

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.

Company: Progress Energy Florida, Inc.
Withlacoochee River Electric Cooperative, I

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

("O" indicates OPR)

AUS	CAF	CCA	CMP	ECR	EXT	(GCL)	MMS	PIF
				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B3(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

Staff Counsel

OCRs

Current CASR revision level

Due Dates
Previous Current

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Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: DOCUMENT NUMBER-DATE

05701 JUN 27 8

COMMISSION CLERK

Section 1 - Bureau of Records Complete:

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.
 Company: Progress Energy Florida, Inc.
Withlacoochee River Electric Coopera

Official Filing Date: _____
 Last Day to Suspend: _____
 Referred to: _____
 ("O" indicates OPR)

Expiration: _____

CCA	CMP	ECR	FLL	(GCL)	MMS	PIF	RCA	SCR
		X		X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B3(b)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

A Vining, M Brown

1 Current CASR revision level

Due Dates
 Previous Current

Staff Counsel

A Vining, M Brown

OCRs (ECR)

J Breman

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel ___
 Hearing ___ Staff ___

Date filed with CCA: 06/01/2005

Initials OPR _____
 Staff Counsel _____

1.	Staff Recommendation	SAME	07/21/2005
2.	Agenda	SAME	08/02/2005
3.	PAA Order	SAME	08/22/2005
4.	Consummating Order if No Protest	SAME	09/15/2005
5.	Close Docket or Revise CASR	06/01/2005	10/21/2005
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	ED	--		
X							

Prehearing Officer

Commissioners					ADM
BZ	DS	BD	ED	--	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 1313 / [Signature]
 Date: 06/01/2005

Section 1 - Bureau of Records Completer

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.

Company: Progress Energy Florida, Inc.
Withlacoochee River Electric Coopera

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

("O" indicates OPR)

CCA	CMP	ECR	(GCL)	PIF	RCA	SCR	SGA
		X	X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B3(b)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

<u>OPR Staff</u>	<u>A Vining, M Brown</u>	<input checked="" type="checkbox"/> <u>2</u> Current CASR revision level	<u>Due Dates</u>	
			<u>Previous</u>	<u>Current</u>
		1. <u>Close Docket or Revise CASR</u>	<u>10/21/2005</u>	<u>08/24/2005</u>
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<u>Staff Counsel</u>	<u>A Vining, M Brown</u>	8.		
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<u>OCRs (ECR)</u>	<u>J Breman</u>	11.		
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<u>Recommended assignments for hearing and/or deciding this case:</u>		30.		
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<u>Full Commission</u> <input checked="" type="checkbox"/> <u>Commission Panel</u> _____		33.		
<u>hearing</u> _____ <u>Staff</u> _____		34.		
		35.		
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		37.		
<u>Date filed with CCA:</u> <u>07/20/2005</u>		38.		
		39.		
<u>Initials OPR</u> _____		40.		
<u>Staff Counsel</u> _____				

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

<u>Commissioners</u>						<u>Hrg Exam</u>	<u>Staff</u>
<u>ALL</u>	<u>BZ</u>	<u>DS</u>	<u>BD</u>	<u>ED</u>	<u>--</u>		
X							

Prehearing Officer

<u>Commissioners</u>					<u>ADM</u>
<u>BZ</u>	<u>DS</u>	<u>BD</u>	<u>ED</u>	<u>--</u>	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BIB/aw
 Date: Pending 8/02/05

Section 1 - Bureau of Records Complete:

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: **Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.**
 Company: **Progress Energy Florida, Inc.**
Withlacoochee River Electric Coopera

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("O" indicates OPR)

CCA	CMP	ECR	(GCL)	PIF	RCA	SCR	SGA
		X	X				

Section 2 - OPR Completes and returns to CCA in 10 workdays. **Time Schedule**

Program Module B3(b)
**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments		Due Dates	
OPR Staff	A Vining, M Brown	3	Current CASR revision level
Staff Counsel	A Vining, M Brown	Previous	Current
		1.	Staff Recommendation
		2.	Agenda
		3.	PAA Order
		4.	Consummating Order if No Protest
		5.	Close Docket or Revise CASR
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Recommended assignments for hearing and/or deciding this case:
 Full Commission Commission Panel _____
 Hearing _____ Staff _____
 Date filed with CCA: 08/10/2005
 Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	ED	--		
X							

Prehearing Officer

Commissioners					ADM
BZ	DS	BD	ED	--	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BB/R
 Date: 08/10/2005

Section 1 - Bureau of Records Complete:

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.

Company: Progress Energy Florida, Inc.
Withlacoochee River Electric Coopera

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to:

CCA	CMP	ECR	(GCL)	PIF	RCA	SCR	SGA
		X	X				

("O" indicates OPR)

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module B3(b)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	A Vining, M Brown	4	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	08/25/2005	09/08/2005
		2.	Agenda	09/06/2005	09/20/2005
		3.	PAA Order	09/26/2005	10/10/2005
		4.	Consummating Order if No Protest	10/20/2005	11/03/2005
		5.	Close Docket or Revise CASR	11/30/2005	12/09/2005
		6.			
		7.			
<u>Staff Counsel</u>	<u>A Vining, M Brown</u>	8.			
		9.			
<u>OCRs (ECR)</u>	<u>J Breman</u>	10.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 hearing Staff

Date filed with CCA: 08/12/2005

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	BD	ED	--		
X							

Prehearing Officer

Commissioners					ADM
BZ	DS	BD	ED	--	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman:
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: 133/rw
 Date: ~~Pending~~ 8/16/05

Section 1 - Bureau of Records Complete

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: **Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.**

Company: **Progress Energy Florida, Inc.**
Withlacoochee River Electric Coopera

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

("C" indicates OPR)

CCA	CMP	ECR	(GCL)	PIF	RCA	SCR	SGA
		X	X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B3(b)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff	M Brown	5	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	NONE	01/26/2006
		2.	Agenda	NONE	02/07/2006
		3.	PAA Order	NONE	02/27/2006
		4.	Close Docket or Revise CASR	NONE	03/23/2006
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Staff Counsel	M Brown	8.			
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OCRs (ECR)	J Breman	11.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Staff

Date filed with CCA: 12/09/2005

Initials OPR _____
 Staff Counsel _____

Action 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BD	DS	BZ	ED	AR		
X							

Prehearing Officer

Commissioners					ADM
BD	DS	BZ	ED	AR	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman:
 The identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: 12/09/2005

Section 1 - Bureau of Records Complete

Docket No. 040133-EU Date Docketed: 02/12/2004 Title: Petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County.
 Company: Progress Energy Florida, Inc.
 Withlacoochee River Electric Coopera

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to:

("O" indicates OPR)

CCA	CMP	ECR	(GCL)	PIF	RCA	SCR	SGA
		X	X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module B3(b)

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

M Brown

6 Current CASR revision level

Due Dates

Previous Current

Staff Counsel

M Brown

OCRs (ECR)

J Breman

1.	Staff Recommendation	01/26/2006	02/23/2006
2.	Agenda	02/07/2006	03/07/2006
3.	PAA Order	02/27/2006	03/27/2006
4.	Consummating Order if No Protest	NONE	04/20/2006
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
 Hearing Staff

Date filed with CCA: 01/13/2006

Initials OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
X					

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: EO [Signature]

Date: Pending 1/18/06

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYO
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

February 13, 2004

Brian P. Armstrong
Nabors, Giblin & Nickerson, P.A.
1500 Mahan Drive, Suite 200
Tallahassee, Florida 32308

Re: Docket No. 040133-EC

Dear Mr. Armstrong:

This will acknowledge receipt of petition of Withlacoochee River Electric Cooperative, Inc. to modify territorial agreement or, in the alternative, to resolve territorial dispute with Progress Energy Florida, Inc. in Hernando County, which was filed in this office on February 11, 2004, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

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DOCUMENT NUMBER-DATE

05701 JUN 27 08

FPSC - COMMISSION CLERK

Matilda Sanders

0202-PAA

From: Andrea Cowart
Sent: Monday, March 13, 2006 3:13 PM
To: CCA - Orders / Notices; Martha Brown
Subject: Order / Notice Submitted

6

Date and Time: 3/13/2006 3:12:00 PM
Docket Number: 040133-EU
Filename / Path: 040133paa.mcb.doc

PAA Order Approving Consolidated Territorial Agreement

5/3

DOCUMENT NO.
05701-06

Kimberley Pena

From: Adrienne Vining
Sent: Wednesday, March 23, 2005 10:45 AM
To: Kimberley Pena
Subject: Docket No. 040133

Kim--I have someone who would like to be an interested person for Docket No. 040133 if you could please add him to the service list. His information is:

**David Strom
17237 Bridal Path Crt.
Lutz, FL 33558**

Thanks.

**Adrienne E. Vining
Senior Attorney
Florida Public Service Commission
Office of the General Counsel
Economic Regulation Section
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
avining@psc.state.fl.us
850.413.6183
850.413.6184 FAX
293.6183 SUNCOM**

*Done
03/23/05
Kamp*

Matilda Sanders

PSC-06-0281-CO-EU

From: Andrea Cowart
Sent: Monday, April 10, 2006 10:39 AM
To: CCA - Orders / Notices; Martha Brown
Subject: Order / Notice Submitted

2

Date and Time: 4/10/2006 10:39:00 AM
Docket Number: 040133-EU
Filename / Path: 040133CO.mcb.doc

Consummating Order

5/3

DN 04760-05: Marieanne Smith Schultz - Undated letter in response [to term extension to territorial agreements in Citrus and Pasco Counties by WREC and Progress].

[CCA note: Letter moved to Docket 040133-EU, correspondence file, on advice of staff.]

ORIGINAL

RECEIVED PSC
05 MAY 16 AM 11:02

FLORIDA PUBLIC SERVICE COMMISSION

IN REGARD TO DOCKET # 050009-EU

TO WHOM IT MAY CONCERN,

I'VE BEEN A CUSTOMER OF WITHLACOOCHEE RIVER COOP. INC FOR ALMOST 21 YEARS AND A HAPPY ONE AT THAT. NOW I GET A SECOND LETTER TELLING ME I'M GOING TO BE TRANSFERRED TO PROGRESS ENERGY IN A FEW WEEKS. WORDS WONT DESCRIBE HOW UPSET I AM ABOUT THIS. ALONG WITH 81 PEOPLE, OF WHICH I'M SURE YOU ARE NOT AWARE OF, THAT ARE ALSO UPSET AT THIS MOVE. WHY? W.R.E.C. SAYS IT'S BECAUSE THEY FEEL THEY CAN'T SERVICE US FAST ENOUGH DURING POWER FAILURES. B__ S_____! THE ONLY POWER FAILURES OCCURRED WITH "FRANCES" WHICH LASTED ONE DAY AND THEN WITH "JEANNE" WHICH LASTED A DAY AND A HALF. IS SPEED THE ONLY THING THAT CONCERNS PEOPLE TODAY? I LIKE QUALITY AND WITH W.R.E.C. I GET CAPITAL CREDIT REFUNDS THAT HELP

DMP
DOM
DTR
ECR
ECL
DPC
AMS
RCA
ICR
IEC
DTH

Kum P.

DOCUMENT NUMBER - DATE

04760 MAY 17 88

FDSC - COMMISSION CLERK

KNOCK DOWN THE ELECTRIC BILLS AT
LEAST TWICE A YEAR. I WONT HAVE THIS
WITH PEF! AND DON'T THINK I DON'T
KNOW! I'VE BEEN WITH FLORIDA POWER
BEFORE AND HAD HIGH BILLS!

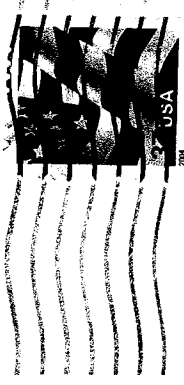
WHEN I MOVED OUT HERE IN SIERRA
PINES I WAS HAPPY TO BE WITH W.R.E.C.
NOW I FEEL SOLD OUT AND SCREWED
AND WILL WIND UP PAYING MORE.

WHAT A RIP! WE WERE GOING TO BUY
THE PLACE WE NOW LIVE IN BUT IF YOU
APPROVE THIS IT WONT HAPPEN!
SO, DO ME A FAVOR AND SEND ME A MAP
SHOWING THE BOUNDARIES OF W.R.E.C.
SO WE CAN LOOK FOR A HOUSE AND
BE ABLE TO STAY WITH THEM, OK?

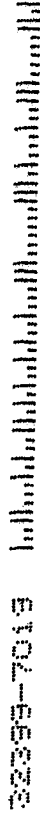
HOW WOULD YOU LIKE IT IF IT HAPPENED
TO YOU? OR MAYBE YOU ALL JUST
DON'T CARE.....I CARE AND I WANTED
YOU TO KNOW HOW I FELT!

MARIEANNE SMITH SCHULTZ

M. Schultz
17304 Chincaberry Rd
Oltz, FL, 33558



Florida Public Service Commission
Commission Clerk Office
2540 Shumard Oak Blvd,
Tallahassee, FL, 32349



32399-7019

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 19, 2005

Marieanne Smith Schultz
17304 Chinaberry Rd.
Lutz, FL 33558

Re: Request for Map

Dear Ms. Schultz:

On May 17, 2005, we received your letter in regard to Docket No. 050009-EU. This docket was closed April 18, 2005. However, Docket No. 040133-EU is currently open and relates to the concerns you have shared with us in your letter. Therefore, your letter has been included in this docket instead.

In your letter, you requested a map that shows the boundaries of W.R.E.C. The two maps provided to us by the company in this docket are oversized documents. The charge for duplication of these documents will be \$8.50 per map. To provide you with the appropriate map that will satisfy your request, we need to get in touch with you. You can reach us at (850) 413-6770 or you can fax us at (850) 413-7118 to let us know if you want the map for Hernando County or for Pasco County.

If you prefer to contact us via mail, please send payment in check or money order, along with a clarification on your request as to the specific map you are interested in receiving, to the following address:

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Upon receipt of payment, the copies will be forwarded to you.

Sincerely,

A handwritten signature in cursive script that reads "Kim Peña".

Kim Peña
Bureau of Records

cc: Adrienne Vining
Jim Breman

State of Florida



ORIGINAL

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

RECEIVED-PPSC
05 JUL 19 AM 10:51

COMMISSION
CLERK

-M-E-M-O-R-A-N-D-U-M-

DATE: July 18, 2005
TO: Division of the Commission Clerk and Administrative Services
FROM: Adrienne E. Vining, Senior Attorney, Office of the General Counsel *AEV*
RE: Docket No. 040133-EU – Petition of Withlatchoochee River Electric Cooperative, Inc., to Modify Territorial Agreement or, in the Alternative, to Resolve Territorial Dispute with Progress Energy Florida, Inc., in Hernando County.

Please place the attached letter from Clay H. Mickler, Southmill Ranch, dated June 21, 2005, in the correspondence section of the above-referenced docket file.

Thanks.

AEV/jb

cc: Division of Economic Regulation

Southmill Ranch

P.O. Box 975
Lacoochee FL 33537

Telephone (352) 583-2452
micklerc270@earthlink.net

June 21, 2005

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee Florida 32399-0850

Attn: Division of Economic Regulation

Dear Sir or Madame:

As a matter of introduction, my name is Clay H. Mickler and I am a resident of Lacoochee, a small unincorporated community in rural northeast Pasco County Florida.

I am writing you concerning the proposed transfer of territorial agreement between Progress Energy Florida and Withlacoochee River Electric Cooperative in northeast Pasco County.

I am currently a customer of Progress Energy with four metered accounts and one unmetered account (area lighting). My family owns agricultural property in the Lacoochee area on which we operate a commercial beef cow/calf operation. I serve as President of our family business. I also hold an outside job with a telecommunications company.

As a matter of record, no public announcements have been made in our area, that I am aware of, on the proposed territory exchange. My knowledge of the proposal has come from both Progress Energy and WREC management that I know as personal acquaintances. I fear that I am writing in vain, however, as I have been told that this exchange is a "done deal". I am not usually one to voice my opinion, but my concerns over this issue compel me to speak out.

To begin on a positive note, I would like to comment on the quality of service provided by Progress Energy. I would have to use words like "superior, distinguished, unparalleled" to adequately describe the service commitment provided by this utility. I have never had a negative experience with Progress Energy from a Customer Service representative on the telephone or the lineman responding to service outages.

I have found that Progress Energy employees, or at least those that serve our area, don't mind becoming personally involved with their customers. My mother is a 73 year old widow who lives next to our barn facility. We have experienced outages due to storms at this location, not unlike many other Floridians. On several occasions, after service was restored in a timely fashion, she received a follow up visit from a lineman who took a few moments to stop by just to make sure everything was okay. How many corporate entities do we find that provides this level of service these days? It is not "Progress Energy" that does this, it is the employees. These caring individuals are what defines this "culture of service".

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FLORIDA PUBLIC SERVICE
COMMISSION
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DIVISION OF
ECONOMIC REGULATION

Progress Energy employees have always demonstrated a strong respect for our pastures, fences and gates, even though they have a blanket utility easement. They make it policy to contact us before doing any work on our property. They require the same from their sub-contractors such as tree trimmers.

Now, I must speak to my experiences with WREC.

Within the past year, WREC rerouted a three phase distribution line to travel parallel with one of our boundary fences. The pole line was not on our property but directly across the fence. WREC proceeded to cut a chain on one of our gates, attached their lock and proceeded across our pasture. They do not have an easement to this property. While building this line, they came to a separate boundary fence, took the fence down and drove on another landowner's property to set poles and anchors. Upon leaving, they thought they had pulled the fence back up. However, the wires had become caught under a root farther down the fence. Subsequently, the fence was actually down. As a side note, this is not a dilapidated fence but a newer, well maintained fence. Had we not inspected the fence line upon turning cattle in to graze this pasture, they could have traveled unabated several hundred yards to a CSX Transportation rail line. The potential liabilities here are staggering.

During this same scope of work, various trees were trimmed along the fence line. A great number of limbs were left behind without any clean up on their part. Any limb too big to be run through one of their chippers was left behind. A neighbor across the fence can attest to this as he called several times to complain to no avail. Once again, we cleaned this and our neighbors with our own equipment and labor.

As if yet enough, WREC left behind two old creosote poles they had pulled from their old pole line. Granted, they may have thought that they were doing us a favor by leaving these old poles behind for fence posts. On our ranch, we only set new CCA treated posts and not old poles contaminated with creosote. Again, it became our burden to dispose of these poles.

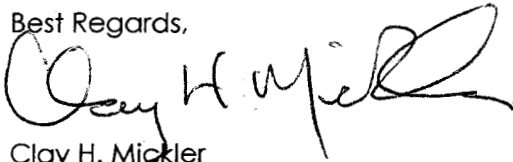
On another occasion, I had to call in a trouble ticket on a line that we had with WREC that had been knocked out by lightning. This account served an electronic fence charger only. I was given some grief since the historic meter usage was zero. (I have since been told by a Progress Energy employee that my charger did not pull enough amperage to turn the meter). When I asked the customer account representative if the bill had been paid every month for this "zero" usage, she agreed to initiate a trouble ticket.

I have since installed my own wiring and asked that WREC remove this line. My only reason for doing this was my dissatisfaction with WREC. Peculiar enough, now that Progress Energy is feeding this electronic equipment, I have experienced no equipment failure. With WREC, I was replacing an average of two chargers per year.

Please excuse the length of this letter but I feel compelled to tell "my side" of the story. For far too long, people, myself included, have remained silent while things go on around them that they disagree with. I personally am trying to take a more proactive approach regarding concerns that affect me and my family.

Thank you for taking the time to read this letter.

Best Regards,

A handwritten signature in black ink, appearing to read "Clay H. Mickler". The signature is fluid and cursive, with the first name "Clay" being the most prominent.

Clay H. Mickler
President
Southmill Ranch

9chm05

Add to docket file
040133

ORIGINAL

SEP 23 2005

Sept. 20, 2005

Dear Sirs:

I have been informed by my electric co-operative that they have selected about 2,100 out of about 189,000 customers to be transferred arbitrarily to Progress Energy, a company with it's main offices in St. Petersburg, serving mostly Pinellas county.

I have been with my cooperative since I moved here to Zephyrhills in 1981.

I enclose some material from them . I ask you to read the member news from 1998 telling me about how much better off I am with them and now they are pushing me into another company. who they tell me will charge me more for my electric and I will no longer be a part of the membership that receives a share of the earnings periodically.

I urge that you not allow this as we did not seek or ask for this change.

I thank you for your consideration in this matter.

Ben Kramer

Ben Kramer
6832 Orlo Dr.
Zephyrhills, Fl. 33542

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

COMMISSION
CLERK

00 SEP 23 PM 12:40

RECEIVED J. ATTCO

August 30, 2005



WITHLACOOCHEE
RIVER
ELECTRIC
COOPERATIVE, INC.

Benjamin Kramer
6832 Orlo Dr
Zephyrhills FL 33542

Account No. 1426 000 436 270
Member I.D. 5033076001

Dear Benjamin Kramer

We are writing to inform you that Withlacoochee River Electric Cooperative, Inc., and Progress Energy Florida are continuing to revise some of the service area boundaries that were established several years ago. Geographical boundaries like these are common among most of Florida's electric utilities and are approved by the Public Service Commission to avoid unnecessary and uneconomic construction of duplicate electrical facilities. Safety concerns also arise when high voltage lines owned and maintained by different companies are in close proximity to one another.

This change will directly affect your account. Upon receiving the approval of the Florida Public Service Commission, work will begin to transfer your service to Progress Energy. It has been our pleasure to provide service to your area for many years and we will do everything we can to make this transition simple and worry free for you. You will have the opportunity to comment on this change directly to the PSC, and we will provide any pertinent contact information for you once the agreement has been filed and docketed in Tallahassee. We will notify you of the approximate date of transfer. Power may be briefly interrupted on that day to make the necessary changes to each system.

Any deposit that WREC is holding for this account will first be applied to any outstanding balance, and the remainder refunded to you. The same is true for the five dollar (\$5.00) membership fee except where there is another active WREC account. In that case, the membership fee will be transferred to an active account. Capital Credits associated with your membership will continue to be paid to you according to the standing bylaws of the Cooperative.

Some members may be concerned about the difference in electric rates between the two companies. For 1000 Kilowatt-Hours (KWH), the residential rate for PEF is currently \$97.78. The residential rate for WREC members is \$96.40. The rates of both utilities are subject to periodic change and may be raised or lowered in the future.

It has been our pleasure to have you as a member of this Cooperative and trust that you will find Progress Energy of Florida to be an excellent provider. If you have any questions we have set up a customer transfer line which can be reached by dialing 727-868-9465. You may reach Progress Energy by dialing 1-800-510-0140.

Sincerely,

Billy E. Brown
Executive Vice President and General Manager

P.O. Box 278, Dade City, FL 33526-0278

Phone (352) 567-5133 / Fax (352) 521-5971

Your Touchstone Energy® Partner





The Cooperative Concept A Great Idea!

In the rush to grab more market share, many of the businesses that we have grown accustomed to have merged into larger companies. Those mergers are moving these "neighborhood companies" further and further away from their customers. Your Cooperative is different! The hard-working men and women of your Cooperative remain fully committed to the high level of local service you have come to expect from us over the years.

Why are the other companies pulling back from their local communities and closing offices? Why are they consolidating service centers to locations far removed from their customers?

Quite simply - to cut costs to provide increased profitability. We believe that this is the wrong priority, and we believe that this focus gets in the way of members' needs.

Your locally-elected Board of Trustees pride themselves with building a business where serving the membership is number one. This service first concept has proven to be a successful formula not only when measured by courteous and timely response to our members' needs. But, it can also be seen on that ever-important "bottom line." Your Cooperative has been sharing its earnings with our membership for more than fifty years, returning in excess of \$41 million to our members and, while doing so, still providing the lowest residential rates* on the Suncoast.



www.psc.state.fl.us
*Rate adjusted to reflect annual refunds.
/ 800 342 3552
2,100 people
189 customers

HELP TAKE THE SURPRISES OUT OF YOUR ELECTRIC BILL

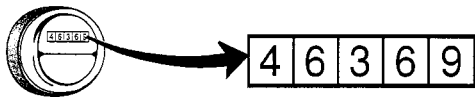
Reading your electric meter once a week (or, even better, once a day) will take the surprises out of your monthly statements. Ever wonder how much it costs to do laundry or bake a turkey? Reading your electric meter can answer all these questions and more. And it's easy to do; just follow these steps.

LEARN TO READ YOUR METER

To find the number of KWH's used, subtract previous reading (found on statement) from this reading. Example:

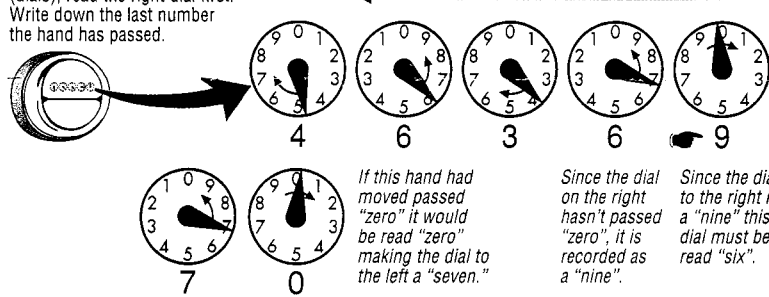
46369	New Reading
45504	Old Reading
865	No. of KWH's Used

If you have a meter like this (digital), just write down the numbers.



If your meter looks like this (dials), read the right dial first. Write down the last number the hand has passed.

← READ FROM LEFT TO RIGHT



If this hand had moved passed "zero" it would be read "zero" making the dial to the left a "seven."

Since the dial on the right hasn't passed "zero", it is recorded as a "nine".

Since the dial to the right is a "nine" this dial must be read "six".

Grab a pad and pencil and take a good look at those dials before taking your first reading. Note that some dials turn clockwise and some turn counterclockwise (see diagram). Write down the number the pointer on the far right has passed.

Now look at the next number. Remember to write down the number the pointer has just passed and be sure to record it in the tenths column or just to the left of your first reading (see this really is easy!).

Repeat the process until all five dials have been read.

HERE'S A TIP

Sometimes when the dial to the right has a value of nine, you have to be extra careful not to misread the next dial to the left.

Okay, now that you've got the reading let's do the rest inside (it's probably cooler). Find your last energy bill and look in the top left-hand corner. Find **THE ELECTRIC SERVICE FROM AND TO AREA** on your statement. Your last meter reading can be seen in this area. Subtract the reading you just obtained from this number. The result will be the number of KWH used after the last reading.

Divide this number by the number of days that have passed since your last reading. This is your average daily usage. You can compare this to the average daily usage information on the top left-hand portion of your bill.

So what does all this mean? Well, first you can multiply the daily reading by 30, and then by .08, and you can estimate your bill.

A HANDY CHART FOR YOUR CONVENIENCE

To calculate your daily consumption of electricity, fill in the following chart.

	MON.	TUES.	WED.	THURS.	FRI.	SAT.	SUN.
P.M. READING							
(-) A.M. READING							
= KWH'S USED							

ONE YSENSE

WEDNESDAY, SEPTEMBER 1, 2005 ♦ THE TAMPA TRIBUNE ♦ TBO.com

Deal Freezes Progress Energy Rates

4-YEAR AGREEMENT HAS EXCEPTIONS

By DAVE SIMANOFF
dsimanoff@tampatrib.com

TAMPA — For Progress Energy Florida customers, budgeting for the electric bill just got a lot easier.

The utility company announced a deal with several state agencies and public interest groups Wednesday that promises to freeze power rates for four years — although the company can request increases to recoup costs for new facilities starting in early 2008.

The groups involved in the settlement, including the Florida attorney general's office, the Office of the AARP and the Florida Re-

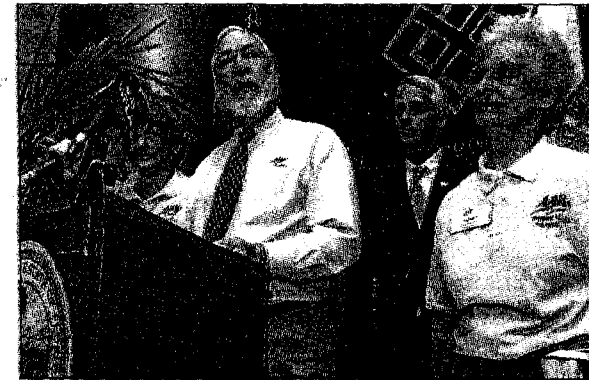
tail Federation, will ask Florida's Public Service Commission to approve the deal at its next meeting, scheduled for Sept. 7.

Progress Energy Florida has 1.5 million customers, including 526,000 customers in Pinellas, 115,000 in Pasco and 29 in Hillsborough. The company, a subsidiary of Raleigh, N.C.-based Progress Energy Inc., had intended to ask the state for permission to raise its base rates by \$206 million a year.

Representatives from the state and the utility company described the agreement as a win-win deal Wednesday.

Attorney General Charlie Crist introduced the agreement Wednesday afternoon in the busy lobby

See PROGRESS ENERGY, Page 2 ▶



The Associated Press

"This is welcome news for older Floridians," said AARP State Director Bentley Lipscomb in a news conference with Attorney General Charlie Crist.

Timolyn Henry

From: Ruth McHargue
Sent: Tuesday, October 25, 2005 10:00 AM
To: Timolyn Henry
Cc: Matilda Sanders
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 803

Please add to docket file 040133

-----Original Message-----

From: Consumer Contact
Sent: Tuesday, October 18, 2005 4:47 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 803

Complaint filed with PSC

CUSTOMER INFORMATION

Name: jerry savas
Telephone: Enter Area Code
Email:
Address: 483 kingscross way spring 34609

BUSINESS INFORMATION

Business Account Name: jerry savas
Account Number:
Address: 483 kingscross way spring Florida 34609

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

we was told that the contract for progress energy was expired and that withlacoochee was going to take over barony woods in october.i found out that has not happened and when i spoke to someone at progress energy. was given a lame excuse.. i believe that progress energy is playing a game with us , i want withlacoochee electric to service us and to take effect this month as i was told a year ago, that the contract has expired. please look into this matter and expedite this request to the people of barony woods. thank you

CMP _____

COM _____

CTR _____

ECR 1

GCL 1

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____



020233 ✓
040133 ✓
041267 ✓

050002 ✓
050007 ✓

December 28, 2005

COMMISSION
CLERK

05 DEC 28 PM 1:03

Ms. Blanca S. Bayo, Director
Division of Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: *Substitution of Counsel*

Dear Ms. Bayo:

This letter serves as notification that James A. McGee has retired from Progress Energy and John T. Burnett has been hired to replace him. Please remove Mr. McGee's name from any certificate of service lists, pleadings, and other distribution e-mail lists and substitute with John T. Burnett. Mr. Burnett's information is listed below:

John T. Burnett
Associate General Counsel
Progress Energy
P.O. Box 14042
St. Petersburg, FL 33733
john.burnett@pgnmail.com

Please call me at (850) 222-8738 if you have any questions. Thanks for your attention to this matter.

Sincerely,

Lisa Stright / *John Burnett*
Lisa M. Stright
Regulatory Analyst



LEGAL DEPARTMENT

POST OFFICE BOX 14042

ST. PETERSBURG, FL 33733

Telecopier: (727) 820-5519

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Attorney-Client Communication
Attorney Work Product

TELECOPY TRANSMITTAL SHEET

DATE: December 28, 2005 TIME: 12:31

TO: Blanca Bayo, Div. of Clerk & Administrative Services, FPSC	TELECOPIER NO.: 850-413-7118

FROM: Lisa Stright	TELEPHONE NO.: 850-222-8738
MESSAGE:	

NUMBER OF PAGES TRANSMITTED *INCLUDING THIS SHEET*: 2
If all pages are not legibly received, please call: 727-820-5185

Sandra Cope at (727) 820-5185
Telecopier Operator

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