1		BEFORE THE
2	FLORII	DA PUBLIC SERVICE COMMISSION
3		DOCKET NO. 050281-WS
4	In the Matter of:	
5	APPLICATION FOR INC	
6	PLANTATION BAY UTIL	
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13	THE OFF	ICIAL TRANSCRIPT OF THE HEARING, ERSION INCLUDES PREFILED TESTIMONY.
14	THE .PDF V	ERSION INCHODES PREFILED LESITMONY.
15	PROCEEDINGS:	AGENDA CONFERENCE ITEM NO. 11
16	BEFORE:	CHAIRMAN LISA POLAK EDGAR
17		COMMISSIONER J. TERRY DEASON COMMISSIONER ISILIO ARRIAGA
18		COMMISSIONER MATTHEW M. CARTER, II COMMISSIONER KATRINA J. TEW
19	DATE:	Tuesday, February 7, 2006
20	PLACE:	Betty Easley Conference Center
21		Room 148 4075 Esplanade Way
22		Tallahassee, Florida
23	REPORTED BY:	LINDA BOLES, RPR, CRR
24		Official FPSC Reporter (850) 413-6734
25		

DOCUMENT NUMBER-DATE

1	PARTICIPATING:		
2	MARTIN S. FRIEDMAN, ESQUIRE, and FRANK SEIDMAN,		
3	representing Plantation Bay Utility Co.		
4	STEPHEN C. REILLY, ASSOCIATE PUBLIC COUNSEL, and		
5	TRICIA MERCHANT, representing the Office of Public Counsel.		
6	RICHARD FERGUS and CAROL SANKER, representing (via		
7	telephone) the utility customers.		
8	CHARLES HILL, DEPUTY EXECUTIVE DIRECTOR, RICHARD		
9	MELSON, GENERAL COUNSEL, ROSANNE GERVASI, ESQUIRE, BART		
.0	FLETCHER, MARSHALL WILLIS, TROY RENDELL, MAHNAZ MASSOUDI and		
.1	PAUL STALLCUP, representing the Commission staff.		
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PROCEEDINGS

CHAIRMAN EDGAR: Okay. Commissioners, that brings us to Item 11. Our clock shows 10:04, so we're right on schedule. I am going to ask that we go into just a very brief informal recess for a couple of minutes to make sure that we've got everything set up for those that are participating with us by phone. So I'm going to say about four to five minutes. Those of you who are participating, please don't go far. Thank you.

(Recess taken.)

CHAIRMAN EDGAR: Okay. So we are on Item 11 now.

And --

MR. FERGUS: Is this one of the Commissioners speaking?

CHAIRMAN EDGAR: Yes, sir. This is Chairman Edgar.

MR. FERGUS: Good morning. This is Dick Fergus here. I'm having a little trouble hearing you. We've got apparently a pretty serious problem here with the communication. If you could speak louder into the phone or microphone or whatever the telecommunications process is that you have there, we would appreciate it.

CHAIRMAN EDGAR: Okay. Mr. Fergus, we will see what we can do to accommodate that.

MR. FERGUS: Okay.

CHAIRMAN EDGAR: Mr. Fergus, if you'll hold on just a moment, okay? There are a couple of things we need to do

first.

MR. FERGUS: Okay. I'll be happy to do that. Thank you.

CHAIRMAN EDGAR: Okay. Staff, if you will start us off and present the item, please.

MR. FLETCHER: Commissioners, I am Bart Fletcher with the Commission staff. Item 11 is staff's recommendation to approve a 3.62 water revenue decrease and an 88.15 percent wastewater revenue increase for Plantation Bay Utility Company.

After the filing of staff's recommendation on

January 26th, 2006, staff determined there were computational
errors in its recommended rate base for water and sewer. Staff
filed a revised recommendation on February 1st, 2006, with the
specific pages marked "Revised." Further, staff attorney

Ms. Rosanne Gervasi has an oral clarification to Issue 24.

MS. GERVASI: Commissioners, if I may. This is
Rosanne Gervasi. I have a minor clarification that I'd like to
make to Page 60 of the recommendation, and that is to the first
full paragraph on Page 60, starting with the second sentence on
that, of that paragraph. The clarification is as follows. The
sentence would begin the way it starts, "See Order Number

10465, issued December 21st, 1981, in Docket Number 800641-W,
In re: Application of Keystone Water Company, Inc. for an
increase in water rates to its customers in Clay County,
Florida," and this is the new language, "in which the

Commission used the average cost per ERC of prior approved rate case expense amounts to determine an allowable amount for the utility."

And then the second sentence to be clarified as followed. "On June 29th, 1982, the First District Court of Appeal per curiam affirmed the Commission's order." And then the remainder of that sentence to be deleted. Thank you.

MR. FLETCHER: Staff would also like to mention that the Commission received a letter in opposition of the rate increase from Anthony Reitano, president of the Plantation Bay Community Association, which staff has already distributed copies to the Commission. That letter also indicates a request for consideration of a conservation rate structure.

Further, staff received an email last night from Ms. Peg O'Grady, a utility customer, who requested that she be put on record in support of a conservation rate structure.

Mr. Marty Friedman from -- the utility's attorney is here to address the Commission. Also, Mr. Steve Reilly and Ms. Tricia Merchant from the Office of Public Counsel are here to address the Commission. Further, Mr. Dick Fergus, the customer who's standing by telephonically, also wishes to address the Commission.

Staff is prepared to go issue by issue and answer any questions the Commission may have.

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CHAIRMAN EDGAR: Thank you, Mr. Fletcher.

Commissioners, I believe each of you was given a copy of the letter and the email that Mr. Fletcher referenced a moment ago. Okay. Mr. Fergus, are you still with us?

MR. FERGUS: Are you there?

CHAIRMAN EDGAR: We are here.

MR. FERGUS: Okay.

CHAIRMAN EDGAR: Mr. Fergus, this, again, is Chairman Edgar. Commissioner Carter, Commissioner Deason, Commissioner Arriaga and Commissioner Tew are here with me at the bench. We will be going through this item issue by issue. But before we do that, I'd like to give you the opportunity to make whatever comments to this body that you would like, and you now have the floor.

MR. FERGUS: Okay. Thank you very much to all of the Commissioners. Excuse me. I regret we've had the problem with getting various people hooked in. I hope that the listen-in line is available to those in the community here that can, can hear this proceeding.

CHAIRMAN EDGAR: Mr. Fergus, that is our understanding that that is available.

MR. FERGUS: Okay. I -- Ms. Commissioner, I guess my first comment is I'd like to discuss just briefly the rate increase as it pertains to the customer process. We became involved as customers on November the 2nd, '05, in a customer meeting. The staff came out and put on the meeting and

certainly they did a good job and performed their assigned role. However, I have to tell you that speaking for myself and a few others in the community, we were disappointed that none of the Commissioners were present at the meeting, and we were hoping that at least one or two of you could make yourself available for that meeting. We had about 120 customers that were in attendance, several spoke. One made a slide presentation. And, again, we would have very much appreciated the presence. The meeting was taped, but quite frankly we don't know how broadly the tape was listened to or any reaction to it. And we also thought it would be beneficial for the Commissioners to be here to understand the rate of growth that's going on in our community and to see the community in total and take a tour, which certainly some of the staff did, as well as members of the Office of Public Counsel.

I also would like to, to say on a constructive basis, it would have been helpful at the customer meeting if we would have had available to us prior to the customer meeting the audit report and the engineer report, both of which, I think, would have provoked some meaningful questions to the staff.

And I think it would also be appropriate to have the auditor and engineer available to answer whatever questions that may came up -- come up.

I guess the overall value of the meeting, it certainly did give the customers an opportunity to vent their

frustration. But following the meeting I think many people, since they're, you know, they're not familiar with how the rate increase process works, it's kind of like where do we go from here?

The PSC, Commissioners, I guess I'm asking, should make some changes to the procedure where possibly a couple of you could, could come out and attend all rate meetings to get a real hands-on feel for what the customers are saying.

There's, quite frankly, I guess from, from the meeting on from a customer standpoint there's been kind of a void of information and communication. The only thing that we have really received is notification of the interim rate increase that went into effect in, in December, and then the next communication that was available, and by the way, it was made available on your website, which was the recommendation of the staff. And that report is very long, very technical, filled with acronyms and difficult for the average person out here to, to really understand and get their arms around.

And then to compound the situation, on February the 1st the report was then amended with a number of strike-outs, with a number of changes to the calculations, which ultimately affected the, the final rate that was being recommended.

I guess another issue that is bothersome to us is what we're experiencing right now in trying to make your conference broadly available to the customers. We had a choice

of either taking a four- to five-hour drive to Tallahassee or call in a listen-in line or make a long distance call to, to make a statement to the Commissioners as I'm doing now. And I guess the bottom line of all of it is that the process doesn't seem to be very friendly to the customers. Certainly the process is set up for the Commissioners, the staff, the utility companies and, and all the forms and applications and legal language in between, but it's all very difficult for the customer to be able to participate in.

I guess that's all on the process, and I guess that I'd please ask that you'd consider my remarks.

The next thing I'd like to talk about is, and you will be getting to this later on in your conference, is Issue 36. And Issue 36, which is "What are the appropriate service availability charges and/or policy for the utility?" To me, being a resident and a novice when it comes to reading all of the information that's been, been published and knowing what the background of the community is, it appears that the, the genesis of this 186 percent water rate increase that the utility company had requested and the 30 percent water rate increase really was the result of the PSC order that was issued in 2002, and that was apparently done because of an overearning situation by Plantation Bay Utility. So the order was then issued to discontinue property donations to correct any overearning situation. And as a result of the order,

Plantation Bay Utility has had to pay the water, wastewater infrastructure from 2002 through 2005 of, my calculation is, \$4.3 million. And now they'll have to pay an additional \$1.8 million in 2006 unless the orders change. There's many questions, I think, that need to be answered as to why this strict order was imposed. I guess one would be was this the correct order and were there other options rather than discontinuing donated property? And, two, did the PSC staff follow up on this order to measure its effect? And if yes, what were their findings? And, three, was the utility required, other than submitting an annual report to alert the PSC that this order was creating an underearning situation? And I'm talking about a year or two years back.

So it appears that the treatment by the PSC has created a windfall profit and, I might also add, a competitive advantage or both for the developer. Additionally, the developer has a 75 percent ownership of the utility since late 2003. Now customers buying property within Plantation Bay, like any other community, would assume that impact fees are properly levied and included in their purchase price to protect existing residents as well as themselves from major increases. And I think it's fair to expect that once they make a purchase and they move in, they expect the rates to be relatively stable except for modest increases that you would expect for operating costs, cost of living, that type of thing. But it appears that

the issuing of this order and the result it's brought, and the result it has brought has created an unfair burden on the utility company, and the cost is now being passed on to the customers with unreasonable rates for water and wastewater.

And I guess we're asking that the Commissioners consider rescinding this order immediately rather than waiting for January 2007 that the staff is recommending.

Now the customers of Plantation Bay Utility feel let down by the Public Service Commission not considering their interests and having allowed this order to exist far beyond the point of its original intent back in 2002. Residents of Plantation Bay are currently paying much higher rates than surrounding communities, and this gap will be even greater if the recommendation of the PSC staff is accepted. It is unfair for the Commissioners to allow this to continue. And our only appeal apparently is to the Commissioners, that you understand this position and take some immediate action.

Any questions of me before I turn over the phone to Ms. Carol Sanker? Hello?

CHAIRMAN EDGAR: Mr. Fergus, I think that we will go ahead and hear from Ms. Sanker, if she is with us.

MR. FERGUS: She is here. Thank you very much.

CHAIRMAN EDGAR: Thank you.

MS. SANKER: This is Carol Sanker. I wanted to talk about the idea that we need to encourage water conservation.

As we know, water is a very good commodity that we need in Florida. And so I think that we need to consider having a lower base rate and then using a higher escalating gallon usage rate in order to encourage conservation.

There's two new residential areas being planned in this area, Dixie Commons and the Reserve of Flagler. I was wondering what effect that this will have on the rates if they use Plantation Bay Utility.

The other item that I wanted to speak on is we have done a cost comparison of communities in the area. They're significantly lower than Plantation Bay's proposed rates. Why aren't these nearby areas considered when applying for rate increases? Without competition there is no incentive to be cost-effective.

Those are my comments. Thank you.

CHAIRMAN EDGAR: Thank you, Ms. Sanker. Do we have any other customers with us by phone today?

MR. FERGUS: Not on the line that I've been patched in on.

I guess I have a procedural question. Do we hang up and call in on the listen-in line or can we continue to listen in on this line?

CHAIRMAN EDGAR: Mr. Fergus, if you will stay on this line, you will be able to listen along as we go through our proceedings.

MR. FERGUS: Great. Thank you very much for your help.

CHAIRMAN EDGAR: Thank you. Mr. Fergus, thank you for your comments. Thank you for your participation. I know I can speak for my colleagues by saying that we are always looking for ways to make our process more customer friendly. We certainly recognize that the material on this item and on many of the other items that we deal with is very long, is very technical and is filled with acronyms. So all of your comments we take to heart. And I know that the Office of Public Counsel will continue to work with us to find ways that we can make our processes more accessible and amenable to everybody who's interested in the work that we do here.

At this point then I think what I'd like to do is, is move along. Commissioners, I think probably the best way to proceed is to take this item by item. That will take us a while, but I think that's probably the best way to move through all of the information that we have. We will -- because we will be going item by item, there will be an opportunity,

Mr. Friedman, for you and your client and Mr. Reilly for the Office of Public Counsel to speak on each item. Do you feel the need to make some general comments before we move to Item 1?

MR. FRIEDMAN: Yes.

CHAIRMAN EDGAR: Mr. Friedman.

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MR. FRIEDMAN: Thank you. This is Marty Friedman of the law firm of Rose, Sundstrom & Bentley. We represent Plantation Bay Utility Company, and with me is Mr. Seidman, who's one of the consultants.

And just as a brief prefatory comment, in spite of the numerous errors in the staff recommendation, Plantation Bay can live with the results of it and avoid the timely expense of a final hearing with three exceptions. And so I only expect to address Issues 4, 24 and 26, but I would like to -- I'm sorry -- 4, 24 and 36. But I would want to reserve the opportunity to comment, should, should I want to comment on anything that the Public Counsel's representatives comment upon. Thank you.

CHAIRMAN EDGAR: Thank you, Mr. Friedman.

Mr. Reilly.

MR. REILLY: We will attempt to respond, of course, to comments made by the utility. We share the customers' concerns, especially about Issue 36 and this whole service availability issue. We believe that that issue and that decision back in 2002 has driven this entire process, that we are, in fact, here today considering this rate increase because of that decision to change the service availability policy. So as that issue emerges in Issue 10 and Issue 36, we'll particularly pipe in and talk about that, and at that point we'll just take it issue by issue.

1 And Issue 14, I think Tricia Merchant is also here to 2 address some concerns about the methodology staff employed in developing some of its numbers, so we'll touch on that as well. 3 Thank you. 4 CHAIRMAN EDGAR: Okay. Okay. Then, Mr. Fletcher, if 5 you will kick us off by presenting Item 1. 6 COMMISSIONER ARRIAGA: Madam Chairman. 7 8 CHAIRMAN EDGAR: Excuse me, Mr. Fletcher. 9 Commissioner Arriaga. 10 COMMISSIONER ARRIAGA: I'm sorry for the interruption. I'm sorry. I wanted to point to the information 11 12 that --13 (Simultaneous conversation.) 14 COMMISSIONER ARRIAGA: A question for staff. 15 was a --16 CHAIRMAN EDGAR: Commissioner Arriaga, just a moment. For those of us who are on the phone, we can hear everything 17 that you say, so if there is a desire to make a comment at some 18 point through the proceedings, please do let me know that and 19 2.0 we will recognize you. But if I could ask you to keep the background noise down, that would be very helpful to us as 21 22 well. Thank you. 23 Commissioner Arriaga. 24 COMMISSIONER ARRIAGA: Thank you, Madam Chairman. 25 question to staff as a clarifying point of view here.

was a statement just made by a consumer representative that was over the phone indicating that this procedure, this whole process has been geared toward our own satisfaction here in the Commission and it is not done in a way that the consumer representatives or the consumer groups had any say-so or at least very minimal say-so in the whole process. I want to ask you if you took the necessary precautions and if there was sufficient hearings held before you came to us today.

MR. FLETCHER: Yes, Commissioner. On November 2nd we had a customer meeting where a presentation was given, a PowerPoint presentation, trying to explain the process. That customer meeting was noticed. I know Mr. Fergus mentioned the audit report was not available. It usually takes some time for that audit report to be -- for the auditors to go into the field and audit the utility's books and records. And that report was issued the afternoon before we left for the customer meeting. But that audit report is available on the website as well as all the discovery sent. They can be accessible for the customers.

COMMISSIONER ARRIAGA: So it is, it is my understanding that you're saying that consumers had a fair share of participation in this process up to today?

MR. FLETCHER: Yes, sir.

COMMISSIONER ARRIAGA: Thank you.

COMMISSIONER CARTER: Madam Chair.

CHAIRMAN EDGAR: Commissioner Carter.

COMMISSIONER CARTER: Just one, one brief question of staff. Just one brief question of staff. The audit report and whatever else from a documentary standpoint that was missing when you met with the consumers, were they of such significance to where it would cause them not to be able to ascertain an informed decision on the process? When I say they, I mean the consumers.

MR. FLETCHER: They did not have access before. But, again, it is on -- when the notice is sent out, we get an estimated schedule when the audit report is due, and that's available online. And they could call up and we could provide them that, as well as the utility's response to that audit.

And, yes, sir, the -- yes, Commissioner, the audit adjustments were significant as far as adjustments to rate base and adjustments to NOI. But they definitely -- it was noticed, it was put in the notice those scheduled dates when they were going to be completed, and also it's available on the website, the report and the utility's response to that report.

COMMISSIONER CARTER: Madam Chair, a possible follow-up.

CHAIRMAN EDGAR: Commissioner Carter.

COMMISSIONER CARTER: Are there emergency situations such that we didn't, and staff go back and touch bases with the consumers to explain these reports that they didn't get in the

presentations? Obviously some people are auditory listeners, some are visual. But was there an opportunity for staff to go back and explain to them the perspective on this audit report and those dockets that were missing when you actually had the public meeting?

CHAIRMAN EDGAR: Mr. Willis?

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MR. WILLIS: Commissioner Carter, staff, staff goes out of its way at these customer meetings to be very, very informative to consumers. One of our processes is to ask any of the customers to sign up to get a copy of a recommendation so that they'll be able to review that recommendation. They're encouraged to call the Commission staff. They're encouraged to share the recommendation. We actually want that document out there at any facility in the area where all the customers can view it if they need to. We go out of our way at these customer meetings to inform customers of our website, how user friendly it is, how to negotiate the website, how to find the documents that Mr. Fletcher was talking about. We try and make these customer meetings very, very informative to customers about the situation and how to go through one of these recommendations itself. So I don't know if I've helped you, but we've been revamping this process as we go along to make it as informative as possible to consumers.

COMMISSIONER CARTER: Madam Chair, the nature of my question is in view of the fact that complete documentation was

not there at the time that you met with the consumers, is what we're doing now, does it rise to the level of an emergency such that we need to take an action now rather than going and seeing if the consumers have any questions regarding that report? Do you follow what I'm asking you?

MR. WILLIS: I understand your question, Commissioner Carter.

CHAIRMAN EDGAR: Mr. Willis, if you can maybe -- if I may, Commissioner Carter.

COMMISSIONER CARTER: Yes, ma'am.

CHAIRMAN EDGAR: Thank you. Very briefly, give us an understanding of the time frame, where the meeting was, what information, if any, became available after that. And also, Ms. Gervasi, if you could maybe speak to us about the statutory time frame that we are working within as well.

MR. WILLIS: Okay. Well, at this point then I'll ask
Mr. Fletcher to go through that process of what's happened here
because he knows exactly what was done at the customer meeting.

MR. FLETCHER: At the customer meeting, again, the customers, my supervisor, Troy Rendell, gave a PowerPoint presentation explaining the process of a proposed agency action proceeding, explained the time lines and also the proposed schedule for this case, including all dates like the interim, when an interim was going to be taken to agenda, also the audit report, the PAA agenda when staff was going to file its

recommendation. And they were also encouraged to request a copy of the recommendation if they desired one, if they expressed interest. And they felt free -- we definitely made it clear that at any time they have any questions as the documents are filed on the website through data requests or any kind of correspondence put on the docket file, if they have any questions. We have received emails and letters from customers and addressing their questions through this process.

Now the audit report definitely, it was issued the afternoon before the customer meeting, and we didn't -- had not had the time to analyze, staff did not have time to analyze the audit report or the findings enclosed in it for the presentation at the customer meeting. But we definitely relayed that, it was issued, and definitely made the opportunity to the customers to address any concerns that they had with that. Or if they wanted a copy, they could definitely have asked for it at the customer meeting and we definitely would have worked with them in that regard.

MS. GERVASI: And, Commissioners, I might add that also at the customer meeting the staff advises the customers of the existence of the Office of Public Counsel and that they have an 800 number, and encourages the customers to get in touch with the Office of Public Counsel which represents the consumers. And Public Counsel was also present at that customer meeting and has been very helpful along the way in

this case.

With respect to Chairman Edgar's question about the statutory deadline, we are under a five-month time clock pursuant to Chapter 367.081(8), which allows a utility to specifically request the Commission to process its petition for rate relief using the agency's proposed agency action procedure, and it requires that the Commission enter its vote on the proposed agency action within five months of the filing date. Then if there's a protest, the Commission after that time has eight months from the date of the protest to issue a final decision. But at the expiration of the five-month time period, if the Commission has not taken action or if the Commission's action is protested by a party other than the utility, the utility has the option to place its requested rates into effect under bond, escrow or corporate undertaking subject to refund upon notice.

CHAIRMAN EDGAR: Just to follow up on the comments of Ms. Gervasi, that five-month time frame brings us to the 18th as a critical date, which is, I believe, a week from Saturday. Next week, I think.

Commissioner Deason.

COMMISSIONER DEASON: Yes. Thank you, Madam

Chairman. I'm glad that we're having this discussion on the nature and the intent behind the customer meetings. Just let me say that over the years I've had the opportunity to attend

probably dozens of these customer meetings. And the schedule does not permit Commissioners to attend these, but I have had the opportunity to attend numerous ones over the years. And I'd like to take this opportunity to commend staff on an outstanding job that they do at these customer meetings. very first step is to put customers at ease and to stress the informal nature of it. I think staff goes way beyond the call of duty to make customers feel welcome, to listen to their concerns, to give, make themselves available as resources, to provide a meaningful discussion of the PAA process, try to put it in laymen's terms, put it in terms that customers can understand what their role is, what rights they have, and what the entire process involves. Staff is always -- and normally Public Counsel is also in attendance at these customer meetings, they have an opportunity to make their services available, and staff always makes customers aware of the, of the Public Counsel's office and the services that they provide.

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Mr. Melson, you may correct me on this, but it's my understanding that under the APA the Commission is under no obligation to have these customer meetings. This is kind of a step beyond the call of duty, that we want to get customers more involved on the front end of the PAA process, have them informed before actually a PAA order is issued and they're under a 20-day clock to make a decision as to whether to protest further. So I think that the Commission historically

has seen the importance of involving customers and how this is an aid to customers. I think Public Counsel's office probably would reiterate much that I'm saying as well, that this is a big benefit to customers and that our staff in their presentations, I think, do an extraordinary job in trying to reach out to customers.

Mr. Melson, is it correct that this is not absolutely required but it is an extra step that the Commission does?

MR. MELSON: That's correct. Chapter 120 would not require any sort of customer meeting prior to the time you take the proposed agency action. After you've taken the action, if it's protested, the Commission's rules then provide for a customer hearing at that point that would be attended by Commissioners and additional -- in addition to the technical hearing on the technical issues.

MR. HILL: Madam Chairman, if I may.

CHAIRMAN EDGAR: Mr. Hill.

MR. HILL: Just to add some history to it as well.

And thank you, Commissioner Deason. This process was worked out with the Office of Public Counsel many years ago and it was done informally. This agency sought the statutory change to come up with the proposed agency action process that set the statutory time frames in conjunction, hand in hand with the Office of Public Counsel and the industry in an effort to involve the customers early on but yet to keep the Commission

on a time frame and to reduce expense as much as we could.

After this process, as has been said, an interested party may protest this action and then we start that long formal process.

But it probably started back in the mid '80s developing this and then working it out with the Office of Public Counsel and then going and this agency actually seeking a statutory change to formalize this process.

CHAIRMAN EDGAR: Thank you, Mr. Hill. And Mr. Reilly.

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MR. REILLY: Just briefly. I would like to agree with Commissioner Deason. I share the views that he's indicated about the public customer meeting. I would only add that these customers have suggested in this case that with the timing of the audit report being so close to the customer hearing, that it would be extremely helpful for all parties if the time schedule could be structured such that they had a few days to look at that audit report because they bring -- then they would be able to bring more informed contribution to staff at that customer meeting. Because they have unique knowledge, the people in the field have unique knowledge about the utility, about circumstances. And if the staff has perhaps gone down the wrong road or has not responded correctly to the utility, the customers will be poised to share that information with staff at the customer meeting.

So I agree with everything you said, Commissioner

Deason. I think it's just a matter of tweaking or perhaps improving already a good system by somehow structuring our times by just a few days so that that audit report could come out just with enough few days for the customers to look at it so they could then share their view of the company's responses to the audit and staff's responses to that, and the whole process will benefit. So I think that's a very tangible thing that's come out of this PAA, and I hope the Commissioners will consider directing its staff to try to do that when at all possible. Thank you.

CHAIRMAN EDGAR: Okay. Mr. Reilly, thank you. As we all know, the, the bane of the existence of all of us, I think, sometimes is scheduling and trying to coordinate multiple pieces and multiple facets of multiple processes within a limited time frame. But comments absolutely taken to heart and we will do whatever we can, I know, each of us and our staff, to continue to improve those process requirements that we're under. And with that, Mr. Fletcher, Item 1.

MR. FLETCHER: Commissioners, Item 1 is staff's recommendation to approve a December, a simple average projected December 31st, 2006, test year for this utility in this case.

COMMISSIONER DEASON: I move staff's --

MR. REILLY: No comment.

COMMISSIONER DEASON: I move staff's recommendation.

FLORIDA PUBLIC SERVICE COMMISSION

CHAIRMAN EDGAR: We have a motion. Do we have a 1 second? 2 COMMISSIONER CARTER: Second. 3 CHAIRMAN EDGAR: Motion and a second. All in favor, say aye. 5 (Unanimous affirmative vote.) 6 7 Opposed? Item 1 approved. Item 2, Mr. Fletcher. 8 9 MR. FLETCHER: Item 2, Commissioners, Madam Chairman, is staff's recommendation that the quality of service for water 10 is satisfactory and that the quality of service for the 11 12 wastewater system should be considered marginal. CHAIRMAN EDGAR: Ouestions or discussion on Item 2? 13 14 Seeing none, do I have a motion? MR. REILLY: We do have a brief comment. 15 CHAIRMAN EDGAR: Oh, excuse me, Mr. Reilly. I didn't 16 17 see you waving there. Go right ahead, please. MR. REILLY: Well, on the quality of service, we do 18 take exception with the conclusion on Page 7 of the PAA that 19 20 the water product should be considered satisfactory. I mean, the text, the discussion goes on about how the company is 21 clearly not meeting even minimum DEP standards on its 22 disinfection of by-products issue. And it says, "Although 23 they're conceding that they're out of compliance, they say it 24

appears, " and I quote, "the utility has begun to take necessary

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steps towards resolving its disinfection by-products issue."

So because it has begun to tackle its violation, you know, its failure to meet DEP standards, we shall consider the finished product should be considered satisfactory.

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We would recommend an alternative of this language to find that the water product is the same as the wastewater product. We'll get to that in a minute. The wastewater product also has significant deficiencies. And there they say it should be -- "it should not be considered satisfactory at this time, but the utility should complete any and all improvements to the system that are necessary to satisfy the standards of DEP, " including putting signs out at the golf courses that, you know, they're -- warning people that it's reused water. So I believe that really to make it consistent and fair that the Commission should issue an order saying, likewise, that the DEP standards are not being met, that it is not acceptable at this time, and that the changes should be made to bring them into compliance. And I would ask for even a step further, that the docket be kept open at least until staff has verified that, in fact, those changes have been made and that the DEP standards are being met, and we can check off that the by, that the water product is satisfactory. So we would recommend that water be treated the same as wastewater, but that both water and wastewater be kept open until staff can be satisfied that these minimum DEP standards are being met.

CHAIRMAN EDGAR: Okay. Mr. Friedman.

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MR. FRIEDMAN: Yes. Thank you. I would like to comment, since Mr. Reilly did. It is often, especially on these issues of TTHMs about not meeting the, the standards of DEP -- I'm sure you're aware, DEP changed those standards last year to both reduce the level of TTHMs necessary to exceed the MCL and also the location of the point of the distribution system where that test is done. And as a result of that, a large number of water utility systems that were previously in compliance became out of compliance, not because of the water quality change but because of the regulatory requirements change. And I would suggest to you -- and that's what they pointed out as a problem here. And what the utilities have been doing is meeting with DEP on ways to remedy that, and DEP, as in this case, is satisfied that the steps the utility is taking are reasonable in light of the changes in DEP requirements and not necessarily changes in the water quality. And so I would suggest to you that in spite of the fact that the water quality may exceed the MCLs and TTHMs, that nonetheless the water quality should be determined to be satisfactory.

In the wastewater area where the staff has recommended that it be marginal, you know, they base that on an inspection report that was done December 15th. And at the time the staff wrote this recommendation, the utility's response to

that inspection report wasn't even due yet. We have since filed at the end of January, filed a timely response to that inspection report, which I have provided a copy to the staff, and there were many errors in the inspection report. The most obvious one is the fact that they -- because it's mentioned in your staff recommendation -- is the reuse signs. They just sprayed reuse on this golf course, and the DEP inspector said, you got to put reuse signs out there. The reuse signs are there. We pointed that out. And apparently in some exchange of emails that have gone between DEP and your staff, apparently the DEP has backed off of the fact that those signs are there.

And one of the recommendations y'all are making is that the utility be forced to comply with that requirement. We already have. It's not appropriate to put a requirement in there that we've already complied with. So I would suggest to you that the quality of wastewater service is, in fact, satisfactory, notwithstanding this last inspection report, and that the, the staff is correct that the water quality is satisfactory because of the exceedence involved (phonetic) with TTHMs, which are being resolved satisfactory to DEP.

Thank you.

CHAIRMAN EDGAR: Mr. Reilly.

MR. REILLY: Very briefly. The signs may have been taken care of. There's no evidence that we have seen that these many other deficiencies of the wastewater treatment plant

have been addressed. However, the problem is easily resolved. If the signs have been taken care of and the wastewater treatment plant has been brought up to DEP standards, this is no obstruction to the utility at all. It's just sending a signal that when a utility does not meet even minimum DEP standards, that they must meet those before they are given the Good Housekeeping Seal of satisfactory by this Commission. I think that that kind of relationship between DEP and PSC would be very healthy in protecting the public interest.

COMMISSIONER ARRIAGA: May I?

CHAIRMAN EDGAR: Commissioner Arriaga.

COMMISSIONER ARRIAGA: Madam Chairman, when staff and I were going through the briefing process this question came up, and I asked specifically, well, if you're stating that it doesn't meet DEP standards, how could you give it the Good Housekeeping Seal as Mr. Reilly's pointed out? Would you clarify that for me again? What led you to say that they are meeting reasonable standards and that the water quality is okay, if DEP is saying, no, it is not?

MS. MASSOUDI: Well, first of all, the water, since they are cooperating with DEP, and I talked with the DEP inspector, they said they are cooperating very hard, they're trying to solve the problem, for PSC is enough and that's why we give them satisfactory for the water because they're trying hard, they went to some expenses to solve the problem. And at

the end, if the result is not good, then probably we have to mention that problem later or ask the utility to come into compliance.

COMMISSIONER ARRIAGA: Madam Chairman, follow-up.

CHAIRMAN EDGAR: Yes.

COMMISSIONER ARRIAGA: So the problem is not solved.

They're in the process of solving it. It's not solved.

MS. MASSOUDI: Yes.

COMMISSIONER ARRIAGA: So Mr. Reilly has a point.

MS. GERVASI: And, Commissioner, if I might add, we are aware of a -- this problem is more global in scope in that there's a new disinfection by-products rule that has been promulgated by the federal EPA and being administered by the state DEP which has required a lot of water companies to change their chlorination process or their disinfection process, rather, from chlorines to chloramines, and that's what this company is faced with doing and is in the process of doing it at this time. So we took that into consideration.

CHAIRMAN EDGAR: Mr. Rendell, additional --

MR. RENDELL: Just that we do agree with the utility's attorney that this is more of a global statewide problem and that this particular company did begin working with DEP, they initiated the project in October of 2005, which was a three-month project which should be completing its end, and we'll continue to monitor it with DEP to make sure that they

remain in compliance.

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CHAIRMAN EDGAR: Thank you. Commissioners, further questions? Seeing none, do I have a motion on Item 2?

COMMISSIONER DEASON: Let me -- I'm sorry. May I ask a question?

CHAIRMAN EDGAR: Commissioner Deason for a question.

COMMISSIONER DEASON: What's the significance of finding satisfactory or unsatisfactory? I think even in Mr. Reilly's recommendation of an unsatisfactory, I don't think he was recommending that there be a, a penalty on return on equity or anything of that nature. Why can't we just explain in the order that it doesn't meet DEP standards and that we expect there to be compliance and movement in that regard, and what's wrong with having staff continue to monitor that situation, leave the, either leave the docket open for that or else just outside the docket require some type of a monitoring and reporting on the, on the accomplishments or the progress being made towards meeting the, the DEP requirements?

MR. RENDELL: That's one of the discussions we had.

We could either say it was unsatisfactory and they need to do

X, Y and Z over the next period of time to get in compliance or

that they were in compliance but there are some minor

deficiencies. So there is absolutely nothing wrong with

saying, you know, they're not in compliance at this point in

time and continue to monitor it. I would prefer from staff's

standpoint to not keeping the docket open but require some progress reports. And if it rises to that level, we could always open another docket at a later date to address those concerns.

COMMISSIONER DEASON: Could we require those progress reports to be, to be, a copy be sent to Public Counsel's office as well when they're filed with the Commission?

MR. RENDELL: Absolutely.

COMMISSIONER DEASON: Okay.

COMMISSIONER ARRIAGA: Madam Chairman.

CHAIRMAN EDGAR: Just a moment. Just an aside comment, Commissioners. I know -- I don't know if this term was used for this item at our sister Environmental Protection Agency, but a few years back when I used to work there, we would use the term "FONSI" in instances like this, which was finding of no significant impact. If there were some minor findings, an inspector would note it was, you know, significant impact or finding of no significant impact. And I do not know if those terms were used with it, but that's just an aside comment.

Commissioner Arriaga.

COMMISSIONER ARRIAGA: Just a brief comment on satisfaction. The first day I met Commissioner Deason, I said to him that I was looking forward to learning that capacity that he has to balance things and put them in perspective, and

you've just done that and I thank you. I think your recommendation works fine.

COMMISSIONER CARTER: Madam Chairman.

CHAIRMAN EDGAR: Commissioner Carter.

COMMISSIONER CARTER: I don't remember the exact verbiage, but I would move that we accept Commissioner Deason's recommendation on this issue.

CHAIRMAN EDGAR: Commissioner Deason --

MR. FERGUS: Madam Chairman, we can't hear the speakers.

CHAIRMAN EDGAR: All right. We will try to speak up.

Those of you participating and Commissioners, let's be mindful

of our companions that are joining us by telephone.

And, Commissioner Deason, do you have a motion?

COMMISSIONER DEASON: Yes. I'll try to put it in the form of a motion.

And, Mr. Melson, if we have the ability to do this, I would just simply -- that the Commission not make a finding of its service being satisfactory or unsatisfactory, but the order simply indicate that there are deficiencies meeting DEP requirements, and that we expect those deficiencies to be corrected, and that we want a, a monitoring and reporting requirement, not within this docket, but that it be set up outside this docket, and that there be an obligation for the company to work with staff on that reporting requirement, and

1 that the water reports that are generated be shared with the Public Counsel's office. 2 3 COMMISSIONER ARRIAGA: Second. 4 CHAIRMAN EDGAR: Commissioners, we have a motion and 5 a second on Item 2. All in favor, say aye. (Unanimous affirmative vote.) 6 7 Opposed? Show Item 2 approved per the motion. Mr. Fletcher, Item 3, please. 8 9 MR. FLETCHER: Commissioners, Item 3 represents audit 10 adjustments, rate base audit adjustments that the staff and the 11 utility agrees with. COMMISSIONER DEASON: Move staff. 12 COMMISSIONER TEW: Second. 13 14 MR. REILLY: Very brief comment. 15 CHAIRMAN EDGAR: Motion and a -- excuse me. Mr. 16 Reilly. 17 MR. REILLY: I'm sorry. It's very brief, but it's 18 this -- if there are any stipulated rate base adjustments. If we could, if we could have it read, you know, that any 19 20 adjustments agreed to by staff and the utility. Because we 21 certainly, you know, we haven't involved ourselves in that 22 stipulation. That would be issue -- just language of Issues 23 3 and 18, rate base adjustments agreed to by the utility.

staff's recommendation with striking the word "stipulated" from

COMMISSIONER DEASON: Madam Chairman, I would move

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1 the -- I quess, I don't know if we can really restate the I quess the issue is what it is. But the nature of the 2 3 motion would simply be to approve these adjustments that staff and the company agree should be made, and recognize that they 5 are not necessarily being stipulated to by Public Counsel's office. 6 7 Yes, sir. We can make that change to MS. GERVASI: the order. Thank you. 8 9 COMMISSIONER CARTER: Second the motion. 10 CHAIRMAN EDGAR: Okay. Commissioners, we have a 11 clarification on the motion and we have a second. Thank you. 12 All in favor, say aye. (Unanimous affirmative vote.) 13 Opposed? Show Item 3 approved per our discussion. 14 15 That brings us to Item 4. Mr. Friedman, I know that 16 you wanted to make some comments on this, so if you'll hold 17 just a moment. Mr. Fletcher, if you'll open us up on Item 4. 18 MR. FLETCHER: Commissioners, Item 4 is staff's

recommendation of the appropriate used and useful percentages for the water treatment plant, the water distribution plant, the wastewater treatment plant, the collection system for the wastewater and the reuse system of Plantation.

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CHAIRMAN EDGAR: Thank you. Mr. Friedman.

MR. FRIEDMAN: Thank you, Chairman, Commissioners. For the purposes of this PAA, the utility could live with the recommendation that the components of the system be evaluated as a whole and that the use of the average of five peak days instead of a single peak day be used, even though both of those conclusions or recommendations are erroneous. However, what the utility cannot accept is the characterization of capacity of the system as being the sum of well capacity and storage capacity. There's no precedence for including storage capacity as the utility's capacity of its system in determining used and useful.

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This Commission's been regulating water utilities for 47 years or so; it began in the mid '70s for developing an engineering approach to used and usefulness. And over that 30 plus years there have been hundreds of cases in which used and useful has been evaluated and ruled upon. In addition, there have been two major technical Commission workshops held for the purpose of reaching some agreement as to a method of evaluating used and useful under various circumstances. The first took place in the early '70s and the early, and again in the early '80s. Never throughout that period has anyone suggested that used and useful for a water system is determined by using the maximum day demand to the well capacity plus storage capacity. It is correctly recognized that well capacity and storage serve two separate functions to meet the maximum day demand is -- to meet a maximum day demand is not a function of storage. There's no indication that the hydraulics of the water systems

have changed over the years.

Now the wells, I mentioned earlier, the well capacity and storage capacity serve different functions for the system and are therefore sized differently. It's well recognized and spelled out in the several American Water Works Association manuals, M31 and M32 specifically, that a primary function of storage is to provide overflow to meet demand above the maximum day demand rate. This is typically referred to as peak hour demand and is typically estimated at twice the maximum day demand. The function of storage is used to equalization of flows and take the stress off the wells by making up for the short-term daily differences when instantaneous peak flow exceeds the maximum day flow.

For instance, the used and useful of the wells is determined on an average flow for the day. Now we all know that water is not demanded from the system at the same rate all day long. Typically there's a peak in the morning and a peak in the afternoon and at halftime in Super Bowl. And in order to meet that demand, you've got to do one of two things:

You've either got to have your pumps sized so that you can meet that peak demand, not average, but the peak demand, peak hour demand, or you can have storage. And what this Commission has typically done and what the American Water Works Association has recognized is what you do is you, you use your storage for those peaks. And that's exactly the way, the methodology that

the Commission has used in the past is you use the average day for the pumping and you meet those peak demands by storage. By including storage in capacity, it makes absolutely no sense at all.

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The function of the wells is to meet the continuous average daily demand of the system. They must be sized to meet the maximum daily flows, and also to replenish the storage tank on a daily basis. When you add the capacities of the wells and storage together and measure that combined capacity against the maximum day demand, you're combining apples and oranges because storage has nothing to do with maximum day demand. double counting because it takes both storage and demand. Filling a storage tank is a demand capacity on the system. It's not capacity. It's a demand on the system. The storage tank has got to be filled somehow. It's not a cistern that gets filled by rainfall. It's an enclosed structure and has got to be filled. It doesn't just fill up with water automatically. So it's got to be filled from the wells. It's a demand from the wells. It makes absolutely no sense at all to include storage as capacity, and that's obvious in this case. The capacity of the wells should be sufficient to meet the maximum day demand with one well out of service. Nobody, I think, at this table disagrees with that.

The capacity of the wells for this system with one well out of service is 342,000 gallons per day. The staff

found that the average of five maximum days demand to be 321,877 gallons per day. So without any consideration for growth or the ability of the wells to replenish on a daily basis, the storage required for peak hours, the maximum day demand is 94 percent of the reliable capacity of the wells. you're using those; it's 94 percent without any growth. Yet the approach that the staff does, they throw in 400,000 gallons and says that's capacity, and all of the sudden, obviously, it reduces the used and useful of the water system. Now just because the capacity of the storage tank isn't included in the formula to evaluate used and useful doesn't mean that it's ignored. If there's, as I've mentioned, if there's no storage available, then you would need to size your wells to meet that peak hour demand, resulting in doubling of your capacity because AWWA and the other standards presume that your peak hour capacity is about twice what your average is.

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The Commission has previously recognized that in its prior orders, including the Utilities, Inc. of Florida water that staff has referred to when they stated, "For systems with adequate storage, customer demand is based on the single peak day during the test year if it can be determined that no anomaly occurred on that day, and the capacity shall be based upon 12 hours of pumping." That's what we've got in this case, a system with adequate storage.

In that order you went on to say, "For systems with

little or no storage, the customer demand shall be based upon the estimated gallons per minute of demand in a peak hour and the capacity shall be the firm, reliable capacity of the wells expressed in gallons per minute."

So what we're asking the Commission to determine is that the demand of the water system, as you did in the UIF case and many, many others, is the maximum day demand plus fire flow plus growth based upon 12 hours of pumping rate with one well out of service.

And that it is -- it just defies logic to include in capacity a storage tank that, in fact, needs to be filled by the capacity. And we would suggest to you that you reject the staff's recommendation on used and useful of the water system to the extent that it includes that 400,000 gallon storage tank as capacity and that the used and useful calculation be recalculated accordingly. Thank you.

CHAIRMAN EDGAR: Mr. Reilly.

MR. REILLY: Public Counsel has not hired an engineer to really look at these used and useful numbers as yet.

Obviously the company has said that they will live with this PAA and don't intend to protest it. If it is protested, I can assure you that OPC has a lot of concerns about the used and useful numbers as well.

Addressing his comment about the wells being demand rather than capacity, that is clearly not the case. In no case

and in no way should wells ever be considered demand. Wells —
it is true that we have historically recommended and our
engineers have evaluated separate used and useful percentages
for these various components. We've always taken the position
that the correct way to evaluate used and useful is to look at
wells, high service pumps, treatment, storage, and then
separately look at your distribution and collection. But wells
have always been evaluated as a component of capacity. You
have a certain capacity of wells. And demand always comes from
your service territory. Demand always is expressed in how many
gallons per, per whatever unit per day, per average or peak,
what kind of demand is being placed. So it always comes —
demand you have to think of in terms of customer demand on the
system. And on the other part of the used and useful formula,
it's clearly storage is not demand. Storage is capacity.

But where we also differ with staff is we think it's appropriate to consider storage as, as a separate used and useful component. And there are separate, different formulas. They have different formulas to apply what is the proper used and useful percentage looking at these various components.

So we, we also disagree with staff, and if this PAA is protested either by the customers or the utility, we will, of course, pursue these issues, but did take exception with the company's position on wells.

Further, we would state that we believe that the well

capacity, speaking of the well capacity, we believe that that is probably understated by a factor of one-half. The staff is recommending just to cut in half basically the capacity of the pumps after taking the highest one out of service. We agreed to take the highest pump out of service. But of the remaining pumps you take that pumping capacity times the normal 24-hour period because, according to our engineering experts, these pumps work beautifully, they work continuously. They don't just shut off half the day. They -- and so the only correct way to determine correct capacity is to, is to not cut that in half.

Further, if this does go to hearing, you only have to drive around the service territory to see hundreds of lots being built, hundreds of empty lots being built. And we believe even factoring in the minimum 5 percent per year times five years and programming in that margin reserve, that this 93 percent is just, is overstated and that we do believe the used and useful figure, if we go to hearing, will show, the evidence will show that the mains and collection lines are not as used and useful as represented in this recommendation.

So like the company, we have problems with this used and useful recommendation. It will be something that we will or will not pursue depending on the very important resolution of a couple of other issues. The one that's looming over us is, the 10,000-pound gorilla is the service availability issue

which is driving the entire process. If we can get a reasonable decision out of the Commission today on that one, it could potentially avoid a protest in this, in this case. But we'll face that at the right time. But that's all our comments on used and useful.

CHAIRMAN EDGAR: Okay. For those who are joining us on the phone, I'd point out that the item that Mr. Reilly refers to is Item 36, which we will be coming to at some point here in a little while.

If I may, staff, could you speak to the point that has been raised regarding capacity versus demand.

MS. MASSOUDI: Staff disagrees with a calculation of used and useful with the utilities because staff believes that all of the utility's water system --

MR. FERGUS: I can't hear the speaker.

CHAIRMAN EDGAR: Could you speak up just a little bit? Thank you.

MS. MASSOUDI: Staff believes that all of the utility's water system components should be evaluated on the total system. Except if the utility's well or storage or pumping are oversized, then we can calculate separately. This is the way the Commission has practiced for many, many years. I'm here for four years, I have many cases. I had utilities with the same facilities, and always we add the capacity of the storage to the well capacity with removing one well. It came

as a formula for us.

And also I look at the other two cases that utility had with us, and they went through the same calculation, never was a problem. Therefore, I didn't see any reason that we should have, you know, the calculation differently because they did not have any components oversized.

MR. RENDELL: Commissioners, I would like to point out that we believe that we're being consistent with not only the Utilities, Inc. case that Mr. Seidman, I mean, Mr. Friedman had mentioned. There was extensive testimony both from staff and the Utilities, Inc. witness, which is also the consultant in this case, referring to if the different components should be looked at on a, on a component basis or a systemwide. We believe we're consistent not only with Utilities, Inc. but, as Ms. Massoudi had mentioned, we're consistent with how this utility has been treated in its past cases, more specifically in the 2002 overearnings, which this same methodology was used.

MR. FRIEDMAN: I would like to point out that that 2002 case was a staff rate investigation, a PAA, and that the purpose of a rate investigation, at least from the utility's perspective, is to get to the point where you don't have to make a refund or a reduction in your rates. You can't take a PAA order in a rate investigation and assume, and assume that the utility agrees with everything that you have found in that case. It defies logic. And as, as, as Mr. Rendell points out,

the Utilities, Inc. case very clear, very succinct that storage, if you've got adequate storage, you don't include it in there. You use the average peak day flow -- I mean, you use the average flow. And if there's no storage, you use, you use peak flow in gallons per minute. This system has got a storage tank that has got to be filled somehow. And if staff can show me how to fill that without using your wells, then, you know, I'll stand corrected. But until somebody shows me how that miraculously can happen, it just defies logic to include storage capacity as being well capacity.

MR. SEIDMAN: May I speak, Commissioner?
CHAIRMAN EDGAR: Yes, sir.

MR. SEIDMAN: My name is Frank Seidman. I am a consultant to the utility in this case with Management & Regulatory Consultants.

I'd like to respond a little to Ms. Massoudi's remarks. I'm afraid I'm going to have to trump her on knowledge of how long the Commission has been using storage as part of capacity in evaluating systems.

I was with the Commission for nine years. I've been consulting before this Commission for some 30 years. I've been involved with regard to determination of used and useful for much of that time. The first time I ever heard of demand -- of storage capacity being included as part of capacity in determining the total water treatment plant used and useful was

in 2001 in the Wedgefield Utilities, Inc. case in which I took part. That case did not go to hearing. It was settled. But testimony was filed by Mr. Crouch for the Commission and myself for the utility. And that's -- Mr. Crouch brought it up in that case, and that's the first time I'd heard of it, and I took issue with it at that time. The second time I heard of it was with regard to the rate investigation for this utility, which, again, did not go to hearing. It was, it was something -- it was imposed by staff. The utility did not take issue with it because it didn't affect the results. And the third time is this case here. So I don't think there's any long-standing history behind this, nor really any test of it.

With regard to the Utilities, Inc. of Florida case, yes, staff did bring it up in that case and we did not address it. I have no testimony on it in that case. And the reason was because the systems in that case were so simple and there was really no, no argument with the fact that all of the systems in that case we used were 100 percent used and useful. In that particular utility there was some, I believe, some 14 separate systems that were evaluated. Out of those systems, none of them had stand-alone storage in their systems. Most of them had hydro-pneumatic tanks which provided pressure relief for the systems. And those couple of systems that had any storage at all were part of the Cascade Aeration System, which was basically treatment storage and not storage for the purpose

of providing additional capacity over and above the maximum day demand.

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With regard to Mr. Reilly's comments, I don't know if he heard us wrong or whether we misstated it by accident, but I think we're in agreement with Mr. Reilly. We took the position that capacity of the wells is the capacity that's to be evaluated. We also took the position in this case that storage should be separately evaluated, as Mr. Reilly has said, and that's what we did. And that is consistent with positions I've taken in other cases, including Utilities, Inc. of Florida. In that case, Mr. Rendell said that I agreed that we should be looking at the systems on a total system basis, and that was true for Utilities, Inc. of Florida because there was no storage consideration to be looked at in that case. But in other cases I have said that it's how you look at the system, whether it's on a component-by-component basis or on a total system basis, it's a case-by-case study. You have to look at the functions of the plant and how it operates and make that determination.

In the Utilities, Inc. of Florida case we made the determination that each of them should be looked at on a total system basis. In the Wedgefield case I talked about before, I made the conclusion that it should be looked at on a component basis. That case is similar to this one in that there was stand-alone storage involved, that there was a sophisticated

treatment system involved. That was not the case in Utilities,
Inc. of Florida.

I think the, the staff's position is incorrect in this, that you cannot double up, you cannot take the demand, the maximum day demand and measure that against wells plus storage when the purpose of storage is clearly to meet the demand above maximum day demand that you look at as peak hour. They just don't have the same function.

CHAIRMAN EDGAR: I'm going to start to my right.

Commissioner Carter.

COMMISSIONER CARTER: Thank you, Madam Chairman. I just would like to make a statement based upon my read of this issue, and I'm glad that we have consumers listening out there.

First of all, we have an outstanding staff here at the Commission. Our Commission does -- our Commission staff does not have a vested interest in the outcome of any issue. And this makes totally common sense to me. I mean, call me crazy, but this makes sense to me. And I'm saying that what our staff is doing is making the best recommendation for all parties involved. That's how I read this issue.

CHAIRMAN EDGAR: Thank you, Commissioner Carter.
Commissioner Arriaga.

COMMISSIONER ARRIAGA: Mr. Seidman, on Page 15 of what's in front of us, staff has pointed out you made specific statements. And I'm going to read, it says, "Witness Seidman

and Redemann testified that all, "I'm talking about the third paragraph, "all components of the utility's water facilities should be included in a single evaluation." You just stated that was specific to Utilities, Inc. And then staff goes on to say, "Mr. Seidman testified that systems with storage and high service pumping should be evaluated as integrated systems in order to recognize the interrelationship of the component."

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So kindly explain to me why in one case it's A and the other case is B, even though it should be a full system.

MR. SEIDMAN: Okay. First of all, those quotes, of course, are correct. They're taken right from the order. What it did not have was the beginning portion of my testimony in which I said that for each of these cases I evaluated on a case-by-case basis whether the component, whether it should be viewed as a component-by-component evaluation or a total evaluation, and came to a conclusion that for these they should be as a total system. So, therefore, I'm in agreement that for that system, for that particular utility that was the right conclusion.

And as I said before, in the Utilities, Inc. of
Florida cases there was no standing storage to evaluate.

That's why the storage that was available, which is very
little, could not provide any capacity for purposes of meeting
anything above maximum day. It was proper to evaluate those as
a total system water system.

COMMISSIONER ARRIAGA: Mr. Seidman -- may I, Madam 1 Chairman? 2 3 CHAIRMAN EDGAR: Commissioner Arriaga. COMMISSIONER ARRIAGA: Thank you. 4 Just to follow up, Mr. Seidman, are you an engineer? 5 MR. SEIDMAN: Yes. 6 COMMISSIONER ARRIAGA: Okay. Good. 7 When I was a young engineer at the oil companies, and let me see if I can 8 equate pumping oil to pumping water, I can clearly remember 9 that whenever we designed a well, plus the transportation, plus 10 the storage, we never took that as individual -- I mean, one 11 depended -- their interrelation was absolutely clear. The size 12 of the pump, the size of the pipe, the size of storage are 13 absolutely interrelated in an engineering calculation. Would 14 you agree with that? 15 MR. SEIDMAN: 16 Yes. COMMISSIONER ARRIAGA: Then why would you want to 17 separate this? 18 MR. SEIDMAN: Let me ask you a question. In any of 19 those things did you do a used and useful analysis? 20 COMMISSIONER ARRIAGA: Not in the oil industry, no. 21 MR. SEIDMAN: Used and useful is something that's 22 peculiar to regulation of public utilities and it's looked at 23 in a little different way. If I, if I were to evaluate these 24

systems the same way you're talking about you evaluated, I

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would come to the conclusion on an overall basis whether or not that, that whole system was used and useful. I wouldn't be doing it on a formula basis of percentages here and percentages there. I'd be looking at exactly what you're saying: Are the parts integrated; do they provide at least the minimum requirements to get the job done; do they provide enough capacity for safety purposes; for emergency purposes on top of that; is that sufficient? And I would come to the conclusion, say, yes, it's used and useful or, no, perhaps there's some excess capacity that's not required at this particular time. But I wouldn't go through all of this that we do for this Commission. And I think that that colors the way we look at used and useful. And that's why over the years we've tried to develop some approach that kind of fits what we're trying to get at as an end result here. And the way that's been done is to settle on a sort of simplified formula that can be used either on a total basis, on a component basis.

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When Mr. Friedman was talking, he talked about the fact that we went through some technical workshops over the years. We had technical workshops in the early '90s, late '80s to early '90s that lasted nearly six years where formulas were discussed with staff, where it finally went to the, it was proposed to the Commission as a rulemaking in the -- in that we had formulas for every portion of the plant. There was nothing in there that anyone ever brought up that said in evaluating a

system, you look at these particular components, that is storage plus well capacity, to look at anything.

COMMISSIONER ARRIAGA: Thank you.

CHAIRMAN EDGAR: Commissioner Deason.

COMMISSIONER DEASON: Yes. Mr. Seidman, as a nonengineer, it seems to me that demand has to be met, and it's a question of configuring the system to meet the demand in the most efficient way possible. And for this particular system it was designed so there was going to be a certain amount of pumping capacity and that there was going to be storage utilized as part of the efficient way of providing service to meet that demand. Is that generally correct?

MR. SEIDMAN: Yes.

COMMISSIONER DEASON: Okay. Now it seems to me that if there is to be storage, then you do not need as much pumping capacity to meet whatever demand is there. Is that also correct?

MR. SEIDMAN: That's correct.

COMMISSIONER DEASON: Okay. But there needs to be an evaluation some way of whether the amount of storage which is part of the overall system, if that is sized correctly. How do we make that determination?

MR. SEIDMAN: Well, we did that separately in this case. We evaluated the well capacity and we evaluated the storage capacity separately. And basically we looked at the

1	evaluation of the storage capacity looking at what basic design
2	criteria is, which is that the storage should be sufficient to
3	be able to meet fire flow and to meet at least a quarter of the
4	maximum day demand. And we looked at it that way in a separate
5	basis.
6	COMMISSIONER DEASON: Okay. You mentioned fire flow
7	then. So is storage is designed to meet fire flow demand?
8	MR. SEIDMAN: Yes.
9	COMMISSIONER DEASON: All right. Then so the pump is
LO	not designed to meet fire flow demand?
L1	MR. SEIDMAN: The well pumps?
12	COMMISSIONER DEASON: Yes, sir. The well pump is not
13	designed to meet well flow demand?
14	MR. SEIDMAN: Well, the well pump should be able to
15	refill the tank and meet maximum day demand. So it really, it
16	goes all the way through the system.
17	COMMISSIONER DEASON: So under your, your component
18	basis then, are you fire flow demand, you're also, you're
19	placing upon the pump and the storage in determining your used
20	and useful?
21	MR. SEIDMAN: That's correct. Exactly.
22	COMMISSIONER DEASON: Is that a double count?
23	MR. SEIDMAN: And that was, that was precedent that
24	was set in the Palm Coast Utility case several years back.

COMMISSIONER DEASON: Do you agree with that

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precedent?

MR. SEIDMAN: Huh?

COMMISSIONER DEASON: Do you agree with that precedent?

MR. SEIDMAN: Yes, I do. I do because I think the wells have to be, have sufficient capacity to be able to flow through to the tank so that -- because the tank has to be refilled on a daily basis.

COMMISSIONER DEASON: It does. But normally isn't that done during off peak times, say, you know, the middle of the night?

MR. SEIDMAN: Yes. Yes, it is. In this particular case we're kind of limited in how much pumping we can use these wells for because of the, the water; there's water quality issues where this particular utility is located. And we can't pump 'round the clock from these wells. It causes some excess drawdown in that aquifer. But in general, yes, you, obviously you pump during the offpeak hours. So you've got to look at what the capacity of the wells is to be able to, on its gallon-per-minute basis, be able to put enough water into the system, meet maximum day and to get enough water back into the tank.

COMMISSIONER DEASON: So what is the formula you used to determine the used and useful of the storage tank? How do you make that evaluation?

MR. SEIDMAN: We took the fire flow plus, I believe it's a quarter of the maximum day demand plus growth.

COMMISSIONER DEASON: I'm sorry. Fire flow plus what?

MR. SEIDMAN: A quarter of the maximum day demand.

COMMISSIONER DEASON: Now is this the way a tank, a storage tank is designed from an engineering perspective when it is designed and constructed? Is this the criteria that go into that?

MR. SEIDMAN: In the AWWA standards of practices and policies, that's a typical minimum that you try to build into the tank capacity.

COMMISSIONER DEASON: So it's fire flow, one-fourth of max day demand, and what else did you say?

MR. SEIDMAN: In this particular case I put in fire flow, I put in one quarter of the maximum day demand, I put in allowance for growth. And I also put in a minimum daily backwash requirement which staff took issue with, this is on backwashing in the treatment process, because they said that could be included in the minimum amount. And I won't take issue with that.

COMMISSIONER DEASON: I just -- to me, Mr. Seidman, it boils down to whether this system was designed and constructed in a prudent manner such that there are not excessive costs that are going to be borne by ratepayers by the

design. I mean, that's the ultimate outcome of a used and useful analysis, isn't it?

MR. SEIDMAN: Yes.

COMMISSIONER DEASON: It's your opinion that this system was designed and constructed in an efficient and prudent manner and that there's not any excess capacity in the wells and the storage?

MR. SEIDMAN: Well, considering when it was designed and put into service, I wasn't involved with it then. Right now I do believe that the system itself is, yes, sized properly to provide service in a prudent manner.

COMMISSIONER DEASON: So to meet the current demands plus an allowance for growth, if you had to design this system from the ground up, this is the way you would design it as it is currently configured with the amount of pumping --

MR. SEIDMAN: I don't know, I don't know that. You know, I can't go back and, and reestablish what was done before.

COMMISSIONER DEASON: I'm saying, if you had, if you knew what the demands were on this system as they are now plus an allowance for growth, how would you design this system in terms of pumping capacity and storage to meet that demand plus a margin for growth?

MR. SEIDMAN: I think all things considered for this particular utility and the type of service area, not the type

of service area, but the, the problems with the aquifer in that particular location, I would probably put it in like this and make room for adding more wells in the future to be able to distribute the sources of water so that we'd have limited drawdown from each well.

COMMISSIONER DEASON: Staff -- I would ask the same question to staff. Given the current demands plus a growth allowance, is this system oversized as it is currently configured?

MS. MASSOUDI: Would you please repeat again?

COMMISSIONER DEASON: Yes. Given the current demands on this system plus a reasonable growth allowance, is this system, as it, as it is currently in place, is it oversized?

MS. MASSOUDI: It's not oversized.

COMMISSIONER DEASON: But we are recommending a disallowance in terms of used and useful; correct?

MS. MASSOUDI: Yes.

CHAIRMAN EDGAR: Commissioners and parties, I will just note that we are on Item 4. I intend to be here all day, so that's fine. But we do have over 30 items to go through, and I'll note that there are a few of us who have another item on the agenda today that also has over 30 items. So just a comment.

We are on Item 4. We've had some good discussion.

COMMISSIONER CARTER: Madam Chair.

1	CHAIRMAN EDGAR: Commissioner Carter.
2	COMMISSIONER CARTER: I would move staff's
3	recommendation on Issue 4.
4	CHAIRMAN EDGAR: Commissioner Carter has made a
5	motion for the staff recommendation on Item 4. Commissioner
6	Carter, I'll note that for you and I as the two nonaccountant,
7	nonengineer, but the two attorneys on the board, that your
8	earlier comments, it makes sense to me. Commissioners, do I
9	have a second?
10	COMMISSIONER TEW: Second.
11	CHAIRMAN EDGAR: I have a motion and a second for the
12	staff recommendation on Item 4. All in favor, say aye.
13	COMMISSIONER ARRIAGA: Aye.
14	COMMISSIONER CARTER: Aye.
15	COMMISSIONER TEW: Aye.
16	CHAIRMAN EDGAR: Aye.
17	Opposed?
18	COMMISSIONER DEASON: Nay.
19	CHAIRMAN EDGAR: Please show Item 4 approved on a
20	vote of four to one.
21	Okay. We're going to keep moving a little bit and
22	see how far we get. So with that, Mr. Fletcher, Item 5.
23	MR. FLETCHER: Commissioners, Item 5 recommends the
24	appropriate value for land acquired through an easement from a
25	related party in 2002.

1	COMMISSIONER DEASON: Move staff.
2	COMMISSIONER CARTER: Second.
3	CHAIRMAN EDGAR: I have a motion and a second for
4	Item 5. All in favor, say aye.
5	(Unanimous affirmative vote.)
6	Opposed? Show Item 5 approved.
7	Item 6.
8	MR. FLETCHER: Commissioners, Item 6, staff
9	recommends what the appropriate 2004 year-end balance should be
10	for accumulated depreciation.
11	COMMISSIONER DEASON: Move staff.
12	COMMISSIONER CARTER: Second.
13	CHAIRMAN EDGAR: Motion and a second on Issue 6. All
14	in favor, say aye.
15	(Unanimous affirmative vote.)
16	Opposed? Show Item 6 approved. Issue 6.
17	Issue 7.
18	MR. FLETCHER: Issue 7, Commissioners, staff
19	recommends the appropriate 2004 year-end balances for
20	contributions in aid of construction and the accumulated
21	amortization of CIAC.
22	COMMISSIONER DEASON: Move staff.
23	COMMISSIONER CARTER: Second.
24	CHAIRMAN EDGAR: Motion and a second. All in favor,
25	say aye.

1	(Unanimous affirmative vote.)
2	Opposed? Show Item excuse me. That was Issue 7;
3	is that correct? Thank you. Issue 7 approved.
4	Which brings us to Issue 8.
5	MR. FLETCHER: Issue 8, Commissioners, staff
6	recommends that the deferred tax debit on net loss
7	carryforwards should not be allowed in rate base and that a
8	deferred income tax credit of 213 \$233,737 should be
9	included in the capital structure at a zero cost rate.
10	COMMISSIONER DEASON: Move staff.
11	COMMISSIONER CARTER: Second.
12	CHAIRMAN EDGAR: There is a motion on Issue 8. All
13	in favor, say aye.
14	(Unanimous affirmative vote.)
15	Opposed? Show Issue 8 approved.
16	Issue 9.
17	MR. FLETCHER: Issue 9, Commissioners, is staff's
18	recommended working capital allowance for water and wastewater.
19	COMMISSIONER DEASON: Move staff.
20	COMMISSIONER TEW: Second.
21	CHAIRMAN EDGAR: Motion and a second on Issue 9. All
22	in favor, say aye.
23	(Unanimous affirmative vote.)
24	Opposed? Show Item, excuse me, Issue 9 approved.
25	That brings us to Issue 10.

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MR. FLETCHER: Issue 10, Commissioners, is staff's 1 recommended appropriate rate base for the projected 2 December 31st, 2006, test year. 3 CHAIRMAN EDGAR: And this is a fallout issue from one 4 5 of the earlier items that we discussed, is it not? MR. FLETCHER: Yes, Commissioner. 6 CHAIRMAN EDGAR: Do I have a motion? 7 COMMISSIONER DEASON: I think Mr. Reilly indicated 8 that he wanted to speak to this earlier, did he not? 9 CHAIRMAN EDGAR: Mr. Reilly. 10 MR. REILLY: To the extent that we understand this is 11 a fallout from Issue 36, I can hold, hold our fire on that 12 until we get to 36, understanding that if it gets resolved 13 differently, these numbers drastically change on Page 36 of the 14 15 PAA order where they're dumping in millions of dollars of additional investment, quote, investment in water mains that we 16 are arguing that at least from a prospective basis should be 17 18 discontinued. So with that in mind, we can proceed. COMMISSIONER DEASON: With that understanding, I can 1.9 move staff. 20 21 CHAIRMAN EDGAR: Okay. COMMISSIONER CARTER: Second. 22 CHAIRMAN EDGAR: Fine. We have a motion and a second 23 24 on Issue 10. All in favor, say aye. (Unanimous affirmative vote.) 25

1	Opposed? Show Issue 10 approved.
2	Issue 11.
3	MR. FLETCHER: Issue 11, Commissioners, is staff's
4	recommendation to treat \$3.5 million of nonservice debt as
5	common equity as the utility reflected in its minimum filing
6	requirements, and then also the remaining \$3.6 million,
7	recommend a cost rate of 10 percent.
8	COMMISSIONER DEASON: Move staff.
9	COMMISSIONER CARTER: Second.
10	CHAIRMAN EDGAR: Motion and a second. All in favor,
11	say aye.
12	(Unanimous affirmative vote.)
13	Opposed? Show Issue 11 approved.
14	Issue 12.
15	MR. FLETCHER: Commissioners, Issue 12 is staff's
16	recommendation of the appropriate return on equity of 11.78
17	percent using the Commission-approved leverage formula.
18	COMMISSIONER DEASON: Move staff.
19	COMMISSIONER CARTER: Second.
20	CHAIRMAN EDGAR: Motion and a second. All in favor,
21	say aye.
22	(Unanimous affirmative vote.)
23	Opposed? Show Issue 12 approved.
24	Issue 13.
25	MR. FLETCHER: Issue 13, Commissioners, is staff's

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recommendation of the weighted average cost of capital of 1 2 10.01 percent. COMMISSIONER DEASON: Move staff. 3 COMMISSIONER CARTER: Second. 4 CHAIRMAN EDGAR: Motion and a second. All in favor, 5 say aye. 6 7 (Unanimous affirmative vote.) Opposed? Show Issue 13 approved. 8 Issue 14. 9 MR. FLETCHER: Issue 14 is staff's recommendation of 10 the appropriate projection methodologies, methodologies of 11 projecting customer growth and consumption for residential and 12 general service customers. 13 CHAIRMAN EDGAR: Okay. Thank you. And, Mr. Reilly, 14 15 I believe you wanted to comment on this. 16 MR. REILLY: OPC does have considerable concerns 17 about this methodology to the extent that we've been able to evaluate it and understand it. We believe the effect of this 18 19 staff methodology is, from what we can determine, is, results in understating test year revenues, which, therefore, drives a 20 higher revenue requirement. I will yield to Tricia Merchant at 21 this time to try to delve into this issue. 22 23 CHAIRMAN EDGAR: Ms. Merchant. MS. MERCHANT: Commissioners, our concern is with the

way the water and wastewater growth factors were calculated

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from 2004 through 2005 to 2006. This is a system that has -for every water customer there's a wastewater customer. They
don't have irrigation wells where they would have more water
customers than wastewaters. They don't have new customers
coming online that will have septic tanks. So eventually down
the road we will have a water and a wastewater customer for
every connection that's made.

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In 2004 they had more water customers at the end of the year than they had wastewater customers. I'm thinking it was 195 ERCs difference between the two. When you get through with the staff's projection methodology, at the end of 2006 there are, there's a difference of 406. And I might not be sure about the right number there, but there's quite a lot of difference. The spread between water and wastewater has increased dramatically.

My understanding of the staff's methodology is that they use one method to project water growth in customers, in ERCs, and another method to measure wastewater. But common sense would tell you that in this utility system there will be a pattern of growth that will remain the same. It won't be dollar for dollar or customer equal for both water and wastewater, but the rate of growth will be rather equal. There's a timing difference because some of these customers, the water customers will have temporary construction permits at some point in time while they're constructing the house and

before a customer moves into the house. So that's why there might be some more water customers at any given time than wastewater customers. But as time marches on, that will equal out. So our request would be not necessarily that the percentage rate of growth be equal because there's fewer wastewater customers than there are water customers, but the number of ERCs for 2005 and 2006 remain consistent.

And we've been discussing this with staff over the past several days, and I believe that Mr. Stallcup has an alternative to this. This -- understating the wastewater customers has an impact in this rate case in numerous ways.

One is in the CIAC collected, one is in the revenues, another is in the projection of the O&M expenses, and the other is in the billing determinant. So it's a very important concept to get right to be consistent in the whole case and changing the projected test year. So with that analysis, I believe the methodology that they used in the recommendation is not consistent. And I believe Mr., Mr. Stallcup has an alternative methodology that he would like to propose that would track the water and wastewater growth in ERCs at the same pace.

MR. STALLCUP: Commissioners, I'm Paul Stallcup. I'm standing in for Ms. Jennie Lingo who actually wrote this issue. She's not feeling well today, so I'm pinch hitting for her.

The methodologies used to forecast both water and wastewater residential ERCs are actually consistent. I would

beg to differ on that. The same functional form, the same statistical criteria used to evaluate growth for both water and wastewater customers were identical. There were separate regression equations because there were separate data sets, and they would grow customers out for both water and wastewater in accordance with the historical growth rates observed for those two customer classes. Based on the analysis of the historical customer data, staff projected residential water customers to grow at a compound average monthly rate of 1.5 percent. That's an extrapolation out of the growth patterns observed since 2001. Wastewater customers were grown out at a compound average monthly rate of 1.1 percent. Historically, wastewater customers have grown more slowly than water customers.

At the end of the historical data staff had available to it there was a difference, as Ms. Merchant pointed out, between the number of water customers and the number of wastewater customers. A couple of things can account for that. One is that a water customer may have a meter size larger than the typical five-eighths meter. In such a case, that particular customer would count as perhaps two, maybe even five equivalent customers simply because the pipes going into his house are larger and, therefore, he consumes more water.

For this particular utility, that cause is not significant. If I remember the data correctly, there are only two, maybe three customers with meters larger than the typical

five-eighths meter.

The other cause why there can be a difference between the two growth rates is, as Ms. Merchant points out, during the construction process of a new home, temporary water service is provided to that home while the house is being constructed and possibly even while it's even on the market for sale but not yet occupied. So there's a natural timing lag between the number of new water customers coming online and the number of new water, wastewater customers.

For this particular utility that timing lag is important because this is a very rapidly growing utility. As I mentioned, these growth rates I mentioned of the 1.5 and the 1.1 percent are monthly growth rates. Every month they're growing by a considerable number.

Staff feels confident that the projections and its recommendations are not unreasonable estimates of what we could expect by the end of 2006. However, Ms. Merchant's observation that by the end of 2006 there would be approximately 400 -- 400 difference between the number of water customers and wastewater customers is a large amount. This utility has currently approximately 1,400 water customers, and at the latest available historical data 1,100 wastewater customers. If we go out 15 months, that's the last point of historical data we have available for us to the end of 2006, that differential would grow up to 400. Now that is a lot of

unoccupied houses. And maybe it's not realistic to presume that builders would continue to build at that kind of rate if they're not selling as quickly as they're building.

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As a compromise, if you will, as Ms. Merchant indicated, staff believes it would not be unreasonable and perhaps appropriate in this case to recalculate projected billing determinants along the following line. Staff originally estimated water ERCs to grow at a compound rate of 1.5 percent per month and wastewater ERCs to grow at 1.1 percent. Staff would propose in its compromise that we grow water ERCs at an average of those two, or 1.3 percent per month. This would perhaps recognize the fact that at current rates there are more houses being built and people are buying them. So it's probably reasonable to presume that there would be a slowdown somewhat in new construction. So staff would propose to grow ERCs at a rate of 1.3 percent per month from September '05, that's our last available data, through the end of the 2006 test year.

Furthermore, staff would also agree with Ms. Merchant that it would probably be appropriate to attempt to maintain that current differential we're observing between water and wastewater customers so that there's not -- so there's not an unreasonably large differential between the two. And, therefore, staff would recommend that the number of wastewater ERCs be maintained at a difference of 195 less than the number

of water ERCs. This difference of 195 is the difference that was actually observed in December 2004. I would note that the audited billing determinants were for the test year ended 2004, and at that point in time there was a difference of 195 ERCs. And staff believes that that modification to staff recommendation would be a reasonable accommodation to Ms. Merchant's concerns.

CHAIRMAN EDGAR: Commissioner Deason.

COMMISSIONER DEASON: Well, I was just going to inquire of Mr. Friedman or Mr. Seidman what their reaction to that compromised position is.

MR. FRIEDMAN: Well, I'm speechless because that's the first I've heard of it. The staff certainly gave us no indication, other than the changes that were filed with, with the clerk, gave us no indication that they were going to change their position on any other issue. So, you know, we can't tell what the revenue impact of that is, so it's impossible really to make an analysis of that other than to say if you're going to increase the number of wastewater customers in the 2006 test year, as I think Ms. Merchant suggested, you've got to go back now and look at used and useful for the wastewater plant and wastewater system and do that and reevaluate that also because you're saying now there's more customers.

The other thing that I find inconsistent is that for growth the utility is limited in determining used and useful,

we're limited to 5 percent. That's all we can get when we're adding what, how much capacity we need in each year over the next several years, we're limited to 5 percent. And yet when you do this projected test year, you've got an increase of 10 or 12 percent. So you're not, the capacity that you're, that you're allowing us in used and useful is not keeping up with what you're saying is actually going to occur during that year. So we're getting theoretically in a, in a worse position because the, because our projections are not keeping up with what actually, the actual growth is. But as far as -- I don't know what the net revenue effect of this is, so I can't tell you, I don't know whether it's \$100, \$1,000, \$100,000 a year, and so it's impossible really for me to make an intelligent argument in response to that. But I am a little disappointed that, that it kind of came at us cold like this without any indication that the staff was going to change their position. I had assumed that the relationship was a little bit better.

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CHAIRMAN EDGAR: Commissioner Deason.

COMMISSIONER DEASON: Mr. Friedman, I understand that you would, you may be caught off guard to some extent by this proposal and that you would like a better understanding of the full impact of this change in growth rates and the impact on billing determinants, revenue requirements and used and useful. I don't know what that outcome is either. But the question that I have is strictly from the confines of this issue, is

this a reasonable compromise to address Ms. Merchant's concern that staff's original recommendation was escalating or increasing the differential between water and wastewater ERCs when, according to Ms. Merchant, that it's, it is a better assumption that that 195 ERC differential should remain fairly constant? Do you have a position on that?

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MS. MERCHANT: If I may, I do -- this issue came up late yesterday afternoon and early this morning. So for, for your understanding, that's -- I was analyzing this up until the very last minute, so that's why staff -- we just had this conversation first thing this morning. I went through and did some rough checks. It would -- this would change the O&M expenses because it's based on growth, it would change the revenues, test year revenues based on growth. It changes several other components. It does not change CIAC because CIAC was based on water growth already. So there are already several impacts that will flow from this.

COMMISSIONER DEASON: Let me interrupt. You said you're proposing -- the, the modified position is to change water growth from 1.5 to 1.3 percent.

MS. MERCHANT: That's correct. It will flow through many aspects of this rate case.

COMMISSIONER DEASON: Well, I thought you said, just said that it would not have an impact on the growth rate of water because it's already set, so I didn't follow.

MS. MERCHANT: I beg your pardon. In the -- the method that the staff used to project CIAC, and notwithstanding his change to the water growth rate, this was before any change, but staff used the water growth rate, not the wastewater growth rate, in projecting water and wastewater CIAC in the recommendation.

COMMISSIONER DEASON: So changing it from 1.5 to 1.3 percent would not change that calculation?

MS. MERCHANT: Yes, it would.

COMMISSIONER DEASON: Okay.

MS. MERCHANT: But that's another change. What I'm saying is that originally the staff recommendation used the water to escalate CIAC for water and wastewater; whereas, all the other components were water specific. Water O&M was based on water, wastewater O&M was based on wastewater. So there's a little bit of a difference there. So there won't be a very material change to the CIAC number because of the recommended change by Mr. Paul -- Mr. Stallcup. But there are a lot of changes that would fall out because of this because of the way that they based their projection methodology.

CHAIRMAN EDGAR: Okay. Commissioners, it is 12:10.

I, for one, could use a stretch. I'm thinking that maybe there's somebody else here who might as well. So I am going to put us on very short break until 12:15. When we come back, we will pick this item up right where we are. And while we're on

break, I'm going to ask you to think about what your pleasure is as far as lunch break here in a little bit as well. And then we'll be able to share that with those who are participating. So we are on break until 12:15.

(Recess taken.)

CHAIRMAN EDGAR: Okay. We're going to pick up where we left off, which was on discussion on Issue 14. I'm going to ask --

MR. FERGUS: Please speak up. Thank you.

CHAIRMAN EDGAR: Yes, sir. I'm going to ask our staff to give us a clarification, and after that I believe, Commissioner Arriaga, you had a question.

So, Mr. Stallcup.

MR. STALLCUP: Thank you, Commissioner. Yes, just to reiterate and summarize the rather long monologue I went through a while ago, it's staff's position that the original projections contained in the recommendation are reasonable projections. This is a very quickly growing area, and to see the differential grow is not unrealistic.

In an attempt to reach an accommodation for the concerns that Public Counsel has, staff offered a compromise, should the Commission believe that a growth in that differential is not appropriate? Again, the compromise would be to grow water ERCs at 1.3 percent per month and have wastewater residential ERCs be 195 less than the calculated

water ERCs. This would maintain the differential observed at the end of 2004.

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CHAIRMAN EDGAR: Okay. Mr. Stallcup, am I to understand that the staff recommendation remains as it is in the document before us. However, as you have discussed, there would be more than one way of looking at this?

MR. STALLCUP: Yes, ma'am. My recommendation remains the same.

CHAIRMAN EDGAR: Okay. Thank you. And, Commissioner Arriaga.

COMMISSIONER ARRIAGA: Just a brief comment about our duties here as Commissioners. And I'm a little worried, because I do believe and understand that part of our job is to make sure that we level the playing field to promote investment and to give clear rules of the game to those companies that are investing while at the same time caring for the needs of the consumer.

So at the beginning of this hearing I made it a clear point to make sure that the consumer has been appropriately represented and has participated appropriately in this proceeding. But what I'm hearing is that now the utility has not had a fair chance to present its case.

I personally don't feel comfortable with learning that you came to an agreement or changed the proposal without the utility knowing what was happening. So we need to be fair

to both sides and balance ourselves in this arena. So I'm a little uncomfortable with your agreements with OPC without knowledge from the utility.

MR. STALLCUP: Commissioner, I can understand your concern. A brief history of how this evolved. Late yesterday afternoon I had a conversation with Ms. Merchant from OPC about her concerns about this differential growing. Last night I took the work papers home with me and worked with the data, if you will, in an attempt to find some method that would accommodate Ms. Merchant's concerns while not compromising the fundamental projections that staff had prepared in its recommendation.

I guess it's my fault that I didn't talk to the utility's counsel prior to the agenda, but, quite frankly, I just didn't have the time in preparation to getting ready to come here today. Now, it certainly was not my intent to cut the utility out of a presentation of what this data is, and I'm certainly available to show them what the compromise, if you will, would do to the projections.

I don't believe it makes a very large change to staff's original forecast. I can assure them of that.

However, again, I would like to reiterate that I believe the forecast contained in the original recommendation is appropriate.

CHAIRMAN EDGAR: Mr. Stallcup, thank you. It sounds

like you and I, and I'm sure many others in this room, were 1 2 working late into the night pouring over this item. Commissioner Deason, did you have a comment? 3 COMMISSIONER DEASON: No. And I'm prepared to make a 4 5 motion, if there are no other questions. CHAIRMAN EDGAR: Commissioner Deason for a motion. 6 7 COMMISSIONER DEASON: I would move staff's original recommendation on Issue 14. 8 9 COMMISSIONER CARTER: Second. CHAIRMAN EDGAR: We have a motion and a second on 10 11 Issue 14. All in favor say aye. 12 (Unanimous affirmative vote.) 13 CHAIRMAN EDGAR: Opposed? Show Issue 14 approved. 14 And before we go on to Issue 15, let me just say 15 16 briefly that it is our intention right now, I believe, to go through and finish this item, all of the issues that are before 17 18 us for Item 11, then to take a lunch break and then to come back for Item 12A and then Item 13. 19 20 So Issue 15. 21 MR. FLETCHER: Commissioners, Item 15 is staff's 22 recommendation of the appropriate projected water and 23 wastewater revenues to take it from 2004 to 2006 test year, and 24 that includes the miscellaneous service revenues.

COMMISSIONER DEASON: Move staff.

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1	COMMISSIONER CARTER: Second.
2	CHAIRMAN EDGAR: A motion and a second on Issue 15.
3	All in favor say aye.
4	(Unanimous affirmative vote.)
5	CHAIRMAN EDGAR: Opposed? Show Issue 15 approved.
6	Issue 16.
7	MR. FLETCHER: Commissioners, Item 16 is staff's
8	recommendation to impute \$2,811 associated with a related party
9	developer's sod watering usage, and that is \$2,800 in the test
10	year.
11	COMMISSIONER DEASON: Move staff.
12	COMMISSIONER CARTER: Second.
13	CHAIRMAN EDGAR: A motion and a second on Issue 16.
14	All in favor say aye.
15	(Unanimous affirmative vote.)
16	CHAIRMAN EDGAR: Opposed?
17	Show Issue 16 approved.
18	Issue 17.
19	MR. FLETCHER: Commissioners, Item 17 is staff's
20	recommendation to impute \$1,034 of reuse revenues based on
21	staff's recommendation in Issue 32 of the reuse rate of 7 cents
22	per thousand gallons.
23	COMMISSIONER DEASON: Move staff.
24	COMMISSIONER CARTER: Second.
25	CHAIRMAN EDGAR: A motion and a second. All in favor

1	of Issue 17, please say aye.
2	(Unanimous affirmative vote.)
3	CHAIRMAN EDGAR: Opposed?
4	Show Issue 17 approved.
5	Issue 18, Mr. Fletcher.
6	MR. FLETCHER: Commissioners, Issue 18 is staff's
7	recommendation recommending uncontested adjustments by the
8	utility. Audit adjustments, NOI audit adjustments.
9	COMMISSIONER DEASON: Move staff.
10	COMMISSIONER CARTER: Second.
11	CHAIRMAN EDGAR: Before we take up that motion, Mr.
12	Reilly, did you have a comment on this one?
13	MR. REILLY: On 18? Yes, just briefly the language
14	about it being an agreement between staff and the utility. It
1 5	is not stipulated. That is the only comment.
16	CHAIRMAN EDGAR: Staff.
17	MS. GERVASI: Duly noted.
18	CHAIRMAN EDGAR: Thank you.
19	We have a motion and a second on Issue 18. All in
20	favor say aye.
21	(Unanimous affirmative vote.)
22	CHAIRMAN EDGAR: Opposed?
23	Show Issue 18 approved.
24	Issue 19, Mr. Fletcher.
25	MR. FLETCHER: Issue 19, Commissioners, is staff's
	II .

1	recommendation on three historical O&M expenses for 2004.
2	COMMISSIONER DEASON: Move staff.
3	COMMISSIONER CARTER: Second.
4	CHAIRMAN EDGAR: A motion and a second on Issue 19.
5	All in favor say aye.
6	Opposed?
7	Show Issue 19 approved.
8	Issue 20.
9	MR. FLETCHER: Issue 20, Commissioners, is staff's
10	recommendation of nongrowth related adjustments on certain O&M
11	expense accounts.
12	COMMISSIONER DEASON: Move staff.
13	COMMISSIONER CARTER: Second.
14	CHAIRMAN EDGAR: A motion and a second on Issue 20.
15	All in favor say aye.
16	(Unanimous affirmative vote.)
17	CHAIRMAN EDGAR: Opposed? Show Issue 20 approved.
18	Issue 21.
19	MR. FLETCHER: Issue 21, Commissioners, is staff's
20	recommended 2006 projected purchased power expense.
21	COMMISSIONER DEASON: Move staff.
22	COMMISSIONER CARTER: Second.
23	CHAIRMAN EDGAR: A motion and a second on Issue 21.
24	All in favor say aye.
25	(Unanimous affirmative vote.)

1	CHAIRMAN EDGAR: Opposed?
2	Issue 21 is approved.
3	Issue 22.
4	MR. FLETCHER: Issue 22, Commissioners, is staff's
5	recommended chemical expenses for the 2006 projected test year.
6	COMMISSIONER DEASON: Move staff.
7	COMMISSIONER CARTER: Second.
8	CHAIRMAN EDGAR: A motion and a second on Issue 22.
9	All in favor say aye.
10	(Unanimous affirmative vote.)
11	CHAIRMAN EDGAR: Opposed?
12	Show Issue 22 approved.
13	Issue 23.
14	MR. FLETCHER: Issue 23, Commissioners, is staff's
15	recommended adjustments to the remaining O&M expenses based on
16	the projected billing determinants in Issue 14.
17	COMMISSIONER DEASON: Move staff.
18	COMMISSIONER CARTER: Second.
19	CHAIRMAN EDGAR: A motion and a second on Issue 23.
20	All in favor say aye.
21	(Unanimous affirmative vote.)
22	CHAIRMAN EDGAR: Opposed?
23	Show Issue 23 approved.
24	Issue 24.
25	MR. FLETCHER: Issue 24, Commissioners, is staff's

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recommended appropriate amount for rate case expense for this utility in this proceeding.

MR. FRIEDMAN: Yes.

CHAIRMAN EDGAR: I believe you indicated earlier that you may want to speak on this?

MR. FRIEDMAN: That's correct, Madam Chairman, I do want to speak on this issue.

What the staff has done is the staff has done two things. This recommendation on rate case expense has got absolutely no support in any regulatory principles that this Commission has ever utilized, with one exception, in the 25 years I have been practicing here.

The recommendation has got two fatal flaws. First, it sets rate case expense based upon recent cases using an average based upon a number of ERCs, and there are two fatal flaws in that position. The first is using an average, and the second is basing an average on ERCs. And I will discuss each of those in more detail later.

The second flaw is that since the staff is not recommending an increase in the water revenues, the staff has made an adjustment to cut the rate case expense in half. Now, utilizing an average, such as the staff is recommending without any additional analysis, just a pure mathematical average, abdicates the Commission's responsibilities to that of a calculator. Anybody can take a calculator and calculate what

an average is. It takes absolutely no regulatory thought, policy, or principles involved. It's just a mathematical calculation, and is just wrong and bad regulatory policy.

I always try to look at things from both sides. I try to be fair. I look at this and I said, if they would have done the average, and the average would have come out less than the average of the cases that the staff determined, would the staff be saying, okay, they did a good job, it's less than the average, we think you should increase it up to the average.

You know, if they're going to say -- if I thought they would do that, you would say, well, that's fair, you do it one way, you know, what is good for the goose is good for the gander kind of thing. Do you think they would do that? I don't think there is a chance in a million they would do that. And if they did, Mr. Reilly would be sitting over here where I am making these exact arguments of how unfair using an average is.

Now, you think of the effect of an average, especially in a case where you do an average where it only goes down and not up, ultimately what you are going to have is rate case expense being reduced to a single number. And it's always going to do down. You take these averages every time, and your next rate case you are going to average it in, but they are never going to come up. If you have got a rate case expense that is below the average, it is going to stay down there.

Ultimately, you are going to have rate case expense reduced to a mere mathematical calculation which ignores, which ignores the variances in rate cases.

They are different. Every rate case is different.

Some have simple case -- what you think is a simple case may have very complex issues involved. And you can't just take a case and say they are all the same, they are all going to have the same issues. They are all variable.

There is apparently one case decided by this

Commission about 25 years ago in which average rate case

expense was used. As Ms. Gervasi pointed out, the appellate

court did what's called a PCA without opinion. And for you

that may not understand that, what it meant was that the court

didn't write an order, all they said was per curiam affirmed.

And the law in Florida is that a per curiam affirmed opinion does not stand for any proposition, does not stand for any proposition of law. So you cannot imply that because the appellate court PCA affirmed that Keystone Water case order, that that meant that the appellate court agreed that using average rate case expense based on ERCs is appropriate.

So you've got that single case among hundreds that have followed that decision that have ignored averaging of rate case expense and for good reason. And this Commission shouldn't resurrect that anomalous decision. It is one of those anomalies that happened. I don't know if any us were

around when it did. There may have been a good reason for doing it back then, but it hasn't been followed in any subsequent cases and for good cause.

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When you establish rates, you don't establish the rates by averaging what other rate cases have -- other utilities have gotten in rate increases, because there are variables in companies. Every company is a little different. It's why you don't compare what utilities are asking for to other governments, to government utilities and to other private utilities. Each company stands on its own. You look at each company and the variables included and make a determination as to what the rates are. That's no different than rate case expense. You look at the rate case expense and you evaluate whether it is reasonable, and the staff actually did that. They came through and did an analysis and they cut back like they always do for having to redo some of the deficiencies and duplicating, and they did a good job of making that kind of analysis, and then they came up with this averaging.

And to add poor regulatory policy on top of poor regulatory policy, the staff recommends that this average be based upon the number of ERCs, and that makes absolutely no sense at all. The effort of the company, the effort of the consultants, of the attorneys have little to do with the number of ERCs.

The MFRs are going to be the MFRs, assuming they're

Class B, which could be in the large range, as this company is. Whether it is a small B or a large B, you have got the same amount of effort to put together the MFRs. You have got the noticing. The noticing that send out to customers, except for maybe the postage, which is minor, isn't reflective by ERCs, doesn't guide that.

Go to a customer meeting. The attendance at a customer meeting, whether the company has got lots of ERCs or a few, you have got to spend the same amount of time at the meeting. And I can tell you, whether they are big or little doesn't mean that you are going to have a lot of customers be there. I have been to very small utilities that had a lot of customers, and I have been to big utilities that had very few people show up. So the number of customers has got nothing to do with the number of customers that are going to show up at customer meetings, and certainly not the length of time that the company and the lawyers have to be at a customer meeting.

Also at this agenda, you know, coming up with this agenda conference, ERCs has got nothing to do with it. Whether it's a large or a small company, we have got the same amount of time to prepare for this agenda. So, you know, averaging based on ERCs makes no regulatory sense, and it certainly isn't good regulatory policy, as should be evident by the fact that it has only been used one time about 25 years ago.

And if that reduction in rate case expense wasn't

egregious enough, the staff arbitrarily recommends cutting the rate case expense by 50 percent since it recommends that the utility is not entitled to a water rate increase. At first blush you say, well, they have got a water system, a sewer system, you know, they got it in half of theirs, it makes sense to cut half the rate case expense. Well, that ignores a couple of important factors.

First, it's contrary to this Commission's decision in the Aloha Seven Springs water rate case which recognized that there are economies in filing water and wastewater rate cases simultaneously. In that Aloha case, Aloha Utilities had filed a wastewater rate increase in 2001, and then -- a wastewater rate case in 2001, then subsequently a water rate case in 2002. And the question was should they have filed the water rate case at the same time they filed the wastewater rate case.

And in analyzing rate case expense, actually, Public Counsel's witness testified that had Aloha filed the water rate case simultaneously with the wastewater rate case, there would have been no additional rate case expense. In other words, it takes no additional time to file water and wastewater rate case together than it does to file one.

If you follow the Public Counsel's position in that case to this current case, then there would be no reduction in rate case expense by virtue of the fact that the staff has not recommended that the utility get a water rate increase. Now,

granted this Commission didn't follow the Public Counsel's position in that case. What the Commission did state in that case was that while a combined filing would have greatly reduced the cost, we acknowledge that there have been incremental costs. And in that case what the Commission ended up doing was it recognized that they thought that the utility should have filed them both at the same time. The Commission in the Aloha case reduced the rate case expense in the water case by 50 percent.

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And even if you followed that theory, if you didn't follow the Public Counsel's theory it shouldn't be reduced at all, even if you followed that theory and through to the instant case, then Plantation Bay Utilities would be entitled to 75 percent of the rate case expense, even if it doesn't get an increase in the water system.

Now, when Plantation Bay filed this rate case it was not unmindful of what happened to Aloha back in 2001 and 2002 in deciding to file the water and wastewater cases together. If it had not, it could have easily have found itself in the shoes of Aloha if it would have waited until another year or so to file a water rate case and be subject to being criticized for not having filed them simultaneously.

The benefit of filing cases simultaneously in this case is that it provides the data necessary for analyzing those expenses that need to be allocated between the water and

wastewater system. Management expense, management fee was one of those, and there are a great many others. So even in the wastewater system, in order to evaluate the wastewater rate increase, you need to make some evaluation on the water side. And so the data that the utility has provided in this rate case for the water rate case, even though none was provided, does 7 provide a benefit to the Commission in analyzing whether a wastewater rate increase is appropriate. 9 The staff recommendation on rate case expense ignores

the regulatory principles and logic and must be rejected. There is a sufficient analysis in the staff's recommendation to grant rate case expense using the traditional principles which this Commission has followed for the past 25 years with that one exception.

Thank you.

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CHAIRMAN EDGAR: Thank you, Mr. Friedman.

Commissioner Carter.

COMMISSIONER CARTER: Madam Chairman, may I be recognized to ask three questions?

CHAIRMAN EDGAR: Yes, sir.

COMMISSIONER CARTER: Mr. Friedman, I appreciate your eloquence and your arguments, but I'm going to ask you three questions and just give me the facts, okay?

MR. FRIEDMAN: Yes, sir.

COMMISSIONER CARTER: One is what is the basis of the

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rates in terms of the cost to prosecute the case? What is the 1 basis, what went into the basis of your rates? 2 Then I am going to ask you what are the components; 3 then I am going to ask you the amount. Do you follow my train 4 of thought there? 5 MR. FRIEDMAN: Are you talking about for the rate 6 case in total or for the rate case --7 COMMISSIONER CARTER: No, I'm talking about the rate 8 case expense. The components, and then how we arrived at the 9 amount. You are saying that the staff arose at an average 10 amount and they discounted that. So I am asking you, give me 11 the components of yours. Just the facts, you know. 12 MR. FRIEDMAN: And I will, I will try to start at the 13 beginning. And obviously there are lots of meetings among the 14 consultants in getting together before you file the rate case. 15 16 COMMISSIONER CARTER: So they are basically hourly rates for the consultants, right? 17 18 MR. FRIEDMAN: And company time, too, Commissioner. The company time? 19 COMMISSIONER CARTER: MR. FRIEDMAN: Yes. 20 COMMISSIONER CARTER: Okay. So there is a cost 21 associated with that. 22 It's getting the team together, 23 MR. FRIEDMAN: Yes. deciding what the test year ought to be, filing a test year 24

letter with the Commission, with the consultants. And I'm the

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lawyer, so I'm the quarterback. I don't get involved in the nuts and bolts of what the consultants do. But the consultants, the financial consultant puts together the minimum filing requirements. The engineering consultant visits the utility system and analyzes the utility system from a used and useful component. In almost every case the staff has data requests. In this case I think we had three or maybe even four data requests.

COMMISSIONER CARTER: Now, the costs for data requests is a separate cost from the staff of the consultants, the attorneys, the staff of the company?

MR. FRIEDMAN: It is another function. It is something that all the consultants and the lawyers and the company have to get together to address, and that is responding to the staff's data requests. Then we have got -- we have to respond to the audit when it comes out. We review the engineering report when it comes out. There is a customer meeting that is attended, you know, a lot of communications back and forth with the staff informally. An analysis of the staff's recommendation. Attending this agenda conference and discussing the outcome with the utility. And, you know, as far as to the PAA action, that pretty much covers it.

COMMISSIONER CARTER: Okay. I was just saying -Madam Chairman, I know that has been more than three, but -CHAIRMAN EDGAR: Commissioner Carter, you have the

floor.

COMMISSIONER CARTER: -- but I'm trying to ascertain that if the staff's recommendation is so unreasonable, then, okay, let's look at what is reasonable. In my mind, I'm trying to get that around -- I know as an attorney I prosecute a case, I have costs, I have consultant fees, I have professional consultant fees. If you want to bring in an expert witness, you have got that. You have got travel time, you have got hotel time. I'm trying it get what are the components that are -- so you are saying that there are -- and I'm not putting words in your mouth, but you are saying that staff discounted your actual costs that you expended in prosecuting this case.

Am I reading you correctly on that?

MR. FRIEDMAN: Absolutely. What they did was they looked at some cases, and, incidentally, I was involved in all but maybe one of the ones they used as an average, and they just looked at the last six or seven rate cases and came up with an average. And, like I say, I was involved in those. And some cases were very low and some cases were higher, and that is why you have averages. There's some high and some low.

But, yes, I mean, what the staff ought to do -- and that is what they really in a lot of that analysis, they looked at it and said, okay, is the amount of time that the consultant spent reasonable? Look at everybody, is the amount of time reasonable? Is the rate that the consultants charges

reasonable? They always do that. They did in it this case.

Then they look at it and say, okay, how much time did it take
you to correct deficiencies, because we are not going to let
you collect that amount. And so they did that in this case.

They made an analysis of all the consultants' time, and they
reduced the rate case expense by what they thought was
necessary to correct deficiencies, as well as duplicative time,
and maybe some other expenses. But that's the way you do it.

It every case is judged on its own.

And the staff, because they were the ones involved in the case, they know how complex it was, they know how many data requests were sent, they know how complex the data requests are, they know how the customer meeting went, what issues were brought about by the customer meeting. And so, all of those variations have to come into play in determining, you know, whether the amount of time that the consultants spent is reasonable in light of all of this work that they saw was done.

And they typically discount it if they think that some work was done that needn't be done or if it was duplicative. And they did that in this case. They went through and did a good analysis of what it ought to be, and then they get a couple of pages later and say, however, we are going to look at these last rate cases and do an average and just ignore all of that evaluation that we did based upon the uniqueness of that case. We are just going to throw that out

the window and we are just going to look at an average.

COMMISSIONER CARTER: Thank you, Madam Chair.

MR. REILLY: OPC would like to have a few comments, if possible, on this issue.

CHAIRMAN EDGAR: Mr. Reilly.

MR. REILLY: Briefly, we don't, of course, concur with the utility's criticism of the staff in this. It's a very serious problem. Escalating, escalating rate case expense in the 20 years I have been doing this, it has become a greater and greater problem to ratepayers to even be able to enter into the arena and even criticize or even protest. Because they are faced not only with -- their case is put on for free with the Office of Public Counsel, but they are faced with having to pay for the utility to respond to their objections. So it becomes a dollar impediment to even be able to have an opportunity to be heard.

So, the Commission and staff have a statutory duty to try to really only approve prudent and reasonable rate case expense. When the utility first made its presentation and made a statement, staff just made mathematical calculations with no detailed analysis. As the discussion continued on, I think I heard him concede that the staff did do a very detailed analysis in disallowing expenses associated with deficiencies, inappropriate amount of time spent on certain items, expenses associated with pursuing issues without any merit that they

shouldn't expect the ratepayers to pay for just chasing wind mills. And, fourthly, failure to adequately even document rate case expense. So, I think staff did work very hard, a detailed look at all of these rate case expenses and threw out which they felt was not prudent and reasonable.

Likewise, staff applied a sanity check. And there was a quote in here, what has ERCs got to do with it. I mean, in the utility's view, ERCs shouldn't even factor in. Pay us whatever we feel we need to do. And I think that the Commission's obligation to do reasonable rate case expense, it is a factor, it's not the deciding, totally determinative factor, but it has got to be a factor in considering what is reasonable rate case expense. How much reasonable rate case expense should be borne by the ratepayers by knowing how many ratepayers to divide that cost by. That policy that has been followed through has gone up in the courts, has been found to be absolutely legitimate and has been upheld. And so we feel that exercise was reasonable, what portion of the rate case expense should be borne by ratepayers.

And lastly, I think staff correctly looked at the reality that this company had just come back, had been in an overearnings situation, even looking at the numbers leading into this case they were in an overearnings situation. It was not reasonable and proper to come for a rate increase faced with this reality that ratepayers -- now if they want to go out

and pay consultants and pay attorneys, they can pay them anything they want to and go for whatever they want. But it wasn't reasonable to seek a water rate increase at this point in time given the numbers that the staff was looking at.

The ratepayers should not be made to pay for such an exercise. And we agree 100 percent with staff on that point. So it did leave us with the recommendation that we have, which we think is totally reasonable. And I believe it helps meet the Commission's obligations to try to keep some sanity and reasonableness to rate case expense.

Thank you.

CHAIRMAN EDGAR: Thank you, Mr. Reilly.

Commissioner Tew.

COMMISSIONER TEW: Thank you, Chairman.

If you all agree that it would help, I was thinking that it might be good for Mr. Fletcher to walk us through his Attachment B on Page 88, and show us how he calculated the number that is in the staff recommendation.

CHAIRMAN EDGAR: Mr. Fletcher, Attachment B.

MR. FLETCHER: It's on Page 88, Commissioners, in the staff's revised recommendation. If you look at the box that starts with Plantation 2006 before adjustments, and you look at total rate case expense, that's the utility's requested rate case expense of 215,894. Staff's initial, we initially had five adjustments that totalled \$27,000, and that brings you to

the line below that of 188,869.

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Okay. If we go to the next line on the average, it is 78,713. Now, that is based on, if you look down, go to column annual rate case expense per ERCs wastewater, and there is a box enclosed, \$25.30. That is based on the average ERC rate case expense cost for the rate cases listed as Indiantown, Eagle Ridge, Labrador, Mid-County, Cypress Lakes, Alafaya, and Florida Public Utilities Company. And the dates of those rate cases are listed in parentheses.

So that is taking an average of all those approved rate case expenses, approved rate case expense in those cases to come up with that \$25.30 average per ERC cost. And we applied that average ERC cost to the water, the ERCs for Plantation in order to come up with the 78,713. That's on the total rate case expense column and the third figure listed.

And for informational purposes, the 89,114, that was just an adjustment to Indiantown's per ERC cost of \$29 per ERC.

CHAIRMAN EDGAR: Thank you, Mr. Fletcher.

COMMISSIONER CARTER: Madam Chair.

CHAIRMAN EDGAR: Commissioner Carter.

COMMISSIONER CARTER: Thank you. I read this on Page 88, and what my concern was was that you are going all the way back to '01 and all the way up to '03, and in one case all the way back to 2000. Has there been any change? I mean, has the cost of living gone up, do you know what I'm saying? I'm

trying to get my arms around this thing. But when you are talking about costs, and I'm saying costs in the generic sense of the word now, that what you bought in 2000 and what you are buying in '06, it seems like, to me, there is some difference there. Do you know what I'm saying to you?

MR. FLETCHER: Yes, Commissioner. There could be some -- the consultants in that case, like Mr. Friedman mentioned, that he was the attorney in all of these cases, except perhaps one, his rate could have increased. Yes, there might have been some inflation there. And this is the date that -- I want to point out that this I was also the date that they came in and filed it. It's usually about five months after that date. So some them, like for Indiantown, I know that the final order on that case came out in the beginning of 2005. The time clock was extended, and that did reflect the current rates in that case. And I believe Mr. Friedman -- excuse me, that was one of the cases he was not on, I'm sorry.

CHAIRMAN EDGAR: Commissioner Arriaga.

COMMISSIONER ARRIAGA: Madam Chairman, I'm prepared to make a motion, if you will allow me to make a comment before.

CHAIRMAN EDGAR: Are there further questions at this point?

Seeing none, Commissioner Arriaga, a comment and a motion.

COMMISSIONER ARRIAGA: I will make a comment, and it 1 2 is addressed to you, Mr. Friedman. You are a good attorney, there is no question about that. And the consultant might be a 3 good consultant. I have seen you working. And if I ever went 4 into the water business, I would have no doubt about hiring you 5 to represent me. You are a good attorney. And you have the 6 7 right, absolutely you have the right to charge your stipend as you deem fit. I used to be a consultant. I would not allow 8 9 anybody to tell me how much I should charge per hour. If you 10 want to hire me at the rate of \$500 an hour or \$100 an hour, 11 you hire me. If you don't, fine, I will walk away. And you 12 have the right to do that.

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Now, to ask us at the same time to pass on that cost of your well-deserved stipend to the consumer, 100 percent to the consumer, seems to me imprudent. So if the company wanted to hire you and pay you and the rest of the people of the company wanted to spend, fine, the company has the right to do that, but the consumer cannot carry 100 percent of that cost.

Now, having said that, Madam Chairman, I am moving staff on this recommendation.

CHAIRMAN EDGAR: We have a motion for the staff recommendation. Do we have a second.

COMMISSIONER TEW: I'll second.

CHAIRMAN EDGAR: We have a motion and a second on Item 24.

1	COMMISSIONER CARTER: Madam Chairman.
2	CHAIRMAN EDGAR: Commissioner Carter for a comment.
3	COMMISSIONER CARTER: I just want to make a comment.
4	I believe that somewhere, somewhere between where staff is and
5	where the utility is is where we should be. And this
6	recommendation doesn't give us an opportunity to get there. I
7	mean, you are going all the way back to 2000, and you are
8	making a decision about fees in 2006. We want to be prudent,
9	we want to be reasonable, and we also should be logical, and we
10	should be consistent. Because the next time this comes up, we
11	are going to have to make the same decision. I just wanted to
12	say that.
13	CHAIRMAN EDGAR: Thank you, Commissioner Carter.
14	MR. FERGUS: Can you speak up, please.
15	CHAIRMAN EDGAR: We have a motion. We have a second.
16	Before we call it for a vote, is there further
17	discussion or comment? Okay. All those in favor of the motion
18	say aye.
19.	COMMISSIONER ARRIAGA: Aye.
20	COMMISSIONER TEW: Aye.
21	CHAIRMAN EDGAR: Aye.
22	Opposed?
23	COMMISSIONER DEASON: Nay.
24	COMMISSIONER CARTER: Nay.
25	CHAIRMAN EDGAR: Show Item 24, staff recommendation

1	approved by a vote of three to two.
2	And that brings us to Issue 25.
3	MR. FLETCHER: Issue 25, Commissioners, is staff's
4	recommendation of the appropriate real estate and intangible
5	personal property taxes for the projected 2006 test year.
6	COMMISSIONER DEASON: I can move staff.
7	CHAIRMAN EDGAR: We have a motion. Do I have a
8	second?
9	COMMISSIONER CARTER: Second.
10	CHAIRMAN EDGAR: A motion and a second on Issue 25.
11	All in favor say aye.
12	(Unanimous affirmative vote.)
13	CHAIRMAN EDGAR: Opposed?
14	Show Issue 25 approved.
15	Issue 26.
16	MR. FLETCHER: Issue 26, Commissioners, is staff's
17	recommendation that no allowance be provided to the utility for
18	income tax provisions.
19	COMMISSIONER DEASON: Move staff.
20	COMMISSIONER CARTER: Second.
21	CHAIRMAN EDGAR: A motion and a second on Issue 26.
22	All in favor say aye.
23	(Unanimous affirmative vote.)
24	CHAIRMAN EDGAR: Opposed?
25	Show Issue 26 approved.

1	Issue 27.
2	MR. FLETCHER: Issue 27, Commissioners, is staff's
3	recommended operating income and loss before any revenue
4	increase or decrease.
5	COMMISSIONER DEASON: Move staff.
6	COMMISSIONER CARTER: Second.
7	CHAIRMAN EDGAR: A motion and a second on Issue 27.
8	All in favor say aye.
9	(Unanimous affirmative vote.)
10	CHAIRMAN EDGAR: Opposed?
11	Show Issue 27 approved.
12	Issue 28.
13	MR. FLETCHER: Issue 28, Commissioners, is staff's
14	recommended revenue requirements for water and wastewater for
15	the projected test year.
16	COMMISSIONER DEASON: Move staff.
17	COMMISSIONER CARTER: Second.
18	CHAIRMAN EDGAR: A motion and a second on Issue 28.
19	All in favor say aye.
20	(Unanimous affirmative vote.)
21	CHAIRMAN EDGAR: Opposed?
22	Show Issue 28 approved.
23	This brings us to Issue 27, Mr. Fletcher.
24	MR. FLETCHER: Issue 29?
25	CHAIRMAN EDGAR: Excuse me. I'm sorry. Yes, Issue

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29. Thank you.

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MR. FLETCHER: Is staff's recommendation of the appropriate water and wastewater rate structures. We recommend the continuation of the base facility and gallonage charge rate structure.

COMMISSIONER DEASON: I have a question.

CHAIRMAN EDGAR: Commissioner Deason.

COMMISSIONER DEASON: What is the allocation that's being used between fixed and variable costs in determining the base charge versus the gallonage charge?

MR. FLETCHER: Presently for water, we're recommending later that the revenue decrease for water be taken out of the base facility. The company is currently recovering about 71 percent, approximately 71 percent from the BFC for water and the remaining for the gallonage charge. What staff is recommending later is recovery of 56 percent of BFC through the wastewater and about 44 for the gallonage is what we are recommending in Issue 31.

COMMISSIONER DEASON: So with your recommendation, you're taking the decrease away from the base charge, correct --

MR. FLETCHER: Correct.

COMMISSIONER DEASON: -- in a later recommendation?

MR. FLETCHER: In a later issue, Issue 31.

COMMISSIONER DEASON: That has the effect of having

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44 percent of costs being recovered through the base charge, is that correct?

MR. FLETCHER: No, Commissioner, not for water. Just for the wastewater we had that split. For water they are currently recovering 71 percent through the base facility charge. And we were applying all the recommended revenue decrease, applying that as a reduction to their BFC charge. So it should have an effect of reducing the current recovery of 71 percent to the BFC.

COMMISSIONER DEASON: But we don't know what the 71 percent goes down to as a result of that modification?

MR. FLETCHER: I did a rough calculation, it only brings it around 70 percent.

asked the question, is that I know that I have gotten correspondence, e-mails, and maybe otherwise, I think a letter from customers indicating that they were wanting the Commission to pursue more of a conservation-oriented structure. I had this discussion with staff when we had previous meetings on this matter. And the consumption levels just do not justify a traditional conservation rate like an inverted structure.

It seems to me, though, that we may have some latitude in shifting more of the cost to a gallonage charge which does send more of a price signal when it comes to consumption. And if we're recovering approximately between 60

and 70 percent of cost in the base -- can you repeat that again, what is the --

1.0

MR. FLETCHER: Approximately 71 percent for the water.

COMMISSIONER DEASON: Is in what component?

MR. FLETCHER: In BFC, recovery of BFC.

COMMISSIONER DEASON: It seems like that is already a high number. I just don't know how much flexibility we have in designing -- I know that a base facility charge, in my opinion, is a conservation structure. It may not be an aggressive conservation structure, but it is nonetheless a conservation structure. I just don't know what latitude or flexibility we have to make it more conservation oriented, given the specific facts of this case. And maybe I'm jumping the gun here when we are talking about actual rate design, I don't know.

But I want staff to reiterate if they still feel there is not any room here to make the design of the rate more conservation oriented or not. Because if it is the desire of the customers, I think it is something we should pursue. I just don't know if the facts of this case justify it. And I guess that is my roundabout way of asking staff to give more information on the possibility of a conservation rate structure for this company.

MR. STALLCUP: Yes, Commissioner. Paul Stallcup from the staff here. As you properly noted, there is not very much

discretionary usage being billed by the utility. And so a traditional conservation rate would not be effective in this particular case. Therefore, staff recommends a continuation of the BFC gallonage charge.

staff recommended the reduction in the BFC as an expedient way to accommodate the reduction in revenue requirements. There is not excessive seasonality for this particular utility. There is some, however. And I think there is latitude to accommodate a more conservation-oriented rate structure by probably a 50/50 split. I would be hesitant to go too much more below that, because there is some seasonality.

And I didn't personally handle the revenue stability and sufficiency analysis to feel confident going lower than that.

But I think we probably could accommodate a 50/50 split between the BFC and gallonage.

COMMISSIONER DEASON: So that would add more to the gallonage charge and further reduce the base facility charge, and you would be comfortable going to a 50/50 split?

MR. STALLCUP: Yes, sir.

COMMISSIONER DEASON: Is that something we need to consider here or is that a subsequent issue?

MR. STALLCUP: That is actually in the subsequent issue of what are the appropriate rates.

COMMISSIONER DEASON: Okay. But for Issue 29 we are just approving the BFC rate structure as a proper rate

1	structure. The actual rates themserves we will decide rater:
2	MR. STALLCUP: Yes, sir.
3	COMMISSIONER DEASON: I can move staff on Issue 29.
4	COMMISSIONER TEW: Second.
5	CHAIRMAN EDGAR: I have a motion and a second.
6	Mr. Reilly, you were waving at me earlier, do you
7	need to make a comment?
8	MR. REILLY: No.
9	CHAIRMAN EDGAR: Okay. Thank you.
10	MR. REILLY: I was just going to say we don't, of
11	course, speak on rate design, but we just want to bring about
12	the customer's concerns, and Commissioner Deason took care of
13	that fine.
14	CHAIRMAN EDGAR: Commissioner Deason has done so.
15	Thank you.
16	Okay. We have a mention and a second on Issue 29.
17	All in favor say aye.
18	(Unanimous affirmative vote.)
19	CHAIRMAN EDGAR: Opposed?
20	Issue 29 is approved.
21	And that brings us to Issue 30.
22	MR. FLETCHER: On Issue 30, Commissioners, staff is
23	recommending no repression adjustment for water or wastewater.
24	COMMISSIONER DEASON: Move staff.
25	COMMISSIONER CARTER: Second.

1	CHAIRMAN EDGAR: A motion and a second on Issue 30.
2	All in favor say aye.
3	(Unanimous affirmative vote.)
4	CHAIRMAN EDGAR: Opposed?
5	Show Issue 30 approved.
6	Issue 31.
7	MR. FLETCHER: On Issue 31, staff is recommending the
8	appropriate water and wastewater rates. And this would be
9	where we could reflect a 50/50 split between base facility and
10	gallonage charge as you mentioned earlier, Commissioner Deason.
11	COMMISSIONER DEASON: Madam Chairman, I would move
12	staff's recommendation with the modification of a 50/50 split
13	between gallonage and base change.
14	COMMISSIONER CARTER: Second.
15	CHAIRMAN EDGAR: We have a motion and a second on
16	Issue 31. All in favor say aye.
17	(Unanimous affirmative vote.)
18	CHAIRMAN EDGAR: Opposed?
19	Show Issue 31 approved per the motion that
20	Commissioner Deason made.
21	COMMISSIONER DEASON: And I would just request that
22	in the order that it state that it was for conservation
23	purposes we are making the change.
24	MR. FLETCHER: Yes, Commissioner.
25	MR. STALLCUP: Just a clarification, Commissioner.

1	liac issue applies to both water and wastewater. Tour
2	recommendation for the 50/50 split applies just to water?
3	COMMISSIONER DEASON: My motion was just for water.
4	Now that was the intent. If I'm overlooking something staff
5	thinks we need to do with wastewater, I'm open to whatever
6	input
7	MR. STALLCUP: No, Commissioner, I was just
8	clarifying.
9	COMMISSIONER DEASON: Yes, the motion was just for
10	water.
11	CHAIRMAN EDGAR: All clear. Thank you.
12	Issue 32.
13	MR. FLETCHER: Issue 32, Commissioners, is staff's
14	recommendation of a reuse rate of 7 cents per thousand gallons.
15	COMMISSIONER DEASON: Move staff.
16	COMMISSIONER CARTER: Second.
17	CHAIRMAN EDGAR: A motion and a second for Issue 32.
18	All in favor say aye.
19	(Unanimous affirmative vote.)
20	CHAIRMAN EDGAR: Opposed?
21	Show Issue 32 approved.
22	Issue 33.
23	MR. FLETCHER: Issue 33, Commissioners, is staff's
24	recommendation to implement for the utility to implement a
25	\$5 late payment fee.

1	COMMISSIONER DEASON: Move staff.
2	COMMISSIONER CARTER: Second.
3	CHAIRMAN EDGAR: I have a motion and a second on
4	Issue 33. All in favor say aye.
5	(Unanimous affirmative vote.)
6	CHAIRMAN EDGAR: Show Issue 33 approved.
7	Issue 34.
8	MR. FLETCHER: Issue 34 staff is recommending no
9	wastewater interim refund is required.
10	COMMISSIONER DEASON: Move staff.
11	COMMISSIONER CARTER: Second.
12	CHAIRMAN EDGAR: I have a motion and a second on
13	Issue 34. All in favor say aye.
14	(Unanimous affirmative vote.)
15	CHAIRMAN EDGAR: Opposed? Show Issue 34 approved.
16	Issue 35.
17	MR. FLETCHER: Issue 35 staff was recommending a
18	four-year rate reduction pursuant to the statute.
19	COMMISSIONER DEASON: Move staff.
20	COMMISSIONER CARTER: Second.
21	CHAIRMAN EDGAR: A motion and a second on Issue 35.
22	All in favor say aye.
23	(Unanimous affirmative vote.)
24	CHAIRMAN EDGAR: Opposed?
25	Show Issue 35 approved.

That brings us to Issue 36, Mr. Fletcher.

MR. FLETCHER: Issue 36, Commissioners, staff is recommending that the utility's current system capacity charges be discontinued and the implementation of a plant capacity charge of \$400 for water and \$358 for wastewater should be approved, and that the utility should be allowed to collect donated property beginning January 1st, 2007.

CHAIRMAN EDGAR: Mr. Friedman, did you want to make a comment on this?

MR. FRIEDMAN: I do. Thank you very much.

CHAIRMAN EDGAR: You're recognized.

MR. FRIEDMAN: As was mentioned previously, when Plantation Bay Utility Company was in a possible overearnings situation several years ago, it was because it did not have significant investment. The Commission then ordered Plantation Bay Utility Company to stop accepting contributed lines and begin installing those lines at its own expense. That worked too well, and Plantation Bay Utility Company now finds itself becoming overinvested and undercontributed.

To remedy this, the staff is recommending that cash CIAC be reduced and that Plantation Bay Utility Company begin accepting contributed lines beginning in 2007. This will result in a CIAC of about 75 percent in 2012, which is within the range of what this Commission's rules and policies are on where you want to be as far as contributed property versus

invested property at the end of the day.

Plantation Bay Utility Company prefers to delay accepting contributed lines until 2008. We've provided the staff with an analysis showing that under Plantation Bay's scenario, that in 2012 the CIAC would be about 70 percent, which is still within the acceptable range that this Commission has approved in the past.

able to implement the service availability policy that it prefers. And since the result of the Plantation Bay Utility Company suggested service availability policy comes within the guidelines of this Commission, we believe that the staff should not second-guess the utility and that the utility should have the discretion to implement the policy that it desires to implement, so long as it is within the guidelines of this Commission, which the one that has been recommended by Plantation Bay falls within. Thank you.

CHAIRMAN EDGAR: Mr. Reilly.

MR. REILLY: Yes. It says with all things being equal, this Commission should not second-guess the utility's request to continue this practice of not accepting contributed lines. And we respectfully suggest that things are by no means equal, and that there are very special circumstances to this particular utility that this practice must be stopped, and stopped as quickly as possible, because we are dealing with a

developer-owned utility.

Now, the history of this situation goes back to 2001 when the staff reviewed this company's 2000 annual report. As a result of this analysis, it appeared that the company was overearning. And they continued to do an analysis during 2001, and it ultimately resulted in this Commission issuing an order at the end of 2001, December 20, '01, opening up and initiating an overearnings investigation.

Now, this investigation continued on in 2002 looking at two year-end test periods, the 12/31/2000 and 12/31/01. As a result of this overearnings investigation all the way through 2002, the staff determined that the company was, in fact, overearning on the water side by about \$36,000 and on the wastewater side by about \$14,000 for the test year ending 2000. By the time you get to the test year ending 2001, it had dropped down to 16,000, approximately, overearning on water, 8,600 on the wastewater.

But as this continued on -- they also, though, determined by the time they -- when the record was issued, the order on the overearnings was issued, I believe, in October of 2002. By the time that order on the overearnings investigation got issued, it was really not that great a problem. They determined that really in the interim collection period there wouldn't even be any refund on interim collection period.

By the time they analyzed the interim collection

period based on an average test year, and adding in some pro forma plant on the chlorination, it basically said there will be no refunds as a result of the overearnings investigation.

But for the fact that the company had gone ahead during this time period and implemented some indexes and pass-throughs there wouldn't have been any refund at all. But because of the index and pass-through rules allowing the Commission to revisit those increases within the 15-month period, and the staff ran its calculations on that, it did, in fact, result -- that's the only refund that was made as a result of the overearnings investigation was a \$23,900 refund on water and \$7,700 on wastewater. But you get to the final conclusion in October of '02, and the final order on overearnings basically finds no overearnings on a going-forward basis, and they propose -- and the order proposed and did not order any change in rates.

And if that is the way it ended, the customers would have been okay, but, unfortunately, a fateful intervening event occurs. A letter is received by staff in July of '02 requesting, but while you are looking at all of this, why don't we -- that's when the utility requested, let's change this service availability policy. Let's no longer accept contributed lines, and we're going to go ahead and make the investment. And this was done on the basis of the fact that

the staff's analysis is that the company was exceeding the guideline, the guideline on contributed property. I think it was, according to 2000 numbers, 80 percent, on wastewater 84 percent. In 2001 it was 82.72 percent and 84 percent, so it was exceeding the contributed. Even though it wasn't overearnings, there was a little more CIAC contributed than as prescribed by the guidelines. Although this Commission certainly knows there are utilities out there that don't meet the guidelines, and they are not brought in to change their service availability policy.

Why it's particularly a problem in this case is that we are talking about a developer-owned utility. But for this change in the service availability policy at the end of 2002, we would not be here today. We would not be having this rate case. This change in policy has created a windfall to the developer utility at the expense of the ratepayers.

By allowing the developer to put all of his costs of water and wastewater main construction for his improved lots in rate base, he has been able to increase his profit on the sale of his lots dollar for every dollar he was able to put in rate base as utility plant investment instead of his cost of developing those lots.

This change in service availability policy has caused Plantation ratepayers to pay twice for the cost of water and wastewater infrastructure. They pay the first time when they

come in and purchase their lots, and they pay a second time by giving the developer/utility a return on, quote, unquote, investment in the PSC-allowed rate base.

This service availability change made at the end of 2002 must be stopped immediately. Staff is recommending that this just continue on until 2007. And just to go over some of the numbers, since the end of 2002 through 2005, as a result of this change in service availability policy, the utility wearing the hat -- I mean, the developer wearing the hat of the utility, instead of putting it as cost of development of lots, have put \$2.3 million worth of water and wastewater mains in rate base.

And according to staff's recommendation on Page 36, this serious problem, which is driving all of these rate increases, is going to really hit hard in 2006. Because my reading on page -- I think it is on Page 36 of the PAA order documents -- if we can go there real quickly -- I think it documents that this really kicks in in 2006. I mean, my reading of this schedule indicates \$2.66 million worth of water and wastewater infrastructure on mains will be dumped into rate base instead of properly accounted for as a cost of building these lots.

COMMISSIONER DEASON: Where are you referring to, Mr. Reilly?

MR. REILLY: I'm referring to Page 36 of the PAA

order.

COMMISSIONER DEASON: Which PAA order?

MR. REILLY: The revised order. I'm reading right from the revised PAA.

MR. FLETCHER: Revised recommendation, Commissioner.

CHAIRMAN EDGAR: Commissioner Deason, the information before us, and I believe it is contained in Issue 10.

MR. REILLY: The Commissioners do not have a copy of the recommendation?

COMMISSIONER DEASON: No, you said PAA order.

MR. REILLY: I'm sorry, I misspoke. The recommendation, the PAA recommended order. I misspoke.

COMMISSIONER DEASON: I'm with you.

MR. REILLY: So I suggest the Commission cannot engage in retroactive ratemaking. The damage has already been done in years 2003, 2004, and 2005. But we strongly suggest that the Commission can and should require this developer/utility on a prospective basis to immediately begin accepting these contributed lines and accounting for them as they should be.

It should do this immediately, and it is only fair and proper to do it this way. Growth should pay for growth. A current customer should not be forced to pay higher rates to provide infrastructure to serve future customers, especially when we have that this developer/utility situation. The

results are unfair. It results in a windfall to the developer/utility at the dollar-for-dollar cost to the ratepayers.

And so we strongly suggest that you do it on a prospective basis, that out of this proposed order that you authorize an interim tariff that allows the immediate collection of receipt of these donated properties instead of accounting for them as investment. And that you do so -- and if, in fact, this order is ultimately protested, that such contributed property could be collected subject to refund.

But if we don't protect it -- I mean, whether you agree with me or disagree with me on this issue, please protect the customers and issue at least an interim order so that we hold it subject to refund. So that if this is protested, and we don't meet our burden, and we don't ultimately win that issue, you can go ahead and say, no, Public Counsel didn't meet its burden, we are going to go ahead and allow this all to be included as, you know, as contributed -- as investment as opposed to contributed property.

But if we don't today protect that money, we'll lose it. By the time we go through a rate case, it's all retroactive, you know, it will be 2007. And all of this several million dollars worth of rate base coming in in 2006, you won't even give us an opportunity to make our case. So minimally, hopefully you will agree with us, but even if you

don't, allow Public Counsel to make the case that it is improper to continue this practice and hold these monies subject to refund so that we can litigate it. It is such a huge issue, we will pursue the issue, because it's driving the whole rate case.

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CHAIRMAN EDGAR: Mr. Reilly, I think you have generated some questions. We'll start with Commissioner Tew.

COMMISSIONER TEW: Mr. Reilly, what are the amounts you are proposing for the plant capacity charges, are they the same as --

MR. REILLY: I have not addressed that issue. I didn't address the issue. I was addressing only the issue of not letting this developer/utility to continue to call his lot costs investment. Because he just changed his hats. He's borrowing the money whether he does it under the hat of the utility or he does it under the hat of the developer. The money is being borrowed. The question is does he get to collect it twice or does he get to collect it once.

COMMISSIONER TEW: So your position is to begin

January 1, 2006? Was it to begin this year on those charges,
immediately?

MR. REILLY: The effective date of this PAA order. I don't think -- from a retroactive ratemaking standpoint, I think I want to say it should be from this point forward. Stop what has already gone on now for these several years.

CHAIRMAN EDGAR: Commissioner Arriaga.

COMMISSIONER ARRIAGA: Mr. Fletcher, is this retroactive ratemaking as indicated by Public Counsel?

MR. FLETCHER: It wouldn't be retroactive ratemaking if the Commission were to vote it now because the estimated completion dates are scheduled to -- the plan is supposed to come on line in June of this year, so it wouldn't be. If the Commission decided to vote with OPC's position, then it wouldn't be, then.

COMMISSIONER ARRIAGA: No, I meant if we vote with your recommendation. Is that retroactive ratemaking?

MR. FLETCHER: No, Commissioner. Starting January
7th it would not be retroactive.

COMMISSIONER ARRIAGA: Then why would OPC make that very serious statement? In your consideration, why would you not -- without putting any words in his mouth, why would you think they would make that statement, such a very powerful assertion?

MR. FLETCHER: I don't see the reinstitution of authorization for them to collect donated property, it's going to be on a prospective basis, I can't see where that would constitute retroactive ratemaking. It is going to be set on a -- rates are set on a prospective basis. We're setting it to begin January 7th -- or January 1st, 2007, I don't see where it would be retroactive ratemaking.

COMMISSIONER ARRIAGA: Okay. Thank you.

MS. MERCHANT: Commissioners, if I may, Mr. Reilly's comment dealt with before today, between 2002 and today. We can't go back. That would be retroactive. But prospectively forward, that is just prospective and it is not retroactive ratemaking.

CHAIRMAN EDGAR: Commissioners, do we have further questions?

MR. FRIEDMAN: Madam Chairman, may I make one very brief response to Mr. Reilly's comment?

CHAIRMAN EDGAR: Mr. Friedman.

MR. FRIEDMAN: What Mr. Reilly has done is he has addressed one issue, which is one issue of CIAC. CIAC has two components; one contributed lines, one contributed cash. Either plant capacity charge, main extension charge. And Mr. Reilly is trying to isolate one aspect of that without considering two things. One, the big picture, what is the total amount of contributions; and, number two, not look at where we are today, but look at where we want to be when this plant is at build-out. And that is where I think Mr. Reilly's analysis is incorrect.

And the company's analysis, which has it starting to accept contributed lines in 2008, but has higher cash contributions, that's how you make up. At the end of the day you are going to come out with 70 or 75 percent, and it has got

to be made up of either contributed property or cash. And Mr Reilly wants you to look at one aspect of it and you can't do that. You have got to look at both aspects and look at it at the end of the day, and that is why the suggestion of the company, which is actually delay accepting contributed lines until 2008, but the cash component is higher. And so at the end of the day, it still balances out to the same amount of money basically that the staff is recommending.

CHAIRMAN EDGAR: Commissioners, further questions, comments.

COMMISSIONER DEASON: I'm sorry, I do have a question.

CHAIRMAN EDGAR: Commissioner Deason for a question.

COMMISSIONER DEASON: What would be the revenue

requirement impact of Public Counsel's suggested change?

MR. FLETCHER: The revenue impact, Commissioner, was presently the revised recommendation has a negative 17,000 for water, it would take it to 81,000.

COMMISSIONER DEASON: Negative 81.

MR. FLETCHER: Negative 81. Currently in staff's recommendation we are recommending 273,000, approximate, wastewater revenue increase, and that would bring it to an increase of 164,000. I will note, also, Commissioner, if you vote OPC's position, that you would not have any charges other than a meter installation fee of \$100. You could not have any

other impact fees. And then also, based on my calculations, it would put it above the max. I calculated that it would be estimated at 78.62 at design capacity at 2012 for water, and wastewater it would be 81.29 percent. And that would be above the maximum guideline that's in the rule.

MR. FRIEDMAN: And that, obviously, has a cash flow effect. You know, part of the advantage of balancing the contributed property with cash is that you get the cash flow. And under the Public Counsel's scenario, there would be no cash contributions. And I think that would have a devastating effect on the utility.

MR. REILLY: With all due respect, that is absolutely not true. Public Counsel is not suggesting today to do away with the treatment plant capacity charge that is being recommended. This stays. We are not recommending any deletion of the cash contribution to plant. All we are suggesting is -- it's the distribution collection lines is driving all of this rate increase is what we are saying. Whether you agree or disagree with us, please protect this issue for the ratepayers. Give us our day in court, in effect.

Because if you don't at least protect that money, protect that issue out of this vote today, you have decided the issue, because we will be through the eight months and it will be retroactive ratemaking. We won't even be able to talk about 2006, these additions, and why this Commission should not

continue this unfair practice. If you could just vote to protect the issue and hold it subject to refund, give us our chance to make our case. But the characterization that we are suggesting to do away with the cash contributions is not true. We have made no recommendation. Staff is saying not only continue doing contributed property up through 2007, they are recommending a plant capacity if I'm not mistaken of 400 -
CHAIRMAN EDGAR: Mr. Reilly, through the Chair, please.

MR. REILLY: Okay.

CHAIRMAN EDGAR: Thank you.

MR. REILLY: That would stay. The cash contribution, which would help the situation, would continue. It's only the donated lines that we need to get back in hand.

CHAIRMAN EDGAR: Obviously we have a difference of opinion on a few points.

Mr. Rendell.

MR. RENDELL: Commissioners, I believe what we looked at is if we went to OPC's position we would have to then recommend no cash contributions. It would cause, it would exacerbate the overcontribution level of this company, and that is what we tried to address back in 2002. What we stated in the order is in a few short years they would have a negative rate base. We believe that is a bad situation for the utility and the ratepayers. There is no incentive for the utility,

then, to invest money. They could potentially walk away. They have already got their earnings. We believe that is a bad situation, so that is what we addressed in 2002.

If we went with OPC's recommendation and didn't change the plant capacity charges, then we're going to be looking at a negative rate base again. I would like to point out that under both scenarios it is going to cause a reduction in the revenue requirement, under the utility's or under the OPC's. We are looking at balancing the interest of the utility and the ratepayers. We need to have the utility have some sort of investment and vested interest in the utility, but we also recognize that the customers should not have to pay for growth.

It is a balancing act and that is what we do in service availability. It is a moving target, there is inequities involved in any charge in any service availability policy where some customers pay more, some customers pay less. They also pay a rate of return on some donated property that was previously not donated. So, we believe staff's recommendation is a compromise between both positions, and we believe that the rates set forth do allow the utility an opportunity to make a rate of return as well as for growth to pay for itself.

CHAIRMAN EDGAR: Thank you. Commissioner Deason.

COMMISSIONER DEASON: I have a question concerning
the 75 percent threshold requirement. Is that a guideline or

is that a requirement?

MR. RENDELL: It's a guideline. And when we look at service availability, we look at a minimum and a maximum. And if it falls within there, we will look at, you know, is that appropriate. We do give deference to the utility's choice, but we also have to look at the customers' interests, as well. So it is only a guideline.

COMMISSIONER DEASON: And under your recommendation, what is the CIAC level at build-out?

MR. FLETCHER: At the design capacity it would be 74.88 percent for water and approximately 71 percent for wastewater at design capacity.

COMMISSIONER DEASON: And under Public Counsel's recommendation, you say that you would have to reduce the service availability charges, the cash charges to be able to maintain that?

MR. FLETCHER: No, Commissioner. Even when we only had a \$100 meter installation fee and set all the other impact fees at zero, under OPC it was still 78 percent over the max by almost approximately 79 percent for water and slightly over 81 percent, and that was without any impact fees other than a meter installation fee. And it would significantly increase that if there was an impact fee other than the meter installation fee.

COMMISSIONER DEASON: Is there any latitude the

Commission has in determining the amount of contributed

property? Does it have to be 100 percent, or can we allow a

percentage of the property be contributed and a percentage to

be included in rate base?

MR. RENDELL: I'm not sure how we do that, because it is --

COMMISSIONER DEASON: It is either contributed or it is not, correct?

MR. RENDELL: Because the developer installs it and then they would donate it over to the utility, so they are the ones investing the money. I don't know how you would tell -- I guess they could do a sharing of the costs, but I'm not quite sure how that would work.

COMMISSIONER DEASON: And under Public Counsel's recommendation, the result would be approximately 80 percent contribution level at build-out, and that would be with no service availability charges other than a meter installation charge?

MR. FLETCHER: Correct for wastewater, and about -- well, about 80 percent for both, yes, Commissioner.

MR. RENDELL: And, Commissioners, we do know that they are going to have some extensive plant investment in the year 2012, so we're trying to get them to the next point in time where they are going to have to invest some more money to take care of growth. They have already told staff that. And

1	at that point in time we would have to reevaluate their service
2	availability as well as their rates, so we are trying to get
3	them to the next step in the existing plant.
4	COMMISSIONER DEASON: With all the growth that's
5	taking place, when is the next increment investment going to be
6	required in terms of wells, or treatment plant, things of that
7	nature?
8	MR. RENDELL: I believe it's the wastewater treatment
9	plant. Mr. Fletcher can
LO	MR. FLETCHER: It's actually both, Commissioner. The
1	water treatment plant and the wastewater treatment plant, they
L2	are going to increase the capacity of those. Begin the
L3	permitting process estimated in 2010. So they will be coming
L 4	in for a rate case around that time.
15	COMMISSIONER DEASON: So they will be adding
16	investment that is not contributed at that point.
17	MR. FLETCHER: Yes, Commissioner.
18	COMMISSIONER DEASON: Which would have a downward
19	effect, impact on the contribution level on overall rate base.
20	MR. FLETCHER: Yes, Commissioner.
21	MS. MERCHANT: Chairman, could I make two real quick
22	comments?
23	CHAIRMAN EDGAR: Ms. Merchant, briefly.
24	MS. MERCHANT: One is that this is contributed plant.

For every dollar of plant that goes in, there's a dollar of

contributions-in-aid-of-construction, so that should keep the relative ratio equal. It shouldn't increase the CIAC level.

And the second point that I would make, and that is why I don't really see all the support behind staff's number, and I understand where they are going, but the second is if this was a utility only, a nondeveloper-related utility, they would never pay, they would never want any developer to not pay for the lines. That is so rare that you would see a utility-only company invest in utility lines. I don't think I have seen that in many, many years. A city or a county or a private utility without a developer associated, so it's very rare. I believe it's because we have a clear developer-related utility, and it benefits the developer right there. Thank you.

CHAIRMAN EDGAR: Commissioners, questions, further discussion?

Commissioner Deason.

COMMISSIONER DEASON: Madam Chairman, I'm prepared to make a motion. And maybe, if nothing else, it could stimulate some further discussion.

I'm persuaded by Public Counsel's argument. I think at the very least the customers need to be protected. If we need to do something on an interim basis, so be it. If it can't be done by just issuing this -- I assume if we issue this as a PAA and it gets protested, it goes away, so there is not protection for the customer. So, I think at the very least we

need to offer protection for the customers. If this is a litigated issue, let the litigants battle it out and whatever decision is made will be made. But I think that we need to be able to preserve the flexibility of the parties and this Commission at that point. So I will ask the lawyers, whatever it takes to get us there, I think that is what we need to do is preserve this issue on a going-forward basis. If that means issuing it with a change in policy with it being subject to refund, if that accomplishes that -- Mr. Melson, I guess I'm turning to you.

MR. MELSON: And I have been thinking about it since Mr. Reilly raised it. I am not familiar with a case where you have, in effect, imposed a service availability charge subject to refund. Mr. Reilly called it an interim rate. It certainly does not fit the mold of a true interim rate under the water and wastewater statute.

Having said that, I think Mr. Reilly is correct, unless you essentially take that action and do something to attempt to impose it immediately, simply the process of a protest and a hearing and eight months to a decision, the cat would be out of the bag. So if your intention is to preserve your ability, essentially, to have that decision retroactive until today, I think your motion would simply need to make that clear.

We will put the best legal analysis on it we can,

recognizing that it's an issue that I don't think has been litigated before, and, you know, the question of our authority to do that could be challenged down the road.

COMMISSIONER DEASON: You're willing to give it a shot, though, Mr. Melson, is that correct?

MR. MELSON: Yes, sir. The courts -- before we ever had interim statutes, the courts basically recognized the Commission's authority to do things on an interim basis. I know in the staff-assisted rate cases, you know, final rates will go into effect during a PAA type protest period. So I think there are some analogies. I can't come up with one that fits it four square, but I think more likely than not it's defensible.

COMMISSIONER DEASON: And you do agree that if we don't take some action, that basically the issue is moot because by the time the case is over, we would have already gone through the period of time and all of this property would have already been put into rate base.

MR. MELSON: Correct. And at that point retroactive ratemaking would preclude you from reaching back, unless you attempt to exert your control over those dollars beginning today.

COMMISSIONER DEASON: And then that brings us to the second question of what do we include in the PAA here on a going forward basis. And, Commissioners, I'm not uncomfortable

1 with approximately an 80 percent contribution level for this 2 company. If that is the result we end up with at build-out, that isn't a problem with me. I know it slightly exceeds the 3 quidelines, but that is what they are, quidelines. And 4 obviously we should have latitude to address the specific facts 5 6 on a case-by-case basis. So, that doesn't present a problem 7 for me, either. I don't know if that is a motion. I quess my 8 motion would be to approve Public Counsel's position on this issue. 9

COMMISSIONER CARTER: I would second that motion.

CHAIRMAN EDGAR: Okay. We have a motion and a second. Are there questions before we call the motion? No questions. Okay. We have a motion and a second. All in favor of the motion say aye.

(Unanimous affirmative vote.)

CHAIRMAN EDGAR: Opposed?

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Show the motion carries.

MR. RENDELL: Commissioner.

CHAIRMAN EDGAR: Mr. Rendell.

MR. RENDELL: I know it's getting late in the day, but I do want to point out that it is going to cause a recalculation of all the revenue requirements, which will cause a greater refund on the water or a reduction of the rates and possibly an interim refund on the wastewater.

COMMISSIONER DEASON: Can we give you the ability to

1	change that administratively? Because we voted on the policy
2	issues, and we have even voted out the fallouts, but we
3	understand that the fallout issues are now going to change
4	based upon the calculations as a result of Issue 36.
5	MR. RENDELL: Yes, you may. I just wanted to bring
6	that to your attention.
7	CHAIRMAN EDGAR: And, Mr. Rendell, thank you for
8	raising that point.
9	Commissioner Deason, thank you for your
10	clarification.
11	And so my understanding is that procedurally the
12	staff can take this out to its natural conclusion from the
13	action that we have taken. Okay.
14	That brings us to Issue 37, Mr. Fletcher.
15	MR. FLETCHER: Issue 37 is staff's recommendation
16	that the utility should not be required to show cause why it
17	should be fined for an apparent violation of Section 367.071?
18	And it is basically for its failure to obtain Commission
19	approval prior to transferring majority organizational control.
20	COMMISSIONER DEASON: Move staff.
21	COMMISSIONER TEW: Second.
22	CHAIRMAN EDGAR: I have a motion and a second for the
23	staff recommendation on Issue 37. All in favor say aye.
24	COMMISSIONER ARRIAGA: Aye.
25	COMMISSIONER DEASON: Aye.

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1	CHAIRMAN EDGAR: Aye.
2	COMMISSIONER TEW: Aye.
3	CHAIRMAN EDGAR: Opposed?
4	COMMISSIONER CARTER: Nay.
5	CHAIRMAN EDGAR: Show that on a four-to-one vote.
6	MR. RENDELL: Commissioners, if I might ask.
7	CHAIRMAN EDGAR: Mr. Rendell.
8	MR. RENDELL: On the service availability, was it
9	Commissioner Deason's intent to leave the charges alone or
10	reduce them to zero?
11	CHAIRMAN EDGAR: Commissioner Deason, could you
12	clarify on Issue 36.
13	COMMISSIONER DEASON: It was to get us to
14	approximately 80 percent at build-out, which I would assume
15	would mean that you would have to eliminate service
16	availability charges.
17	MR. RENDELL: Thank you, Commissioner.
18	MR. MELSON: Madam Chairman.
19	CHAIRMAN EDGAR: Mr. Melson.
20	MR. MELSON: Let me think through the implications of
21	that. I think in order, in that event, to protect the company,
22	the company would be entitled both to accept the contributed
23	lines and to make the charge. And depending on which way the
24	Commission's ultimate decision went, one or the other would be,
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quote, subject to refund, otherwise you leave the utility in an

unfair posture.

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COMMISSIONER DEASON: Mr. Melson, I would agree with you. I think we want symmetry in both directions and protection in both directions, so whatever is necessary to accomplish that, that would be my intent. And I'm glad we are hashing it out.

MR. MELSON: I just want to make sure if we are carrying that charge to zero, that that portion -- we'll figure it out.

COMMISSIONER DEASON: It would need to be collected and then possibly refunded.

MR. MELSON: Exactly.

CHAIRMAN EDGAR: I also appreciate the opportunity for clarification while we are all here still in the room and still focused on it, so I'm glad to revisit it as we move through. Mr. Friedman, do you need to make a comment?

MR. FRIEDMAN: No. You've got to do that, if you are going to keep it equal, because otherwise we lose/lose.

CHAIRMAN EDGAR: I just wanted to give you the opportunity, if you felt compelled.

Commissioner Deason, do you think that we are where we need to be?

COMMISSIONER DEASON: I think with the clarification that we have gotten here, I think it's sufficient. I don't know that it needs another motion.

1	MR. MELSON: I think we have got adequate
2	clarification.
3	CHAIRMAN EDGAR: Thank you, Mr. Melson.
4	Commissioners, everybody comfortable? Okay.
5	Issue 38.
6	MR. FLETCHER: Issue 38, staff is recommending that
7	the utility within 90 days of the final order in this docket
8	provide proof of the Commission-approved adjustments.
9	COMMISSIONER DEASON: Move staff.
LO	COMMISSIONER CARTER: Second.
L1	CHAIRMAN EDGAR: We have a motion and a second on
L2	Issue 38. All in favor say aye.
L3	(Simultaneous affirmative vote.)
14	CHAIRMAN EDGAR: Show it approved.
15	Issue 39.
16	MR. FLETCHER: Issue 39, staff recommends that the
17	docket not be closed and should remain open for verification
18	that the tariff sheets are filed and noticed consistent with
19	the Commission's decision. And that's our recommendation.
20	CHAIRMAN EDGAR: Mr. Melson, do we need any further
21	clarification in light of our recent discussion?
22	MR. MELSON: It sounds pretty likely somebody is
23	going to protest. (Laughter.)
24	COMMISSIONER DEASON: Move staff.
25	COMMISSIONER CARTER: Second.

CHAIRMAN EDGAR: Okay. We have a motion and a second on Issue 39. All in favor say aye. (Unanimous affirmative vote.) CHAIRMAN EDGAR: Opposed? Show Issue 39 approved. I would like to say thank you to the customers who participated in this item. To Mr. Fergus and to Ms. Sanker, thank you for handing in there with us. And that concludes the Commission's actions and discussion on Item 11.

1	STATE OF FLORIDA)
2	: CERTIFICATE OF REPORTERS COUNTY OF LEON)
4	WE, JANE FAUROT, RPR, and LINDA BOLES, RPR, CRR,
5	Official Commission Reporters, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.
6	IT IS FURTHER CERTIFIED that we stenographically
7 8	reported the said proceedings; that the same has been transcribed under our direct supervision; and that this transcript constitutes a true transcription of our notes of said proceedings.
9	
LO	WE FURTHER CERTIFY that we are not a relative, employee, attorney or counsel of any of the parties, nor are we a relative or employee of any of the parties' attorneys or
L1 L2	counsel connected with the action, nor are we financially interested in the action.
L2 L3	DATED THIS 15th day of February, 2006.
L4	
L4 L5	Gane Faurot (SB Junda Boles)
16	JANE FAUROT, RPR LINDA BOLES, RPR, CRR FPSC Official Commission FPSC Official Commission
17	Reporter Reporter (850) 413-6732 (850) 413-6734
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