

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

TAMPA ELECTRIC COMPANY
OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 080317-EI

PETITION FOR RATE INCREASE BY TAMPA ELECTRIC COMPANY.

ISSUED: September 24, 2008

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket on the rates and charges of Tampa Electric Company (TECO). The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Tuesday, October 21, 2008, 6:00 p.m.

Blaise F. Alfano Conference and Banquet Center
11606 North McKinley Drive
Tampa, Florida 33612

Wednesday, October 22, 2008, 10 a.m.

Chain of Lakes Complex, Poolside Room
210 Cypress Garden Boulevard
Winter Haven, Florida 33880

PURPOSE AND PROCEDURE

The purpose of these customer service hearings is to take testimony from the public on the quality and adequacy of TECO's service and other matters related to TECO's petition for a rate increase. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

DOCUMENT NUMBER-DATE

08989 SEP 24 08

FPSC-COMMISSION CLERK

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Any person requiring some accommodation at these hearings because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

ADDITIONAL NOTICE

To ensure that the public is made aware of the public hearings scheduled in this matter, the Tampa Electric Company, prior to the hearings scheduled herein, is directed to enclose in all customers' bills, or in a separate mailing to all customers, a notice setting forth fully the time and place of these hearings and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The notice shall be completed at least ten (10) days before the first scheduled hearing. The Company is also directed to publish in a newspaper of general circulation in the area in which a hearing is to be held, a display advertisement stating the time, date, location and purpose of the hearing and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The advertisements shall be published at least seven (7) days and not more than twenty (20) days before each service hearing.

EMERGENCY CANCELLATION OF SERVICE HEARINGS

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

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By DIRECTION of the Florida Public Service Commission this 24th day of September,
2008.



ANN COLE
Commission Clerk

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