

State of Florida



ORIGINAL

Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

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-M-E-M-O-R-A-N-D-U-M- COMMISSION CLERK

**DATE:** April 10, 2007  
**TO:** Ann Cole, Commission Clerk - PSC, Office of Commission Clerk  
**FROM:** Kira Scott, Senior Attorney, Office of the General Counsel *KS*  
**RE:** Undocketed — Review of Existing Rules Relating to Customer Information and Relocation of Facilities.

Please place the attached post-workshop comments and suggestions sent via e-mail to me in regards to the above-referenced matter. The comments and suggestions are from Ms. Lisa Guzman and Mrs. Danielle Dobbs. Please treat each of their comments as a separate filing so that each may be identified in Docket No. 070000.

Thank you for your assistance. Please contact me at 413-6216 if there are any questions.

KS

cc: Timolyn Henry  
Hong Wang

*Dobbs*  
DOCUMENT NUMBER - DATE  
03022 APR 10 8  
FPSC-COMMISSION CLERK

*Guzman*  
DOCUMENT NUMBER - DATE  
03021 APR 10 8  
FPSC-COMMISSION CLERK

# ORIGINAL

April 6, 2007

Florida Public Service Commission  
Ms. Kira Scott  
Division of Legal Services  
2540 Shumard Oak Blvd  
Tallahassee, Florida 32399-0850

RE: Post Workshop Comments: Review of Existing Rules Relating to Customer Information and Relocation of Facilities

Ms. Kira Scott:

As a utility customer, I strongly believe that we should be notified when a utility relocates existing facilities that directly affect our personal property. I take homeownership very seriously. It is my right to protect my property and my children that live on it. After our discussion, I recommend letters going out to customers (certified, return-receipt) and two newspaper ads in the community's LOCAL newspaper, one ad approximately one week before the meeting and the second approximately one day before the meeting. (Attached hereto is a synopsis of my experience in this matter.)

The utility company should make every effort to inform the residents that will be affected. I am appalled that the utility companies commented that we the customers would "slow their work" and that we were "complaining". I hope the PSC will look at this as if it was their property with an 80' pole on it, as if it was their children or grandchildren that they were trying to protect. I am considering selling my home so that my one and three year old do not have to grow up under an electric corridor. Problem is, I legally have to disclose this matter to any potential buyer and thus be willing to take a big cut in property value because of it. Also, please note, that I am a supporter of eminent domain. I would have preferred FPL to take my entire property to put up the electric corridor, than build the corridor over my home forcing me to live under the lines because I cannot sell my home. The most cost-effective route should not come at the expense of business ethics.

I hope the Public Service Commission will use this information to help protect the public by making the utility companies notify customers properly and in a timely manner.

Spokesperson for the residents of Sherman Street,

Lisa Guzman

Enclosures

DOCUMENT NUMBER-DATE

03021 APR 10 5

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Here is a synopsis of my experience in this matter:

- Transmission lines tentatively being relocated to our front yard private property via eminent domain.
- Received FPL letter dated 6/12/06 saying after holding “community meetings”, the final route had been determined.
- Called the phone number referenced on the letter, was given no information.
- Emailed the website referenced on the letter, did not get a response.
- It took a complaint published in the local Sun-Sentinel and a complaint filed with the PSC to get FPL to respond to my inquiries.
- FPL’s response was that it was a mailroom error.
- When asked them to resend the letters, was told they would not resend.
- When requested another “community meeting” to inform the affected residents, was told, “No, we already had them”, sorry you were part of the mailroom error.
- Upon researching archived articles discovered a 1/26/06 Miami Herald article (NOT our local newspaper – our local newspaper is the Sun-Sentinel) explaining a meeting was held the day prior 1/25/06 and the second and final meeting was to be held that evening (article ran same day as the final meeting took place in a newspaper that is NOT local to our area).
- Upon contacting FPL’s corporate office, my inquiry was just forwarded back to the Project Manager who said it was a mailroom error and that FPL was not legally required to notify us in the first place.
- To date, still have not received any substantial information from FPL.