

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
RONALD A. BRISÉ
EDUARDO E. BALBIS

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

December 21, 2010

FILED
ANN COLE
COMMISSION CLERK
00543-10

J. Jeffry Wahlen, Esquire
Ausley & McMullen
Post Office Box 391
Tallahassee, Florida 32302

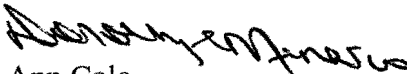
Re: Return of Confidential Document to the Source, Docket No. 100039-TL

Dear Mr. Wahlen:

Commission staff has advised that confidential Document No. 01002-10 be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,


Ann Cole
Commission Clerk

AC: mhm
Enclosure

cc: Kiwanis Curry, Division of Regulatory Analysis
Timisha Brooks, Office of the General Counsel

RECEIVED  DATE 12/27/10

Matilda Sanders

PSC-10-0238-CO-TL

100039-TL

From: Gloria Ross
 Sent: Thursday, April 15, 2010 5:11 PM
 To: CLK - Orders / Notices
 Cc: Timisha Brooks; Adam Teitzman
 Subject: Order / Notice Submitted

Date and Time: 4/15/2010 5:09:00 PM
 Docket Number: 100039-TL
 Filename / Path: I:\2010\100039\100039 CO.tjb.doc

PSC, CLK - CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. <i>00543-10</i>		
DISTRIBUTION:		

CONSUMMATING ORDER

EMAIL - 11
FAX - 2
MAILED - 0

Gloria Ross
 Commission Deputy Clerk II
 Office of the General Counsel
 Florida Public Service Commission
 850-413-6214

MCD
1LECS-10

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 100039**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	Yes
CenturyLink	TL727	sandy.khazraee@centurylink.com	Yes
FairPoint Communications	TL719	lwood@fairpoint.com	Yes
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	Yes
ITS Telecommunications Systems, Inc.	TL712	donnam@itstelecom.net	Yes
NEFCOM	TL715	dnobles@townes.net	Yes
Smart City Telecom	TL731	lbhall@smartcity.com	Yes
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	Yes
Windstream Florida, Inc.		bettye.j.willis@windstream.com	No
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	Yes

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 780708)

Attachments: 02917-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

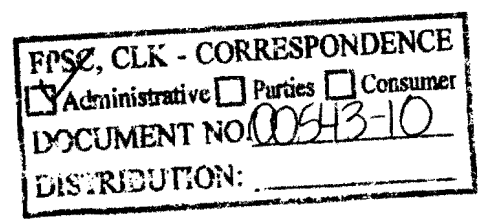
Matilda Sanders

PSC-10-0163-PAA-TL

100039-TL

From: Shalonda Hopkins
 Sent: Monday, March 22, 2010 12:43 PM
 To: CLK - Orders / Notices
 Cc: Timisha Brooks; Gloria Ross
 Subject: Order / Notice Submitted

Date and Time: 3/22/2010 12:42:00 PM
 Docket Number: 100039-TL
 Filename / Path: 100039 PAA Order.tjb.doc



NOTICE OF PROPOSED AGENCY ACTION ORDER TERMINATING
WINDSTREAM FLORIDA, INC.'S
SERVICE GUARANTEE PLAN

Shalonda Hopkins
 Commission Deputy Clerk II
 Office of the General Counsel
 Florida Public Service Commission
 Tel: (850) 413-6630

faxed 2
 mailed 0
 emailed 10

MCD
 ILEC-10

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 100039**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	Yes
CenturyLink	TL727	sandy.khazraee@centurylink.com	Yes
FairPoint Communications	TL719	lwood@fairpoint.com	Yes
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	Yes
ITS Telecommunications Systems, Inc.	TL712	donnam@itstelecom.net	Yes
NEFCOM	TL715	dnobles@townes.net	Yes
Smart City Telecom	TL731	lbhall@smartcity.com	Yes
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	Yes
Windstream Florida, Inc.		bettye.j.willis@windstream.com	No
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	Yes

Commission Clerk

From: Commission Clerk
Sent: Monday, March 22, 2010 4:51 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 428145)
Attachments: 02026-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

100039-TL

DATE: February 18, 2010

TO: Office of Commission Clerk (Cole)

FROM: Division of Regulatory Analysis (Curry) *KLC*
Office of the General Counsel (Brooks) *RV*
Division of Service, Safety, & Consumer Assistance (Lewis) *CL* *JMS*

RE: Docket No. 100039-TL – Petition to Terminate Service Guarantee Plan, by Windstream Florida, Inc.

AGENDA: 03/02/10 – Regular Agenda – Proposed Agency Action – Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Administrative

CRITICAL DATES: None

SPECIAL INSTRUCTIONS: None

FILE NAME AND LOCATION: S:\PSC\RAD\WP\100039.RCM.DOC

10 FEB 18 PM 12:05
 TELETYPE UNIT
 PUBLIC SERVICE COMMISSION

Case Background

On January 20, 2010, Windstream Florida, Inc. (Windstream) filed a petition (Attachment A) with the Florida Public Service Commission (Commission) to terminate its Service Guarantee Plan (SGP). Windstream currently operates under a SGP, as well as the Commission's service quality rules.¹

Windstream is an incumbent local exchange company (ILEC) and is authorized by the Commission, pursuant to Certificate No. 10, to provide local exchange telecommunications

¹ Chapter 25-4, Florida Administrative Code (F.A.C.)

F: 2
M: 0
E: 1

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 00543-10
 DISTRIBUTION: _____

DOCUMENT NUMBER-DATE
 01084 FEB 18 09
 FPSC-COMMISSION CLERK

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 100039**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Windstream Florida, Inc.		bettye.j.willis@windstream.com	No

Commission Clerk

From: Commission Clerk
Sent: Thursday, February 18, 2010 3:22 PM
Subject: Order or Notice issued by the Public Service Commission (Email ID = 250496)
Attachments: Recommendation 01084-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

January 22, 2010

ADMINISTRATIVE

Ausley & McMullen
J. Jeffry Wahlen
227 South Calhoun Street
PO Box 391
Tallahassee, FL 32302

Re: Docket No. 100039-TL

Dear Mr. Wahlen:

This will acknowledge receipt of the petition to Terminate Service Guarantee Plan, by Windstream Florida, Inc, which was filed in this office on January 20, 2010, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Please note as well that the Commission's Statement of Agency Organization and Operations requires certificated companies to notify the Commission of any changes in name, telephone, address, or contact person. Should your application be granted by the Commission, you will be expected to comply with this requirement by advising us of any changes as they occur.

Office of Commission Clerk

DOCUMENT NUMBER - DATE

00543 JAN 22 09

FPSC-COMMISSION CLERK

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Section 1 - Office of Commission Cler

Docket No. 100039-TL Date Docketed: 01/20/2010 Title: Petition to Terminate Service Guarantee Plan, by Windstream Florida, Inc.

Company: Windstream Florida, Inc.

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM APA CLK ECR GCL PIF (RAD) SSC

("O") indicates OPR

					X		X	
--	--	--	--	--	---	--	---	--

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

K Curry

Current CASR revision level

Due Dates

Previous Current

	1.	Staff Recommendation	NONE	02/18/2010
	2.	Agenda	NONE	03/02/2010
	3.	PAA Order	NONE	03/22/2010
	4.	Consummating Order if No Protest	NONE	04/15/2010
	5.	Close Docket or Revise CASR	NONE	06/30/2010
	6.			
	7.			
Staff Counsel	8.			
	9.			
OCRs	10.			
	11.			
	12.			
	13.			
	14.			
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	25.			
	26.			
	27.			
	28.			
	29.			
Recommended assignments for hearing and/or deciding this case:	30.			
	31.			
Full Commission <input checked="" type="checkbox"/> Commission Panel	32.			
Hearing Examiner <input type="checkbox"/> Staff	33.			
	34.			
	35.			
Date filed with CLK: <u>01/27/2010</u>	36.			
	37.			
Initials OPR _____	38.			
Staff Counsel _____	39.			
	40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	AG	ED	SK	KL	ST		
X							

Prehearing Officer

Commissioners					ADM
AG	ED	SK	KL	ST	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: AG/MM
Date: 01/27/2010