14, 2</u>	<u> 2005</u>	
954.567.1871	954.567.1871	
Telephone No.	Fax No.	

Address: 3400 GALT OCEAN DR SUITE 1601S, FT LAUDERDALE, FLORIDA 33308

INTRASTATE NETWORK (if available)

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

- 1. POP: Addresses where located, and indicate if owned or leased.
 - 1) 50 NE 9TH STREET, MIAMI, FLORIDA 33132
- 2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.
 - 1) 50 NE 9TH STREET, MIAMI, FLORIDA 33132
- **3. TRANSMISSION FACILITIES:** POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

POP-to-POP

OWNERSHIP

1) 50 NE 9TH STREET, MIAMI, FLORIDA 33132

CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT

I, (Ti	(Name) <u>MAF</u> tle <u>) President</u>	RIO SAFI / of	ALUF EFFECTEL	CORP	(Name	of	Company)
-	d current holde			e Commission olication and joi			#
() sale						
() transfer						
() assignment						
of	the above-men	tioned cer	tificate.				
<u>U</u> -	TILITY OFFIC	CIAL:					
<u>M/</u>	ARIO SAFI ALL	JF					
Pr	int Name				Signature	•	
PF	RESIDENT				05.17.200	4	
Tit	tle				Date		
<u>95</u>	4.567.1871			954.567.1	<u>871</u>		
Те	lephone No.		$\mathcal{L}_{i} = \mathcal{L}_{i}$	Fax No.			

Address: 3400 GALT OCEAN DR SUITE 1601S, FT LAUDERDALE, FL 33308

TITLE SHEET

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by EFFECTEL CORP. With principal offices at 3400 GALT OCEAN DR SUITE 1601S, FT LAUDERDALE FL 33308 this price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

CHECK SHEET

The sheets listed below, which are inclusive on this list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original

TABLE OF CONTENTS

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SYMBOLS SHEET

The following are the symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Price List Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text or Regulation But No Change In A Rate Or Charge

PRICE LIST FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).1

PRICE LIST FORMAT SHEETS

D.	Check Sheets – When a Price List filing is made with the FPSC, an updated check
	sheet accompanies the Price List filing. The check sheet lists the sheet contained in
	the Price List, with a cross reference to the current revision number. When new
	pages are added, the check sheets are changed to reflect the revision. All revisions
	made in a given filing are designated by an asterisk (*). There will be no other
	symbols used on this page if these are the only changes made to it (i.e., the format,
	etc. remains the same, just revised revision levels on some pages). The Price List
	user should refer to the latest check sheet to find out if a particular sheet is the most
	current on file with the FPSC.

ISSUED: January 14, 2005 EFFECTIVE:

By:

<u>SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS</u>

Access Line: An arrangement which connects the customer's location to a EFFECTEL

CORP. network switching center.

Company or Carrier: EFFECTEL CORP.

Customer: The person, firm, corporation or other entity which orders service and is

responsible for payment of charges due and compliance with the

Company's price list regulations.

Day: From 8:00 A.M. up to, but not including 5:00 P.M. local time, Saturday

through Friday.

Evening: From 5:00 P.M. up to, but not including 11:00 P.M. local time, Saturday

through Friday.

Holidays: EFFECTEL CORP. recognized holidays are: New Year's Day, Memorial

Day, July 4th, Labor Day, Thanksgiving and Christmas Day.

Nights/Weekends: From 11:00 P.M. up to, but not including 8:00 A.M. Saturday through

Friday, and 8:00 A.M. Saturday up to, but not including 5:00 P.M.

Saturday

By:

ISSUED: January 14, 2005

EFFECTIVE: _____

SECTION 2 – RULES AND REGULATIONS

2.1 OPERATOR SERVICES

The Company's own operator services are provided to residential and business customers who "presubscribed" to this service for intrastate calling. Operator services including the completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier Operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein): (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., calling card, collect or other) and/or the completion restriction selected (e.g. station-to-station or person-to-person); and (ii) a measured usage charge depending upon the duration, distance and/or time of day of the call.

2.2 OPERATOR DIALED SURCHARGE

This surcharge applies to Operator Station and Person-to Person rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and request the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on EFFECTEL CORP.'s network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

The Company's services and facilities are furnished for communications originating at specified points within the State of Florida under terms of this Price List.

ISSUED: January 14, 2005	EFFECTIVE:

By:

<u>SECTION 2 – RULES AND REGULATIONS (Continued)</u>

The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Price List. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on an alternate basis, and are available twenty-four hours per day, seven days per week.

2.3 LIMITATIONS

- 2.3.1. Service is offered subject to the availability of facilities and provisions of this Price List.
- 2.3.2. The Company reserves the right to discontinue furnishing service or limit the use of service necessitated by conditions beyond its control; or when the customer is using the service in violation of the law or provisions of this Price List.
- 2.3.3. All facilities provided under this Price List are directly controlled by the Company and the customer man not transfer or assign the use of service or facilities, except with the expressed written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.3.4 Prior Written permission from the Company is required before any assignment or transfer is allowed. All regulations and conditions contained in this Price List shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.3.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

ISSUED: Ja	anuary 14, 2005	EFFECTIVE:
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By:

SECTION 2 – RULES AND REGULATIONS (Continued)

2.4 LIABILITIES OF THE COMPANY

- 2.4.1 The Company's entire liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing services or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occurred, and no action or proceeding against the Company shall be commenced more than one year after the service was rendered, unless ordered by the Commission.
- 2.4.2. The Company shall be indemnified and held harmless by the Customer against:
- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data information or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

2.5. INTERRUPTION OF SERVICE

- 2.5.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in this Section. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber/customer does not provide access to the Company for such repair or restoration work.
- 2.5.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber/customer notifies the company.

SECTION 2 – RULES AND REGULATIONS (Continued)

2.5.3. The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Forn	nula:
ISSUED: January 14, 2005	EFFECTIVE:
P	Sandra Vimana Diaz - Consultant salas@smartisvoin com

Credit = $A/B \times C$

"A" = outage time in hours

"B" = total days in month

"C" = total monthly charge for affected facility

2.6. DISCONNECTION OF SERVICE BY CARRIER

The company (carrier), upon 5 working days written notice to the customer, may disconnect service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.6.1 Non-payment of any sum due to carrier for regulated services and for more than ten days beyond the date of rendition of the bill for such services.
- 2.6.2 Violation of any regulation governing the service under this Price List.
- 2.6.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.6.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

SECTION 2 – RULES AND REGULATIONS (Continued)

- 2.6.5 After a Customer has been disconnected for any of the above, the company may, in its sole judgment, reinstate service provided that the Customer agrees to a) remedy the reason service was originally disconnected, b) agree to pay for all contracted services from the date of disconnection to the date of reinstatement, and pay a Reconnection Fee, the amount of such fee being stated in Section 4 of this Price List.
- 2.6.6 Without incurring liability, the Company may interrupt service at any time in order to perform tests and inspections to assure compliance with Price List regulation(s) and the proper installation and operation of Customer's equipment and facilities until any items of non-compliance or improper equipment or equipment operation so identified are rectified.

2.7 DEPOSITS

The Company does not require a deposit from the customer.

2.8 ADVANCE PAYMENTS

- 2.8.1 For Non-PrePaid customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.
- 2.8.2 Pre-Paid Local Exchange Service will be charged on a monthly basis in advance. Upon payment a customer will have local dial tone access. Such access may be unlimited or metered. During the service period the customer will have unlimited access to 911, relay services and the operator. The customer may purchase intra lata, intra-state and other toll services from an Inter Exchange Carrier selected by the Company, such carrier will be certified by the Florida Public Service Commission.

ISSUED: January 14, 2005	EFFECTIVE:
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SECTION 2 – RULES AND REGULATIONS (Continued)

2.9 TAXES

All State and local taxes (i.e., gross receipts tax, sales tax, and municipal utilities tax) are listed as a separate line items and are not included in the quoted rates.

2.10 BILLING OF CALLS

- 2.10.1 All Charges due from the subscriber / customer are payable at any agency duly authorized to receive such or at the address stated on the customer's bill from the Company. Any objection(s) to billed charges should be reported to the company within 20 days of bill rendering. Adjustments to customer's bills shall be made when such claim reasonably indicates such charges are not in accordance with the approved rates or that an adjustment may, in the sole determination of the Company, be otherwise appropriate.
- 2.10.2 Bills are to be prepaid each month. The first payment is due in advance when the customer signs up for service the activation date. All other payments are due monthly on the anniversary of the Customer's activation date for the ensuing month's service.
- 2.10.3 Payments shall be considered delinquent if payment has not been received at the offices of the Company within 10 days after the bill is sent or rendered to the Customer. Additionally, a non-recurring 1:5% percent per month penalty fee will accrue upon any unpaid amount after the customer's account becomes delinquent.
- 2.10.4 The customer is responsible for payment of all charges for service furnished to the customer, including, but not limited to all calls originated and / or received at the Customer's number(s). In the event that the blocking of certain call types is circumvented by the customer, or in the event of a temporary or other failure of the blocking mechanism, the customer is responsible for payment of any toll or other charges billed to the customer's number.
- 2.10.5 Customers may pay by credit card, an authorized agent or check.

ISSUED: January 14, 2005	EFFECTIVE:

SECTION 2 – RULES AND REGULATIONS (Continued)

2.10.6 Company will bill customer a one-time charge of \$25.00 or 5% of the amount of the check, whichever is greater, if Customer's check for payment of service is returned for insufficient or uncollected funds, closed account, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

2.11 EMERGENCY TELEPHONE NUMBER SERVICE (911 SERVICES)

Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dial the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials 911 will be routed to an operator. The telephone user who dials the 911 numbers will not be charged for the call.

911 services will be maintained during temporary disconnections for non-payment of a residential subscriber's local service.

2.12 PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charge for the promoted service. The promotional offerings may be limited as to duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are subject to regulation of the Commission.

2.13 CANCELLATION OF SERVICE

2.13.1 CANCELLATION OF APPLICATION FOR SERVICE

2.13.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

SECTION 2 – RULES AND REGULATIONS (Continued)

- 2.13.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the cost the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.13.1.3 The special charges described above will be calculated and applied on a case-by-case basis.

2.13.2 CANCELLATION OF SERVICE BY CUSTOMER

- 2.13.2.1 To cancel or terminate service, a Customer must provide the Company with (30) thirty days notice.
- 2.13.2.2 If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.5 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable immediately. Such sums and fees will include all costs, fees and expenses incurred in connection with:
 - A. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
 - B. any disconnection, early cancellation or termination charges reasonably incurred and paid or are owing to third parties on behalf of Customer, plus
 - C. All Recurring Charges for the applicable notice period.

SSUED:	January 14, 2005	EFFECTIVE: _	

By:

SECTION 2 – RULES AND REGULATIONS (Continued)

2.14 WARRENTIES

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOES EXPRESSLY SET FORTH HEREIN.

2.15 CUSTOMER PREMISES EQUIPMENT AND WIRING

The Company does not supply equipment of any kind to the Customer. The Company has no responsibility whatsoever for any Customer supplied Equipment or Customer's wiring inside his or her premises.

RESELLER SERVICE STANDARDS 2.16

As a Reseller, the Quality of Service (QOS) provided to the companies and end users will be equal to that received from the Company's underlying carrier(s).

EFFECTIVE:

2.17 SECTION 3 – BASIC SERVICE DESCRIPTION

3.1 LOCAL EXCHANGE SERVICE

The company's Local Telephone Service enables the Customer to:

- -Place or receive calls to any calling station in the local exchange calling area
- -Access basic 911 Emergency Service if available in the Customer's area.
- -Where available, place or receive calls to 800 or 800 like telephone numbers.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g. 900 or 976).

3.1.1 PREPAID LOCAL SERVICE

Prepaid Local Service is a service which is available for access by residential and business subscribers / customers on a full time basis. It consists of a dial tone and access to unlimited local calls, 911 calls, relay services and the operator. The basic service does not include any long distance or other toll services. The Company may offer access to Inter Exchange Services from a service provider approved by the Company; such offering will be from an Inter Exchange Service provider certificated by the Florida Public Service Commission. The customer may only utilize the 1+ Inter Exchange service provider approved by the Company. The customer will not have 1010XXX access.

3.1.2 APPLICABLE RATES FOR HEARING/SPEECH IMPAIRED PERSONS

For intrastate toll messages which are communicated using a telecommunication device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, the rates shall be evening rates for daytime calls and night rates for evening and night calls.

Interstate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing relay call will be discounted 50 percent of the applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for voice nonrelay calls.

Florida Public Service Commission Rules and Regulations require the Company to provide the first 50 directory assistance calls initiated per billing cycle by handicapped persons free of charge.

3.2	CUSTOM CALLING FEATURES	
ISSUED:	January 14, 2005	EFFECTIVE:

Customers of the Company subscribing to Local Exchange Services may, where technically available, obtain the following Optional Features:

Call Forwarding:

Permits the Customer to automatically transfer all incoming calls to another telephone number of their choice and restore it to normal operation at their discretion. Calls may only be forwarded to other telephone numbers within the same local exchange calling area, unless otherwise permitted herein and under a separate agreement with an Inter Exchange Carrier.

Busy/No Answer Call Forwarding:

Transfers incoming calls when the customer's line is busy. The telephone number calls are transferred to be fixed by the Customer. Calls may be transferred to other telephone numbers within the same local exchange calling area, unless otherwise permitted herein and under a separate agreement with an Inter Exchange Carrier.

Call Waiting:

5475 CASH 75 ST41

Notifies the Customer, engaged in a call, of an incoming call through a tone signal. Customers may place the firs call on hold and answer the waiting call by operation of the switch hook, and may alternate between the two calls:

Three-Way Calling:

Permits the Customer to add a third party to an established connection. The third party must be within the same local calling area, unless otherwise permitted herein and under a separate agreement with an Inter Exchange Carrier, and provided such is technically permitted.

Speed Dialing:

Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number.

Caller ID:

Permits the Customer to see on a display the number and /or name (where such service is available) of the calling party. The Customer must supply, operate and maintain, at their own expense, Customer Premises Equipment (CPE) capable of receiving from the Company the number and or name (where such service is available) of the calling party. The Company has no responsibility whatsoever for any Customer Premises Equipment.

SECTION 4 – RATES

4.1 RESIDENTIAL RATES

Customers are billed a one-time application charge for each Account or (BTN) Billed Telephone Number and a monthly reoccurring charge for usage.

4.1.1 Application Processing Fee (one time charge)

\$69.95

4.1.2 Monthly Usage Charge:

\$49.95

4.1.3 Optional Features:

	Per Month	One time Set-up Fee
Call Forwarding:	\$6.95	No Charge
Call Forwarding	and the second s	
Busy/No Answer	\$6.95	No Charge
Call Waiting	\$6.95	No Charge
Three Way Calling	\$6.95	No Charge
Speed Dialing	\$6.95	No Charge
All five features	\$29.95	No Charge
Caller ID	\$10.00	\$10.00

4.1.4 Miscellaneous Charges

Reconnection Fee: \$55.00

4.2 BUSINESS RATES

Customers are billed a one-time application charge for each Account or ISSUED: January 14, 2005 EFFECTIVE:

(BTN) Billed Telephone Number and a monthly reoccurring charge for usage.

4.2.1 Application Processing Fee (one time charge)

\$79.95

4.2.2 Monthly Usage Charge:

\$59.95

4.2.3 Optional Features:

	Per Month	One time Set-up Fee
Call Forwarding:	\$6.95	No Charge
Call Forwarding Busy/No Answer	\$6.95	No Charge
Call Waiting	\$6.95	No Charge
Three Way Calling	\$6.95	No Charge
Speed Dialing	\$6.95	No Charge
All five features	\$29.95	No Charge
Caller ID	\$10.00	\$10.00

4.2.4 Miscellaneous Charges

By:

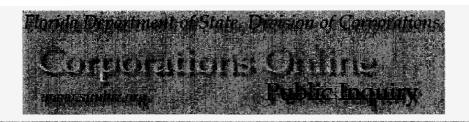
Reconnection Fee: \$55.00

ISSUED: January 14, 2005

EFFECTIVE:

										-				FINAN	CIAL	PROJE	CTION	- 2 YE	ARS														
ROFIT AND L	LOSS ACCOUNT								-	1																		r					
		1			First				Second				Third															\vdash	Third		_		
		Jan-05	Feb-05	Mar-05	Quarter	Apr-06	May-05	Jun-05	Quarter	Jul-05	Aug-05	Sep-05	Quarter	Oct-05	Nov-05	Dec-05	First Year	Jan-06	Feb-06	Mar-06	First Quarter	Apr-06	May-06	Jun-05	Second Quarter	Jul-04	Aug-06	8ep-08	Quarter	Oct-06	Nov-06	Dec-06	Second Ye
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	eid Calling Cards ECTELPin - personalized prepair	4 - 1-		175.000	8,750	10,000	250,000	24.750		500,000		500,000	1,500,000	500,000	600,000		3,975,000			500,000			500,000	500,000	1,500,000			650.000				750,000	
	er Services	a pm	2.500	5,000	6,750				58,500 24,250	36,000 1,750	36,000	45,500	117,600	117,000		123,500	543,250	172,500		180,000			180,000	187,600	547,500	187,500	187,500		582,500		217,600		
	sulting Services		1,750	800	1,300		2,500	8,750 2,500	7,600	3.000	8,750 3,500	8.760 3.500	19,250	1,750 5,000	8,750	8,750	69,600	1,760	8,750		19,250	1,750	8,750	8,750	19,250	1.750	8.760	8,750	19,260	1,750	8,750	8,760	
	oh Services		1,000	1,000	2,000	1.000	1,000			2,500					6,000	6.000	33,600	6.000	5,000		15,000	5,000	6,000	5.000	15,000	5,000	5,000	5.000	15,000	5,000	5,000	5.000	
	gn services	-	300	300	800	500	1,000		2,500	300	2,500	2,500 300	7,500	2,500 300	2,500 300	2,500	20,000	2,600	2,500		7,500	2.600	2,500	2,600	7,500	2,500	2.500	2,600	7,500	3,000	3,000	3.000	
	r type of services		500	1,600	2.100	1.000	2.000		5,000	800	800	800	1,800	500	600	300	10,700	300	800	300		300	300	300 500	800	300	300	300	900	300	300	300	3,60
otal Income	a type of services			189,850												600				600		600	500		1,800	690	600	600	1,800	600	600	600	
User milome			00,880	169,850	240,500	241,/50	290,000	340,000		544,150	201,860	891,160	1,858,950	927,160	634,150	040,650	4,057,150	052,650	893,400	ey/,150	2,073,200	690,150	697,150	794,650	2,081,850	847,650	854,850	854,650	2,554,950	970,650	985,150	955,800	9,666,80
							 					-				-							-										
xpenses Costo		450	1,200	1,500	3.150	1,500	1,500	1.600			4 500	4 500																		<u> </u>			
Softw	gn expenses	1,500	500	300	2,390	300	300		4,500	1,600	1,500	1,500	4,600	1,600	1,600	1,500	18,850	1,500	1,500	1,500	4,500	1,500	1,500	1,500	4,500	1,500	1,500	1,500	4,500	1,600	1,500	1,500	
	resional fees - web design	800		300	1,400	300	300	1.000	900	300	300	300	900	300	300	300	5,000	300	300	300		300	300	300	900	300	300	300	800		300	300	
	ing prepaid calling cards	- 800	1,920	1,920	3,840	1,920	3,840		1,600	3,840	300	1.000	1,600	300	300	1,000	8,200	300	300			300	300	1,860	1,600	300	300	1,000	1,600	300	300	1.000	
	ting promotional material		880	880	1,760	1,600	1,600		4,800	1,600	1,600	3,840 1,800	4,800	1,920	3,840		34,560	1.920	3,840		9,400	1,920		3,840	9,600	1,920	3,840	3,840	9,600	1,920	3,840	3,840	
	ing edvertising		1,400	1,400	2,800	2,500	2,500		7,500	2,600	2,500	2.500	7,500	2,500	1,600	1,600	18,180	2,500	1,600	1,600	4,800	1,600	1,500	1,600	4,800	1,600	1,600	1,600	4,800	1.600	1,600	1.600	19,20
	Htising		2,000	2,000	4,000	2,000	2,000		7,000	3,000	3,000	3,000	9.000	3,000	2,500 3,000	2,500	25,300			2,500	7,500	2,500	2,500	2,500	7,500	2,500	2,500	2,600	7,600	2,500	2,500	2,500	30,00
	ibutor comissions		16.500	57,750	74.250	66,000		99,000	247,500		165,000	165,000	495,000			166.000	1,311,750	3,000	3,000		495,000	3,000	3,000	3,000	9,000	3,000	3.000	3,000	2,000	3.000	3,000	3.000	
	essional fees		10.000	2,500	2,500	2,500	2.500		7,500		2,500	2,500	7,500	186,000	2,600	2.600	25,000	2,500	165,000	186,000	7,500	165.000	185,000 2,500	165,000 2,500		214,500 2,500		214,600	843,500	247.500	247,500	247,500	
	wai Tax		1.700	5.698	7.395			10.200	25,563	16,325	16,550				19,025		139,716	20,480			92,198		20.915		7,500		2,500	2,500	7,500	2,600	2,600	2,500	
	inetion		31,500	108,750		126,000	164.850		485,700		321,600				370,200		2,710,950	403,500	405,750	20,916 408,000		408,000		21,140 412,500	62,759	26,430 602,560	25,840		76,700		29,555	29,667	
	phone services	-	500	1,750	2,250	2,000		3,000	7,500	5.000	5.000	8.000	15,000	5.000		5,000	39,760	5.000	5.000	6.000	15,000		5,000		1,228,500			502.600	1,507,500		580,500	582,750	
	ulants	500	500	500	1,500	600	600		1,500	500	500	500	1,500	500	600	500	5,000	500	500	500	1,500	500		5,000 500	15,000 1,500	6,500 500	6,500	6,500 500	19,500		7,500	7,600	72,00
	rtainment	50	400	400	860	400	400	400	1,200	400	400		1,200	400	400	400	4,450	400		400	1,200	400	400	400		400	400		1,500		500	600	
Gas	- Carrieron	50	160	150	360	150	150		450	150	150	150	450	160	150	150	1,700	150	150	160		150		150	1,200			400	1,200		400	400	
Insure	rence	200		200	800	200	200		600	200	200		400	200	200	200	2,400	200	200	200		200			450	150	150	150	450		150	150	
	mobile expenses			450	450	450	450	450	1,360	450	450		1,360	450	450	450	4,500	450	450	450		450	200 450	200 450	1,350	200 450	200 450	200	600		200	200	
	elianeous	200	200	50	450	50	50		150	50	50	50	150	60	50	50	900	50	50	50	150	980 60		450	1,350	990	50	450	1,350	450	450 50	450	
	e Supplies	200	260	250	500	250	250	250	750	250	250		750	250	250	250	2.750	250	250	250		250		250	750	250		250	150 750			50	
	el Expense	1,000	1.000	2,000	4,000	2,000	2.000		6,000	2,600	2,500	2,500	7,500	2.500	2,500	2.500	25,000	2,600	2,500	2,500	7,500	2.500	2.500	2,600	7,500	2,500		2,500			250	250	
Marke		1,000	1,000	2,500	3,500	2,000	2,000		4,000	2,600	3,000	3,000	8,500	2,500	3,000	3,000	26,500	2,500	3,000	3,000	8,500	2,500	3,000	3,000	8,600	2,500		3,000	7,500			2,600	
Other			1,000	1.000	2,000	1,000	1,000		3,000	3,500	3,500	3.500	10,500	3,500	3,500	3,500	26,000	3,600	3,000	3,500	10,500	3,500	3,500	3,500	10,500	3,500	3,500	3,500	10,500	2,500	3,000	3,000	
otal Expenses		4 750	63,100	192,248		220,273		330,290	130,663	513,006		541,375	1,610,029	583,135		590,540	4.480.235		623,092				625,455	630,880		773.050		776,380	2,325,109	3,500	3,500 891,595	3,500	
		(4,760)			(13,595)			9,710		10,188		19,776	46,922	44,016			198,914		70,308			67,326						78,271			93,566	94,243	
ASH FLOW AN	NAI VOIO																egra Tibi		-									ļ					- 100
otal income	124.1416		56.650	189.650	*44 700	221,750	290,000	040.000	254 750	544,150	FF4.0F0	504.450	1,656,950	007.450	004450	0.00.000		400.050	000 400	007450		000 450	407 450	70.000									- : 11.
		4,760							830,863								4,657,150			.007,160		690,150	097,150	704,650			854,650	854,650	2,556,950		985,150	988,900	
otal Expenses		7,369			250,095			330,200					1,610,029									622,826	625,455	630,880		773,050		776,380	2,325,109		891,595	894,657	
repaid Expense				7,360	7,369		7,389		7,349		7,369	7.369	7,369	7.369			44,217	7,369				7,369	7,369	7,309	7,369	7,369	7,369	7,359	7,349		7,360	7,369	7,30
Cash Position		(4.760)				1,478	9,910			10,186	16,961			44.016	48,386	50,091		64,651		70,996		67,326	71,696	73,771		74,601	78.971	78,271		86,411	93,556	94,243	
Cash in Bank		15,000	(625)	(626)		(625)	(626)	(625)		(625)		(625)		(625)	(625)	(626)		(625)	(625)	(825)		(626)	(625)	(625)		(625)	(625	(625)		(625)	(625)	(626)	1

Printed on the 1/24/2005 at 8-53 PM Medie by Sandra Ximena Diaz H - CONSULTANT 1 of 1



Florida Profit

EFFECTEL CORP

PRINCIPAL ADDRESS 3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE, FL 33308

MAILING ADDRESS 3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE, FL 33308

Document Number P04000154431

FEI Number NONE

Date Filed 11/12/2004

State FL

Status **ACTIVE** **Effective Date** 11/10/2004

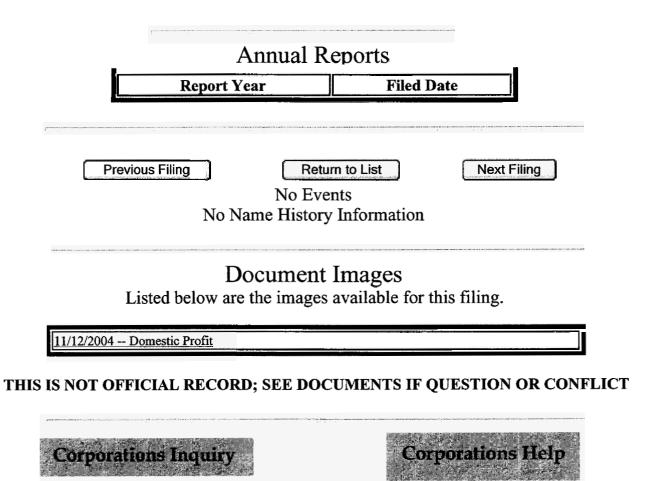
Registered Agent

Name & Address

DIAZ HOYOS, SANDRA X 5757 BLUE LAGOON DRIVE SUITE 170 MIAMI FL 33126

Officer/Director Detail

Name & Address	Title
SAFI ALUF, MARIO 3400 GALT OCEAN DRIVE, APART. 1601S,	P
FORT LAUDERDALE, FL 33308	
SAFI SUCCAR, PABLO 3400 GALT OCEAN DRIVE, APART. 1601S,	VP
FORT LAUDERDALE, FL 33308	
LINARES, CARLOS 3400 GALT OCEAN DRIVE, APART. 1601S,	VP
FORT LAUDERDALE, FL 33308	



Electronic Articles of Incorporation For

P04000154431 FILED November 12, 2004 Sec. Of State wcunningham

EFFECTEL CORP

The undersigned incorporator, for the purpose of forming a Florida profit corporation, hereby adopts the following Articles of Incorporation:

Article I

The name of the corporation is: EFFECTEL CORP

Article II

The principal place of business address:

3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE,, FL. 33308

The mailing address of the corporation is:

3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE,, FL. 33308

Article III

The purpose for which this corporation is organized is: ANY AND ALL LAWFUL BUSINESS.

Article IV

The number of shares the corporation is authorized to issue is: 1000

Article V

The name and Florida street address of the registered agent is:

SANDRA X DIAZ HOYOS 5757 BLUE LAGOON DRIVE SUITE 170 MIAMI, FL. 33126 I certify that I am familiar with and accept the responsibilities of registered agent.

Registered Agent Signature: SANDRA XIMENA DIAZ H.

Article VI

The name and address of the incorporator is:

SANDRA XIMENA DIAZ H. 5757 BLUE LAGOON DRIVE SUITE 170 MIAMI, FL 33126

Incorporator Signature: SANDRA XIMENA DIAZ H

Article VII

The initial officer(s) and/or director(s) of the corporation is/are:

Title: P MARIO SAFI ALUF 3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE,, FL. 33308

Title: VP PABLO SAFI SUCCAR 3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE,, FL. 33308

Title: VP CARLOS LINARES 3400 GALT OCEAN DRIVE, APART. 1601S, FORT LAUDERDALE,, FL. 33308

Article VIII

The effective date for this corporation shall be:

11/10/2004

P04000154431 FILED November 12, 2004 Sec. Of State wcunningham