

# Get a Phone ORIGINAL

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COMMISSION  
CLERK

May 29, 2007

Ann Cole  
Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: **Docket No. 170178 -TX Petition for an eligible telecommunications carrier (ETC) in Florida by Connect Paging**

Gentleman or Madam:

Enclosed please find one original and 10 copies of complete sets of our answer to your staff request for additional information.

Should you have any additional questions or comments, please contact me at 972-253-3464 or by email at [jhoward@palomagroup.com](mailto:jhoward@palomagroup.com).

Best regards,



Joyce Howard  
Regulatory Assistant  
Connect Paging, Inc.,  
d/b/a Get A Phone

Enclosures

DOCUMENT NUMBER-DATE

04459 JUN-15

FPSC-COMMISSION CLERK



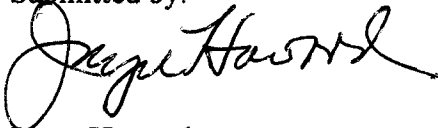
6. GAP is not seeking designation lifeline designation for tribal lands but only for Urban areas in Florida.
7. GAP utilizes various print media as well as personal sales staff in the areas where Lifeline and LinkUp services are marketed. Print media will include daily and weekly newsprint circulations and brochures placed in convenient locations for potential subscribers to see and acquire a brochure, such as Sr. Centers, neighborhood convenience stores. Mail delivery brochures are also utilized. GAP has a website detailing LifeLine and LinkUp services as well. A copy of the charges and a brochure is attached as Exhibit 1 and 2 for your convenience.
8. Yes, GAP is aware that all eligible telecommunications carriers in Florida must contribute \$3.50 per Lifeline customer.
9. GAP requires prepaid service to initiate service only. After initiation of service, subscriber services are partially prepaid and partially postpaid as is service provided by BellSouth. One hundred percent of subscribers are required to pay in advance for initiation of service but subsequent service is provided and paid in response to a bill generated by GAPs billing company. A late notice and courtesy phone call is provided prior to termination of service, if a subscriber does not pay billings timely.
10. GAPs average subscriber billing is \$41.00 for all subscribers. We are not yet marketing in Florida and do not anticipate having any difference in charges in Florida than is charged in other states.
11. GAPs long distance service is totally at the discretion of the subscriber. There will be no requirement for the subscriber to use GAPs long distance service in order to receive Lifeline service from GAP.
12. GAPs Lifeline service will be marketed in the most readily available free print media as well as through brochure mail outs and brochures placed in convenience stores, check cashing stores. GAP plans also to have their name added to available CLEC offerings in the various phone books and in any state authorized listing services.
13. GAP would plan to start marketing in Florida in approximately 90 days after ETC approval.
14. GAPs local usage plans for Lifeline are described Exhibit 1 attached for your information.
15. GAPs access to E 9-1-1 service and enhanced 9-1-1 is provided through BellSouth's network and thus will be as dependable and efficient as that provided by the Ilec.
16. GAPs subscribers do have access to competitive directory assistance providers as defined by 47 C. R. 54.101 (a) (5).
17. GAPs toll-limitation features are determined by the subscriber. If the subscriber desires toll limitations, GAP will provide that service.

18. GAP will not be requesting time for network upgrades as GAP will be reselling services through BellSouth's UNE interconnection agreement. However, if there is an area where BellSouth has requested time to accomplish network upgrades, GAP respectfully requests that GAP's service time in those areas to be upgraded by BellSouth be extended to conform to the time required by BellSouth to accomplish their upgrades.
19. GAP requests only the approval to market in urban areas and will not be equipped to serve as a carrier-of-last-resort, except in areas where network is provided by BellSouth. Thus GAP can only serve in this capacity, pursuant to Florida Statutes title XXVII, Chapter 364.025 (2) is BellSouth or another ILEC that will provide network access in those instances.
20. GAP would sign an affidavit based on the conditions precedent as described in answer 19 hereinabove.
21. GAP understands the need for audit of USF funds and the possibility of annual review and will maintain records sufficient for those purposes.
22. The only complaint that GAP is aware of at the FCC is the failure to file a report as required due to the fact that the request did not reach a responsible person at GAP due to the fact that it was delivered during an office move and the person accepting delivery apparently misplaced the document.
23. GAP is current with FCC in regards to regulatory fees, to the best of our knowledge, except the appeal of the \$4,000 failure to respond forfeiture fee which has been appealed. If GAP's appeal is not successful, the fee will be paid.
24. GAP is current with USF contributions.
25. The officers of the company do not have any association with any other communications company and are as follows:

Byron T. Young  
President & CEO

Brian Young  
Vice President, Treasurer

Submitted by:



Joyce Howard  
Regulatory Assistant  
Get A Phone

CC: Division of Competitive Market & Enforcement (Mailhot, Moses, Casey, Mann)  
Office of General Counsel (Wiggins, Tan)

**Exhibit 1**

**Lifeline/Link-Up Programs \*** Ld\*\*

**Lifeline Plain**

No features

Price\* \$12.99

(Price is net of discount)

\* Monthly Price

Includes USAC ID

**Lifeline Plus Caller ID**

Price\* \$16.49

(Price is net of discount)

\* Monthly Price

Includes USAC ID

**Lifeline Premium (US3)**

Price\* \$19.99

Includes 3 features  
selected by subscriber:

Includes Select 3 ID

Call Waiting ID

Call Waiting

Caller ID

Includes USAC ID

**\* Installation fee is not charged**

**\*\* Long distance is at the discretion of the subscriber who may choose any long distance provider or choose to purchase long distance through GAP and purchase in "packages" of \$5.00, \$10.00 or upwards per month. If the subscriber needs more LD than specified, additional LD can be provided by calling GAPs customer service center and ordering additional long distance service.**

1 of 2

# Home Phone

# Choose your monthly service plan!

# Escoja su plan mensual!

# SERVICE



ALL PLANS INCLUDE UNLIMITED LOCAL CALLS & 911 SERVICE!

**Plan 1: Lifeline Basic . . . . . \$16.49\*per month**

**Plan 2: Lifeline Premium . . . \$19.99\*per month**  
Lifeline Premium includes: Caller ID, Call Waiting, Call Waiting ID and more!!!

LIFELINE customers must meet one of the following requirements:

- Medicaid
- Food Stamps
- Temporary Assistance to Needy Families / AFDC (TANF)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- Income at or below 135% of the Federal Poverty Guidelines

TODOS LOS PLANES INCLUYEN LLAMADAS ILIMITADAS Y SERVICIO DE 911.

**Plan 1: Lifeline Basic . . . . . \$16.49\*al mes**

**Plan 2: Lifeline Premium . . . . . \$19.99\*al mes**  
Lifeline Premium incluye: identificador de llamadas, llamada en espera, identificador de llamadas en espera y mas!

LIFELINE el cliente debe de tener uno de los siguientes requisitos para recibir el descuento del gobierno.

- Medicaid
- Estampillas de comida
- Asistencia Temporal para Familia Necesitadas / AFDC (TANF)
- Seguridad Social Suplemental (SSI)
- Ayuda Publica Federal, O seccion 8
- Programa casero de ayuda de la energia de bajos recursos (LIHEAP)
- Ingresos en o debajo de 135% de las pautas federales de la pobreza

EXHIBIT I

## Get a Phone

### 1-888-871-0321

## \$29.99 Total Start Up!

Start up includes 30 days of service and installation.

**No Credit Checks**

**No Deposits**

**No ID or SS#**

**Everyone Qualifies**

NON-SUBSIDIZED PLANS--Everyone Qualifies

**Plan 3: Basic . . . . . \$29.99\*per month**

**Plan 4: Premium . . . . . \$33.49\*per month**  
Premium includes: Caller ID, Call Waiting, Call Waiting ID, and more!!!

PLANES NO-SUBVENCIONARIOS--Todos Califican

**Plan 3: Basic . . . . . \$29.99\*al mes**

**Plan 4: Premium . . . . . \$33.49\*al mes**  
Premium incluye: identificador de llamadas, llamada en espera, identificador de llamadas en espera y mas!

## GREAT LONG DISTANCE RATES



### USA Rates

1,000 minutes for \$15.00

Call for other long distance packages. Many more available.



### Mexico Rates

Call for details.

Mexico City • Guadalajara • Monterrey

## BUENAS TARIFAS DE LARGA DISTANCIA



### Tarifas en Estados Unidos

1,000 minutos por \$15 al mes

Estos planes tambien incluyen grandes tarifas internacionales!



### Tarifas en Mexico

Llame por mas detalles.

Mexico DF • Guadalajara • Monterrey

For questions on available services, call

## 1-888-871-0321

Para preguntas sobre servicios disponibles Llame

## 1-888-871-0321

\*Plus taxes and surcharges. All plans on this brochure available after 3/01/2007 and are subject to change. All plans are not offered in all states.

\*Mas impuestos y cargos. Todos los planes del folleto son disponibles despues de 3/01/2007 y sujeto a cambio sin aviso. No todos los planes son ofrecidos en todos los estados.

2972

Pre-Pagado Para

Su Casa Aqui!



Exhibit



Active Solo Por \$29.99!

Pago inicial incluye 30 dias de servicio e instalacion.

No Chequeo De Credito

No Depositos

No Numero De Seguro o ID

Todos Califican

Customer Sign Up Form and LIFELINE Self Certification Form.

LIFELINE CUSTOMERS: Please fax to 1-866-351-0765 or mail to 112 E. Seminary Dr., Ste. B, Fort Worth, Texas 76115

Form with fields: Name, Address, City, State, Zip, Contact Phone Number, Plan Number

Form with fields: Nombre, Domicilio, Ciudad, Estado, Codigo Postal, Numero De Contacto, Que Paquete Quiere

I hereby certify that I participate in the following public assistance program(s):

(CHECK ALL THAT APPLY)

- Medicaid
Food Stamps
Temporary Assistance to Needy Families/ AFDC (TANF)
Supplemental Security Income (SSI)
Federal Public Housing Assistance or Section 8
Low Income Home Energy Assistance Program (LIHEAP)
Income at or below 135% of the Federal Poverty Guidelines

I certify, under penalty of perjury that I am a current recipient of the above program(s) and will notify my local telephone company when I am no longer participating...

Customer Name

Signature

Yo certifico por este medio que participo en un o mas de los programas de ayuda publica:

(MARQUE TODO EL QUE APLIQUE)

- Medicaid
Estampillas de comida
Asistencia Temporal para Familia Necesitadas / AFDC (TANF)
Seguridad Social Suplemental (SSI)
Ayuda Publica Federal, O seccion 8
Programa casero de ayuda de la energia de bajos recursos (LIHEAP)
Ingresos en o debajo de 135% de las pautas federales de la pobreza

Yo certifico bajo pena y perjurio que soy un recipiente actual de uno mas de los programas antedichos y notificare a mi compania de telefono actual cuando yo no participe en por lo menos uno de los programas senalados arriba...

Nombre de Cliente

Firma