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**Sent:** Tuesday, April 04, 2006 11:53 AM  
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**Subject:** Florida Docket No. 000121A-TP  
**Importance:** High  
**Attachments:** report.pdf

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SCR \_\_\_\_\_  
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SEC   /    
OTH \_\_\_\_\_

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- B. Docket No. 000121A-TP: In Re: Investigation into the Establishment of Operations Support Systems Permanent Incumbent Local Exchange Telecommunications Companies.
- C. BellSouth Telecommunications, Inc.  
on behalf of Robert A. Culpepper
- D. 9 pages total in PDF format
- E. BellSouth's Proposed Notification Report for the May 2006 data month.

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April 4, 2006

Mrs. Blanca S. Bayó  
Director, Division of the Commission Clerk and  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Docket No. 000121A-TP**  
**In Re: Investigation into the establishment of operations support  
systems permanent incumbent local exchange Telecommunications  
companies**

Dear Ms. Bayó:

Consistent with Appendix F of the Service Quality Measurements Plan adopted by this Commission, BellSouth Telecommunications, Inc.'s ("BellSouth") is filing a Proposed Notification Report for the May 2006 data month. There are no changes to be placed on the Preliminary June 2006 Data Notification List. The May 2006 changes will be discussed at the April 7, 2006 industry conference call.

There are four additional matters that BellSouth would like to bring to the attention of the Commission and the parties.

First, in its December 2005 Data Notification filed on November 1, 2005, BellSouth provided notice that it would change the logic to identify appropriate timestamps on records for the Ordering Measures. Although BellSouth expected to make this change with December 2005 data, it will be implemented with May 2006 data instead.

Second, in its January 2006 Data Notification filed on December 1, 2005, BellSouth provided notice that RNS data was not being reported on the 12-month report for the OSS-2 Measure. Although BellSouth expected to make these changes with January 2006 data, they will be implemented with May data instead.

DOCUMENT NUMBER-DATE

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Mrs. Blanca S. Bayó  
April 4, 2006  
Page Two

Third, for the same measure (OSS-2), LAUTO data was appearing on the 12-month report but not on the Aggregate report. Although BellSouth expected to make these changes with January 2006 data, they will be implemented with May 2006 data instead.

Fourth, BellSouth proposed to implement a more efficient method of identifying records for the LNP Trigger Measure for monthly PMAP processing. Although BellSouth expected to make these changes with January 2006 data, they will be implemented with May 2006 data instead.

Sincerely,

*Robert A. Culpepper / DS*

Robert A. Culpepper

Enclosures

cc: All parties of record  
Jerry D. Hendrix  
James Meza, III

**CERTIFICATE OF SERVICE  
Docket No. 000121A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via  
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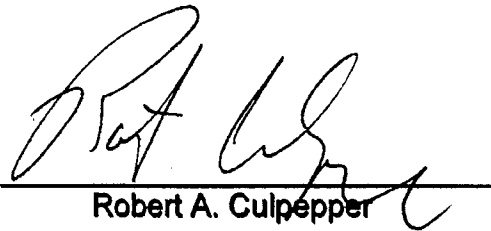
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Robert A. Culpepper

**(+) Signed Protective  
Agreement**

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## PROPOSED MAY DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the May 2006 data month. Results for the May 2006 data month will be posted as follows:

Preliminary results	June 20, 2006
Final results	June 30, 2006

BellSouth provides Data Notifications each month in compliance with the SQM Plan. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

ENCORE Releases may affect monthly data flows from the source systems (*e.g.*, LEO, LESOG, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as ENCORE Releases are implemented.

### Ordering Measurements

- (1) *Affected Measures:* O-8 & O-9

*Description of Change:* Currently, BellSouth is incorrectly identifying Non-Complex Business LSRs/orders as being submitted to and issued by the Complex Center when they are actually being handled by the Resale Group. Since these two centers within the LCSC have different operating hours, BellSouth proposes to correctly capture and report the LSRs for the Resale Center and apply the correct center hours to these duration measures. This proposed change was Item (1) on the Preliminary November 2005 Data Notification filed on September 1, 2005. (RQ5837)

*Impact of Change:* For January 2006, the results would change as follows:

#### Georgia

Reject Interval -	Fully-Mechanized - from 99.43% to 99.43%
	Partially-Mechanized - from 97.10% to 96.94%
	Non-Mechanized- from 71.80% to 71.90%
FOC Timeliness-	Fully-Mechanized - from 99.71% to 99.71%
	Partially-Mechanized - from 92.83% to 92.57%
	Non-Mechanized - from 78.25% to 77.36%

Florida

Reject Interval - Fully-Mechanized – from 98.08% to 98.08%  
Partially-Mechanized – from 93.48% to 93.16%  
Non-Mechanized – from 77.16% to 77.05%

FOC Timeliness - Fully-Mechanized – from 98.89% to 98.89%  
Partially Mechanized – from 88.36% to 88.08%  
Non-Mechanized – from 77.21% to 76.37%

Due to the impact of this change, reposting is not expected.

(2) *Affected Measures:* O-8, O-9 & O-11

*Description of Change:* Currently, when CLECs resell BellSouth Integrated Solutions (“BIS”) products, those LSRs are project managed and being incorrectly included in these measures. BellSouth proposes to exclude these products. This proposed change was Item (1) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ7018)

*Impact of Change:* For January 2006, 83 additional LSRs would have been excluded from the measures. Due to the small impact of this change, reposting is not expected.

(3) *Affected Measures:* O-8 & O-9

*Description of Change:* Currently, the hours used for the calculation of FOC/Reject Interval do not match the system availability as posted on the website. BellSouth proposes to correct this problem. This proposed change was Item (2) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ7344)

*Impact of Change:* For January 2006 data, 30 LSRs were counted as misses in O-8 that should not have been. Of those, 25 were in Florida, and would have changed the Fully-Mechanized Reject Interval CLEC Numerator from 3476 to 3501, and the CLEC Metric from 98.08% to 98.79%. There was no impact to O-9 in January 2006. Due to the small impact of this change, reposting is not expected.

(4) *Affected Measures:* PO-2

*Description of Change:* Performance Standards in the Benchmark/Interval Column for these reports shows <=1 minute, instead of 95% <=1 minute. BellSouth proposes to correct the Performance Standard in the Benchmark/Interval Column. This proposed change was Item (3) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ7855)

*Impact of Change:* None to reported results.



### Provisioning Measurements

- (5) *Affected Measures:* P-4

*Description of Change:* Currently, the OCI Aggregate and CLEC Specific Reports have the numerator reported as a whole number, while the 12-month report has the numerator as 2 decimal places. BellSouth proposes to change the numerator on the Aggregate and CLEC Specific reports to match the 12-month report. This proposed change was Item (4) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ7788)

*Impact of Change:* In December 2005, for Dispatch <10, in Georgia, the numerator for Resale Residence would change from 1313 to 1313.33 and the Retail Residence numerator would change from 56830 to 56829.67 with no change in report average interval results. In Florida, the numerator for Resale Residence would change from 10200 to 10200.33 and the Retail Residence numerator would change from 278912 to 278912.67 with no change in report average interval results. Due to the small impact of this change, reposting is not expected.

- (6) *Affected Measures:* P-1

*Description of Change:* Currently, for this measure, Georgia and Kentucky do not exclude orders with an Appointment Code of "A" (indefinite address). BellSouth proposes to exclude held orders in Georgia and Kentucky with an Appointment Code of "A," per the Regional SQM. Additionally, in Florida and Tennessee, BellSouth is erroneously including held orders that are missed on the original committed due date but later completed before the end of the reporting period. BellSouth proposes to include only held orders that are still pending at the end of the reporting period in Florida and Tennessee, which is consistent with the Regional SQM. (RQ8010)

*Impact of Change:* In January 2006, for Georgia and Kentucky, there were no Held Order Interval candidates with an Appointment Code of "A." In January 2006, for Florida, the Aggregate CLEC result would change from 4.09 days to 3.28 days, while the Aggregate BellSouth result would change from 1.84 days to 3.06 days. Due to the improvement of CLEC results relative to BellSouth, reposting is not necessary.

- (7) *Affected Measures:* P-1, P-5, P-7B & P-7C (Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina, and Tennessee)

*Description of Change:* Currently, the Numerator and Volume columns on the CLEC Specific Reports and the benchmark/analog columns on some of the CLEC Specific & Aggregate Reports are blacked-out. BellSouth proposes to allow these columns to be viewed. This proposed change was Item (5) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ8368)

*Impact of Change:* No change to results.

### **Billing Measurements**

- (8) *Affected Measures:* B-7 & B-8 (Louisiana)

*Description of Change:* Currently, BellSouth is reporting Recurring Charge Completeness and Non-recurring Charge Completeness in Louisiana. In order to be in compliance with the current Louisiana SQM, BellSouth proposes to delete these measures. This proposed change was Item (6) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ8357)

*Impact of Change:* Reports will not be posted in Louisiana.

### **Special Access Measurements**

- (9) *Affected Measures:* SA-11

*Description of Change:* IXC Specific reports for this measure are not being displayed on the web. BellSouth proposes to begin displaying the IXC reports. This proposed change was Item (7) on the Preliminary May 2006 Data Notification filed on March 1, 2006. (RQ8292)

*Impact of Change:* Reports will be displayed

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