

REQUEST TO ESTABLISH DOCKET
(Please Type)

Date

02/22/08

Docket No.

080109-TT

1. Division Name/Staff Name:

Division of Competitive Markets and Enforcement/Curry

2. OPR:

Curry, CMP

3. OCR:

GCL

4. Suggested Docket Title:

Compliance investigation against MP Alliance Technologies, Inc. for apparent violation of Rule 25-24.470, F.A.C.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Provide NAMES OR ACRONYMS ONLY if a regulated company.

B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):

MP Alliance Technologies, Inc.
c/o Mr. Armando Gutierrez, Esq.
85 Solano Prado
Coral Gables, Florida 33156

RECEIVED-FPSC
08 FEB 22 AM 11:12
COMMISSION
CLERK

2. Interested persons and their representatives (if any):

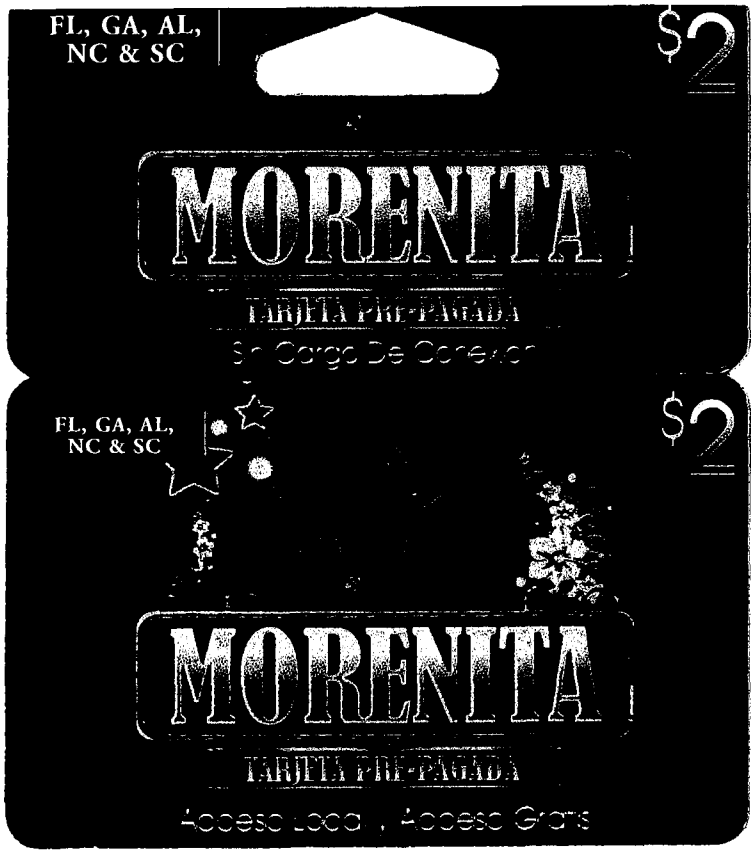
6. Check one:

Documentation is attached.

Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE

01384 FEB 22 08



\$2
FL, GA, AL,
NC & SC

Expires 90 days after first call. Taxes and maintenance fees may apply. Posted minutes based on one time use before maintenance and taxes. Directory assistance and cellular at a higher rate. A surcharge applies for all calls made from a payphone. The above surcharges and fees may affect the total minutes on the card. Rates are subject to change without notice.

Network services provided by MPAT.

Miami FL (305) 890-2602	Tampa FL (813) 473-8402	ATLANTA GA (678) 954-3802
Kissimmee FL (321) 338-1602	Bartow FL (863) 535-8102	BIRMINGHAM AL (205) 757-8102
Lake City FL (386) 984-4602	Baldwin FL (904) 712-7902	FRANCISCO AL (256) 818-0902
Orlando FL (407) 512-0202	Sarasota FL (941) 301-8302	CLOVER SC (803) 810-2102
W Palm Beach FL (561) 952-7702	Broward FL (954) 780-6202	ANTIOCH SC (864) 513-2302
Clearwater FL (727) 470-6102	ATLANTA NW GA (678) 503-7502	GOOSECREEK NC (704) 275-0802
VeroBeach FL (772) 979-7102	ATLANTA SO GA (678) 846-1502	SALISBURY NC (704) 603-6602
S. E. / Miami Dade FL (786) 601-9502	ATLANTA NE GA (678) 951-1502	MAIDEN NC (828) 970-3102

Toll Free 1-888-218-6921

1. From any touch tone phone, dial the number that represents your calling location
2. Enter your personal card number
3. Enter your destination number: + area code + telephone number.
4. For international calls dial: 011 + country code + city code + telephone number
5. To make another call, press *.

PIN

8831 9087 7462

Customer Service: 1-800-985-4164

69-5303808



ARMANDO GUTIERREZ, ESQUIRE

*85 Solano Prado
Coral Gables, Florida 33156
Telephone: 305 666-4647
Facsimile: 305 663-8137*

February 4, 2008

2008 FEB -6 PM 1:56

DIVISION OF
COMPETITIVE SERVICES

Ms. Kiwanis L. Curry:
Public Service Commission
Division of Competitive Markets & Enforcement
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Pre-Paid Calling Card - MP Alliance Technologies, Inc.

Dear Ms. Curry:

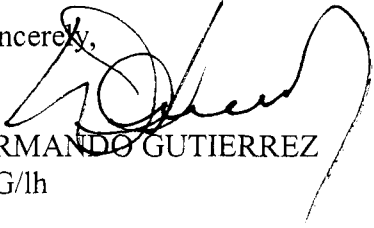
In reference to the above captioned matter, and as per our telephone conference this date, enclosed you shall find an unused "Morenita" card.

I trust, that this will clear any misunderstandings caused by the unfortunate error committed by our client's employee.

I again apologize by the unintended mistake, and I wish to thank you for your cooperation in resolving this matter.

If you have any further questions, please don't hesitate to contact the undersigned at your convenience.

Sincerely,


ARMANDO GUTIERREZ
AG/lh

ARMANDO GUTIERREZ, ESQUIRE

*85 Solano Prado
Coral Gables, Florida 33156
Telephone: 305 666-4647
Facsimile: 305 663-8137*

February 4, 2008

VIA FACSIMILE No. 1 850 413 6663

Ms. Kiwanis L. Curry:
Public Service Commission
Division of Competitive Markets & Enforcement
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Pre-Paid Calling Card - MP Alliance Technologies, Inc.

Dear Ms. Curry:

I tried to get back to you last Friday but apparently you were out to lunch.

In reference to what was discussed during our telephone conference, I wish to inform you that I contacted the representatives of M P Alliance Technologies, Inc. After investigating the matter thoroughly, it has been ascertained, that there was an unintended mistake made by one of their employees.

A number of brand new and unused "Latino" cards, that are not been sold at all, and were never intended to be sold, were part of the corporate documents, property and materials, transferred to our client at the time our client acquired controlling interest in M P Alliance Technologies, Inc., on November 6, 2007.

When an unused card was requested in order to be sent to you, by error the employee sent me a "Latino" card instead of a "Morenita" card.

I apologize by the unintended mistake. I shall send you an unused "Morenita" card via U.S. Mail immediately.

I wish to thank you very much for your attention to this matter.

Sincerely,



ARMANDO GUTIERREZ
AG/lh

Armando Gutierrez, Esquire
85 Solano Prado, Coral Gables, FL 33156
Phone: 305 666-4647
Fax: 305 663-8137

Fax Cover Sheet

To: MS. KIWANIS CURRY
Public Service Commission
Division of Competitive market & Enforcement

Fax: 1 850 413-6663

Phone:

From: ARMANDO GUTIERREZ, ESQ.

Date: February 4, 2008

Subject: M P Alliance Technologies, Inc.

Urgent Reply ASAP Please Comment For Your Records

ATTACHED PLEASE FIND LETTER ADDRESSING YOU QUESTIONS..

CONFIDENTIALITY NOTICE

The information contained in this facsimile message is intended for the sole use of the individual to whom it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this communication is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication may be strictly prohibited. If you have received this communication in error, please notify the sender immediately by phone, and return the communication at the above address via the United States Postal Service.

From the desk of...

Prepaid Calling Card Services (PPCS) Testing

CARD INFORMATION

Date Purchased:
Purchased at:
Date Tested: 1/29/08 and 1/30/08
Purchased by:
Tested by: CKL
Provider name: MPAT
Product name: *The Latino*
Not listed on the card.
Rate per minute:
Access/Connection charge: Amount not listed on card.
Maintenance charge: \$0.69 weekly
Service charge: Amount not listed on card.
Advertised number of minutes: No Minutes Advertised
Recorded announcement of minutes remaining at start of test calls: 57
Billing Increments on card: 1 minute

TARIFF/BILLING INFORMATION:

Neither MPAT or DAK is registered.
Tariff on file: No
Rate per minute: N/A
Per call Charge: N/A
Plus monthly service charge: N/A
Billing increment: N/A
Billing per tariff: No

TESTING INFORMATION:

Calls completed: 5
Total number of calling minutes provided: 5

Price of Card: \$2.00

TRANSMISSION VERIFICATION REPORT

TIME : 01/30/2008 16:25
NAME :
FAX :
TEL :
SER.# : 000H7N167645

DATE, TIME 01/30 16:23
FAX NO./NAME 613056638137
DURATION 00:02:01
PAGE(S) 03
RESULT OK
MODE STANDARD
ECM

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

January 30, 2008

VIA FACSIMILE (305) 663-8137

Mr. Armando Gutierrez, Esq.
c/o MP Alliance Technology, Inc.
85 Solano Prado
Coral Gables, Florida 33156

Re: Request for Information

Dear Mr. Gutierrez:

As I informed you during our telephone conversation, staff has tested the prepaid calling card that you provided on behalf of MP Alliance Technology, Inc. (MP Alliance). At this time, staff requests that the company provide a copy of the call records for the calling card. I have enclosed a copy of the card for your convenience. You may fax the requested information to me at 850-413-6663 or you may email it to kcurry@psc.state.fl.us. Please provide the requested information by **February 14, 2008**.

If you have any questions, you may contact me at 850-413-6662.

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

January 30, 2008

VIA FACSIMILE (305) 663-8137

Mr. Armando Gutierrez, Esq.
c/o MP Alliance Technology, Inc.
85 Solano Prado
Coral Gables, Florida 33156

Re: Request for Information

Dear Mr. Gutierrez:

As I informed you during our telephone conversation, staff has tested the prepaid calling card that you provided on behalf of MP Alliance Technology, Inc. (MP Alliance). At this time, staff requests that the company provide a copy of the call records for the calling card. I have enclosed a copy of the card for your convenience. You may fax the requested information to me at 850-413-6663 or you may email it to kcurry@psc.state.fl.us. Please provide the requested information by **February 14, 2008**.

If you have any questions, you may contact me at 850-413-6662.

Sincerely,

A handwritten signature in cursive script that reads "Kiwanis L. Curry".

Kiwanis L. Curry
Bureau of Telecommunications Service Quality,
Certification and Enforcement

Enclosure



\$2

THE LATINO

PRE-PAID PHONECARD

TO GET MORE MINUTES PLEASE DIAL
303-219-1902 • 321-250-7063
678-343-9652 • 707-204-6502

TO GET MORE MINUTES PLEASE DIAL
303-219-1902 • 321-250-7063
678-343-9653 • 707-204-6502

TOLL FREE ACCESS # 1-888-339-2507

PIN #

5746 3455 4742

\$2

- DIAL THE ACCESS NUMBER FOLLOW THE PROMPTS ENTER YOUR PIN NUMBER
- FOR INTERNATIONAL, DIAL 011+COUNTRY CODE+CITY CODE+TELEPHONE NUMBER
- TO MAKE ANOTHER CALL PRESS #

CUSTOMER SERVICE # 1-800-985-4164

Calls will be billed in 1 min. increment. A \$0.99 FCC mandated surcharge applies to calls from payphones. Toll free access billed at a higher rate. Calls to international cellular networks may be billed at a higher rate. A \$0.69 weekly maintenance fee applies. Rates and fees are subject to change without notice. The card expires 60 days after first use. Services provided by MPAT.

215-16809613





DAK

\$2

THE LATINO

PRE-PAID PHONECARD

NO CONNECTION FEE



DAK

\$2



THE LATINO

PRE-PAID PHONECARD



Local & Toll Free Access

The Latino

The Aronts data shows:

For a 1 minute call the price is \$0.42 \$0.43 \$0.44 \$0.28
For a 2 minute call the price is
For a 3 minute call the price is
For a 4 minute call the price is
The maintenance fee was charged

Number of one minute calls:	5
Number of two minutes calls:	0
Number of three minute calls:	0
Number of four minute calls:	0

one - one minute call:	\$0.42
two - one minute calls:	\$0.86
one - one minute call:	\$0.44
one - one minute call:	\$0.28
Sub Total is:	\$2.00
Maintenance fee is:	\$0.00
Total is:	\$2.00

ARONTS TEST DATA

1/29/08 and 1/30/08

Access Number : 1-888-339-2507

Pin # 5746 3455 4742

The Latino
 Origination Number: 850-488-2286

Date	Time	Number Called	Duration (Seconds)	Pass or Fail	Duration (Minutes)	Dollar Amount at Start of Call	Minutes at Start of Call	Amount of Call	Minutes Deducted from Call	Other Remarks
1/29/2008	15:49:35	(305) 400-9999	58	Lost RTS test call, DF 2-1		\$2.00				Fast Busy - No Prompt
1/29/2008	15:52:28	(305) 400-9999	58	Lost RTS test call, DF 2-1						Fast Busy
1/30/2008	8:23:18	(305) 400-9999	58	Passed after 1.2 sec.	1	\$2.00	57	\$0.42	12	
1/30/2008	8:24:04	(305) 406-9999	58	Lost RTS test call, DF 2-1						Fast Busy
1/30/2008	8:25:55	(305) 406-9999	58	Passed after 1.2 sec.	1	\$1.58	45	\$0.43	12	
1/30/2008	8:27:44	(305) 412-9999	58	Passed after 1.2 sec.	1	\$1.15	33	\$0.43	13	
1/30/2008	8:29:30	(305) 415-9999	58	Passed after 1.2 sec.	1	\$0.72	20	\$0.44	12	
1/30/2008	8:30:25	(305) 400-9999	59	Lost RTS test call, DF 2-1						Authorization code is invalid
1/30/2008	8:31:23	(305) 400-9999	59	Lost RTS test call, DF 2-2						Authorization code is invalid
1/30/2008	8:32:21	(305) 400-9999	59	Lost RTS test call, DF 2-3						Two Different systems
1/30/2008	8:32:21	(305) 400-9999	59	Gave up on Test						causing calls to be dropped
1/30/2008	8:33:19	(305) 406-9999	59	Lost RTS test call, DF 2-1						
1/30/2008	8:36:15	(305) 400-9999	58	Passed after 1.2 sec.	1	\$0.28	8	0.28	8	
1/30/2008	8:37:15	(305) 406-9999	58	Lost RTS test call, DF 2-1			0			Fast Busy
								\$2.00		
				# of calls	14					
				# of dropped calls	9					
				Total successful calls	5					
				# of minutes	5					
				one minute calls:	5					
				two minutes calls:	0					
				three minutes calls:	0					
				four minutes calls:	0					



DAK

\$2

THE LATINO

PRE-PAID PHONECARD

NO CONNECTION FEE



DAK

\$2



THE LATINO

PRE-PAID PHONECARD



Local & Toll Free Access



\$2

THE LATINO

PRE-PAID PHONECARD

TO GET MORE MINUTES PLEASE DIAL
303-219-1902 • 321-250-7063
678-343-9652 • 707-204-6502

TO GET MORE MINUTES PLEASE DIAL
303-219-1902 • 321-250-7063
678-343-9653 • 707-204-6502

TOLL FREE ACCESS # 1-888-339-2507

PIN #

5746 3455 4742

\$2

- DIAL THE ACCESS NUMBER FOLLOW THE PROMPTS ENTER YOUR PIN NUMBER
- FOR INTERNATIONAL, DIAL 011+COUNTRY CODE+CITY CODE+TELEPHONE NUMBER
- TO MAKE ANOTHER CALL PRESS #

CUSTOMER SERVICE # 1-800-985-4164

Calls will be billed in 1 min. increment. A \$0.99 FCC mandated surcharge applies to calls from payphones. Toll free access billed at a higher rate. Calls to international cellular networks may be billed at a higher rate. A \$0.69 weekly maintenance fee applies. Rates and fees are subject to change without notice. The card expires 60 days after first use. Services provided by MPAT.

215-16809613



PROVIDER MAPAT

CARD NAME OR SERVICE The Latmo

800 NUMBER 883392507

PIN 5746 3455 4742

PURCHASED BY _____

TESTED BY C. Lewis

CALL NUMBER	DATE	TIME	NUMBER CALLED	CALL DURATION (SEC.)	AMOUNT OF CALL	DOLLAR AMOUNT AT START OF CALL	MINUTES REMAINING AT START OF CALL	MINUTES DEDUCTED FROM CALL	OTHER REMARKS
1	1/29	1549				\$2.00			FB - No Prompt
2	1/29	1551							FB
3	1/29								FB
* 4	1/30	8:22				\$2.00	57		
5	1/30	8:24							FB
6	1/30	8:25				\$1.58	45		
7	1/30	8:26				\$1.15	33		
8	1/30	8:27				0.72	20		
9	1/30	8:29							no connect
10									This authorization code is invalid.
10	1/30	8:30							This authorization code is invalid
									Two different menu systems causing calls to be dropped
* 11	Several Fast Busy received on 1/29								
11	1/30	8:34				0.28	8		
12	1/30	8:37					0		FB

Country Calling _____

Billing Increments: _____

Should get _____ minutes for _____

ARMANDO GUTIERREZ, ESQUIRE

*85 Solano Prado
Coral Gables, Florida 33156
Telephone: 305 666-4647
Facsimile: 305 663-8137*

2000 JAN 14 11 1: 13

January 9, 2008

DIVISION OF
COMPETITIVE SERVICES

Ms. Kiwanis L. Curry:
Public Service Commission
Division of Competitive Markets & Enforcement
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Pre-Paid Calling Card - MP Alliance Technologies, Inc.

Dear Ms. Curry:

In reference to the above captioned matter, and in furtherance of our telephone conference of January 9, 2008, attached you shall find the following:

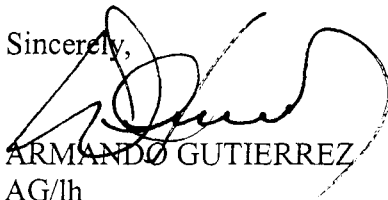
1. Copy of the letter sent by our client MP Technologies, Inc., to Ms. Jocelyne Jean via Federal express that is self explanatory.
2. Copy of check from MP Alliance Technologies, Inc., to Jocelyne Jean for \$12.00.
3. Original telephone calling Card from MP Alliance Technologies, Inc.
4. Copy of the invoice by Federal Express.

As you will notice, the letter is addressed to the former address of Ms. Jean, but please also notice that it was sent to the new address provided by you to the undersigned today.

I wish to thank you very much for your attention to this matter.

I shall await your response as to any other pertinent matters.

Sincerely,



ARMANDO GUTIERREZ
AG/lh

MP ALLIANCE TECHNOLOGY, INC.

January 9, 2008

Ms: Jocelyne Jean

585 NW 127TH ST

Miami, FL 33168

RE : Florida Public Service Commission

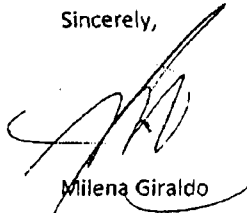
Telephone Cards Complant

Dear Ms Jean:

Enclosed you will find our check for \$ 12.00 to cover both the original sum paid by you for 3 of our telephone cards plus an equal sum to compensate you for any inconvenience you may have experienced.

We trust that in the future you will not experience any further difficulties with our cards.

Sincerely,



Milena Giraldo

Client Satisfaction Dept.

10850 NW 21st Street Suite 170, Miami, FL 33172 P 305 398 5828 F 646 514 3367

MP ALLIANCE TECHNOLOGY, INC.
10850 NW 21ST STREET, SUITE 170
MIAMI, FL 33172-2062

WACHOVIA BANK, NA
MIAMI, FL 33172
63-643/670

1083

1/9/2008

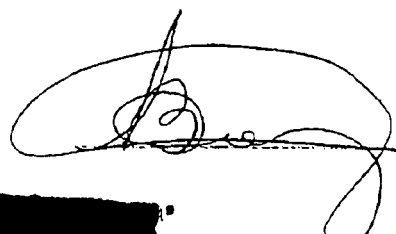
PAY TO THE ORDER OF Jocelyne Jean

\$ **12.00

Twelve and 00/100*****

DOLLARS 

Jocelyne Jean
585 NW 12TH ST
MIAMI FL 33168



MEMO Refund 3 Phone Cards





US Airbill

FedEx Tracking Number

8640 6032 7600

Form 10 No.

0200

Express

1 From *MP. Alliance Technology* Sender's FedEx Account Number
 Date *01/9/08*
 Sender's Name *MP. Alliance Technology* Phone *(305) 598 5828*
 Company *MP. Alliance Technology*
 Address *10850 NW 21 St Bay 190*
 City *Miami* State *FL* ZIP *33172*

2 Your Internal Billing Reference
 First 20 characters will appear on invoice.

3 To Recipient's Name *To celyne Jean* Phone *986 260 9447*

Company
 Recipient's Address *770 NE 164 Street*
 We cannot deliver to P.O. boxes or P.O. ZIP Codes.
 Address *770 NE 164 Street*
 To receive a package be held when you call FedEx for help, print FedEx on the back.
 City *North Miami Beach* State *FL* ZIP *33162*

4a Express Package Service

FedEx Priority Overnight
 FedEx 2Day
 FedEx Standard Overnight
 FedEx Express Saver
 FedEx First Overnight

4b Express Freight Service

FedEx 10Day Freight
 FedEx 2Day Freight
 FedEx 3Day Freight

5 Packaging

FedEx Envelope
 FedEx Pak
 FedEx Box
 FedEx Tube
 Other

6 Special Handling

SATURDAY Delivery
 HOLD Weekday at FedEx Location
 HOLD Saturday at FedEx Location
 No
 Yes
 Yes
 Dry Ice
 Cargo Aircraft Only

7 Payment Bill to:

Sender
 Recipient
 Third Party
 Credit Card
 Cash/Check

Total Packages
 Total Weight
 Total Declared Value
 \$ 00
 1368

8 Residential Delivery Signature Options

No Signature Required
 Direct Signature
 Indirect Signature



Store your addresses at fedex.com
 Simplify your shipping. Manage your account. Access all the tools you need.

** 2DAY **
 864060327600 0.15 lb (S) \$13.68
 Shipment subtotal: \$13.68
 Total Due: \$13.68
 Cash: \$13.68
 Change Due: \$0.00

FedEx
 10000 NW 21ST ST
 MIAMI, FL 33172

Location: ATUA
 Device ID: ATUA-P053
 Employee: 283892
 Transaction: 110135483064

Subject to additional charges. See FedEx Service guide at fedex.com for details. All merchandise sales final.
 Visit us at: fedex.com
 Or call 1.800.GoFedEx
 1.800.463.3339
 January 9, 2008 4:08:03 PM

ARMANDO GUTIERREZ, ESQUIRE

*85 Solano Prado
Coral Gables, Florida 33156
Telephone: 305 666-4647
Facsimile: 305 663-8137*

January 3, 2008

VIA FACSIMILE No. 1 850 413-6663

Ms. Kiwanis L. Curry:
Public Service Commission
Division of Competitive Markets & Enforcement
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Pre-Paid Calling Card - MP Alliance Technologies, Inc.

Dear Ms. Curry:

In reference to the above captioned matter, and in furtherance of our telephone conference of January 2, 2008, please be advised that the undersigned represents MP Alliance Technologies, Inc.

Attempting to resolve this matter as expeditiously as possible, and without admitting any liability at this time, I have instructed MP Alliance Technologies, Inc., to refund the Complainant, Mrs. Joceline Jean , twice the full amount paid for the three Telephone Cards in question.

I have been informed, that our client is not presently providing intrastate interexchange telecommunications services, and that is the reason why a tariff schedule containing the rates, terms and conditions of service has not been provided to the Commission.

Notwithstanding the aforementioned, I shall further investigate the matter, and be assured, that in the event that any potentially violation of Law has been inadvertently committed, those violations shall be promptly and expeditiously corrected and any and all required documentation shall be provided to the Commission forthwith.

Please do not hesitate to contact the undersigned at your convenience.

I take this opportunity to thank you for all your courtesies during our telephone conference.

Sincerely,


ARMANDO GUTIERREZ
AG/lt

Armando Gutierrez, Esquire
85 Solano Prado
Coral Gables, Florida 33156
Telephone: 305 666-4647
Fax: 305 663-8137

Fax Cover Sheet

To: KIWANIS L. CURRY
Division of Competitive Markets & and Enforcement Dept.
Fax: 1 850 413-6663
Phone:
From: ARMANDO GUTIERREZ, ESQ.
Date: Jan. 3, 2008
Subject: PREPAID CALLING CARD – MP Alliance Technologies, Inc.

Urgent Reply ASAP Please Comment For Your Records

Comments:

See attached letter.

CONFIDENTIALITY NOTICE

The information contained in this facsimile message is intended for the sole use of the individual to whom it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this communication is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication may be strictly prohibited. If you have received this communication in error, please notify the sender immediately by phone, and return the communication at the above address via the United States Postal Service.

From the desk of...

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
BETH W. SALAK
DIRECTOR
(850) 413-6600

Public Service Commission

December 7, 2007

MP Alliance Technologies, Inc.
123-20 82nd Avenue, Suite 1C
Key Gardens, NY 11415

Certified Mail
7005 1160 0003 8789 9336

Re: Prepaid Calling Card

Dear Sir or Madam:

The Florida Public Service Commission (Commission) received the enclosed customer complaints regarding prepaid calling cards. Staff has determined that MP Alliance Technologies, Inc. (MP Alliance) may be the network service provider of the phone cards. After you have reviewed the enclosed customer complaints, please investigate the complaints, contact the customer, and provide a written response to each of the complaints. Your response should verify that the customer was contacted and that the complaints have been resolved. You may fax your response to me at (850) 413-6663, or you may respond by email to kcurry@psc.state.fl.us.

In addition, it appears that MP Alliance is providing intrastate interexchange telecommunications services and has not filed a tariff or provided the Commission with the company's current contact information. Rule 25-24.470(1), Registration Required, Florida Administrative Code, states:

No person shall provide intrastate interexchange telephone service without first filing an initial tariff containing the rates, terms, and conditions of service and providing the company's current contact information with the Division of the Commission Clerk and Administrative Services.

MP Alliance Technologies, Inc.

Page 2

December 7, 2007

After you have completed the enclosed IXC Registration form, you may submit it along with the company's tariff to the following address:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

If MP Alliance believes that the company should not be required to register and file a tariff with the Commission, please provide a working calling card along with a written statement explaining why the company should not be required to register and file a tariff.

Please understand that if MP Alliance fails to respond to the Commission and provide the requested information that it may subject to penalties as prescribed by Section 364.285, Florida Statutes, which states:

The commission shall have the power to impose upon any entity subject to its jurisdiction under this chapter which is found to have refused to comply with or to have willfully violated any lawful rule or order of the commission or any provision of this chapter a penalty for each offense of not more than \$25,000, which penalty shall be fixed, imposed, and collected by the commission; or the commission may, for any such violation, amend, suspend, or revoke any certificate used by it. Each day that such refusal or violation continues constitutes a separate offense.

Therefore, to avoid potential penalties please submit all of the requested information no later than **December 21, 2007**. If you have any questions, you may contact me at 850-413-6662.

Sincerely,



Kiwanis L. Curry
Bureau of Telecommunications Service Quality,
Certification and Enforcement

Enclosure