TEKVOICE

Florida Service Commission
Division of Competitive Markets & Enforcement
Bureau of Service Quality/ Certification
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0950

Attn. Ms. Toni McCoy

Miami, April 14, 2005

Ref: 7002 0860 0001 1761 4016
IXC Registration / Docket No. 041102-TI

Dear Ms. McCoy,

We are in receipt of the letter dated March 28, 2005 requesting information about the technology that TekVoice uses to provide its residential and business long distance services. Below please find a description of our products and services as well as the technology used to deliver them.

As we have stated in the past, all of TekVoice infrastructure is based in a VoIP (Voice over Internet Protocol) network. TekVoice receives calls from devices such as IP Phones, Gateways or SoftPhones as well as TDM / PSTN interconnects. It then uses the VOIP technology to convert the voice signal from the end user's IP Phones, Gateways or SoftPhones to a digital signal and then transmit these signals over the public Internet to other VoIP termination points that finally convert the digital signal back in voice at the other end. These VOIP termination points can be managed and owned by other carriers or by TekVoice. Each carrier may have their own interconnects in their specific countries or states. We have no agreements with local carriers for the calls that the customers make from their telephone to our system. Indeed, we do not provide 1010 services.

- IP Phones / I-Switch, Mas and TekFusion Services
  * A call is originated by an end user from an IP Phone or Small Density VoIP Gateway to another IP Phone or a regular phone; without additional interventions from Tekvoices' systems, the phone transfers the call over the public Internet to the soft switch, which authenticates the IP Phone or Gateway via an electronic ID called a MAC Address. This MAC Address is programmed electronically by the IP Phone manufacturer. The IP Phone can

be a regular Phone connected to the Internet a Gateway. After authentication from the softswitch, the IP routing server determines the route through which this call will be transferred to a destination. These destinations are VoIP soft switches or gateways of other carriers, who then terminate the call through their own local interconnection. A user can also make calls to other IP Phones, from other users. These calls are all transported over the public Internet.
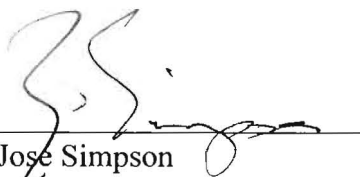
- "1" Dial Around Services / TekConnect and HiConnect Services:
  * A call is originated by an end user from a phone (pay phone, mobile or wire line); our VoIP soft switch receives the call over a TDM link through access numbers previously established for each service, provided by underlying carriers. The soft switch authenticates the user either via a PIN - which is assigned to the user - and then requests the user to dial his desired destination phone number; or, recognizes his Phone Number ID (ANI Recognition feature) and asks him to dial the destination number he wishes to reach. In both services, the soft switch intelligent IP routing server determines the route through which this call will be transferred to a destination. These destinations are VoIP soft switches or gateways of other carriers, who then terminate the call through their own local interconnections.

As VoIP is a digital technology, it may offer features and services that are not available with a traditional phone. TekVoice's products and services are independent from the Internet connection that the user might have (dial-up, DSL or broadband).

Based on the above information, we respectfully request to withdraw TekVoice IXC registration and tariff filing in Docket No. 041102-TI.

Should you need any further information, please do not hesitate to contact us.

Sincerely,

José Simpson
TekVoice Communications, Inc.