

2005 Competitive Local Exchange Carrier (CLEC) Data Request
(Due by July 15, 2005)

050000

REDACTED

Legal Company Name: Interactive Services Network, Inc.

D/B/A: ISN Telecom

FPSC Company Code (e.g., TX000) TX364

Contact name & title: Karen E. Gillespie, Compliance Reporting Specialist

Telephone number: 407-740-8575

E-mail address: kgillespie@tminc.com

Stock Symbol (if company is publicly traded): ISN is not publicly traded.

Services Provided in Florida

- Do you provide local telephone service in Florida? Circle your response: Yes No
- Please indicate which of the following services your company provides. Select all that apply.

| | |
|---|---|
| <input checked="" type="checkbox"/> Local telephone service | <input type="checkbox"/> Paging service |
| <input checked="" type="checkbox"/> Private line/special access | <input checked="" type="checkbox"/> Prepaid service |
| <input type="checkbox"/> Wholesale loops | <input checked="" type="checkbox"/> VoIP |
| <input type="checkbox"/> Wholesale transport | <input type="checkbox"/> Cable television |
| <input type="checkbox"/> Interexchange service | <input type="checkbox"/> Satellite television |
| <input checked="" type="checkbox"/> Cellular/wireless service | <input checked="" type="checkbox"/> Broadband Internet access |
- If your company provides **prepaid** local telephone service, is this the only service you currently provide in Florida? Circle your response: Yes No NA (not applicable)

Bundled Services

4. Please complete the following table. For each residential and business package of bundled services you sell, list its name (e.g., Sprint Solutions), mark the included services, and enter the price and take rate. The take rate is calculated by dividing the number of customers that have subscribed to the corresponding package by the number of customers that can obtain that package from your company. Examples have been shaded.

| Residential | Name of Package | Local | Long Distance | Broadband | Wireless | Video Service | Price | Take Rate |
|-------------|---------------------------------------|-------|---------------|-----------|----------|---------------|---------|-------------|
| | Resphone | ✓ | ✓ | | | ✓ | \$69.99 | 35% |
| | Basic Svc. pkg w/ DSL lite (512 kbps) | ✓ | ✓ | ✓ | | | \$54.95 | Not Tracked |
| | Basic Svc. w/ DSL 1.5 (1.5 Mbps) | ✓ | ✓ | ✓ | | | \$64.95 | Not Tracked |
| | Complete Svc. w/ DSL 1.5 (1.5 Mbps) | ✓ | ✓ | ✓ | | | \$69.50 | Not Tracked |
| | Complete Svc. w/ DSL 1.5 (3.0 Mbps) | ✓ | ✓ | ✓ | | | \$75.50 | Not Tracked |

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| Business | Name of Package | Local | Long Distance | Broadband | Wireless | Video Service | Price | Take Rate |
|-----------------|--------------------------|--------------|----------------------|------------------|-----------------|----------------------|--------------|------------------|
| | Buservice | ✓ | ✓ | ✓ | | | \$89.99 | 25% |
| | Business Advantage ELITE | ✓ | ✓ | | | | \$37.50 | Not Tracked |
| | Business Gold | ✓ | ✓ | | | | \$49.95 | Not Tracked |
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VoIP

5. Indicate below whether you are offering or providing VoIP service to end-user customers in Florida. For purposes of this question, VoIP service is defined as IP-based voice service provided over a digital connection. VoIP calls under this definition may or may not terminate on the PSTN.

- Not offering VoIP service in Florida.
 Offering business VoIP services.
 Offering residential VoIP services.

If you are offering or providing VoIP service in Florida:

- a. Provide the exchanges where you are offering VoIP service. [REDACTED]
- b. Provide residential price(s) for VoIP service.
\$9.95-Home Value Plan, \$19.95-Americas 500, \$29.95-Americas Unlimited Plan
- c. Provide business price(s) for VoIP service.
\$14.95-Biz Value Plan, \$29.95-Americas 1000, \$49.95-Americas Unlimited
- d. List all call features included with the service, e.g., call forwarding, caller ID, voice mail, etc.

Incoming Calls Features List

- * Anonymous Call Rejection
- * Call Forwarding Always
- * Call Forwarding Busy
- * Call Forwarding No Answer
- * Call Notify
- * Do Not Disturb

Outgoing Calls Features List

- * Call Return
- * Last Number Redial
- * Caller ID Delivery
- * Caller Name Delivery
- * Speed Dial 8
- * Speed Dial 100
- * Personal Phone List

Call Control Features List

- * Call Waiting
- * Cancel Call Waiting
- * Call Hold
- * Call Transfer
- * Blind Call Transfer
- * Three Way Calling

d.

List all call features included with the service, e.g., call forwarding, caller ID, voice mail, etc. (Continued from previous page.)

Advanced Features List

- * Call Block (Selective Call Reject)
- * Call Intercept
- * Commpilot Express
- * Find Me/Follow Me/Simultaneous Ring

e. Check all that apply to your VoIP service:

- Offer wireless VoIP service.
- Offer wireline VoIP service.
- 911 (Location information not provided automatically to PSAP).
- E911 (Location information provided automatically to PSAP).
- CALEA (Communications Assistance for Law Enforcement Act).
- Telephone Relay Service.
- Power Backup (If so, identify time duration below, e.g., 4 hours, 8 hours).
- Time duration of power backup (in hours).
- Directory Assistance.
- Operator Services.
- Equal Access to long distance providers.
- Local Number Portability.
- Local Calling.
- Long Distance Calling.
- International Calling.
- Contribute to Universal Service Fund.
- Require VoIP subscriber to also purchase Broadband service.
- Offered as primary line service.
- Offered as secondary line service only.
- Interconnected with PSTN.
- Peer-to-Peer only (no interconnection with PSTN).
- Use of public Internet.
- Use of private IP network.
- Call uptime 99.999%.
- Use of numbers from the North American Numbering Plan Administrator.

f. If you are not offering or providing VoIP service to end-user customers in Florida, do you anticipate doing so? If yes, identify rollout month/year. N/A

Broadband Internet Access

6. Information provided in your response to this question will be reported on an aggregate, statewide basis, not on a company-specific basis.

- a. Please provide the percentage of residential households to which your broadband service is available in your service area.
- b. Provide the total number of **residential** lines and wireless channels over which you or an affiliate are providing broadband service in your service area.



- c. Provide the total number of **business** lines and wireless channels over which you or an affiliate are providing broadband service in your service area.

- d. What type(s) of broadband connection(s) do you provide?

- xDSL
- cable modem
- satellite
- fixed wireless
- mobile wireless
- Broadband over power line
- Other (Specify)

- c. Please fill out the following table providing the downstream and upstream data transfer rates and the monthly price for each tier of broadband service you offer.

Data Transfer Rate – Broadband Service

| Residential | Downstream | Upstream | \$ Price/month |
|--------------------|-------------------|-----------------|-----------------------|
| | 256 K | 128 K | |
| | 1.5 MB | 256 K | |
| | 3.0 MB | 384 K | |
| Business | Downstream | Upstream | \$ Price/month |
| | 1.5 MB | 256 K | |
| | 3.0 MB | 384 K | |
| | | | |

FCC’s Triennial Review Remand Order

7. The following questions relate to the FCC’s Triennial Review Remand Order (TRRO), released on February 4, 2005.

- a. Has your business plan in Florida changed as a result of the TRRO? If so, how?

- b. If you are primarily a UNE-P provider do you expect to migrate to UNE-L, negotiate commercial agreements (to provide loop, switching, and transport), or change the focus of your business?

- c. Have you executed any commercially negotiated agreements with any carriers? If so, please identify the carriers.

- d. Is there any other information (or comments) that you wish to provide?

Mergers

8. Several mergers have been announced in the past year, e.g., Sprint-Nextel, SBC-AT&T, and Verizon-MCI.

- a. Do you anticipate more mergers? Why or why not?

- b. What effects do you believe these mergers (if approved) will have on local competition in Florida?
- c. Has your local competition strategy changed as a result of the merger announcements? If so, please explain how.
- d. How will these mergers (if approved) affect your local competition strategy in Florida?

Miscellaneous

9. In 2004, how much money did you invest in your network directly serving Florida's local service customers?



10. Are you currently operating under Chapter 7 or Chapter 11 protection? **No.**

11. If you filed Form 477 with the FCC to include data as of December 31, 2004, please provide us with a copy. This form only applies to CLECs with a minimum of 10,000 access lines in Florida.

Comments

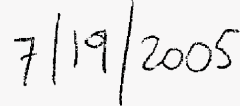
12. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles.

UNE-P has changed ISN Business in the effect of cost increases.

13. Please provide any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida.

A handwritten signature in cursive script, appearing to read "A. M. ...".

Authorized Signature

A handwritten date "7/19/2005" written in a simple, blocky font.

Date

FLORIDA PUBLIC SERVICE COMMISSION

2005 CLEC Data Request TABLE-1

(Data as of May 31, 2005)

Company Name:

Interactive Services Network, Inc.

Company Code*:

TX364

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-1: ACCESS LINES (VGE Basis)

DO NOT INCLUDE UNE-P, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS), OR PRIVATE LINES IN THIS TABLE

| 1 | 2 | 3 | 4 | 5 |
|-------------|------------|-------------------|-----------------------------------|-----------------|
| Exchange | Res or Bus | Method of Service | Commercial, Non-Commercial or N/A | Total VGE Lines |
| 0 | 0 | 0 | 0 | 0 |
| Grand Total | | | | 0 |

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-1:

- A. The purpose of this table is to obtain CLEC (including affiliate) retail access lines on a VGE basis, exclusive of UNE-P and resale (whether leased under an Interconnection Agreement or a Commercial Agreement).
- B. An access line connects the end-user's customer premises equipment (CPE) to the serving switch and allows the end-user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). **Do NOT include UNE-P or Resold access lines (including those leased under a Commercial Agreement). Do include UNE-L and EELs obtained from ILECs even if leased under a Commercial Agreement.**— The access line counts in Table-1 above must be based on all of your different types of access lines such as copper, fiber, hybrid fiber/copper, coaxial cable, hybrid fiber/coaxial cable, fixed-wireless (free-space optics, microwave or satellite, etc.).
- C. Each field must be populated. Do not use quotation marks.
- D. Residential and business VGE access line counts may be obtained by querying your billing database, provisioning database, etc. Exchange information is available at NANPA's website at <http://www.nanpa.com>. Click on "Reports", "Central Office Codes Reports", "Central Office Code Assignment Records", scroll down to "CO Code (Prefix) Status-Excel Spreadsheet Files," click on the link for the Eastern region and open file "EstCodes.zip", click on "FL" tab, then save it to a table in a database and run a query to capture all of your residential and business access line NPA-NXXs to identify their respective exchanges (shown in the "Rate Center" column of the NANPA's website).

TABLE COLUMN INSTRUCTIONS:

- Column 1. List exchanges in alphabetical order.
- Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**
- Column 3. Enter Method of Service as either SP (Self-Provisioned lines), NIL (lines obtained from non-ILECs), UNE-L, EEL (Include only Loop and not transport piece), or Other. **Each method must be entered in separate rows.**
- Column 4. Enter either Commercial or Non-Commercial depending on how lines are being leased from the ILEC or N/A if no agreement applies.
- Column 5. Enter line count as voice-grade equivalents (VGEs). Report VGE Access Lines based on how you bill the customer. If you bill a customer for 1 DS1, the access line count would be 24 even if the customer is not utilizing all 24 channels. If you bill a customer for 10 channels in a DS1, then the line count would be 10. Report 2 VGEs for each ISDN-BRI and 23 VGEs for each ISDN-PRI. Lines must be entered without duplication, e.g., Enhanced Extended Link (EEL) loops must not be included in UNE-L counts and vice versa. **Each line count must be entered in separate rows.**

FLORIDA PUBLIC SERVICE COMMISSION

2005 CLEC Data Request TABLE-2

(Data as of May 31, 2005)

Company Name: Interactive Services Network, Inc.

Company Code*: TX364

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-2: ACCESS LINE COUNTS (not VGEs)

DO NOT INCLUDE UNE-P, RESOLD LINES (INCLUDING THOSE SOLD UNDER COMMERCIAL AGREEMENTS), OR PRIVATE LINES IN THIS TABLE.

| 1 | 2 | 3 | 4 | 5 |
|----------|------------|-----------|-----------------------------------|-------------|
| Exchange | Res or Bus | Line Type | Commercial, Non-Commercial or N/A | Total Lines |
| 0 | 0 | 0 | 0 | |

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-2:

- A. The purpose of this table is to obtain a breakdown of access lines (reported in Table-1) by line type and actual line counts, not VGEs.
- B. Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column 1. List exchanges in alphabetical order.

Column 2. Enter the abbreviation Res for Residential lines or Bus for Business lines. **Each type must be entered in separate rows.**

Column 3. For each line connected to the customer premises, enter Line Type as Analog, ISDN-BRI, ISDN-PRI, DS1, DS3, OC1, OC3, OCn (Identify value of n), xDSL (Identify x), etc. Include only those high speed lines that also provide voice. **Each type must be entered in separate rows.**

Column 4. Enter either Commercial or Non-Commercial depending on how lines are being leased from the ILEC or N/A if no agreement applies.

Column 5. Enter actual line count total, not VGEs, in the Total Lines column. EXAMPLE: Enter 1 for 1 Analog loop, 2 for 2 ISDN-PRI loops, etc. **Each actual line count total must be entered in separate rows.**

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2005 CLEC Data Request TABLE-3

(Data as of May 31, 2005)

Company Name:

Interactive Services Network, Inc.

Company Code*:

TX364

* Your CLEC Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

CLEC TABLE-3: CLEC SWITCH DEPLOYMENT DATA

| 1 | 2 | 3 | 4 |
|----------------------------------|-------------------|---------------------------|--|
| Exchange where Switch is Located | Packet or Circuit | # of Switches in Exchange | If Leased, name of company providing switching service |
| | | | |
| Grand Total | | | |

NOTES/INSTRUCTIONS FOR COMPLETING TABLE-3:

A. The purpose of this table is to obtain information about switches that are connected to access lines reported in Table-1. Please provide the requested information even if serving switch is located outside of Florida.

TABLE COLUMN INSTRUCTIONS:

Column 1. List exchanges in alphabetical order.

Column 2. Enter Circuit or Packet to describe the type of switches located in the exchange.

Column 3. Enter the number of Circuit or Packet switches located in the exchange.

Column 4. If the switch is leased from another company, provide company name. If owned, please leave blank.

All filers must complete Items 1 - 11 of this Cover Page. File data as of: December 31, 2004

1. Filing status
 2. Company
 3. Indicate the category that best describes the operations covered by this filing.
 4. Filers must report separate data for ILEC and non-ILEC operations. Use the following drop-down box to indicate whether this worksheet contains data for ILEC or for non-ILEC operations.
 5. Use the following drop-down box to select your company, parent or controlling entity name. Select "not shown" if it is not in the list. See instructions Section IV-B-1 for information on preparing file names.
- If you selected "not shown" above, then provide the following:
- Name of company, parent or controlling entity.
6. State.
 7. Contact person (person who prepared the data contained below).
 8. Contact person telephone number and e-mail address.
phone
e-mail
 9. Indicate whether this is an original or revised filing.
 10. Indicate whether you request non-disclosure of some or all of the information in this file because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.
 11. Indicate if this is a complete file or a redacted version of a complete file.

Please review instructions before completing form.

Reminders:

- 1) Ensure files are virus free by using up-to-date virus detection software. Filers are encouraged to submit files via e-mail (address: FCC477@fcc.gov).
- 2) If you are filing original or revised data for an earlier semi-annual reporting period, do not use this particular form (which is only for data as of December 31, 2004). See reminder 4.
- 3) You may not insert or delete columns or rows, move cells, or edit text or numbers outside the cells provided for data entries. Files that cannot be opened in EXCEL97, files whose structure has been altered, and files with improper names will have to be refiled.
- 4) If you have questions about the form, contact the Wireline Competition Bureau, Industry Analysis and Technology Division at (202) 418-0940; via e-mail at 477INFO@fcc.gov; or via TTY at (202) 418-0484.
- 5) You must submit a Certification Statement signed by an officer of your company. A single statement may cover all files submitted. See Instructions sections IV & V
- 6) If you request non-disclosure of some data, you must file a public version of the form with such information redacted. See Instructions sections IV.B and IV.C for information on preparing a redacted file.
- 7) Name your files as specified in Instructions section IV.B.1. To assist you, complete this Cover Page to generate an "example" name, below. Replace the character "#" in this example name with a sequence number as specified in the instructions. This number should be "1" unless using "1" would cause you to submit more than one file with the identical file name.

Example:

Interactive Services Network, Inc. non-ILEC operations for Florida December 31, 2004

Complete Part I if you and all affiliates (including commonly controlled entities) provide 250 or more broadband lines or wireless channels in the state over your own facilities or over lines you provisioned as broadband. See instructions for definitions of "own facilities", "broadband", "end user", and "residential and small business".

If you provide data in Part I, you must provide in Part V a list containing the 5-digit Zip Codes of the end-user locations in which you provide the broadband services reported herein. See instructions.

Data as of December 31, 2004

A. Lines and wireless channels of broadband service that you provided over your own facilities, or over UNE loops or other lines and wireless channels that you obtained from other service providers and equipped as broadband, categorized by technology at the end-user location.

| (a) Total one-way and two-way (full) broadband lines and wireless channels | Percentages of lines and wireless channels reported in (a) | | | | |
|--|--|---|--|--|--|
| | (b) % of (a) used by residential & small business customers | (c) % of (a) provided over your own facilities | (d) % of (a) provided (i.e. billed directly) to end users | (e) % of (a) providing customers greater than 200 kbps in both directions | (f) % of (a) providing customers greater than 2 mbps in both directions |
| I - 1. Asymmetric xDSL. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| I - 2. Other traditional wireline including symmetric xDSL. | XXXXXX | XXXXXX | XXXXXX | 100% | XXXXXX |
| I - 3. Coaxial carrier systems including hybrid fiber-coaxial systems. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| I - 4. Optical carrier (fiber to the end user). | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| I - 5. Satellite. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| I - 6. Terrestrial wireless fixed. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| I - 7. Terrestrial wireless mobile. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| I - 8. All other technologies, such as distribution over electric power lines. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |

Note: In Part I, report actual counts. Do not report voice-grade equivalent measures.

Interactive Services Network, Inc. non-ILEC operations for Florida December 31, 2004

Complete Part II if you and all affiliates (including commonly controlled entities) provide 10,000 or more voice-grade equivalent lines or wireless voice-grade equivalent channels used for local exchange or exchange access service in the state. See instructions for definitions of "voice telephone service", "voice-grade equivalent lines", "residential and small business", "owned facilities", "COLO switching centers", and "end users".

If you provide data in Part II, you must provide in Part V a list containing the 5-digit Zip Codes of the end-user locations in which you provide the wireline or fixed wireless voice grade services reported herein. See instructions.

| | (a) Total voice-grade equivalent lines and voice-grade equivalent wireless channels in service | Percentages of lines and wireless channels reported in (a) | | | |
|---|---|--|---|---|--|
| | | (b) % of (a) used for residential & small business service | (c) % of (a) provided over your own facilities | (d) % of (a) provided over UNE loops | (e) % of (a) in ILEC COLO switching centers |
| Data as of December 31, 2004 | | | | | |
| A. Voice telephone service provided to end users. | | | | | |
| II - 1. Total lines and channels you provided to end users. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| B. Voice telephone service provided to other communications carriers, categorized by: | | | | | |
| II - 2. Lines and channels that you provided under a Total Service Resale arrangement. See instructions. | XXXXXX | XXXXXX | XXXXXX | | XXXXXX |
| II - 3. Lines and channels you provided under other resale arrangements, such as resold Centrex. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| C. UNE loops, special access lines, and those private lines that connect to carriers, categorized by: | | | | | |
| | (a) Total lines and wireless channels | | | | |
| II - 4. Lines and channels that you provided under a UNE loop arrangement, where you do not provide switching for the line. | XXXXXX | XXXXXX | | | XXXXXX |
| II - 5. Lines and channels that you provided under a UNE loop arrangement, where you also provided switching for the line. | XXXXXX | XXXXXX | | | XXXXXX |
| II - 6. Special access lines not provided as broadband and private lines that connect an end-user premises to a telecommunications common carrier and is not provided as broadband. | XXXXXX | XXXXXX | XXXXXX | XXXXXX | XXXXXX |
| D. Total wireline voice-grade equivalent lines & fixed wireless voice-grade equivalent channels in service. | | | | | |
| | | Percentage of channels reported in (a), carried over the following types of facilities categorized by the technology used in the part of the line or wireless channel at the end-user location | | | |
| | | (f) Cable coaxial | (g) Wireless | (h) All other including traditional wireline | |
| II - 7. Total lines and channels provided. [line II-1+line II-2 + line II-3] | #VALUE! | XXXXXX | XXXXXX | XXXXXX | |

Interactive Services Network, Inc. non-ILEC operations for Florida December 31, 2004

Complete Part III if you and all affiliates (including commonly controlled entities) serve 10,000 or more mobile voice telephony subscribers in the state over your own facilities. See instructions for definitions of "mobile voice telephony subscribers" and "own facilities".

Data as of December 31, 2004

A. Mobile voice telephony subscribers in service and served over your own facilities.

| (a) Network telephone service subscribers | (b) Percentage of (a) provided (i.e. billed directly) to end users |
|--|--|
|--|--|

III - 1. Cellular, PCS & other mobile telephony.

xxxxxx

xxxxxx

Interactive Services Network, Inc. non-ILEC operations for Florida December 31, 2004 I

Filers completing Part I or Part II must supply a list of 5-digit Zip Codes in which the filer has at least one customer.
Do not provide customer counts by Zip Code.

Data as of December 31, 2004

V - 1. 5-digit Zip Codes in the state in which you provide service to end-user locations:

| (a) Broadband service | (b) Wireline & fixed wireless exchange telephone |
|-----------------------------|---|
|-----------------------------|---|

| | | |
|----|--------|--------|
| 1 | xxxxxx | xxxxxx |
| 2 | | |
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