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TIMOTHY DEVLIN, DIRECTOR  
 DIVISION OF ECONOMIC REGULATION  
 (850) 413-6900

Public Service Commission

December 8, 2008

STAFF'S FIRST DATA REQUEST

Martin S. Friedman, Esquire  
 Rose, Sundstrom & Bentley, LLP  
 2180 West State Road 434  
 Sanlando Center, Suite 2118  
 Longwood, Florida 32779

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Re: Docket No. 080247-SU - Application for increase in wastewater rates in Lee County Utilities, Inc. of Eagle Ridge

Dear Mr. Friedman:

Staff needs the following information to complete our review of the application.

1. Please provide all supporting documentation, including but not limited to, workpapers, bases, and/or assumptions for the pro forma expense adjustments reflected on MFR Schedule B-3, Page 1 of 2, Lines 9 through 11.
2. The following items are related to Miscellaneous Service Charges. Please complete the following charts.

**Initial Connection and Normal Reconnection**

| <u>Component</u>                        | <u>Normal Hours</u><br><u>Hourly Rate</u> | <u>Normal Hours</u><br><u>Typical Time</u> | <u>Normal Hours</u><br><u>Total Cost</u> | <u>Description</u> |
|---|---|--|--|--------------------|
| Clerical & Administrative Labor         |   |  |  |                    |
| Labor to inspect facilities             |   |  |  |                    |
| Labor to determine complaint resolution |   |  |  |                    |
| Transportation costs                    |   |  |  |                    |
| Computer services                       |   |  |  |                    |
| Overhead                                |   |  |  |                    |
| Etc...                                  |   |  |  |                    |

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| Total Costs                             |                                    |                                     |                                   |                    |
|---|------------------------------------|-------------------------------------|-----------------------------------|--------------------|
| <u>Component</u>                        | <u>After Hours<br/>Hourly Rate</u> | <u>After Hours<br/>Typical Time</u> | <u>After Hours<br/>Total Cost</u> | <u>Description</u> |
| Clerical & Administrative Labor         |                                    |                                     |                                   |                    |
| Labor to inspect facilities             |                                    |                                     |                                   |                    |
| Labor to determine complaint resolution |                                    |                                     |                                   |                    |
| Transportation costs                    |                                    |                                     |                                   |                    |
| Computer services                       |                                    |                                     |                                   |                    |
| Overhead                                |                                    |                                     |                                   |                    |
| Etc...                                  |                                    |                                     |                                   |                    |
| Total Costs                             |                                    |                                     |                                   |                    |

These costs above should address, in detail the following components:

- (a) Office costs associated with recording and processing a customer request for service, including labor, computer service, and postage.
- (b) Office costs associated with receiving, recording and processing the subsequent customer request for termination of service and final bill, including labor, computer services and postage.
- (c) Field costs associated with the inspection of a facility and connection of service including transportation, labor and meter reading expense.
- (d) Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- (e) Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance and small miscellaneous expenses required to support service activities.
- (f) In addition, please provide the number of initial connections and reconnections during the preceding 12 months.
- (g) Provide the above information for after hours rates as well.

**Premises Visit**

| <u>Component</u>                        | <u>Normal Hours</u><br><u>Hourly Rate</u> | <u>Normal Hours</u><br><u>Typical Time</u> | <u>Normal Hours</u><br><u>Total Cost</u> | <u>Description</u> |
|---|---|--|--|--------------------|
| Clerical & Administrative Labor         |   |  |  |                    |
| Labor to inspect facilities             |   |  |  |                    |
| Labor to determine complaint resolution |   |  |  |                    |
| Transportation costs                    |   |  |  |                    |
| Computer services                       |   |  |  |                    |
| Overhead                                |   |  |  |                    |
| Etc...                                  |   |  |  |                    |
| Total Costs                             |   |  |  |                    |

| <u>Component</u>                        | <u>After Hours</u><br><u>Hourly Rate</u> | <u>After Hours</u><br><u>Typical Time</u> | <u>After Hours</u><br><u>Total Cost</u> | <u>Description</u> |
|---|--|---|---|--------------------|
| Clerical & Administrative Labor         |  |   |   |                    |
| Labor to inspect facilities             |  |   |   |                    |
| Labor to determine complaint resolution |  |   |   |                    |
| Transportation costs                    |  |   |   |                    |
| Computer services                       |  |   |   |                    |
| Overhead                                |  |   |   |                    |
| Etc...                                  |  |   |   |                    |
| Total Costs                             |  |   |   |                    |

These costs above should address, in detail the following components:

- (a) Office costs associated with receiving, recording and processing a customer request or complaint, including labor, and computer service.
- (b) Field costs associated with the inspection of a facility and determination of complaint resolution including transportation and labor. This may include outside services.
- (c) Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- (d) Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance and small miscellaneous expenses required to support service activities.
- (e) In addition, please provide the number of premises visits during the preceding 12 months.
- (f) Provide the above information for after hours rates as well.

3. The following items relate to the Utility's requested rate case expense.
  - (a) For each individual person, in each firm providing consulting services to the applicant pertaining to this docket, provide the billing rate, and an itemized description of work performed. Please provide detail of hours worked associated with each activity. Also provide a description and associated cost for all expenses incurred to date.
  - (b) For each firm or consultant providing services for the applicant in this docket, please provide copies of all invoices for services provided to date.
  - (c) If rate consultant invoices are not broken down by hour, please provide reports that detail by hour, a description of actual duties performed, and amount incurred to date.
  - (d) Please provide an estimate of costs to complete the case by hour for each consultant or employee, including a description of estimated work to be performed, and detail of the estimated remaining expense to be incurred through the PAA process.
  - (e) Please provide an itemized list of all other costs estimated to be incurred through the PAA process.

Please submit the above information to the Division of the Commission Clerk and Administrative Services by January 8, 2009. If you have any questions, please contact me by phone at (850) 413-6425 or by e-mail at [avy.crawford@psc.state.fl.us](mailto:avy.crawford@psc.state.fl.us).

Sincerely,



Avy Crawford  
Regulatory Analyst

cc: Division of Economic Regulation (Bulecza-Banks, Crawford, Daniel, Fletcher, Redemann)  
Office of the General Counsel (Bennett)  
Division of the Commission Clerk and Administrative Services  
Office of Public Counsel