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TOWNES TELECOMMUNICATIONS SERVICES CORPORATION

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April 26, 2006

Ms. Blanca S. Bayó, Director
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Re: Northeast Florida Telephone Company
Report of Current Security Measures for CPNI
Docket No. 060158-TL; Order No. PSC-06-0258-PAA-TL, Issued March 27, 2006

Dear Ms. Bayó:

Pursuant to the FPSC order referenced above, Northeast Florida Telephone Company ("NEFCOM") reviewed the Customer Proprietary Network Information Policy Manual ("Manual") of its parent company, Townes Telecommunications, Inc. ("TTI"), which was originally adopted for all TTI subsidiary telecommunications companies in July 1999. While the security measures and company policies for access to CPNI for marketing purposes was adequately addressed in that version of the Manual, it did not clearly address or even anticipate some of the more creative ways unauthorized persons or entities would try to fraudulently access customer records.

As the result of our review, the Manual was updated in April 2006 to strengthen the security measures utilized by NEFCOM in releasing CPNI to customers. Customer records are not available over the Internet and can only be accessed by contacting the business office in person, in writing or over the phone. Procedures are in place to insure that each request is accompanied by proof of identification that the request is from the customer of record. Each employee of NEFCOM will receive a copy of the April 2006 Version of the Manual and will be required to go through CPNI training in May 2006, conducted by myself as the CPNI Compliance Officer.

Please contact me at (904) 688-0029 should you have any questions regarding this matter or if you need any additional information.

Sincerely,

Deborah Nobles
Vice-President of Regulatory Affairs

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