

RECEIVED-FPSC



Voice | Data | Internet | Wireless | Entertainment **08 JUN -6 PM 4:44**

EMBARQ™

Embarq
Mailstop: FLTLH00102
1313 Blair Stone Rd
Tallahassee, FL 32301
embarq.com

COMMISSION
CLERK

June 6, 2008

VIA HAND DELIVERY

Ms. Ann Cole
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

of 00000

RE: Embarq's responses to staff's request for clarifications, comments, and claims of confidentiality for customer data security of Florida ILECs, dated 5/15/08

Dear Ms. Cole:

Embarq Florida, Inc. considers the following information that is contained in Staff's Draft Audit Report and related Staff Work Papers regarding customer data security of Florida ILECs to be confidential:

1. Draft report – Customer Data Security of Florida Incumbent Local Exchange Carriers dated May 15, 2008 (entire document as it relates to Embarq)
2. Bureau of Performance Analysis Document Summary and Control Log DR-1 Data Security (entire document)
3. Bureau of Regulatory Review Workplan Review of ILEC Customer Data Security Management Oversight (entire document)
4. Staff's handwritten work papers, items 1 – 21 which begin with Organization Chart (entire document)
5. Staff's handwritten notes from Audit interview (entire document)
6. Staff's handwritten notes entitled Embarq review of ILEC Customer Data Security PA_07-12-008 Customer Service Interview (entire document)
7. Staff's typed notes entitled Customer Service Interview Questions which includes interview responses of J. Nodden (entire document)
8. Staff's handwritten notes dated March 11, 2008 0845 of interview with Embarq employees at Altamonte Springs call center (entire document)
9. Staff's typed notes entitled IT Security Interview Questions which includes interview responses of M. Haynes (entire document)
10. Staff's handwritten notes entitled Embarq Review of ILEC Customer Data Security PA-07-12-008 IT Interview (entire document)

Masterton

DOCUMENT NUMBER - DATE

04858 JUN-6 08

FPSC-COMMISSION CLERK

Susan S. Masterton
SENIOR COUNSEL
Voice: (850) 599-1560
Fax: (850) 878-0777
susan.masterton@embarq.com

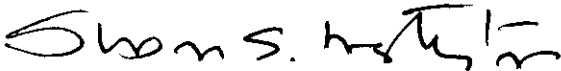
11. Staff's second set of handwritten notes entitled Embarq Review of ILEC Customer Data Security PA-07-12-008 IT Interview (entire document)

This information is highly sensitive, confidential proprietary business information concerning the security measures Embarq employs to protect the privacy of the sensitive customer data collected in its course of business. Embarq considers this information to be proprietary and files this claim of confidential treatment pursuant to 364.183(1), Florida Statutes and Rule 25.22.006(5), Florida Administrative Code, to protect the information while it is at the Commission.

Since the referenced documents are currently in the possession of the Commission staff, Embarq is not including additional copies of the information with this letter. Embarq understands this information will be protected from public disclosure until returned to the Company.

Please acknowledge receipt of this filing by stamping and initialing a copy of this letter and returning same to the courier. If you have any questions, please do not hesitate to call me at 850/599-1560.

Sincerely,

A handwritten signature in black ink, appearing to read "Susan S. Masterton". The signature is written in a cursive, somewhat stylized font.

Susan S. Masterton