



# Public Service Commission

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COMMISSION  
CLERK

**DATE:** March 21, 2006

**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director

**FROM:** Toni J. McCoy, Regulatory Analyst II, Division of Competitive Markets & Enforcement

**RE:** Docket No. 060033-TX; Florida Phone Service, Inc.

Please add the attached correspondence to the above docket.

Please call if you have any questions. I can be reached at 413-6532.

Thank you.

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FPSC-COMMISSION CLERK

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2006 FEB 13 AM 11:35  
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COMPETITIVE SERVICES

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February 10, 2006

## VIA OVERNIGHT DELIVERY

Ray Kennedy  
Lee Eng Tan  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

**Re: *Florida Phone Service, Inc.'s Comprehensive Proposal for Consolidation and Resolution of Complaint No. 677379T and Recertification in Docket No. 060033-TX***

Dear Mr. Kennedy:

Florida Phone Service, Inc., d/b/a Global Telecom Group ("FPS"),<sup>1</sup> through undersigned counsel, hereby presents staff of the Florida Public Service Commission ("Commission") with a comprehensive proposal for resolution of Complaint No. 677379T and recertification in Docket No. 060033-TX.<sup>2</sup>

### **Background**

FPS first obtained Commission authority to provide competitive local exchange ("CLEC") services on December 2, 1999, pursuant to Order PSC-99-2333-CO-TX consummating Order PSC-99-2162-PAA-T.<sup>3</sup> On two prior occasions, the Commission cancelled FPS' CLEC license for failure to timely comply with Rule 25-4.0161, FAC, Regulatory Assessment Fees. *See* Docket Nos. 001492-TX and 050622-TX. On both occasions,

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<sup>1</sup> On February 2, 2006, Florida Phone Service, Inc. filed a fictitious name application with the Florida Department of State to add the d/b/a "Global Telecom Group." See Attachment 1.

<sup>2</sup> Per our February 3, 2006, discussion, FPS filed a letter dated February 9, 2006, requesting withdrawal of its application for waiver of Rule 25-4.118 and cancellation of Docket No. 050940-TP as moot. See Attachment 2.

<sup>3</sup> FPS also registered as an intrastate, interexchange provider (IXC - TJ789). However, FPS' long distance operations and compliance with regulatory requirements associated therewith are outside the scope of FPS' comprehensive proposal.

FPS belatedly satisfied Rule 25-4.0161, paid the RAF and associated penalties, and thereafter obtained recertification from the Commission.

During the relevant time period, the day-to-day management of FPS was overseen by Orlando Barrios, General Manager. Mr. Barrios departed FPS in early 2005 for a variety of personal and professional reasons, including ownership's dissatisfaction with the company's regulatory compliance record under his tenure.

Following the departure of its General Manager, FPS' owners ordered an internal overhaul to improve overall operations and the company's financial position. This overhaul was guided by ownership, but implementation was slow to occur because FPS operated without a General Manager until the hiring of Ali Siddiqi in September 2005. Mr. Siddiqi was named Director of Operations of FPS and charged with implementing changes ordered by ownership. Mr. Siddiqi holds a Masters of Business Administration degree and is proficient in the telecommunications field. Shortly after Mr. Siddiqi's appointment, FPS began its operational transformation.

Around the same timeframe, the Commission sent notice to FPS regarding its delinquent RAF for calendar year 2004. Neither the regulation itself nor the Commission's delinquency notice were given proper attention because FPS was concurrently undergoing internal changes and Mr. Siddiqi had not yet fully implemented procedures to ensure adequate and timely compliance with regulatory matters. The lapse once again resulted in the Commission revocation of FPS' CLEC license.

FPS subsequently paid its RAF and, on January 12, 2006, filed an Application seeking recertification.

In or around January 2006, the Commission's Bureau of Telecommunications Service Quality, Certification and Enforcement ("Bureau") initiated an investigation into FPS' resolution of a consumer complaint, that of Ms. Dorothy Prime - Complaint No. 677379T. The scope of the Bureau's investigation expanded beyond the Prime Complaint and sought to address additional compliance matters, including Price List issues and providing service following CLEC license cancellation.

On February 3, 2006, several Commission staff members met with undersigned counsel to discuss the possibility of reaching a comprehensive resolution to all pending compliance issues.

### **Comprehensive Proposal**

Following is FPS' comprehensive proposal for resolution of Complaint No. 677379T and recertification in Docket No. 060033-TX. FPS' proposal is comprehensive in that it seeks to address each concern currently before the Commission and its staff through a series of actions and filings with the ultimate goal of obtaining a staff recommendation for recertification and agreement to cooperatively resolve all other pending or contemplated enforcement actions against the company. FPS' proposal can be summarized as follows:

- Agreement to submit a completely revised Application for Authority to Provide Competitive Local Exchange Telecommunications Company Service Within the State of Florida to replace the Application currently pending in Docket No. 060033-TP;
- Responses to specific staff questions;

- Plan to issue credits/refunds;
- Preparation & filing of replacement Price List
  - Price List contains complete and accurate descriptions of all charges, fees and surcharges
  - Price List reflects FPS' fictitious name, Global Telecom Group
- Modification of billing statements to ensure complete and accurate descriptions of all charges;
- Description of consumer complaint handling procedures; and
- Establishment & maintenance of a Regulatory Compliance Plan.

Each element of FPS' proposal is addressed in greater detail below and through the relevant attachments hereto.

### Submission of Revised Application

FPS hastily prepared its recertification Application without assistance of counsel. FPS hereby provides staff a copy of its fully revised Application; which was concurrently filed with the Division of the Commission Clerk and Administrative Services. See Attachment 3.

### Responses to Bureau's Questions

On January 30, 2006, Bureau staff e-mailed FPS a list of questions pertaining to Complaint No. 677379T and related concerns. FPS responds to staff's questions below:

1. A definition for "Wire Center Maintenance Charge."

The "Wire Center Maintenance Charge" pertains to FPS' inside wire maintenance service. Inside wire maintenance service is a simple way to address problems with the inside wiring and jacks for a customer's home telephone. The service covers diagnosis and repair of the inside telephone wiring and jacks that provide dial-tone service. The service is optional. Customers with inside wire maintenance service will not pay any labor or material charges when they need a technician to make repairs covered by the plan or for a diagnostic visit if the trouble is within the customer's telephone set or equipment.

After consultation with counsel, FPS has been advised that the nomenclature used to describe the line item charge associated with the company's inside wire maintenance service may be confusing. Therefore, FPS included acceptable language regarding this charge in the attached draft replacement Price List, see Attachment 4. Furthermore, FPS will modify the description of this charge in customer invoice line items to reflect the change in terminology from "Wire Center Maintenance" to "Inside Wire Maintenance." FPS supplies its replacement Price List for staff's consideration and recommendations prior to formally filing the Price List with the Commission.

2. A definition for "Billing Surcharge."

The "Billing Surcharge" seeks to recover FPS' costs associated with rendering paper invoices to customers who have elected to receive paper invoices in lieu of electronic invoicing.

3. Price list pages that include the definitions for "Wire Center Maintenance Charge" and "Billing Surcharge" and their respective prices.

See below and Attachment 4.

4. A statement of the corrective action that will be taken to resolve the matter involving Ms. Prime's complaint and all other FPS retail end user customers that have been billed the "Wire Center Maintenance Charge" and "Billing Surcharge."

Upon learning of Ms. Prime's complaint, FPS took all reasonable efforts to resolve her concerns. FPS offered to refund Ms. Prime for all disputed charges. According to FPS records of its dealings and communications with Ms. Prime (before and after she formally complained to the Commission), FPS offered monetary refunds/credits, but these offers were refused. Ms. Prime terminated FPS service in February 2005. FPS responded to the Commission's notice of Ms. Prime's complaint within the required time period, i.e., 15 days. FPS' response included the cause of the problem, actions taken to resolve Ms. Prime's complaint, FPS' proposed resolution to the complaint, and answers to questions asked by Commission staff.

In conjunction with its proposal to issue refunds/credits to customers for certain charges, as detailed below, FPS proposes to issue Ms. Prime a refund check (because she is no longer a current subscriber) in an amount equal to all monthly charges she incurred during her subscribership; such amount shall include refunds of Wire Center Maintenance Charges and Billing Surcharges.

FPS proposes to take similar corrective actions with regard to all other retail end user customers that were billed the Wire Center Maintenance Charge and Billing Surcharge.

5. Total number of FPS retail end user customers charged the "Wire Center Maintenance Charge" and the "Billing Surcharge."

See Attachment 5.

6. Total amount of "Wire Center Maintenance Charges" and Billing Surcharges" collected from each of the retail end user customers noted in 5. (above), by month and year.

See Attachment 5.

7. FPS is not supposed to raise its rates without first filing a price list revision with the Commission at least one day prior to its effective date, yet a billing statement from Ms. Prime shows a \$4.99 rate increase notice to customers, effective January 2005. Please provide:

- (a) Total number of FPS retail end user customers that were charged the \$4.99 rate increase.

See Attachment 6.

- (b) Total amount collected from each of the retail end user customers noted in item #7 (above), by month and year.

See Attachment 6.

8. FPS is supposed to provide bills to its end user customers that clearly and conspicuously display certain information such as the name of the certificated company and type of services provided, yet copies of the billing statements from Ms. Prime show that FPS displays "Global Telecom Group" instead of its certificated name and does not display the type of services provided, i.e., local, local toll, or toll.

Through this comprehensive proposal, FPS seeks to resolve staff's concerns. FPS recently registered the fictitious name, Global Telecom Group and FPS' fully revised CLEC Application in Docket No. 060033-TX reflects the fictitious name. See Attachment 3.

9. Has FPS been providing competitive local exchange telecommunications service to FL end user customers since 01/01/06?

Yes. FPS has continued to provide local exchange service to end users in Florida since January 1, 2006. FPS continued to provide service to customers despite having its authority revoked by the Commission because not doing so would cause irreparable harm to the public. FPS believes that continuing to provide service to its satisfied customers while simultaneously working cooperatively with the Commission to resolve regulatory issues is the most prudent and least disruptive manner in which to proceed.

Indeed, FPS had already initiated contact with the Commission seeking to resolve the RAF issue prior to revocation of its authority. Unfortunately, FPS was unable to make the filings necessary to rectify the RAF matter prior to revocation. FPS has since worked diligently, both with its outside counsel and Commission staff, to reach a comprehensive resolution to all outstanding regulatory matters and concerns.

#### *Plan to Issue Credits/Refunds*

As referenced in its response to staff Question No. 4, above, as part of its comprehensive proposal, FPS is prepared to issue credits to Florida retail end use customers who were billed the Wire Center Maintenance Charge and/or Billing Surcharge. For all customers billed these charges who are no longer FPS subscribers, FPS proposes to issue refund checks to their last known address.

As set forth in the table attached hereto as Attachment 5, FPS identified affected customers by name and account number, the month/year in which charges were imposed and the amount of charges assessed (and actually collected).

Upon staff's approval of its credit/refund plan (as part of this comprehensive proposal), FPS will immediately take steps to implement same.

To ensure satisfaction of the credit/refund plan approved by staff, FPS agrees to submit to the Commission and/or staff a spreadsheet detailing the results of the plan accompanied by an Affidavit signed by a company officer. The spreadsheet will provide the following information:

- total amount of revenue refunded by check
- total amount of revenue credited to customer accounts
- date on which refund/credit was issued

- the amount of revenue FPS was unable to refund or credit.

### **Preparation & filing of replacement Price List**

Attached hereto at Attachment 4 is FPS' proposed replacement Price List. The new Price List is intended to replace, in its entirety, the Price List currently filed with the Commission. This Price List contains complete and accurate descriptions of all charges, fees and surcharges and also reflects FPS' fictitious name, Global Telecom Group.

### **Modification of billing statements to ensure complete and accurate descriptions of all charges**

In concert with FPS' submission of a replacement Price List, the company will ensure that all invoice line item charges, whether paper or electronic, contain clear, concise and accurate descriptions of charges, surcharges and fees.

### **Description of consumer complaint handling procedures**

During our February 3, 2006, discussion, staff informed undersigned counsel that the Commission believed FPS' record of compliance with the Commission's consumer complaint response requirements could be improved.

Undersigned counsel raised this issue with FPS, but was informed by management that company personnel have a good track record of compliance with Commission requirements, even during periods of internal organizational shuffling and times when FPS lacked a General Manager or operations director. According to internal records, supported by discussions with responsible personnel, FPS has timely and thoroughly responded to all consumer complaints it was knowledgeable about through Commission notices, faxes or correspondence.

FPS procedures for responding to consumer complaints referred by the Commission are as follows:

When a complaint is received from the FPSC, the following steps are followed:

1. The customer's account records are reviewed to verify issues identified in the complaint;
2. If complainant's concerns are verified and valid, a resolution is proposed (typically involving refund/credit);
3. The customer is contacted directly by the company manager assigned to the handling of the complaint by telephone within 15 days after the FPSC notifies FPS of the complaint;
4. FPS also sends information regarding the agreed upon resolution to the FPSC in writing via email to [pscreply@psc.state.fl.us](mailto:pscreply@psc.state.fl.us) within 15 days after being notified of the complaint. This response includes:
  - a. the cause of the problem,
  - b. actions taken to resolve the customer's complaint,
  - c. the company's proposed resolution to the complaint, and
  - d. answers to questions asked by FPSC staff.
5. Once the FPSC contacts the customer, a written report is sent to us with the status of the complaint.
6. If the case is closed the complaint is filed
7. If still open we proceed according to the FPSC's report.

### **Establishment & Maintenance of Regulatory Compliance Plan**

FPS adopted and implemented a Regulatory Compliance Plan to ensure strict compliance with the Rules and Regulations of the Florida Public Service Commission ("Commission") and

all other state and federal regulatory agencies having jurisdiction over FPS' telecommunications operations. See Attachment 7.

As part of its Regulatory Compliance Plan, FPS engaged The Helein Law Group to provide Compliance & Reporting Services ("C&R Services"). See Attachment 8.

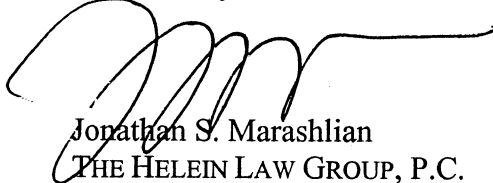
### Conclusion

FPS and its undersigned counsel truly appreciate staff's willingness to work cooperatively towards a comprehensive solution to the issues currently before the Commission. We believe our Comprehensive Proposal, and in particular the company's Regulatory Compliance Plan, demonstrate that FPS, its owners, officers and employees are dedicated to righting the errors and oversights of the past. We believe that checks and balances have been instituted and a clear chain of command established, both of which will ensure timely compliance with all applicable regulations, laws and Commission directives. Lastly, we believe the corrective actions proposed by FPS are sufficient to make customers whole, particularly given the fact that nearly all affected customers are completely satisfied with FPS' services and have not complained about their charges.

FPS has always understood and appreciated its obligation to serve the public's interest and the interest of its customers has always been the foremost concern to the company, its owners, officers and employees. Under the orders of ownership and through the guidance of Mr. Siddiqi and assistance of outside counsel, FPS now has the same understanding and appreciation of its regulatory obligations and duties. We pray the Commission grant FPS the opportunity to demonstrate and carry out this dual commitment without unduly harming the company's financial abilities by approving its recertification in Docket No. 060033-TX and limiting penalties associated with the resolution of Complaint No. 677379T to the company's offer to credit/refund affected customers.

We sincerely look forward to receiving your comments on this proposal and moving forward with the actions described herein as soon as practicable.

Respectfully,



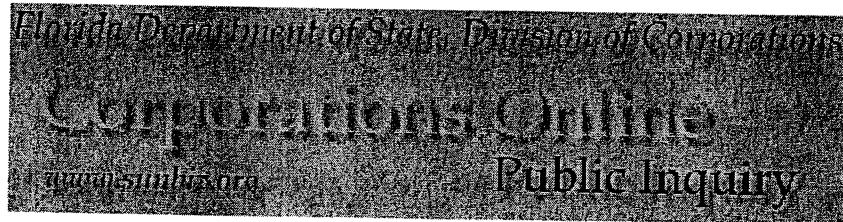
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## LIST OF ATTACHMENTS

ATTACHMENT 1	Fictitious Name Registration
ATTACHMENT 2	Letter Withdrawing Docket No. 050940-TP
ATTACHMENT 3	Fully Revised CLEC Application & Exhibits
ATTACHMENT 4	Replacement Price List No. 2
ATTACHMENT 5	Wire Maintenance/Billing Surcharge Credit/Refund Table
ATTACHMENT 6	\$4.99 Rate Increase Table
ATTACHMENT 7	Regulatory Compliance Plan
ATTACHMENT 8	Executed Compliance & Reporting Agreement
VERIFICATION	

ATTACHMENT 1



## GLOBAL TELECOM GROUP

7181 S W 117 AVENUE  
MIAMI, FL 33183

<b>Document Number</b> G06033900190	<b>Status</b> ACTIVE	<b>Date Filed</b> 02/02/2006
<b>Expiration Date</b> 12/31/2011	<b>Current Owners</b> 000000001	<b>County</b> MULTIPLE
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### Document Images

Listed below are the images available for this filing.

G06033900190 -- 02/02/2006 -- Fictitious Name Filing

**THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT**

[Fictitious Name Inquiry](#)
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ATTACHMENT 2

# THE HELEIN LAW GROUP, P.C.

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[jsm@thlglaw.com](mailto:jsm@thlglaw.com)

February 9, 2005

## VIA OVERNIGHT DELIVERY

Florida Public Service Commission  
Executive Secretary  
2540 Shumard Oak Drive  
Tallahassee, FL 32399

**Re: Docket No. 040940-TP**

### **Withdrawal of Request for Waiver of Verification Requirements of Florida Administrative Code Rule 25-4.118**

Dear Secretary:

On behalf of Florida Phone Service, Inc. ("Florida Phone")(CLEC – TX597, IXC – TJ789) and Azul Tel, Inc. ("Azul Tel")(CLEC - TX7390, IXC – TJ790)(together "Applicants"), their attorneys hereby provide notice to the Florida Public Service Commission ("Commission") that the Applicants consummated an Asset Purchase Agreement (the "Agreement") on January 30, 2006. Applicants also respectfully request withdrawal of their Application for waiver of the verification requirements in Florida Administrative Code Rule 25-4.118 and cancellation of the above-captioned docket for reasons explained below.

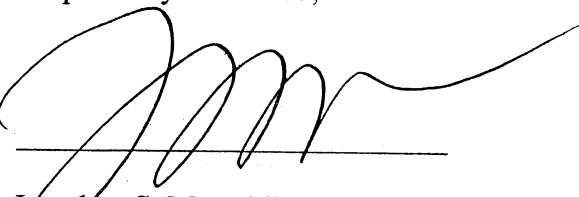
Pursuant to their Agreement, Florida Phone acquired substantially all of the Local Exchange and Long Distance telecommunications assets of Azul Tel, including, but not limited to, Azul Tel's customer accounts in the State of Florida (the "Acquisition"). Applicants consummated their Agreement and transferred customer accounts upon receipt of Section 214 Authority from the Federal Communications Commission. *See Exhibit.*

On December 21, 2005, the Applicants provided notice to the Commission of their intent to transfer customers and consummate their transaction within thirty (30) days, unless the Commission provided written notice to the contrary. On December 29, 2005, the Commission acknowledged receipt of Applicants' notice and application for waiver of verification rules, but Applicants received no further correspondence regarding the matter. Therefore, upon receipt of FCC 214 Authority on January 30, 2006, Applicants proceeded to consummate their transaction.

Enclosed are the original and six (6) copies of this letter. Please return one (1) of the copies file-stamped in the envelope provided. If you need any further information or have any questions regarding the matters discussed herein, please do not hesitate to contact me.

Respectfully submitted,

By: \_\_\_\_\_



Jonathan S. Marashlian  
THE HELEIN LAW GROUP, P.C.  
8180 Greensboro Drive, Suite 700  
McLean, Virginia 22102  
(703) 714-1313 (Tel)  
(703) 714-1330 (Fax)

Dated: February 9, 2006

Counsel to Joint Applicants

cc: Ray Kennedy, FPSC  
Lee Eng Tan, FPSC

**EXHIBIT**



# PUBLIC NOTICE

Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Fax-On-Demand 202 / 418-2830  
TTY 202 / 418-2555  
Internet: <http://www.fcc.gov>  
<ftp.fcc.gov>

DA 06-225  
Released: January 31, 2006

## NOTICE OF STREAMLINED DOMESTIC 214 APPLICATION GRANTED

WC Docket No. 05-357

The application listed in this notice has been granted pursuant to the Commission's streamlined procedures for domestic section 214 transfer of control applications. 47 C.F.R. § 63.03. The Wireline Competition Bureau has determined that grant of this application serves the public interest.<sup>1</sup> For purposes of computation of time for filing a petition for reconsideration or application for review, or for judicial review of the Commission's decision, the date of "public notice" shall be the release date of this notice.<sup>2</sup>

1. Domestic Section 214 Application Filed for the Acquisition of Certain Assets of Azul Tel., Inc., to Florida Phone Service, Inc., WC Docket No. 05-357, DA 05-3356 (rel. December 30, 2005).

**Effective Date of Grant:** 1/30/06

For further information, please contact Tracey Wilson-Parker at (202) 418-1394 or Alex Johns at (202) 418-1167, Competition Policy Division, Wireline Competition Bureau.

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<sup>1</sup> *Implementation of Further Streamlining Measures for Domestic Section 214 Authorizations*, 17 FCC Red. 5517, 5529, para. 22 (2002).

<sup>2</sup> *Id.*; see 47 C.F.R. § 1.4 (Computation of time).





# PUBLIC NOTICE

Federal Communications Commission  
445 12<sup>th</sup> St., S.W.  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Internet: <http://www.fcc.gov>  
TTY: 1-888-835-5322

DA 05-3356

Released: December 30, 2005

## DOMESTIC SECTION 214 APPLICATION FILED FOR THE ACQUISITION OF CERTAIN ASSETS OF AZUL TEL, INC., TO FLORIDA PHONE SERVICE, INC.

### STREAMLINED PLEADING CYCLE ESTABLISHED

WC Docket No. 05-357

**Comments Due: January 13, 2006**

**Reply Comments Due: January 20, 2006**

On December 21, 2005, Florida Phone Service, Inc. ("Florida Phone" or "Transferee") and Azul Tel, Inc. ("Azul Tel" or "Transferor") (together "Applicants"), filed an application, pursuant to sections 63.03 and 63.04 of the Commission's rules,<sup>1</sup> seeking authority to enable Florida Phone to acquire certain of Azul Tel's assets.

Applicants assert that this transaction is entitled to presumptive streamlined treatment under section 63.03(b)(2)(i) of the Commission's rules because Florida Phone will have a market share in the interstate, interexchange market of substantially less than 10 percent, will provide competitive telephone exchange services or exchange access services (if at all) exclusively in geographic areas served by a dominant local exchange carrier that is not a party to the proposed transaction, and neither Applicant is dominant with respect to any service.<sup>2</sup> In addition, no radio licenses will be assigned to Florida Phone as part of this transaction.

Azul Tel is a privately-held corporation incorporated in the state of Florida. It provides resold and UNE-based competitive local exchange, intrastate and interstate interexchange, and international telecommunications services, as well as Internet Access services, to residential consumers and small business customers in the state of Florida. Azul Tel also offers a broad range of Internet Protocol-enabled communications services, including retail Voice over Internet

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<sup>1</sup> 47 C.F.R. §§ 63.03, 63.04; *see* 47 U.S.C. § 214.

<sup>2</sup> 47 C.F.R. § 63.03(b)(2)(i).

- Federal Communications Commission's Web Site: <http://www.fcc.gov/cgb/ecfs/>. Follow the instructions for submitting comments.
- People with Disabilities: Contact the FCC to request reasonable accommodations (accessible format documents, sign language interpreters, CART, etc.) by e-mail: [FCC504@fcc.gov](mailto:FCC504@fcc.gov) or phone: 202-418-0530 or TTY: 202-418-0432.

**In addition, one copy of each pleading must be sent to each of the following:**

- (1) The Commission's duplicating contractor, Best Copy and Printing, Inc., 445 12th Street, S.W., Room CY-B402, Washington, D.C. 20554, [www.bcpiweb.com](http://www.bcpiweb.com); phone: (202) 488-5300 fax: (202) 488-5563;
- (2) Tracey Wilson-Parker, Competition Policy Division, Wireline Competition Bureau, 445 12th Street, S.W., Room 5-C212, Washington, D.C. 20554; email: [tracey.wilson-parker@fcc.gov](mailto:tracey.wilson-parker@fcc.gov);
- (3) Alex Johns, Competition Policy Division, Wireline Competition Bureau, 445 12th Street, S.W., Room 5-C317, Washington, D.C. 20554; e-mail: [alexis.johns@fcc.gov](mailto:alexis.johns@fcc.gov);
- (4) Susan O'Connell, Policy Division, International Bureau, 445 12th Street, S.W., Room 7-B544, Washington, D.C. 20554; email: [susan.o'connell@fcc.gov](mailto:susan.o'connell@fcc.gov); and
- (5) James Bird, Office of General Counsel, 445 12th Street, S.W., Room 8-C824, Washington, D.C. 20554; e-mail: [james.bird@fcc.gov](mailto:james.bird@fcc.gov).

Filings and comments are also available for public inspection and copying during regular business hours at the FCC Reference Information Center, Portals II, 445 12th Street, S.W., Room CY-A257, Washington, D.C. 20554. They may also be purchased from the Commission's duplicating contractor, Best Copy and Printing, Inc., Portals II, 445 12th Street, S.W., Room CY-B402, Washington, D.C. 20554, telephone: (202) 488-5300, fax: (202) 488-5563, or via e-mail [www.bcpiweb.com](http://www.bcpiweb.com).

For further information, please contact Tracey Wilson-Parker at (202) 418-1394, or Alex Johns at (202) 418-1167.

- FCC -

Protocol, wholesale international origination and termination service, and enhanced prepaid calling services.

Florida Phone is a privately-held corporation incorporated in the state of Florida. It provides resold competitive local exchange telecommunications services to residential consumers and small business customers in the state of Florida. Florida Phone is managed and controlled by U.S. citizens at the shareholders, board of directors, and management levels. No person or entity, either domestic or foreign, directly or indirectly owns ten percent or more of the equity or voting interests in Florida Phone.

On December 1, 2005, Florida Phone entered into an Agreement (“Agreement”) with Azul Tel to purchase approximately 1,500 of Azul Tel’s local exchange, long distance and Internet Access customer accounts. The exact number of transferred customer accounts will not be known until the proposed transaction closes due to certain conditions specified in the Agreement. Applicants have sent written notice to affected customers informing them of the proposed transaction. Service to the affected customers will not be transferred until the requisite regulatory approvals have been obtained.

Applicants state that the proposed transaction will serve the public interest because the transferred customers will continue to receive from Florida Phone the same telecommunications services they currently receive from Azul Tel, at the same rates, terms and conditions of service that these customers currently receive, and the affected customers will not experience any interruption of service or inconvenience because there is no physical network migration involved. Applicants further assert that the proposed transaction is also in the public interest because affected customers will be transferred to a company with an interest in providing outstanding and affordable telecommunications service to customers that no longer fit within the transferring company’s long-term business plans.

### GENERAL INFORMATION

The transfer of assets identified herein has been found, upon initial review, to be acceptable for filing as a streamlined application. The Commission reserves the right to return any transfer of assets application if, upon further examination, it is determined to be defective and not in conformance with the Commission’s rules and policies. Pursuant to sections 1.415 and 1.419 of the Commission’s rules, 47 CFR §§ 1.415, 1.419, **interested parties may file comments on or before January 13, 2006 and reply comments on or before January 20, 2006.**<sup>3</sup> Unless otherwise notified by the Commission, Applicants are permitted to transfer the assets and related control on the 31st day after the date of this notice.<sup>4</sup> Comments may be filed using: (1) the Commission’s Electronic Comment Filing System (ECFS), (2) the Federal Government’s eRulemaking Portal, or (3) by filing paper copies. See Electronic Filing of Documents in Rulemaking Proceedings, 63 FR 24121 (1998).

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<sup>3</sup> See 47 C.F.R. § 63.03(a).

<sup>4</sup> Such authorization is conditioned upon receipt of any other necessary approvals from the Commission in connection with the proposed transaction.

- **Electronic Filers:** Comments may be filed electronically using the Internet by accessing the ECFS: <http://www.fcc.gov/cgb/ecfs/> or the Federal eRulemaking Portal: <http://www.regulations.gov>. Filers should follow the instructions provided on the website for submitting comments.
- For ECFS filers, if multiple docket or rulemaking numbers appear in the caption of this proceeding, filers must transmit one electronic copy of the comments for each docket or rulemaking number referenced in the caption. In completing the transmittal screen, filers should include their full name, U.S. Postal Service mailing address, and the applicable docket or rulemaking number. Parties may also submit an electronic comment by Internet e-mail. To get filing instructions, filers should send an e-mail to [ecfs@fcc.gov](mailto:ecfs@fcc.gov), and include the following words in the body of the message, "get form." A sample form and directions will be sent in response.
- **Paper Filers:** Parties who choose to file by paper must file an original and four copies of each filing. If more than one docket or rulemaking number appears in the caption of this proceeding, filers must submit two additional copies for each additional docket or rulemaking number.

Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail (although we continue to experience delays in receiving U.S. Postal Service mail). All filings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission.

The Commission's contractor will receive hand-delivered or messenger-delivered paper filings for the Commission's Secretary at 236 Massachusetts Avenue, N.E., Suite 110, Washington, D.C. 20002. The filing hours at this location are 8:00 a.m. to 7:00 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes must be disposed of before entering the building. Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9300 East Hampton Drive, Capitol Heights, MD 20743. U.S. Postal Service first-class, Express, and Priority mail should be addressed to 445 12th Street, S.W., Washington D.C. 20554.

**People with Disabilities:** To request materials in accessible formats for people with disabilities (braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (tty).

**You may submit comments, identified by the above noted docket number, by any of the following methods:**

- **Federal eRulemaking Portal:** <http://www.regulations.gov>. Follow the instructions for submitting comments.

ATTACHMENT 3

# THE HELEIN LAW GROUP, P.C.

8180 Greensboro Drive  
Suite 700  
McLean, Virginia 22102

Telephone: (703) 714-1300  
Facsimile: (703) 714-1330  
E-mail: [mail@thlglaw.com](mailto:mail@thlglaw.com)  
Website: [www.THLGlaw.com](http://www.THLGlaw.com)

Writer's Direct Dial Number

(703) 714-1313

Writer's E-mail Address

[jsm@thlglaw.com](mailto:jsm@thlglaw.com)

February 10, 2006

## Via Overnight Courier

Division of the Commission Clerk  
and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

**Re: Florida Phone Service, Inc. d/b/a Global Telecom Group  
DOCKET NO. 060033-TX  
Revised Application for Authority to Provide Alternative Local Exchange  
Service Within the State of Florida**

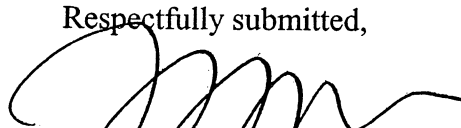
Ladies and Gentlemen:

On behalf of Florida Phone Service, Inc. d/b/a Global Telecom Group ("FPS"), transmitted, transmitted herewith is an original plus two (2) copies of a completely revised Application for Authority to Provide Alternative Local Exchange Services Within the State of Florida. This Application is filed in connection with Docket No. 060033-TX and replaces the original Application filed in the docket. The \$400.00 fee associated with this filing should be transferred from the original filing and applied to this revised Application.

An additional copy of this letter is also enclosed, to be date-stamped and returned in the postage-prepaid envelope provided.

Should there be any questions regarding this filing, kindly contact the undersigned.

Respectfully submitted,



Jonathan S. Marshlian  
Regulatory Counsel

JSM/sr  
Enclosures

**FLORIDA PUBLIC SERVICE COMMISSION**  
**DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT**  
**APPLICATION FORM**  
for  
**AUTHORITY TO PROVIDE COMPETITIVE LOCAL EXCHANGE**  
**TELECOMMUNICATIONS COMPANY SERVICE**  
**WITHIN THE STATE OF FLORIDA**

---

**Instructions**

- A. This form is used as an application for an original certificate and for approval of sale, assignment or transfer of an existing certificate. In the case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Page 8).
- B. Print or type all responses to each item requested in the application. If an item is not applicable, please explain.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. Once completed, submit the original and two (2) copies of this form along with a non-refundable application fee of **\$400.00** to:

**Florida Public Service Commission**  
**Division of the Commission Clerk and Administrative Services**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6770**

- E. A filing fee of **\$400.00** is required for the sale, assignment or transfer of an existing certificate to another company (Chapter 25-24.815, F.A.C.).
- F. If you have questions about completing the form, contact:

**Florida Public Service Commission**  
**Division of Competitive Markets and Enforcement**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6600**

1. This is an application for (check one):

**Original certificate** (new company).

**Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority rather than apply for a new certificate.

**Approval of assignment of existing Certificate:** Example, a certificated company purchases an existing company and desires to retain the existing certificate of authority and tariff.

2. Name of company: Florida Phone Service, Inc.

3. Name under which applicant will do business (fictitious name, etc.):

Global Telecom Group

4. Official mailing address:

Street/Post Office Box: 7181 SW 117 Avenue  
City: Miami  
State: FL  
Zip: 33183

5. Florida address:

Street/Post Office Box: 7181 SW 117<sup>th</sup> Avenue  
City: Miami  
State: FL  
Zip: 33183

6. Structure of organization:

Individual  
 Foreign Corporation  
 General Partnership  
 Other,

Corporation  
 Foreign Partnership  
 Limited Partnership



7. **If individual**, provide:

Name:  
Title:  
Street/Post Office Box:  
City:  
State:  
Zip:  
Telephone No.:  
Fax No.:  
E-Mail Address:  
Website Address:

8. **If incorporated in Florida**, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is: P99000027708

9. **If foreign corporation**, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is:

10. **If using fictitious name (d/b/a)**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida. The Florida Secretary of State fictitious name registration number is: G06033900190

11. **If a limited liability partnership**, please proof of registration to operate in Florida. The Florida Secretary of State registration number is:

12. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name:  
Title:  
Street/Post Office Box:  
City:  
State:  
Zip:  
Telephone No.:  
Fax No.:  
E-Mail Address:  
Website Address:

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable. The Florida registration number is:

14. Provide **F.E.I. Number**(if applicable): 65-09085613

15. Who will serve as liaison to the Commission in regard to the following?

(a) The application:

Name: Jonathan S. Marashlian, Esq.  
Title: Regulatory Counsel  
Street name & number: The Helein Law Group  
8180 Greensboro Drive, Suite 700  
Post office box:  
City: McLean  
State: VA  
Zip: 22102  
Telephone No.: 703-714-1313  
Fax No.: 703-714-1330  
E-Mail Address: jsm@thlglaw.com  
Website Address: www.thlglaw.com

(b) Official point of contact for the ongoing operations of the company:

Name: Ali Siddiqi  
Title: Director of Operations  
Street name & number: 7181 SW 117<sup>th</sup> Avenue  
Post office box:  
City: Miami  
State: FL  
Zip: 33183  
Telephone No.: 305-270-7119  
Fax No.: 305-271-4772  
E-Mail Address: ali@gogtg.com  
Website Address: www.gogtg.com

(c) Complaints/Inquiries from customers:

Name: Lobsang Burgos  
Title: Customer Affairs Representative  
Street/Post Office Box: 7181 SW 117<sup>th</sup> Avenue  
City: Miami  
State: FL  
Zip: 33183  
Telephone No.: 305-270-7112  
Fax No.: 305-271-4772  
E-Mail Address: lob@gogtg.com  
Website Address: www.gogtg.com

**16. List the states in which the applicant:**

(a) has operated as a Competitive Local Exchange Telecommunications Company.

Florida

(b) has applications pending to be certificated as a Competitive Local Exchange Telecommunications Company.

None

(c) is certificated to operate as a Competitive Local Exchange Telecommunications Company.

Currently decertified in Florida. Recertification pending in Docket No. 060033-TX.

(d) has been denied authority to operate as a Competitive Local Exchange Telecommunications Company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

On two prior occasions, FPS had regulatory penalties imposed for violating Rule 25-4.0161, FAC, Regulatory Assessment Fees. See Docket Nos. 001492-TX and 050622-TX.

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

17. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent (and not had his or her competency restored), or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, provide explanation.

No.

(b) granted or denied a competitive local exchange certificate in the State of Florida (this includes active and canceled competitive local exchange certificates). If yes, provide explanation and list the certificate holder and certificate number.

On two prior occasions, FPS was decertified by the Florida Public Service Commission and had regulatory penalties imposed for violating Rule 25-4.0161, FAC, Regulatory Assessment Fees. See Docket Nos. 001492-TX and 050622-TX. On each occasion, FPS subsequently paid its delinquent RAF and was recertified by the Commission. In December 2005, FPS was again decertified under similar circumstances. The instant Application seeks recertification.

(c) an officer, director, partner or stockholder in any other Florida certificated or registered telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No.

18. Submit the following:

(a) Managerial capability: resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

(b) Technical capability: resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

(c) Financial Capability: applicant's audited financial statements for the most recent three (3) years. If the applicant does not have audited financial statements, it shall so be stated. Unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. the balance sheet,
2. income statement, and
3. statement of retained earnings.

**Note:** This documentation may include, but is not limited to, financial statements, a  
FORM PSC/CMP-8 (01/06)  
Required by Commission Rule Nos. 25-24.810,  
and 25-24.815

**Note:** To complete this interactive form  
using your computer, use the tab key  
to navigate between data entry fields.

projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

**THIS PAGE MUST BE COMPLETED AND SIGNED**

**REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee. Regardless of the gross operating revenue of a company, a minimum annual assessment fee, as defined by the Commission, is required.

**RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's rules and orders relating to the provisioning of competitive local exchange telecommunications company (CLEC) service in Florida.

**APPLICANT ACKNOWLEDGEMENT:** By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide competitive local exchange telecommunications company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

Company Owner or Officer

Print Name: Ali Siddiqi  
Title: Director of Operations  
Telephone No.: 305-270-7119  
E-Mail Address: ali@gogtg.com

Signature: \_\_\_\_\_



Date: \_\_\_\_\_

2/9/06

**PROFILE**

- **Management Professional** with over thirteen years of valuable experience in a variety of **competitive business environments**.

**EXPERIENCE**

**Management:** Managing all aspects of business operations with bottom line profit and loss responsibility ... evaluating and refining a company's overall business strategy ... creating business databases ... implementing company telecommunications systems ... computerized project management ... managing accounts payable/receivable and payroll ... qualifying vendors as to price, volume and delivery terms ... implementing inventory systems to minimize steerage costs ... recruiting, interviewing, hiring, training and motivating personnel ... applying crisis management techniques to resolve employee and customer problems ... making business presentations to top level corporate executives and other professionals ... computer skills include Microsoft Word, Excel, Project 98, Access, PowerPoint and Outlook, WordPerfect, and Visual Basic ...

**EDUCATION**

**M.B.A. in Management Information Systems (GPA: 3.46), 2000**  
University of Miami, Coral Gables, Florida

**B.B.A. in Marketing, International Business, 1997**  
Florida International University, Miami, Florida

**EMPLOYMENT HISTORY**

2005- Present

Florida Phone Service, Miami, Florida

**Director of Operations**

Responsible for running day to day operations, negotiating with Bellsouth and other telecom providers, business development, restructuring company.

- Work in progress includes restructuring business strategy and purchasing of a Class V switch.

2001 – 2005

Total Rentals, Miami, Florida

**General Manager**

Profit and loss responsibility for all aspects of rental car business operations including business development and marketing, fleet management, human resource management and employee relations, payroll, accounts payable and all other financial management functions.

- Implemented effective management systems and marketing strategies, expanded from five to sixty automobiles, and increased annual sales by over \$150,000.

2000 – 2001

Cyber Matrix Consulting, Coral Gables, Florida

**Business Analyst / Account Executive**

Joined firm to assist in redefining overall business strategy and formulate marketing and advertising programs. Clients included Verizon Wireless, PeopleSoft, and Nomadic Inc.

- Negotiated with international client to form joint venture and organized series of seminars in the Middle East and Pakistan to recruit Information Technology professionals.

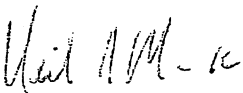
**NEIL J MORNICK, C.P.A.**  
**CERTIFIED PUBLIC ACCOUNTANT**  
Kendall Summit Executive Centre, #204  
11440 N Kendall Drive  
Miami, FL 33176  
Tel. (305) 598-2224  
Fax. (305) 598-2226

To the Board of Directors  
Florida Phone Service, Inc.  
Miami, Florida

I have compiled the accompanying balance sheet of Florida Phone Service, Inc. (a corporation) as of June 30, 2004 and the related statement of operations for the twelve months then ended, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

A compilation is limited to presenting in the form of financial statements information that is the representation of management. I have not audited or reviewed the accompanying financial statements and, accordingly, do not express an opinion or any other form of assurance on them.

Management has elected to omit substantially all of the disclosures and the statements of cash flows required by generally accepted accounting principles. If the omitted disclosures and statements of cash flows were included in the financial statements, they might influence the user's conclusions about the Company's financial position, results of operations, and cash flows. Accordingly, these financial statements are not designed for those who are not informed about such matters.



Neil J. Mornick, CPA  
May 10, 2005



**FLORIDA PHONE SERVICE, INC.**

**BALANCE SHEET**

**As of June 30, 2005**

**ASSETS**

**CURRENT ASSETS**

CASH - BANK OF AMERICA	\$	65,999.66
CASH - BANK OF AMERICA INVESTMENT ACCT.		48,621.21
ACCOUNTS RECEIVABLE		65,977.32
LOAN RECEIVABLE		63.44

**TOTAL CURRENT ASSETS** 180,661.63

**FIXED ASSETS**

EQUIPMENT		12,095.52
A/D EQUIPMENT		(8,544.14)
FURNITURE & FIXTURES		2,006.00
A/D FURNITURE & FIXTURES		(1,303.90)

**NET FIXED ASSETS** 4,253.48

**OTHER ASSETS**

DEPOSITS		17,000.00
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**TOTAL OTHER ASSETS** 17,000.00

**TOTAL ASSETS** \$ 201,915.11

See Accountant's Compilation Report

**FLORIDA PHONE SERVICE, INC.**

**BALANCE SHEET**

**As of June 30, 2005**

**LIABILITIES AND STOCKHOLDER'S EQUITY**

**CURRENT LIABILITIES**

ACCOUNTS PAYABLE	\$	43,270.85
SALES TAX PAYABLE		22,022.02
STATE INCOME TAX PAYABLE		3,162.00
FEDERAL INCOME TAX PAYABLE		8,931.00
PAYROLL TAX LIABILITY		5,399.04

**TOTAL CURRENT LIABILITIES** 82,784.91

**OTHER LIABILITIES**

STOCKHOLDER'S LOAN - A.A.	(39,572.90)
STOCKHOLDER'S LOAN - A.U.	<u>113,080.56</u>

**TOTAL OTHER LIABILITIES** 73,507.66

**TOTAL LIABILITIES** 156,292.57

**STOCKHOLDER'S EQUITY**

CAPITAL STOCK	30.00
RETAINED EARNINGS	(105,005.60)
NET INCOME	<u>150,598.14</u>

**TOTAL STOCKHOLDER'S EQUITY** 45,622.54

**TOTAL LIABILITIES AND  
STOCKHOLDER'S EQUITY** \$ 201,915.11

See Accountant's Compilation Report

**FLORIDA PHONE SERVICE, INC.**  
**STATEMENT OF REVENUES AND EXPENSES**  
**For The 12 Months Ended June 30, 2005**

	12 Months Ended June 30, 2005	PCT
<b>INCOME</b>		
SALES - AIRTIME	\$ 1,211,169.59	100.11
INTEREST INCOME	1,258.78	0.10
OTHER INCOME	287,769.34	23.78
LESS: RETURNS & ALLOWANCES	<u>(2,529.96)</u>	<u>(0.21)</u>
<b>TOTAL INCOME</b>	<b>1,497,667.75</b>	<b>123.78</b>
<b>COST OF GOODS SOLD</b>		
PURCHASES	<u>955,471.75</u>	<u>78.97</u>
<b>TOTAL COST OF GOODS SOLD</b>	<u><b>955,471.75</b></u>	<u><b>.78.97</b></u>
<b>GROSS PROFIT</b>	<b>542,196.00</b>	<b>44.81</b>
<b>OPERATING EXPENSES</b>		
BAD DEBT	2,633.60	0.22
COMPUTER COSTS	78,204.23	6.46
CONSULTING	9,475.00	0.78
CONTRACT LABOR	7,831.89	0.65
BILLING EXPENSE	21,745.95	1.80
DEPRECIATION	2,398.19	0.20
DIRECT LABOR	66,240.02	5.47
MAINTENANCE & REPAIRS	1,587.80	0.13
PAYROLL TAXES	9,447.72	0.78
TELEPHONE	67,746.80	5.60
UTILITIES	<u>3,269.49</u>	<u>0.27</u>
<b>TOTAL OPERATING EXPENSES</b>	<b>\$ 270,580.69</b>	<b>22.36</b>

See Accountant's Compilation Report

**FLORIDA PHONE SERVICE, INC.**  
**STATEMENT OF REVENUES AND EXPENSES**  
**For The 12 Months Ended June 30, 2005**

	12 Months Ended June 30, 2005	PCT
<b>GENERAL &amp; ADM. EXPENSES</b>		
ACCOUNTING & LEGAL	\$ 15,809.50	1.31
ADVERTISING	64,203.68	5.31
AUTO EXPENSES	989.43	0.08
CREDIT CARD FEES	14,993.87	1.24
BANK CHARGES	4,520.57	0.37
BUSINESS MEALS	154.57	0.01
OFFICE EXPENSE	3,529.76	0.29
OFFICERS' COMPENSATION	3,930.00	0.32
TAXES & LICENSES	6,566.43	0.54
TRAVEL & PROMOTION	<u>778.39</u>	<u>0.06</u>
<b>TOTAL GEN. &amp; ADM. EXPENSES</b>	<b>115,476.20</b>	<b>9.54</b>
<b>OTHER EXPENSES</b>		
INTEREST EXPENSE	<u>5,540.97</u>	<u>0.46</u>
<b>TOTAL OTHER EXPENSES</b>	<u>5,540.97</u>	<u>0.46</u>
<b>TOTAL EXPENSES</b>	<u>391,597.86</u>	<u>32.37</u>
<b>NET INCOME</b>	<u>\$ 150,598.14</u>	<u>12.45</u>

See Accountant's Compilation Report

**NEIL J MORNICK, C.P.A.**  
**CERTIFIED PUBLIC ACCOUNTANT**  
Kendall Summit Executive Centre, #204  
11440 N Kendall Drive  
Miami, FL 33176  
Tel. (305) 598-2224  
Fax. (305) 598-2226

To the Board of Directors  
Florida Phone Service, Inc.  
Miami, Florida

I have compiled the accompanying balance sheet of Florida Phone Service, Inc. (a corporation) as of June 30, 2005 and the related statement of operations for the twelve months then ended, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

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Neil J. Mornick, CPA  
July 21, 2005

FLORIDA PHONE SERVICE, INC.  
STATEMENT OF REVENUES AND EXPENSES  
For The 12 Months Ended June 30, 2005

	12 Months Ended June 30, 2005	PCT
GENERAL & ADM. EXPENSES		
ACCOUNTING & LEGAL	\$ 15,809.50	1.31
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	<hr/>	<hr/>
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OTHER EXPENSES		
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	<hr/>	<hr/>
TOTAL OTHER EXPENSES	5,540.97	0.46
	<hr/>	<hr/>
TOTAL EXPENSES	391,597.86	32.37
	<hr/>	<hr/>
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See Accountant's Compilation Report

**FLORIDA PHONE SERVICE, INC.**  
**STATEMENT OF REVENUES AND EXPENSES**  
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	12 Months Ended June 30, 2005	PCT
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	<hr/>	<hr/>
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	<hr/>	<hr/>
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	<hr/>	<hr/>
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BILLING EXPENSE	21,745.95	1.80
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PAYROLL TAXES	9,447.72	0.78
TELEPHONE	67,746.80	5.60
UTILITIES	3,269.49	0.27
	<hr/>	<hr/>
TOTAL OPERATING EXPENSES	\$ 270,580.69	22.36

See Accountant's Compilation Report

FLORIDA PHONE SERVICE, INC.

BALANCE SHEET

As of June 30, 2005

LIABILITIES AND STOCKHOLDER'S EQUITY

CURRENT LIABILITIES

ACCOUNTS PAYABLE	\$	43,270.85
SALES TAX PAYABLE		22,022.02
STATE INCOME TAX PAYABLE		3,162.00
FEDERAL INCOME TAX PAYABLE		8,931.00
PAYROLL TAX LIABILITY		5,399.04

TOTAL CURRENT LIABILITIES 82,784.91

OTHER LIABILITIES

STOCKHOLDER'S LOAN - A.A.	(39,572.90)
STOCKHOLDER'S LOAN - A.U.	<u>113,080.56</u>

TOTAL OTHER LIABILITIES 73,507.66

TOTAL LIABILITIES 156,292.57

STOCKHOLDER'S EQUITY

CAPITAL STOCK	30.00
RETAINED EARNINGS	(105,005.60)
NET INCOME	<u>150,598.14</u>

TOTAL STOCKHOLDER'S EQUITY 45,622.54

TOTAL LIABILITIES AND  
STOCKHOLDER'S EQUITY \$ 201,915.11

See Accountant's Compilation Report



FLORIDA PHONE SERVICE, INC.

BALANCE SHEET

As of June 30, 2005

ASSETS

CURRENT ASSETS

CASH - BANK OF AMERICA	\$	65,999.66
CASH - BANK OF AMERICA INVESTMENT ACCT.		48,621.21
ACCOUNTS RECEIVABLE		65,977.32
LOAN RECEIVABLE		63.44

TOTAL CURRENT ASSETS 180,661.63

FIXED ASSETS

EQUIPMENT	12,095.52
A/D EQUIPMENT	(8,544.14)
FURNITURE & FIXTURES	2,006.00
A/D FURNITURE & FIXTURES	(1,303.90)

NET FIXED ASSETS 4,253.48

OTHER ASSETS

DEPOSITS	<u>17,000.00</u>
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TOTAL OTHER ASSETS 17,000.00

TOTAL ASSETS \$ 201,915.11

See Accountant's Compilation Report

ATTACHMENT 4

TITLE PAGE

Florida Price List No. 2

OF

**Florida Phone Service, Inc. d/b/a Global Telecom Group**

This Price List No. 2 replaces in its entirety the company's Price List No. 1. Price List No. 2 contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by Florida Phone Service, Inc. d/b/a Global Telecom Group with principal offices at 7181 SW 117 Avenue, Miami, Florida 33183. This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principle place of business.

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Effective:

Issued by:

Aiman Awida, President  
7181 SW 117 Avenue  
Miami, Florida 33183

**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original rate sheet that are in effect on the date shown on each page.

Page	Revision	Page	Revision	Page	Revision	Page	Revision
1	Original*	41	Original*				
2	Original*	42	Original*				
3	Original*	43	Original*				
4	Original*	44	Original*				
5	Original*	45	Original*				
6	Original*	46	Original*				
7	Original*	47	Original*				
8	Original*	48	Original*				
9	Original*						
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32	Original*						
33	Original*						
34	Original*						
35	Original*						
36	Original*						
37	Original*						
38	Original*						
39	Original*						
40	Original*						

\* - Indicates pages submitted with most recent filing.

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**TABLE OF CONTENTS**

Title Sheet .....

Check Sheet.....

Table of Contents .....

Symbols Sheet .....

Price List Format Sheet .....

Exchange Service List.....

Section 1 – Technical Terms and Abbreviations .....

Section 2 – Rules, Regulations and Service Quality Criteria .....

Section 3 – Basic Services and Rates .....

Section 4 – Miscellaneous Services and Rates .....

Section 5 - Promotions .....

Section 6 – Special Arrangements.....

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From or To Another Price List Location
- N New
- R Change Resulting In A Reduction To a Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

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**PRICE LIST FORMAT**

- A. **Sheet Numbering** – sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(A).I.
  - 2.1.1.A.1.(A).I..(i).
  - 2.1.1.A.1.(A).I..(i).(1).
- D. **Check Sheets** – When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**EXCHANGE SERVICE LIST**

Florida Phone Service, Inc. d/b/a Global Telecom Group ("Company") has included all of the exchanges in the BellSouth local exchange territory in Florida as the potential areas where alternative local exchange service is planned.

BellSouth exchanges (and corresponding BellSouth rate group number):

Archer (5)	Fernandina Beach (3)	Lynn Haven (5)
Baldwin (9)	Flagler Beach (3)	Marathon (3)
Bell Glade (3)	Ft. George (9)	Maxville (9)
Big Pine Key (E)	Ft. Lauderdale (12)	Melbourne (7)
Boca Raton (10)	Ft. Pierce (5)	Miami (12)
Boynton Beach (10)	Gainesville (6)	Micanopy (5)
Bronson (E)	Geneva (7)	Middleburg (9)
Brooksville (5)	Graceville (3)	Milton (6)
Bunnell (3)	Green Cove Springs (3)	Munson (6)
Cantonment (6)	Gulf Breeze (6)	Newberry (5)
Cedar Keys (1)	Havana (6)	New Smyrna Beach (4)
Century (6)	Hawthorne (5)	North Dade (12)
Chiefland (3)	Hobe Sound (6)	North Key Largo (3)
Chipley (3)	Holley-Navarre (6)	Oak Hill (4)
Cocoa (7)	Hollywood (12)	Old Town (2)
Cocoa Beach (7)	Homestead (12)	Orange Park (9)
Coral Springs (12)	Islamorada (4)	Orlando (11)
Cross City (2)	Jacksonville (10)	Oviedo (11)
Daytona Beach (6)	Jacksonville Beach (9)	Pace (6)
DeBary (5)	Jay (E)	Pahokee (3)
Deerfield Beach (12)	Jensen Beach (6)	Palatka (4)
Deland (5)	Julington (9)	Palm Coast (3)
DeLeon Springs (4)	Jupiter (9)	Panama City (5)
Delray Beach (8)	Key Largo (4)	Panama City Beach (5)
Dunnellon (6)	Keystone Heights (3)	Pensacola (7)
East Orange (11)	Key West (4)	Perrine (12)
Eau Gallie (7)	Lake City (4)	Pierson (4)

E – See BellSouth General Subscriber Service Tariff.

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**EXCHANGE SERVICE LIST, CONT'D.**

BellSouth exchanges (and corresponding BellSouth rate group number) – (continued):

Pomona Park (4)	Sebastian (6)	Vero Beach (5)
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Welaka (4)
Port St. Lucie (6)	Sunny Hills (3)	West Palm Beach (10)
St. Augustine (4)	Titusville (5)	Yankeetown (4)
St. Johns (11)	Trenton (E)	Youngstown-Fountain (5)
Sanford (8)	Vernon (3)	Yulee (9)

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**EXCHANGE SERVICE LIST, CONT'D.**

Reserved for Future Use

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**SECTION 1 – DEFINITION OF TERMS AND ABBREVIATIONS**

**Access Line** – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer’s location to Carrier’s location or switching center.

**Account** – A Company accounting category containing up to two (2) residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are included with the second or non-primary local exchange access line.

**Advance Payment** – Part or all of a payment required before the start of service.

**Authorization Code** – A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**Authorized User** – A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

**Automatic Numbering Identification (ANI)** – A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**Commission** – The Florida Public Service Commission.

**Common Carrier** – An authorized company or entity providing telecommunications services to the public.

**Company** – Florida Phone Service, Inc. d/b/a Global Telecom Group, the issuer of this Price List.

**Customer** – The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this Price List.

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**SECTION 1 – DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Customer Premises** – A location designated by the Customer for the purposes of connecting to the Company's services.

**Customer Terminal Equipment** – Terminal equipment provided by the Customer.

**End Office** – The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

**End-User Premises** – A location designated by the Customer for the purposes of connecting to the Company's services.

**Holiday** – New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

**Interruption** – The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

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**SECTION 1 – DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**LATA** – A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor Price List(s).

**LEC** – Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

**Measured Charge** – A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

**Message Toll Service** – A service that provides facilities for telecommunications between different local calling areas of the same LATA in accordance with the regulations and schedule of rates specified in this Price List. The rates specified in this Price List are in payment for all services furnished between the calling and called stations.

**MOU** – Minutes of Use

**Recurring Charges** – Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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**SECTION 1 – DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Service** – Any means of service offered herein or any combination thereof.

**Service Order Form** – The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligation of the parties as set forth therein and pursuant to this Price List.

**Station** – The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

**Telecommunications** – The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

**Term Agreement** – An agreement between the Company and the Customer for a fixed term of months.

**Terminal Equipment** – Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

**Transmission Speed** – Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer for each circuit.

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**SECTION 2 – REGULATIONS**

**2.1 Undertaking of the Company**

- 2.1.1 Service is furnished for telecommunications originating and terminating within the State of Florida under the terms and conditions of this Price List.
- 2.1.2 Company's voice services will involve the resale of the basic local exchange services of the incumbent local exchange telephone companies.
- 2.1.3 Carrier's services are available for use twenty-four hours per day, seven days per week.

**2.2 Use of Services**

- 2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.3 The Carrier does not transmit messages pursuant to this Price List, but its services may be used for that purpose.
- 2.2.4 The Carrier's services may be canceled for nonpayment of uncontested bill charges or for other violations of this Tariff.

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**SECTION 2 – REGULATIONS, CONT'D.****2.3 Liability of the Company**

**2.3.1** Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitation specified in this Price List and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this Price List. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses (including attorney's fees), and consequential damages of such third persons.

**2.3.2** The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representation, or use of these services, functions, or products or arising out of the failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer or authorized User and the sole liability of the company. The Company will not be liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.3 Liability of the Company, Cont'd.**

- 2.3.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.3.4 The Company shall not be liable for any act of omission by any entity furnishing to the Company or to the company's Customers services or equipment used for or with the services the Company offers.
- 2.3.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.3.6 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.3 Liability of the Company, Cont'd.**

- 2.3.7** The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.3.8** The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.
- 2.3.9** The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays.
- 2.3.10** The Company shall not be liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring.
- 2.3.11** The Company shall not be liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.

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**SECTION 2 – REGULATIONS, CONT'D.****2.3 Liability of the Company, Cont'd.**

- 2.3.12** The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- 2.3.13** The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties or merchantability and fitness for a particular use, except those expressly set forth herein.
- 2.3.14** The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer or authorized User or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorneys fees and court costs), or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the company for any such infringement, damages, or other claims.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.3 Liability of the Company, Cont'd.**

**2.3.15** The Customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whether suffered, made instituted or asserted by the Customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of a nonpublished telephone number or the disclosure or nondisclosure of said number to any person. If any action of the Company results in the publication of the unauthorized disclosure of a nonpublished number, the Company will, at the customer's request, change the number without charge and refund any nonpublished number charges for the period of time during which the number was disclosed. For the purposes of this Tariff, nonpublished information is defined to include the name, address and telephone number of nonpublished Customers.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.4 Prohibited Uses**

- 2.4.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- 2.4.2** The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this Price List. The Customer or authorized User may not assign or transfer in any manner the service or any rights associated with the service without the written consent of the Company.
- 2.4.3** A Customer or Authorized User shall not represent in its advertising, marketing or sales collateral that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.5 Limitation of Service**

- 2.5.1** Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Price List. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this Price List.
- 2.5.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when service is used in violation of provisions of this Price List or the law.
- 2.5.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this Price List, shall not be liable for errors in transmission or for failure to establish connections.
- 2.5.4** The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities, services or equipment and is limited to the capacity of the company's services and equipment, as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.6 Application for Services**

**2.6.1** A Customer desiring to obtain service may do so based on an oral or written agreement. In order to initiate service, the Customer must provide the following information: an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

**2.6.2 Cancellation of application of Service**

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company may apply.

**2.6.3 Cancellation of Service**

The Customer may have service discontinued upon verbal or written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. A termination liability charge applies to early cancellation of a term agreement.

**2.7 Assignment or Transfer**

**2.7.1** All service provided under this Price List is directly or indirectly controlled by the Company, and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this Price List and in the Term Agreement and/or other contract between the Company and the Customer shall apply to all such permitted transferees or assignees.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.8 Deposits**

The Company does not require Customer deposits.

**2.9 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment will be required for each subsequent month. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**2.10 Taxes and Fees**

The Company reserves the right to bill any and all applicable taxes in addition to normal telecommunications charges, including, but no limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not include in the quoted rates.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.11 Notices**

**2.11.1** Any notice the Company may give to a Customer shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give the Company shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Company at the address provided in the most recently revised Price List pages.

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**SECTION 2 – REGULATIONS, CONT'D.****2.12 Billing and Payment**

- 2.12.1** The Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at the Customer's station. Services which are fraudulently obtained without the Customer's involvement will be investigated and the Carrier and the Customer will cooperate in the resolution of such charges. Upon nonpayment of any regulated sum due or upon a violation of any of the conditions governing the furnishing of service, the Carrier may discontinue furnishing said service, as provided for in this Price List and in accordance with Commission rules, without incurring any liability.
- 2.12.2** Bills are rendered monthly and are due upon receipt of the bill. Payment is considered delinquent 30 days after the bill is rendered.
- 2.12.3** The Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to the Customer. Nothing in this Section limits the Customer's right as provided by statute to contest charges. Bills are rendered monthly with local exchange service billed in advance of the month service is rendered. Toll charges are billed in arrears.
- 2.12.4** Recurring Monthly Charges
- A.** Recurring monthly charges will be billed one month in advance of service or in the current month and will reflect the rates in effect as of the date of the invoice.
  - B.** For the purpose of computing partial month's charges, a month is considered to consist of thirty (30) days.
- 2.12.5** Nonrecurring Charges
- Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.
- 2.12.6** The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a financial institution refuses to honor.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.13 Discontinuance or Interruption of Service by the Carrier**

Without incurring any liability, the Carrier may, under the following conditions, discontinue or interrupt service that is being furnished:

- 2.13.1 For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation, or noncompliance with or violation of any Commission regulation.
- 2.13.2 For noncompliance with any of the provisions of this Price List governing service.
- 2.13.3 In the event of the Customer's use of service in such a manner as to adversely affect the Carrier's equipment or service to others.
- 2.13.4 In the event of unauthorized or fraudulent use of service.
- 2.13.5 By reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Carrier from furnishing service to the Customer.
- 2.13.6 In order to perform tests and inspections necessary to insure compliance with Price List regulations or the proper installation, operation, and maintenance of the Carrier's equipment and facilities.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.13 Discontinuance or Interruption of Service by the Carrier, Cont'd.**

- 2.13.7** The Carrier reserves the right to limit the duration of a connection or the provision of service when necessary because of a shortage of service components caused by emergency conditions as defined in the Rules and Regulations of the Florida Public Service Commission.
- 2.13.8** Discontinuance of service shall be in accordance with the Rules and Regulations of the Florida Public Service Commission.
- 2.13.9** The Carrier may suspend service without notice if it deems such action necessary to protect the public, Carrier personnel, agents, suppliers, facilities or services from damages or injury of any kind to any party. The Carrier may suspend service after notice to the Customer of noncompliance with any provision of this Price List if such noncompliance is not corrected within thirty (30) days following the receipt of notice.
- 2.13.10** The Carrier may discontinue service for nonpayment of any regulated sum due to Carrier for more than 30 days beyond the rendition of the bill for such service pursuant to the Rules and Regulations of the Florida Public Service Commission.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.14 Customer Responsibility**

**A. Cancellation by Customer**

Customers may cancel service verbally or in writing. The company shall hold the customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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**SECTION 2 – REGULATIONS, CONT'D.****2.15 Service Connections and Equipment on Customer's Premises**

- 2.15.1** The Customer or Authorized User shall allow the company continuous access and right-of-way to the premises of the Customer or Authorized User to the extent reasonably determined by the Company to be appropriate to the provision and maintenance of services and equipment relating to this Price List.
- 2.15.2** The Company undertakes to use reasonable efforts to make available services to a Customer, on or before a particular date subject to the provisions of and compliance by the Customer with the regulations contained in this Price List. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.15.3** The Company undertakes to use reasonable efforts to maintain only the services and equipment that it furnishes to the Customer. The Customer or authorized User may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the services or equipment installed by the Company, except upon the consent of the Company.
- 2.15.4** Title to all components of the service provided by the Company, including equipment on Customer's Premises or End-User's Premises, shall remain with the company, unless otherwise specifically agreed with the Customer. The operating personnel, and the electric power consumed by such equipment on the premises of Customer shall be provided by and maintained at the expense of the Customer.
- 2.15.5** The Company shall not be responsible for the installation, operation, or maintenance of any communications equipment provided by the Customer or authorized User, except as the Company determines is necessary for proper operation in connection with the company's services and equipment. Where such equipment is connected to the services or equipment furnished pursuant to this Price List, the responsibility of the company shall be limited to the furnishing of services and equipment offered under this Price List and to the maintenance and operation of such services and equipment; subject to this responsibility the Company shall not be responsible for the transmission or reception of signals by equipment provided by the Customer or Authorized User, or for the quality of, or defects in, such transmission or reception.

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**SECTION 2 – REGULATIONS, CONT'D.****2.15 Service Connection and Equipment on Customer's Premises, Cont'd.**

**2.15.6** The Customer shall be responsible for the payment of service charges as set forth herein and for visits by the Company's agents or employees to the premises of the Customer or Authorized User when the service difficulty or trouble report results from the use of services and equipment by the Customer or Authorized User.

**2.15.7** The Company is responsible for operating Company-provided equipment. In the event that Customer attempts to operate any Company-provided equipment, other than as authorized by the Company, without first obtaining the company's approval, in addition to any other remedies of the Company for a breach by the Customer of the Customer's obligations hereunder, the Customer shall pay the Company for any damage to the Company-provided equipment upon receipt by the Customer of a Company invoice therefore. In no event shall the Company be liable to the Customer or any other person for interruption of the service or for any other loss, cost or damage caused or related to the Customer's improper use of Company-provided equipment.

**2.15.8** The Customer agrees to allow the Company to remove all Company-provided equipment from Customer's premises:

- A.** upon termination, interruption or suspension of the service in connection with which the equipment was used; and
- B.** for repair, replacement or otherwise as the Company may determine is necessary or desirable.

At the time of such removal, such equipment shall be in the same condition as when delivered to Customer or installed in Customer's premises, normal wear and tear only accepted. The customer shall reimburse the Company for any loss, cost, or damage beyond normal wear and tear. The Company shall have the right to obtain such reimbursement from the Customer deposit, if any.

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**SECTION 2 – REGULATIONS, CONT'D.****2.15 Service Connection and Equipment on Customer's Premises, Cont'd.**

**2.15.9** The Customer or Authorized User is responsible for ensuring that any Customer-provided equipment connected to the Company's services and equipment is compatible with such Company services and equipment. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. The Customer will submit to the company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be directly attached to the Company's services and equipment. The Company shall approve the use of such items(s) of equipment unless such item is technically incompatible with the Company's services or equipment. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.15.10** Any special interface equipment necessary to achieve compatibility between the services and equipment of the Company used for furnishing services or equipment of others shall be provided at the Customer's expense.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.16 Obligations of the Customer**

The Customer shall be responsible for:

- 2.16.1** The payment of all applicable charges asset forth in this Price List.
- 2.16.2** Damage or loss of the Company’s services or equipment caused by the acts or omissions of the Customer or Authorized User, or the noncompliance by the Customer or Authorized User with these regulations, or by fire or theft or other casualty on the premises of the Customer or Authorized User, unless caused by the negligence or willful misconduct of the employees or agents of the Company.
- 2.16.3** Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company services and equipment installed on the premises of the Customer or Authorized User and the level of power, heating and air conditioning necessary to maintain the proper environment on such premises;
- 2.16.4** Obtaining, maintaining, and otherwise having full responsibility for rights-of-way and conduit necessary for installation of equipment to provide service to the Customer or authorized User from the cable building entrance or the property line of the land on which the structure in which the Customer’s Premise or End-User’s Premise is located to the applicable Premise. Any and all costs associated with the obtaining and maintaining of the rights-of-way described herein, including the costs of altering the structure to permit installation of the company-provided service or equipment, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this session prior to accepting an order for service.

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**SECTION 2 – REGULATIONS, CONT'D.****2.16 Obligations of the Customer, Cont'd.**

- 2.16.5** Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the company's services and equipment. The Customer may be required to install and maintain Company services and equipment within a hazardous areas if, in the Company's opinion, injury to Company employees or property might result from installation or maintenance by the Company.
- 2.16.6** Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of company services and equipment in any Customer or end-User Premise or the Rights-of-way for which the Customer or authorized User is responsible, and obtaining permission for Company agents or employees to enter the Customer or End-User Premise at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the services and equipment of the Company;
- 2.16.7** Making company services and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowances will be made for the period during which service is interrupted for such purposes.
- 2.16.8** Keeping the Company's services and equipment locate don the Customer's or end-User's Premise or rights-of-way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or to the locations of such services and equipment.
- 2.16.9** Customer-provided equipment on the Customer or end-User Premises, the operating personnel there, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer or authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of the Customer.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.16 Obligations of the Customer, Cont'd.**

**2.16.10** The Customer or authorized Use is responsible for ensuring that Customer-provided equipment connected to Company services and equipment is compatible with such services and equipment. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons.

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**SECTION 2 – REGULATIONS, CONT'D.****2.17 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this Price List.

**2.17.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company PIN, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company PIN is a unique identifier issued by the company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company PIN or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for services furnished to the Customer or to users authorized by the Customer to use service provided under this Price List, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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**SECTION 2 – REGULATIONS, CONT'D.****2.18 Maintenance and Testing**

**2.18.1** Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the company's services and equipment in satisfactory operating condition.

**2.18.2** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer or Authorized User is complying with the requirements set forth above for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring, in the connection of Customer-provided facilities and equipment to company-provided services and equipment. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services, equipment, and personnel from harm.

**2.19 Nonroutine Installation**

At the Customer's request, installation and/or maintenance will be performed by the Company at additional charges for non-routine situations, including but not limited to, outside regular business hours or in hazardous locations. In such cases, charges based on the Company's customary charges for similar effort and materials will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.20 Contracts**

Contracts will be used in special circumstances for Individual Case Basis ("ICB") service offerings. The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Any specific contract will be made available to similarly situated Customer that places an order within 30 days of their effective date. ICB contracts are subject to Commission review.

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**SECTION 2 – REGULATIONS, CONT'D.****2.21 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Price List by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.20.1 for the part of the service that the interruption affects.

**2.21.1 General**

- A.** A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the company under this rate sheet.
- B.** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C.** If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**SECTION 2 – REGULATIONS, CONT'D.****2.21 Allowances for Interruptions in Service, Cont'd.****2.21.2 Limitations of allowances**

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.20.3), or utilize another service provider;
- F. During any period when the customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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**SECTION 2 – REGULATIONS, CONT'D.****2.21 Allowances for Interruption in Service, Cont'd.****2.21.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.21.4 Application of Credits for Interruption in Service**

- A. Credits for interruption in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hours period shall be combined into one cumulative interruption.

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**SECTION 2 – REGULATIONS, CONT'D.**

**2.21 Allowances for Interruptions in Service, Cont'd.**

**2.21.4 Application of Credits for Interruption in Service, Cont'd.**

**D. Interruptions of 24 Hours or Less**

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

**E. Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less then 72 hours will be credited 1/5 day for each 3-hour period or fractin thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**F. Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

**2.21.5 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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**SECTION 3.0 – BASIC SERVICES AND RATES**

**3.1 Basic Service Plan – Zone 1 and 2**

**3.1.1 Elements of Service**

- Unlimited Local Calling within local calling area (as defined by BellSouth exchanges)
- Denial of call tracing
- Block repeat dialing
- Block call return
- Access to 911
- Access to operator services
- Access to Relay Services
- Availability limited to end users residing in BellSouth Density Zones 1 and 2.

**3.1.2 Basic Service Plan Rates**

Monthly Recurring Charge: \$19.99

**3.1.3 Other Charges**

<b>3.1.3.1</b> New service connection charge	\$20.00
<b>3.1.3.2</b> Reconnection charge	\$15.00
<b>3.1.3.3</b> Late payment charge	\$2.99

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**SECTION 3.0 – BASIC SERVICES AND RATES**

**3.2 Basic Service Plan – Zone 3**

**3.2.1 Elements of Service**

- Unlimited Local Calling within local calling area (as defined by BellSouth exchanges)
- Denial of call tracing
- Block repeat dialing
- Block call return
- Access to 911
- Access to operator services
- Access to Relay Services
- Availability limited to end users residing in BellSouth Density Zone 3.

**3.1.2 Basic Service Plan Rates**

Monthly Recurring Charge: \$29.99

**3.1.3 Other Charges**

**3.1.3.1** New service connection charge \$20.00

**3.1.3.2** Reconnection charge \$15.00

**3.1.3.3** Late payment charge \$2.99

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**SECTION 3.0 – BASIC SERVICES AND RATES**

**3.3 Total Solutions Package – Zone 1 and 2**

**3.2.1 Elements of Service**

- Unlimited Local Calling within local calling area (as defined by BellSouth exchanges)
- Denial of call tracing
- Block repeat dialing
- Block call return
- Access to 911
- Access to operator services
- Access to Relay Services
- Availability limited to end users residing in BellSouth Density Zone 3.

Premium Services

- Call Selector
- Call Waiting Deluxe
- Call Forwarding
- 3 Way Calling

**3.1.2 Basic Service Plan Rates**

Monthly Recurring Charge: \$29.99

**3.1.3 Other Charges**

**3.1.3.1** New service connection charge \$20.00  
**3.1.3.2** Reconnection charge \$15.00  
**3.1.3.3** Late payment charge \$2.99

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**SECTION 3.0 – BASIC SERVICES AND RATES**

**3.3 Total Solutions Package – Zone 3**

**3.2.1 Elements of Service**

- Unlimited Local Calling within local calling area (as defined by BellSouth exchanges)
- Denial of call tracing
- Block repeat dialing
- Block call return
- Access to 911
- Access to operator services
- Access to Relay Services
- Availability limited to end users residing in BellSouth Density Zone 3.

Premium Services

- Call Selector
- Call Waiting Deluxe
- Call Forwarding
- 3 Way Calling

**3.1.2 Basic Service Plan Rates**

Monthly Recurring Charge: \$39.99

**3.1.3 Other Charges**

- 3.1.3.1** New service connection charge \$20.00
- 3.1.3.2** Reconnection charge \$15.00
- 3.1.3.3** Late payment charge \$2.99

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**SECTION 4.0 –MISCELLANEOUS SERVICES AND RATES**

**4.1 Directory Assistance Services**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

**4.1.1 Basic Directory Assistance**

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located within the State.

A maximum of two (2) requested telephone numbers are allowed per call.

**A. Exemptions**

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user’s handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of “0.” Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of any agency for the blind.

**B. Allowances**

There are no call allowances for Directory Assistance Service.

**4.1.2 Rates**

**A. Basic Directory Assistance**

	<u>Rate</u>
Direct dialed, per call	\$0.95

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**SECTION 4.0 –MISCELLANEOUS SERVICES AND RATES**

**4.2 Busy Line Verification and Emergency Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per Call</u>
Busy Line Verification, each occasion	\$4.00
Emergency Interruption	\$5.00

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**SECTION 4.0 - MISCELLANEOUS SERVICES AND RATES****4.3 Directory Listing Service****4.3.1 General**

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service.

Listing services are available with all classes of main telephone exchange service.

**4.3.2 Listings****A. Primary Listing**

One listing, termed the primary listing, is included with each exchange access line and each joint user.

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**SECTION 4.0 – MISCELLANEOUS SERVICES AND RATES****4.3 Directory Listing Service (Cont'd)****4.3.2 Listings (Cont'd)****B. Additional Listings**

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

Special Types of Additional Listings include:

Duplicate Listings – A listing of another name by which the customer is known, such as a nickname, abbreviated name, a name commonly spelled in more than one way, and a name consisting of several words which the public commonly rearranges. The listing may be complete or in a cross-reference form.

Alternate Telephone Numbers – A listing which refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

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**SECTION 4.0 – MISCELLANEOUS SERVICES AND RATES****4.3 Directory Listing Service (Cont'd)****4.3.2 Listings (Cont'd)****C. Nonpublished Service**

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, even though it appears that the calling party desires the connection because of an emergency.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

**D. Nonlisted Service**

Nonlisted service means the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted service.

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**SECTION 4.0 – MISCELLANEOUS SERVICES AND RATES**

**4.3 Directory Listing Service (Cont'd)**

**4.3.3 Rates and Charges**

	<u>Per Month</u>
Primary Listings	\$0.00
Additional Listings Residence	\$1.50
Nonpublished Service Residence	\$3.00
Nonlisted Service Residence	\$2.00
Alternate Listings Residence	\$1.50

**4.4 Inside Wire Maintenance**

**4.4.1 Description**

Inside wire maintenance service is a simple way to address problems with the inside wiring and jacks for a customer’s home telephone. The service covers diagnosis and repair of the inside telephone wiring and jacks that provide dial-tone service. The service is optional.

Customers with inside wire maintenance service will not pay any labor or material charges when they need a technician to make repairs covered by the plan or for a diagnostic visit if the trouble is within the customer’s telephone set or equipment.

**4.4.2 Rates**

\$3.63 per month, per line

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**SECTION 4.0 – MISCELLANEOUS SERVICES AND RATES**

**4.5 Billing Surcharge**

**4.5.1 Description**

The Company incurs expenses to render paper invoices and process non-electronic payments. In order to maintain the lowest possible cost of service for customers electing to receive and pay invoices electronically, the Company assesses a Billing Surcharge.

**4.5.2 Rates**

\$3.63 per month, per line

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ATTACHMENT 5

Customer Name	Account No.	Year	Month Billed	Amount Billed	Charge
Abel Cabrera	(954) 7423845	2006	1	\$ 1.81	Billing Surcharge
Adolfo Ortiz	(305) 2298188	2006	1	\$ 3.63	Billing Surcharge
Adria Vega	(305) 2671105	2006	1	\$ 3.63	Billing Surcharge
Advanced Business Corp	(305) 2652162	2006	1	\$ 3.63	Billing Surcharge
Amarilis Amador	(305) 4434572	2006	1	\$ 3.63	Billing Surcharge
Amaris Morales	(305) 5579281	2006	1	\$ 3.63	Billing Surcharge
Amy Willis	(954) 4862994	2006	1	\$ 3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2006	1	\$ 3.63	Billing Surcharge
Baret Bethany	(786) 2439220	2006	1	\$ 3.63	Billing Surcharge
Barry Parrish	(954) 6314465	2006	1	\$ 3.63	Billing Surcharge
BEAUTY SUPPLY AND GROCERY	(305) 6941070	2006	1	\$ 3.63	Billing Surcharge
Behrooz Sepandi	(954) 9636554	2006	1	\$ 3.63	Billing Surcharge
Benda Louis	(305) 2456896	2006	1	\$ 3.63	Billing Surcharge
Benita Cajina	(305) 9530750	2006	1	\$ 3.63	Billing Surcharge
Bernice Byrd	(305) 9562237	2006	1	\$ 3.63	Billing Surcharge
Bertha Jones	(305) 2467059	2006	1	\$ 3.63	Billing Surcharge
Bessie Cubas	(954) 4866494	2006	1	\$ 3.63	Billing Surcharge
Betty Green	(305) 6876429	2006	1	\$ 3.63	Billing Surcharge
Betty Henley	(305) 2461706	2006	1	\$ (3.02)	Billing Surcharge
Betty Spence	(386) 9851415	2006	1	\$ 3.63	Billing Surcharge
Beverly Maslin	(954) 7331893	2006	1	\$ 3.63	Billing Surcharge
Bibi Ally	(305) 2351841	2006	1	\$ 3.63	Billing Surcharge
Bibi Mohamed	(305) 2522159	2006	1	\$ 3.63	Billing Surcharge
Blanca Arpeaga	(786) 2432962	2006	1	\$ 3.63	Billing Surcharge
Bobbie Motton	(850) 4371154	2006	1	\$ 3.63	Billing Surcharge
Bobby Kelsoe	(850) 6755158	2006	1	\$ 3.63	Billing Surcharge
bornie Ivey	(305) 6238583	2006	1	\$ 3.63	Billing Surcharge
Breanne Hornsby	(321) 7732086	2006	1	\$ 3.63	Billing Surcharge
Brenda Lee Williams	(954) 9631871	2006	1	\$ 3.63	Billing Surcharge
Brenda Perez	(305) 6217527	2006	1	\$ (1.32)	Billing Surcharge
Cesar Urquiaga	(954) 4544385	2006	1	\$ 3.63	Billing Surcharge
Cesar Urquiaga	(954) 4544385	2006	1	\$ 3.63	Billing Surcharge
Changing Your Life Ministries	(954) 7339700	2006	1	\$ 3.63	Billing Surcharge
Chanika Myers	(305) 9531347	2006	1	\$ 3.63	Billing Surcharge
Debra St.louis	(305) 8910966	2006	1	\$ 3.63	Billing Surcharge
Diane Donaldson	(305) 2459430	2006	1	\$ 3.63	Billing Surcharge
Donald Jackson	(386) 6737808	2006	1	\$ 3.63	Billing Surcharge
Donna Clemencich	(954) 3415964	2006	1	\$ 3.63	Billing Surcharge
Donna Frazier	(561) 3923793	2006	1	\$ 3.63	Billing Surcharge
Donna Moore	(954) 7397295	2006	1	\$ 3.63	Billing Surcharge
Donna Reid	(954) 7647973	2006	1	\$ 3.63	Billing Surcharge
Donovan Sutherland	(305) 9492535	2006	1	\$ 3.63	Billing Surcharge
Dori Blau	(954) 4562555	2006	1	\$ 3.63	Billing Surcharge
Dorothy Prime	(305) 6915817	2005	1	\$ 1.95	Billing Surcharge
Esperanza Trujillo	(305) 6387023	2006	1	\$ 3.63	Billing Surcharge
Gail Carsson	(954) 4583190	2006	1	\$ 3.63	Billing Surcharge
Huneiti Shaker	(305) 6200281	2006	1	\$ 3.63	Billing Surcharge
Joseph Hankerson	(954) 7645488	2006	1	\$ 3.63	Billing Surcharge
Sair Sayed	(305) 2711657	2006	1	\$ 3.63	Billing Surcharge
Urban Style	(305) 2349950	2006	1	\$ 3.63	Billing Surcharge
Urban Style	(305) 2349950	2006	1	\$ 3.63	Billing Surcharge
USA Wireless (Mike)	(305) 3831603	2006	1	\$ 7.26	Billing Surcharge
USA Wireless (Mike)	(305) 3831603	2006	1	\$ 7.26	Billing Surcharge
USA Wireless (Mike)	(954) 9359566	2006	1	\$ 10.89	Billing Surcharge
USA Wireless (Mike)	(954) 9359566	2006	1	\$ 10.89	Billing Surcharge
Ziad Dib	(305) 5592823	2006	1	\$ 3.63	Billing Surcharge
Adams Bernadette	(954) 9873784	2006	1	\$ 3.63	Wire Center Charge
Adys Hernandez	(305) 2624582	2006	1	\$ 3.63	Wire Center Charge
Beatriz Olortegui	(305) 5961696	2006	1	\$ 3.63	Wire Center Charge
Benita Cerron	(954) 9298160	2006	1	\$ 3.63	Wire Center Charge
Bernardo Garcia	(305) 8282160	2006	1	\$ 3.63	Wire Center Charge
Bertha Barrueta	(305) 2234312	2006	1	\$ 3.63	Wire Center Charge

Bessie Ramsey	(954) 7638137	2006	1	\$	3.63	Wire Center Charge
Betty Castillo	(954) 7216015	2006	1	\$	3.63	Wire Center Charge
Betty Dennis	(305) 7570761	2006	1	\$	3.63	Wire Center Charge
Betty Ward	(954) 4865458	2006	1	\$	3.63	Wire Center Charge
Beverly Cifonelli	(386) 7678433	2006	1	\$	3.63	Wire Center Charge
Beverly Edwards	(954) 7830569	2006	1	\$	3.63	Wire Center Charge
Cenniel Washington Jr	(954) 7913895	2006	1	\$	3.63	Wire Center Charge
Dorothy Prime	(305) 6915817	2005	1	\$	3.63	Wire Center Charge
Brad Bejamin	(954) 4910375	2006	2	\$	3.63	Billing Surcharge
Dorothy Prime	(305) 6915817	2005	2	\$	1.95	Billing Surcharge
Stickney Gregory	(954) 6778015	2005	2	\$	3.63	Billing Surcharge
Zonya Mitchell	(305) 6243350	2005	2	\$	3.63	Billing Surcharge
Cericka Towell	(954) 7919876	2006	2	\$	3.63	Wire Center Charge
Diane Davis	(305) 6369843	2005	2	\$	3.63	Wire Center Charge
Dorothy Prime	(305) 6915817	2005	2	\$	3.63	Wire Center Charge
Erika Bell	(305) 2306054	2005	2	\$	3.63	Wire Center Charge
Joyner Ena	(305) 6960995	2005	2	\$	3.63	Wire Center Charge
Una Adams	(954) 7249259	2005	2	\$	3.63	Wire Center Charge
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	3	\$	3.63	Billing Surcharge
Abraham Sanders	(954) 9658401	2005	3	\$	7.26	Billing Surcharge
Aous Awida	(305) 2355886	2005	3	\$	3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2005	3	\$	3.63	Billing Surcharge
Dorothy Prime	(305) 6915817	2005	3	\$	1.95	Billing Surcharge
Esperanza Trujillo	(305) 6387023	2005	3	\$	3.63	Billing Surcharge
Guerlande Larrier	(954) 5840591	2005	3	\$	3.63	Billing Surcharge
Guerline Estelhomme	(954) 5630395	2005	3	\$	3.63	Billing Surcharge
Huneiti Shaker	(305) 6200281	2005	3	\$	3.63	Billing Surcharge
Joseph Hankerson	(954) 7645488	2005	3	\$	3.63	Billing Surcharge
Joseph Reyes	(305) 3872682	2005	3	\$	3.63	Billing Surcharge
Marleen Aovida	(561) 8620034	2005	3	\$	3.63	Billing Surcharge
Marlyse Macean	(954) 2275431	2005	3	\$	3.63	Billing Surcharge
Noor Wireless Communications	(305) 6516788	2005	3	\$	7.26	Billing Surcharge
Sibco Auto Electric	(305) 2645092	2005	3	\$	7.26	Billing Surcharge
Simone Rolle	(954) 9860917	2005	3	\$	3.63	Billing Surcharge
Stevie Hall	(305) 2464177	2005	3	\$	3.63	Billing Surcharge
Stickney Gregory	(954) 6778015	2005	3	\$	3.63	Billing Surcharge
Urban Style	(305) 2349950	2005	3	\$	3.63	Billing Surcharge
Usama Karaki	(305) 9452611	2005	3	\$	3.63	Billing Surcharge
Wanda Masterson	(561) 9637490	2005	3	\$	3.63	Billing Surcharge
Wanda Rabelo	(305) 2584137	2005	3	\$	7.26	Billing Surcharge
Zonya Mitchell	(305) 6243350	2005	3	\$	3.63	Billing Surcharge
Anwar Najjar	(305) 3806463	2005	3	\$	7.26	Wire Center Charge
Cellular Land	(305) 8568866	2005	3	\$	7.26	Wire Center Charge
Diane Davis	(305) 6369843	2005	3	\$	3.63	Wire Center Charge
Dorothy Prime	(305) 6915817	2005	3	\$	3.63	Wire Center Charge
Dry Cleaners Engineering	(305) 7746625	2005	3	\$	7.26	Wire Center Charge
Erika Bell	(305) 2306054	2005	3	\$	3.63	Wire Center Charge
Gail Carsson	(954) 4583190	2005	3	\$	3.63	Wire Center Charge
GUADALUPE DIAZ	(305) 2731167	2005	3	\$	7.26	Wire Center Charge
Joyner Ena	(305) 6960995	2005	3	\$	3.63	Wire Center Charge
Mustafa Abdula	(305) 2253733	2005	3	\$	3.63	Wire Center Charge
Patricia Valenza	(305) 5563436	2005	3	\$	3.63	Wire Center Charge
Sair Sayed	(305) 2711657	2005	3	\$	3.63	Wire Center Charge
Una Adams	(954) 7249259	2005	3	\$	3.63	Wire Center Charge
Zakaria Badat	(305) 3864021	2005	3	\$	3.63	Wire Center Charge
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	4	\$	3.63	Billing Surcharge
Abraham Sanders	(954) 9658401	2005	4	\$	3.63	Billing Surcharge
Ada Times	(305) 6938185	2005	4	\$	3.63	Billing Surcharge
Aous Awida	(305) 2355886	2005	4	\$	3.63	Billing Surcharge
April Kanipe	(305) 2573083	2005	4	\$	3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2005	4	\$	3.63	Billing Surcharge
Cellular Land	(305) 8568866	2005	4	\$	7.26	Billing Surcharge
Cesar Valles	(305) 5419780	2005	4	\$	3.63	Billing Surcharge
Diane Donaldson	(305) 2459430	2005	4	\$	7.26	Billing Surcharge
Dry Cleaners Engineering	(305) 7746625	2005	4	\$	7.26	Billing Surcharge



Dry Cleaners USA	(954) 4767727	2005	4	\$	7.26	Billing Surcharge
Esperanza Trujillo	(305) 6387023	2005	4	\$	3.63	Billing Surcharge
Gail Carsson	(954) 4583190	2005	4	\$	3.63	Billing Surcharge
GUADALUPE DIAZ	(305) 2731167	2005	4	\$	3.63	Billing Surcharge
Guerline Normil	(954) 6898931	2005	4	\$	3.63	Billing Surcharge
Guerline Saintange	(954) 5812136	2005	4	\$	3.63	Billing Surcharge
Huneiti Shaker	(305) 6200281	2005	4	\$	3.63	Billing Surcharge
Joseph Hankerson	(954) 7645488	2005	4	\$	3.63	Billing Surcharge
Joseph Reyes	(305) 3872682	2005	4	\$	3.63	Billing Surcharge
Marleen Aovida	(561) 8620034	2005	4	\$	3.63	Billing Surcharge
Noor Wireless Communications	(305) 6516788	2005	4	\$	7.26	Billing Surcharge
Patricia Valenza	(305) 5563436	2005	4	\$	3.63	Billing Surcharge
Sair Sayed	(305) 2711657	2005	4	\$	3.63	Billing Surcharge
Sibco Auto Electric	(305) 2645092	2005	4	\$	7.26	Billing Surcharge
Stickney Gregory	(954) 6778015	2005	4	\$	3.63	Billing Surcharge
Urban Style	(305) 2349950	2005	4	\$	3.63	Billing Surcharge
Wallie & Denise Sharp	(305) 9485679	2005	4	\$	3.63	Billing Surcharge
Zakaria Badat	(305) 3864021	2005	4	\$	3.63	Billing Surcharge
Zonya Mitchell	(305) 6243350	2005	4	\$	3.63	Billing Surcharge
Alberto & Nora Crespo	(305) 4089665	2005	4	\$	3.63	Wire Center Charge
Anwar Najjar	(305) 3806463	2005	4	\$	3.63	Wire Center Charge
Diane Davis	(305) 6369843	2005	4	\$	3.63	Wire Center Charge
Erika Bell	(305) 2306054	2005	4	\$	3.63	Wire Center Charge
Joyner Ena	(305) 6960995	2005	4	\$	3.63	Wire Center Charge
Marlyse Macean	(954) 2275431	2005	4	\$	3.63	Wire Center Charge
Mustafa Abdula	(305) 2253733	2005	4	\$	3.63	Wire Center Charge
Simone Rolle	(954) 9860917	2005	4	\$	3.63	Wire Center Charge
Una Adams	(954) 7249259	2005	4	\$	3.63	Wire Center Charge
Usama Karaki	(305) 9452611	2005	4	\$	3.63	Wire Center Charge
Abraham Sanders	(954) 9658401	2005	5	\$	3.63	Billing Surcharge
Ada Times	(305) 6938185	2005	5	\$	3.63	Billing Surcharge
April Kanipe	(305) 2573083	2005	5	\$	3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2005	5	\$	3.63	Billing Surcharge
Cellular Land	(305) 8568866	2005	5	\$	7.26	Billing Surcharge
Diane Donaldson	(305) 2459430	2005	5	\$	3.63	Billing Surcharge
Dry Clean USA	(954) 4767727	2005	5	\$	7.26	Billing Surcharge
Dry Cleaners Engineering	(305) 7746625	2005	5	\$	7.26	Billing Surcharge
Gail Carsson	(954) 4583190	2005	5	\$	3.63	Billing Surcharge
GUADALUPE DIAZ	(305) 2731167	2005	5	\$	3.63	Billing Surcharge
Joyner Ena	(305) 6960995	2005	5	\$	9.55	Billing Surcharge
Lasandra Shell	(954) 9645316	2005	5	\$	3.63	Billing Surcharge
Sair Sayed	(305) 2711657	2005	5	\$	3.63	Billing Surcharge
Wallie & Denise Sharp	(305) 9485679	2005	5	\$	3.63	Billing Surcharge
Wanda Rabelo	(305) 2584137	2005	5	\$	3.63	Billing Surcharge
Zakaria Badat	(305) 3864021	2005	5	\$	3.63	Billing Surcharge
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	5	\$	3.63	Wire Center Charge
Alberto & Nora Crespo	(305) 4089665	2005	5	\$	3.63	Wire Center Charge
Anwar Najjar	(305) 3806463	2005	5	\$	3.63	Wire Center Charge
Aous Awida	(305) 2355886	2005	5	\$	3.63	Wire Center Charge
Diane Davis	(305) 6369843	2005	5	\$	3.63	Wire Center Charge
Esperanza Trujillo	(305) 6387023	2005	5	\$	3.63	Wire Center Charge
Joseph Hankerson	(954) 7645488	2005	5	\$	3.63	Wire Center Charge
Marleen Aovida	(561) 8620034	2005	5	\$	3.63	Wire Center Charge
Marlyse Macean	(954) 2275431	2005	5	\$	3.63	Wire Center Charge
Mustafa Abdula	(305) 2253733	2005	5	\$	3.63	Wire Center Charge
Noor Wireless Communications	(305) 6516788	2005	5	\$	7.26	Wire Center Charge
Shanequa Veal	(305) 2472982	2005	5	\$	3.63	Wire Center Charge
Sibco Auto Electric	(305) 2645092	2005	5	\$	7.26	Wire Center Charge
Simone Rolle	(954) 9860917	2005	5	\$	3.63	Wire Center Charge
Una Adams	(954) 7249259	2005	5	\$	3.63	Wire Center Charge
Usama Karaki	(305) 9452611	2005	5	\$	3.63	Wire Center Charge
Ada Times	(305) 6814370	2005	6	\$	3.63	Billing Surcharge
Ada Times	(305) 6938185	2005	6	\$	3.63	Billing Surcharge
Alberto & Nora Crespo	(305) 4089665	2005	6	\$	3.63	Billing Surcharge
Anwar Najjar	(305) 3806463	2005	6	\$	3.63	Billing Surcharge

Cesar Peratita	(305) 4129272	2005	6	\$	3.63	Billing Surcharge
Cesar Valles	(305) 5419780	2005	6	\$	3.63	Billing Surcharge
Diane Davis	(305) 6369843	2005	6	\$	3.63	Billing Surcharge
Dry Clean USA	(954) 4767727	2005	6	\$	7.26	Billing Surcharge
GUADALUPE DIAZ	(305) 2731167	2005	6	\$	3.63	Billing Surcharge
Guerline Normil	(954) 6898931	2005	6	\$	3.63	Billing Surcharge
Joyner Ena	(305) 6960995	2005	6	\$	7.26	Billing Surcharge
Una Adams		2005	6	\$	(2.90)	Billing Surcharge
Usama Karaki	(305) 9452611	2005	6	\$	(1.56)	Billing Surcharge
Wallie & Denise Sharp	(305) 9485679	2005	6	\$	3.63	Billing Surcharge
Wanda Masterson	(561) 9637490	2005	6	\$	3.63	Billing Surcharge
Zoila Lopez	(305) 6242927	2005	6	\$	7.26	Billing Surcharge
Zoraida Alvarez	(305) 8849976	2005	6	\$	3.63	Billing Surcharge
Zuhjely Diaz	(305) 2462778	2005	6	\$	3.63	Billing Surcharge
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	6	\$	3.63	Wire Center Charge
Cellular Land	(305) 8568866	2005	6	\$	7.26	Wire Center Charge
Dry Cleaners Engineering	(305) 7746625	2005	6	\$	7.26	Wire Center Charge
Esperanza Trujillo	(305) 6387023	2005	6	\$	3.63	Wire Center Charge
Gail Carsson	(954) 4583190	2005	6	\$	3.63	Wire Center Charge
Joseph Hankerson	(954) 7645488	2005	6	\$	3.63	Wire Center Charge
Lasandra Shell	(954) 9645316	2005	6	\$	3.63	Wire Center Charge
Marleen Aovida	(561) 8620034	2005	6	\$	3.63	Wire Center Charge
Mustafa Abdula	(305) 2253733	2005	6	\$	3.63	Wire Center Charge
Noor Wireless Communications	(305) 6516788	2005	6	\$	7.26	Wire Center Charge
Sair Sayed	(305) 2711657	2005	6	\$	3.63	Wire Center Charge
Shanequa Veal	(305) 2472982	2005	6	\$	3.63	Wire Center Charge
Sibco Auto Electric	(305) 2645092	2005	6	\$	7.26	Wire Center Charge
Simone Rolle	(954) 9860917	2005	6	\$	3.63	Wire Center Charge
Zakaria Badat	(305) 3864021	2005	6	\$	3.63	Wire Center Charge
Abraham Sanders	(954) 9658401	2005	7	\$	3.63	Billing Surcharge
Adam Berry	(305) 6379710	2005	7	\$	7.26	Billing Surcharge
Alberto & Nora Crespo	(305) 4089665	2005	7	\$	3.63	Billing Surcharge
Anwar Najjar	(305) 3806463	2005	7	\$	3.63	Billing Surcharge
April Jones	(850) 9444661	2005	7	\$	3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2005	7	\$	3.63	Billing Surcharge
Cellular Land	(305) 8568866	2005	7	\$	7.26	Billing Surcharge
Gail Carsson	(954) 4583190	2005	7	\$	3.63	Billing Surcharge
Joyner Ena	(305) 6960995	2005	7	\$	7.26	Billing Surcharge
Mustafa Abdula	(305) 2253733	2005	7	\$	3.63	Billing Surcharge
Simone Rolle	(954) 9860917	2005	7	\$	3.63	Billing Surcharge
USA Cingular Wireless (Ty)	(954) 4308898	2005	7	\$	7.26	Billing Surcharge
USA Cingular Wireless(nestor)	(305) 4459709	2005	7	\$	47.19	Billing Surcharge
USA WIRELESS (jameel)	(305) 2698560	2005	7	\$	7.26	Billing Surcharge
USA Wireless (Mercado)	(305) 8214000	2005	7	\$	7.26	Billing Surcharge
Usama Karaki	(305) 9452611	2005	7	\$	7.26	Billing Surcharge
Wallie & Denise Sharp	(305) 9485679	2005	7	\$	3.63	Billing Surcharge
Wanda Masterson	(561) 9637490	2005	7	\$	3.63	Billing Surcharge
Zoila Lopez	(305) 6242927	2005	7	\$	3.63	Billing Surcharge
Zoraida Alvarez	(305) 8849976	2005	7	\$	3.63	Billing Surcharge
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	7	\$	3.63	Wire Center Charge
Diane Davis		2005	7	\$	(3.02)	Wire Center Charge
Dry Clean USA	(954) 4767727	2005	7	\$	7.26	Wire Center Charge
Dry Cleaners Engineering		2005	7	\$	1.47	Wire Center Charge
Esperanza Trujillo	(305) 6387023	2005	7	\$	3.63	Wire Center Charge
GUADALUPE DIAZ	(305) 2731167	2005	7	\$	3.63	Wire Center Charge
Hugo Teck Lopez	(305) 2350831	2005	7	\$	3.63	Wire Center Charge
Joseph Hankerson	(954) 7645488	2005	7	\$	3.63	Wire Center Charge
Marleen Aovida	(561) 8620034	2005	7	\$	3.63	Wire Center Charge
Noor Wireless Communications	(305) 6516788	2005	7	\$	7.26	Wire Center Charge
Ramon Vazques	(561) 3922138	2005	7	\$	3.63	Wire Center Charge
Sair Sayed	(305) 2711657	2005	7	\$	3.63	Wire Center Charge
Shanequa Veal	(305) 2472982	2005	7	\$	3.63	Wire Center Charge
Sibco Auto Electric	(305) 2645092	2005	7	\$	7.26	Wire Center Charge
Una Adams	(954) 7249259	2005	7	\$	3.63	Wire Center Charge
USA Wireless (Ali)	(305) 5924020	2005	7	\$	10.89	Wire Center Charge

Usa Wireless (chris)(m)	(305) 8277888	2005	7	\$	14.52	Wire Center Charge
Usa Wireless (sima)	(305) 5328848	2005	7	\$	10.89	Wire Center Charge
Zakaria Badat	(305) 3864021	2005	7	\$	3.63	Wire Center Charge
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	8	\$	3.63	Billing Surcharge
Actaven Johnson	(305) 2459642	2005	8	\$	7.26	Billing Surcharge
Ada Times	(305) 6814370	2005	8	\$	3.63	Billing Surcharge
Ada Times	(305) 6938185	2005	8	\$	3.63	Billing Surcharge
Alberto & Nora Crespo	(305) 4089665	2005	8	\$	(1.56)	Billing Surcharge
Anwar Najjar	(305) 3806463	2005	8	\$	3.63	Billing Surcharge
April Jones	(850) 9444661	2005	8	\$	3.63	Billing Surcharge
Arah Williams	(386) 2581807	2005	8	\$	3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2005	8	\$	3.63	Billing Surcharge
Cesar Valles	(305) 5419780	2005	8	\$	3.63	Billing Surcharge
Diane Donaldson	(305) 2459430	2005	8	\$	3.63	Billing Surcharge
Dry Clean USA	(954) 4767727	2005	8	\$	1.95	Billing Surcharge
Dry Clean Usa	(954) 9431265	2005	8	\$	7.26	Billing Surcharge
Dry Cleaners Engineering	(954) 8937389	2005	8	\$	(1.32)	Billing Surcharge
Esperanza Trujillo	(305) 6387023	2005	8	\$	3.63	Billing Surcharge
GUADALUPE DIAZ	(305) 2731167	2005	8	\$	3.63	Billing Surcharge
Guerlande Larrier	(954) 5840591	2005	8	\$	3.63	Billing Surcharge
Guillermo Bertran	(305) 4084880	2005	8	\$	7.26	Billing Surcharge
Huneiti Shaker	(305) 6200281	2005	8	\$	3.63	Billing Surcharge
Joseph Hankerson	(954) 7645488	2005	8	\$	3.63	Billing Surcharge
Joyner Ena	(305) 6960995	2005	8	\$	7.26	Billing Surcharge
Noor Wireless Communications	(305) 6516788	2005	8	\$	7.26	Billing Surcharge
Ramon Vazques	(561) 3922138	2005	8	\$	3.63	Billing Surcharge
Sair Sayed	(305) 2711657	2005	8	\$	3.63	Billing Surcharge
Shanequa Veal	(305) 2486818	2005	8	\$	3.63	Billing Surcharge
Sibco Auto Electric	(305) 2645092	2005	8	\$	7.26	Billing Surcharge
Una Adams	(954) 7249259	2005	8	\$	3.63	Billing Surcharge
Urban Style	(305) 2349950	2005	8	\$	3.63	Billing Surcharge
USA Cingular Wireless (Ty)	(954) 4308898	2005	8	\$	7.26	Billing Surcharge
USA Cingular Wireless(nestor)	(305) 4459709	2005	8	\$	47.19	Billing Surcharge
USA Wireless ( Marwan)	(305) 3862666	2005	8	\$	10.89	Billing Surcharge
Usa Wireless (ali)	(305) 2555557	2005	8	\$	7.26	Billing Surcharge
USA Wireless (Ali)	(305) 5924020	2005	8	\$	10.89	Billing Surcharge
USA Wireless (Ali)	(305) 7526511	2005	8	\$	10.89	Billing Surcharge
USA Wireless (ali)(m)	(305) 4874816	2005	8	\$	10.89	Billing Surcharge
Usa Wireless (chris)(m)	(305) 8277888	2005	8	\$	4.36	Billing Surcharge
USA WIRELESS (jameel)	(305) 2698560	2005	8	\$	7.26	Billing Surcharge
Usa Wireless (mercado)	(305) 2429210	2005	8	\$	3.63	Billing Surcharge
USA Wireless (Mercado)	(305) 8214000	2005	8	\$	7.26	Billing Surcharge
Usa Wireless (mike)	(305) 2555355	2005	8	\$	10.89	Billing Surcharge
USA Wireless (Mike)	(305) 3831603	2005	8	\$	7.26	Billing Surcharge
USA Wireless (Mike)	(954) 9359566	2005	8	\$	10.89	Billing Surcharge
Usa Wireless (sima)	(305) 5328848	2005	8	\$	10.89	Billing Surcharge
Usama Karaki	(305) 9452611	2005	8	\$	3.63	Billing Surcharge
Veillard Rita	(954) 7210291	2005	8	\$	3.63	Billing Surcharge
Wanda Rabelo	(305) 2584137	2005	8	\$	3.63	Billing Surcharge
Zakaria Badat	(305) 3864021	2005	8	\$	3.63	Billing Surcharge
Zoila Lopez	(305) 6242927	2005	8	\$	3.63	Billing Surcharge
Zoraida Alvarez	(305) 8849976	2005	8	\$	3.63	Billing Surcharge
Zoraya Marrero	(305) 8182374	2005	8	\$	3.63	Billing Surcharge
Zuhjely Diaz	(305) 2462778	2005	8	\$	3.63	Billing Surcharge
Cellular Land	(305) 8568866	2005	8	\$	7.26	Wire Center Charge
DAVID RINA	(954) 7393425	2005	8	\$	7.26	Wire Center Charge
Gail Carsson	(954) 4583190	2005	8	\$	3.63	Wire Center Charge
Hugo Teck Lopez	(305) 2350831	2005	8	\$	3.63	Wire Center Charge
Mustafa Abdula	(305) 2253733	2005	8	\$	3.63	Wire Center Charge
Pizzeria	(305) 6650093	2005	8	\$	7.26	Wire Center Charge
Simone Rolle	(954) 9860917	2005	8	\$	3.63	Wire Center Charge
USA Wireless (mike)	(305) 6702818	2005	8	\$	10.89	Wire Center Charge
Abraham Sanders	(954) 9658401	2005	9	\$	3.63	Billing Surcharge
Alberto & Nora Crespo	(305) 4089665	2005	9	\$	0.11	Billing Surcharge
Anwar Najjar	(305) 3806463	2005	9	\$	3.63	Billing Surcharge

April Newman	(305) 2452189	2005	9	\$	7.26	Billing Surcharge
Cesar Valles	(305) 5419780	2005	9	\$	3.63	Billing Surcharge
DAVID REINA	(954) 7393425	2005	9	\$	3.63	Billing Surcharge
Diane Donaldson	(305) 2459430	2005	9	\$	3.63	Billing Surcharge
Dry Clean Usa	(954) 9431265	2005	9	\$	7.26	Billing Surcharge
Dry Cleaners Engineering	(954) 8937389	2005	9	\$	3.63	Billing Surcharge
Esperanza Trujillo	(305) 6387023	2005	9	\$	3.63	Billing Surcharge
Hugo Teck Lopez	(305) 2350831	2005	9	\$	3.63	Billing Surcharge
Huneiti Shaker	(305) 6200281	2005	9	\$	3.63	Billing Surcharge
Joseph Hankerson	(954) 7645488	2005	9	\$	3.63	Billing Surcharge
Joyner Ena	(305) 6960995	2005	9	\$	7.26	Billing Surcharge
Mustafa Abdula	(305) 2253733	2005	9	\$	3.63	Billing Surcharge
Noor Wireless Communications	(305) 6516788	2005	9	\$	7.26	Billing Surcharge
Pizzaria	(305) 6650093	2005	9	\$	7.26	Billing Surcharge
Ramon Vazques	(561) 3922138	2005	9	\$	3.63	Billing Surcharge
Shanequa Veal	(305) 2486818	2005	9	\$	2.43	Billing Surcharge
Simone Rolle	(954) 9860917	2005	9	\$	3.63	Billing Surcharge
Una Adams	(954) 7249259	2005	9	\$	3.63	Billing Surcharge
Urban Style	(305) 2349950	2005	9	\$	3.63	Billing Surcharge
USA Cingular Wireless (Ty)	(954) 4308898	2005	9	\$	7.26	Billing Surcharge
USA Cingular Wireless(nestor)	(305) 4459709	2005	9	\$	47.19	Billing Surcharge
Usa Wireless (ali)	(305) 2555557	2005	9	\$	7.26	Billing Surcharge
USA Wireless (Ali)	(305) 5924020	2005	9	\$	10.89	Billing Surcharge
USA Wireless (Ali)	(305) 7526511	2005	9	\$	10.89	Billing Surcharge
USA Wireless (ali)(m)	(305) 4874816	2005	9	\$	10.89	Billing Surcharge
USA WIRELESS (jameel)	(305) 2698560	2005	9	\$	7.26	Billing Surcharge
USA Wireless (Mercado)	(305) 8214000	2005	9	\$	7.26	Billing Surcharge
USA Wireless (Mike)	(305) 3831603	2005	9	\$	7.26	Billing Surcharge
USA Wireless (Mike)	(954) 7499008	2005	9	\$	10.89	Billing Surcharge
USA Wireless (Mike)	(954) 9359566	2005	9	\$	10.89	Billing Surcharge
Usama Karaki	(305) 9452611	2005	9	\$	3.63	Billing Surcharge
Veillard Rita	(954) 7210291	2005	9	\$	3.63	Billing Surcharge
Zoila Lopez	(305) 6242927	2005	9	\$	3.63	Billing Surcharge
Dry Clean USA	(954) 4767727	2005	9	\$	3.63	Wire Center Charge
Gail Carsson	(954) 4583190	2005	9	\$	3.63	Wire Center Charge
GUADALUPE DIAZ	(305) 2731167	2005	9	\$	3.63	Wire Center Charge
Sair Sayed	(305) 2711657	2005	9	\$	3.63	Wire Center Charge
Usa Wireless (chris)(m)	(305) 8277888	2005	9	\$	10.89	Wire Center Charge
Usa Wireless (mercado)	(305) 2429210	2005	9	\$	3.63	Wire Center Charge
Usa Wireless (mike)	(305) 2555355	2005	9	\$	10.89	Wire Center Charge
USA Wireless (mike)	(305) 6702818	2005	9	\$	10.89	Wire Center Charge
Usa Wireless (sima)	(305) 5328848	2005	9	\$	10.89	Wire Center Charge
Usa Wireless (sima)	(954) 4415835	2005	9	\$	7.26	Wire Center Charge
Ada Times	(305) 6814370	2005	10	\$	3.63	Billing Surcharge
Ada Times	(305) 6938185	2005	10	\$	3.63	Billing Surcharge
Alberto & Nora Crespo	(305) 4089665	2005	10	\$	7.26	Billing Surcharge
Anwar Najjar	(305) 3806463	2005	10	\$	3.63	Billing Surcharge
April Newman	(305) 2452189	2005	10	\$	3.63	Billing Surcharge
Arrie Thrasher	(305) 6941919	2005	10	\$	3.63	Billing Surcharge
Cesar Valles	(305) 5419780	2005	10	\$	3.63	Billing Surcharge
Diane Donaldson	(305) 2459430	2005	10	\$	3.63	Billing Surcharge
Dry Clean USA	(954) 4767727	2005	10	\$	9.43	Billing Surcharge
Dry Cleaners Engineering	(954) 8937389	2005	10	\$	3.63	Billing Surcharge
Gail Carsson	(954) 4583190	2005	10	\$	3.63	Billing Surcharge
GUADALUPE DIAZ	(305) 2731167	2005	10	\$	3.63	Billing Surcharge
Guerlande Larrier	(954) 5840591	2005	10	\$	3.63	Billing Surcharge
Guillermo Bertran	(305) 4084880	2005	10	\$	(0.59)	Billing Surcharge
Joseph Rodman	(954) 4553280	2005	10	\$	3.63	Billing Surcharge
Joyner Ena	(305) 6960995	2005	10	\$	7.26	Billing Surcharge
Mustafa Abdula	(305) 2253733	2005	10	\$	0.50	Billing Surcharge
Shanequa Veal	(305) 2486818	2005	10	\$	3.63	Billing Surcharge
USA Cingular Wireless (Ty)	(954) 4308898	2005	10	\$	7.26	Billing Surcharge
USA Cingular Wireless(nestor)	(305) 4459709	2005	10	\$	47.19	Billing Surcharge
USA Wireless (ali)(m)	(305) 4874816	2005	10	\$	10.89	Billing Surcharge
Usa Wireless (chris)(m)	(305) 8277888	2005	10	\$	10.89	Billing Surcharge

ISA WIRELESS (jameel)	(305) 2698560	2005	10	\$	7.26	Billing Surcharge
Isa Wireless (mercado)	(305) 2429210	2005	10	\$	3.63	Billing Surcharge
ISA Wireless (mercado)	(305) 3862666	2005	10	\$	10.89	Billing Surcharge
ISA Wireless (Mercado)	(305) 8214000	2005	10	\$	7.26	Billing Surcharge
Isa Wireless (mike)	(305) 2555355	2005	10	\$	10.89	Billing Surcharge
ISA Wireless (mike)	(305) 6702899	2005	10	\$	10.89	Billing Surcharge
Isa Wireless (sima)	(305) 5328848	2005	10	\$	10.89	Billing Surcharge
Jsama Karaki	(305) 9452611	2005	10	\$	3.63	Billing Surcharge
Zoila Lopez	(305) 6242927	2005	10	\$	3.63	Billing Surcharge
Zoraya Marrero	(305) 6811517	2005	10	\$	3.63	Billing Surcharge
Zuhjely Diaz	(305) 2462778	2005	10	\$	7.26	Billing Surcharge
DAVID REINA	(954) 7393425	2005	10	\$	3.63	Wire Center Charge
Esperanza Trujillo	(305) 6387023	2005	10	\$	3.63	Wire Center Charge
Hugo Teck Lopez	(305) 2350831	2005	10	\$	3.63	Wire Center Charge
Joseph Hankerson	(954) 7645488	2005	10	\$	3.63	Wire Center Charge
Moore Wireless Communications	(305) 6516788	2005	10	\$	7.26	Wire Center Charge
Pizzeria	(305) 6650093	2005	10	\$	7.26	Wire Center Charge
Sair Sayed	(305) 2711657	2005	10	\$	3.63	Wire Center Charge
Simone Rolle	(954) 9860917	2005	10	\$	3.63	Wire Center Charge
Una Adams	(954) 7249259	2005	10	\$	3.63	Wire Center Charge
USA Wireless (Ali)	(305) 5924411	2005	10	\$	10.89	Wire Center Charge
USA Wireless (Ali)	(305) 7526511	2005	10	\$	10.89	Wire Center Charge
USA Wireless (Mike)	(305) 3831603	2005	10	\$	7.26	Wire Center Charge
USA Wireless (Mike)	(954) 7499008	2005	10	\$	10.89	Wire Center Charge
USA Wireless (Mike)	(954) 9359566	2005	10	\$	10.89	Wire Center Charge
Usa Wireless (sima)	(954) 4415835	2005	10	\$	7.26	Wire Center Charge
Abraham Sanders	(954) 9658401	2005	11	\$	3.63	Billing Surcharge
April Newman	(305) 2452189	2005	11	\$	3.63	Billing Surcharge
Dry Clean Usa	(954) 9431265	2005	11	\$	7.26	Billing Surcharge
Esperanza Trujillo	(305) 6387023	2005	11	\$	3.63	Billing Surcharge
Huneiti Shaker	(305) 6200281	2005	11	\$	3.63	Billing Surcharge
Joseph Hankerson	(954) 7645488	2005	11	\$	3.63	Billing Surcharge
Pizzeria	(305) 6650093	2005	11	\$	7.26	Billing Surcharge
Sair Sayed	(305) 2711657	2005	11	\$	3.63	Billing Surcharge
Urban Style	(305) 2349950	2005	11	\$	3.63	Billing Surcharge
USA Cingular Wireless (Ty)	(954) 4308898	2005	11	\$	7.26	Billing Surcharge
USA Cingular Wireless(nestor)	(305) 4459709	2005	11	\$	47.19	Billing Surcharge
USA Wireless (Mercado)	(305) 8214000	2005	11	\$	7.26	Billing Surcharge
USA Wireless (Mike)	(305) 3831603	2005	11	\$	7.26	Billing Surcharge
USA Wireless (Mike)	(954) 9359566	2005	11	\$	10.89	Billing Surcharge
Zoila Lopez	(305) 6242927	2005	11	\$	3.63	Billing Surcharge
DAVID REINA	(954) 7393425	2005	11	\$	3.63	Wire Center Charge
Dry Clean USA	(954) 4767727	2005	11	\$	7.26	Wire Center Charge
Dry Cleaners Engineering	(954) 8937389	2005	11	\$	3.63	Wire Center Charge
Gail Carsson	(954) 4583190	2005	11	\$	3.63	Wire Center Charge
GUADALUPE DIAZ	(305) 2731167	2005	11	\$	3.63	Wire Center Charge
Hugo Teck Lopez	(305) 2350831	2005	11	\$	3.63	Wire Center Charge
Mustafa Abdula	(305) 2253733	2005	11	\$	3.63	Wire Center Charge
Shanequa Veal	(305) 2486818	2005	11	\$	3.63	Wire Center Charge
Usa Wireless (chris)(m)	(305) 8277888	2005	11	\$	10.89	Wire Center Charge
Usa Wireless (mercado)	(305) 2429210	2005	11	\$	3.63	Wire Center Charge
Usa Wireless (mike)	(305) 2555355	2005	11	\$	10.89	Wire Center Charge
Usa Wireless (sima)	(305) 5328848	2005	11	\$	14.63	Wire Center Charge
Abraham Sanders	(954) 9658401	2005	12	\$	(0.72)	Billing Surcharge
Cenniel Washington Jr	(954) 7913895	2005	12	\$	7.26	Billing Surcharge
Diane Donaldson	(305) 2459430	2005	12	\$	3.63	Billing Surcharge
Dry Clean Usa	(954) 9431265	2005	12	\$	7.26	Billing Surcharge
Gail Carsson	(954) 4583190	2005	12	\$	3.63	Billing Surcharge
USA Cingular Wireless (Ty)	(954) 4308898	2005	12	\$	7.26	Billing Surcharge
Zirgilia Petighome	(305) 7598883	2005	12	\$	7.26	Billing Surcharge
Debra St.louis	(305) 8910966	2005	12	\$	3.63	Wire Center Charge
Dry Clean USA	(954) 4767727	2005	12	\$	7.26	Wire Center Charge
Esperanza Trujillo	(305) 6387023	2005	12	\$	3.63	Wire Center Charge
GUADALUPE DIAZ	(305) 2731167	2005	12	\$	3.63	Wire Center Charge
Joseph Hankerson	(954) 7645488	2005	12	\$	3.63	Wire Center Charge

Sair Sayed	(305) 2711657	2005	12	\$	3.63	Wire Center Charge
Usa Wireless (chris)(m)	(305) 8277888	2005	12	\$	10.89	Wire Center Charge
Usa Wireless (mercado)	(305) 2429210	2005	12	\$	3.63	Wire Center Charge
Usa Wireless (mike)	(305) 2555355	2005	12	\$	10.89	Wire Center Charge
USA Wireless (Mike)	(305) 3831603	2005	12	\$	7.26	Wire Center Charge
USA Wireless (Mike)	(954) 9359566	2005	12	\$	10.89	Wire Center Charge
				\$	2,424.62	

ATTACHMENT 6

**FLORIDA PHONE SERVICE - \$4.99 CHARGE**

Customer Name	Account No.	Year Billed	Month Billed
Dorothy Prime	(305) 6915817	2005	2
Stickney Gregory	(954) 6778015	2005	2
Zonya Mitchell	(305) 6243350	2005	2
Cericka Towell	(954) 7919876	2006	2
Diane Davis	(305) 6369843	2005	2
Dorothy Prime	(305) 6915817	2005	2
Erika Bell	(305) 2306054	2005	2
Joyner Ena	(305) 6960995	2005	2
Una Adams	(954) 7249259	2005	2
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	3
Abraham Sanders	(954) 9658401	2005	3
Aous Awida	(305) 2355886	2005	3
Arrie Thrasher	(305) 6941919	2005	3
Dorothy Prime	(305) 6915817	2005	3
Esperanza Trujillo	(305) 6387023	2005	3
Guerlande Larrier	(954) 5840591	2005	3
Guerline Estelhomme	(954) 5630395	2005	3
Huneiti Shaker	(305) 6200281	2005	3
Joseph Hankerson	(954) 7645488	2005	3
Joseph Reyes	(305) 3872682	2005	3
Marleen Aovida	(561) 8620034	2005	3
Marlyse Macean	(954) 2275431	2005	3
Noor Wireless Communications	(305) 6516788	2005	3
Sibco Auto Electric	(305) 2645092	2005	3
Simone Rolle	(954) 9860917	2005	3
Stevie Hall	(305) 2464177	2005	3
Stickney Gregory	(954) 6778015	2005	3
Urban Style	(305) 2349950	2005	3
Usama Karaki	(305) 9452611	2005	3
Wanda Masterson	(561) 9637490	2005	3
Wanda Rabelo	(305) 2584137	2005	3
Zonya Mitchell	(305) 6243350	2005	3
Anwar Najjar	(305) 3806463	2005	3
Cellular Land	(305) 8568866	2005	3
Diane Davis	(305) 6369843	2005	3
Dorothy Prime	(305) 6915817	2005	3
Dry Cleaners Engineering	(305) 7746625	2005	3
Erika Bell	(305) 2306054	2005	3
Gail Carsson	(954) 4583190	2005	3
GUADALUPE DIAZ	(305) 2731167	2005	3
Joyner Ena	(305) 6960995	2005	3
Mustafa Abdula	(305) 2253733	2005	3
Patricia Valenza	(305) 5563436	2005	3
Sair Sayed	(305) 2711657	2005	3
Una Adams	(954) 7249259	2005	3
Zakaria Badat	(305) 3864021	2005	3
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	4
Abraham Sanders	(954) 9658401	2005	4
Ada Times	(305) 6938185	2005	4
Aous Awida	(305) 2355886	2005	4
April Kanipe	(305) 2573083	2005	4



Arrie Thrasher	(305) 6941919	2005	4
Cellular Land	(305) 8568866	2005	4
Cesar Valles	(305) 5419780	2005	4
Diane Donaldson	(305) 2459430	2005	4
Dry Cleaners Engineering	(305) 7746625	2005	4
Dry Cleaners USA	(954) 4767727	2005	4
Esperanza Trujillo	(305) 6387023	2005	4
Gail Carsson	(954) 4583190	2005	4
GUADALUPE DIAZ	(305) 2731167	2005	4
Guerline Normil	(954) 6898931	2005	4
Guerline Saintange	(954) 5812136	2005	4
Huneiti Shaker	(305) 6200281	2005	4
Joseph Hankerson	(954) 7645488	2005	4
Joseph Reyes	(305) 3872682	2005	4
Marleen Aovida	(561) 8620034	2005	4
Noor Wireless Communications	(305) 6516788	2005	4
Patricia Valenza	(305) 5563436	2005	4
Sair Sayed	(305) 2711657	2005	4
Sibco Auto Electric	(305) 2645092	2005	4
Stickney Gregory	(954) 6778015	2005	4
Urban Style	(305) 2349950	2005	4
Wallie & Denise Sharp	(305) 9485679	2005	4
Zakaria Badat	(305) 3864021	2005	4
Zonya Mitchell	(305) 6243350	2005	4
Alberto & Nora Crespo	(305) 4089665	2005	4
Anwar Najjar	(305) 3806463	2005	4
Diane Davis	(305) 6369843	2005	4
Erika Bell	(305) 2306054	2005	4
Joyner Ena	(305) 6960995	2005	4
Marlyse Macean	(954) 2275431	2005	4
Mustafa Abdula	(305) 2253733	2005	4
Simone Rolle	(954) 9860917	2005	4
Una Adams	(954) 7249259	2005	4
Usama Karaki	(305) 9452611	2005	4
Abraham Sanders	(954) 9658401	2005	5
Ada Times	(305) 6938185	2005	5
April Kanipe	(305) 2573083	2005	5
Arrie Thrasher	(305) 6941919	2005	5
Cellular Land	(305) 8568866	2005	5
Diane Donaldson	(305) 2459430	2005	5
Dry Clean USA	(954) 4767727	2005	5
Dry Cleaners Engineering	(305) 7746625	2005	5
Gail Carsson	(954) 4583190	2005	5
GUADALUPE DIAZ	(305) 2731167	2005	5
Joyner Ena	(305) 6960995	2005	5
Lasandra Shell	(954) 9645316	2005	5
Sair Sayed	(305) 2711657	2005	5
Wallie & Denise Sharp	(305) 9485679	2005	5
Wanda Rabelo	(305) 2584137	2005	5
Zakaria Badat	(305) 3864021	2005	5
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	5
Alberto & Nora Crespo	(305) 4089665	2005	5

Anwar Najjar	(305) 3806463	2005	5
Aous Awida	(305) 2355886	2005	5
Diane Davis	(305) 6369843	2005	5
Esperanza Trujillo	(305) 6387023	2005	5
Joseph Hankerson	(954) 7645488	2005	5
Marleen Aovida	(561) 8620034	2005	5
Marlyse Macean	(954) 2275431	2005	5
Mustafa Abdula	(305) 2253733	2005	5
Noor Wireless Communications	(305) 6516788	2005	5
Shanequa Veal	(305) 2472982	2005	5
Sibco Auto Electric	(305) 2645092	2005	5
Simone Rolle	(954) 9860917	2005	5
Una Adams	(954) 7249259	2005	5
Usama Karaki	(305) 9452611	2005	5
Ada Times	(305) 6814370	2005	6
Ada Times	(305) 6938185	2005	6
Alberto & Nora Crespo	(305) 4089665	2005	6
Anwar Najjar	(305) 3806463	2005	6
Cesar Peratita	(305) 4129272	2005	6
Cesar Valles	(305) 5419780	2005	6
Diane Davis	(305) 6369843	2005	6
Dry Clean USA	(954) 4767727	2005	6
GUADALUPE DIAZ	(305) 2731167	2005	6
Guerline Normil	(954) 6898931	2005	6
Joyner Ena	(305) 6960995	2005	6
Una Adams		2005	6
Usama Karaki	(305) 9452611	2005	6
Wallie & Denise Sharp	(305) 9485679	2005	6
Wanda Masterson	(561) 9637490	2005	6
Zoila Lopez	(305) 6242927	2005	6
Zoraida Alvarez	(305) 8849976	2005	6
Zuhjely Diaz	(305) 2462778	2005	6
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	6
Cellular Land	(305) 8568866	2005	6
Dry Cleaners Engineering	(305) 7746625	2005	6
Esperanza Trujillo	(305) 6387023	2005	6
Gail Carsson	(954) 4583190	2005	6
Joseph Hankerson	(954) 7645488	2005	6
Lasandra Shell	(954) 9645316	2005	6
Marleen Aovida	(561) 8620034	2005	6
Mustafa Abdula	(305) 2253733	2005	6
Noor Wireless Communications	(305) 6516788	2005	6
Sair Sayed	(305) 2711657	2005	6
Shanequa Veal	(305) 2472982	2005	6
Sibco Auto Electric	(305) 2645092	2005	6
Simone Rolle	(954) 9860917	2005	6
Zakaria Badat	(305) 3864021	2005	6
Abraham Sanders	(954) 9658401	2005	7
Adam Berry	(305) 6379710	2005	7
Alberto & Nora Crespo	(305) 4089665	2005	7
Anwar Najjar	(305) 3806463	2005	7
April Jones	(850) 9444661	2005	7
Arrie Thrasher	(305) 6941919	2005	7

Cellular Land	(305) 8568866	2005	7
Gail Carsson	(954) 4583190	2005	7
Joyner Ena	(305) 6960995	2005	7
Mustafa Abdula	(305) 2253733	2005	7
Simone Rolle	(954) 9860917	2005	7
USA Cingular Wireless (Ty)	(954) 4308898	2005	7
USA Cingular Wireless(nestor)	(305) 4459709	2005	7
USA WIRELESS (jameel)	(305) 2698560	2005	7
USA Wireless (Mercado)	(305) 8214000	2005	7
Usama Karaki	(305) 9452611	2005	7
Wallie & Denise Sharp	(305) 9485679	2005	7
Wanda Masterson	(561) 9637490	2005	7
Zoila Lopez	(305) 6242927	2005	7
Zoraida Alvarez	(305) 8849976	2005	7
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	7
Diane Davis		2005	7
Dry Clean USA	(954) 4767727	2005	7
Dry Cleaners Engineering		2005	7
Esperanza Trujillo	(305) 6387023	2005	7
GUADALUPE DIAZ	(305) 2731167	2005	7
Hugo Teck Lopez	(305) 2350831	2005	7
Joseph Hankerson	(954) 7645488	2005	7
Marleen Aovida	(561) 8620034	2005	7
Noor Wireless Communications	(305) 6516788	2005	7
Ramon Vazques	(561) 3922138	2005	7
Sair Sayed	(305) 2711657	2005	7
Shanequa Veal	(305) 2472982	2005	7
Sibco Auto Electric	(305) 2645092	2005	7
Una Adams	(954) 7249259	2005	7
USA Wireless (Ali)	(305) 5924020	2005	7
Usa Wireless (chris)(m)	(305) 8277888	2005	7
Usa Wireless (sima)	(305) 5328848	2005	7
Zakaria Badat	(305) 3864021	2005	7
Abraham Nagueira Ana P. Cassiano	(954) 4728781	2005	8
Actaven Johnson	(305) 2459642	2005	8
Ada Times	(305) 6814370	2005	8
Ada Times	(305) 6938185	2005	8
Alberto & Nora Crespo	(305) 4089665	2005	8
Anwar Najjar	(305) 3806463	2005	8
April Jones	(850) 9444661	2005	8
Arah Williams	(386) 2581807	2005	8
Arrie Thrasher	(305) 6941919	2005	8
Cesar Valles	(305) 5419780	2005	8
Diane Donaldson	(305) 2459430	2005	8
Dry Clean USA	(954) 4767727	2005	8
Dry Clean Usa	(954) 9431265	2005	8
Dry Cleaners Engineering	(954) 8937389	2005	8
Esperanza Trujillo	(305) 6387023	2005	8

GUADALUPE DIAZ	(305) 2731167	2005	8
Guerlande Larrier	(954) 5840591	2005	8
Guillermo Bertran	(305) 4084880	2005	8
Huneiti Shaker	(305) 6200281	2005	8
Joseph Hankerson	(954) 7645488	2005	8
Joyner Ena	(305) 6960995	2005	8
Noor Wireless Communications	(305) 6516788	2005	8
Ramon Vazques	(561) 3922138	2005	8
Sair Sayed	(305) 2711657	2005	8
Shanequa Veal	(305) 2486818	2005	8
Sibco Auto Electric	(305) 2645092	2005	8
Una Adams	(954) 7249259	2005	8
Urban Style	(305) 2349950	2005	8
USA Cingular Wireless (Ty)	(954) 4308898	2005	8
USA Cingular Wireless(nestor)	(305) 4459709	2005	8
USA Wireless ( Marwan)	(305) 3862666	2005	8
Usa Wireless (ali)	(305) 2555557	2005	8
USA Wireless (Ali)	(305) 5924020	2005	8
USA Wireless (Ali)	(305) 7526511	2005	8
USA Wireless (ali)(m)	(305) 4874816	2005	8
Usa Wireless (chris)(m)	(305) 8277888	2005	8
USA WIRELESS (jameel)	(305) 2698560	2005	8
Usa Wireless (mercado)	(305) 2429210	2005	8
USA Wireless (Mercado)	(305) 8214000	2005	8
Usa Wireless (mike)	(305) 2555355	2005	8
USA Wireless (Mike)	(305) 3831603	2005	8
USA Wireless (Mike)	(954) 9359566	2005	8
Usa Wireless (sima)	(305) 5328848	2005	8
Usama Karaki	(305) 9452611	2005	8
Veillard Rita	(954) 7210291	2005	8
Wanda Rabelo	(305) 2584137	2005	8
Zakaria Badat	(305) 3864021	2005	8
Zoila Lopez	(305) 6242927	2005	8
Zoraida Alvarez	(305) 8849976	2005	8
Zoraya Marrero	(305) 8182374	2005	8
Zuhjely Diaz	(305) 2462778	2005	8
Cellular Land	(305) 8568866	2005	8
DAVID RINA	(954) 7393425	2005	8
Gail Carsson	(954) 4583190	2005	8
Hugo Teck Lopez	(305) 2350831	2005	8
Mustafa Abdula	(305) 2253733	2005	8
Pizzaria	(305) 6650093	2005	8
Simone Rolle	(954) 9860917	2005	8
USA Wireless (mike)	(305) 6702818	2005	8
Abraham Sanders	(954) 9658401	2005	9
Alberto & Nora Crespo	(305) 4089665	2005	9
Anwar Najjar	(305) 3806463	2005	9
April Newman	(305) 2452189	2005	9

Cesar Valles	(305) 5419780	2005	9
DAVID REINA	(954) 7393425	2005	9
Diane Donaldson	(305) 2459430	2005	9
Dry Clean Usa	(954) 9431265	2005	9
Dry Cleaners Engineering	(954) 8937389	2005	9
Esperanza Trujillo	(305) 6387023	2005	9
Hugo Teck Lopez	(305) 2350831	2005	9
Huneiti Shaker	(305) 6200281	2005	9
Joseph Hankerson	(954) 7645488	2005	9
Joyner Ena	(305) 6960995	2005	9
Mustafa Abdula	(305) 2253733	2005	9
Noor Wireless Communications	(305) 6516788	2005	9
Pizzaria	(305) 6650093	2005	9
Ramon Vazques	(561) 3922138	2005	9
Shanequa Veal	(305) 2486818	2005	9
Simone Rolle	(954) 9860917	2005	9
Una Adams	(954) 7249259	2005	9
Urban Style	(305) 2349950	2005	9
USA Cingular Wireless (Ty)	(954) 4308898	2005	9
USA Cingular Wireless(nestor)	(305) 4459709	2005	9
Usa Wireless (ali)	(305) 2555557	2005	9
USA Wireless (Ali)	(305) 5924020	2005	9
USA Wireless (Ali)	(305) 7526511	2005	9
USA Wireless (ali)(m)	(305) 4874816	2005	9
USA WIRELESS (jameel)	(305) 2698560	2005	9
USA Wireless (Mercado)	(305) 8214000	2005	9
USA Wireless (Mike)	(305) 3831603	2005	9
USA Wireless (Mike)	(954) 7499008	2005	9
USA Wireless (Mike)	(954) 9359566	2005	9
Usama Karaki	(305) 9452611	2005	9
Veillard Rita	(954) 7210291	2005	9
Zoila Lopez	(305) 6242927	2005	9
Dry Clean USA	(954) 4767727	2005	9
Gail Carsson	(954) 4583190	2005	9
GUADALUPE DIAZ	(305) 2731167	2005	9
Sair Sayed	(305) 2711657	2005	9
Usa Wireless (chris)(m)	(305) 8277888	2005	9
Usa Wireless (mercado)	(305) 2429210	2005	9
Usa Wireless (mike)	(305) 2555355	2005	9
USA Wireless (mike)	(305) 6702818	2005	9
Usa Wireless (sima)	(305) 5328848	2005	9
Usa Wireless (sima)	(954) 4415835	2005	9
Ada Times	(305) 6814370	2005	10
Ada Times	(305) 6938185	2005	10
Alberto & Nora Crespo	(305) 4089665	2005	10
Anwar Najjar	(305) 3806463	2005	10
April Newman	(305) 2452189	2005	10

Arrie Thrasher	(305) 6941919	2005	10
Cesar Valles	(305) 5419780	2005	10
Diane Donaldson	(305) 2459430	2005	10
Dry Clean USA	(954) 4767727	2005	10
Dry Cleaners Engineering	(954) 8937389	2005	10
Gail Carsson	(954) 4583190	2005	10
GUADALUPE DIAZ	(305) 2731167	2005	10
Guerlande Larrier	(954) 5840591	2005	10
Guillermo Bertran	(305) 4084880	2005	10
Joseph Rodman	(954) 4553280	2005	10
Joyner Ena	(305) 6960995	2005	10
Mustafa Abdula	(305) 2253733	2005	10
Shanequa Veal	(305) 2486818	2005	10
USA Cingular Wireless (Ty)	(954) 4308898	2005	10
USA Cingular Wireless(nestor)	(305) 4459709	2005	10
USA Wireless (ali)(m)	(305) 4874816	2005	10
Usa Wireless (chris)(m)	(305) 8277888	2005	10
USA WIRELESS (jameel)	(305) 2698560	2005	10
Usa Wireless (mercado)	(305) 2429210	2005	10
USA Wireless (mercado)	(305) 3862666	2005	10
USA Wireless (Mercado)	(305) 8214000	2005	10
Usa Wireless (mike)	(305) 2555355	2005	10
USA Wireless (mike)	(305) 6702899	2005	10
Usa Wireless (sima)	(305) 5328848	2005	10
Usama Karaki	(305) 9452611	2005	10
Zoila Lopez	(305) 6242927	2005	10
Zoraya Marrero	(305) 6811517	2005	10
Zuhjely Diaz	(305) 2462778	2005	10
DAVID REINA	(954) 7393425	2005	10
Esperanza Trujillo	(305) 6387023	2005	10
Hugo Teck Lopez	(305) 2350831	2005	10
Joseph Hankerson	(954) 7645488	2005	10
Noor Wireless Communications	(305) 6516788	2005	10
Pizzeria	(305) 6650093	2005	10
Sair Sayed	(305) 2711657	2005	10
Simone Rolle	(954) 9860917	2005	10
Una Adams	(954) 7249259	2005	10
USA Wireless (Ali)	(305) 5924411	2005	10
USA Wireless (Ali)	(305) 7526511	2005	10
USA Wireless (Mike)	(305) 3831603	2005	10
USA Wireless (Mike)	(954) 7499008	2005	10
USA Wireless (Mike)	(954) 9359566	2005	10
Usa Wireless (sima)	(954) 4415835	2005	10
Abraham Sanders	(954) 9658401	2005	11
April Newman	(305) 2452189	2005	11
Dry Clean Usa	(954) 9431265	2005	11
Esperanza Trujillo	(305) 6387023	2005	11

Huneiti Shaker	(305) 6200281	2005	11
Joseph Hankerson	(954) 7645488	2005	11
Pizzaria	(305) 6650093	2005	11
Sair Sayed	(305) 2711657	2005	11
Urban Style	(305) 2349950	2005	11
USA Cingular Wireless (Ty)	(954) 4308898	2005	11
USA Cingular Wireless(nestor)	(305) 4459709	2005	11
USA Wireless (Mercado)	(305) 8214000	2005	11
USA Wireless (Mike)	(305) 3831603	2005	11
USA Wireless (Mike)	(954) 9359566	2005	11
Zoila Lopez	(305) 6242927	2005	11
DAVID REINA	(954) 7393425	2005	11
Dry Clean USA	(954) 4767727	2005	11
Dry Cleaners Engineering	(954) 8937389	2005	11
Gail Carsson	(954) 4583190	2005	11
GUADALUPE DIAZ	(305) 2731167	2005	11
Hugo Teck Lopez	(305) 2350831	2005	11
Mustafa Abdula	(305) 2253733	2005	11
Shanequa Veal	(305) 2486818	2005	11
Usa Wireless (chris)(m)	(305) 8277888	2005	11
Usa Wireless (mercado)	(305) 2429210	2005	11
Usa Wireless (mike)	(305) 2555355	2005	11
Usa Wireless (sima)	(305) 5328848	2005	11
Abraham Sanders	(954) 9658401	2005	12
Cenniel Washington Jr	(954) 7913895	2005	12
Diane Donaldson	(305) 2459430	2005	12
Dry Clean Usa	(954) 9431265	2005	12
Gail Carsson	(954) 4583190	2005	12
USA Cingular Wireless (Ty)	(954) 4308898	2005	12
Zirgilia Petighome	(305) 7598883	2005	12
Debra St.louis	(305) 8910966	2005	12
Dry Clean USA	(954) 4767727	2005	12
Esperanza Trujillo	(305) 6387023	2005	12
GUADALUPE DIAZ	(305) 2731167	2005	12
Joseph Hankerson	(954) 7645488	2005	12
Sair Sayed	(305) 2711657	2005	12
Usa Wireless (chris)(m)	(305) 8277888	2005	12
Usa Wireless (mercado)	(305) 2429210	2005	12
Usa Wireless (mike)	(305) 2555355	2005	12
USA Wireless (Mike)	(305) 3831603	2005	12
USA Wireless (Mike)	(954) 9359566	2005	12

ATTACHMENT 7



## **FLORIDA PHONE SERVICE, INC.**

### **REGULATORY COMPLIANCE PLAN**

On January 1, 2006, Florida Phone Service, Inc. ("FPS") implemented a Regulatory Compliance Plan, as described herein, to ensure current and future compliance with the Rules and Regulations of the Florida Public Service Commission ("Commission") and all other state and federal regulatory agencies having jurisdiction over FPS' telecommunications operations:

#### **1. REGULATORY COMPLIANCE MANAGER**

Effective January 1, 2006, FPS designated one of its senior officers as the company's Regulatory Compliance Manager. Contact information is below:

Ali Siddiqi  
Director of Operations  
7181 SW 117<sup>th</sup> Avenue  
Miami, FL 33183  
Tel: 305-270-7119  
Fax: 305-271-4772  
E-mail: [ali@gogtg.com](mailto:ali@gogtg.com)

As Regulatory Compliance Manager, Mr. Siddiqi has direct responsibility for ensuring that FPS and its agents take all actions necessary to become and remain compliant with the Commission's regulatory requirements. Mr. Siddiqi is also responsible for the company's compliance with other state and federal regulatory requirements. Mr. Siddiqi oversees internal staff and the outside law firm hired to assist the company with these efforts.

#### **2. LEGAL COUNSEL**

Effective January 1, 2006, FPS retained The Helein Law Group, P.C. ("THLG") law firm for the purpose of identifying, tracking, preparing, and filing all regulatory filings associated with FPS' telecommunications operations in Florida and elsewhere.

Following is a detailed description of THLG's telecommunications practice and information about the law firm partner who is responsible for working with FPS' Regulatory Compliance Manager to ensure regulatory compliance initiatives are complied with.

##### *Firm Profile:*

The Helein Law Group's Telecommunications & Technology Practice is the core practice area of the firm and our area of expertise. Our firm has deep roots in every aspect of the competitive telecommunications industry and represents clients in all facets of the

business, from advancing technology to the development of communications infrastructures, to regulation, corporate structure and finance. Over the years, our attorneys have represented all segments of the competitive communications industry, from local to long distance to international, cable, wireless technology, prepaid communications service providers, Internet service providers, emerging technologies, Voice over Internet Protocol, IP-Enabled service providers, competitive specialized information solution providers, technology manufacturers and other clients employing both traditional and innovative technologies.

*Regulatory Compliance & Reporting Service provided to FPS:*

HLG provides nationwide regulatory reporting support to meet all federal & state regulatory reporting obligations. The Federal Communications Commission ("FCC"), state utility commissions and other state agencies require regulated telecommunications companies to file a vast number and variety of reports. Many of these reports are required annually, semi-annually and even monthly. Failure to pay attention to these reporting requirements can lead to fines, forced customer refunds and even revocation of your operating authority. Whether you need someone to prepare and file all your reports or simply need information to stay abreast of reporting requirements, HLG will help your company remain in compliance with these myriad of complex and often burdensome requirements. Some of the services offered by HLG include:

- All scheduled monthly, quarterly, and annual reports mandated by the Federal Communications Commission
- All scheduled monthly, quarterly, and annual filings mandated by state Public Utility or Service Commissions in order to maintain status as a telecommunications provider and which are remitted to such agency or its designated agent. Examples of covered reports include annual reports, revenue reports, access line reports, slamming complaints reports, and universal service fund reports.
- All monthly, quarterly, and annual reports mandated by the Secretaries of States for purposes of maintaining corporate qualification to conduct business in each affected state.
- Tariff preparation & maintenance service.
- Complaint Response service — Research and prepare responses to consumer complaints filed with regulatory agencies, such as the FCC, state PUCs, Attorneys General, and Better Business Bureaus.
- ***The FRONT LINES*** provides clients with valuable information, news, and updates regarding selected regulatory and legal developments primarily impacting companies engaged in the competitive telecommunications industry.

*Responsible Partner & Profile:*

Jonathan S. Marashlian, Esq.  
The Helein Law Group, P.C.  
8180 Greensboro Drive, Suite 700  
McLean, VA 22102  
Tel: 703-714-1313  
Fax: 703-714-1330  
E-mail: [jsm@thlglaw.com](mailto:jsm@thlglaw.com)

Since joining The Helein Law Group, Mr. Marashlian has applied his extensive knowledge of the industry to assist long distance, competitive local exchange and wireless clients with regulatory and legal matters before the Federal Communications Commission and state regulatory agencies across the nation.

Mr. Marashlian chairs the firm's Telecommunications & Technology Regulatory Practice. In this capacity, Mr. Marashlian is responsible for coordinating and managing staff and attorneys and guiding the firm's clients through the maze of state and federal regulatory requirements, including the coordination, management and execution of regulatory filings associated with a full range of corporate and regulatory transactions, from the routine to the highly complex.


Mr. Marashlian is licensed to practice in the state of Maryland, has been an active member of the Federal Communications Bar Association since 1997, and regularly practices before the FCC and state utility and regulatory commissions throughout the United States.

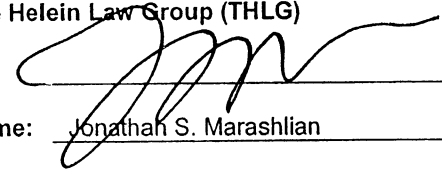
FPS, through the efforts of its current management and attorneys, is committed to ensuring that the company operates in full compliance with the Rules and Regulations established by the Commission, now and in the future.

ATTACHMENT 8

**THLG REGULATORY COMPLIANCE & REPORTING SERVICES AGREEMENT**

THE PARTIES HERETO AGREE TO BE BOUND BY THE TERMS AND CONDITIONS SET FORTH ON BOTH SIDES OF THIS AGREEMENT AND THE COMPLIANCE & REPORTING SERVICE DESCRIPTION AND ANY ATTACHMENTS THERETO AND REPRESENT THAT THE UNDERSIGNED HAVE FULL POWER AND AUTHORITY TO SIGN THIS AGREEMENT ON THEIR BEHALF.

CLIENT: Florida Phone Service, Inc.  
d/b/a Global Telecom Group  
By:   
Name: ALI SIDDIQI  
Title: DIRECTOR OF OPERATIONS.

The Helein Law Group (THLG)  
By:   
Name: Jonathan S. Marashlian  
Title: Partner

This Agreement shall be effective as of the 1st day of January, 2006

**TERMS AND CONDITIONS**

1. Obligations of the Parties. (a) Subject to the terms and conditions of this Agreement, and the THLG Regulatory Compliance & Reporting Service Description (the Description), THLG shall provide to Client certain Compliance & Reporting services (the Services). THLG reserves the right to adjust the fees or change the scope of the Services set forth in the Description once per calendar year upon 60 days prior notice to Client.

(b) Client understands and agrees that it shall bear the sole burden and responsibility for obtaining and keeping current all applicable federal, state and local licenses, certifications and approvals (the Certificates) necessary to properly conduct its business and to comply with any Applicable Laws. Client expressly acknowledges and agrees that nothing contained herein shall constitute THLG's undertaking to obtain or keep current the Certificates on Client's behalf and that THLG shall have no obligation under this Agreement to obtain or keep current such Certificates on Client's behalf whether or not THLG has knowledge that such Certificates are required or advisable.

(c) Client understands and agrees that THLG does not provide and is not undertaking to provide any tax reporting services, Registered Agent service or initial Secretary of State filing services on Client's behalf.

(d) Client shall provide THLG with corporate, revenue and expense information (the Client Information) when and as requested by THLG and as set forth in the Description. Client understands and agrees that failure to provide the Client Information in the time frames set forth in the Description may result in one or more Expedite Fees and /or in termination of service as set forth in Paragraph 3. Client is solely responsible for the accuracy and completeness of all Client Information provided to THLG hereunder and is responsible for all its own acts, omissions, and representations pertaining to or contained in all Client Information. Unless Client specifically informs THLG in writing of exceptions or qualifications, THLG has the right to rely on the accuracy and completeness of the Client Information and THLG assumes no liability for errors or omissions in services performed in reliance thereon. THLG shall inform Client of any erroneous, inaccurate or incomplete information or documents received from Client to the extent that such becomes apparent or known to THLG. However, unless expressly accepted in writing THLG shall have no obligation to audit or review the Client Information for accuracy or completeness.

(e) Client agrees to pay for the Services as set forth in the Description and expressly acknowledges and agrees that THLG's obligations to provide the services set forth herein is specifically subject to Client's timely payment of all invoices when due. Client understands and agrees that if payment is not received by the due date, THLG is under no obligation to prepare or file reports for the next month. Client further agrees that it shall also be solely responsible for the payment of all monies due in connection with any reports filed or prepared on its behalf by THLG regardless of whether payment is to be made directly by Client or by THLG on Client's behalf. Accordingly, Client shall indemnify, defend and hold harmless THLG from and against any and all costs, risks, losses and liabilities associated with such payments.

2. Billing and Payment For Services Rendered. Client shall be billed monthly for all Flat Rate Services and all Usage Rate and Ancillary Services requested by Client in accordance with the schedule set forth in the Description. All fees shall be due and payable on the due date as set forth in the Description. Any amounts that are unpaid after the due date may accrue interest at the rate of 1.5% per month (or 18% per annum) until full payment is realized by THLG. If Client fails to make timely payments, Client's right to the Services shall cease and THLG shall, at its option, have the right to terminate or suspend the Services and to enforce collection of any amounts due for Services previously provided. THLG may also suspend or discontinue Compliance & Reporting services at any time in the event that there is a past due balance on any other invoice issued by THLG to Client for any other services or products provided by THLG to Client. If, after termination, THLG receives full payment from Client of the entire past due amount, then THLG may in its sole discretion reinstate the Services. Restoration of Services shall be subject to all applicable late fees, reinstatement, next quarter and/or expedite charges set forth in the Description. If THLG chooses to maintain the services prior to receipt of any past due amount, such action shall not be deemed to operate as a waiver of THLG's right to terminate the Services at any future time if any other payments are past due.

3. **Termination.** The term of this Agreement shall commence as of the effective date hereof and continue for a period of one (1) year. Upon expiration of this original term, this Agreement shall automatically renew for successive one-year periods, unless either party gives the other party written notice of its intent not to renew at least thirty (30) days prior to the end of the original or renewal term, as the case may be. Notwithstanding the foregoing: (i) In the event that THLG exercises its right under Paragraph 1(a) hereof to adjust the fees or change the scope of the Services set forth in the Description, Client shall have the right to terminate this Agreement prior to the implementation of such adjustment or change on thirty (30) days written notice; and (ii) THLG reserves the right to terminate this Agreement at any time on five (5) days written notice in the event that Client fails to provide the Client Information for any two (2) consecutive months or for any three (3) months in any six (6) month period. For purposes of this Paragraph 3, notice shall be deemed to have been sufficiently given if made to the person named above and signing this Agreement on behalf of Client or THLG, as the case may be.

4. **LIMITATION OF LIABILITY; NO WARRANTY.** (a) THLG MAKES NO WARRANTY, EITHER EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES PROVIDED HEREUNDER AND EXPRESSLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. THLG's compliance & reporting services on behalf of the Client do not constitute any guaranty or warranty with respect to the Client's actual liability for any regulatory or other fees due hereunder and THLG shall not be liable for the Client's obligation to pay any additional fees due to any entity or jurisdiction if the Client's obligation to such entity or jurisdiction is greater than the liability reported or determined by THLG in performing Services hereunder.

(b) In performing the Services hereunder, THLG will use its best efforts to identify all reports which are required to be filed based on publicly available information and information provided to it by Client. THLG may also rely on certain information, programs and/or databases provided by third parties and will calculate whether and which fees may be due based upon such information. Due to the changing nature of reporting requirements, THLG cannot and does not warrant or guarantee the accuracy of any third party's programs, information or databases or that it is or will be aware of every report required to be filed.

(c) THLG shall not be liable for any interest or penalty assessed against Client by any entity or jurisdiction except to the extent that said interest or penalty was imposed solely as a direct result of THLG's gross negligence or willful misconduct.

(d) THLG shall not be liable to any entity or jurisdiction for any filing fees, taxes, licenses or similar exactions by any jurisdiction or entity relating to any services provided hereunder, the same being solely the Client's responsibility.

5. **BANKRUPTCY.** The filing of a petition of bankruptcy, whether voluntary or involuntary, or the institution of any proceeding for reorganization or rearrangement of Client's affairs, or appointment of a receiver or trustee for all or part of Client's property, or the making of any assignment for the benefit of Client's creditors, shall be deemed to be a material breach of this Agreement, whereupon, THLG may in its sole discretion immediately cancel this Agreement.

6. **MISCELLANEOUS.** (a) Each party hereto shall be deemed to be an independent contractor, and not an agent, partner or joint venturer of or with the other party in connection with the performance of its duties hereunder. Neither party shall have the right to bind the other party to any third person or to otherwise act in any way as the representative of the other unless otherwise expressly agreed to in writing signed by both parties. Except as so authorized, the parties agree that THLG has no authority to bind Client or to sign reports on Client's behalf.

(b) Neither party shall, without the prior written consent of the other party, which consent shall not be unreasonably withheld, assign or transfer, by operation of law or otherwise, any of its rights herein or delegate any of its duties hereunder to a third party. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective permitted successors and assigns.

(c) No action or inaction on the part of THLG with respect to any breach by the Client of any provision hereof shall be deemed to be a waiver of any of THLG's rights hereunder. No failure of THLG to exercise any rights conferred to it hereunder or to insist upon the strict compliance by Client with its obligations hereunder and no custom or practice of the parties at variance with the terms hereof shall constitute a waiver of THLG's right later to demand exact compliance with the terms hereof and no further acts of the parties will be necessary to make any Services ordered in this fashion subject to the terms and conditions of this agreement. A waiver shall be binding on THLG only if made in writing and signed by a duly authorized officer of THLG.

(d) This Agreement shall be governed by and construed in accordance with the laws of the State of Virginia without regard to principles of conflicts of law. This Agreement constitutes the entire agreement between the parties hereto and supersedes all prior and contemporaneous written or oral agreements, understandings, representations, negotiations and promises between the parties concerning the subject matter hereof. No modification, amendment or rescission of this Agreement or any provision hereof shall be binding on THLG unless made in writing and signed by a duly authorized officer of THLG.

## THLG COMPLIANCE & REPORTING SERVICE DESCRIPTION

### 1. Covered Services

In connection with the Compliance & Reporting Agreement, THLG shall prepare and file the types of reports described below (the Service):

All scheduled monthly, quarterly, and annual reports mandated by the Federal Communications Commission or a state Public Utility or Service Commission in order to maintain status as a telecommunications provider and which are remitted to such agency or its designated agent. Examples of covered reports include annual reports, revenue reports, access line reports, slamming complaints reports, and universal service fund reports.

All monthly, quarterly, and annual reports mandated by the Secretaries of States for purposes of maintaining corporate qualification to conduct business in each affected state.

The Service does not include reports which are filed on a one-time basis (e.g., a data request) or based on an occurrence (e.g., a cable cut, network outage or other one-time, exceptional occurrence which requires a filing with the appropriate regulatory body). The Service also does not include initial certification or Secretary of State qualification, tariff filings, required annual re-registrations or registration renewals.

THLG may also provide a reminder service for certain filings not covered by the Service. Inclusion of any such filings on the reminder service shall not obligate THLG to actually file those documents.

### 2. Service Start Dates

Service shall commence on the first day of any month of the calendar year. Service started in the middle of any calendar month will be retroactive to the beginning of the month.

### 3. Provision of Monthly Data

To enable THLG to prepare reports in a timely manner, Client must provide the following data on a monthly basis by the 15<sup>th</sup> day of the following month (e.g., June revenue information is due to THLG by July 15<sup>th</sup>):

Monthly revenues categorized by intrastate, interstate and international jurisdiction originated by state  
Access lines by state and type, if applicable  
Number of customers by state and type  
Proper Client and corporate information, including certification information

In addition to the monthly data described above, Client shall promptly provide, on an ad hoc basis, any additional data needed by THLG to complete reports covered by the Service.

If revenue information is provided after the 15<sup>th</sup> of the month and the client requests that the report(s) be filed by or before the due date for the report, an Expedite Fee will apply.

### 4. Billing and Payment Schedule

A. Flat Rate Services shall be billed and are payable as follows:

<u>Date Billed</u>	<u>Payment Due Date</u>	<u>Period Covered</u>
January 1	January 15	Month of February
February 1	February 15	Month of March
March 1	March 15	Month of April
April 1	April 15	Month of May
May 1	May 15	Month of June
June 1	June 15	Month of July
July 1	July 15	Month of August
August 1	August 15	Month of September
September 1	September 15	Month of October
October 1	October 15	Month of November
November 1	November 15	Month of December
December 1	December 15	Month of January

B. Usage Rate Services are billed at the beginning of the month after usage. Payment is due 30 days from invoice date.

C. Ancillary Services are billed at the beginning of the month after usage. Payment is due 30 days from invoice date.

D. Failure to pay for any services within 10 calendar days of the due date will result in suspension of Services for the next quarter.

THLG Confidential: Not for use/disclosure except under written agreement

Date mailed: January 1, 2006 Client Name: Florida Phone Service, Inc. Date Effective: January 1, 2006





# VERIFICATION

