#### BEFORE THE PUBLIC SERVICE COMMISSION

In re: Compliance investigation of Campus Communications Group, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records.

**DOCKET NO. 060062-TX** 

In re: Compliance investigation of Clear Breeze Telecommunications of Florida, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records.

**DOCKET NO. 060063-TX** 

In re: Compliance investigation of Local Line America, Inc. for apparent violation of Section 364.183(1), F.S., Access to Company Records.

DOCKET NO. 060064-TX

In re: Compliance investigation of NETLINE COMMUNICATIONS CORP. for apparent violation of Section 364.183(1), F.S., Access to Company Records.

DOCKET NO. 060065-TX ORDER NO. PSC-06-0342-PAA-TX ISSUED: April 24, 2006

The following Commissioners participated in the disposition of this matter:

LISA POLAK EDGAR, Chairman J. TERRY DEASON ISILIO ARRIAGA MATTHEW M. CARTER II KATRINA J. TEW

# NOTICE OF PROPOSED AGENCY ACTION ORDER IMPOSING PENALTY FOR APPARENT VIOLATION OF SECTION 364.183(1), FLORIDA STATUTES

#### BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

BOCUMENT NUMBER - DATE

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#### I. Case Background

Section 364.386, Florida Statutes, requires this Commission to submit a report to the Legislature on December 1<sup>st</sup> of each year on the status of local competition in the telecommunications industry. To obtain the data required to compile this report (hereinafter referred to as the "local competition report") each year, our staff mails data requests via United States Postal Service (U.S.P.S.) Certified Mail to all certificated incumbent and competitive local exchange telecommunications companies (ILECs and CLECs) in Florida in early June, with a response date due in mid-July. For the companies that do not respond by the due date, our staff sends a second letter via U.S.P.S. Certified Mail with a due date in the first week of August. Since there are several hundred active CLEC certificates each year (over 400 as of the date of this filing), our staff strongly encourages all companies to file these responses by the July due date to be able to compile the report in a timely manner.

On June 3, 2005, our staff mailed the initial data request to each of the four CLECs listed in Attachment A with a response due date of July 15, 2005. Of the four CLECs listed in Attachment A, one signed the certified mail receipt indicating it had received the data request. For the remaining CLECs, the U.S.P.S. returned the requests marked as undeliverable for differing reasons such as "moved, left no forwarding address", "attempted not known", and "box closed."

On July 19, 2005, our staff sent a second certified letter to the one CLEC that had originally signed the certified receipt for the first data request. For this CLEC, the U.S.P.S. returned the mail-out marked "unclaimed." The U.S.P.S. makes three attempts to deliver a certified mailing, and if unsuccessful, returns it to the sender. Our staff did not send a second certified letter to the remaining CLECs because the companies failed to provide this Commission a valid mailing address.

Both the June 3, 2005, and July 19, 2005, letters referenced Section 364.285(1), Florida Statutes, and notified the recipients of the possible consequences of failure to provide the requested information. To date all of the CLECs listed in Attachment A have failed to pay their 2005 Regulatory Assessment Fees.

We are vested with jurisdiction over these matters pursuant to Sections 364.183, 364.285 and 364.386, Florida Statutes.

#### II. Analysis:

As stated in the Case Background, our staff needs information contained in the company records of all Florida ILECs and CLECs to compile its annual local competition report for the Legislature. Section 364.183(1), Florida Statutes, Access to Company Records, states in part:

The Commission shall have access to all records of a telecommunications company that are reasonably necessary for the disposition of matters within the Commission's jurisdiction. The Commission shall also have access to those records of a local exchange telecommunications company's affiliated companies, including its parent company, that are reasonably necessary for the disposition of any matter concerning an affiliated transaction or a claim of anticompetitive behavior including claims of cross-subsidization and predatory pricing. The Commission may require a telecommunications company to file records, reports or other data directly related to matters within the Commission's jurisdiction in the form specified by the Commission and may require such company to retain such information for a designated period of time.

A company's failure to respond to our staff's data request effectively denies our staff access to its company records. It is imperative that we receive 100% participation to accurately reflect the status of local telecommunication competition to the Legislature and the Governor. Since the 2005 local competition report has already been submitted to the Legislature, it is too late for data from the CLECs listed in Attachment A to be included. However, pursuant to Section 364.183(1), Florida Statutes, all ILECs and CLECs shall timely respond to our staff's data requests for future reports.

Pursuant to Section 364.285(1), Florida Statutes, this Commission is authorized to impose upon any entity subject to its jurisdiction a penalty of not more than \$25,000 for each day a violation continues, if such entity is found to have *refused to comply with* or *to have willfully violated* any lawful rule or order of this Commission, or any provision of Chapter 364, Florida Statutes.

Section 364.285(1), Florida Statutes, however, does not define what it is to "willfully violate" a rule or order. Nevertheless, it appears plain that the intent of the statutory language is to penalize those who affirmatively act in opposition to a Commission order or rule. See, Florida State Racing Commission v. Ponce de Leon Trotting Association, 151 So.2d 633, 634 & n.4 (Fla. 1963); c.f., McKenzie Tank Lines, Inc. v. McCauley, 418 So.2d 1177, 1181 (Fla. 1st DCA 1982) (there must be an intentional commission of an act violative of a statute with knowledge that such an act is likely to result in serious injury) [citing Smit v. Geyer Detective Agency, Inc., 130 So.2d 882, 884 (Fla. 1961)]. Thus, a "willful violation of law" at least covers an act of commission or an intentional act.

However, "willful violation" need not be limited to acts of commission. The phrase "willful violation" can mean *either* an intentional act of commission or one of omission, that is *failing* to act. See, Nuger v. State Insurance Commissioner, 238 Md. 55, 67, 207 A.2d 619, 625 (1965)[emphasis added]. As the First District Court of Appeal stated, "willfully" can be defined as:

An act or omission is 'willfully' done, if done voluntarily and intentionally and with the specific intent to do something the law forbids, or with the specific intent to fail to do something the law requires to be done; that is to say, with bad purpose either to disobey or to disregard the law.

Metropolitan Dade County v. State Department of Environmental Protection, 714 So.2d 512, 517 (Fla. 1<sup>st</sup> DCA 1998)[emphasis added]. In other words, a willful violation of a statute, rule or order is also one done with an intentional disregard of, or a plain indifference to, the applicable statute or regulation. See, L. R. Willson & Sons, Inc. v. Donovan, 685 F.2d 664, 667 n.1 (D.C. Cir. 1982).

Thus, the failure of each of the companies listed in Attachment A to allow staff access to its respective company records meets the standard for a "refusal to comply" and "willful violation" as contemplated by the Legislature when enacting Section 364.285, Florida Statutes.

"It is a common maxim, familiar to all minds, that 'ignorance of the law' will not excuse any person, either civilly or criminally." <u>Barlow v. United States</u>, 32 U.S. 404, 411 (1833); <u>see</u>, <u>Perez v. Marti</u>, 770 So.2d 284, 289 (Fla. 3<sup>rd</sup> DCA 2000) (ignorance of the law is never a defense). Moreover, in the context of these dockets, all competitive local exchange telecommunications companies, like the companies listed in Attachment A, are subject to the statutes published in the Florida Statutes. <u>See</u>, <u>Commercial Ventures</u>, <u>Inc. v. Beard</u>, 595 So.2d 47, 48 (Fla. 1992).

Further, the amount of the proposed penalty is consistent with penalties previously imposed by this Commission upon other telecommunications companies that have failed to provide a response to a data request, thereby denying staff access to their records. Therefore, we find that a penalty in the amount of \$10,000 on each of the companies listed in Attachment A or cancel each company's respective certificate, as listed in Attachment A, for its apparent violation of Section 364.183(1), Florida Statutes, Access to Company Records.

## III: Decision

We hereby impose a penalty in each respective docket in the amount of \$10,000 for the company's apparent violation of Section 364.183(1), Florida Statutes. This Order shall be final and effective upon issuance of a Consummating Order in each respective docket, unless a person whose substantial interests are affected by our decision in a given docket files a protest that identifies with specificity the issues in dispute, in the form provided by Rule 28-106.201, Florida Administrative Code, within 21 days of the issuance of that docket's Proposed Agency Action Order. As provided by Section 120.80(13) (b), Florida Statutes, any issues not in dispute shall be deemed stipulated. If any of the companies listed in Attachment A fails to timely file a protest in its respective docket and request a Section 120.57, Florida Statutes, hearing, the facts in that docket shall be deemed admitted, the right to a hearing waived, and the penalty shall be deemed assessed. If any of the companies listed in Attachment A fails to pay the penalty within fourteen (14) calendar days after the issuance of the Consummating Order in its respective docket, the company's CLEC certificate, as listed in Attachment A, shall be canceled. If a company's certificate is canceled in accordance with this Order, that company shall be required to immediately cease and desist providing telecommunications services in Florida. These dockets shall be closed administratively upon either receipt of the payment of the penalty imposed in the respective docket or upon the cancellation of the respective company's certificate. A protest in one docket shall not prevent the action in a separate docket from becoming final.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that we hereby impose a penalty upon each company listed in Attachment A in the amount of \$10,000 for the company's apparent violation of Section 364.183(1), Florida Statutes. It is further

ORDERED that this Order shall be final and effective upon issuance of a Consummating Order, unless a person whose substantial interests are affected by this Commission's decision files a protest that specificity the issues in dispute, in the form provided by Rule 28-106.201, Florida Administrative Code, within 21 days of the issuance of that docket's Proposed Agency Action Order. It is further

ORDERED that as provided by Section 120.80(13)(b), Florida Statutes, any issues not in dispute shall be deemed stipulated. If any of the companies listed in Attachment A fails to timely file a protest in its respective docket and request a Section 120.57, Florida Statutes, hearing, the facts in that docket shall be deemed admitted, the right to a hearing waived, and the penalty shall be deemed assessed. It is further

ORDERED that if the company in its respective docket fails to pay the penalty within fourteen (14) calendar days after the issuance of the Consummating Order in its respective docket, the company's CLEC certificate, as listed in Attachment A, shall be canceled. If a company's certificate is canceled in accordance with this Order from this recommendation, that company shall be required to immediately cease and desist providing telecommunications services in Florida. It is further

ORDERED that these dockets shall be closed administratively upon either receipt of the payment of the penalty imposed in the respective docket or upon the cancellation of the respective company's certificate. It is further

ORDERED that a protest in one docket shall not prevent the action in a separate docket from becoming final.

By ORDER of the Florida Public Service Commission this 24th day of April, 2006.

BLANCA S. BAYÓ, Director Division of the Commission Clerk and Administrative Services

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Hong Wang, Supervisor

Case Management Review Section

(SEAL)

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## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on May 15, 2006.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this/these docket(s) before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

Docket No.	Provider	Regulation Date	Certificate No.	1 <sup>st</sup> Letter Mailed 6/3/05	2 <sup>nd</sup> Letter Mailed 7/19/05
060062-TX	Campus Communications Group, Inc.	03/26/02	4446	Box Closed Unable To Forward	_
060063-TX	Clear Breeze Telecommunications of Florida, Inc.	03/01/05	8562	Attempted Not Known	_
060064-TX	Local Line America, Inc.	08/14/97	5193	Moved Left No Address	
060065-TX	NETLINE COMMUNICATIONS CORP.	02/18/05	8559	Receipt Signed	Unclaimed