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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re: Review of the IOU's Customer Deposit Procedures.

COMMISSION
070245-ET CLERK
Docket No.: Undocketed

Dated: March 28, 2007

**AFFIDAVIT OF WENDY ANDERSON IN SUPPORT OF
PROGRESS ENERGY FLORIDA'S
REQUEST FOR CONFIDENTIAL CLASSIFICATION**

STATE OF FLORIDA

COUNTY OF PINELLAS

BEFORE ME, the undersigned authority duly authorized to administer oaths, personally appeared Wendy Anderson, who being first duly sworn, on oath deposes and says that:

1. My name is Wendy Anderson. I am over the age of 18 years old and I have been authorized by Progress Energy Florida (hereinafter "PEF" or the "Company") to give this affidavit in the above-styled proceeding on PEF's behalf and in support of PEF's Request for Confidential Classification. The facts attested to in my affidavit are based upon my personal knowledge.

2. I am a Senior Technical Support Analyst of PEF's Performance Solutions section in the Customer and Market Services Department. This section is responsible for the support of PEF's customer billing system.

3. As a Senior Technical Support Analyst, I am responsible, along with the other members of the section, for the support and implementation of enhancements

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and/or projects to PEF's Customer Service System ("CSS"), design changes to the CSS database and responding to requests for CSS data.

4. PEF is seeking confidential classification for certain sampling data obtained by Staff during an on-site visit related to their audit review of PEF's customer deposit procedures. A detailed description of the confidential information at issue is contained in confidential Exhibit A to PEF's Request for Confidential Classification and is outlined in PEF's Justification Matrix that is attached to PEF's Request for Confidential Classification as Exhibit C. PEF is requesting confidential classification of this information because it contains sensitive business information of PEF and its customers.

5. PEF keeps deposit records for all residential and commercial customer accounts. PEF must be able to assure its customers that sensitive business information, such as their account information, will be kept confidential. With respect to the information at issue in this Request, PEF has kept confidential and has not publicly disclosed confidential account information. Absent such measures, PEF's customers would run the risk that their account information would be made available to the public. Without PEF's measures to maintain the confidentiality of sensitive account information, the Company's efforts to maintain credibility with its customers could be undermined.

6. Once a new account is opened and/or when updates are made to a customer's account, strict procedures are established and followed to maintain the confidentiality of PEF's customer account information, including restricting access to those persons who need the information to assist the Company, and restricting the number of, and access to the information. At no time since receiving the information in

question has the Company publicly disclosed that information. The Company has treated and continues to treat customer account information as confidential.

8. This concludes my affidavit.

Further affiant sayeth not.

Dated the 27th day of March, 2007.

Wendy Anderson
(Signature)

Wendy Anderson
Sr. Technical Support Analyst
Performance Solutions Section
Customer & Market Services Department
Progress Energy Florida
Post Office Box 14042
St. Petersburg, FL. 33733

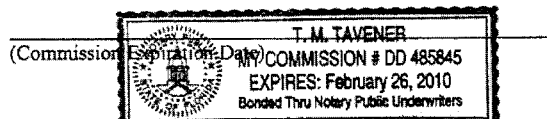
THE FOREGOING INSTRUMENT was sworn to and subscribed before me this 27th day of March, 2007 by Wendy Anderson. She is personally known to me or has produced her _____ driver's license, or her _____ as identification.

T. M. Tavener
(Signature)

T. M. Tavener
(Printed Name)

NOTARY PUBLIC, STATE OF _____

(AFFIX NOTARIAL SEAL)



(Serial Number, If Any)