

DATE: November 15, 2006
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Tiffany Joyce, Professional Accountant, Division of Economic Regulation
RE: Docket No. 060262-WS - Application for Increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.

Enclosed is a petition signed by the customers of Labrador Utilities, Inc. Please place in the docket file for this docket.

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CMP

DOCUMENT NUMBER-DATE 10469 NOV 15 8 FPSC-COMMISSION CLERK

Subj:	reference 700880W
Date:	6/27/2006 3:47:45 PM Central Daylight Time
From:	Brett@PremierCM.com
To:	contact@psc.state.fl.us
CC:	bculliford@cogeco.ca, david.bernstein@ruden.com, kathryn.cowdery@ruden.com

Be advised we have not received any correspondence from Utilities Inc. with respect to our complaint.

According to your letter dated June 8, 2006 we should receive a response from the Utility addressing our concerns within 3 weeks of receiving our complaint. It has been over 3 weeks since our letter of concern to the Utility and we have not even received a phone call acknowledging the letter.

Be also advised according to your letter if we have not contacted you within 30 calendar days from the date of this letter you will presume we are in agreement with the Utilities response.

This is a formal request to involve the PSC in resolving the ongoing concerns that our residents are being effected by daily with strong odors emanating the plant and fire hydrants being flushed without any notice or warning from the Utility. Water quality concerns and ruined laundry are also effecting the residents.

WE have received over 30 affidavits to the effects of this deplorable condition and we must appeal to the PSC to apply the appropriate pressure to Utility Inc. to resolve this matter.

Be also advised that numerous attempts by the Dept. of Environmental Protection have been unanswered by the Utility.

Please contact me as soon as possible to acknowledge this second request for assistance.

Thank you

Brett L. Schroder President Premier Community Management, Inc. asset manager for Forest Lake Estates Co-Op,Inc.

cell- 727-798-6335 Office- 813-783-7979 Director, Division of Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Fl 32399-0850

October 3, 2006

To Whom It May Concern:

This letter is in regards to Docket No. 060262-WS

Have you lost your mind! I haven't been in this state 2 years yet and I'm so deep in debt from constant increases in everything.

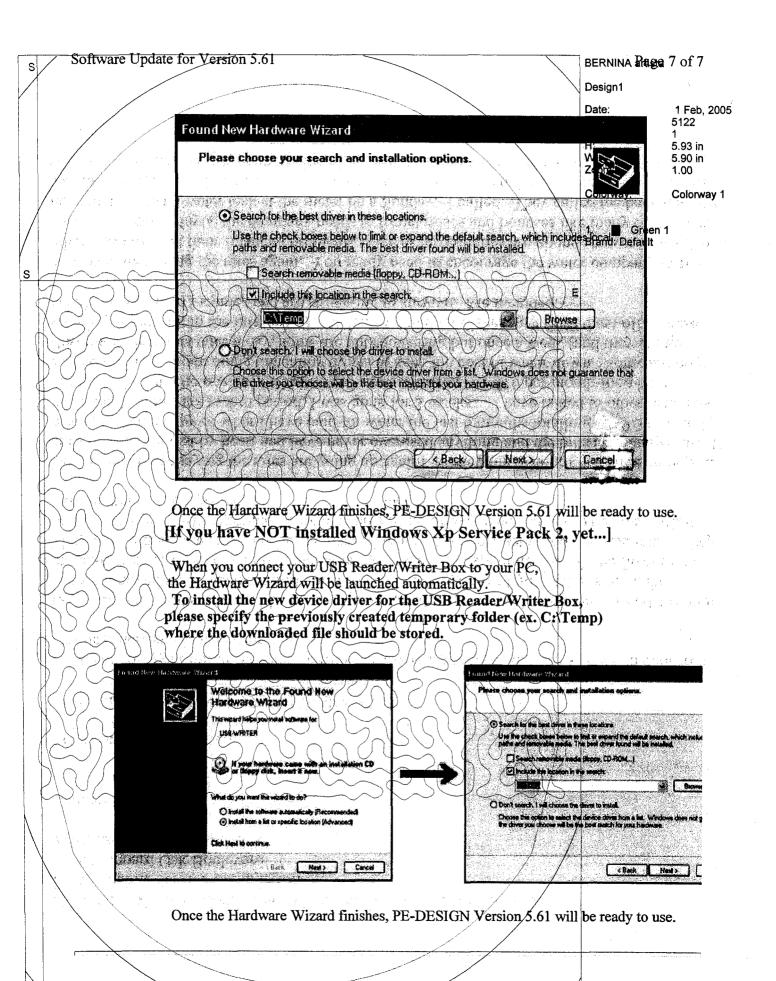
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Let's get to the water. When I bought my house (trailer), I was told water was \$15.00 a month. Before I moved in, it was increased, on a trial basis, after a year I got a letter stating the increase was permanent. At that time, after the first two bills, I pulled out all the flower beds. They were around the entire house and needed water. You now get to look at lighthouses-they don't need water. My inground sprinklers have been turned on since then. The grass will just have to make it on it's own.

Now I get a letter saying the rates are going up again! Something is not right. Elive alone and am a conservationist by heart and have never overused anything and the bills are outrageous. I have attached a copy of what I have paid for water the last 6 months totalling \$349.34. And I live alone! In this six month period, I was gone for 3 weeks. I have talked to other residents of other cities and no one pays what we pay now. Hudson pay \$10 per month for a house. People in this park are doing unhealthy things to keep the cost of water down. Some are only flushing their toilets once a day, some are not showering but once a week (and they are not washing at the sink in the interim). They don't wash their dishes, just rinse them off. These people are on fixed incomes and are struggling to survive. Me included.

Now you are raising the rates again. You really need to encourage the water company to find other ways to meet their financial problems. One of the counties are giving shower heads that conserve water. Maybe the company needs to forget raises and bonuses like many companies have to do. I had a water leak at the meter on a Sunday. I called. They called me back and said someone would be out that day. On Monday they showed up. So for 24 + hours the water just ran into the street. It was on their side of the meter. If they had someone fix it on Sunday,

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instead of Monday, that would have decreased their expense. They had someone on call and had to pay him anyway. How many incidents like that occur? Where is that type of expense listed when they come to you for increases. Companies are getting really good at creative accounting and can show you anything they think you might want to see to get and increase in rates.

As a commission, I thought your job was to keep control of rates and be an advocate for the consumers. Is that true? If it is, why when a company asks for \$4, you approve \$7? I would think you would approve less not more!

You are scheluded to be in the park in Nov. That was done the last time and it was like we were talking to deaf ears. It's time to wake up and smell the coffee. This water company is getting enough from this park. NO increase should be approved. The snow birds are paying \$18.00 a month when they are not here and are not using water. Get that number, about 60% of the residents and total the money the water company is collecting for nothing. That amount should help with their finances.

As you can see, I have had enough. It's time you took your job seriously and became a consumer advocate, It's time these utility companies started operating like a person and lived within their means instead of a government, that lives above their means with the attitude we went over budget, we'll just raise the rates!

Sincerely,

Andrea Martlock 5918 Utopia Dr. Zephyrhills, FL 33540 Forest Lake Estates

Software Update for Version 5.61

When you connect your USB Reader/Writer Box to your PC, the Hardware Wizard will be launched automatically.

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10-28-06 Virginia Swank	5728 Vian Way Zephield
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Wendy Coache	6214 Forest Lake Dr.
Cherry A. Martel	6233 UTOPIA DR
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- Mary Taylor	6005 Twilight Dr.
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Lew Vode	6120 RESIDENTIAL. CIR.
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Donald L. Saylon	6359 Presidential
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Betty Faylor	6359 Presidential
Daniel Q. Ward	5936 Atopia Dr.
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To The Public Service Commission

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We the undersigned would like to go on record as being very much opposed to any Rate Increase in our Water and Sewer Rates. Labrador Utilities Inc. has not given the Residents of Forest lake Estates the service that we are paying for now. Any increase would be a hardship on many of the residents of Forest Lake Estates. We would ask the PSC to look at the files that EPA has on the Utilities.

NAME

ADDRESS

Ellen Stevens Ellen Steven

6022 Forest Lake Drive

Date Name	Address
1/28 BRIAN Zeller	6047 TWILIGHT DR.
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10/20/06 30 TIBBETTS STREET South BERWICK, ME 03908

AS RESIDENTS OF GOOY PRESIDENTIAL CURCLE FOREST LAKE ESTATES, ZEPHYRHILLS FLORIDA 335 to BY MEANS OF THUS LETTER, PROTEST THE WRITER &WASTEWATER RATES OF THE WITH LABRADOR UTILITIES

Rouald C. Walcott Buth C. Wolcott Carey Wokott Rickerson

(**I**O) We came home the first day of October and we had to wait the days for our water to be turned back on a We had called ahead and the lædy said oh ejou boere to sign and page 15.00 - When rec dedn't get water we called the office here at Forest Loke and she said af we can't help epoer you have to waid for the gues to come and she didn't tell me

how to get hold of hem. So he finally was supposed to come early in the morning on the third of October . We get over water teerned on twee. æfter noon. Aloyd C. Seveffer

10/23/06 to whom it may concern, He live at 6046 litopen por. He live on the corner where the road to the sewer plant is right behind us. Since we've fined here, we have been aggravated by the smell of the server plant, dirt that has been tracked out onto the street from their road and especially hat being able to drink the water because of the taste and film we can see on tap of the water. We have to buy our drinking and coaking water, I had a respiritory infection and my Doctor told me to sell my house and get away from the smell of the plant. One day we were setting in our screen room with company and a sewage truck came out from the plant with sewage in it and the water sewage was leaking out of the truck and down the road and out through the park. The smell was so had that we had to go into the house. It was embarrassing with our company. He had new flowing put into our denning room and livingroom, and when the carpeting was taken up, There was all this sand that had been tracked into our house that was on our carport from their road We try to keep the carport as clean as

The can but there is always that amount that is there. If we apon our dinningroom mindow, there is a film of dust from the road on my take. there is not a day that we don't smell the sewer and it is always worse on the weekends. Sometimes we can smell it in our house and we have the windows closed. It think we are paijing too much now and we can't drink the water plus all the aggrovation. He are very much against the increase in rates and would like to see what we are priging now lowered. Respect fully Conrad & Felix Margaret S. Felix 6046 Utopea Dr 3ephiphills Ila 33540 ph.# 813-780-1036

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Name

Address

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Margaret Henaker Margaret Honaker	1EPH4RHIUS 5936 JESSUP DR. Fl. 33540 Nephyrhile 5936 Jessup Mr. Fl. 33540

October 2, 2006 5911 Utopia Drive Forest Lake Estate Zephyrhills, Fl. 33540

TO THE PUBLIC SERVICE COMMISSION

We the undersign would like to go on record as being very much opposed to and rate increase in our water and sewer rates. Labrador Utilities Inc. has not given the residents of Forest Lake Estate the service that we are paying for now. Any increase would be a hardship on many of the residents of Forest Lake Estate. We would ask the PSC to look at the files that EPA has on the utilities.

NAME Gerald L. Fuerth erald 27 unt

Lorraine Fuerth Derraine Fuerth

ADDRESS 5911 Utopia Dr., Forest Lake Estate,

5911 Utopia Dr., Forest Lake Estate

Our account number with Labrador Utilities is: #00693 001466 1

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To The Public Service Commission

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DEP

Name	Address
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Name , Address

Thomas A. Muller	5938 JESSUF DRIVE ZEPHYRHILLS, FL 33540
Virginia Amerelan	5938 Jusup Dr. Zephyntiels FL 33540
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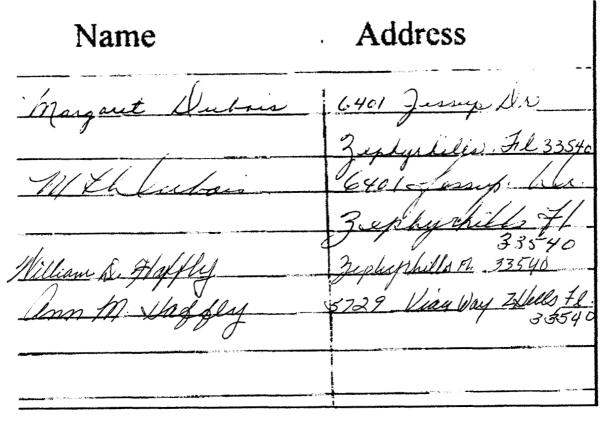
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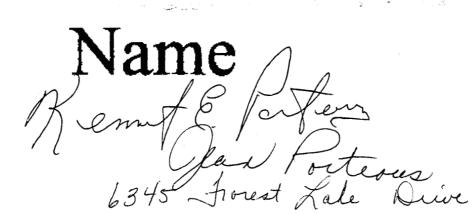
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To The Public Service

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Paul R. Plumuer	5746 Veau Way
Jocenn Plummer	5746 Viace Way
Bob Beverly	5732 Vian Way
Gracie Beverly	5732 Vian Way
Burbara Legnolds	5740 Vian Way
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Claude A Softer	5738 VIAU WAY
Beatrice Treeder	57/16 Vian Way
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Date Name	Address
9/20/06 Eunice E. Watson	5934 UTOPIADR.
9/20/06 Richard Shaffa	5423 Ulipen Dr
9/24/06 Mainy Shaffan	5923 Mapin Dra
9-24-04 Anhord C. Some	5922 Utopia Drive
9-26-06 Sonne M. Sorenson	
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Name

Address

John Deforenzo	6110 Presidential Cir.
Diana Je de Lorenzo	6110 Presidential Cir.
the yest	6060 JESSUP DRIVE
Nora S. Yesta	6060 Jussep Dr.
LEAH MILNER	5700 VIAN
Pauline M. Lambert	5804 NAPLES DR
French A. Ceampaglia	6136 LETOPIA DR
Evelyn F. Ciampaglia	6136 (ATOPIA DR
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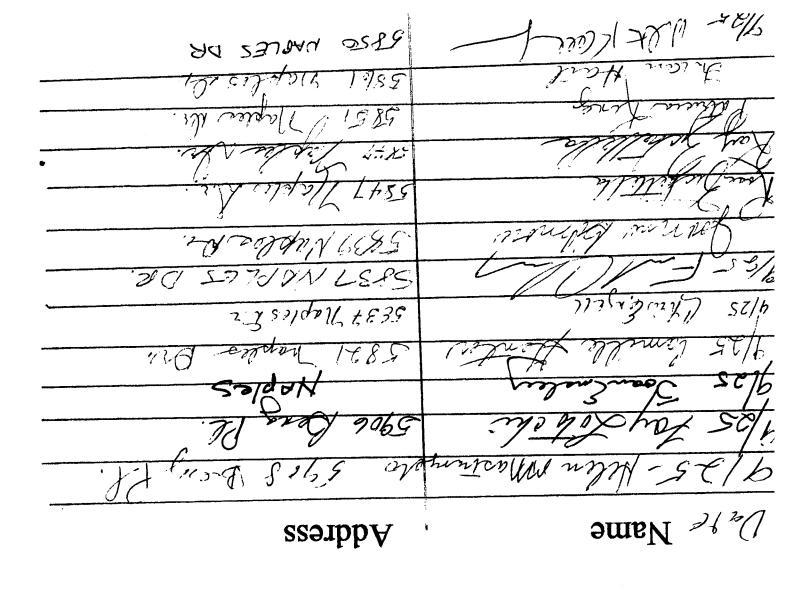
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NEP

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41231 Whitener Un. ourse Schitzere 6056 Utopia N(6056 5812 NaD bhorah 5812 W Left les Kenneth 5814 line (Luir (<u>an</u>) 6406

We the undersign would like to go on record as being very much opposed to any Rate Increase in our Water and Sewer Rates. Labrador Utilities Inc. has not given the Residents of Forest Lake Estates the service that we are paying for now. Any increase would be a hardship on many of the residents of Forest Lake Estates. We would ask the PSC to look at the files that DEP has on the Utilities.

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1/20/06

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ssup Alv. 2 hills, FL 6413 Treault 11 WFL 33540 58 604 585 MA, A

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Address Name 6373-FOREST LK. DA DAVE ROVIK Wang Rouge 3910 CTopun dis PRES: DENTIAL BROWKI 6127 Wopia Norcer 6127 U 6134 6134 Utone Il. SUP Ar Zephynhell 6131 615

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late-	Name	Address
1/23/60	Total J. Culag	6107 TWILIGHT DR.
123/04	Jean M. Esler	6107 Twilight Dr
	Thrand Har John	44223 Bisean Orl.
		41023 Bream Cref
	Deryl Virton	6149 Turlight White
-23-06 M	hand Sche	6144 Turlight Drive
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	Daris Rich	#129 Twilight Dr.
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Date Name	Address
14t 23 Cathy Kaverstard	6233 Twilight home
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Sept 23 Patricial Kindt	41053 Bream Cr.
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9-13 Mary C Cooper	41050 Brian Cr.

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7-2306 Bruce Dolla	41656 BReam cir.
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Name Name	Address
4/26/00 Joanne Kramu	5710 Vian Way, Zyphyshills, St. 7.6
9/20/00 Robert Krame	5710 Vian tray, Zephyphillis, #1 #1
1/26/06 Monne Hadcack	646 2 litaqua Mr. ppkychille, St.
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Richard E. Coniy	6322 Sp. FR Cicle
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.25 Wally De Stefano	6156 Spring take Cir.
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1-25 Pauline R	
Burt Bang	
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Charles Lane	6220 Spring Lake Cir
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Habiel & Sarah Bey	ent 5417 Turlight di
9/25 Jours Cooper	5717 Tierlight Dr.
125 Elenabith A. Cuita	5911 Twilight ph.
7/25 Bill Peren	5411 Tuilight phi
1/25 Sichen Furrey	5901 Beng St.
9/25 Dorothy Jayland	5905 Ben 20.
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9-25 Louis Smith	<i>[]</i> ⁱ (

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2/2 - Ronone all_	5×50 Naples Dr.
125 Stancy Traris 125 Reman	5830 Nepter De.
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Budith CCOPER	6222 LUTCPIN DR.
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9/24 Jun K. Water	5934 UTOPIA DA
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Bean T. Dawson	6316 LHOPia Drive ZHillE FI
Hyrul Buch	6307 UTOPIA DRIVA
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126 Cherry X. Martil	6233 Dippin Drive.
124 CutoBalliette	6215 Utopla De.
120 Marian Balliste	6213 Utopec As

Date Name	Address
7-36-06 Jorca Le Littletong	5726 UIAU WAY Zephyrhills FL 33540 5726 Viau Waz Zephyrhills FL 32540
7-26.06 Kathleen I Julie ton	5726 Viale Waz. Zephyrhills FC 32540
1-24-06 furt Weaner	5714 U, AV WAY 241215 355#0
7/26/06 Mancy Deaner	5714 Vian Way 2-Hills 33540
9/26/06 Jean M. Kimmon	5708 VIAU WAY Z-HILLS 33540
9/20/06 Ralph Nulin	5706 VIAU WAY, ZEPHVRHILIS 33540
9 2-06 Kreeky Bypm	5638 Vian Way 7-hills
9-26-06 Helen Bars	5640 Vian Way Zhills 33340
9 26.06 Constanced. McCommen	5901 Junlegte du - 2 hills 3357.
9-26-06 Ronald B. Mo Comas	5901 TWILIGHT DE ZHILLS 33540
9-26.06 Judy Clowers	5736 Vian WAY 2 Hills 33540

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1/25 Len & Game Meak	5733 Vian Way
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25 Juntos T. Shus	5735 Vian Day
1/25 Jonaed Facks	5737 Vean Way
1/25 Milles Jorka	5737 Vian May
9/25 Robert A Brunn	5751 Vian Way
1/15 Satricim R. Brinner	575-1 Vian play
35 Mae Carrian	5845Tunlight
\$25 Jamy Share	5707 Vian Way
1/2 Elizabett Lyon	5703 Vian Way
9/25 Jeren mane	5649 VIAN Way
Mochert Schalper	5645 Viace Way
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Date Name	Address
9/26/06 Diana Day	5904 Jessup Dr.
9-26/06 Clifford Sautel	6346 FOREST LARE DR
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100 Dennis Labernick	6374 Forest Lake Dr.
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Altumika Rea	6074 Forest Lake Dr
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1/2 charge Schlage	6043 Forest Lo X.0
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Ad Charles E Mc Intre	6042 Forest LA pr. 6014 Forest Lahe Dr.
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Date Name	Address
9 4 Carolyn young	5947 Berry Drive
12 charles Upins	5947 Benn Drive
12 Esther Bergoron	5905 Twilight Drive
9/21 Howard Ball &	5CBC VIAU WOY.
1/27 many mitchell	5036 Vian Way
9/27 Marilyn 300 organ	6059 Jessup Dr
9/27 Robert morgo	6059 Jessup Dr.
1/27 Dul C	GIZZ JESSUP Dr
1/27 Stan Mibulie	6704 JESSUD DR .
9/27 Devel H. Berne	6348 SESSUP DR
9/27 DONTID! Frank	6348 5755 W DR

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9/27 9	Sandra M Calleem	6323 Josep Dr.
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9/27/	Jane Mahon	Chinter 12 apon
	ter Mahon	6322 Jessyp Dr.
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Kenneth Marton whitacre 9/57/06	6042 PRESIDENTIAL CIR.
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9127 Jame E Morris	6352 Pres dential Circle 16448 PRESIDENTIAL CIRCLE
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7/27 Bail Duncon	6448 Presidential Circle
9/27 Philips. Bean	6452 PRESIDENTIALCIR.
3/27 Violet E. Bean	6452 PRESIDENTIAL CIR
2-27-06 Jessie Piterson	6454 Price to Diclo
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A 2 Port shepley	K .,
Milda & Leven	11259 Lena Way.
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7/az Floyd C. Rose	41270 EXENON Way
2/27 Macireene Dresser	41282 Xexon Way
1-27 Richard Drepper	41282 Xenon geralf
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9-27 Joan K John Son	41277 Xenn Way
9-27 Karen Lamoureur	41287 Xenon Way
9.27 Paul Lamourus	41287 Xenon Way
9-21 James Campbell	6226 litopia Dr
9.27 Caroline Campbell	
9-27 Richard Worner	41249 Whitmen
9-27-0 Thomas + MAry Cort	

Mate Name	Address
9/28 Genald Petrick	6219 Syrificks
912 Berg Vitraet	E219 Springhales
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128 Jachie Roberts	5914 Jessup Dr.
912 Gerton Elhage	5924 Benz Dr.
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1 vs Shirley Beckman	3953 Benz Pl.
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marjonie J. Worden	41219 HOCKEY DR. ZEPHYRHIUS FL.
Ray A. worden	11 11
Mary Ballanting	41219 HOCKEY LUT 164
July Baymond	2112, 19 Hackey Lot 116
PI BAC	11 1, Lot 83
Jamela Bue	10 11 Lot 82
Grala. poteno	" " Lot # 88
Barbara K. Robinson	4 4 7
Doback Norrison	1 " Lot 113 .
Kay Jake	LOT 114
- Kunner Raumond	v 11 Lot 116
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41219 Hockey Dr Jud Ballantino hor 164 41219 Hackey Dr. Robert Nickell Lot 165 Elsa Schagel Lot 165 41219 Hockey el. Robert Shamme LT 179 41219 Hockey DR. Shirley Shannon LY 179 41219 Hockey DR. Alan Rich - 201 211 H1219 Hockey Dr. Mary Rida - Lot 211 41219 Nockey Dr. Kay Muss Lit 217 41219 Hockey Dr. gue Alm Lot 243 41219 HOCKEY DR Therese Thibeauer Lat 228 41219 Hochey, Pr. baraly Smelich Fet 256 41219 Hockey Re. Auch Ameliel 256 41219 Hochen Dr. Minga Redman 257 41219 Hockey Dr. Affren 262 41219 Hockey Dr. Your Roling 267 41219 Hackey Lr. 41219 Hockey Dr. Umy majurelle Lot 19 the Mapulle 41219 Hockey Dr. Lot 19 41219 Nocky Der. 41219 Nocky Der. Janet Davis # 21 #21 AARley DAVIS # 270 Carl Givens 41219 Hockey Dr. Barbara Guiens # 270 HIZIG Hockey Dr.

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Name	Address
Jote G Jalcone	6365 SPRING LAKE CIRCUE LOT 102
Joan Falcone	
Delen Chronier	6346 SpringBake Rat 91
Film Marshall	4025 Forest Lake Dr Lot 258
Richard Marihall	6025 Freat Lake Dy Lot 25B
Leon & Baldwin	6050 Forest Lake Dr Lot 281
Mary & Baldwin	60 50 Frust Lake Ale For 281
Leonard Roberto	6331 Spring LAKE Cir LAT 96
James Mc Venales	6215 Jessup DR Rot 397
Carale m' Aloned	6315 Junip Nr. Lat 397
Carinto Justin	5639 Vian Way for 746
Jan C. Huster Form Sortelana	5639 Vien Way Lot 746 5750 Vien Way Lot 686
Cloni Imetona	5750 Vian Way Lot 606

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5845 Maples Dr. Lephyrhills. 100 6053 Frest L& Druce Budd mere VC n in 41204 as 6168 U

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DEP

Name	Address
Michael Barkin	6032 Presidential Cit. 33540 6032 Dresidentiel arche 35354
Joe Berrolas	6032 RESidentiel arche 35354
SEDRGE GALLANT	6168 JESUPDR.
ELIZABETH GALLANT	10 10 1
Naven Kensler	5819 Naples
David Lesslu	
Sherley J. noel	6022 Presidenter Price
Fronchein, Ce. Usel	1022 Presidenteal Criele
Jilen Ciccore	5811 naples Drive
Lalph Circone, Ju	
John Cook	5-542 NAPLES DR
Jatucia Cook	5842 NAPLES DR 5842 Maples Da-

Date Name	Address
10/11/04 Betty Lee Swoffer	5915 Jessiep Dr
Tolulo 6 Hogd C. Swoffer	11 10
10/11/01 Janiel Selmi	5919 Jessip Dr
10/11/06 Bonnie Dallie	5919 Jessup Dr.
10/11/06 Blene	5911 Jessup Dr
10/11/06 PR Serie	5911 Jessup Dr
10-11.06 Draittack	5417 Utapen DN
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10-15-06 Richard Truby	5931 Utopia Dr
10.16.06 Mary & Wal	5849 naples Dr.
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