

Section 1 - Bureau of Records Complete:

Docket No. 060053-TX Date Docketed: 01/23/2006 Title: Application for certificate to provide competitive local exchange telecommunications service by Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS.
 Company: Protection Plus of the Florida Keys,

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("C" indicates OPR)

CCA	(CMP)	ECR	GCL	PIF	RCA	SCR	SGA
	X		X				

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module	Staff Assignments	Due Dates	
		Previous	Current
B1(a)	K Curry		
		<input type="checkbox"/> Current CASR revision level	
		1. Staff Recommendation	NONE 02/16/2006
		2. Agenda	NONE 02/28/2006
		3. PAA Order - Close if No Protest	NONE 03/20/2006
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Section 3 - Chairman Completes

Assignments are as follows:

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Commissioners					ADM
ED	DS	AR	CT	TW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED [Signature]
 Date: 01/25/2006

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
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(850) 413-6770 (CLERK)
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Public Service Commission

January 24, 2006

Joseph Isaacs, Director of Regulatory Affairs
Protection Plus of the Florida Keys, Inc.
838 Village Way, Suite 1200
Palm Harbor, Florida 34683

Re: Docket No. 060053-TX

Dear Mr. Isaacs:

This will acknowledge receipt of an application for certificate to provide competitive local exchange telecommunications service by Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS, which was filed in this office on January 23, 2006, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Please note as well that the Commission's Statement of Agency Organization and Operations, requires certificated companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this requirement by advising us of any changes as they occur.

Bureau of Records

I:\records\ackltr-application2.doc

DOCUMENT NUMBER - DATE

05756 JUN 28 08

FPSC-COMMISSION CLERK

Marguerite McLean

From: Kay Flynn
Sent: Wednesday, March 15, 2006 5:10 PM
To: Victor McKay
Cc: Blanca Bayo; Marguerite Lockard; Rick Melson; Patrick Wiggins
Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

~~FPSC, CLK - CORRESPONDENCE~~
~~Administrative Parties Consumer~~
DOCUMENT NO. _____
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We can do that, but at some point a determination will have to be made on final disposition of the document since it was filed as a public document and not followed up until a week later with a claim of confidentiality, meaning the document was in the public file and on the Website for that week or more, and of course it remains in the public file though the PDF has been deleted.

If an entity files a document, realizes later that it should have been confidential and follows up with a request for confidentiality or claim of confidentiality, our usual practice has been to delete the PDF of the document from the network and Website, but leave the document in the docket file.

If we deviate from our usual practice, we will need further advice on what to do with the document once the docket closes. Before we take the document out of the docket file, please advise how it is to be handled once the docket closes.

Kay

From: Victor McKay
Sent: Wednesday, March 15, 2006 2:42 PM
To: Kay Flynn
Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Yes. Put them in a confidential file for safe keeping.

From: Kay Flynn
Sent: Monday, March 13, 2006 11:06 AM
To: Marguerite Lockard; Victor McKay
Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Victor, I have never received word on this matter. The document remains in the docket file. What have you learned from Pat and Rick?

Kay

From: Marguerite Lockard
Sent: Monday, March 13, 2006 11:03 AM
To: Kay Flynn
Subject: FW: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Any word yet ??

From: Kay Flynn
Sent: Wednesday, February 08, 2006 10:27 AM
To: Victor McKay
Cc: Blanca Bayo; Marguerite Lockard
Subject: FW: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Victor, good morning. I'm following up again on this matter. What have you heard from Pat and Rick?
(We just had a similar situation occur in a WAW matter, so I do need some guidance on this.)

Thanks.
Kay

From: Marguerite Lockard
Sent: Wednesday, February 08, 2006 10:22 AM
To: Kay Flynn
Subject: FW: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

From: Marguerite Lockard
Sent: Monday, February 06, 2006 9:24 AM
To: Kay Flynn
Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

ok, thanks....just wanted to make sure i had'nt missed out on an e-mail.

From: Kay Flynn
Sent: Monday, February 06, 2006 9:16 AM
To: Marguerite Lockard
Subject: FW: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

This (below) was my last communication with him. He is still waiting to hear from Pat and Rick.

From: Kay Flynn
Sent: Thursday, February 02, 2006 4:02 PM
To: Victor McKay
Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

The reasoning is that the document was not filed as confidential and thus is a public document.

From: Victor McKay
Sent: Thursday, February 02, 2006 3:27 PM
To: Kay Flynn
Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

I have not heard anything yet. One question. What is the harm of putting the pages from the application in a confidential file?

From: Kay Flynn
Sent: Thursday, February 02, 2006 2:59 PM
To: Victor McKay

Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Victor, did you hear anything from Patrick?

Kay

From: Victor McKay

Sent: Wednesday, February 01, 2006 12:07 PM

To: Kay Flynn

Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Patrick is talking to Rick and he is going to get back with me, so I will let you know this afternoon. Thanks for your patience

From: Kay Flynn

Sent: Monday, January 30, 2006 3:15 PM

To: Victor McKay

Cc: Patrick Wiggins; Marguerite Lockard; Blanca Bayo

Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Yes, somewhat similar.

Up until 050813, we had deleted the PDF or portions of it if we received word after the filing date that a filing was confidential, but we did not pull the document from the public docket file. With 050813, we did pull the document and place it in confidential file, just fyi.

We'll wait to hear from you before we take further action.

Thanks.

From: Victor McKay

Sent: Monday, January 30, 2006 2:25 PM

To: Kay Flynn

Cc: Patrick Wiggins

Subject: RE: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

That would be my guess, but let me confer with Patrick. Is this Similar to What happened with BellSouth in 050813?

From: Kay Flynn

Sent: Monday, January 30, 2006 2:17 PM

To: Victor McKay

Cc: Rick Melson; Patrick Wiggins; Blanca Bayo; Marguerite Lockard

Subject: 060053-TX - Protection Plus of the Florida Keys, Inc. d/b/a ENGAGE COMMUNICATIONS

Victor, we received and docketed this CLEC application on Monday 1/23/06. Today, 1/30, one week later we received a letter from the company saying they had neglected to ask for confidential treatment of the financial statements that accompanied the application.

As a courtesy, we have deleted the financial pages from the scanned document so that material is no longer viewable on our network or the PSC Website.

Should we also pull the pages from the application in the docket file and put them in the confidential file for safekeeping?

Kay

Matilda Sanders

0230-PAA

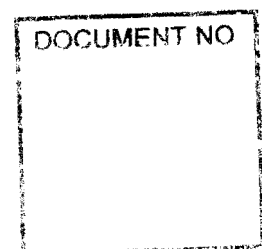
From: LaSandra Givens
Sent: Monday, March 20, 2006 10:32 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

4

Date and Time: 3/20/2006 10:31:00 AM
Docket Number: 060053-TX
Filename / Path: 060053OR.VSM.DOC

PAA ORDER GRANTING CLEC CERTIFICATE

1/10



Matilda Sanders

PSC-06-0294-CO-TX

From: LaSandra Givens
Sent: Friday, April 14, 2006 9:08 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 4/14/2006 9:07:00 AM

050967-TX 050967CO.VSM.DOC
060059-TS 060059CO.VSM.DOC
060055-TC 060055CO.VSM.DOC
060053-TX 060053CO.VSM.DOC

060032-TX & OTHERS 060032CO.VSM.DOC

CONSUMMATING ORDERS

11/0.

Marguerite McLean

From: Mary Anne Helton
Sent: Wednesday, April 19, 2006 5:29 PM
To: Kay Flynn
Cc: Marguerite Lockard; Rick Melson
Subject: RE: Confidentiality Filings

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 05756-04
DISTRIBUTION: _____

They haven't. I saw Russell today, and he is supposed to have someone call me by the end of this week.

-----Original Message-----

*From: Kay Flynn
Sent: Wednesday, April 19, 2006 3:40 PM
To: Mary Anne Helton
Cc: Marguerite Lockard
Subject: RE: Confidentiality Filings*

Mary Anne, as nearly as I can tell, it doesn't appear GPC filed anything on this matter.

Kay

-----Original Message-----

*From: Mary Anne Helton
Sent: Wednesday, March 22, 2006 2:57 PM
To: Rick Melson
Cc: Blanca Bayo; Kay Flynn; Jennifer Rodan
Subject: RE: Confidentiality Filings*

I talked to Russell after we got out of the meeting. I expect something fairly quickly from them.

-----Original Message-----

*From: Rick Melson
Sent: Wednesday, March 22, 2006 2:39 PM
To: Mary Anne Helton; Patrick Wiggins
Cc: Blanca Bayo; Kay Flynn; Victor McKay
Subject: Confidentiality Filings*

Per a discussion with Blanca and Kay, documents that were initially filed inadvertantly without a claim/request for confidentiality by Protection Plus of the Florida Keys (Docket No. 060053-TX) and Gulf Power Company have been removed from the public files and placed in the confidential documents storage area for safekeeping. However, we will need to get the prehearing officer assigned to each case to make a formal ruling on the status of these

documents.

Mary Anne: Please contact Jeff Stone or Russ Badders and ask them to file a supplement to their Request for Confidential Classification to explain why the initial public filing should not cause the documents to lose their protected status.

Patrick: Please contact the appropriate individual at Protection Plus and ask them to submit a formal Request for Confidential Classification (to supplement their earlier Claim of Confidentiality) that (a) appropriately justifies the reason the information is confidential and (b) explains why the initial public filing should not cause the documents to lose their protected status.

You should let the respective parties know that prior prehearing officer orders by former Commissioners Palecki and Davidson denied confidentiality in telecommunications cases on the grounds that an initial public filing destroyed any potential claim for confidential treatment.

Any questions, please let me know.

*Thanks,
Rick*

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 5/8/06
TO: Engage Communications/Isaacs
FROM: Timolyn Henry, Staff Assistant, Division of the Commission Clerk & Administrative Services
RE: **Acknowledgment of Receipt of Confidential Filing**

DN 04091-06

This will acknowledge receipt of a **CONFIDENTIAL DOCUMENT** filed in Docket No. 060053-TX or (if filed in an undocketed matter) concerning Financial Statements, and filed on behalf of Engage Communications/Isaacs. The document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

I:\Confid\ackconf.doc

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Public Service Commission

June 19, 2006

(CERTIFIED MAIL NO. 7004-1160-0004-5751-1947)

Joseph Isaacs, Director of Regulatory Affairs
Protection Plus of the Florida Keys, Inc.
d/b/a Engage Communications
4274 Enfield Court
Palm Harbor, Florida 34685

Re: Return of Confidential Document to the Source, Docket No. 060053-TX

Dear Mr. Isaacs:

Commission staff have advised that confidential Document No. 04091-06, filed on behalf of Protection Plus of the Florida Keys, Inc. d/b/a Engage Communications, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink that reads "Kay Flynn".

Kay Flynn
Chief of Records

KF:mhl
Enclosure

cc: Victor McKay, Office of the General Counsel
Kiwanis Curry, Division of Competitive Markets and Enforcement

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Public Service Commission

June 19, 2006

(CERTIFIED MAIL NO. 7004-1160-0004-5751-1947)

Joseph Isaacs, Director of Regulatory Affairs
 Protection Plus of the Florida Keys, Inc.
 d/b/a Engage Communications
 4274 Enfield Court
 Palm Harbor, Florida 34685

FPSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 05756-06		
DISTRIBUTION: CMA, GCL		

Re: Return of Confidential Document to the Source, Docket No. 060053-TX

Dear Mr. Isaacs:

Commission staff has
 Protection Plus of the Flor
 The document is enclosed

Please do not hesita
 material.

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 		A. Received by (Please Print Clearly)	B. Date of Delivery
1. Article Addressed to: 04091-06		C. Signature X	<input type="checkbox"/> Agent <input type="checkbox"/> Addressee
JOSEPH ISAACS DIR OF REG AFFAIRS PROTECTION PLUS OF THE FL KEYS, INC. D/B/A ENGAGE COMMUNICATIONS 4274 ENFIELD CT PALM HARBOR FL 34685		D. Is delivery address different from item 1? If YES, enter delivery address below: <input type="checkbox"/> Yes <input type="checkbox"/> No	
2. Article Number (Transfer from service label) 7004 1160 0004 5751 1947		3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input checked="" type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.	
		4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes	

KF:mhl
 Enclosure

cc: Victor McKay, Office of the General Counsel
 Kiwanis Curry, Division of Competitive Markets and Enforcement

DOCUMENT NO. DATE

05756-06 6/19/06
 FPSC - COMMISSION CLERK

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