

State of Florida



# Public Service Commission

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**-M-E-M-O-R-A-N-D-U-M-**  
COMMISSION  
CLERK

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**DATE:** August 29, 2006  
**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**FROM:** Beth W. Salak, Director, Division of Competitive Markets & Enforcement  
Patrick K. Wiggins, Attorney Supervisor, Office of the General Counsel *PKW KS*  
**RE:** Docket No. 060081-TC - Investigation and determination of appropriate method for refunding apparent overcharges by HSI Telecom, Inc.

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On March 27, 2006, the Commission issued Proposed Agency Action (PAA) Order No. PSC-06-0253-PAA-TC, made final and effective by Consummating Order (CO) No. PSC-06-0322-CO-TC, issued on April 21, 2006, in Docket No. 060081-TC. The PAA Order approved HSI Telecom, Inc.'s (HSI's) proposal to issue a refund to affected customers for erroneously routing 0+ calls such that customers were overcharged for the calls from April through September 2005. The PAA Order also directed HSI to submit a report and any amount due to customers who cannot be located to the Commission within 60 days of the issuance of the CO.

HSI submitted its final report and the amount of \$405.05 due to customers who cannot be located to the Commission on August 28, 2006. Staff reviewed the report and determined that HSI has complied with the terms of the PAA Order. Therefore, this docket should be closed administratively.

cc: Kira Scott (GCL)  
Pete Lester (ECR)  
Melinda Watts (CMP)

*OK to close*  
*08/31/06 PKW*

DOCUMENT NUMBER-DATE

08002 SEP-1 8

FPSC-COMMISSION CLERK