State of Florida



Public Service Commission

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-M-E-M-O-R-A-N-D-U-M-COMMISSION CLERK

DATE:

February 14, 2006

TO:

Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM:

Beth W. Salak, Director, Division of Competitive Markets & Enforcement

Patrick K. Wiggins, Attorney Supervisor, Office of the General Counsel

RE:

Docket No. 050485-TI - Investigation and determination of appropriate method for

refunding unauthorized surcharges by Working Assets Funding Service, Inc. d/b/a

Working Assets Long Distance.

On October 19, 2005, the Commission issued Proposed Agency Action (PAA) Order No. PSC-05-1019-PAA-TI, made final and effective by Consummating Order (CO) No. PSC-05-1150-CO-TI, issued on November 17, 2005, in Docket No. 050485-TI. The PAA Order approved Working Assets Funding Service, Inc. d/b/a Working Assets Long Distance's (WALD's) proposal to issue a refund to affected customers for erroneously billing a \$0.99 per call surcharge to customers using its calling cards from June 1999 through May 2005. The PAA Order also directed WALD to submit a report and any amount due to customers who cannot be located to the Commission within 120 days of the issuance of the CO.

WALD submitted its final report to the Commission on February 8, 2006, and the amount of \$9,356.32 due to customers who cannot be located to the Commission on February 13, 2006. Staff reviewed the report and determined that WALD has complied with all of the terms of the PAA Order. Therefore, this docket should be closed administratively.

ok to close 2/22/06 hor

cc:

Kira Scott (GCL) Pete Lester (ECR) Melinda Watts (CMP)

DOCUMENT NUMBER-DATE

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