

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

UNDOCKETED

IN RE: CUSTOMER RELATIONS

NOTICE OF PROPOSED RULE DEVELOPMENT

TO

ALL INTERESTED PERSONS

ISSUED: May 24, 2007

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission staff has initiated the development of Rule 25-24.845, Florida Administrative Code, to amend provisions relating to customer relations.

The attached Notice of Proposed Rule Development will appear in the June 1, 2007, edition of the Florida Administrative Weekly. If timely requested and not deemed unnecessary by the Commission, a rule development workshop will be held at a time and place that will be announced.

The request must be submitted in writing to Kira Scott, Office of General Counsel, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, and should be submitted for receipt by the Commission no later than June 29, 2007.

By DIRECTION of the Florida Public Service Commission, this 24th day of May, 2007.



ANN COLE
Commission Clerk

(SEAL)

KS

DOCUMENT NUMBER-DATE
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FPSC-COMMISSION CLERK

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UNDOCKETED
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Notice of Development of Rulemaking

PUBLIC SERVICE COMMISSION

RULE NO: RULE TITLE

25-24.845: Customer Relations

PURPOSE AND EFFECT: Undocketed - The purpose of this proposed rule amendment is to make the amendment to Rule 25-4.110, F.A.C., applicable to competitive local exchange carriers.

SUBJECT AREA TO BE ADDRESSED: Customer Relations.

SPECIFIC AUTHORITY: 350.127, 364.604(5) FS

LAW IMPLEMENTED: 350.113, 364.03, 364.04, 364.05, 364.052, 364.17, 364.19, 364.602, 364.604 FS

IF REQUESTED IN WRITING AND NOT DEEMED UNNECESSARY BY THE AGENCY HEAD, A RULE DEVELOPMENT WORKSHOP WILL BE NOTICED IN THE NEXT AVAILABLE FLORIDA ADMINISTRATIVE WEEKLY.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT AND A COPY OF THE PRELIMINARY DRAFT, IF AVAILABLE, IS: Kiwanis Curry, Division of Competitive Markets & Enforcement, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6662.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS AVAILABLE AT NO CHARGE FROM THE CONTACT PERSON LISTED ABOVE.