

ORIGINAL

KELLEY DRYE & WARREN LLP

A LIMITED LIABILITY PARTNERSHIP

3050 K STREET, N.W.

SUITE 400

WASHINGTON, D.C. 20007

(202) 342-8400

FACSIMILE

(202) 342-8451

www.kelleydrye.com

KATHERINE E. BARKER MARSHALL

DIRECT LINE: (202) 342-8519

EMAIL: kbarker@kelleydrye.com

NEW YORK, NY
TYSONS CORNER, VA
CHICAGO, IL
STAMFORD, CT
PARSIPPANY, NJ
BRUSSELS, BELGIUM

AFFILIATE OFFICES
MUMBAI, INDIA

November 28, 2006

VIA UPS

Blanca S. Bayó
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED FPSC
06 NOV 29 AM 10:55
COMMISSION CLERK

060771-TX

Re: Application of First Communications, LLC to Provide Local Exchange Service

CMP 1 Dear Ms. Bayó:

COM _____

CTR _____ Enclosed please find, for filing, one original and two (2) copies of the Application
of First Communications, LLC ("First") to provide local exchange services within the State of
ECR _____ Florida. First is currently registered to provide interexchange services and has been assigned
GCL 1 Company Code TJ398. First is in the process of acquiring assets from Acceris Management and
Acquisition LLC and New Access Communications, LLC. Notice of these transactions and a
OPC _____ request for waiver of Fla. Pub. Serv. Commission Rule 25-4.118 will be filed with the
RCA _____ Commission under separate cover.

SCR _____ Please note, **Exhibit D** contains confidential and proprietary financial information
SGA _____ and therefore is filed under seal. First is a privately-held company, and is therefore not required
to make public its financial statements to any jurisdiction or regulatory body. Disclosure of these
SEC 1 financial statements can give competitors valuable insight into First's financial structure and its
OTH 1 fundraising activities to date as well as its financing of its Florida operations. Therefore it is
requested that **Exhibit D** be filed under seal.

Original Tariff forwarded to CMP.

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initials of person who forwarded check

[Handwritten initials]

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

10875 NOV 29 06

FPSC-COMMISSION CLERK

DC01/BARKK/260383.1

KELLEY DRYE & WARREN LLP

Blanca S. Bayó
November 28, 2006
Page Two

Please date stamp the duplicate of this filing and return in the self-addressed, postage prepaid envelope. Thank you for your assistance in this matter and please do not hesitate to contact me if you have any questions or concerns.

Respectfully submitted,

A handwritten signature in cursive script that reads "Katherine Barker Marshall".

Katherine E. Barker Marshall

Enclosures

FLORIDA PUBLIC SERVICE COMMISSION
DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT

APPLICATION FORM
for
AUTHORITY TO PROVIDE COMPETITIVE LOCAL EXCHANGE
TELECOMMUNICATIONS COMPANY SERVICE
WITHIN THE STATE OF FLORIDA

060771-TX

Instructions

- A. This form is used as an application for an original certificate and for approval of sale, assignment or transfer of an existing certificate. In the case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Page 8).
- B. Print or type all responses to each item requested in the application. If an item is not applicable, please explain.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. Once completed, submit the original and two (2) copies of this form along with a non-refundable application fee of **\$400.00** to:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

- E. A filing fee of **\$400.00** is required for the sale, assignment or transfer of an existing certificate to another company (Chapter 25-24.815, F.A.C.).
- F. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Competitive Markets and Enforcement
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6600

FORM PSC/CMP-8 (01/06)
Required by Commission Rule Nos. 25-24.810,
and 25-24.815

Note: To complete this interactive form
using your computer, use the tab key
to navigate between data entry fields.

1. This is an application for (check one):

Original certificate (new company).

Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority rather than apply for a new certificate.

Approval of assignment of existing Certificate: Example, a certificated company purchases an existing company and desires to retain the existing certificate of authority and tariff.

2. Name of company: First Communications, LLC

3. Name under which applicant will do business (fictitious name, etc.):

None

4. Official mailing address:

Street/Post Office Box: 3340 West Market Street
City: Akron
State: Ohio
Zip: 44333

5. Florida address:

Street/Post Office Box: Corporation Service Company
City:
State:
Zip:

6. Structure of organization:

- | | | | |
|-------------------------------------|----------------------------------|--------------------------|---------------------|
| <input type="checkbox"/> | Individual | <input type="checkbox"/> | Corporation |
| <input type="checkbox"/> | Foreign Corporation | <input type="checkbox"/> | Foreign Partnership |
| <input type="checkbox"/> | General Partnership | <input type="checkbox"/> | Limited Partnership |
| <input checked="" type="checkbox"/> | Other, Limited Liability Company | | |

7. **If individual**, provide:

Name:
Title:
Street/Post Office Box:
City:
State:
Zip:
Telephone No.:
Fax No.:
E-Mail Address:
Website Address:

8. **If incorporated in Florida**, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is:

9. **If foreign corporation**, provide proof of authority to operate in Florida. The Florida Secretary of State corporate registration number is:

10. **If using fictitious name (d/b/a)**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida. The Florida Secretary of State fictitious name registration number is:

11. **If a limited liability partnership**, please proof of registration to operate in Florida. The Florida Secretary of State registration number is:

12. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name:
Title:
Street/Post Office Box:
City:
State:
Zip:
Telephone No.:
Fax No.:
E-Mail Address:
Website Address:

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable. The Florida registration number is:

14. Provide **F.E.I. Number**(if applicable): 34-1870807

15. Who will serve as liaison to the Commission in regard to the following?

(a) The application:

Name: Katherine Barker Marshall
Title: Associate, Kelley Drye and Warren, LLP
Street name & number: 3050 K Street, Suite 400
Post office box:
City: Washington
State: DC
Zip: 20007
Telephone No.: 202-342-8519
Fax No.: 202-342-8451
E-Mail Address: kbarker@kelleydrye.com
Website Address: www.kelleydrye.com

(b) Official point of contact for the ongoing operations of the company:

Name: Mary Cegelski
Title:
Street name & number: 15166 Neo Parkway
Post office box:
City: Garfield Heights
State: Ohio
Zip: 44128
Telephone No.: 216-468-1614
Fax No.: 216-468-1680
E-Mail Address: mcegelski@firstcomm.com
Website Address: www.firstcommunications.org

(c) Complaints/Inquiries from customers:

Name: Andre Duckworth
Title: Manager, Customer Relations
Street/Post Office Box: 3340 West Market Street
City: Akron
State: Ohio
Zip: 44333
Telephone No.: (330) 835-2312
Fax No.: (888) 274-1015
E-Mail Address: aduckworth@firstcomm.com
Website Address: www.firstcommunications.org

16. List the states in which the applicant:

(a) has operated as a Competitive Local Exchange Telecommunications Company.

First is authorized to provide intrastate long distance and competitive local exchange telecommunications services in Illinois, Indiana, Michigan, New Jersey, New York, Ohio, Pennsylvania, and Wisconsin.

(b) has applications pending to be certificated as a Competitive Local Exchange Telecommunications Company.

First Communications intends to file for certification as a local exchange provider in: California, Colorado, Iowa, Kansas, Massachusetts, Minnesota, Montana, Oregon, Nebraska, North Dakota, Texas, and Washington.

(c) is certificated to operate as a Competitive Local Exchange Telecommunications Company.

First is authorized to provide intrastate long distance and competitive local exchange telecommunications services in Illinois, Indiana, Michigan, New Jersey, New York, Ohio, Pennsylvania, and Wisconsin.

(d) has been denied authority to operate as a Competitive Local Exchange Telecommunications Company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

17. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent (and not had his or her competency restored), or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, provide explanation.

No.

(b) granted or denied a competitive local exchange certificate in the State of Florida (this includes active and canceled competitive local exchange certificates). If yes, provide explanation and list the certificate holder and certificate number.

No.

(c) an officer, director, partner or stockholder in any other Florida certificated or registered telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No.

18. Submit the following:

(a) Managerial capability: resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

(b) Technical capability: resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

(c) Financial Capability: applicant's audited financial statements for the most recent three (3) years. If the applicant does not have audited financial statements, it shall so be stated. Unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. the balance sheet,
2. income statement, and
3. statement of retained earnings.

Note: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

THIS PAGE MUST BE COMPLETED AND SIGNED

REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee. Regardless of the gross operating revenue of a company, a minimum annual assessment fee, as defined by the Commission, is required.

RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's rules and orders relating to the provisioning of competitive local exchange telecommunications company (CLEC) service in Florida.

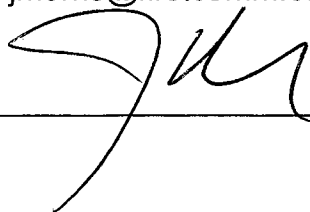
APPLICANT ACKNOWLEDGEMENT: By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide competitive local exchange telecommunications company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "**Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083.**"

Company Owner or Officer

Print Name: Joseph R. Morris
Title: Chief Operating Officer
Telephone No.: 330-835-2472
E-Mail Address: jmorris@firstcomm.com

Signature: _____



Date: 11-17-06

Exhibit A

Corporate Documents



FLORIDA DEPARTMENT OF STATE

Katherine Harris
Secretary of State

August 29, 2000

BOYD B. FERRIS
FERRIS & FERRIS
2733 W DUBLIN-GRANVILLE ROAD
COLUMBUS, OH 43235-2798

Qualification documents for FIRST COMMUNICATIONS, LLC were filed on August 29, 2000, and assigned document number M00000001723. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date. In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

A limited liability company annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6051, the Registration and Qualification Section.

Shawn Logan
Document Specialist
Division of Corporations

Letter Number: 100A00046035

SEP - 8 2000

Division of Corporations - P.O. BOX 6327 -Tallahassee, Florida 32314



FLORIDA DEPARTMENT OF STATE
Glenda E. Hood
Secretary of State

January 9, 2004

ELLYN HERNDON
CSC
TALLAHASSEE, FL

Re: Document Number M00000001723

The reinstatement for FIRST COMMUNICATIONS, LLC, a limited liability company, was filed on January 9, 2004.

Should you have any questions regarding this matter please telephone (850) 245-6051, the Registration Section.

Buck Kohr
Document Specialist
Division of Corporations

Letter Number: 604A00001570

Account number: 072100000032

Amount charged: 300.00

PLEASE READ ALL INSTRUCTIONS BEFORE COMPLETING THIS FORM.

LIMITED LIABILITY COMPANY REINSTATEMENT



FLORIDA DEPARTMENT OF STATE
Secretary of State
DIVISION OF CORPORATIONS

04 JAN -9 AM 10:41
FILED
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

DOCUMENT #

1. Limited Liability Company's Name

First Communications, LLC

2. Principal Office Address

3340 West Market Street

Suite, Apt. #, etc.

City & State

Akron, Ohio

Zip

44333

Country

Summit

3. Mailing Office Address

3340 West Market Street

Suite, Apt. #, etc.

City & State

Akron, Ohio

Zip

44333

Country

Summit

4. State/Country of Formation

Ohio / Summit

5. Date Organized or Qualified To Do Business in Florida

July 1, 1998

6. FEI Number

34-1870807

Applied For

Not Applicable

7. CERTIFICATE OF STATUS DESIRED

\$5.00 Additional Fee required for a Certificate of Status

8. Name and Address of Current Registered Agent

Name

Corporation Service Company

Street Address (P.O. Box Number is Not Acceptable)

1201 Hays Street

Suite, Apt. #, Etc.

City

Tallahassee FL

State

FL

Zip Code

32301

9. I, being appointed the registered agent of the above named limited liability company, am familiar with and accept the obligations of Chapter 608, F.S.

Signature of Registered Agent

Cynthia L. Harris

Cynthia L. Harris
as its agent

REGISTERED AGENT MUST SIGN

Date

11/8/04

10. Names and Street Addresses of Managing Members/Managers

Titles	Name of Managing Members/Managers	Street Address of Each Managing Member/Manager	City / State / Zip
MGR	Joseph R. Morris (VP Corp Ops)	3340 West Market Street	Akron, Ohio 44333
MGR	Marvin Sharpless (CFO)	3340 West Market Street	Akron, Ohio 44333
MGR	Brian Murphy (President)	3340 West Market Street	Akron, Ohio 44333

REINSTATEMENT

2001-2004

MH

11. I certify that I am managing member/manager or the receiver or trustee empowered to execute this application as provided for in chapter 608, F.S. I further certify that when filing this reinstatement application the reason for dissolution has been eliminated, the limited liability company name satisfies the requirements of section 608.406, F.S., and that all fees owed by the limited liability company have been paid. The information indicated on this application is true and accurate, and my signature shall have the same legal effect as if made under oath.

Signature of Managing Member/Manager

J. Morris

Date 1/5/04

Daytime Phone # (330) 835-2472

Typed or printed name of signing Managing Member/Manager Joseph R. Morris, Vice President of Corporate Operations

CR2E041 (10/02)

**UNITED STATES OF AMERICA
STATE OF OHIO
OFFICE OF THE SECRETARY OF STATE**

I, J. Kenneth Blackwell, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign corporations; that said records show FIRST COMMUNICATIONS, LLC, an Ohio Limited Liability Company, Registration No. 1011207, was organized within the State of Ohio on July 01, 1998, is currently in FULL FORCE AND EFFECT upon the records of this office.



Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 7th day of July, A.D. 2006.

J. Kenneth Blackwell
Ohio Secretary of State

DATE	DOCUMENT NO	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
1. 7/8/1998	199818300442	LCA ARTICLES OF ORGANIZATION/DOM. LIMITED LIABILITY C	85.00	10.00	0.00	0.00	0.00
		TOTAL	85.00	10.00	0.00	0.00	0.00

Return To:
 THE BUTLER REPORT COMPANY
 ATTN D COMYSTOR
 505 S HIGH ST STE 103
 COLUMBUS, OH 43215-0000

cut along the dotted line



The State of Ohio
 ❖ *Certificate* ❖

Secretary of State - Bob Taft

1011207

It is hereby certified that the Secretary of State of Ohio has custody of the business records for FIRSTCOM, LLC and that said business records show the filing and recording of:

Document(s)
 ARTICLES OF ORGANIZATION/DOM. LIMITED LIABILITY CO

Document No(s):
 199818300442

United States of America
 State of Ohio
 Office of the Secretary of State



Witness my hand and the seal of the Secretary
 of State at Columbus, Ohio, This 1st day of
 July, A.D. 1998

Bob Taft

Bob Taft
 Secretary of State



Prescribed by
Bob Taft, Secretary of State
30 East Broad Street, 14th Floor
Columbus, Ohio 43266-0418
Form LCA (July 1994)

Approved _____
Date _____
Fee \$85.00

ARTICLES OF ORGANIZATION

(Under Section 1705.04 of the Ohio Revised Code)
Limited Liability Company

The undersigned, desiring to form a limited liability company, under Chapter 1705 of the Ohio Revised Code, do hereby state the following:

FIRST: The name of said limited liability company shall be FirstCom, LLC

(the name must include the words "limited liability company", "limited", "Ltd" or "Ltd.")

SECOND: This limited liability company shall exist for a period of perpetual
existence

THIRD: The address to which interested persons may direct requests for copies of any operating agreement and any bylaws of this limited liability company is:

600 Superior Avenue, East, Suite 2100
(street or post office box)
Cleveland, Ohio 44114-2653
(city, village or township) (state) (zip code)

Please check this box if additional provisions are attached hereto

Provisions attached hereto are incorporated herein and made a part of these articles of organization.

FOURTH: Purpose (optional)

IN WITNESS WHEREOF, we have hereunto subscribed our names, this 30th day of June, 19 98.

Signed: Shawn M. Riley Signed: _____
 Shawn M. Riley, Authorized Representative
 Signed: _____ Signed: _____
 Signed: _____ Signed: _____

(If insufficient space for all signatures, please attach a separate sheet containing additional signatures)

INSTRUCTIONS

1. The fee for filing Articles of Organization for a limited liability company is \$85.00.
2. Articles will be returned unless accompanied by a written appointment of agent signed by all or a majority of the members of the limited liability company which must include a written acceptance of the appointment by the named agent.
3. A limited liability company must be formed by a minimum of two persons.
4. Any other provisions that are from the operating agreement or that are not inconsistent with applicable Ohio law and that the members elect to set out in the articles for the regulation of the affairs of the limited liability company may be attached.

[Ohio Revised Code Section 1705.04]



Prescribed by
Bob Taft, Secretary of State
30 East Broad Street, 14th Floor
Columbus, Ohio 43266-0418
Form LCO (July 1994)

ORIGINAL APPOINTMENT OF AGENT
(for limited liability company)

The undersigned, being at least a majority of the members of FirstCom, LLC, hereby appoint

Shawn M. Riley (name of limited liability company) to be the agent
(name of agent)

upon whom any process, notice or demand required or permitted by statute to be served upon the limited liability company may be served. The complete address of the agent is:
c/o McDonald, Hopkins, Burke & Haber Co., L.P.A.
600 Superior Avenue, East, Suite 2100

(street address)
Cleveland, Ohio 44114-2653
(city, village or township) Note: P.O. Box addresses are not acceptable (zip code)

(member) Shawn M. Riley Authorized Representative
(member) _____ (member) _____

(If insufficient space for all signatures, please attach a separate sheet containing additional signatures)

ACCEPTANCE OF APPOINTMENT

The undersigned, named herein as the statutory agent for FirstCom, LLC, hereby acknowledges and accepts the appointment of agent for said limited liability company.

Shawn M. Riley
Agent's Signature
Shawn M. Riley

INSTRUCTIONS



1. Articles of organization must be accompanied by an original appointment of agent R.C. 1705.06(B).
2. The agent for a limited liability company must be an individual who is a resident of Ohio, an Ohio corporation, or a foreign corporation holding an Ohio license as a foreign corporation. R. C. 1705.06(A)
3. An original appointment of agent form must be signed by at least a majority of the members of the limited liability company. R.C. 1705.06(B)

DATE	DOCUMENT NO	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
1. 1/19/1999	199901500191	LAM AMEND/ARTICLES-ORGANIZATION/DOM LIMITED LIAB. C	10.00	10.00	0.00	0.00	0.00
		TOTAL	10.00	10.00	0.00	0.00	0.00

Return To:
CORPORATE SERVICES OF OHIO INC
50 W BROAD ST STE 1120
COLUMBUS, OH 43215-0000

-----cut along the dotted line-----



The State of Ohio
 *Certificate* 

Secretary of State - J. Kenneth Blackwell

1011207

It is hereby certified that the Secretary of State of Ohio has custody of the business records for FIRST COMMUNICATIONS, LLC and that said business records show the filing and recording of:

Document(s)
AMEND/ARTICLES-ORGANIZATION/DOM LIMITED LIAB. CO

Document No(s):
199901500191

United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the Secretary
of State at Columbus, Ohio, This 14th day of
January, A.D. 1999




J. Kenneth Blackwell
Secretary of State

**CERTIFICATE OF AMENDMENT TO
ARTICLES OF ORGANIZATION OF
FIRSTCOM, LLC**

The undersigned, being a member and authorized representative of FirstCom, LLC, an Ohio limited liability company, organized on the 1st day of July, 1998, does hereby certify that the undersigned is duly authorized to execute this certificate, and hereby certifies that the Articles of Organization of the above-named limited liability company have been amended as follows:

AMENDMENT

Article FIRST is hereby amended as follows:

FIRST: The name of said limited liability company shall be
First Communications, LLC

IN WITNESS WHEREOF, the undersigned has executed this certificate this 30th day of
December, 1998.

FIRSTCOM, LLC

By: *Alan P. Brown*
Its: Duly Authorized Member and
Representative

RECEIVED

JAN 14 1999

J. KENNETH BLACKWELL
SECRETARY OF STATE

Exhibit B

Managerial Capacity

Ray Hexamer, Chief Executive Officer

Ray Hexamer, joined First Communications in January of 2005 as the Chief Executive Officer. Ray has helped grow and manage businesses over his twenty-four year career. He was President and General Manager of WHBC Radio and was involved over the years in all aspects of that business from on-air, sales, financial, and management. Ray was a part of the investment group and CEO of SkyLan, a wireless internet provider, whose assets were recently acquired by First Communications. He is also a part of McKinley Communications Group, the majority investors for First Communications. Ray was named as one of the top five-presidents/general managers nationally by Radio Ink Magazine in 2002 and 2003. The magazine also chose him twice as one of their top sales managers of the year. He is involved in numerous community boards and was the 2001 General Chairman of The Pro Football Hall of Fame Festival. This position involved managing 3500 volunteers and 86 committees for the 19 day NFL Pro Football Hall of Fame Festival.

Joseph R. Morris, J.D., Chief Operating Officer

Joe Morris played a vital role in the emergence of First Communications as one of the largest, most profitable and respected telecommunications companies in the Midwest. Mr. Morris joined First Communications in 1998 as Director of Corporate Operations, General Counsel. He later was promoted to V.P. of Corporate Operations and then Chief Operating Officer. Mr. Morris is responsible for First Communications overall operations, including service delivery, provisioning, network management, field technicians and information technology. He is also responsible for all acquisitions, legal affairs and setting regulatory strategy and direction for First Communications. Mr. Morris is active in several professional and community boards. Prior to joining First Communications, Mr. Morris was an attorney with Roetzel & Andress with a practice focused on public, corporate and international law. Mr. Morris studied economics at Queens University of Belfast and Franciscan University. He received his J.D. from University of Akron School of Law (magna cum laude). He also holds a Utility, Finance and Accounting Certificate from the Financial Accounting Institute.

Marvin Sharpless, Vice President and Chief Financial Officer

Marvin Sharpless joined First Communications in 1997 and has responsibility for all the financial aspects of the company. Marv also worked at SBC for 13 years. His last recent position there was as Director of Corporate Accounting and Assistant Controller with responsibility for the financial integrity of SBC Ohio. Prior to joining SBC, Marvin served in the Accounting Department of the B.F. Goodrich Company and as an external auditor with Coopers & Lybrand in Cleveland, Ohio. Marvin, a Certified Public Accountant, graduated Magna Cum Laude from the University of Akron with a B.S. in Accounting. Marvin is also on the Board of Directors and Treasurer of the Summit County Red Cross, and was recently accepted into the 2005/2006 Class of Leadership Akron.

David W. Johnson, II, Vice President of Sales and Marketing

David Johnson joined First Communications in 1989 and is responsible for all Sales and Marketing matters. David's 23 years of business experience serve as a platform to lead initiatives touching commercial and consumer markets as well as leading sales teams in: direct outside sales, direct inside sales, enterprise sales, indirect agent sales, and affinity focused sales. David holds a B.A. in Finance and a B.A. in Management, Magna Cum Laude from Walsh University. Prior to First Comm. he worked at The Timken Bearing and Steel Company for five years. David has been an active board member of Boy Scouts of America (Buckeye Council), Canton Urban League, and The Chapel in North Canton, North Canton Little League and Youth football.

Exhibit C

Technical Capacity

As is evident from the information contained in *Exhibit B*, First is managed by persons with substantial technical expertise in operating telecommunications networks. This wealth of expertise will enable First to provide its customers with advanced, state-of-the-art technology, for its telecommunications services.

Copies of all correspondence, notice, inquiries and orders relating to tariffs, pricing and customer complaint issues should be sent to:

Mary Cegelski
FIRST COMMUNICATIONS, LLC
15166 Neo Parkway
Garfield Heights, OH 44128
Telephone: (216) 468-1614
Facsimile: (216) 468-1680
E-Mail: mcegelski@firstcomm.com

Copies of all correspondence, notice inquiries and orders relating to consumer issues, billing issues, technical service quality issues should be sent to:

Andre Duckworth
Manager, Customer Relations
First Communications, LLC
3340 W. Market Street
Akron, OH 44333
Telephone: (330) 835-2312
Toll Free: (800) 274-1015
Facsimile: (888) 274-1015
E-mail: aduckworth@firstcomm.com.

Exhibit D

Financial Documents

Confidential and Proprietary – Filed Under Seal

Exhibit A

Corporate Documents

Exhibit B

Managerial Capacity

Ray Hexamer, Chief Executive Officer

Ray Hexamer, joined First Communications in January of 2005 as the Chief Executive Officer. Ray has helped grow and manage businesses over his twenty-four year career. He was President and General Manager of WHBC Radio and was involved over the years in all aspects of that business from on-air, sales, financial, and management. Ray was a part of the investment group and CEO of SkyLan, a wireless internet provider, whose assets were recently acquired by First Communications. He is also a part of McKinley Communications Group, the majority investors for First Communications. Ray was named as one of the top five-presidents/general managers nationally by Radio Ink Magazine in 2002 and 2003. The magazine also chose him twice as one of their top sales managers of the year. He is involved in numerous community boards and was the 2001 General Chairman of The Pro Football Hall of Fame Festival. This position involved managing 3500 volunteers and 86 committees for the 19 day NFL Pro Football Hall of Fame Festival.

Joseph R. Morris, J.D., Chief Operating Officer

Joe Morris played a vital role in the emergence of First Communications as one of the largest, most profitable and respected telecommunications companies in the Midwest. Mr. Morris joined First Communications in 1998 as Director of Corporate Operations, General Counsel. He later was promoted to V.P. of Corporate Operations and then Chief Operating Officer. Mr. Morris is responsible for First Communications overall operations, including service delivery, provisioning, network management, field technicians and information technology. He is also responsible for all acquisitions, legal affairs and setting regulatory strategy and direction for First Communications. Mr. Morris is active in several professional and community boards. Prior to joining First Communications, Mr. Morris was an attorney with Roetzel & Andress with a practice focused on public, corporate and international law. Mr. Morris studied economics at Queens University of Belfast and Franciscan University. He received his J.D. from University of Akron School of Law (magna cum laude). He also holds a Utility, Finance and Accounting Certificate from the Financial Accounting Institute.

Marvin Sharpless, Vice President and Chief Financial Officer

Marvin Sharpless joined First Communications in 1997 and has responsibility for all the financial aspects of the company. Marv also worked at SBC for 13 years. His last recent position there was as Director of Corporate Accounting and Assistant Controller with responsibility for the financial integrity of SBC Ohio. Prior to joining SBC, Marvin served in the Accounting Department of the B.F. Goodrich Company and as an external auditor with Coopers & Lybrand in Cleveland, Ohio. Marvin, a Certified Public Accountant, graduated Magna Cum Laude from the University of Akron with a B.S. in Accounting. Marvin is also on the Board of Directors and Treasurer of the Summit County Red Cross, and was recently accepted into the 2005/2006 Class of Leadership Akron.

David W. Johnson, II, Vice President of Sales and Marketing

David Johnson joined First Communications in 1989 and is responsible for all Sales and Marketing matters. David's 23 years of business experience serve as a platform to lead initiatives touching commercial and consumer markets as well as leading sales teams in: direct outside sales, direct inside sales, enterprise sales, indirect agent sales, and affinity focused sales. David holds a B.A. in Finance and a B.A. in Management, Magna Cum Laude from Walsh University. Prior to First Comm. he worked at The Timken Bearing and Steel Company for five years. David has been an active board member of Boy Scouts of America (Buckeye Council), Canton Urban League, and The Chapel in North Canton, North Canton Little League and Youth football.

Exhibit C

Technical Capacity

As is evident from the information contained in *Exhibit B*, First is managed by persons with substantial technical expertise in operating telecommunications networks. This wealth of expertise will enable First to provide its customers with advanced, state-of-the-art technology, for its telecommunications services.

Copies of all correspondence, notice, inquiries and orders relating to tariffs, pricing and customer complaint issues should be sent to:

Mary Cegelski
FIRST COMMUNICATIONS, LLC
15166 Neo Parkway
Garfield Heights, OH 44128
Telephone: (216) 468-1614
Facsimile: (216) 468-1680
E-Mail: mcegelski@firstcomm.com

Copies of all correspondence, notice inquiries and orders relating to consumer issues, billing issues, technical service quality issues should be sent to:

Andre Duckworth
Manager, Customer Relations
First Communications, LLC
3340 W. Market Street
Akron, OH 44333
Telephone: (330) 835-2312
Toll Free: (800) 274-1015
Facsimile: (888) 274-1015
E-mail: aduckworth@firstcomm.com.

Exhibit D

Financial Documents

Confidential and Proprietary – Filed Under Seal

TITLE PAGE

**Florida Local Exchange
Telecommunications Price List**

OF

FIRST COMMUNICATIONS, LLC

3340 West Market Street
Akron, Ohio 44333

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by First Communications, LLC with principal office at 3340 West Market Street, Akron, Ohio, 44333

This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued:

Issued by: Joseph R. Morris
First Communications, LLC
3340 West Market Street
Akron, Ohio 44333

Effective:

CHECK SHEET

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

- Included with this filing.

Sheet Revision Sheet Revision Sheet Revision

1 Original	21 Original	41 Original
2 Original	22 Original	42 Original
3 Original	23 Original	43 Original
4 Original	24 Original	44 Original
5 Original	25 Original	45 Original
6 Original	26 Original	46 Original
7 Original	27 Original	47 Original
8 Original	28 Original	48 Original
9 Original	29 Original	49 Original
10 Original	30 Original	50 Original
11 Original	31 Original	51 Original
12 Original	32 Original	52 Original
13 Original	33 Original	53 Original
14 Original	34 Original	54 Original
15 Original	35 Original	55 Original
16 Original	36 Original	56 Original
17 Original	37 Original	57 Original
18 Original	38 Original	58 Original
19 Original	39 Original	
20 Original	40 Original	

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TABLE OF CONTENTS

Title Sheet.....1
Check Sheet.....2
Table of Contents.....3
Symbols.....4
Price List Format Sheet.....5
Exchange Service List.....6
Section 1 - Technical Terms and Abbreviations.....7
Section 2 - Rules, Regulations and Service Quality Criteria.....11
Section 3 - Basic Services and Rates.....39

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

D Delete Or Discontinue

I Change Resulting In An Increase to A Customer's Bill

M Moved From or To Another Price List Location

N New

R Change Resulting In A Reduction To A Customer's Bill

T Change in Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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EXCHANGE SERVICE LIST

First Communications, LLC has included all of the exchanges in the BellSouth local exchange territory in Florida as the potential areas where alternative local exchange service is planned.

BellSouth exchanges (and corresponding BellSouth rate group number):

Archer (5)	Graceville (3)	Orange Park (X4)
Baldwin (9)	Green Cove Springs (X4)	Orlando (11)
Bell Glade (3)	Gulf Breeze (6)	Oviedo (11)
Big Pine Key (X1)	Havana (6)	Pace (6)
Boca Raton (10)	Hawthorne (5)	Pahokee (3)
Boynton Beach (10)	Hobe Sound (6)	Palatka (4)
Bronson (X2)	Holley-Navarre (6)	Palm Coast (3)
Brooksville (5)	Hollywood (12)	Panama City (5)
Bunnell (3)	Homestead (12)	Panama City Beach (5)
Cantonment (6)	Islamorada (X1)	Pensacola (7)
Cedar Keys (1)	Jacksonville (10)	Perrine (12)
Century (6)	Jacksonville Beach (9)	Pierson (4)
Chiefland (3)	Jay (X3)	Pomona Park (4)
Chipley (3)	Jensen Beach (6)	Pompano Beach (12)
Cocoa (7)	Julington (9)	Ponte Vedra (9)
Cocoa Beach (7)	Jupiter (9)	Port St. Lucie (6)
Coral Springs (12)	Key Largo (X1)	St. Augustine (4)
Cross City (2)	Keystone Heights (3)	St. Johns (11)
Daytona Beach (6)	Key West (X1)	Sanford (8)
DeBary (5)	Lake City (4)	Sebastian (6)
Deerfield Beach (12)	Lynn Haven (5)	Stuart (6)
Deland (5)	Marathon (X1)	Sugarloaf Key (X1)
DeLeon Springs (4)	Maxville (9)	Sunny Hills (3)
Delray Beach (8)	Melbourne (7)	Titusville (5)
Dunnellon (6)	Miami (12)	Trenton (X2)
East Orange (11)	Micanopy (5)	Vernon (3)
Eau Gallie (7)	Middleburg (9)	Vero Beach (5)
Fernandina Beach (3)	Milton (6)	Weekiwachee (5)
Flagler Beach (3)	Munson (6)	Welaka (4)
Ft. George (9)	Newberry (5)	West Palm Beach (9)
Ft. Lauderdale (12)	New Smyrna Beach (4)	Yankeetown (4)
Ft. Pierce (5)	North Dade (12)	Youngstown (4)
Gainesville (6)	North Key Largo (X1)	Yulee (8)
Geneva (7)	Oak Hill (4)	

E - See BellSouth General Subscriber Service Tariff.

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First Communications, LLC
3340 West Market Street
Akron, Ohio 44333

Effective:

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

Account - A Company accounting category containing up to two (2) residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are included with the second or non-primary local exchange access line.

Advance Payment - Part or all of a payment required before the start of service.

Answer Supervision - The transmission of the switch trunk equipment supervisory signal (off-hook or onhook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Commission - The Florida Public Service Commission.

Common Carrier - An authorized company or entity providing telecommunications services to the public

Company - First Communications, LLC the issuer of this tariff.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

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First Communications, LLC
3340 West Market Street
Akron, Ohio 44333

Effective:

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.

Customer Designated Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment - Terminal equipment provided by the Customer.

End Office - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

End-User Premises - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Exchange - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Holiday - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

LEC - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

Local Calling Area – A geographical area in which an End User may complete a call without incurring toll charges.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

Message Toll Service - A service that provides facilities for telecommunications between different local calling areas of the same LATA in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

MOU - Minutes of Use

Recurring Charges - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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Effective:

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.

Service - Any means of service offered herein or any combination thereof.

Service Order Form - The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Station - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Term Agreement - An agreement between the Company and the Customer for a fixed term of months.

Terminal Equipment - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Transmission Speed - Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer for each circuit.

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Effective:

SECTION 2 – REGULATIONS

2.1 Undertaking of the Company

2.1.1 Service is furnished for telecommunications originating and terminating within the State of Florida under the terms and conditions of this tariff.

2.1.2 First Communications's voice services will involve the resale of the basic local exchange services of the incumbent local exchange telephone companies.

2.1.3 Carrier's services are available for use twenty-four hours per day, seven days per week.

2.2 Use of Services

2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.

2.2.2 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.3 The Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.

2.2.4 The Carrier's services may be canceled for nonpayment of uncontested bill charges or for other violations of this Tariff.

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Akron, Ohio 44333

Effective:

SECTION 2 - REGULATIONS, CONT'D.**2.3 Liability of the Company, Cont' d.**

- 2.3.1** Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this tariff. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses (including attorney's fees), and consequential damages of such third persons.
- 2.3.2** The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer or Authorized User and the sole liability of the Company. The Company will not be liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.

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Akron, Ohio 44333

Effective:

SECTION 2 - REGULATIONS, CONT'D.

2.3 Liability of the Company, Cont' d.

- 2.3.3** The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.3.4** The Company shall not be liable for any act or omission by any entity furnishing to the Company or to the Company's Customers services or equipment used for or with the services the Company offers.
- 2.3.5** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.3.6** The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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Effective:

SECTION 2 - REGULATIONS, CONT'D.

2.3 Liability of the Company, Cont'd.

- 2.3.7** The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.3.8** The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.
- 2.3.9** The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays.
- 2.3.10** The Company shall not be liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring.
- 2.3.11** The Company shall not be liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.

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SECTION 2 - REGULATIONS, CONT'D.

2.3 Liability of the Company, Cont'd.

- 2.3.12** The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- a. Access to 911 will be maintained during temporary disconnections for nonpayment of a residential subscriber's local service.
- 2.3.13** The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties or merchantability and fitness for a particular use, except those expressly set forth herein.
- 2.3.14** The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer or Authorized User or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorneys fees and court costs), or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such infringement, damages, or other claims.

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Akron, Ohio 44333

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SECTION 2 - REGULATIONS, CONT'D.

2.3 Liability of the Company, Cont'd.

2.3.15 The Customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whether suffered, made instituted or asserted by the Customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of a nonpublished telephone number or the disclosure or nondisclosure of said number to any person. If any action of the Company results in the publication of the unauthorized disclosure of a nonpublished number, the Company will, at the customer's request, change the number without charge and refund any nonpublished number charges for the period of time during which the number was disclosed. For the purposes of this Tariff, nonpublished information is defined to include the name, address and telephone number of nonpublished Customers.

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First Communications, LLC
3340 West Market Street
Akron, Ohio 44333

Effective:

SECTION 2 - REGULATIONS, CONT'D.

2.4 Prohibited Uses

- 2.4.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- 2.4.2 The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this tariff. The Customer or Authorized User may not assign or transfer in any manner the service or any rights associated with the service without the written consent of the Company.
- 2.4.3 A Customer or Authorized User shall not represent in its advertising, marketing or sales collateral that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

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First Communications, LLC
3340 West Market Street
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Effective:

SECTION 2 - REGULATIONS, CONT'D.

2.5 Limitation of Service

- 2.5.1** Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.5.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when service is used in violation of provisions of this tariff or the law.
- 2.5.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.5.4** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities, services or equipment and is limited to the capacity of the Company's services and equipment, as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 - REGULATIONS, CONT'D.

2.6 Application for Services

- 2.6.1** A Customer desiring to obtain service may do so based on an oral or written agreement. In order to initiate service, the Customer must provide the following information: an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.6.2** Cancellation of Application for Service
Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company may apply.
- 2.6.3** Cancellation of Service
The Customer may have service discontinued upon verbal or written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. A termination liability charge applies to early cancellation of a term agreement.

2.7 Assignment or Transfer

- 2.7.1** All service provided under this tariff is directly or indirectly controlled by the Company, and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff and in the Term Agreement and/or other contract between the Company and the Customer shall apply to all such permitted transferees or assignees.

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Akron, Ohio 44333

Effective:

SECTION 2 - REGULATIONS, CONT'D.**2.8 Deposits**

Any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and toll charges for up to two months for the facilities and service.

2.9 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment will be required for each subsequent month. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.10 Taxes and Fees

The Company reserves the right to bill any and all applicable taxes in addition to normal telecommunications charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

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SECTION 2 - REGULATIONS, CONT'D.

2.11 Notices

- 2.11.1** Any notice the Company may give to a Customer shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give the Company shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Company at the address provided in the most recently revised tariff pages.

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SECTION 2 - REGULATIONS, CONT'D.**2.12 Billing and Payment**

2.12.1 The Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at the Customer's station. Services which are fraudulently obtained without the Customer's involvement will be investigated and the Carrier and the Customer will cooperate in the resolution of such charges. Upon nonpayment of any regulated sum due or upon a violation of any of the conditions governing the furnishing of service, the Carrier may discontinue furnishing said service, as provided for in this tariff and in accordance with Commission rules, without incurring any liability.

2.12.2 Bills are rendered monthly and are due upon receipt of the bill. Payment is considered delinquent 30 days after the bill is rendered.

2.12.3 The Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to the Customer. Nothing in this Section limits the Customer's right as provided by statute to contest charges. Bills are rendered monthly with local exchange service billed in advance of the month service is rendered. Toll charges are billed in arrears.

2.12.4 Recurring Monthly Charges

- .1 Recurring monthly charges will be billed one month in advance of service or in the current month and will reflect the rates in effect as of the date of the invoice.
- .2 For the purpose of computing partial month=s charges, a month is considered to consist of thirty (30) days.

2.12.5 Nonrecurring Charges

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.

2.12.6 The Customer reserves the right to assess a return-check charge of twenty-five dollars (\$25.00) whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned unpaid to First Communications by a bank for any reason, including insufficient funds or closed accounts. This charge will be in addition to any charges assessed by any bank. If a customer who has received a notice for each check or other payment type submitted by the Customer to the Company that a financial institution refuses to honor.

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SECTION 2 - REGULATIONS, CONT'D.

- 2.13 Discontinuance or Interruption of Service by the Carrier**
Without incurring any liability, the Carrier may, under the following conditions, discontinue or interrupt service that is being furnished:
- 2.13.1** For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation, or noncompliance with or violation of any Commission regulation.
 - 2.13.2** For noncompliance with any of the provisions of this tariff governing service.
 - 2.13.3** In the event of the Customer's use of service in such a manner as to adversely affect the Carrier's equipment or service to others.
 - 2.13.3** In the event of unauthorized or fraudulent use of service.
 - 2.13.5** By reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Carrier from furnishing service to the Customer.
 - 2.13.6** In order to perform tests and inspections necessary to insure compliance with tariff regulations or the proper installation, operation, and maintenance of the Carrier's equipment and facilities.

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SECTION 2 - REGULATIONS, CONT'D.

2.13 Discontinuance or Interruption of Service by the Carrier, Cont'd.

- 2.13.7** The Carrier reserves the right to limit the duration of a connection or the provision or service when necessary because of a shortage of service components caused by emergency conditions as defined in the Rules and Regulations of the Florida Public Service Commission.
- 2.13.8** Discontinuance of service shall be in accordance with the Rules and Regulations of the Florida Public Service Commission.
- 2.13.9** The Carrier may suspend service without notice if it deems such action necessary to protect the public, Carrier personnel, agents, suppliers, facilities or services from damages or injury of any kind to any party. The Carrier may suspend service after notice to the Customer of noncompliance with any provision of this tariff is such noncompliance is not corrected within thirty (30) days following the receipt of notice.
- 2.13.10** The Carrier may discontinue service for nonpayment of any regulated sum due the Carrier for more than 30 days beyond the rendition of the bill for such service pursuant to the Rules and Regulations of the Florida Public Service Commission.

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SECTION 2 - REGULATIONS, CONT'D.

2.14 Customer Responsibility

A. Cancellation by Customer

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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SECTION 2 - REGULATIONS, CONT'D.**2.15 Service Connections and Equipment on Customer's Premises**

- 2.15.1** The Customer or Authorized User shall allow the Company continuous access and right-of-way to the premises of the Customer or Authorized User to the extent reasonably determined by the Company to be appropriate to the provision and maintenance of services and equipment relating to this tariff.
- 2.15.2** The Company undertakes to use reasonable efforts to make available services to a Customer, on or before a particular date subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.15.3** The Company undertakes to use reasonable efforts to maintain only the services and equipment that it furnishes to the Customer. The Customer or Authorized User may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the services or equipment installed by the Company, except upon the consent of the Company.
- 2.15.4** Title to all components of the service provided by the Company, including equipment on Customer's Premises or End-User's Premises, shall remain with the Company, unless otherwise specifically agreed with the Customer. The operating personnel, and the electric power consumed by such equipment on the premises of Customer shall be provided by and maintained at the expense of the Customer.
- 2.15.5** The Company shall not be responsible for the installation, operation, or maintenance of any communications equipment provided by the Customer or Authorized User, except as the Company determines is necessary for proper operation in connection with the Company's services and equipment. Where such equipment is connected to the services or equipment furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services and equipment offered under this tariff and to the maintenance and operation of such services and equipment; subject to this responsibility the Company shall not be responsible for the transmission or reception of signals by equipment provided by the Customer or Authorized User, or for the quality of, or defects in, such transmission or reception.

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SECTION 2 - REGULATIONS, CONT'D.

2.16 Service Connections and Equipment on Customer's Premises, Cont'd.

2.15.6 The Customer shall be responsible for the payment of service charges as set forth herein and for visits by the Company's agents or employees to the premises of the Customer or Authorized User when the service difficulty or trouble report results from the use of services and equipment by the Customer or Authorized User.

2.15.7 The Company is responsible for operating Company-provided equipment. In the event that Customer attempts to operate any Company-provided equipment, other than as authorized by the Company, without first obtaining the Company's approval, in addition to any other remedies of the Company for a breach by the Customer of the Customer's obligations hereunder, the Customer shall pay the Company for any damage to the Company-provided equipment caused or related to the Customer's improper operation of the Company-provided equipment upon receipt by the Customer of a Company invoice therefore. In no event shall the Company be liable to the Customer or any other person for interruption of the service or for any other loss, cost or damage caused or related to the Customer's improper use of Company-provided equipment.

2.15.8 The Customer agrees to allow the Company to remove all Company-provided equipment from Customer's premises:

- A. upon termination, interruption or suspension of the service in connection with which the equipment was used; and
- B. for repair, replacement or otherwise as the Company may determine is necessary or desirable.

At the time of such removal, such equipment shall be in the same condition as when delivered to Customer or installed in Customer's premises, normal wear and tear only excepted. The Customer shall reimburse the Company for any loss, cost, or damage beyond normal wear and tear. The Company shall have the right to obtain such reimbursement from the Customer deposit, if any.

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SECTION 2 - REGULATIONS, CONT'D.

2.14 Service Connections and Equipment on Customer's Premises, Cont'd.

2.15.9 The Customer or Authorized User is responsible for ensuring that any Customer-provided equipment connected to the Company's services and equipment is compatible with such Company services and equipment. The magnitude and character of the voltages and Currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. The Customer will submit to the Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be directly attached to the Company's services and equipment. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with the Company's services or equipment. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.15.10 Any special interface equipment necessary to achieve compatibility between the services and equipment of the Company used for furnishing services or equipment of others shall be provided at the Customer's expense.

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SECTION 2 - REGULATIONS, CONT'D.

2.15 Obligations of the Customer

The Customer shall be responsible for:

- 2.16.1 The payment of all applicable charges as set forth in this tariff.
- 2.16.2 Damage or loss of the Company's services or equipment caused by the acts or omissions of the Customer or Authorized User, or the noncompliance by the Customer or Authorized User with these regulations, or by fire or theft or other casualty on the premises of the Customer or Authorized User, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- 2.16.3 Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company services and equipment installed on the premises of the Customer or Authorized User and the level of power, heating and air conditioning necessary to maintain the proper environment on such premises;
- 2.16.4 Obtaining, maintaining, and otherwise having full responsibility for rights-of-way and conduit necessary for installation of equipment to provide service to the Customer or Authorized User from the cable building entrance or the property line of the land on which the structure in which the Customer's Premise or End-User's Premise is located to the applicable Premise. Any and all costs associated with the obtaining and maintaining of the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided service or equipment, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2 - REGULATIONS, CONT'D.**2.16 Obligations of the Customer, Cont'd.**

- 2.16.5** Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services and equipment. The Customer may be required to install and maintain Company services and equipment within a hazardous area if, in the Company's opinion, injury to Company employees or property might result from installation or maintenance by the Company.
- 2.16.6** Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company services and equipment in any Customer or End-User Premise or the rights-of-way for which the Customer or Authorized User is responsible, and obtaining permission for Company agents or employees to enter the Customer or End-User Premise at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the services and equipment of the Company;
- 2.16.7** Making Company services and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes;
- 2.16.8** Keeping the Company's services and equipment located on the Customer's or End-User's Premise or rights-of way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or to the locations of such services and equipment.
- 2.16.9** Customer-provided equipment on the Customer or End-User Premises, the operating personnel there, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with part 68 of the FCC Rules is the responsibility of the Customer.

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SECTION 2 - REGULATIONS, CONT'D.

2.17 Obligations of the Customer, Cont'd.

2.16.10 The Customer or Authorized User is responsible for ensuring that Customer-provided equipment connected to Company services and equipment is compatible with such services and equipment. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons.

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SECTION 2 - REGULATIONS, CONT'D.**2.17 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.17.1 Customer Liability for Fraud and Unauthorized Use of the Network

- .1 The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company PIN, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- .2 A Company PIN is a unique identifier issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.
An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.
- .3 The Customer must give the Company written or oral notice that an unauthorized use of a Company PIN or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- .4 The Customer is responsible for payment of all charges for services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2 - REGULATIONS, CONT'D.**2.18 Maintenance and Testing**

- 2.18.1** Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's services and equipment in satisfactory operating condition.
- 2.18.2** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer or Authorized User is complying with the requirements set forth above for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring, in the connection of Customer-provided facilities and equipment to Company-provided services and equipment. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services, equipment, and personnel from harm.
- 2.18.3** As a reseller, the quality of service provided to the company's customers will be equal to that received from the company's underlying carrier.

2.19 Nonroutine Installation

At the Customer's request, installation and/or maintenance will be performed by the Company at additional charges for non-routine situations, including but not limited to, outside regular business hours or in hazardous locations. In such cases, charges based on the Company's customary charges for similar effort and materials will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.20 Contracts

Contracts will be used in special circumstances for Individual Case Basis ("ICB") service offerings. The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Any specific contract will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer that places an order within 30 days of their effective date. ICB contracts are subject to Commission review.

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SECTION 2 - REGULATIONS, CONT'D.**2.21 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.20.1 for the part of the service that the interruption affects.

2.21.1 General

- A.** A credit allowance will be given when service is interrupted, except as specified below.
A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.
- B.** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C.** If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted.
No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2 - REGULATIONS, CONT'D.

2.22 Allowances for Interruptions in Service, Cont'd.

2.21.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.20.3), or utilize another service provider;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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SECTION 2 - REGULATIONS, CONT'D.

2.21 Allowances for Interruptions in Service, Cont'd.

2.21.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.21.4 Application of Credits for Interruptions in Service

- A.** Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B.** For calculating credit allowances, every month is considered to have thirty (30) days.
- C.** A credit allowance will be given for interruptions of thirty (30) minutes or more.

Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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SECTION 2 - REGULATIONS, CONT'D.

2.21 Allowances for Interruptions in Service, Cont'd.

2.21.4 Application of Credits for Interruptions in Service, Cont'd.

D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

F. Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

2.21.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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SECTION 2 - REGULATIONS, CONT'D.

2.22 Toll Free Services

- 2.22.1 The Company will make every effort to reserve toll free (i.e., A800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.22.2 The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.
- 2.22.3 Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.
- 2.22.4 If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for use by another Customer.

2.23 Promotional Campaigns

The Company may conduct special promotions from time to time that waive a portion or all processing fees or installation fees. These promotions will be conducted in accordance with Florida Statutes and PSC rules and regulations.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.1 General

First Communications, LLC will offer local exchange services including dial tone and local calling services, on a twenty-four hours a day, seven days a week basis.

First Communications, LLC's services will provide service to meet the following standards:

- 3.1.1** At least 95% of all calls will receive dial tone within three (3) seconds;
- 3.1.2** At least 97% of all calls offered to any trunk group will not encounter an all-trunks busy condition.
- 3.1.3** Call completion rate for intra-office calls, interoffice calls, extended area calls and intraLATA toll calls will be at least 95%.
- 3.1.4** Overall transmission losses within each inter-toll trunk group will not vary more than plus or minus two (2) db.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.2 Basic Local Service

The Company offers basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll) and selected custom calling features. Voice Mail and Optional Internet access may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company.

3.2.1 Unlimited Residential

Acceris Unlimited Residential Plan delivers one or multiple switch voice grade analog lines (SVGALS) / POTS lines to a consumer. POTS Lines provide the end-user with the ability to make and receive calls. Customers who select the Unlimited Plan receive dial tone, restricted unlimited Local, Local Toll and Domestic Long Distance usage within the customer's local calling area and toll-free LATA wide calling area within the subscriber's home LATA and four features (Call Waiting Deluxe, Caller ID Deluxe, Three Way Calling and Speed Dial 8) for a low flat price (not including taxes and surcharges). Additional optional features are available and will be billed in addition to the base package price.

Monthly recurring charge for Unlimited Residential Plan:

-	First Line	\$42.95
-	Each Additional Line	\$39.95
-	Remote Call Forwarding (per access path)	\$14.80

<u>Non recurring Charges</u>	<u>First Line</u>	<u>Each Additional Line</u>
Line connection charge	\$21.71	\$21.71

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.3 Basic Local Service (Cont'd.)

3.2.2 My Acceris Residential (Cont'd.)

Acceris Residential Plan delivers one or multiple switch voice grade analog lines (SVGALS) / POTS lines to a consumer. POTS Lines provide the end-user with the ability to make and receive calls. Customers who select the My Acceris Residential Plan receive dial-tone, restricted unlimited local usage within the customer's local calling area and toll-free LATA wide calling area and three features (Call Waiting Deluxe, Caller ID Deluxe and Speed Dial 8) for a low flat monthly price (not including taxes and surcharges). Additional optional features and regional toll and long distance will be billed in addition to the base package price.

Monthly recurring charge for Unlimited Residential Plan:

- First Line	\$22.95
- Each Additional Line	\$22.95
- Remote Call Forwarding (per access path)	\$14.80

<u>Non recurring Charges</u>	<u>First Line Each</u>	<u>Additional Line</u>
Line connection charge	\$21.71	\$21.71

<u>Usage Charges</u>	<u>Per MOU</u>
Restricting Unlimited Local Calling	Included
Regional Toll Calling	\$0.09
Standard 1+ Interstate Domestic Long Distance	\$0.049
Standard 1+ Intrastate Domestic Long Distance	\$0.089
Standard Toll Free (800) Interstate	\$0.049
Standard Toll Free (800) Intrastate	\$0.089

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3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.2.3 Business Line

Business line service provides touchtone capabilities. A one-time nonrecurring charge applies for installation of service. A flat-rate monthly recurring charge applies for each business line established. A rotary or hunting arrangement will allow completion of an incoming call to any of the lines in a group if there is a line in that group not in use at the time.

		Monthly Recurring Charges
Rate Group	First Line	Each Add'l Line
Rate Group 1	\$16.44	\$20.76
Rate Group 2	\$16.46	\$21.56
Rate Group 3	\$18.18	\$23.16
Rate Group 4	\$19.01	\$23.96
Rate Group 5	\$19.80	\$24.76
Rate Group 6	\$20.67	\$26.36
Rate Group 7	\$21.38	\$27.16
Rate Group 8	\$22.09	\$27.96
Rate Group 9	\$22.74	\$29.56
Rate Group 10	\$23.24	\$29.56
Rate Group 11	\$23.74	\$29.56
Rate Group 12	\$24.16	\$29.56
Rate Group X1	\$19.09	\$23.96
Rate Group X2	\$24.74	\$29.56
Rate Group X3	\$25.85	\$29.56
Rate Group X4	\$23.74	\$29.56
Remote Call Forwarding (per access path)	\$14.80	\$14.80

<u>Non recurring Charges</u>	<u>First Line Each</u>	<u>Additional Line</u>
Line connection charge	\$21.71	\$21.71
Installation Charge	\$58.56	\$58.56

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.2.3 Business Line, Cont'd

Remote Call Forwarding (RCF)

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

Usage Charges – Local Calling

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

Charges Per Minute of Use	
First Minute	\$0.08
Each Add'l Minute	\$0.05
Monthly Recurring Charge	
Per line	\$14.80

Usage Charges – Toll Calling

Charge Per Minute of Use	\$0.19
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<u>Domestic Long Distance</u>	<u>Per MOU</u>
Standard 1+ Interstate Domestic Long Distance	\$0.049
Standard 1+ Intrastate Domestic Long Distance	\$0.059
Standard Toll Free (800) Interstate	\$0.049
Standard Toll Free (800) Intrastate	\$0.059

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.2 Basic Local Service (Cont'd.)

3.2.4 Business Trunk

Business trunk service provides touchtone capabilities. A one-time nonrecurring charge applies for installation of service. A flat-rate monthly recurring charge applies for each business trunk established.

A rotary or hunting arrangement is available with business trunk service for an additional monthly charge. A rotary or hunting arrangement will allow completion of an incoming call to any of the lines in a group if there is a line in that group not in use at the time.

Nonrecurring connection charge:

First trunk	\$75.00
Each add'l trunk	\$12.00
Monthly recurring charge, per trunk	\$49.47
Monthly charge for rotary or hunting, per line:	\$10.42

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.2 Basic Local Service (Cont'd.)

3.3 Directory Assistance & Listings

Directory Assistance

Customers may obtain assistance, for a charge, in determining a telephone number by dialing local directory assistance. A directory assistance charge applies for each telephone number requested from the Directory Assistance Operator. Pursuant to FPSC rules and regulations, the Company will not charge for directory assistance calls placed by handicapped customers.

Per request: \$0.35

Directory Listings

3.3.1. Additional Directory Listing

The primary listing of a business is free of charge. Any additional directory listings will be charged per customer listing. A regular listing consists of the listed name, address, and phone number. Listings are entered in the business listings section in alphabetical order.

3.3.2 Non-Published Number

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

3.3.3 Non-Listed Number

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau. Additional listings are confined to the names of those who are entitled to use the customer's service.

Directory Listing Service Type	Monthly Recurring Charge
Additional Directory Listing	\$1.92
Non-Published Number	\$1.40
Non-Listed Number	\$1.60

Note: A one time record order charge may apply if customer is changing established service. No record order charge will apply is customer is requesting with installation of new service.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**3.4 Custom Calling Features****3.4.1 Custom Calling Features**

- Call Forwarding Basic
- Call Forwarding per Trunk
- Call Forward Busy Line (CFBL)
- Call Forward Busy Line with Custom Control
- CFBL Multipath or CFBL Customer Control Multipath
- Call Forward No Answer (CFNA)
- Call Forward No Answer Ring Control
- CFNA Multipath or CFNA Customer Control Multipath
- Call Forward Variable
- Call Forward Multipath or Call Forward Remote Access Multipath
- Call Waiting Plus
- Speed Calling 8
- Speed Calling 30
- Three Way Calling
- Call Return
- Call Block
- Call Tracing
- Repeat Dialing
- Call Select
- Preferred Call Forwarding
- Distinctive Ring 1
- Distinctive Ring 2
- Call Forwarding Remote Access
- Three Way Calling with Transfer
- Caller ID Number Delivery
- Enhanced Caller ID with Call Management, with Anonymous Call Refuse (ACR)
- Enhanced Caller ID with Call Management, with ACR and Call Forwarding
- Enhanced Caller ID Plus
- Caller ID Name and Number Delivery with ACR
- Caller ID Name and Number Delivery-Multiline Hunt Group
- Star 98 Access
- Privacy ID
- Anonymous Call Rejection

Custom Calling Features are offered in addition to basic local service, on an optional basis and where technically feasible. A monthly and nonrecurring charge applies to each feature subscribed to by the Customer.

If multiple Custom Calling Features are added simultaneously, only one nonrecurring charge applies. If Custom Calling Features are requested when new service established, only the nonrecurring charges associated with the residential line or business line/trunk installation applies.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.4 Custom Calling Features (Cont'd)

3.4.1 Custom Calling Features (Cont'd)

3.4.1.1 Three Way Calling

Three Way Calling permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality can not be guaranteed on call calls.

Monthly recurring charge

Business :	\$4.40
Residential:	\$4.00

3.4.1.2 Call Forwarding Variable

Provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred.

Monthly recurring charge

Business:	\$N/A
Residential:	\$4.80

3.4.1.3 Call Forwarding Busy Line

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises.

Monthly recurring charge

Business:	\$3.80
Residential:	\$0.80

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.4 Custom Calling Features (Cont'd)

3.4.1 Custom Calling Features (Cont'd)

3.4.1.4 Call Forward No Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number.

Monthly recurring charge

Business: \$3.80
Residential: \$0.80

3.4.1.5 Call Waiting Deluxe

This service allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call disposition options.

Monthly recurring charge

Business: \$N/A
Residential: \$N/A

3.4.1.6 Speed Calling (8 code)

Speed Calling provides for the calling of a seven or ten digit telephone number by dialing an abbreviated code. Up to eight (8) abbreviated codes are assignable.

Monthly recurring charge

Business: \$4.00
Residential: \$N/A

3.4.1.7 Speed Calling (30 code)

Speed Calling provides for the calling of a seven or ten digit telephone number by dialing an abbreviated code. Up to thirty (30) abbreviated codes are assignable.

Monthly recurring charge

Business: \$4.40
Residential: \$3.84

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.4 Custom Calling Features (Cont'd)

3.4.1 Custom Calling Features (Cont'd)

3.4.1.8 Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

Monthly recurring charge

Business:	\$5.20
Residential:	\$4.00
Per Activation Charge: (non-subscription)	\$0.76

3.4.1.9 Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

Monthly recurring charge

Business:	\$4.80
Residential:	\$3.60
Per Activation Charge: (non-subscription)	\$0.75

3.4.1.10 Distinctive Ring

A. Distinctive Ring service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

B. Distinctive Ring 1 service is offered in the following format. Distinctive Ring service consists of one additional telephone number associated with a single line. Distinctive Ring 2 service consists of two additional telephone numbers associated with a single line.

Monthly recurring charge

	<u>Distinctive 1</u>	<u>Distinctive 2</u>
Business:	\$8.00	\$9.60
Residential:	\$4.00	\$5.60

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.4 Custom Calling Features (Cont'd)

3.4.1 Custom Calling Features (Cont'd)

3.4.1.11 Call Tracing

Call Tracing enables to customer to initiate an automatic trace of the last call received.

Monthly recurring charge

Business:	\$5.60
Residential:	\$3.20
Per successful trace (non-subscription)	\$2.80

3.4.1.12 Caller ID Plus

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

Monthly recurring charge

Business:	\$8.80
Residential:	\$N/A

3.4.1.13 Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Rejection is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person they are trying to reach will not accept calls as long as the calling number is not delivered.

Monthly recurring charge

Business:	\$3.20
Residential:	\$2.40

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.4 Custom Calling Features (Cont'd)

3.4.1 Custom Calling Features (Cont'd)

3.4.1.14 Call Chosen

Call Chosen provides a distinctive ringing pattern to the subscribing customer for up to six (6) specific telephone numbers.

Monthly recurring charge

Business: \$N/A
Residential: \$N/A

3.4.1.15 Smart Features Value Pack

Customer may select up to 30 custom calling features per line.

Monthly recurring charge

Business: \$N/A
Residential: \$N/A

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.5 Operator Assisted Local Calls

Operator Assisted Local Calls are calls placed to a local calling area, areas that can be called on a flat rate basis, with the assistance of an operator. An operator surcharge applies to each operator assisted call.

<u>Service</u>	<u>Charge per Call</u>
Station to Station Collect – Customer Dialed	\$1.00
Station to Station Collect – Operator Dialed	\$2.50
Bill to 3rd party – Operator Dialed	\$2.50
Person to Person – Customer Dialed	\$3.50
Person to Person – Operator Dialed	\$3.50
Call Completion	\$0.30
National Directory Assistance	\$1.00

If the operator dials the terminating number, the following per call charge applies in addition to the operator surcharges.

Per Call Charge:	\$0.60
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3.6 Verification and Emergency Interrupt Service

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save Company harmless against all claims that may arise from either party to the interrupted call or any person.

Verification Service is provided for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if Customer determines that the line is in use. No charge applies if the line is out of order.

Verification, each request: \$2.50

Emergency Interrupt Service is provided when a subscriber has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared. A subscribed originated request for Emergency Interrupt to a local number other than an emergency agency is a chargeable Interrupt request.

Emergency Interrupt, each request: \$3.50

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.**3.7 Service Order Charge**

These charges apply to receiving, recording, and processing customer requests for work to be done in connection with the same service at the same time at one or more locations of that service. There are three possible applications, as indicated below, only one of which applies for each customer order.

3.7.1 Install Order Charge

Charge applies when an order for new or additional access lines or to move lines is placed. Access lines include: Dial tone lines, Centrex lines or remote call forward lines. Line changes such as converting POTS to Centrex, Centrex to POTS, or POTS to Remote Call Forward will incur this charge per order.

Each request: \$58.56

3.7.2 Service Order Charge

Move or change existing service & equipment or add new or additional service & equipment other than access lines. Includes adding, changing, or deleting Smart Phone, custom-calling, or ancillary features, Toll-Call Restriction, 900/700 blocking and telephone number change per order.

Each request: \$20.19

3.8 Reconnection Charge

A reconnection charge will apply when a customer's service has been suspended for non-payment.

Each request: \$40.00

3.9 Record Order Charge

Record type change only. Applies to changes of business ownership, primary directory listing or choosing a number to be non-listed are record changes.

Each request: \$16.15

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.10 Service Connection Charges

This covers work associated with the line Adds/Moves/Changes from inside the serving central office up to and including Demarcation Point on the customer's premises. Major work functions are installing new lines, moving existing lines to a new location, changing the access line type, or adding/changing/deleting features and blocks. The charge applies per line.

3.10.1 Feature Change Charge

Change of service applied to an existing central office exchange access line. Includes adding/changing/deleting Smart Phone features, custom calling features, Toll-Call Restriction, 900/700 blocking, and telephone number change per line. There is no charge to remove any types of blocking.

Each request: \$6.06

3.10.3 PIC Change Charge

A one time charge will be charged to a customer who requests to change their Long Distance Carrier (PIC) or their Regional Carrier (LPIC) to any other carrier. The Company does not offer stand alone local service and requires that a customer switches its local, local toll and long distance if it selects another carrier. A customer request for Acceris LD (CXM -0502) or Regional (NYC-6500) will not be charged the PIC Change Charge.

Each request: \$5.00

3.11 Duplicate Bill Charges

A duplicate bill charge will be applied upon a customer's request for duplicate copies of the telephone bill(s) in accordance with charges specified below. A charge will not be applied for non-receipt of the customer's bill, customer's bill is not received due to company error or when the customer requests a copy of the current bill, or the customer is programmed to receive additional copies of their bills each month.

	<u>Residence</u>	<u>Business</u>
Per copy of bill	\$5.00	\$7.00

3.12 Temporary Suspension of Service

Upon request, a subscriber to residence or business service may arrange for the temporary suspension of existing service of a Total Solution Package(s). The suspension may not be for less than 30 days or more than 4 months within any 12 month period. A discount of 20% will be applied for temporary discount of Total Solution Service. There will be a \$10 service ordering charge to suspend the account, but no charge is required to restore the service. After four months of maintaining suspension status, the account will automatically return to regular billing. The credit is in one lump sum when the service is restored. Taxes and fees are not eligible for discount.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.13 E-Billing

E-Billing is available to customers that select to receive their bills electronically over the internet. Customers may return to paper billing at anytime. Subscribers that select E-Billing for at least 12 consecutive months are entitled to a maximum credit of \$1.00 (rebate) per E-bill submitted. Multiple E-Bills submitted to separate accounts will not be considered or counted together for purposes of determining the 12 consecutive month period. The 12 consecutive month period will commence on the day enrolled online and shall continue uninterrupted, for 12 successive months totaling 365 days. The period will terminate on the day immediately prior to the next succeeding anniversary of the Commencement Date (termination date). All rebates shall be credited at the end of the termination date.

3.14 Conversion Online

If a customer converts to First Communications online from BellSouth, the customer is entitled to \$5.00 off their first bill.

3.15 Online Account Management

Customers may make changes to their existing account online, and the \$10 service order charge (change order service fee) will be waived.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.16 Trouble Reporting

If a customer contacts Customer Care to report trouble and a trouble ticket is generated, upon assessing the trouble, Customer Care will determine if there is a cost associated with fixing the problem. Examples of when a customer would be responsible for costs is; if a technician is sent to the customer premises and trouble is with inside wiring(Technician Dispatch) or if a customer schedules an appointment and the technician cannot fulfill his duties due to the customer not being prepared (Customer Not Ready).

3.16.1 Technician Dispatch Charge

A Dispatch Charge will be applied if the technician reports dial tone is good to the Network Interface Device (NID). If a ticket closes as not an ILEC / Verizon repair issue, the customer will be charged.

Per dispatch charge \$110.00

3.16.2 Customer Not Ready Charge

A Customer Not Ready charge may occur if the technician reports “customer turn away” or “no access” on a trouble ticket report. Customer Care will apply the Customer Not Ready charge to the customer’s account upon notification from the technician. If multiple dispatches occur per the customers request a charge will apply for each missed scheduled appointment.

Per Not Ready charge \$60.00

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, CONT'D.

3.17 Toll Restriction

Toll Restriction enables Customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. Customers may block originating 1+, 101XXXX 1+, 10XXX 1+, 976 and 900 service calls. Additionally, specific screening information from the originating line is sent to the operator to prevent operator assisted calls from being billed to the Customer's line. Service is furnished only where facilities permit.

Subscribing to this service does not relieve Customers of responsibility for calls charged to their numbers.

The codes shown for this service are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.

The following is a list of all available restrictions available in the Verizon service areas.

3.17.1 Non-restricted / Open Service.
No restrictions on incoming or outgoing calls.

3.17.2 Domestic Long Distance Restriction
Blocks the origination of Interstate calls. Local and regional calls will still be allowed with the selection of this restriction. This arrangement is available both with and without the capability for "zero" dialing.

3.17.3. International Long Distance Restriction
Blocks the origination of International long distance calls. Local, local toll and domestic long distance calls will still be allowed with the selection of this restriction. This arrangement is available both with and without the capability for "zero" dialing.

3.17.4 Local Toll Restriction
Blocks all calls to areas outside of the local calling area within the same state.

3.17.5 Fully Restricted
An arrangement that block local toll and long distance calls (domestic and international).

3.17.6 700/900/976 Blocking
An arrangement that denies a user the ability to make outgoing calls to 700/900/976 numbers.

Monthly Recurring Charges	Residential	Business
Non Restricted Service	\$0.00	
Domestic LD Restriction	\$5.25	
International LD Restriction	\$5.25	
Local Toll Restriction	\$5.25	
Full Restriction	\$5.25	
700/900/976 Restrictions	\$0.00	

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