



ORIGINAL

CITY OF MADEIRA BEACH

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June 16, 2005

Ms. Blanca Bayo, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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COMMISSION
CLERK
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Dear Ms. Bayo:

On behalf of the City of Madeira Beach, Florida, I am writing to petition, pursuant to Florida Statutes, Section 120.54 (7), for amendment to Public Service Commission-Part IV General Service Provisions-25-6.044 (4). Specifically, we are concerned that local utility services have failed to provide adequate notice of scheduled service disruptions within our community.

After receiving complaints from our residents, we are requesting amendment of the above-referenced rule to improve upon noticing requirements. Our suggestion is as follows:

“When the service is necessarily interrupted or curtailed, it shall be done at a time which, when at all practicable, will result in the least inconvenience to customers and all such scheduled interruptions shall be preceded by reasonable notice whenever practicable to affected customers.

Reasonable notice, whenever practicable, shall require the utility to notify affected customers no less than 24 hours in advance of interruption of service. Notification may consist of a letter, flyer, door-hanger, telephone call, direct contact or any other reasonable means.

Each utility shall maintain a current copy of its noticing procedures with the Division of Economic Regulation.”

We appreciate your consideration of this petition and amendment proposal. Please contact my office should additional information or explanation be required from the City of Madeira Beach.

Sincerely,

Jill Silverboard
City Manager

cc: Board of Commissioners

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