

State of Florida



COMMISSION
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PM 12:57

Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: February 18, 2008
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Richard P. Redemann, Professional Engineer III, Division of Economic Regulation *RP*
RE: Docket No. 080064-WU; Complaint against East Marion Sanitary Systems Inc. by Mabelle Gregorio, Angela and Dennis Fountain, and Terry Will.

Please place in the docket file the fax from Mr. Herbert Hein, President, East Marion Sanitary Systems Inc. regarding Mr. Terry Will's complaint.

cc: Patti Daniel (ECR)
Katherine Fleming (OGC)

C:/Msword/080064a.doc

DOCUMENT NUMBER-DATE

01257 FEB 18 08

FPSC-COMMISSION CLERK

FAX TRANSMISSION

FROM: NAME: East Marion Sanitary Sys

 NAME: Herbert Hein

 PHONE: (352) 625-0117

 FAX #: (352) 625-0117

TO: NAME: Florida PSC

 Attn: Patti Daniel 850 413 6808

 FAX #: (850) 413-6929 850

 RE: 1800 511 0809

We are transmitting 2 pages (including this cover page). If the transmission is not complete, please contact the sender at (352) 625-0117.

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EAST MARION SANITARY SYSTEMS INC.
13380 E. HWY 40
SILVER SPRINGS, FL. 34488
(352) 625-0117

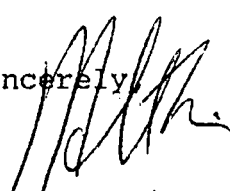
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RE: Complaint # 762448,

To Patti Daniel,

After reviewing the customer deposit rule, the Utility is in agreement that the deposit should not have exceeded \$104.0. Therefore the Utility will credit Mr. Will's bill the amount of \$37.00 towards his next bill. The Utility does agree that the Tariff states that if both water & wastewater service is provided, only a single charge is appropriate. However the Utility disagrees that the charge should only be \$15.00 for two reasons, 1) the Waste water tariff states actual cost & 2) there were multiple actions taken as there were more than one premises visit as well as several meetings with Mr Will at his request. Therefore the utility is not in agreement with the staffs assessment.

Sincerely,



Herbert Hein
02/14/08

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