1	BEFORE THE		
2	FLORIDA PUBLIC SERVICE COMMISSION		
3	In the Matter of	DOCKET NO. 080695-WU	
4	APPLICATION FOR INCREASE BY PEOP		
5	SERVICE COMPANY INC.		
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8	PROCEEDINGS	AGENDA CONFERENCE	
9		ITEM NO. 2	
10	COMMISSIONERS	COMMISSIONER NANCY ARGENZIANO	
11	TANTICITATING.	COMMISSIONER LISA POLAK EDGAR COMMISSIONER NATHAN A. SKOP	
12		COMMISSIONER DAVID E. KLEMENT COMMISSIONER BEN A. "STEVE" STEVENS III	
13	DATE:	Tuesday, January 5, 2010	
14	PLACE:	Betty Easley Conference Center	
15	22.102.	Room 148 4075 Esplanade Way	
16		Tallahassee, Florida	
17	REPORTED BY:	LINDA BOLES, RPR, CRR Official FPSC Reporter	
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## PROCEEDINGS

CHAIRMAN ARGENZIANO: And now we can move to Item 2, and that's the only item that's off move staff list. And, staff, would you introduce the item?

MR. CASEY: Good morning, Commissioners. Bob Casey on behalf of staff.

general rate increase filed by Peoples Water Company of Pensacola, a Class A water utility providing service to approximately 8,300 customers in Escambia County. This is the first Peoples general rate increase application being considered by the Commission since receiving Escambia County jurisdiction over water and wastewater utilities in December 1991. The last general increase for Peoples was approved by Escambia County in June 1991. Staff is recommending an 11.9 percent increase in revenue for Peoples.

Mr. Marty Deterding is here this morning to answer any questions on behalf of Peoples Water.

Mr. Steve Reilly and Ms. Denise Vandiver are here representing the Office of Public Counsel and would like to address the Commission on this matter, and staff is available for questions.

CHAIRMAN ARGENZIANO: Thank you.

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Commissioner Stevens, you're recognized. 1 COMMISSIONER STEVENS: Thank you, 2 Commissioner. I, I understand, and I've read through 3 the documents, and staff has had a lot of patience with 4 me walking through the documents and explaining the 5 calculations for this increase, but I need to let the 6 Commission know that I cannot support this type of 7 increase at this point in time. And I appreciate it. 8 Thanks. 9 CHAIRMAN ARGENZIANO: Commissioners, any other 10 11 comments? COMMISSIONER EDGAR: Madam Chair, I would like 12 to hear from the company and then from OPC. 13 CHAIRMAN ARGENZIANO: Absolutely. 14 COMMISSIONER EDGAR: And, and then perhaps see 15 if we can hear a little bit more of the reasoning for 16 17 your comments. COMMISSIONER STEVENS: Sure. Certainly. 18 COMMISSIONER EDGAR: Thank you. 19 CHAIRMAN ARGENZIANO: Mr. Deterding. 20 MR. DETERDING: Commissioner, I'm just here to 21 answer questions or to respond to any concerns. We're 22 generally in support of the staff recommendation. 23 CHAIRMAN ARGENZIANO: Okay. Commissioner 24 Stevens, do you have -- is it just the increase right 25

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now? Is there anything in particular that you would like the company to respond to or is it just --

response. I've looked at the maps. I'm very -- I'm from Pensacola. I'm very familiar with their customer base.

I appreciate the alternatives that staff put together with the different rate structures, but, but I just can't, you know, and I realize I'm one person up here, but I cannot support this substantial increase to their customers, especially at this point in time, in these economic times. So thank you.

CHAIRMAN ARGENZIANO: Thank you. Okay. Let's move to Mr. Reilly, OPC.

MR. REILLY: Thank you very much. I have
Denise Vandiver with our office here, and she's going to
hand out just a little one-page handout that hopefully
will allow the Commission to consider our arguments on
the Issue 13, which is the repression adjustment.
That's one that concerned us a great deal. And we
believe this issue is particularly difficult to the, to
the customers who are having this small amount of usage,
and they are the ones that are having the greatest
increase in this rate, rate proposal. And so I'll hand
that out, try to explain the handout, and then kind of

go over our little issue a little bit.

while, while that paper is being distributed and we have just a second to look at it before Mr. Reilly continues, I look forward to his comments and understanding hopefully what it is you're putting before us. But after that then I would like to hear from the company as to the reasoning for the, the rate request initially and the statutory basis that they deem that it falls under. But I'm glad to take up Issue 13 and then move back to that.

CHAIRMAN ARGENZIANO: Okay. Thank you.
Mr. Reilly.

MR. REILLY: This little one-page handout hopefully lets the Commissioners analyze the impacts of the repression adjustment. What this little handout purports to show is on the far left column it shows the percentage of bills, that would be your total number of customers times the 12 months. I think we're talking about hopefully something like about a hundred, a little less than a hundred thousand bills when you consider the number of customers that are there. That would show the number, the percent of the bills that are reflected as either 1,000, 2,000, 3,000 gallons. So you have

level. The next column tells you what the current bill produces. So currently without the increase a person with a 4,000 gallon usage would have a \$13.96 bill.

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The next block shows what the change in the bills would be with this rate increase without the repression adjustment. And what's -- and it shows the bill and the dollar change as well as the percent of change.

The third column is the, what the bills will be as proposed in this recommendation, which is with a 12.3 percent repression. That's essentially saying, staff is saying that this 11.9 percent increase is going to produce a 12.3 percent reduction, overall reduction in gallons sold. Then the additional bill for repression -- oh, that just continues on, shows the change and the percentage change, the dollar change due to repression. That's the impact of the repression.

First of all, the recommendation, and we're looking at now Page 23 of the recommendation, there's the language, just this language is about a page and a half, and in here they make reference, they say that the repression that we're proposing is consistent with the Commission's prior cases. And I went and read those cases that are referred to and I can just characterize them, these two cases, basically — in one case there

was a 135 percent increase and a 28 percent repression. That's about a 1-to-5 ratio. The second case, it was a 57.5 percent increase and a 12.2 percent repression. Again, about a 21 percent ratio.

I suggest, number one, that the, that the repression proposed by staff is just high. It's counterintuitive to think that there's going to necessarily be a -- and I think frankly it's inconsistent with the cases referred to in the recommendation that you're going to have an 11.9 increase that's going to produce a 12.3 percent repression as compared to these other cases, just, just globally speaking.

Number two, the proposed repression I think is a bit inconsistent with the other thing that is stated in this recommendation. It says that this recommendation is using a price elasticity demand of minus .4 is used in this analysis. And I asked staff, well, what does this mean? And staff says, minus .4 elasticity means that for every 10 percent increase in rates, you can expect, expect a 4 percent reduction in usage. Well, even when you apply that sanity check to what I think is an excessive repression adjustment, it doesn't, doesn't wash. I mean, you have here the repression is almost more than, than the reduction. The

ratio is not -- it breaks down, I argue.

So I believe it's inconsistent with the cases they've mentioned, plus I think it's a little bit inconsistent with the, with the elasticity factor that they say they use.

Now they'll come back and say, and they probably will today, we're looking at all these different blocks, and that's why I handed out this, this sheet, because it shows that the, really the rate impacts of this overall 11.9 percent is very, is spread most differently with the different categories. And one of the biggest reasons why it's true in this case is that the old rate structure included 3,000 gallons of usage in the base facility charge. So by taking that gallonage out of the base facility charge and separately billing it causes the impact, if you will, to be, to be felt mostly by those people who are using the least.

Now I will say staff was sensitive to this unfortunate problem of rate shock and rate impact on the people who use the least. And as we all know, the people who use the least, frequently the older, limited incomes, et cetera, et cetera, et cetera, the people who are more vulnerable, and the ones that I hope that our office and maybe this Commission too tries to protect as much as we can, you know, on affordability issues.

Staff did deal with this issue and they struggled with it, and there's some language in the recommendation where they dealt with the MMB, multiple minimum billing uniform rates, they dealt with that.

That was dealing with the issue. They dealt with it by doing everything I think they reasonably could to reduce the base facility charge on a 30 percent, which is really on the low side, 30 percent recovery of overall costs. You frequently see that higher than that in their normal rate designs. So there were -- I will concede that staff did make some efforts to try to minimize the impacts of some of these people that are two, three and four thousand gallon usage.

And I'll quantify that progress. Basically staff's efforts probably took that rate increase for those 3,000 gallon people from 72 percent increase down to the 45.3 percent, percent of change that you see on that column for the 3,000 gallon usage people. And that's, that's, from my standpoint for the Office of Public Counsel, that's bad enough impact on, on an 11.9 percent. I mean, that's hard to take. I understand Commissioner Stevens can't take it. I have trouble taking it. But that was bad enough. But then to, but then to undo the good that you did by taking it from 72 percent down to 45 percent and then increasing

it back up to 54 percent by applying a repression adjustment of 12.3 really gave me a great deal of concern and our office a great deal of concern. Number one, I didn't think it was justified. They'll try to justify it today and we'll argue about that. I don't think it's consistent with these other cases, I don't think it's consistent with the price elasticity.

And here's the other argument. This

Commission on prior cases, and those who have, who have
been here for several years know that we've, we've not
applied repression adjustment to the four and five
thousand. We said we don't want repression. These
people can't repress, so why predict that they're going
to repress. So there's a precedent for saying we will
not repress for people of this lower percentage.

But you have an interesting and added problem for this case, and that's why I gave you this handout. The interesting thing is when you look at -- you have a little blip up of 11.4 percent when you have 5,000 gallons. But look at the usage without repression, that column on 6, 7, 8, 9, 10, 11, even these higher usage customers because of the change of rate design, this 11.9 percent increase is not going to impact them hardly at all. I mean -- well, I shouldn't say -- it won't be a great impact. It'll be 3. You can see it's 3.3, 3.9.

So even on the repression analysis you should not project any repression for these people.

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In short, my argument would be if you would --I, I recommend no repression, period. And at the best, if you're going to vote this thing out, just vote out the nonrepression rates. But if you have to consider to, quote, make the pot right and to provide some kind of repression, you should only look at repression really in the -- it only starts up again in the 13, 14, 15,000. And so what it amounts to -- and the other thing that's strange about this case is you not only had 3,000 gallons in the base facility charge, you had an unusual situation where it was a declining block rate previously so that in fact the more gallons you used, the lower you paid. So consequently you're going to get some repression. Some of -- the few people who actually pay, who actually use 20,000 gallons or more, their, their gallonage rate is going to virtually double.

And so two things are happening at the high rates. Number one, you have a potential for repression because you have a lot more discretion. Number two, you have a price signal that's double. So I can see repression occurring at the few customers that are using a lot at the bottom side. And so if, if the will of the Commission is to consider some sort of repression to,

quote, make the pot more right, look to those, look to that, that -- those are about the only customers that we are really realistically going to possibly be repressing.

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The other two don't qualify. They either have, don't have the price signal because there's no great increase or we don't want to go after those poor people that we don't want to make them flush their toilets once every other time instead of every time.

So, so that's our arguments. We're against the repression. And don't do it at all. But if you do it, only consider it for those very high use customers. Thank you.

CHAIRMAN ARGENZIANO: Thank you.

Commissioner Edgar.

COMMISSIONER EDGAR: Just a quick question.

Mr. Reilly, when you say those high use customers, did
you say that you would consider that above

13,000 gallons, is that what I heard?

MR. REILLY: I would say that you wouldn't even begin to start looking at it -- 8.2 is really, that would be like, you know, 1 percent. I mean, it's almost not worth doing. If you figure this one-fifth -- if you figure that these other cases, roughly speaking, you know, this ratio that I've seen in these other cases

that are mentioned, you wouldn't expect a lot -- it might be some repression but it wouldn't be anything like 12.3 percent, but there would be some repression. But that's something you could look at.

The chart doesn't go beyond, unfortunately doesn't go beyond 15. And Jenny Lingo can probably tell you, well, we have X number of bills that are at 20,000 or more better than I could, and you could, you could start looking at those people as probably deciding they're going to ratchet down their use. I mean, it would not be unthinkable to me that that would happen.

understand your point there. But I guess when you said that, kind of what I'm hearing you say is if indeed, if indeed there is any, any interest or rationale for a repression adjustment, you would suggest and request a different one than the staff has recommended before us, one that would only impact, what you said, higher, higher use customers. And I'm trying to understand better where, where you draw that line, recognizing that that term in my mind, higher use customers, could vary from system to system, region to region, region to region, depending on the, you know, the type of use.

MR. REILLY: It's a bit arbitrary, but I think the answer to your question, there seems to be a little

jump between 4.7 to 8.2. I mean, then it goes to 11 and 1 2 13. I don't know what the chart provides after that, 3 but, I mean, it would be somewhere in that range would be my, my ballpark suggestion. 4 5 **COMMISSIONER EDGAR:** Meaning -- I'm sorry. 6 just want to make sure I'm understanding you. 7 MR. REILLY: I, I'll tell you, I just --8 COMMISSIONER EDGAR: And I, I heard you say somewhat arbitrary, and I recognize that and I 9 10 appreciate that. MR. REILLY: My, my first argument is with an 11 12 11.9 percent increase, don't even do repression. 13 COMMISSIONER EDGAR: I know. But I always 14 like to hear the second argument too. 15 16 17 18

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MR. REILLY: But my backup, my backup argument, if there's a will in this Commission to somehow make the pot more right and sort of maybe anticipate some less usage as a result of the rate case, only apply it for 13,000 and above.

COMMISSIONER EDGAR: Okay. And that's what -and I didn't mean to completely put you on the spot, but I was trying to understand where you see those gradations.

MR. REILLY: And you understand, you understand my reluctance.

COMMISSIONER EDGAR: I do. I do.

MR. REILLY: I represent all the customers and I don't want to say things, you know, that helps one class of customers versus another and that's --

COMMISSIONER EDGAR: And I'm sure that we don't take it that way, Mr. Reilly. Thank you.

MR. REILLY: Yeah. Okay.

CHAIRMAN ARGENZIANO: Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair.

I just have some follow-up questions on this issue, and I appreciate Commissioner Stevens' comments.

With respect to the conservation rate structure that Ms. Lingo has come up with in the staff recommendation, it basically is a three-tier inclining block, which kind of does away with what Mr. Reilly spoke to of the three kilo-gallons that were previously included in the BFC.

I know it's been Commission policy to move towards conservation rates and, but, you know, the opportunity cost of doing that is typically it has cost impact on the ratepayers. You know, the staff recommendation indicates that there's a, I believe, 11 point something percent increase. But when you start looking at the numbers, along the higher usages obviously this spread increases as one would expect it

should given the proposed rate structure, which emphasizes conservation at the higher consumption levels.

And I guess the question I have to staff is to perhaps better explain the methodology as to why the three-tiered inclining block was picked.

And to briefly respond to Mr. Reilly's concern on Issue 13 about the repression analysis, it would seem to me that, and if Mr. Reilly can elaborate too after staff, that if you were trying to promote a conservation rate structure, then, you know, certainly you would see repression, I would think, somewhere before you hit 13,000 kilo-gallons. I mean, my water bill, I think my wastewater is only 1,000 kilo-gallons per month. So, I mean, you must have to have a big house, or if this is just strictly water, you know, do a lot of irrigation on top of normal household use. So, you know, I'm trying to, you know, gain a better understanding of what the appropriate rate structure would be should the Commission choose to implement the proposed rates. And then I have a second follow-on question to Ms. Lingo or whoever.

MR. STALLCUP: Okay. I'm Paul Stallcup of the Commission staff.

Let me start with the second question, if you

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will, about where it is that repression should begin.

The way that staff has looked at repression in the past is that we differentiate between what we call nondiscretionary usage and discretionary usage.

Nondiscretionary usage is typically indoor usage for washing, cooking, that sort of thing. Outdoor usage, primarily irrigation, is discretionary usage in our view. And that break point between indoor usage, nondiscretionary usage, and outdoor usage is determined by how many people live in the house. Based on the American Water Works Association estimate of about 50 gallons per day per person, we can estimate how much each person in the house needs for indoor use, multiply that times the average number of people in the service territory, and that tells us how much on average each household would use for indoor purposes.

The reason we make that distinction is that we believe, and the Commission has approved in the past, that indoor usage is not subject to repression. Given the kind of price increases that we're seeing, people are really not going to change their consumption pattern for indoor usage in response to a price increase.

The only place repression takes place when we present our rate calculations to you is in outdoor or discretionary usage. That is, people might water their

lawn less often or perhaps wash their car a bit less often. In this case, if I remember correctly, the break point between nondiscretionary usage and discretionary usage is set at 3,000 gallons a month. That is we assume no repression for anything less than 3,000. And it's only those gallons above 3,000 a month that are subject to the repression adjustment. And so that's where staff looks at where repression begins to be felt in terms of usage.

commissioner skop: Okay. And, Mr. Reilly, briefly, very briefly on this to the point of your suggestion that the repression adjustment, if one is adopted for the Commission, should only be at the much higher consumption levels. And how does that relate to the Commission's goal and the water district's goal of promoting conservation rates?

MR. REILLY: It might not. The reason why I say that in this particular case you wouldn't do it is because the price signal is not there. Now to change the price signal, if you, if you somehow changed your inclining, inclining and made it more inclining, Commissioner Skop, so that these, these percentages you see over here without repression of 3.3, 3.1, 3.0 and 2.9, somehow you cause those to go up so that in fact the rates without repression are, you know, sending a

price signal, then you would expect those people to make a -- you know, you could predict that they're going to use less water and you're going to make up the pot right by giving the company, by anticipating that less usage. But it's just not in this case. The prices are not there to say we're going to project. You're going to give them more money than they have coming if you're projecting that they're going to buy less water, when in fact they buy the same amount of water because they're paying the same price.

**COMMISSIONER SKOP:** And just to staff briefly, and then I have one follow-up question, Madam Chair.

With respect to Mr. Reilly's concern -- and I think the horizontal line on the handout that Mr. Reilly handed out looks at a cutoff of above 4 K-gallons per month. So I guess if I understand his concern correctly is that the price signal in terms of the percent increase on the bill for the higher consumption levels is, is pretty much a straight line and not really increasing in magnitude as you get to the higher consumption levels to give a more appropriate price signal to encourage consumers at the, at the higher consumption levels to draw back some of their usage. If staff could briefly elaborate on that, if I think I understand Mr. Reilly's concern.

MR. STALLCUP: Yeah. In this case I can almost agree with Mr. Really, but for an entirely

different reason.

The percentage price changes that he's quoting at these moderate levels of consumption are very small. And when staff calculates a repression adjustment, we take those percentage change in prices, use that elasticity factor of .4 to calculate the percentage change in quantity. Because we are dealing with such small changes in price, the repression effect in these ranges of consumption are very tiny. There's hardly any effect at all. And inside the rates that staff have brought to you today and inside the repression adjustment that we've brought to you today, the number of gallons being repressed in staff's recommendation at these levels of consumption are not really that large.

So in a sense I can agree with Mr. Reilly that, yeah, there's not much of a price signal there. Then again there's not much of a repression adjustment there either at that level of consumption. The real place where repression is being felt in this case is at the higher levels of consumption where the price change is more dramatic.

COMMISSIONER SKOP: Okay. And, and that's reflected on the, on the proposals that I believe are

shown on Page 22 and the different alternatives versus the staff recommended rate structure at the higher consumption gallons. I think in 30 you can see the difference in the price points, you know, kind of almost constant in the alternatives, but I'll get to that in a second.

I wanted to move on to -- on Page 15 of the staff recommendation it talks about rate case expenses, and particularly for the legal expense that was incurred, following on to Page 16, there seem to be some disallowances for legal expenses, one of which was billing by the law firm for a proposed acquisition by the water company that had nothing to do with the rate case. So that was taken out by staff.

But I guess my concern, since this is a relatively small, you know, water company I would think to some degree, do the legal -- I mean -- let me back up. What I meant to say is are the legal fees in, in this instance commensurate with what we typically see for a Class A provider to the extent that the MFR estimated 60,000 and the adjusted total was 75,000 well in excess of what was estimated? And, and that's after deduction. So if staff could briefly speak to that.

MR. CASEY: Commissioner, we went through every invoice, we requested every invoice from the

consultants and went over each one. We checked the hourly rates for the accounting, for the legal, and it was consistent with past cases that were approved by the Commission, so we weren't that concerned with hourly rates. We did go and check to make sure that each of the charges were related to this case and they were.

One of the big things we have to remember is that they had to go back 18 years because we did start, we did audit from the very beginning. So they did have a great deal of research to do on this.

commissioner skop: Okay. So in terms of having previously received an increase while they were regulated through Escambia County and then the Commission took over jurisdiction, they've received their annual pass-through and indexing adjustments, but they've never had a rate case before the Commission over that long period of time since they had their last increase in 1991; is that correct?

MR. CASEY: That's correct, Commissioner. The pass-through and indexes worked just like they're supposed to try and avoid major rate cases.

commissioner skop: Thank you. And then just to Commissioner Stevens trying to better understand I think his concern, you know, in terms of water and wastewater, I've often stated that, that I think that's

the most challenging area in Florida, critical area facing the Commission other than replacing infrastructure because, you know, frankly, for the most part, municipalities are able to do it better, faster and cheaper. They don't have the overhead, they don't have, you know, stockholders and all the other costs that get into a private company. So a lot of times that drives rates, particularly when you have multiple acquisitions over time or have not had a rate increase to keep parity with cost, you get that sticker shock effect.

So in this case, this is probably one of the smaller ones I think that the Commission has seen. I mean, in some instances with a prior water provider, the water and wastewater bills, as Commissioner Argenziano just hinted on, were approaching \$450 a month. So that gets to be thorny, and I appreciate the concern.

What I was trying to better understand,

Commissioner Stevens, typically there's the internal

consumption of, of the used in the house for, you know,

the sink and the baths and the showers and all that, and

then there is the irrigation part that results in much

higher water consumption levels. And I think that the

staff, if I understand what they're trying to do, is

say, you know, to conserve water perhaps you're trying

to cut down on the nondiscretionary -- or the discretionary usage, which is the irrigation and the watering, versus not really penalize the customers for the water that they have to use in everyday use inside their house.

I'm not sure that I support the staff recommendation, but I was trying to get a better understanding on, on your opposition to the rate increase to the extent -- are you more opposed to the rate increase as a whole or would you be more opposed to the rate increase for the nondiscretionary consumption that the consumers have to use in their house?

CHAIRMAN ARGENZIANO: Commissioner.

Commissioner Stevens.

ahead and answer the second question first. As a whole I am against this recommendation. But, you know, when you look at the -- and I've been looking at the 3,000 gallons and below because that's where the bill started, and there was a base bill and then anything above that increased the bill. And I believe that's a substantial increase, it's a large percentage increase. I understand the history. But coming before us and asking for this large percentage increase in these economic times, you know, I can't deal with that.

I run a small business. I see the water bills. I looked at the maps, I know where the customer base is. Now, yeah, some of these customers, you know, they may not pay attention to that increase. But there are a lot of customers that if you nick them 10 to 15, \$20 a month, which may not sound like a lot, it is to them. And I think we need to be aware of that and I think we are, and that's where I'm coming from. Thanks. Thank you.

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CHAIRMAN ARGENZIANO: Commissioner Skop.

COMMISSIONER SKOP: Thank you.

Just as a quick follow-up, if the rate structure was one that resulted, and I know that you're looking at the percentage change that seems to be significant at the consumption levels just at 3,000 and just slightly above that, say, three to eight thousand or three to six thousand where you're absorbing the majority of that high increase instead of like a 3 percent change, if, if those, if there were a methodology that shifted that percentage change out to the much higher consumption and kept it lower, would you, would you still be adverse to the, you know, what may be legally entitled to in some aspects of the rate increase? Like, for instance, if it was like -- I'm sorry.

CHAIRMAN ARGENZIANO: Could we, could we do 1 2 something here? **COMMISSIONER SKOP:** Okay. 3 CHAIRMAN ARGENZIANO: I think it may get --4 5 can I ask you just to hang on to that for a minute? COMMISSIONER STEVENS: Yes, ma'am. Sure. 6 CHAIRMAN ARGENZIANO: Staff, could you give a 7 justification for the rate increase, period? And I 8 think that gets to -- and what we're mandated to do. 9 10 Let's go to the justification for the rate crease, rate 11 increase and what we're mandated as a Commission to do, 12 whether we like it or not, and then I think that the, Commissioner Stevens may be better able to answer that 13 question. So let's look -- because I always look for a 14 basis and a justification and then I look for what we're 15 mandated to do. 16 **COMMISSIONER STEVENS:** Yes, ma'am. 17 CHAIRMAN ARGENZIANO: So if staff could do 18 19 that, I would appreciate that. 20 MR. CASEY: Certainly, Madam Chairman. They filed their rate case. Our auditors went 21 22 in and audited their books and determined that for the test year they were earning 3 percent on their rate 23

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base. Now according to the water and wastewater

leverage graphs which are done every year, our

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calculations show that they are entitled to earn an 1 8.8 percent increase. 2 CHAIRMAN ARGENZIANO: Entitled by statute? 3 MR. CASEY: That is by statute, yes, ma'am. 4 They are allowed to earn 8.8 percent -- I'm sorry. 5 CHAIRMAN ARGENZIANO: Commissioner Stevens. 6 COMMISSIONER STEVENS: Is the -- I was under 7 the impression that the 8.8 percent was calculated by 8 our staff based on statute, not in statute. Is that --9 10 am I incorrect? MR. CASEY: The leverage graph, the annual 11 leverage graph is in the statutes where we have to 12 establish a rate of return for the water and wastewater 13 companies, and it's a formula basically. So what we do 14 15 is --COMMISSIONER STEVENS: Right. So what are the 16 pieces of that formula? 17 CHAIRMAN ARGENZIANO: In other words, are we 18 mandated? Do we have to go the 8.8 or can we, are you 19 asking if we have an adjustment, are we flexible within 20 21 that amount of earnings? **COMMISSIONER STEVENS:** Between the 3 percent 22 that they earned and the 8.8. 23 CHAIRMAN ARGENZIANO: Right. 24 COMMISSIONER EDGAR: If I may, it would be 25

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helpful as you answer that question or from legal, whomever, to include, as you're describing it to us, the requirement in the statutes for compensatory rates.

CHAIRMAN ARGENZIANO: Right. Thank you.

COMMISSIONER EDGAR: Thank you.

MR. CASEY: I'd defer to our attorney for

that.

MR. SAYLER: Erik Sayler, Commission legal staff.

Under Section 367.081, the rates and the procedure for fixing and charging rates are set forth. And the Commission is charged to, to set fair, just and compensatory rates. And if we don't set fair, just and compensatory rates, then there's the issue, constitutional issue of taking and also of confiscatory rates, which is, could be reversible on appeal.

And in this particular instance the utility has filed their rate case pursuant to statute and rule. They have submitted the documents and have been very responsive to staff as far as our data requests. Staff has audited and checked everything that we need to check. And then we also have the leverage graph discussion, which is Issue — which explains the procedure for how we set the return on equity.

In this particular case, the utility, instead

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of opting to try to argue for a rate of return that is different from our leverage graph, they have just accepted what the leverage graph, for lack of a better word, puts out on the back end. It's a fallout figure. And based upon their, their debt-to-equity ratio, that's where we came up with the number.

And then I know that staff has compared all the expenses, they've gone through to make sure that the expenses from their 2008 test year were actually spent and were reasonable. And then through that, through that ratemaking process, I was going to say magic of ratemaking, they came up with a number that is the outcome for their revenue requirement increase. And then they add on various factors, tax and rate of return, and that's where we have arrived at this particular case.

**COMMISSIONER STEVENS:** And I'm just worried about the variables within the magic.

MS. HELTON: And, Madam Chairman, if I could -- if you wouldn't mind if I spoke to the leverage formula in particular.

CHAIRMAN ARGENZIANO: Ms. Helton. Please.

MS. HELTON: And the Legislature has given us 367.081, which is the statute that governs ratemaking for water and wastewater utilities. And as Mr. Sayler

said, we have to fix set rates that are fair, just and reasonable. The Legislature has also set out certain items within that statute that we have to -- that you should consider when setting rates: Cost of service, the used and useful value of the, of the plant-in-service, the satisfaction of the customers. There's a whole bevy of items that the Commission must consider that are set out in the beginning of the statute.

In addition, in (3), excuse me, (4)(f) the Legislature has said that the Commission may by order set out a leverage formula. I believe that the, that the Legislature in doing this has recognized that water and wastewater utilities are for the most part small and not as sophisticated as the larger electric companies and what used to be the larger telephone companies when we set base rates for them. And —

COMMISSIONER STEVENS: May, not shall.

MS. HELTON: But let me finish. Let me
finish.

COMMISSIONER STEVENS: Okay. All right.

MS. HELTON: So in recognition of that fact, that it's a, it's a sophisticated process and it's an expensive process for the companies to gather the information necessary to bring a proposal to you for

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what the return on equity should be, the Legislature has allowed the Commission to set a leverage -- or to create the methodology by way of a leverage graph by order each The Commission has done that for this year. we have, we have met the requirements of the statute with respect to what the leverage formula should be. What the particulars are in that formula, you don't want me speaking to that. We do have folks in here that can give you what that is. I know that we do look at industry trends, we look at comparable companies. are other items in there that we do look at. So there -- it's more than just magic. There are specific variables that we look at that are used to get to the best return on equity for these smaller companies that just don't have the means to, to get us the information themselves.

CHAIRMAN ARGENZIANO: Commissioner Stevens.

COMMISSIONER STEVENS: May I? The -- and,

Commissioners, where I am with this is we deal with

monopolies. This company is a good company. They have

good customer satisfaction. I understand that. They

made money last year. But I'm not going to set up the

customers with an 11.5 percent increase so that they can

earn 8, almost 9 percent in these economic times.

If I go to the bank, I'd be lucky if I could

get 1 percent. So that's where I am. And, you know, and I do understand the calculations when I look at them, but I can't in good conscience use this percentage. Thank you.

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CHAIRMAN ARGENZIANO: Thank you, Commissioner Stevens.

Commissioner Skop, did you want to comment? COMMISSIONER SKOP: Just, I guess my concern as I'm listening to the concerns of my colleagues, and I think some, some excellent points have been raised, I'm having some, some concern with, you know, should a rate increase be mandated by statute with our discretion and following the statutes? It appears that we're bunching up the biggest percentage increase in the area of nondiscretionary usage. I mean, if you look at the percent change rates between two and four kilo-gallons, I mean the impact there is substantial. And it seems as if -- I'm wondering if there's not a better alternative in terms of a rate structure that could shift the, some of that percentage increase out to the much higher consumption levels. And I don't know how you would do that. Again, I'm not an expert in rate design. I know Ms. Lingo is.

But, again, looking at the percentage change on the handout sheet that OPC has provided out, it

basically goes from a very high percentage increase in nondiscretionary usage to a low percentage increase on discretionary usage. And that seems to be counterintuitive to some degree of what we're trying to accomplish.

And it seems to me that if you're trying to curtail consumption at the much higher consumption usage levels, that the highest percentage increases should be, you know, at the higher consumption levels and you should try and keep rates basic and stable for your, for your homeowners, as Commissioner Stevens has brought to. So I don't know if there's some different alternatives that staff might be able to propose if we were to defer this item.

CHAIRMAN ARGENZIANO: Well, question. Do we have the ability time frame to defer for -- if the Commission decided that they would like different alternatives?

MS. HELTON: It's my understanding that the company has waived the five-month clock to today's Agenda Conference, to today, January 5th. If we were to defer it, the company would either need to agree to that, or the company would have the opportunity to start charging its customers the rates as filed, which are higher than those that staff has recommended.

MR. REILLY: Excuse me. Subject to refund.

MS. HELTON: That would be subject to refund.

MR. REILLY: And subject to final decision.

COMMISSIONER EDGAR: Madam Chair.

CHAIRMAN ARGENZIANO: Commissioner Edgar.

commissioner EDGAR: Thank you. I had asked earlier, and I know the discussion kind of went on, and that's, that's fine, but I would like to ask the company, if I may, to speak, before we go any further, if that's all right, to speak generally or specifically, however you prefer of course, to the statutory basis for the rate request in the first place. And not to assume too much, but I do assume, presume that the company would not have spent its time or this Commission's time if they did not feel that there was a strong statutory basis for a rate increase at this time. And so I would like you to speak to that, if you would.

CHAIRMAN ARGENZIANO: Mr. Deterding.

MR. DETERDING: Certainly. Certainly, Commissioner.

The company, as was noted, has not filed a rate increase since they've come under the Commission's jurisdiction. It's right at 19 years now since this company has had a general rate increase, and that was under Escambia County when they had jurisdiction.

The passage of time, the increase in general costs and the requirements that the utility do renewals and replacements of a system that is probably one of the older private water systems in the state, storage tanks, meters, et cetera, are generally the underlying causes of this increase.

The company has, as has also been noted, has pretty good customer relations. We had a very small turnout for the customer meeting because I think they have good communications with their customers, they have provided service at a good price, and they only came before this Commission when it was apparent to them that if they didn't do something, they were going to end up in a, not only an under earnings, which they were already in, but a loss position. So these are the reasons we've sought the increase.

As far as the justification, the utility is just trying to recover its costs and earn a fair return. They have chosen to utilize their leverage formula rather than get into the specifics of, of what is a reasonable return on equity for a system such as this. The return on equity because they are such a high equity company is -- actually the overall rate of return is actually relatively low for a, for a general rate case because as you increase equity, you decrease the overall

return required, so -- on what equity there is.

So I think we have provided to the staff everything they needed in order to fully analyze and see that we were in need of a rate increase. As far as the, the repression and the rate structure, Mr. Reilly points out some percentages of repression versus percentage increase. Well, that's not really very applicable in the situation where you're going from the most archaic rate structure out there to, to the most modern. You're going from one where there's not only minimums but there's a declining block rate structure in effect to one where there is an incline block and where there are no longer minimum usages.

To the extent it has a significantly higher impact on the small use customers, that's really a result of the fact that you are trying to, in accordance with the Commission's long standing base facility charge rate structure, to, to ensure that the fixed costs are recovered through the base charges and that the variable costs are recovered through the gallonage charges.

In this case, as Mr. Reilly pointed out, the company has, and the staff have gone the extra step and pushed more of the costs into the gallonage charges in order to recognize that, that as those -- if you're going to try and achieve some conservation rate, rate

structure that actually achieves conservation, that you, the gallonage, the gallonage charge is what will do that. And the company has gone along with that push toward the gallonage charge despite the fact that it increases the risk on, on the utility significantly.

So I believe the staff's analysis is based upon historic information, on previously tested statistics, and we believe that the repression as proposed and the, the shift in cost from one customer to another is, is in accordance with not only long standing policy but the specific facts in this case.

CHAIRMAN ARGENZIANO: I'd like to ask staff a question. Am I right when I look at the chart with the repression, the change in the bills with repression for the 3,000 gallon users, their increase percentage will be 54 percent?

MS. LINGO: Yes, ma'am. That's correct.

CHAIRMAN ARGENZIANO: Okay. And just my comments are I don't like the repression rate at all. And I've always felt it wrong to, and when we're trying to push a conservation rate structure, impose the biggest hit on the least users. I think that is wrong. You punish those who are using more because it's a punishment, it's a punitive, it's -- if you are going to use more water, if we're trying to get you to conserve,

then the bigger hit should be on those who use more. So I don't agree with the structure at all.

I agree that the company, and I have to commend them for 19 years -- I've been here a while and it's a smaller increase than I see a lot of other companies, especially for that length of time, and I do understand the company has had expenses and we need to make sure that we accommodate and take care of those expenses while allowing them to earn a reasonable rate of return. But I really have a real problem with the, the way the rate is structured. I don't like the repression rate at all because of that.

And I'm not sure that the -- is it 11 point -- without the repression, what was the -- 11.9? Five.

I'm not sure that that's the right number and I'm struggling with that. But, and I don't know where the Commission is going to land on this, but I couldn't vote for the structure the way it is that penalizes the least users. I just think that's wrong.

MR. DETERDING: And, Commissioner -CHAIRMAN ARGENZIANO: Commissioner Skop.
Mr. Deterding.

MR. DETERDING: I just wanted to comment on that just very briefly. It's less a function, I believe, and staff could speak to this probably much

better than I can, but it's less a function of repression than it is a 20-year history and probably more like a 50-year history of the base charges not being at the level they were supposed to be in order to recover the percentage of fixed costs that they are trying to recover through base charges, and which according to the Commission's long standing regulatory theory you are trying to recover through those base charges. So it's not so much penalizing these people and it's not so much repression as it is finally they are starting to pay the part of the fixed cost that is related to providing them service.

chairman argenziano: I would agree with that except that the higher users don't have that same percentage of an increase, that same hurdle to jump. So, so I still think it is punishing those who are using the least. It would be those persons who are now conserving are now getting a bigger hit than the person who is not. So I look at it as a punishment, and I think they would too.

But in saying that, also with staff, when we're talking about discretionary versus nondiscretionary, aren't there water use restrictions by the Water Management Districts that deal with that in communities if the community is using more than the

consumptive use permit allows and aren't there just during times of drought where they say you're not allowed to use your sprinklers and so on, doesn't that kind of take care of that nondiscretionary, I mean discretionary use?

MS. LINGO: Good morning, Commissioners.

Jenny Lingo with Commission staff.

The watering restrictions that may or may not be in place at any given time is designed in some measure to target a customer's discretionary nonessential use, but it doesn't, it doesn't target all of it. If the restriction was in place 24 hours a day, seven days a week, it would be able to target all of a customer's essential -- nonessential usage. But the watering restrictions given, depending on the district, depending on the time of year, depending on the drought conditions that exist, may be one time, once a day, twice, I mean, once a week, twice a week, three times a week.

But getting back to, if I may, Commissioners, getting back to what I sense to be your collective concern about the price increase at 3,000 gallons being the greatest, there are, there are two things in this rate structure change that are going on.

The first, Commissioners, is the elimination

of the 3,000 gallon allotment that's included in the base, that was included in the utility's base facility charge. So the customers could get up to 3,000 gallons, use up to 3,000 gallons of water and not pay for that consumption.

The second thing would be on top of that the three-tier declining block rate structure. So there's -- this is actually, Commissioners, a very unique situation that we're looking at.

Commissioners, when, any time you eliminate an allotment in the base facility charge, all other things being equal, the folks who use at that allotment level will see the greatest price increase because they have been getting it for free and now they're, they're paying for all of their consumption.

One way to mitigate that is for us to move monies, cost recovery from the base facility charge to the gallonage charge to bring that percentage down. And if we had not moved money such that the base facility charge was 30 percent, instead of the 54 percent you're seeing at 3,000 gallons, it would have been some number that was greater. And I don't have all the runs with me, so let me apologize.

The only way, Commissioners, the only way,
Commissioners, to totally mitigate that problem would be

to have all the, all the monies recovered through the gallonage charge, and, and that's not a viable situation. Pardon me.

Based on our best judgment in terms of what the utility needed in terms of a base facility cost recovery percentage and, you know, placing the rest on the gallonage charge, we believe that 30 percent was appropriate.

But, Commissioners, getting back to the allotment, because that's just so key in terms of getting rid of it, in this case about 45 percent of all residential bills did not pay, pay any consumption. You know, they got, they used up to 3,000 gallons and they paid nothing. In fact, Commissioners, 75 percent of customers got at least half of their water free. So when you are eliminating that allotment, there, there's a very visceral signal that's being sent to customers: I was getting something for free and now I'm not to whatever degree.

CHAIRMAN ARGENZIANO: Well, let me you this, and then I'll move on to Commissioner Skop and then Commissioner Stevens.

But if you had a straight fee for the amount of gallonage that you use, why isn't that fair and then the company still recovers what they need?

1 COMMISSIONER STEVENS: Yeah. Right.

MS. LINGO: Are you talking about just a plain gallonage charge with no base facility charge?

CHAIRMAN ARGENZIANO: Probably.

MS. LINGO: Well, Madam Chairman, I can't think -- pardon? We could calculate that. I can, I can tell you based on my years of experience I'm aware of only one utility in the state that's able to pull that off, and that's the City of Tampa.

CHAIRMAN ARGENZIANO: Because of the large, you mean because of the large amount of residents?

MS. LINGO: Yes, ma'am. See, that's, that's exactly right.

Because of variability in usage, in customers' usage patterns a utility traditionally has been allowed to recover its revenues through the combination of the base facility and gallonage charge so that we could ensure that the utility would have a fixed revenue stream in order to cover its costs for ongoing concern.

facility charge and the gallonage charge, and those who use more obviously are going to pay more, how come it has to work that the average user has to pay more if -- I guess it's because the amount of people who are using more, but --

MS. LINGO: And, again, ma'am, it gets back to
they were getting all of something for free and now
they're getting none of something for free.

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CHAIRMAN ARGENZIANO: Commissioner Skop and then Commissioner Stevens. Excuse me.

COMMISSIONER SKOP: Thank you, Madam Chair.

Just three quick questions, one to

Mr. Deterding. Is your -- on behalf of your company
that you're representing would you be prepared to waive
the five-month deadline for some additional time so we
could take a better look at the rate structure? Because
we have a statutory constraint that prevents deferral.

MR. DETERDING: Well, I have, I have -- I don't know the answer to that. I cannot tell you that my client would be willing to do that because I haven't posed that question to them. We have already delayed and granted an extension of time, but I have not broached that subject with my client.

COMMISSIONER SKOP: Thank you. To staff, on Page 19 we talk about the BFC cost recovery allocation should be set to 30 percent. Two questions relating to that and some of the concerns that Commissioner Argenziano, myself and Commissioner Stevens have regarding the fact that the nondiscretionary usage is, is getting the big increase and staff articulated two

reasons.

What happens in this case if you did not eliminate the 3,000 gallon allotment and shifted the conservation rates out to higher consumption levels?

MS. LINGO: Sir, are you suggesting to, to have an inclining block rate structure but keep the 3,000 gallon allotment?

commissioner skop: I think that might be a good starting point because it would address a concern that Commissioner Stevens had, Chairman Argenziano had and I have. I mean, to the extent that it keeps the nondiscretionary bills basic and stable for the most part, or would hopefully do that.

MS. LINGO: Well, I'm not sure, frankly, sir, I'm not sure that would address the mandate by the Water Management District to have a conservation-oriented rate structure in, in place.

still at that level -- if we put appropriate price signals out and higher consumption levels, you still have a conservation rate structure. It's just that you're, you're only implementing it at the discretionary level of consumption, not the nondiscretionary levels of consumption.

MS. LINGO: That's true.

COMMISSIONER SKOP: Okay. All right. Now also too what would happen on this BFC cost recovery allocation if you set it at a level higher than 30 percent? Would that also mitigate the rate impact to the residential customers using 3,000 or 4,000 kilo-gallons?

MS. LINGO: Commissioner, that was an alternative I looked at. In fact, in Alternative II the base facility charge cost recovery we set at 40 percent. And, and, Commissioners, that's on Page 22, the, the recommended rate structure plus the different alternatives.

And if I may bring your attention to, under our recommended rate structure at 3,000 gallons at a BFC of 30 percent the bill would be 15.47. Under alternative two, at a BFC of 40 percent the bill is actually greater, Commissioner. It's 16.22.

COMMISSIONER SKOP: Okay. But the current, the current rate structure at 3 or 5, I'm sorry, okay, I'm looking at -- let me get these glasses off.

Okay. I guess my concern is, is I feel hamstrung to the extent that we have, we have a gun to our head and we need to make a decision today on this. And my gut is to defer it, to have staff give additional time to considering not waiving the allotment and

looking at some other rate structures that would not pin the substantial rate increase on the average residential customer, you know, that uses the, the consumption for their own personal use in their home.

Now the irrigation and such, if you want to conserve, then that's where you can, you know, put the -- like Commissioner Argenziano said, penalize or incentivize those to cut back. But what you're doing is, from these numbers it seems like the penalty by virtue of the elimination of the allotment and the rate structure, it's a double whammy and it's penalizing those people that have no choice but to use that amount of water in their homes. It's not discretionary. So how do we overcome that given the statutory deadline that we have? Because that's my concern too is I'm --

CHAIRMAN ARGENZIANO: I don't think, I don't think we do. I think we could vote that way, but then the company has the right to impose the rates as, as they applied. Is that correct? Am I correct there? And with subject to, to reimbursement with interest?

MR. REILLY: Yes, Commissioner.

CHAIRMAN ARGENZIANO: Okay.

COMMISSIONER EDGAR: Is there --

CHAIRMAN ARGENZIANO: Commissioner,

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Commissioner Edgar.

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1 COMMISSIONER EDGAR: I'm sorry. I'm trying to 2 follow along and, trying to follow along and understand. 3 I know, Commissioner Skop, you mentioned about usage at your house. I'm sure the usage at my house is way 4 5 above, doing that soccer uniform washing every, just about every day, I must admit, never mind how many times 6 7 the dishwasher is run, which I wouldn't completely consider nondiscretionary, I have to say, with young 8 9 children. So my point is realizing that nondiscretionary use, I'm being a little tongue in cheek 10 but not completely, nondiscretionary use is going to 11 vary clearly household to household, property to 12 13 property. In order to address some of the concerns that 14 15

In order to address some of the concerns that have been raised about trying to mitigate rate impact on those lower users or those nondiscretionary users -- how best to describe it -- isn't the discussion that I had with Mr. Reilly about adjusting the repression a way to address that?

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That's what I'm trying to grapple with and understand. And I know, Mr. Reilly, you were begrudgingly, but I appreciate it, kind of answered my questions on that point.

CHAIRMAN ARGENZIANO: Mr. Reilly.

COMMISSIONER EDGAR: But as we're seeking

potential alternatives to try to mitigate potential rate impact on those lower end nondiscretionary users, is that not one approach that may give us something to discuss?

MR. REILLY: Could I respond to that?

COMMISSIONER EDGAR: Please do.

CHAIRMAN ARGENZIANO: Please.

MR. REILLY: Real quickly, I do believe the repression is overstated, first of all. The 12.3 is too high, and we'll go into all that. But once you establish a fair repression, I think it could be applied to these higher users and not to the other.

What's happened here today in this recommendation is once they determined -- and it's a pretty complicated formula which we have not gotten into or method they go about it. Once they determine what the repression should be, they go out and apply it to all, as you can see, to all the customers groups so that the people who don't really, aren't going to be repressing get the negative effect of it because it's spread out over all the things. So I think that's something the Commission should consider.

Actually I thought that Commissioner Skop's suggestion of putting -- and I don't know. It may be that you'd have to increase the base facility charge to

make the pot really work out. But there's a way you could tweak by maybe putting the 3,000 gallons back in the base facility charge, maybe making it even higher than the 10.5, creating not nearly the impacts to those 3,000 gallon type customers, and then spreading it on down with a true conservation rate structure that, that the Water Management District could never be heard to complain from because they would be saying we don't care, the Water Management District does not care about those people using 3,000 gallons, 4,000 gallons.

CHAIRMAN ARGENZIANO: But isn't that, isn't that -- if I may, if you did that, and I agree with that, but if you did that and then those at the higher usage started reducing, then are you going to be in the company needs to make their --

MR. REILLY: Well, and in fact that's -- it's
a -- you're chasing yourself.

## CHAIRMAN ARGENZIANO: I know.

MR. REILLY: But in fact we will anticipate that they will reduce. The question is through this artful method can we anticipate how much they're going to reduce?

## CHAIRMAN ARGENZIANO: Right.

MR. REILLY: And that anticipation is the repression adjustment. Which if it's spread out from

1 the, all the way down to some point that we would agree 2 to, you know, you just take a look at the dollar impacts 3 and who those people are and to what extent they're 4 repressed. There's so many other factors that go into repression: How rich they are, you know, how, other 6 uses. Like you said, it's a pretty complicated thing. 7 But we can try to make a guesstimation of what the 8 actual repression is going to be, program that in and 9 tweak the prices up to some of those higher users, and 10 then you'd have to look at it in a year or so and see 11 whether the company did in fact earn the money, the 12 amount that they were supposed to earn. 13 CHAIRMAN ARGENZIANO: Commissioner Stevens, 14 and then I think Mr. Deterding wants to respond. 15 Commissioner, and then Commissioner Skop. 16 COMMISSIONER STEVENS: And thank you. 17 one, one comment to make and then one question.

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Ms. Lingo, maybe I misunderstood the way the bills work, but I did not think that 3,000 gallons and under were free. I thought they still had to pay \$10 or \$10.05. Is that, is that correct?

MS. LINGO: Yes, sir, that's correct.

COMMISSIONER STEVENS: Okay. So they still had a bill.

MS. LINGO: They have a bill, but it's not

1 based on their, it's not based on --2 COMMISSIONER STEVENS: It's just a base bill. 3 MS. LINGO: It's -- yes, sir. It's just a 4 base rate. 5 COMMISSIONER STEVENS: Okay. Okay. So it's 6 not free. They still have to pay the base bill for 7 having it. My other question is just to make sure that, 8 or my question is just to make sure that I understand 9 things, on Schedule Number 3A, which is on Page 33, in 10 that first column that says, "Test year per utility," 11 12 are these the utility's numbers off their financial 13 statements? MR. CASEY: Commissioner, that is the way they 14 have filed their rate case in the minimum filing 15 requirements. Yes, sir. Those are their numbers. 16 COMMISSIONER STEVENS: Okay. Okay. So if 17 I'm, if I look at this and I'm looking -- if I'm looking 18 at it correctly, they made \$800,000 before income taxes 19 20 and depreciation. MR. CASEY: I'm sorry. I don't see the 21 800,000, sir. 22 COMMISSIONER STEVENS: If, if we take 23 3 million in operating revenues and 2 million in O&M 24 expenses, that's around 800 grand; is that right? 25

1 MR. CASEY: Well, there's other, there's other 2 things too, taxes other than income, income taxes. 3 COMMISSIONER STEVENS: Well, that's what I 4 said. 5 MR. CASEY: Right. 6 COMMISSIONER STEVENS: I said before income 7 taxes and depreciation, almost 800 grand; is that right? 8 MR. REILLY: And return, return on any 9 investment I don't think is in that. COMMISSIONER STEVENS: And I'm not going in on 10 11 that. 12 MR. REILLY: Okay. 13 COMMISSIONER STEVENS: Before -- they made 14 almost 800 grand. And then, then my question is 15 depreciation here, the \$466,000, that's noncash; 16 correct? 17 MR. CASEY: That's correct. 18 COMMISSIONER STEVENS: Okay. Amortization, 19 noncash. 20 MR. CASEY: That's an offset against 21 depreciation. Yes, sir. 22 COMMISSIONER STEVENS: Right. And then we 23 start getting into taxes. My point being here before 24 income and taxes, before income taxes and depreciation 25 they made almost \$800,000 off 3 million in revenues.

Now I'm not going to tell them how to run their business, but there should be some room there without having this substantial increase. Thank you.

what we may do, is if -- we'll give Mr. Deterding a chance to respond. And then, staff, I think we'll take a five-minute break and see if staff may be working on something and maybe Mr. Deterding wants to call his, his, the company and see if they would be willing, and this way we can get an answer, if he could reach them and if he would respond. And then Commissioner Skop and Commissioner Klement. Let's go to Mr. Deterding.

**COMMISSIONER EDGAR:** Could we make it a ten-minute break when we get there?

CHAIRMAN ARGENZIANO: Yes. Absolutely.

COMMISSIONER EDGAR: Thank you.

CHAIRMAN ARGENZIANO: Okay. Hold on one second.

Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair.

Would, would it be possible, I mean, maybe to give staff, and I hate to do this, it's at your discretion, but perhaps just break for lunch and then come back?

1 CHAIRMAN ARGENZIANO: No, not today. 2 COMMISSIONER SKOP: Okay. All right. 3 CHAIRMAN ARGENZIANO: But we can give them the time they need, Commissioner Skop. We can give them the 4 5 time they need. We'll do that. Let's give them the time. If we're hungry, I've got some candy under here 6 7 and we can nibble on that. Let's get through this and then we can all go to lunch, okay, if you don't mind. 8 But we'll take the time that you need. Do you need to 9 leave? 10 COMMISSIONER KLEMENT: Madam Chair, may I have 11 12 a clarifying question? CHAIRMAN ARGENZIANO: Okay. Commissioner 13 14 Klement. COMMISSIONER KLEMENT: Klement. 15 CHAIRMAN ARGENZIANO: Klement. I'm going to 16 get it sooner or later. Klement. And then, and then --17 18 yes, please go ahead. It has to do with the COMMISSIONER KLEMENT: 19 \$10, \$10.05 for the 3,000 and under. What does that 20 21 represent? CHAIRMAN ARGENZIANO: Staff, staff, did you 22 hear the Commissioner's question, the \$10? Please 23 24 repeat that. COMMISSIONER KLEMENT: I'm sorry. I'll repeat 25

1	it. I'm unclear. I heard a few minutes ago that the							
2	under, 3,000 and under gallon customers were not charged							
3	a base facility charge. Then I, then I don't understand							
4	what the \$10.05 is charged for. Is that for their							
5	gallonage?							
6	MS. LINGO: Commissioner, the \$10.05 is the							
7	base facility charge. And from zero to 3,000 gallons,							
8	that's all a customer pays is the base facility charge.							
9	And then after, after 3,000 gallons it's then the base							
10	facility charge plus the applicable consumption charge.							
11	COMMISSIONER KLEMENT: Okay. So they are in							
12	effect getting 3,000 dollars gallons without							
13	essentially paying for the facility.							
14	MS. LINGO: There's, there's no price signal							
15	associated with their usage at 3,000 or less. Yes, sir.							
16	COMMISSIONER KLEMENT: All right. Thank you.							
17	Thank you.							
18	CHAIRMAN ARGENZIANO: That's the allotment							
19	they're talking about that would change.							
20	COMMISSIONER KLEMENT: I understand now.							
21	Yeah.							
22	CHAIRMAN ARGENZIANO: And Mr. Deterding, and							
23	then let's take a ten-minute break.							
24	MR. DETERDING: Commissioners, first of all, I							
25	just wanted to briefly address what Commissioner Stevens							

said a moment ago. You have to — if you're looking at I guess a cash flow, as it sounds as though you're looking, you're looking to, or before tax and before depreciation net revenue, I guess for lack of a better term, I mean, you, you left out the consideration of the tax income, which is regulatory assessment fees and property taxes and things such as that. So that \$300,000 was not considered in your, in your calculation.

CHAIRMAN ARGENZIANO: Excuse me,
Mr. Deterding.

Commissioner Skop.

COMMISSIONER SKOP: To that point, I'll yield to Commissioner Stevens, but I think what Commissioner Stevens, if I was correct, was looking at was gross margin.

COMMISSIONER STEVENS: Yes.

COMMISSIONER SKOP: Thank you.

CHAIRMAN ARGENZIANO: Please continue.

MR. DETERDING: Be that as it may, I just
wanted to point that out.

As far as the Water Management District and the Commission and the utilization of these minimum bills with gallonage included, I frankly am not sure that I've seen a case that this Commission has moved

I've seen in, in at least 20 years. Now there may be a couple of circumstances where such things have been considered because of some extraordinary reason, much more extraordinary than the situation here, but it is something certainly that I believe based on my dealings with the Water Management Districts is something that is contrary to their, their desired method for dealing with water conservation. They want every thousand gallons to be charged for. I believe this Commission has taken the same tact in all the cases that I've ever been involved in. I just wanted to point that out.

Then secondly I wanted to note that this, this shift that is being discussed here by its nature is shifting costs, a proposal to shift costs further to discretionary usage and high end users, and by definition I believe that also entails an increase in the repression. So when you do that, you are also by definition increasing the likelihood of repression, and therefore that factor would further increase above the level that was already discussed. And those are the points I wanted to bring to your attention.

CHAIRMAN ARGENZIANO: Thank you. Let's take a ten-minute recess.

(Recess taken.)

7 8 -

Okay. What we can do is we'll begin and Commissioner Edgar can catch up when she comes in.

I believe that Mr. Devlin can, can shed some light on a, on a possible solution, and then we'll take it from there. Okay? Tim, if you would.

MR. DEVLIN: Thank you, Madam Chairman.

We think what might work as a, as a strategy at this point is to have the Commission go forward and vote out the revenue requirement in this case, and that's essentially Issues 1 through 11, and that would give a clear signal to the company on what they can expect to get when, when the time comes to change rates. We would not -- we have heard loud and clear from the Commission as a collective body of the concerns with the first 3,000 allotment, if you will, and then with and without repression concerns. So there's various scenarios. We would like to have the opportunity to go back to the drawing board and present these options after fully studying what transpired today. We just can't do that today. So what --

CHAIRMAN ARGENZIANO: And when --

MR. DEVLIN: I'm sorry.

CHAIRMAN ARGENZIANO: And when could we conceivably come back so the company would have an idea of what we're talking about and if they would, it would

be viable for them to impose rates or not?

MR. DEVLIN: We're committing to come back the next agenda, which is the 26th of January, three weeks from today, not a long period of time. And with the signal the company would be getting on the revenue requirement, hopefully they would hold off for three weeks before — they have the statutory authority to implement the proposed rates today. But knowing what the revenue requirement, the desire of the Commission is with respect to that and knowing that we're going to be coming back with various rate options, we are hopeful they will hold off until the 26th.

CHAIRMAN ARGENZIANO: Okay. Commissioners?

Commissioner Edgar.

COMMISSIONER EDGAR: Thank you, Madam Chair.

And I appreciate the staff, as always, you know, listening to the discussion and trying to answer our questions and address concerns. And as always, if we need more time, if there's a way to do that, I'm, you know, always glad when we are, are able to.

But I guess if I could just ask here at the bench, because we have expressed, I think, I think all of us, concerns about the application of a regression analysis in this instance for this company at this time, is there, is there a need to delay or would there be an

interest in moving forward with the staff recommendation with the change of rejecting the staff's recommendation on Issue 13 and then having the adjustments made as would, would follow that?

In other words, if we need more options and that is something that is available, then, you know, I'm glad to have that discussion, but maybe we don't need more options. I mean, pretty much other than -- I've heard two concerns I think today, one about any increase, which we always, always have any increase to essential services, and then also above and beyond that more specific concerns about the impact of the recommended repression adjustment on primarily nondiscretionary use. So I'm just wondering if we do need options on that or if to say at this point for this company at this time we reject the recommendation for a regression adjustment but yet are able to move forward?

CHAIRMAN ARGENZIANO: Commissioner Klement.

COMMISSIONER KLEMENT: Madam Chair, thank you.

I don't know that we have -- are we looking at, at the customers in the correct way? We're assuming in 3,000 gallons and more that a lot of that is nondiscretionary. But how many of these larger users are businesses in this, in this market?

What if, what if we are socking small

businesses like restaurants or whatever with additional burden for their, for the water to spare residential customers not, not to have that?

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CHAIRMAN ARGENZIANO: Commissioner Klement, I, I'm of the opinion, and have been even when I was in the Legislature, that while conservation rates are for a noble cause, to conserve water, they also penalize families, larger families and the businesses. So there are problems there. The problem that we, I think we face, and staff may want to speak here, and I'm not sure we should be in the business of conservation anything. I think we should be rates and let the DEP and the water management districts do conservation. But I think the water management districts are saying and requiring that there are conservation rates for these companies to, to impose, and that's where I'm not sure where it gets sticky as to what we have to comply with for a water management district. And, yes, sometimes I say the water management districts are right in line doing the right thing and other times they can't always get what they want either.

So I think any time you have a conservation rate, it's doing exactly that. Anybody, the bigger users or larger families are penalized.

COMMISSIONER KLEMENT: And I wanted to make

one other point. In looking at the chart that we were handed out this morning, the percentages of, of customers who, residential customers using 3,000 or under is 36, no, really 44 percent of the base, customer base. And if you go to 4,000 gallons, you have 57 percent of the customer base are, it's being suggested that they not have rate increases. How can the other 43 percent --CHAIRMAN ARGENZIANO: Make up the difference? COMMISSIONER KLEMENT: -- make up that much

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difference?

CHAIRMAN ARGENZIANO: And I think that is, that is a problem. That is part of what staff was going to go back and try to rework and figure out another way of, of making it work.

COMMISSIONER KLEMENT: Okay. That's -- all right.

CHAIRMAN ARGENZIANO: And, Commissioner Skop, you go ahead and then --

COMMISSIONER SKOP: Thank you, Madam Chair.

Just to Commissioner Klement's point, if staff could briefly address his concern about the percentage of residential customers that have the 5/8ths meters versus the commercial customers, I think that would go a long way towards -- if they're all residential, I think

Commissioner Klement's point may be somewhat moot. But, again, I'd like to hear from staff.

MS. LINGO: Thank you.

Commissioner Klement, when we designed conservation oriented rate structures, that is designed inclining block rate structures, they're only applied to the residential class.

COMMISSIONER KLEMENT: Okay. I didn't know that?

MS. LINGO: Okay. Thank you, ma'am.

CHAIRMAN ARGENZIANO: Commissioners?

COMMISSIONER SKOP: Madam Chair.

CHAIRMAN ARGENZIANO: Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair.

I guess if I heard Mr. Devlin correctly, he was suggesting that we, we vote out the issues with the exception of actually setting the rate structure. I see some, some merit in doing that. I also see some merit, notwithstanding the fact that we have a deadline, in perhaps deferring the item in its entirety until we're looking at the total picture. But, again, I'll defer to my colleagues.

Mr. Deterding, have you had an opportunity to speak to your client regarding that?

CHAIRMAN ARGENZIANO: Yes. Mr. Deterding, if

you could respond to that. And then, and then I'd like to hear from OPC also on Tim, Mr. Devlin's possible option as well as Commissioner Edgar's.

MR. DETERDING: I have had a chance to speak to my client, and they are willing, this will be the third extension, I believe, that we have granted in order to allow more time to look at some issues, but they are willing to do that until the 26th agenda under a scenario, as Mr. Devlin proposed, which is something he specifically asked me to look at the possibility of. So they are willing to do that, so.

CHAIRMAN ARGENZIANO: Thank you.

MR. DETERDING: And if I can -- I apologize,
Steve. One other point I just wanted to make. My
client is most concerned about conservation rate
structure because he's being told to, to, to impose or
to try and impose. This Commission has before gone to
water management districts and said, look, we don't
think in these circumstances it's appropriate or
necessary. And if you can talk the water management
into it, then we're good with an across the board flat
increase that is necessary in order for us to reach the
revenue requirement we need.

CHAIRMAN ARGENZIANO: I'd be -- I'll volunteer to talk to them.

1 MR. DETERDING: Good.

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CHAIRMAN ARGENZIANO: They know me.

**COMMISSIONER SKOP:** You'll make them an offer they can't refuse. Yeah.

CHAIRMAN ARGENZIANO: And, Commissioner

Stevens, are you okay with the suggestion of maybe -and I understand Commissioner Edgar's wanting to move
forward too. But if the company is happy with that,
with the, moving forward with the revenue requirements
and holding off until the 26th, I think that's a fair
compromise at this point. Maybe we can get some
additional options that may make feel people feel better
or make Commissioners feel better. And it's up to the
Commissioners. So if we have -- if that's the case and
there's a motion and a second, then we'll move forward.
And if not, then we're going to continue to discuss I
guess.

**COMMISSIONER STEVENS:** You mean a motion to defer for three weeks?

chairman argenziano: The suggestion -- the
motion would be to move forward -- Mr. Devlin, would you
repeat? With the revenue requirements --

MR. DEVLIN: The suggestion -- I'm sorry. The suggestion is to move forward with Issues 1 through 11 regarding the revenue requirement calculations, and

1	then defer the other issues relating to rate structure							
2	and repression for that matter to the 26th of January.							
3	CHAIRMAN ARGENZIANO: Do we have							
4	COMMISSIONER STEVENS: Commissioner, I							
5	couldn't do that.							
6	CHAIRMAN ARGENZIANO: Okay.							
7	COMMISSIONER EDGAR: Madam Chair, so moved.							
8	CHAIRMAN ARGENZIANO: We have a motion. Do we							
9	have a second?							
10	COMMISSIONER SKOP: I'm sorry, Commissioner.							
11	CHAIRMAN ARGENZIANO: The second was, the							
12	motion was Commissioner Edgar.							
13	COMMISSIONER EDGAR: Per as has been							
14	described by Mr. Devlin, the motion would be to approve							
15	the staff recommendation on Issues 1 through 11, defer							
16	decision on the remaining issues, with the direction to							
17	our staff to review per the discussion we've had today							
18	and bring back alternatives at our next agenda.							
19	CHAIRMAN ARGENZIANO: And that would mean that							
20	there is no rate structure voted on today.							
21	COMMISSIONER EDGAR: Correct.							
22	CHAIRMAN ARGENZIANO: Commissioner Stevens.							
23	COMMISSIONER STEVENS: Can I get discussion?							
24	CHAIRMAN ARGENZIANO: Yes, please.							
25	COMMISSIONER STEVENS: Okay. I was okay with							

1 through 5 or 1 through 4, but 5, 6 and 7 I was not. So I, you know, because that would push -- and 11, so that would push certain things and kind of box me in a corner on that. So that's, that's why I'm backing out.

COMMISSIONER KLEMENT: I second the motion,
Madam Chair.

**COMMISSIONER STEVENS:** Okay.

CHAIRMAN ARGENZIANO: Okay. We have a second on the motion. All in favor, aye.

COMMISSIONER SKOP: Are we in discussion?

CHAIRMAN ARGENZIANO: I'm sorry. Discussion,

Commissioner Skop.

COMMISSIONER SKOP: Thank you. Thank you, Madam Chair.

I think, given the concerns of my colleagues, you know, perhaps -- I mean, certainly we can vote on revenue requirements. It seems from a legal sense, you know, that's what they may be legally entitled to. I think if I heard Commissioner Stevens correctly that as to Issues 5, 6 and 7 some of the individual components that he may have some concern with what is the, you know, the, how those numbers were arrived at and perhaps deferring the issue in its entirety may, you know, give my colleagues additional time to, to work with staff on those issues and we could readdress it. I'm fine either

way. But, again, given the fact that there seems to be 1 2 some consternation about moving forward in voting out the issues in the revenue requirements, perhaps deferral 3 4 might be a better option. 5 CHAIRMAN ARGENZIANO: That's true. But we have a motion and a second. So unless that is 6 7 retracted, and I'm not sure it is, you know, I'm not. COMMISSIONER STEVENS: That's fine. 8 CHAIRMAN ARGENZIANO: We have that on the 9 10 table. So we need to move on the motion and the second. And all in favor, aye. 11 **COMMISSIONER EDGAR:** Aye. 12 COMMISSIONER KLEMENT: Aye. 13 **COMMISSIONER SKOP:** Aye. 14 15 CHAIRMAN ARGENZIANO: Aye. 16 All opposed, same sign. 17 **COMMISSIONER STEVENS:** Aye. CHAIRMAN ARGENZIANO: Okay. Show one opposed. 18 19 COMMISSIONER STEVENS: Thank you. CHAIRMAN ARGENZIANO: And the motion is in the 20 affirmative. And what we'll do is be back I guess on 21 22 the 26th with additional alternatives. 23 And with that, thank you very much. 24 adjourn. (Agenda adjourned.) 25

1	STATE OF FLORIDA ) : CERTIFICATE OF REPORTER
2	COUNTY OF LEON )
3	
4	I, LINDA BOLES, RPR, CRR, Official Commission
5	Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.
6	THE TO DUDWIND OFFICE ALL A
7	IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision;
8	and that this transcript constitutes a true transcription of my notes of said proceedings.
9	
10	I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties'
11	attorneys or counsel connected with the action, nor am I financially interested in the action.
12	_
13	DATED THIS 153 day of January,
14	
15	LINDA BOLES, RPR, CRR
16	FPSC Official Commission Reporter (850) 413-6734
17	(030) 413 0/34
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## Peoples Water Service Company of Florida, Inc. Docket No. 080695-WU Impact of Represssion

	Current Bill		Change in Bills (w/out Repression)			Change in Bills (w/ Repression)			Additional Bill for Repression	
% of Residential		-								
Customers	Kgals	Bill	New Bill	\$ Change	% Change	New Bill	\$ Change	% Change	\$ Change	% Change
8%	0	\$10.05	\$6.63	-\$3.42	-34.0%	\$6.60	-\$3.45	-34.3%	-\$0.03	-0.5%
9%	1	\$10.05	\$9.29	-\$0.76	-7.6%	\$9.56	-\$0.49	-4.9%	\$0.27	2.9%
13%	2	\$10.05	\$11.94	\$1.89	18.8%	\$12.52	\$2.47	24.6%	\$0.58	4.8%
14%	3	\$10.05	\$14.60	\$4.55	45.3%	\$15.48	\$5.43	54.0%	\$0.88	6.0%
13%	4	\$13.96	\$17.25	\$3.29	23.6%	\$18.44	\$4.48	32.1%	\$1.19	6.9%
11%	5	\$17.87	\$19.91	\$2.04	11.4%	\$21.40	\$3.53	19.8%	\$1.49	7.5%
8%	6	\$21.78	\$22.56	\$0.78	3.6%	\$24.36	\$2.58	11.8%	\$1.80	8.0%
6%	7	\$25.69	\$26.55	\$0.86	3.3%	\$28.80	\$3.11	12.1%	\$2.25	8.5%
4%	8	\$29.60	\$30.53	\$0.93	3.1%	\$33.24	\$3.64	12.3%	\$2.71	8.9%
3%	9	\$33.51	\$34.51	\$1.00	3.0%	\$37.68	\$4.17	12.4%	\$3.17	9.2%
2%	10	\$37.42	\$38.49	\$1.07	2.9%	\$42.12	\$4.70	12.6%	\$3.63	9.4%
2%	11	\$40.89	\$42.47	\$1.58	3.9%	\$46.56	\$5.67	13.9%	\$4.09	9.6%
1%	12	\$44.36	\$46.46	\$2.10	4.7%	\$51.00	\$6.64	15.0%	\$4.54	9.8%
1%	13	\$47.83	\$51.77	\$3.94	8.2%	\$56.91	\$9.08	19.0%	\$5.14	9.9%
1%	14	\$51.30	\$57.08	\$5.78	11.3%	\$62.82	\$11.52	22.5%	\$5.74	10.1%
1%	15	\$54.77	\$62.39	\$7.62	13.9%	\$68.73	\$13.96	25.5%	\$6.34	10.2%
4%	> 15									

