090462-WS

CLASS A WATER AND/OR WASTEWATER UTILITIES

FINANCIAL, RATE AND ENGINEERING MINIMUM FILING REQUIREMENTS

OF

UTLITIES, INC. OF FLORIDA Exact Legal Name of Utility

Docket No.: 090462-WS

ORANGE COUNTY VOLUME III



FOR THE Test Year Ended: December 31, 2008

DOCUMENT NUMBER-DATE

Docket No.: 090462-WS

Orange County

25-30.440 (1) DETAILED MAP



Docket No.: 090462-WS

Orange County

25-30.440 (2) CHEMICALS USED

Docket No.: 090462-WS

Orange County

25-30.440 (3) CHEMICAL ANALYSIS

DRINKING	WATER BACTERIOLOGICAL	SAMPLE	COLLE	CTION			1				
AND ABO	DRATORY REPORTING FO	RMAT			-						
Tri-Tech Analytical Laboratories, Inc 7240 Old Cheney Highway Orlando, Florida 32807 DOH# E83294 407-275-8463 Report Number: 79-12-fil9 Sub Contract Lab IO. Analysis Requested: (please check all that apply) XI Standard Coliform test HPC Other.						-	Lan Riverin Data Analysis Data & T Sample Acceptar Sample Presentin Completed Speck The sample Conta	et o	No Detected	9 15 9 14 11 11 14 Con US	్ ల లాం
Systom Na	ime: Crescent Heights				-	•	<u></u>	PWS I.D.	3 4	8 0 2	55
	ress: Amelia						City:	Orlando			
	mer's Phone #: 407-869-1	919					Fax:	407-869-6			
Collector:	Elisa Williams					-	Collector's	Phone #:	407-448-53	347	
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Scott Gosn					(Satelaston			DEPIDU	H Use Only
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DEP Sample Type Codes D=Cretitorion (Routine Compliance), CaReport of Cherk, ReReat N=Errin to Distribution, PerBlant Tap, S+Special (dearance etc.)

	WATER BACTERIOLOGICAL	SAMPLE	COLLI	ECTION	1						
AND LABORATORY REPORTING FORMAT Tri-Tech Analytical Laboratories, Inc 7240 Old Cheney Highway Orlando, Florida 32807 DOH# E83294 407-275-8463 Report Number: (9-12-(4/8) Sub Contract Lab IO: Analysis Requested: (please check all that apply) Standard Caliform test HPC Other:					2	-	Lab Recept Cau Analysia Data S Sample Accept Sample Recept Charters of the Data Sample Sectors	Trie ance Critera;	Not Contra	07/5 09/6	<u>с</u>
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System Adk	tress: Oak						City	: Orlando			
	wner's Phone #: 407-869-19	919						407-869-6	961		
Collector:	Elisa Williams								407-448-5	347	
						-			407-440-33		
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Docket No.: 090462-WS

Orange County

25-30.440 (4) OPERATIONS REPORTS

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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FILE COPY

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I. General Information for the Month/Year of: January 2007				
Consecutive System Name: Crescent Heights	PWS Identification Number: 3480255			
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community			
Number of Service Connections at End of Month: 283	Total Population Served at End of Month: 991			
Consecutive System Owner: Utilities, Inc. Of Florida				
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director			
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714			
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961			
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com				

II. Daily Data for the Month/Year of: January 2007							
Type	of Disinfectant Residua	Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Cl	loramines)	Chlorine Dioxide	
Day of the Moath	Lowest Resideal Divinfectant Concentration at Remote Point in Distribution System, mg/L	Energency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency Maintenance W	y or Abnormal Operating Conditions; Repair or fork that Involves Taking Water System Components Out of Operation	
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14			30				
15			31				
16			I				

III. Certification by Authorized Representative

I and duly authorized to sign this report on behalt of the consecutive system identified in Part I of this report. I certify that the information provided in this report is tore are a accurate to the best of my knowledge and belief.

1-31-00

Allan Finch

C-7806

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Signature and Date

Printed or Typed Name

License Number or Title

DEP Form 52-555 900(4) Emersian Avapunt 24, 2023 620

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CRESCENT HEIGHTS PWS: 3480255 CUP: 2-095-0212 NRM

MONTH: Jan. YEAR: 2007 OPERATOR: Allen Finch

	TOTAL				
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMENTS
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	116,000	05776	245698		
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8	263,000	05975	245752	1.1	BACT'S AIF
10 11 12	182,000	06122	245787	1,3	
13	· · · · · · · · · · · · · · · · · · ·		1999 - 1975 - La Maria Santa	n an	* ************************************
15 16	261,000		245849		A.K
17 18 19	[36,000	06423	245883	1.2. 	<u>.</u>
20 21			о сталов стор на стор у стор со стор стор стор с стор со стор		
22 23	316,000	06668	245954	1.4	P.G.
24 25 26	176,000	06916	245982	1.6	₽.F.
27 28	ана на али слина същатели на селото на с 1949—1944 година селото на селот	n n to de la generalista de servicies de la definition de la definition de la definition de la definition de la Norma nature en control de la definition de		· · · · · · · · · · · · · · · · · · ·	 A status scale and specific scale of the specific sca
29 30	292,000	07015	244067	/1.6	A.F.
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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FILE COPY See page 2 for instructions. 1. General Information for the Month Year of: February 2007 PWS Identification Number: 3480255 Consecutive System Name: Crescent Heights Consecutive System Type: Community Non-Transient Non-Community Transient Non-Community Total Population Served at End of Month 291 Number of Service Connections at End of Month: 283 Consecutive System Owner: Utilities, Inc. Of Florida Contact Person's Title: Regional Director Contact Person: Patrick Flynn City: Altamonte Springs State: Fl Zip Code: 32714 Contact Person's Mailing Address: 200 Weathersfield Ave. Contact Person's Telephone Number; 407-869-1919 Contact Person's Fax Number: 407-869-6961 Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa com II. Daily Data for the Month-Vear of: February 2007 Type of Disinfectant Residual Maintained in Distribution System: Chlorine Dioxide **Combined Chlorine (Chloramines)** X Free Chlorine Lowest Resultal Lowent Residual Disinfectant Conceptration Emergency or Abnormal Operating Conditions; Repair or Day of Day of Disinfectant Concentration. Emergency or Almorthal Operating Conditions; Repair or Maintenance at Remote Point in Manusciance Work that Involves Taking Water System Compensitis at Remote Point in ine 15-0 Work that Involves Taking Water System Components Out of Operation Mach Distribution System, mg/l. that of Operation Distribution System, mp/L. Mooth 17 1 14 18 2 19 3 20 1.5 4 21 \$ 22 てえ 6 23 0.8 7 24 6.8 8 25 9 0.8 26 1.0 10 27 11 28 12 EACT'S 29 1.4 13 30 14 31 15 7.4 16

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Allan Finch Kathy S. 11.105 C-7806 C-13094 A 360. tu 3-1-07 Printed or Typed Name License Number or Title Signature and Date

DEP Form 62-555 90024) Effective August 25, 2003 650

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CRESCENT HE PWS: 3480255 CUP: 2-095-02		١	ONTH: Feb EAR: 2007 RATOR: AI		C-7906
DATE	TOTAL	2" METER			COMMENTS
PREVIOUS	國國語論語		246061		
123	<u>158,000</u>	07162			N.5
4- 5 6			1 		
7	363,000	07453	246150	0.8	<u>az</u>
9 10 11	174,000	07549	246178	0.8	<u>8</u> Z
+ 12 13 14 15	276,000	67750	246253	1.4	BACT'S MIF.
16 17 18	197,000	07903	246297	1.4	A.E.
20 21	275,000	08107	246368	1.5	A.F.
20 21 22 23 23 24	138,000	08203	246410	1.3	<u>A:F.</u>
25 26 27 28 29 30	385.000	8472	246526	1.0	aZ
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See page 2 for instructions.

MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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L Ge	1. General Information for the Month Year of: March 2007								
Сопре	cutive System Name: C	rescent Heights	·			A A A A A A A A A A A A A A A A A A A	PWS Identificat	ion Number: 3480255	
Conse	cutive System Type:	Community	Non-Transient No	m-Community		sient Non-Community			
Numb	er of Service Connectio	ns at End of Month	1: 283		Total	Population Served at En	d of Month: 99		
Conse	cutive System Owner; I	Itilities Inc. Of Flo	rida		•				
	Contact Person: Patrick Flynn				Contact Person's Title: Regional Director				
Conta	ct Person's Mailing Add	ress 200 Weathers	field Ave.			Altamonte Springs	State:	Fl Zip Code: 32714	
Coma	ct Person's Telephone N	Sumber: 407-869-1	919	19/12/40/1022/1	Conta	ct Person's Fax Number	: 407-869-6961		
Conta	ct Person's E-Mail Add	ress: p.c. flynn@antil	iticsinc-usa.com				- 10) - 20		
11. U	aily Data for the Mout of Disinfectant Residual	Majorained in Dirt	ribution System:	Free Chlorine		Combined Chlorine (Ch	loramines)	Chlorine Dioxide	
Type	Lowest Residual	Willight and the party	TIOLINE CONTRACTOR			Lowest Revidual			
Day of						Disinfoctant Concentration		or Alassemal Operating Condutions, Re that Involves Taking Water Systems	
the	at Remote Point in	Emergency or Aburr	mat Operating Combines; J	Repair or Maintenance	the Month	at Remote Point in Distribution System, mg/l,	PARTICULOR WO	Det of Operation	renivatus.
Month	Distribution System, mg/L	Work that Involves T	aking Water System Compo	CETELS CALL OF CASE OF CASE	17	1/Summing System, mg/1,	· · · · · · · · · · · · · · · · · · ·		Contraction of the second s
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14	1								

III. Certification by Authorized Representative

4-2-07

I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Allan Finch

C-7806

and Date

Printed or Typed Name

License Number or Title

DEP Farm 62-555 900(4) Elicitive August 24, 2003

CRESCENT HEIGHTS PWS: 3480255

MONTH: MARCH

CUP: 2-095-0212 NRM

Т

YEAR: 2007

OPERATOR: ALEXANDER CORENZO C-13756

	TOTAL				
DATE	GALLONS	2" METER		REMOTE	COMMENTS
PREVIOUS		8472	246526		az
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11					
12		100100	BUL OF		
13 14	409,000	09199	246858	1.2	BACT A.F.
14	152,000	09303	246906	1.2	A,F.
16					ann anna 1976-197 is 1930 (anna 1946) ann an an ann an an ann an Anna Anna A
17	an a		nije i ni najve 1955. Stoletja de statikova se		an a
18				an	dir Commission and Com International Americana and Commission a
19	295,000	09506	246998	0.9	N.F.
20		And a second	ann a far san an a		
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22	221,000	0966 D	247065	B. 5	P.F.
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24 25	n ga annan e composite composite a composite de la	م رابع هي وي به ايا يا يا يا ي	ten in a collaboration (Control Markador, Control Cont		a Mananar mar ing tabu]Nati ar sa asi kabasang artinini kabanan kati ing tabu
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29	257,000	10032	247288	0,9	A.F.
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREFT WATERY

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See page 2 for instructions.

1. Ge	neral Information for t	the Month Year of: April 2007						
Cons	cutive System Name: Ci	rescent Heights			PWS Identification No	umber. 3480255		
	stative System Type:	Community Non-Transient Non-Community	Transient Non-Community					
Num		ns at End of Month: 283	Total Population Served at End of Month: 991					
	cutive System Owner: L				·			
	et Person: Patrick Flynn		Conta	ct Person's Title: Region				
Conta	et Person's Mailing Add	ress: 200 Weathersfield Ave		Altamonte Springs	State: Fl	Zip Code_32714		
Cont	et Person's Telephone N	lumber: 407-869-1919	Conta	ct Person's Fax Number	407-869-6961	المتعور والمتعادين المتعادين المتعادين المتعادين المتعادين		
Com	et Person's E-Mail Addr	ress: p.c.flynn@utilitiesinc-usa.com						
11. 0	aily Data for the Mont	h) car of: April 2007 Maintained in Distribution System: X Free Chlorine	77	Combined Chlorine (Ch	locamines)	hlorine Dioxide		
Type	of Disinfectant Residual	Maintained in Distribution System: X Free Chlorine		Lowest Readual		INVIER LAVANCE		
in.	Disinfectant Concentration		Dayof	Disinfectant Concentration	Emergency or Abas	annal Operating Conditions; Repuit or		
the	at Remote Point in	Emergency or Abnormal Operating Conditions, Repair or Maintenance	the	at Remote Point in	Maintenance Work that	Involves Taking Water System Components		
Month	Distribution System, mg/L	Work that Involves Taking Water System Components Dut of Operation	Month	Distribution System, mp/1.		Out of Operation		
1		· · · · · · · · · · · · · · · · · · ·	17					
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10			26					
11			27	1.2				
12	1.2		28					
13			29					
14			30	1.2				
15	<u> </u>		31					
16	1.1							

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Allan Finch

5-1-07

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

DEP Form #2-555 900(4) Ellectrice August 28, 2003

CRESCENT HEIGHTS PWS: 3480255

CUP: 2-095-0212 NRM

MONTH: April YEAR: 2007 OPERATOR: Allan Finch

DATE	TOTAL GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS		10032	247288		
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3.	429,000	10 307	247442	1.0	BACT'S H.K.
5 5 6	175,000	10411	247513		<u>A.F.</u>
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9 10	310,000	10619	247615	1.0	<u>A.F.</u>
11 12 13	193,000	10765	247662	1:2	14:E.
14 15 16 17	253,000	10959	247721	- 1-/	<u></u>
18 19 20 21	248,000	11153	247775	0,9	н.
22 23 24	an control find service and the service service and the service se	-		97 ha data in anaryan da anaryan aya ya ya anaryan aya 197 ha data in anaryan da	n anna 1995 ann an Santaire an Santair
25	334,000	11400	247862	4.1	A.F.
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions,

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1. General Information for the violation ear of May 2007	
Consecutive System Name: Crescent Heights	PWS Identification Number: 3480255
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community
Number of Service Connections at End of Month: 283	Total Population Served at End of Month: 991
Consecutive System Owner: Utilities, Inc. Of Florida	
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director
Contact Person's Mailing Address; 200 Weathersfield Ave.	City: Attamonte Springs State: Fl Zip Code; 32714
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961
Contact Person's E-Mail Address: p.c. flynn@utilitiesinc-usa.com	

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6 Mar. 2007

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<u>11.</u> Da	ily Data for the Mont	h/Vear of: May 2007				
Type	of Disinfectant Residual	Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Cl	loramines)	Chlorine Dioxide
Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lonest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency	or Abnormal Operating Conditions, Repair or rk that lavalues Taking Writer System Components Out of Operation
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			24	0.9		
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11			27			
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13			29			
- 14	1.2		30			
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16						

114. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

6-1-07 Signature and Date

Allan Finch

C-7806

Printed or Typed Name

License Number or Title

DEP Form 62-555 900(4) Effective August 29 2003

CRESCENT HE PWS: 3480255 CUP: 2-095-03	\$	٩	MONTH: May YEAR: 2007 OPERATOR: Allan Finch C-7806					
DATE	L TOTAL GALLONS	ILLGS O						
PREVIOUS	GALLONS	walle in a construction of the	6" METER	REMOTE				
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12 13	, an				an a			
14 1 15	273,000	12332	248244	1.2	A.E.			
16 17 18	2.37,000	12492	248321	<u> </u>	<i>р.Е</i> .			
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

See page 2 for instructions,

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1. General Information for the Month Year of: June 2007 **Consecutive System Name: Crescent Heights PWS Identification Number: 3480255** Consecutive System Type: 🛛 Community 🗌 Non-Transient Non-Community Transient Non-Community Number of Service Connections at End of Month: 283 Total Population Served at End of Month: 991 Consecutive System Owner: Utilities, Inc. Of Florida Contact Person: Patrick Flynn Contact Person's Title: Regional Director Contact Person's Mailing Address: 200 Weathersfield Ave. City: Altamonte Springs State: FI Zip Code: 32714 Contact Person's Telephone Number: 407-869-1919 Contact Person's Fax Number: 407-869-6961 Contact Person's E-Mail Address: p.c.flynn/autiliticsinc-usa.com

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H. Daily Data for the Month Year of June 2007

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	The part of the spinist early . Just 2007								
Type		Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Cl	loramines)	Chlorine Dioxide			
Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mgA.	Escreen	r of Abnormal Operating Conditions; Repair or ork that Involves Taking Water System Components Out of Operation			
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11	1.2		27	1.2					
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13			29	1.2					
14	1,3		30						
15			31						
16									

III. Certification by Authorized Representative

1 am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. 1 certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

7.3-07

Allan Finch

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

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DEP Form 62-555 900(4) Effective August 20 2003 CRESCENT HEIGHTS PWS: 3480255 CUP: 2-095-0212 NRM

MONTH: June YEAR: 2007 OPERATOR: Allan Finch C-7806

DATE	TOTAL GALLONS	2"METER	6" METER		
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10 11 12	116,000	13609 00000	248865	1.2	2" meter have changed by OUC
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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C-7806

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Munber or Title

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See page 2 for instructions.

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I. Ge	1. General Information for the Month/Year of: July 2007								
	cutive System Name: C				PWS Identification N	umber: 3480255			
Conse	cutive System Type:	Community Non-Transfent Non-Community	🗌 l'rar	isient Non-Community					
Numh	er of Service Connection	ons at lind of Month: 283	Total	Population Served at E	nd of Month; 991	<u> </u>			
Consecutive System Owner: Utilities, Inc. Of Florida									
	et Person: Patrick Flyni		Conta	ct Person's Title: Regio	nal Director				
		dress; 200 Weathersfield Ave.	City:	Altamonte Springs	State: Fl	Zip Code: 32714			
	ct Person's Telephone N		Conta	ict Person's Fax Number	r: 407-869-6961				
Conta	ct Person's F-Mail Add	ress: p.c.tlvnn@utilitiesinc-usa.com							
IF D	aily Data for the Mont	th/Year of: July 2007							
		Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Cl	lorminec)	lorine Dioxide			
	Lowest Residual	Contraction of States and Contract		Lowest Residual					
	Disinfectant			Disinfectant					
Day of the	Concentration at Remote Point in Distribution	Emergency of Abnormal Operating Conditions; Repair of Maintenance	Day	Concentration at Remote	Emergency or Abna	mal Opening Conditions; Repair of			
Month	System, mg/L	Work that Involves Taking Water System Components Out of Operation	of the Month	Point in Distribution System, mg/1.		avolves Taking Water System Components Out of Operation			
	1.1		17	12 V 341.010, 1(19)/ 2.		THE OT STREET			
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			24						
9			25						
10			26						
11		BACT'S	27	1,2					
12			28						
13	1.k		29						
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1 12 1									

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

V/8-1-07 inda Signature and Date

Allan Finch Printed or Typed Name

DEP Form 82-655 \$20(4) Effective August 28, 2000

PW:	SCENT HEI S: 3480255 P: 2-095-02		Y	DNTH: July EAR: 2006 RATOR: 141		<u>1 C-78</u>	706
		· · · · ·					
	DATE	TOTAL GALLONS	2" METER	6" METER	REMOTE	COMME	NTS
	PREVIOUS	· · · · · · · · · · · · · · · · · · ·	01093	249117	1.2		
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	6.	227,000	01443	249188	1. L C	2 2 4 1 1 1 1	A.F.
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	31	<u> </u>					



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions,

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L. Ge	1. General Information for the Month/Year of: August 2007							
	cutive System Name: (PWS Identification Nu	nber: 3480255		
Conse	cutive System Type:	Community Non-Transient Non-Community	Tra	isient Non-Community				
		ons at End of Month: 283	Total Population Served at End of Month: 991					
Consecutive System Owner: Utilities, Inc. Of Florida								
	ct Person: Patrick Flym		Conta	et Person's Title: Regio	nal Director			
		tress: 200 Weathersfield Ave.		Altamonte Springs	State: If	Zip Code: 32714		
Conta	et Person's Telephone }	Number: 407-869-1919	Conta	ct Person's Fax Number	r: 407-869-6961			
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com						
11 11	aily Data for the Mont	he's car of: August 2007						
		Maintained in Distribution System: X Free Chlorine		Cambles & Cideria - /Ci				
	Lowest Residual	residential in Distribution system.	- <u>1</u>	Combined Chlorine (Cl	lioramines) [] Chk	orine Dioxide		
1	Disinfectaru			Disinfectant				
Day	Concentration at Remote	Emergency or Abnormal Operating Conditions: Repair or Maintenance		Concentration at Remote	Emergency or Abnorn	al Operating Conditions; Repair or		
of the Month	Point in Distribution System, mg/L	Work that havelves Taking Water System Components Out of Operation	of the	Point in Distribution	Maintenance Work that Inv	ohies Taking Water System Components		
, . Martinas	TA MERIT BUEL		Month 17	System, mg/l.	0	el of Operation		
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13	1.5		29					
H			30	1.4				
15		,	31					
16	15		1	L				

H1. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

2-07 Signature and Date

Allan Finch Printed or Typed Name e Number or Title FILL

DEP Form 62-565 900(4) Effective August 28, 2003 1

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ESCENT HE 'S: 348025! P: 2-095-0	5		NONTH: Au YEAR: 2.00 ERATOR: A	7	ch C-7806
DATE	TOTAL		6" METER		
PREVIOUS			2,49448		
2 2 3 4	243,000	02832	249481	1.5	Guining Buck Flow prob
	· · · · · · · · · · · · ·				20 - 10 - 1
8 72	254,000	03040	249527	1.5	p.F
8 9 10	189,000	03199	249557	1.6	BHCT'S A.F.
11	waa	1 MA			
13 14	311,000	03430	249637	1.5	<i>A</i> _c <i>F</i>
15 16 17	234,000	03612	249689	. 1.5	
18 / · · · · · · · · · · · · · · · · · ·	the displace we amply a start and any many start of the s	1 1 1 1 1 1 1 1 1		· · · · · · · · · · · · · · · · · · ·	a na an
20 21 22 22 23	385,000	¢3897	249789	1.4	
, 24 25	248,000	<u>04079</u>	249855	1,5	
26 27 28	225,000	04247	249912	14	R.F.
29 30 31	220,000	041112	249967	64	n£.



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

I. Gr	1. General Information for the Month/Vear of: September 2007							
	cutive System Name: C					PWS Identifica	ition Number: 3480255	
	cutive System Type:		Non-Community	Transient Non-Community				
Numb	er of Service Connection	ons at End of Month: 283		Total Population Served at End of Month: 991				
Conse	cutive System Owner: I	Utilities, Inc. Of Florida						
Conta	et Person; Patrick Flynr	1		Conta	ct Person's Title: Regio	nal Director		
Contact Person's Mailing Address: 200 Weathersfield Ave.				City: /	Altamontc Springs	State:	Fl Zip Code: 32714	
	ct Person's Telephone N			Conta	et Person's Fax Number	- 407-869-6961		
Conta	et Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com						
11 15	ile Data for the Mont	h/V car of: September 2007	······································					
		Maintained in Distribution System:	Free Chlorine		Combined Chlorine (Ch	· · · · · · · · · · · · · · · · · · ·		
1200	Lowest Reiden	Automatica in Disu licita System.	Martice Cinvine		Lowest Residual	IRRAININCS	Chlorine Dioxide	
	Insinfoctant				Disinfoctant			
Der.	Concentration at Remote		ns; Repair or Mainsenance	Day	Concentration at Kemote	Enciprory	or Abnormal Operating Conditions; Repair of	
of the Manth	Point in Distribution	Work that involves Taking Water System		of the	Point in Distribution System, mpt.		rk that hevelves Taking Water System Components	
	ALL STATISTICS AND ALL STATISTICS			17	1.5		Out of Operation	
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3 13 %				31				
- 16-				<u> </u>				

111. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

10-1-07 AUN Signature and Date

Allan Finch Printed or Typed Name C-7806

Page 1

License Number or Title

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DEP Form 62 555 900(4) Electrice August 28, 2003

CRESCENT HE PWS: 3480255 CUP: 2-095-0	5	MONTH: September YEAR: 2007 OPERATOR: Allan Fisch C-7806					
L DATE	TOTAL GALLONS	2"METER	6" METER	REMOTE	COMMENTS		
PREVIOUS 2 3	293,000		249967	a S. P. M. Market Market (age and approximately a	· · · · · · · · · · · · · · · · · · ·		
4 5 5 9					ана ана ана ана ала ала ана ана ана ана		
7 8 92 10				1 20 of A atta - A organized way	A.F. BACT'SA.F.		
411 12- 17 13 14	251,000	¢526 -	· · · · · · · · · · · · · · · · · · ·	····· · · · · · · · · · · · · · · · ·	····		
15 16 17 17	206,000	••••••••••••••••••••••••••••••••••••••		······································	NE. #.F.		
19 20 21	235,000	05636	25028-4	1.4	A.F.		
22, 23 24 25	145,000	०५ ७७ १७	250306	1.3			
26 4 27 28 28 29	J.39,000	05982	250341	1.6	ана са		
30 31	н маан түр нь бар солос солоон со маар маан солоон соло	1	· · · · · ·	···· · · · · · · · · ·	·····		

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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	1. General Information for the Month/Venr of: October 2007							
Conse	cutive System Name: C	rescent Heights			PWS Identification Number	er: 3480255		
Conse	cutive System Type:	Community Non-Transient Non-Community	Transient Non-Community					
THE REAL PROPERTY AND	the second se	ns at End of Month: 283	fotal I	Population Served at E	nd of Month: 991	······································		
Conse	cutive System Owner; I	Jilities, Inc. Of Florida						
Conta	ct Person: Patrick Flyn		Contac	t Person's Title: Regio	nal Director			
Conta	ct Person's Mailing Ada	less: 200 Weathersfield Ave.		Altamonte Springs	State: Fl	Zip Code: 32714		
Conta	ct Person's Telephone N	lumber: 407-869-1919		t Person's Fax Number	r: 407-869-6961			
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com	- "An L - An Jone			2/		
	dhe Born for the Alon	h/) eur of: September 2007						
		Maintained in Distribution System: X Free Chlorine		Conditional Children Con				
1 ype	Lowest Residual	i Manadicu in Distribution System. N Free Cinoria		Combined Chlorine (Ci	nioramunes) 🔄 Chlorin	te Dioxíde		
	Disinfectant			Disinfectant				
Day	Concentration at Remote	Emergency or Absormal Operating Conditions; Repair or Maintenance		Concentration at Remote	Emergency or Abnormal (Ductating Conditions; Repair or		
of the Month	 Point in Distribution System, mg/1, 	Work that lawylves Taking Water System Components Out of Operation	of the Month	Point in Distribution - System, mg/L		rs Taking Water System Components		
I	15		17	STRAIL DOVI.		f Operation		
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	1.9			<u> </u>				
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		BACT'S	19 -20 21 22 23 24					
3 4 5 6 7 4 9		BACT'S	19 -20 21 22 23 24 25	1.4				
3 4 5 6 7 8 9 10	1.5	BACTS	19 -20 21 22 23 24 25 26	<u>1.4</u> <u>1.5</u>				
3 4 5 6 7 8 9 10 11	1.5	BACT'S	19 -20 21 22 23 24 25 26 27	1.4				
3 4 5 6 7 8 9 10 11 11 12	1.5	BACT'S	19 -20 21 22 23 24 25 26 27 28	<u>1.4</u> <u>1.5</u>				
3 4 5 6 7 8 10 11 12 13	1.5	BACT'S	19 -20 21 22 23 24 25 26 27 28 29	<u>1.4</u> <u>1.5</u>				

111. Certification by Authorized Representatives I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

ς 11-1-07

Allan Finch

C-7806

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Signature and Date

Printed or Typed Name

License Number or Title

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DEP Form 62-553 90(14) Filippe August 28, 2003

CRESCENT HEIGHTS PWS: 3480255 CUP: 2-095-0212 NRM

MONTH: October YEAR: 2007 OPERATOR: Allan Finch 6-7806

	6 3 4n 1 1 1 1 4 7 7 3	<u> </u>	ENAION. A	nan rinch	6-1806
DATE	TOTAL GALLONS	2" METER	6" METER	REMOTE	COMMENTS
		ويحطك ومعجود ومحاج والمعاود والمطرو والملاح والتوجير ومكالك والمام فالملاء ومعكا مشاهر			فيجدينه والمتحد والمتحد والمتحد والمتحد والمتحد والمتحد المتحد والمتحد والمتحد والمتحد والمتحد والمتحد والمتحد
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14 15 16 17	259,000	06858	250516	1.3	ρ. F .
*18 19 20	191,000	07613	2.5 0 <i>5</i> 52	1.3	<u>r</u> ,F,
21 22 23 24	· · · · · · · · · · · · · · · · · · ·		· · · · · ·		
24 1 25 4	347,000	07317	250595	1.4	A.E.
26 - 27 - 28	120000	07427	250611	1.5	n _e F.
29 30 31	149,000	07559	250628	1.5	A F

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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		the Month/Year of: November 2007						
Conse	ecutive System Name: C				PWS Identification Nun	nber: 3480255		
	cutive System Type:		Transient Non-Community					
	Number of Service Connections at End of Month: 283			Total Population Served at End of Month: 99]				
Conse	cutive System Owner;	Utilities, Inc. Of Florida						
Contact Person: Patrick Flynn				Contact Person's Title: Regional Director				
		dress; 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714					
	ct Person's Telephone 1		Conta	et Person's Fax Number	r: 407-869-6961			
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com				The second s		
LIL D	aily Data for the Mon	th/Year of: September 2007						
Ture	of Disinfectant Residue	Maintained in Distribution System: X Free Chlorine		Combined Chilerine IC				
1212	Lonest Residual	A Maanaanka ni Dist nation System. 🖂 Pree Child ine		Combined Chlorine (Cl	lionamines) [] Chio	ríne Dioxide		
	Disinfectant			Dismfortant				
Day	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair or Maintenance	Day	Contentration at Remote	Emergency or Almorm	al Operating Conditions; Repair or		
of the Month	Point in Distribution System, mg/L	Work that Involves Taking Water System Components Out of Operation	of the	Point in Distribution System, mg/L	Maintenance Work that Inve	olves Taking Water System Components		
1	1.3	Cipitanun	17	System, mg4.		at of Operation		
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15			31					
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111. Certification by Authorized Representative I am duly authorized to sign this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

12-3-07 Signature and Date

Printed or Typed Name

Allan Finch

C-7806 License Number or Title 1

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IXPFore 配马站 900(4) Effective August 28 2003

CRESCENT HE PWS: 3480255 CUP: 2-095-0	5	٢	ONTH: YEAR: ERATOR:		
DATE		2" METER	6" METER	BEMOTE	COMMENTS
PREVIOUS		250611			
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4 5	233.000	250658	07906	,5	Bret's A.F.
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8	2	7647 7 84			
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13 + 14	293,000				· · · · · · · · · · · · · · · ·
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER FILE COPY

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See page 2 for instructions.

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1. General Information for the Month-Year of: December 2007 Consecutive System Name: Crescent Heights PWS Identification Number: 3480255 Consecutive System Type: Community Non-Transient Non-Community Transient Non-Community Number of Service Connections at End of Month: 283 Total Population Served at End of Month: 991 Consecutive System Owner: Utilitles, Inc. Of Florida Contact Person: Patrick Flynn **Contact Person's Title: Regional Director** Contact Person's Mailing Address: 200 Weathersfield Ave. **City: Altamonte Springs** State: FI Zip Code: 32714 Contact Person's Telephone Number: 407-869-1919 Contact Person's Fax Number: 407-869-6961 Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com

	1), Daily Data for the Month Year of December 2007							
Ty	Type of Disinfectant Residual Maintained in Distribution System: 🛛 Free Chlorine 🗌 Combined Chlorine (Chloramines)							
	Lowest Residual			Lowest Residual				
	Disinfection			Disinfectant				
Da		Emergency or Abnormal Operating Conditions; Repair or Maintenance	Day	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair or			
of t Mor		Work that Involves Taking Water System Components Out of	of the Month	Point in Distribution	Maintenance Work that Involves Taking Water System Components			
396.8	th System, mg/l,	Operation		System, mg/1.	Out of Operation			
			17	1.60				
2			18					
]			19					
4			20	1.40				
5	1.20	BACTS	21					
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7	1.30		23					
			24	1.50 .				
9			25					
16	1.30		26					
11			27	1.40				
17			28					
1	1.40		29					
14			30					
1			31	1,40				
10			1					

111. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of the knowledge and belief.

7-08-

Allan Finch

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

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DEP Form 82-865 900(4) Elforative August 28, 2003 Page 1

CRESCENT HEIGHTS MONTH: December PWS: 3480255 YEAR: 2007 CUP: 2-095-0212 NRM OPERATOR: Allan Finch C-7506 anna an an an tha an Martin Contractor and States TOTAL nite of the south of street The Waldsheeter AND A CARL Sec. Margare

		2" METER	6" METER	REMOTE	COMME	INTO
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n an an <mark>19</mark> an Anna An Anna Anna Anna Anna Anna Ann	2111 0-0	40 3 7 0				
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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620 18 1

L. General Information for the Month/Year of: January 2008							
Consecutive System Name: Crescent Heights PWS Identification Number; 3480255							
Conse	cutive System Type:	Community Non-Transient Non-Community		sient Non-Community			
Numb	er of Service Connection	ins at End of Month: 283	Total	Population Served at Eff	nd of Month: 991		
Conse	cutive System Owner; I	Utilities, Inc. Of Florida	· · · · · · · · · · · · · · · · · · ·				
	t Person: Patrick Flynn			ct Person's Title: Regio			
		iress: 200 Weathersfield Ave.		Altamonte Springs	State: FI	Zip Code: 32714	
	ct Person's Telephone N		Conta	ct Person's Fax Number	r: 407-869-6961		
Conta	ct Person's E-Mail Add	ress: p.c.flynn/@utilitiesinc-usa.com	,	and the second			
11 0	1. Data for the Store	th/Year of: January 2008		<u> </u>			
Trans.	of Disinformet Basidan	Maintained in Distribution System: X Free Chlorine.	- n	Combined Chlorine (Cl	harantines)	orine Dioxide	
. Type	I avest Residual	Frankancu in Orientation System. Dis Free Constant		Lowest Residual		MILL IPPARE	
	Disinfectant			Ditinfectant			
Day	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair or Maintenance	Day	Concentration at Remote	Emergency or Abnor	mal Operating Conditions; Repart or	
of the Month	Point in Distribution System, mg/L	Work that Involves Taking Water System Components Dot of Operation	of the Month	Point in Distribution System, mg/L		volves Taking Water System Components Ind of Operation	
1	aynein, eigt		17	1.00			
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10	1.00		27				
12			28	1.10			
13	· · · · · · · · · · · · · · · · · · ·		29	<u> </u>			
14	0.90		30	·······			

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

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Depuilliary 2-5-08

Elisa Williams

C-14846

Signature and Date

15 16

Printed or Typed Name

License Number or Title

DEP Form 52-555 500(4) Effective August 25, 2003 -

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CRESCENT PWS: 34802	HEIGHTS		MONTH:	many	
	-0212 NRM	c	YEAR: DPERATOR:	2003	
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT GOINGT THE THE PARTY

See page 2 for instructions.

	4. General Information for the Month/Vear of: February 2008						
Conse	Consecutive System Name: Crescent Heights PWS Identification Number: 3480235						
Consecutive System Type: 🛛 Community 🗌 Non-Transient Non-Community				rans	ient Non-Community		
Numb	er of Service Connectio	ns at End of Month: 283	To	tal F	opulation Served at Er	nd of Month: 991	
Conse	cutive System Owner: I	Utilities. Inc. Of Florida					
Conta	et Person: Patrick Flynr		Co	ntac	t Person's Title: Region	nal Director	
Conta	ct Person's Mailing Add	iress: 200 Weathersfield Ave.	Cit	iy: A	Itamonte Springs	State:	FI Zip Code: 32714
Conta	ct Person's Telephone h	Vumber: 407-869-1919	Co	ntac	t Person's Fax Number	: 407-869-6961	
Conta	ct Person's E-Mail Add	ress: p.c.flynnfalutilitiesinc-usa.com					
11 13	the factor franchis Street	DAVer and Fabruary 2008					
		h/Vear of: February 2008 Maintained in Distribution System: X Free	Chlorine [Sambinal Chinese (Ch		
1 ypc	Lowest Residual	i Maindaned in Distribution System, [] Free		Чř	Combined Chlorine (Ch	iorainnes)	Chlorine Dioxide
	Dismicciant			- 1	Disinfectant		
Day	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair or M			Concentration at Remote	Enterprocey (or Abnormal Operating Conditions; Repair or
of die Month	Privat in Distribution	Work that Involves Taking Water System Components Operation	Out of Oft Not		Point in Distribution	Maintenance Win	rk that lavolves Taking Water System Components
ANDIDA	System, mg/L	Light Tall Buck	17	-	System, mg/L		Out of Operation
2	<u> </u>				0.80		
1					<u>v.ev</u>	·	
	1.60	Cullected flar - T samples	24		i) N()		
5	1.34	Concercy in - 1 somethis				· · · · · · · · · · · · · · · · · · ·	
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14	0.90	Collected THIM's and HAA5 samples					
15	977.9	A MANAGER A A A A A A A A A A A A A A A A A A A	3				
16				<u> </u>			

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

3-4-08 Similling

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Title

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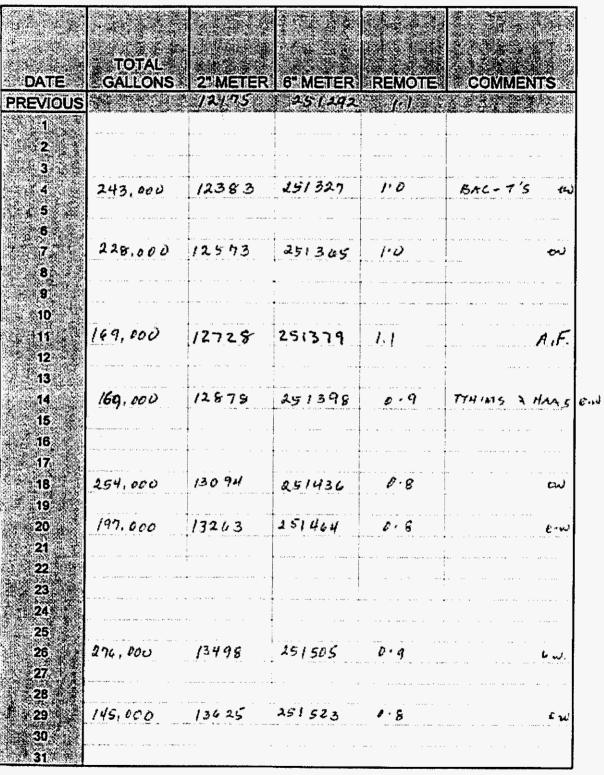
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DEP Form ((2-555 502) 4) History Academi 28, 2003

MONTH: February YEAR: 2008 OPERATOR: E. Williams



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT FIRE THAT

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See page 2 for instructions.

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1. General Information for the Month/Year of: March 2008					
Consecutive System Name: Crescent Heights	PWS Identification Number: 3480255				
Consecutive System Type: 🛛 Community 🔲 Non-Transient Non-Community	Transient Non-Community				
Number of Service Connections at End of Month: 283	Total Population Served at End of Month: 991				
Consecutive System Owner: Utilities, Inc. Of Florida					
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director				
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714				
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961				
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com					

and the second sec

11. D	aily Data for the Mont	h/Year of: March 2008				
Type		Maintained in Distribution System: 🛛 Free Chlorine		Combined Chlorine (C)	iloramines)	Chlorine Dioxide
Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that favolves Taking Water System Components Out of Operation	Dey of the Month	Linvest Resident Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency	or Abnormal Operating Conditions; Repair or ork that Involves Taking Water System Components Out of Operation
1			-17	1.10		
2			18			
3	0.90		19			
4			20			
5			21	1.09		
6	1.00	Collected flag - T samples	22			
7			23			
8			24	1.00		
9			25			
10			26			
11			27	1.10		
12	1.00		28			
13	* 		29			· · · · · · · · · · · · · · · · · · ·
14	1.00		30			
15			31	1.26		
16			1			

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

mwilling 4-1-08

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Title

DEP Form 62-576 902(4) CPacture August 28, 2003

MONTH : MARCH YEAR : 2008 OPERATOR: ELISA WILLIAMS

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	TOTAL			OFLOTE	COMMENTS
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6	185,000	13963	251583	1.0	BAC-T'S B-N
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREATWATER

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See page 2 for instructions.

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I. Gr	neral Information for	the Month/Year of: April 2008			···· 27K <		
Consecutive System Name: Crescent Heights				PWS Identification Number; 3480255			
Consecutive System Type: 🛛 Community 🗌 Non-Transient Non-Community			Trar	isient Non-Community	· · · · · · · · · · · · · · · · · · ·		
Numb	er of Service Connection	ons at End of Month; 283	Totat	Population Served at En	nd of Month: 99	l	
Conse	cutive System Owner:	Utilities, Inc. Of Florida					
Conta	ct Person; Patrick Flyn	Π	Conta	et Person's Title: Regio	nal Director		
Conta	et Person's Mailing Ad	dress; 200 Weathersfield Ave.	City:	Altamonte Springs	State:	11	Zip Code: 32714
Conta	ct Person's Telephone I	Number: 407-869-1919		et Person's Fax Number	r: 407-869-6961	• · · · · · · · · · · · · · · · · · · ·	
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com					······································
En n	all Date for the Mart	14-11 2008					· · · · · · · · · · · · · · · · · · ·
		th/Year of: April 2008 A Maintained in Distribution System; 🛛 Free Chlorine		Called Chinese (C			
	Lowest Residual	Manuaneu în UNSUTOALION SYSTEMT. MI FREE CATORINE	╶┰╴╘┙	Combined Chlorine (Ct	lioramnes)	Chlor	ine Dioxide
	Disinfectant			Disinfectant			
Day	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair or Maintenance		Concentration at Remote			Operating Conditions; Repair or
of the	Point in Distribution	Work that Involves Taking Water System Components Out of Operation	of the	Point in Distribution	Maintenance We		wes Taking Water System Components
Month	System. mg/L		Mosth 17.	System, mg/l.	· · · · · · · · · · · · · · · · · · ·	Out	of Operation
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	1.29	Conecteu risc - 1 samples	20				
						·	
5	·····	······································	21				
6.			22	1.10			
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8	<u> </u>		24	1.00			
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10		·····	- 27				· · · · · · · · · · · · · · · · · · ·
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13	} -		<u>- 29</u> 30		 	a dina di second	
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15	1.00			L	I		
16	1	l	1				

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Supplifing 5-1-88

Elisa Williams Printed or Typed Name

C-14846 License Number or Title

Signature and Date

DEP Form 62-55A 900(4) Cfrective August 21, 2003 620

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MONTH : APRIL YEAR : 2008

OPERATOR : E. Williams

:					
DATE	TOTAL GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS	1		251815		e.
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9	364,000	19689	151932	1.1	きゃ
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11	122,000	19792	251951	1-2	En
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14	6.0	1	• (/) =		
15	241,000	15993	251991	1.0	Ė.
16 17	117,200	14.00.	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.	1.1	É
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21					·
22	346,000	16352	252095	1.1	£ .
23					
24	122.000	16453	252113	1.0	472 A.
25					
26					
27					
28	327,000	16712	292 /84	1.0	& .V
29					
30					
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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FILE COPY

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L. General Information for the Month/Year of: May 2008	
Consecutive System Name: Crescent Heights	PWS Identification Number: 3480255
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community
Number of Service Connections at End of Month: 283	Total Population Served at End of Month: 991
Consecutive System Owner: Utilities. Inc. Of Florida	
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director
Contact Person's Mailing Address; 200 Weathersfield Ave.	City: Altamonte Sprines State: FI Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com	

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		hArear of: May 2008			
Type		Maintained in Distribution System: 🛛 Free Chlorine		Combined Chlorine (Cl	itoramines) Chlorine Dioxide
Day ui the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergenicy or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves, Taking Water System Components
****	1 10		17	Symetric inter-	Out of Operation
	110		18		۵٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰٬۰۰
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4			Į	110	
5	L_10	Collected filse + T samples	21		
_6			22		
7			23	1.20	
*			24		· · · · · · · · · · · · · · · · · · ·
9	1 30		25		
10			26		
H			27	1,10	
12			28		
13	1.20	Collected 254 Quarter TTHM's and HAAS's	29	1 10	
14			30		
15			31		
16	1 00	· · · · · · · · · · · · · · · · · · ·	Ī		

111. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

5/31/08 Shew liam

Elisa Williams Printed or Typed Name C-14846 License Number or Title

Signature and Date

DCP Form 62-555-900(4) Ethectore Adquer 28, 2003 •

MONTH : MAY-YEAR : 2008 OPERATOR: E. Williams

	<u>, , , , , , , , , , , , , , , , , , , </u>	<u>, , , , , , , , , , , , , , , , , , , </u>			
	TOTAL				
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS	327,000	16712	252184	1.0	EW
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29 30	化油油 动作用人	1	5 7 4 F 11P	1 1	
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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1. General Information for the Month/Year of: June 2008					
Consecutive System Name: Crescent Heights	PWS Identification Number: 3480255				
Consecutive System Type: X Community Non-Transient Non-Community	Transient Non-Community				
Number of Service Connections at End of Month: 283	Tutal Population Served at End of Month; 991				
Consecutive System Owner: Utilities, Inc. Of Florida					
Contact Person: Patrick Hynn	Contact Person's Title: Regional Director				
Contact Person's Mulling Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714				
Contact Person's Telephone Number: 407-869-1919	Cuntact Person's Pax Number: 407-869-6961				
Contact Person's E-Mail Address: p.c.flynn inuffifiesinc-usa.com					

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		the Vear of: June 2008			
Type	of Disinfectant Residua	I Maintained in Distribution System: 🛛 Free Chlorine		Combined Chlorine (Ch	Ioramines) Chlorine Dioxide
13.35	Lonest Residual Domisectant Concentration at Bennote	Еперсису ок Абволны Оредниц Сондийны; Керан ог Майленинсе	Day	Lowest Residual Disinfectant Concentration in Remote	Emergency or Abhornal Operating Conditions; Repair or
of the	Point in Distribution	Wark that Involves Taking Water System Components Out of	of the	Point in Distribution	Maintenance Work that Involves Taking Water System Composients
Manth	System, my/I	Devration	Atonth	System, mg/L	City of Operation
			17_		
2	<u>1.145</u>		18		
1			19		
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5	1 161	Collected Had - 1 samples	21		
			22		
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8			- 24	1.10	
4			25		
110	1.26		26	0.90	
			27		
10	1.20		28		
13			29		
11			30		
15			31		
16	t ini		1		

III. Certification by Authorized Representative

I am doly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

9-2-04 يهيد الاند

Elisa Williams

C-14846

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Signature and Date

Printed or Typed Name

License Number or Title

Y

MONTH : JUNE YEAR : 2008

OPERATOR: E. Williams

DATE	TOTAL GALLONS	2" METER	6" METER	REMOTE	СОММ	
PREVIOUS		18344				En S
1	, , , , , , , , , , , , , , , , , , ,	- • • - < •		16		
2	294,000	18552	252856	1.8		بتحويلا
3		, - •		, • • •		****
4						
5	234,000	18724	252918	1.1	BHCT'S	A.F.
6		••••				11-1
7	1					
В						
9						
10	415,000	19011	293046	1.2		E
11						
12	112.000	19110	253040	1-2		EN
13	Haree -	ŕ4 ++ ©	******	HR ANN	m ing 1	E-w
14						
15	250,000			4		
16	~35 x VCL	19312	253094	1-0		En
17						
18 19						
20	225,000	19512	253119	1.2		
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23						
	237,000	19711	293157	1.1		2.12
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1 1	17,800	19500	253169	Dig		Arf.
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29						
30						
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See pag	e 2 for instructions.				CHC	Vann
L Ge	neral Information for	the Month/Vear of: July 2008	· · · · · · · · · · · · · · · · · · ·		FILE	
	cutive System Name: C				PWS Identifica	ation Number: 3480255
	entive System Type:		Tran	siem Non-Community		
		ans at End of Month: 283	Total	Population Served at E	nd of Month: 99	1
1		Utilities, Inc. Of Florida			_	
	et Person: Patrick Flyra			et Person's Title: Regio		······································
		dress: 200 Weathersfield Ave.		Altamonte Springs	State:	
		Number: 407-869-1919	Conta	et Person's Fax Number	<u>r: 407-869-6961</u>	
Conta	et Person's E-Mail Add	ress; p.c.llynn@utilitiesinc-usa.com				
II. D	aily Data for the Mon	th/Year of: July 2008				
Type		Maintained in Distribution System: K Free Chlorine		Combined Chlorine (Cl	iloramines)	Chlorine Dioxide
	I owest Resultat Disinfectant			Lowest Residual		
Da	Concentration at Remote	Emergency of Abnormal Operating Conditions: Repair of Maintenance	Dav	Disinfectani Concentration at Remote	C.	or Abnormal Operation Conditions; Repair or
of the	Number of Distribution	Work that Involves Taking Water System Components Out of	of the	Point in Distribution		yk that lovolves Taking Water System Components
Month	System, mg/l	Operation	Monta	System, mg/1.		Out of Operation
	1811		17	1.00		
3			18			
3	······		19			
4	\$161		20			
. 5			21			
<u> </u>	······································		22	1.30		
7	1 20	Cellected Bac - 1 camples	. 23	<u></u>		
8			24			
111	1 20		25	1.60		
	124		26	[
12			27			م کار روی پر ور پر مرب مار می ایند کار
13			20	1,20		
14			30	1,29		
15	1.10		31	 -		
16			1	Ł	1	

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Elisa Williams Printed or Typed Name C-14846

Signature and Date

License Number or Title

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MONTH : JULY

YEAR: 2008

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OPERATOR: E. Williams

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	TOTAL					
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMEN	ITS
PREVIOUS	107.200	19806	253169	<u>2</u> 13		A F
1	294,000	20062	253 207	10		1 -2
2						
З						
4	199.000	26214	253254	ي الا		A F
5						
6						
7	225,200	ti 350	293 300	12	Anc - 7'S	low
8						
9	103 01					
10	193,000	20549	293 307	1.2	are	ان. <i>علم</i>
11						
12	N			Margan i g		
13						
14	303,000	20808	25 3387	.		ew
15		10000	₩7 # ? B '}	1.1		
16 17	117 000	20904	253400	1.0		tw
18	113,000	<i>ww -{v</i> +	~20700	10		
19	di		· · · ·			
20	· · · · · · · · · · · ·			t	a ana a	
21	····					
22	313,000	21170	253451	1.3		100
23			- • •			
24						
25	202,000	21331	2>3492	10		En
26						
27			1			
28						
29	253,000	21544	255532	1-2		54
30						
31						

12, 202, 000



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT PONOT TREATMATER

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See page 2 for instructions.

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1. Ge	neral Information for	the Month/Year of: August 2008	· _ ·	,,,		
Conse	cutive System Name: C	rescent Heights			PWS Identificat	ion Number: 3480255
Conse	cutive System Type:	Community Non-Transfent Non-Community	Tran	stem Non-Community		n ya ta ta ana ana ana ana ana ana ana ana
Numb	er of Service Connection	ms at End of Month: 283	Total	Population Served at En	nd of Month: 991	Minada
Conse	scutive System Owner;	Utilities, Inc. Of Florida				
Conta	et Person: Patrick Flyn		Conta	et Person's l'itle: Regio	nal Director	
Conta	ct Person's Mailing Ade	lress; 200 Weathersfield Ave.	City:	Altamonte Springs	State: 1	7 Zip Code; 32714
Conta	et Person's Telephone 1	Number: 407-869-1919	Conta	et Person's Fax Number	r; 407-869-6961	
Conta	ct Person's E-Mail Add	ress: p.c.flynn/ajutilitiesinc-usa.com				
u n	ally Data for the Man	th/Year of: August 2008				
		Maintained In Distribution System: X Free Chlurine	<u> </u>	Combined Chlorine (Cl	lamminuel	Chlorine Dioxide
	Lawest Hestidual	Consideration of the constance of the constant		Lowest Residual		
	Disinformat			Disinfectant		
Day	Concentration at Remote	Emergency or Absormal Operating Conditions, Repair or Maintenance		Concentration at Remete		a Abnormal Operating Conditions, Repair or
of the Month	Point in Distribution System, mgd.	Work that Involves Taking Water System Components Out of Operation	of the Month	Point in Distribution System, mp/L	Maintenance Worl	k that Involves Taking Water System Components Out of Operation
1	1 20	Distributed Lead and Copper sample bottles	17	(143563), MIC (2		
2			1 18			
3			19		<u> </u>	and and any given in the second s
4	(19)	Collected Bac - T samples	20	1.09	<u> </u>	
5			21		[
6	100	Completed collection of Lead and Copper bottles, sent to Lab	22	1.00		annan an a
7			23			
8			24			
9			25	1 651		
te			26			
11			37			
12	1.09	Collected TTHMAIAAS's	28			
13			29			
14			30	1.40		
15	1.00		31			
			2			

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Dry illing 9-4-01 Elisa Williams C-14846 Printed or Typed Name License Number or Fille Signature and Date

MONTH : AUGUST YEAR: 2008

OPERATOR: E. Williams

	TOTAL				
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS	253,000	21544	253532	12	き
1	160,000	21688	253554	1-2	lows when dist a
2					
3					
4	208,000	21859	253591	0.9	BAC-T'S ON
5					
6	141,000	210 70	253021	1.0	conflution life on
7					
8					
9					
10					
11					
12	410.000	22296	253 705	1.0	TTHM/Itony Du
13					and an
14				4-1	
15	195,000	22453	253743	1-2	c.s
16					
17	200				
18					
19					
20	322,000	227 20	253.795	1.0	5.1
21				· · · · · · · · · · · · · · · · · · ·	
22	140,000	22844	253 514	1.0	53
23					
24					
25	137. 600	23965	253527	1.2	e vé
26					
27					
28					
29					
30	364,200	23283	253361	ر ۱	~
31					
			<u> </u>		



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions, FILE COPY L. General Information for the Month/Year of: September 2008 Consecutive System Name: Crescent Heights PWS Identification Number: 3480355 Consecutive System Type: X Community Non-Transfert Non-Community Transient Non-Community Number of Service Connections at End of Month: 283 Total Population Served at End of Month: 991 Consecutive System Owner: Utilities, Inc. Of Florida Contact Person: Patrick Flynn Contact Person's Title: Regional Director Contact Person's Mailing Address: 200 Weathersfield Ave. City: Altamonte Springs State: FI Zip Code: 3271 Contact Person's Telephone Number: 407-869-1919 Contact Person's Fax Number: 407-869-6961 Contact Person's E-Mail Address: p.c.flynn/autilitiesinc-usa.com

II. Daily Data for the Month/Year of: September 2008 Type of Disinfectant Residual Maintained in Distribution System: S Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide Lowest Residual Lowest Residual Disinfectura Disinfectant Concentration at Remote Emergency or Abnormal Operating Conditions: Repair or Maintenance Dav Day Concentration at Remote Emergency or Almornal Operating Conditions, Repair or of the Point in Distribution Work that Involves Taking Water System Components Out of of the Point in Distribution Maintenance Work that Involves Taking Water System Components Month System mgl. Operation Month System, mg/L Find of Degalium 1 17 7 1.20 18 3 19 1.00 4 1.00 20 4 21 ű. 22 1.10 1 23 8 1.10 Collected Bac - T samples 24 Q 25 1.10 10 26 11 27 12 1.69 28 13 29 1 10 14 30 15 31 16 1.00

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Sincillions 10/5/05

Elisa Williams

<u>C-14846</u>

Signature and Date

Printed or Typed Name

License Number of Title

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UEP Form (21-555-50034) Diagona August 28-2003

MONTH : SEPTEMBER YEAR : 2008 OPERATOR: E. Williams

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	TOTAL				
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS	305,000	232 39	253 861	1-0	ten
1					
2	133,000	23359	253 8 75	1.2	2
3					
4	113,000	23456	253890	1.0	
5		<u> </u>			
6					
7	·				
8	252,000	23661	253937	1.1	BAC-T'S OU
9					
10					
11					
12	244,000	23564	253 978	1.0	<i>a</i> i
13					
14					
15		<u> </u>			
16	286,000	24035	254040	1.0	<u>న</u>
17					
18					
19	182.000	24237	23 1075	10	لحستنا
20					
21					
22	218,000	24406	254122		<u>tau</u>
23					
24					
25	172.000	20 952	254143	<i>2</i> . a	
26					
27					
28					
29	292,500	24775	254217	ti k	tri
30					Management and the state of the
31					



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

I. Ge	neral Information for	the Month/Year of: October 2008				
Conse	cutive System Name: C	rescent Heights			PWS Identification Nur	nber: 3480255
Conse	cutive System Type:	Community Non-Transient Non-Community	Tran	sient Non-Community		
Numb	er af Service Connectie	uis at End of Month; 283	Total	Population Served at Er	nd of Month: 991	
Conse	cutive System Owner: (Ailhies, Inc. Of Florida				
Conta	et Person: Patrick Flynt		Conta	et Person's Title: Regio	nal Director	
Conta	et Person's Mailing Ada	iress: 200 Weathersfield Ave.	City:	Altamonte Springs	State; Fl	Zip Code: 32714
	et Person's Telephone N		Conta	et Person's Fax Number	- 407-869-6961	
		ress: p.c.flynn/autilitiesinc-usa.com				
	anna an					
		h/Year of: October 2008		0 11 FOR 1 1		A
17be	of Dismiectant Residua Loves Residual	Maintained in Distribution System: 🛛 Free Chlori		Combined Chlorine (Cl	iloramines)	orine Dioxide
	i owest Residuat Disuffectant			Disinfectant		
12m	Concentration of Remote	Energency or Abnormal Operating Conditions; Repair or Maintenan	er Day	Concentration at Remote	Emergency or Abnorn	nal Operating Conditions; Repair or
of the	Point in Distribution	Work that Involves Taking Water System Components Out of	of the	Point in Distribution		olves Taking Water System Components
Month	System, mg/l	Operation	Month	System, mg/1.	0	ut of Operation
<u> </u>		armanyaya a a a a a a a a a a a a a a a a a	17	1.30		
. :	1 (N)		18			
3			19	l		· · · · · · · · · · · · · · · · · · ·
-4			20	1.20		
5			21			
6			22			
7	1:Mi	Collected Bac - T samples	23			
8			24	1.20		
9			25			
10	1 30		26			
11			27	1.20		
12			28			
B	1.10		29			
14			30	1.20		
15			31			
16			1			

HI. Certification by Authorized Representative Lam duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

illing	20 31 62	Elisa Williams	C-14846
Signature and Date		Printed or Typed Name	License Number or Title

MONTH : OCTOBER YEAR : 2008

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DATE	TOTAL GALLONS	2" METER	6" METER	REMOTE	COMMENTS
		24775	294217	1.1	ENU
PREVIOUS	Ph 7 2 2 1 P A 4	29113			
1 2	194 000	24923	254250	1.0	AIF-
3	181,000		2372.70		
4					
5					
6					
7	354,000	25266	254321	1-3	BAC-7'S CO
8					
9					
10	205,000	25371	254361	1.3	ل م
11					
12					
13	200,000	25538	254394	<u>, 101</u>	tu
14					
15				·	
16				·	
17	227.000	25736	294423	1.3	ित
18					
19					
20	201,000	25904	254456	1-2	بري .
21			j		
22					
23		<u></u>			
24	237,000	16108	254491	1.2	<u></u>
25		<u> </u>	[
26					
27	184.000	26265	254515	1.2	C h
28				<u> </u>	
29					
30	179,000	26422	254535	1.2	b b b c b c b c b c b c c b c c c c c c c c c c
31			<u> </u>	1	



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DONOT TREAT WATER

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See page 2 for instructions,

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I. Ge	neral information for	the Month/Year of: November 2008				
Conse	conive System Name: L	rescent fleights			PWS Identificat	tion Number: 3480255
Conse	settive System Type:	Commonity Non-Transient Non-Community	Tran	sient Non-Community		
Numb	er of Service Connectio	ms at End of Month: 283	Total	Population Served at E	nd of Month: 991	
Conse	cutive System Owner:	Utilnies. Inc. Of Florida				
Conta	et Person: Patrick Flyn		Conta	et Person's Title: Regio	nal Director	
Conta	et Person's Mailing Ad	dress; 200 Weathersfield Ave.	City:	Altamonte Springs	State:	FI Zip Code: 32714
		Sunder: 107-869-1919	Conta	et Person's Fax Number	r: 407-869-6961	
		ress: p.e.flynniðutilitiesinc-usa.com				
H. D	aily Data for the Moa	th/Year of: November 2008				
		d Maintained in Distribution System: 🛛 🕅 Free Chloring	П	Combined Chlorine (Cl	iloramines)	Chlorine Dioxide
	Fonest Revulsal		1	Lourst Roidual	[
	Disinfectant			Disinfectant		
ास्क ल का	Concentration of Remark: Romt in Distribution	Emergency or Abrustinal Operating Conditions: Repair or Maintenarco Work that Involves Taking Water System Competents Out of	: Day of the	Concentration at Remote Poort in Distribution		or Abnormal Operating Conditions; Repair or rk that Involves Taking Water System Components
Munida	अज्ञरताः १६२	Operation	Month	System, mg/1.	WARDELLAPIC, UU	Out of Operation
L I			17	1.30		
7			18		1	
i i			19			
4	1 20	Collected Hac + I samples	20	1.30		
÷			21			
6	1.20		22			
7			23			
×			24	1 20	[
4			25			
10			26			
11	1.20		27			
12			28	1 20		
13			- 29			
11	i in		30			
15			31		[
in					• • • • • • • • • • • • • • • • • • • •	

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Elisa Williams

C-14846

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MONTH :NOVEMBER YEAR : 2008 OPERATOR: E. Williams

	TOTAL				
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS	177,000	20422	244538	1.2	ۍ ^ر ۲
2					
3					
4	328.000	246 98	264 5.10		BAC. T'S B
5					
6	122.000	24803	294007	/~2	t:-
7					
8					
9				, 	
10					
11	295,000	27055	2544450	1.2	67
12				(
13					
-14	149.000	27190	254664	1.3	~
15					·
16		1			
17	144,000	27321	354677	1.3	6
18					
19		-			
20	174.000	27485	254689	1:3	<u>b-</u>
21					
22					
23					
24	217,000	27051	294710	12	<u> </u>
25					
25					
27					
28	268,000	27930	スダイウスタ	12	<u>~</u>
29					
30					
31					

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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1. Ger	ieral Information for	the Month/Year of: December 2008				
Conser	otive System Name: C	rescent Heights			PWS Identification Nun	пьсг. 3480255
Consec	outive System Type:	Community Non-Transfert Non-Community	🗌 l'ran	sient Non-Community		
Numb	er of Service Connectie	us at End of Month: 283	Total	Population Served at E	nd of Month: 991	
Conser	cutive System Owner: 1	utilities, Inc. Of Florida				
Contac	t Person: Patrick Flynr		Conta	et Person's Title: Regio	nal Director	
Contac	a Person's Mailing Add	lress: 200 Weathersfield Ave.	City:	Altamonte Springs	State: Fl	Zip Code: 32714
Contar	a Person's Telephone M	umber: 107-869-1919	Conta	et Person's Fax Number	r: 407-869-6961	
Conta	a Person's E-Mail Add	ress: p.c. Aymodatilitiesine-usa.com		*2#::*		
II. Da	dly Data for the Mont	th/Year of: December 2008				
		I Maintained in Distribution System: 🛛 Free Chlorine		Combined Chlorine (Cl	loramines) Chlo	rine Dioxide
	Limest Rendual			Lowest Residual		
	ih-miccant			Disinfectant		and the second second second second
1).ų vitis	Concentrations at Repose Exact in Distribution	I mergeney of Abustinul Operating Louditions, Repair or Muntenaper Work that hypotypes Faking Water Nystern Components Out of	Day of the	Concentration at Remote Point in Distribution		ed Operating Conditions: Repair or olves Taking Water System Components
Vagala	Malen, Ing 1	(Prezision	Month	System mg/l.		ut of Operation
	1.20	**************************************	17			
2			18	1.30		
3			19			
4			20			
•	i Mi		21			
u			22	1.10		
			23			
×	N/8. 3.4		24			
"	L #1	Collected Ras - Examples	25			
10			26	1.10		
II	1 80		27			
12			28			
13			29	1.20		
13			30			
15	L.34		31			
lä						

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

the first and a start of	Elisa Willianis	C-14846
Signature and Date	Printed or Typed Name	License Number or Title

MONTH :DECEMBER YEAR : 2008

	TOTAL		OI MOTOD	DEMOTE	CONNENTS
DATE	GALLONS	2" METER	6" METER	REMOTE	COMMENTS
PREVIOUS		29930	ļ	1-3	
1	124,000	· · · · · · · · · · · · · · · · · · ·	334754	1-7	
2					
3					
4	229.000	28242	15-1770	1. 3	
5 6		~ 52.47			
7		-			
8					
9	197,000	25415	254794	13	BAL. 7'5 6
10					
11	104.000	28512	294503	13	C.
12	·····				
13					
14					
15	202 000	29697	25482.0	i.Z	R.
16	*				
17					
18	159,000	18841	254834	1.3	t
19					
20					
21					<u></u>
22	R27.000	29044	254853	1.1	
23					
24					
25					
26	217.000	24233	254556	1-1	2
27					
28	1.4.	4020			
29	193.000	29395	254917	1.2	ŧ,
30					

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

See page 2 for instructions.

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1. Ge	aeral information for	the Month/Year of	6: January 2007				
Conse	Consecutive System Name: Davis Shores PWS Identification Number: 3480372					mber: 3480272	
Conse	Consecutive System Type: Community Non-Transient Non-Community				nsient Non-Community		
	er of Service Connection			Total	Population Served at E	ad of Month: 154	
Conse	cutive System Owner: I	Itilinies, Inc. Of Flo	rida	-			
	et Person: Patrick Flynt			Conta	et Person's Title: Regio	nal Director	
Conta	et Person's Mailing Add	fress: 200 Weathers	field Ave.	City:	Altamonte Springs	State: Fl	Zip Code: 32714
	ct Person's Telephone ?			Conta	et Person's Fax Numbe	r: 407-869-6961	
Conta	ct Person's E-Mail Add	ress: p.c.flynn@util	itiesine-usa.com				
	aily Uata for the Mont	hovear oit Janua	iry 2007		Cambins of Chilanders (199	Marine A Close	
1 spe	of Disinfectant Residua Lowest Residual	i Maimaineo in Disi	tribution System: X Free Chlorin	ˤ╷╵┙	Combined Chlorine (Cl	ikiraininesi Li Chl	orine Dioxide
	Disinfectant				Disinfectant		
Day	Concentration at Remote		nal Operating Conditions; Repair or Maintenand		Concentration at Remote	Emergency or Abnor	nal Operating Constitution, Repair or
of the	Point in Distribution	Work that Involve	es Taking Water System Components Out of	of the	Point in Distribution	Motolenance Wive that Inv	elves Taking Water Stytem Components
Month	System, mg/L		Operation	Month 17	System, mg/L	()	hat of Operation
	_				1.7	· · · · · · · · · · · · · · · · · · ·	
	1.4	<u> </u>		18			
<u> </u>	<u> </u>	 		10	<u></u>		
	1.3			211			
<u>⊢</u> ≟_				21			
6					1.8		
		0					
	<u> </u>	BACT'S					
4				25	LI		
10	ļ				<u> </u>		
11	1.3			27			
12		·					میں ان بار ان اس میں بیان کا جارہ ہے۔ میں ان بار ان میں میں بیان کا جارہ ہے۔
13	<u> </u>				1.8		
14				30			
15	1.4			1	l	L	
16	1	1.4					

III. Certification by Authorized Representative

1 am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

1-31-07

Allan Finch

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

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FILE COPY

(PEP Form E3-555 90014) Effective Acryon 24, 2003

DAVIS SHORES PWS: 3480272

MONTH: Jan. YEAR: 2003 OPERATOR: Allan Finch C-7506

	DATE	TOTAL GALLONS	METER	REMOTE	COMMENTS
Ľ	PREVIOUS		44345	1.4	CONNENTS
			in constant and a second s	an a	
	2 3	43,000	44388	1.4	n and the second s
	4 5	16,000	444 04	1.3	A.F.
	5 6 7	na in an	 A state of the sta	n a second de la constante de la c	· · · · · · · · · · · · · · · · · · ·
	8	38,000	44442	1. 4	BACT'S A.F.
	10 11 12	35,000	44477	1,3	A.E.
1	13 14	 A state of the sta	• • • • • • • • • • • • • • • • • • •	на на так на пара – у на прети – у на Малант на так у прети – и р	аналан алан алан алан алан алан алан ал
	15 16	40,000	44517	1.4	
	18	22,000	44539	1,4	and the second
	19 20	. З сописание социальных ск	Stangener kop om en og er pol		 The statement is a second statement of the second statement of t
	21 22	66,000	4460 S	1.8	
	23 24			an a	ан таланан талан тала 19 талан т
	26	20,000	44625	.1.7	H.E.
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	29 30 31	30,000	44655	/. \$	the for
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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT POINT TREATWATER

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See page 2 for instructions.

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1. General Information for the Month Year of: February 2007					
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272				
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community				
Number of Service Connections at End of Month: 44	Total Population Served at End of Month: 154				
Consecutive System Owner: Utilities, Inc. Of Florida	аналан алан алан алан алан алан алан ал				
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director				
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: Fl Zip Code: 32714				
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number, 407-869-6961				
Contact Person's E-Mail Address: p.c. flynr@utilitiesinc-usa.com					

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H. D	If. Daily Data for the Month Year of: February 2007						
Type	Type of Disinfectant Residual Maintained in Distribution System: XI Free Chlorine Combined Chlorine (Chlorines) Chlorine Dioxide						
Day of the	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Disinfoctant Concentration at Remote Point in Distribution System, mg/L		ncy or Abnormal Operating Conditions, Repair or Work that Involves Taking Water System Components Out of Operation	
1	6		17				
2							
3			19				
+			20	1.7			
5			21				
6			22	1.4			
T	1.0		23		L		
8			24		L		
9	1.0		25				
10			26	1.2			
11			27		L		
12			28				
11	1.5	BACT'S	29				
14			30				
15			31				
16	1.5]				

III. Certification by Anthonized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

5 00. Tru 34.07

Allar Finch Kathy Sill tor Printed or Typed Name

C-7806 C-13044

Signature and Date

Page 1

License Number or Title

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CEP Form 82-555 900(4) Effective August 26, 2003

DAVIS SHORES PWS: 3480272

MONTH: Feb. YEAR: 2007 OPERATOR: Allan Finch C-7806

DATE	TOTAL GALLONS		REMOTE	COMMENTS
PREVIOUS		44655	1.8	目的主义是否是特殊法法和
1 2 3	23000	44678		#.5. { } }
4 5 6	an a marana an	nd portfamily in the state of the last is in more many in state day.	an faith an Martin go an	
7	45,000	44723	1.0	<u>az</u>
9 10 11	12,000	44735	1.0	az
12 13 14 15	31,000	44766	1.5	BACT'S A.F
15 16 17 18	22,000	44788	1. 8	It JF.
19 20 21 -	30,000	44818	1.7	p.E.
22 23 24	19,000	44837	<u></u>	<u>~, F</u> ,
25 26 27 28 28	51,000	44888		0.Z
29 30 31				

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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L. General Information for the Month/Vear of: March 2007		······			
Consecutive System Name: Davis Shores	PWS Identification Number, 3480272				
Consecutive System Type: 🛛 Community 🗌 Non-Transient Non-Community	Transient Non-Community				
Number of Service Connections at End of Month: 44	Total Population Served at End of Month: 154				
Consecutive System Owner: Utilities, Inc. Of Florida					
Contact Person: Patrick Flyna	Contact Person's Title: Regional Director				
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs	State: Fl	Zip Code: 32714		
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961				
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com					

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H. D.	H. Daily Data for the Month's ear of: March 2007					
Type	of Disinfectant Residual	Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Ch	loramines)	Chlorine Dioxide
Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	the	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergenc Maintenance W	oy or Almormal Operating Conditions: Repair or York that Involves Taking Water System Components Out of Operation
1			17			
2	i.2		18			
3			19	1.2		
+			20			
5	1.0		21			
6			22	1.3		
7			23			
8	1.2		24			
9			25			
10			26	1.7_		
11			27			
12			28			
13	1.6	BACT'S	29	1.4		
14			30			
15	1.3		31			
16						

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

4-2-07 hature and Date

Allan Finch

C-7806

Printed or Typed Name

License Number or Title

DEP Form 02-555 \$00(4) Electric August 28, 2021

DAVIS SHORES PWS: 3480272

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MONTH: MARCH YEAR: 2007

OPERATOR: ALEXANDER CORENZO C-13756

DATE	TOTAL GALLONS	METER READ	REMOTE	COMMENTS
PREVIOUS		44888		a2
1.	antinente gentre statute de la constate de la const		ning, street, soomaaning, streetworger,	
2	44,000	44932	1.2	az
3	n - The TRANS AND	nne e nagannya ^{na ma} také téjépése (alapaté _{s a} jahu anan sa ana s	ennen 11. all Mitteren och Bregern V. 123 Miljøre	ale, for allow and strangeneous allow an allow and all all the standards and all all all all all all all all all
4	C.I.I	111321		an de senare la composition de la compo No de la composition d
D	54,000	44736	1.0	47
7) 		ан дараан дага талан талан талан тарат талар талар Талар
5 6 7 8	52,000	45038	1.2	<u><u><u>8</u></u><u>3</u></u>
9		te Manger al Laure Westernellin an an Andrea State Conservation of the State of the	1999 () 3 3 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Anne for a second Biological Handbooks, secondar 19 and
10				
11	1999-1999-1999-1999-1999-1999-1999-199	an a		n a Mar) sa mananana manana manana an ang ka manaka manaka manana manana manana manana sa manana sa manana sa m
12	1	n ann an an Arlanda an Anna an	ana ana amin'ny faritr'o amin'ny faritr'o amin'ny faritr'o amin'ny faritr'o amin'ny faritr'o amin'ny faritr'o a	ennen toenkaan periodaan ja ar
13	66,000	45104	1.6	BACT'S H.F.
14 15	20 800	45228	1.3	A.F.
16	20,000	12 700		
17			17. (ME (1994), ME (19. 1994), MA (19	ner annan 1997 (1996) (1996) (1996) (1996) (1997) - a' annan ann an 1997 (1996) (1997) (1997) (1996) (199
18	an an an Anna a	ang na ang nga ka		
19	53,000	45181	1.2	<u> </u>
20	- 	ik a r. M. (Mill an array of a straight and a straight a	anderse a well bight startedays, means an	
21	ann bha a mha a sann ann a' chair an			
22	40,000	45221	1.3	AE
23	an and a second for the second se	anna - 2001 gir allandi. Ar musici samaa waxaa waxaa saacaa wa	n na ann an ann an Armann a san Shalana, 1945, ann a ba a san	s Garan (an car an calanana ana a cara a 1996). Il <mark>1970 (1996) and a calandar sana ana ana ang ang ang ana ang ang</mark> Garan (1997)
24 25	. <u>6 1 . 112</u>	, which we use the second second with the training of the second se	و ، بین ، و مو	nan in tagan na man ar 1 - Bro Mayo, ang ya ng mang na
26	67,000	45288	1.2	A,F
27	a an	a an Annala amit 19 Mina an		na sense en mente a la sense a la sense a la sense de la della digente de la della d
28	Types and an underson some of the first of the sector of t	• • • • • • • • • • • • • • • • • • •	1.1.20 r i 1.30 k i 1.4 Annual o 1.400 km i 1.40 km i	Menana Menerik Meterik Baka, op an oriente som
29	45,000	45333	_1.4	H.F.
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31		1		



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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I. General Information for the Month's car dr. April 2007				
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272			
Consecutive System Type: 🛛 Community 🗌 Non-Transient Non-Community	Transient Non-Community			
Number of Service Connections at End of Month: 44	Total Population Served at End of Month, 154			
Consecutive System Owner: Utilities, Inc. Of Florida				
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director			
Contact Person's Mailing Address: 200 Weathersfield Ave	City: Altamonte Springs State: FI Zip Code: 32714			
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961			
Contact Person's E-Mail Address: p.c.flyrm@utilitiesinc-usa.com				

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11. D.	H. Daily Data for the Month/Vear of: April 2007							
Type	Type of Disinfectant Residual Maintained in Distribution System: Kree Chlorine Combined Chlorine (Chloramines)							
Day of	-				Jonesi Residual Disinfectant Concentration	Emergency	or Alexand Oversting Conditions, Repair or	
the	at Kennie Point in	Emergency in Abnormal Operating Conditions; R	quir or Maintenance	the	al Remote Point in	Maintenance Wo	rk that Involves Taking Water System Components	
Month	Distribution System, mp/1,	Work that Involves Taking Water System Compon	cost Out of Operation	-	Distribution System, mgA.		Out of Operation	
				17				
2				18				
3	1.2	BACT'S		19		_		
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8				24		the and the second s		
9	1.5			25	1,2			
10				26		<u></u>		
11				27	1.4			
12	1.3			28				
13				29				
14				30	1,6			
15				31				
16	1.1							

III. Certification by Authorized Representative III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

5-1-07

Allan Finch

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

CEP Form 62-066 900(4) Effective August 28, 2003 Page 1

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DAVIS SHORES PWS: 3480272

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MONTH: April YEAR: 2007

OPERATOR: Allan Finch

	TOTAL	METER		
DATE	GALLONS	READ	REMOTE	COMMENTS
PREVIOUS		45333	· · · ·	
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3	82,000	45415	1.2	angen ander der a Mall 1998 1994 mehr mende mende mehr einen ange traks ander prist ander prist an greger ander
4	02,000	12112	1.6	BACT'S AF.
5	36,000	45451	1.4	ана на мара 1963 (Мара Боррания у на домака и на кака на мара у кара (Средно умбала, кого на учи и на кака и на При политика и при станции и политика и полити
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8		1991 (M. / M. Marco		аналаран талан тара тара 1966 (К.), - ок
	69,000	45517	1.3	A.F.
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13	39,000	45556	1.3	
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16	53,000	45609	1.4	17.F.
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19	n offer dis consummer within the first of the procession distance is a subscript of the second		-	nen sen an 1985 - 1995
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21 22		and surger searches are hard a surger strange and the surger	and a subscription of the	an a dipante na fagala tanàna ang ang ang ang ang ang ang ang ang a
22	eta dante - dan - como - dan contrato concentrato mante - mais - ong dan dan dan	an na parta na manana manana manana na na 111 jalaha madarada da ana	n namena nananan namena nana nana nana n	араланан англаан тоо тоо тоор 1969 жилжилийн иминийн ийн ин тоо тоо тоо тоо тоо тоо тоо тоо тоо то
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27	24,000	45732		A.F
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30	42,000	45774	1.1.	Hur.
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See page 2 for instructions.

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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Consecutive System Name: Davis Shores	PWS Identification Number: 3480272			
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community			
Number of Service Connections at End of Month; 44	Total Population Served at End of Month: 154			
Consecutive System Owner: Utilities, Inc. Of Florida				
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director			
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714			
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961			
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com				

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II. Daily Data for the Month/year of: May 2007						
Type	of Disinfectant Residua	I Maintained in Distribution System: 🛛 🔀 Free Chlorine		Combined Chlorine (Cl	hloramines) Chlorine Dioxide	
	Lowest Residual			Lanvest Residual		
	Disinfectant		1	Disinfectan		
Dav	Concentration at Remote	Emergency or Absormal Operating Conditions; Repair or Maintenance	Day	Concentration at Remote	Emergency or Abnormal Operating Conditions, Repair or	
of the	Point in Distribution	Work that Involves Taking Water System Components Out of	of the	Point in Distribution	Maintenance Work that Involves Taking Water System Components	
Month	System, mg/l.	Operation	Manih	System, mg/l.	Out of Operation	
			17	1,4		
2			18			
3	1.3		19			
4			20			
3			21	1.3		
6	······································		22			
		BACT'S	23			
			-			
8			24	1.6		
9			25			
10	1.3		26			
11			27			
12			28	1.4		
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14	1.4		30			
15	<u>Li 7</u>		31	17		
	· · · · · · · · · · · · · · · · · · ·		1 31			
16			1			

111. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

6-1 6-1-07

Allan Finch

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

DEP Form 62-655 500(4) Effective August 25 2003 Page 1

DAVIS SHORES PWS: 3480272

MONTH: May YEAR: 2007 OPERATOR: Allan Finch C-7806

DATE	TOTAL GALLONS	METER	REMOTE	COMM	ENTS
PREVIOUS		พร าน	1.4		
1 2 3	37,000	458 1	1.3	Martin and a second second Anti-particular second second second second second second second second second second second second second second second second	A.E.
4 5 6					nter angle e patiente e taget e sage a patiente de la company de la compa
7 8 9	45,000	45859		BACT'S	A.F.
10 11 12 13	23,000	<u>45882</u>	1.3		A.F.
14 15 16	62,000	45944	1.4		A.F.
17 18 19 20	42,000	45986	<u></u>		*,F,
21 22 23	57,000	46043	1,3		<u>v.</u> £
24 25 26 27	42,000	46085	1.6		
28 29 30	53,000 64,000	46/38	1.4		<u>A.F.</u> A.F.
31	W1,000	46202	1.3		11.07.



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

See page 2 for instructions.

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FILE COPY

1. General Information for the Month's car and June 2007					
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272				
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community				
Number of Service Connections at End of Month: 44	Total Population Served at End of Month: 154				
Consecutive System Owner: Utilities, Inc. Of Florida					
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director				
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: Fl Zip Code: 32714				
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961				
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com					

[], D:	J. Daily Data for the Mouth Year of May 2007									
Type	of Disinfectant Residua	Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Ch	hloramines)	Chlorine Dioxide				
0	Lowest Residual Disinfectant Concentration at Remote	Energency or Abnormal Operating Conditions; Repair or Maintenance	Dav.	Lowest Residual Disinfectant Concentration at Remote	E	or Abnormal Operating Conditions, Repair or				
Day of the	Point in Distribution	Work that Involves Taking Water System Components Out of	of the	Point in Distribution	Maintenance Wo	rk that Involves Taking Water System Components				
Month	System mg/L	Operation	Month	System, mg/L		Out of Operation				
1			17							
2			18	1.4						
3			19							
4	1.3		20							
5			21	1.3						
6			22							
7	1.4	BACT'S	23							
8			24							
9			25							
10			26							
11	1.3		27	1.1						
12			28							
13			29	1.2						
14	1.2		30							
15			31							
16										

III. Certification by Anthonized Representative

7-3-07

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Allan Finch

<u>C-7806</u>

Signature and Date

Printed or Typed Name

License Number or Title

DEP Form 62-555 100(4) Effective August 28, 2003 621

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MONTH: June YEAR: 2007 OPERATOR: Allan Finch C-7906 * 6 8 2 TOTAL METER 3.24 DATE GALLONS READ REMOTE COMMENTS PREVIOUS 46202 \$\$1,3 1 2 3 46244 42,000 1.3 A.F. 5 6 21,000 46265 BALT'S 7 1.4 A.F. 8 9 10 11 42,000 46307 1.3 A.F. 12 13 14 19,000 46326 H.F. 1.2 i 15 16 17 18 44,000 46370 1.4 A.F. 19 20 21 35,000 46405 n.F. 1.3 22 23 24 25 ig 26 🖄 64,000 46469 27 1.1 A.F. 28 16,000 46485 29 1.2 A.F. 30 31



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

I. Gei	neral Information for	the Month/Year of: July 2007				
Conse	cutive System Name: D	avis Shones			PWS Identification Nu	mber: 3480272
Conse	cutive System Type:	Community Non-Transient Non-Community	🗌 Tran	isient Non-Community		
Numb	er of Service Connectio	ns at End of Month; 44	Total	Population Served at E	nd of Month: 154	
Conse	cutive System Owner: I	Juilities, Inc. Of Florida				
Conta	et Person: Patrick Flynn		Conta	et Person's Title: Regio	nal Director	
Conta	et Person's Mailing Add	ress; 200 Weathersfield Ave.	City:	Altamonte Springs	State: Fl	Zip Code: 32714
Conta	et Person's Telephone N	lumber: 407-869-1919		et Person's Fax Number	r: 407-869-6961	
Conta	et Person's E-Mail Add	ress: p.c.flynn@ufilitiesine-usa.com				
11. D:	illy Data for the Mont	h/Year of: May 2007	<u> </u>	,		
		Maintained in Distribution System: 🛛 Free Chlorine		Combined Chlorine (Cl	nloramines) Chi	loring Dioxide
	Linkest Residual		1	Lowest Residual		
1245	Disinfectant Concentration at Remate	Emergency or Abitomial Operating Conditions; Repair or Maintenance	Day	Disinfectani Concentration at Remote	ť	
ei the	Pond in Usstribution	Work that Involves Taking Water System Components Uni of	of the	Point in Distribution		mal Operating Conditions; Repair or volves Taking Water System Components
Month	System mg/l	Operation	Month	System, mg/l.		Der of Operativa
1			17			
2	+2-13		18			
3			19			
1			20	1,2		
. 5			21			
6	<u>]. 1</u>		22			
1			23	1.4		
8			24			
ŝj			25			
10			26			······································
11	1,4	BACT'S	27			
12			28			
13	1.3		29			·
14			30	13		
15			31			
16						<u> </u>

III. Certification by Authorized Representative family authorized to sign this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

 ΔC 1.01

Signature and Date

Allan Finch Printed or Typed Name License Number or Title

DEP Form 62-166 (CQ 4) Efficient August 28 2005



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MONTH: July YEAR: 2007 OPERATOR: Allan Finch C-7506

DATE	TOTAL	METER		
DATE PREVIOUS	GALLONS	READ 46485	REMOTE	COMMENTS
1		4640.1	1.2	
	32,000	46517	13	A.F.
2 3			<u> </u>	/T//**
4	· ·			
5				
6	St, and	46553	1.4	A.F.
7		,		
8				
9		х ·		
10	an a	111 . C2		0
11 12	55,000	46608	1.4	BACT'S A.F.
13	17.000	46625	1,3	· · · · · · · · · · · · · · · · · · ·
14	17,000		. 4	れよう
15		h u .		
16	25,000	46650	1.4	H.F.
17				
18	مربع بالعماد معرفة معمود بر	 	۰	
19	الم الم الم الم الم الم الم	line e composito d	·· w	
20	33,000	46683	1.2	A.E
21		i i		
22		11 708	• • •	
23 24	25,000	44105	1.4	K.F.
25				
26				
27	29,000	46737	1,1	H.F.
28	· · · · ·	6 W 1 - M 1		
29	1 			A.F
30	21,000	46758 .	1.3	A.F
31				



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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I. Get	icral Information for	the Month Year of: August 2007					
Conse	cutive System Name: D				PWS Identification	Number: 3480272	
	Consecutive System Type: Community Non-Transient Non-Community Transient Non-Community						
	the second s	ns at End of Month: 44	Total	Population Served at E	nd of Month: 154		
Conse	cutive System Owner: L	Itilities, Inc. Of Florida					
	t Person: Patrick Flynn			ct Person's Title: Regio			
Contac	t Person's Mailing Add	Iress: 200 Weathersfield Ave.		Altamonte Springs	State; FI	Zip Code: 32714	
Contac	a Person's Telephone N	lumber: 407-869-1919	Conta	ct Person's Fax Numbe	r: 407-869-6961		
Contai	et Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com	·····				
	als flath for the Mont	b/ycar of: May 2007					
		Maintained in Distribution System: SFree Chloring		Combined Chlorine (C	hloramines)	Chlorine Dioxide	
	Lowest Residual			Lowest Residual	1 ·····		
	Disinfectant	and the set of the state of the	D	Disinfectant			
Day of the	Concentration at Remote Fount in Distribution	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that layolves Taking Water System Components Out of	Day of the	Concentration at Remote Point in Distribution		normal Operating Conditions; Repair or at Involves Taking Water System Components	
Month	System mg/L	Operation	Month	System. mg/1.		Out of Operation	
			17	+.3			
2	1.4		18				
3			19				
4			20				
5			21	1.3	Bost Wester - Bo	achelos presenter replaced	
6	1.5		22	1.5	Boil Water		
7			23		Boil Water	1:6++d	
Ř			24	1.5			
9	1.4	BACT'S	25				
10			26				
11			27	16			
12			28				
13	1.6		29				
14			30	1.5			
15			31				
16	1.4						

H. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

-3-07

Allan Finch



ienature and Date

Printed or Typed Name

License Number or Title

Leal

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DEP Form 62-555 900(4) Effective Aspent 29, 2003

DAV PWS

VIS SHORE S: 3480272		Y	DNTH: A. EAR: 2.84 RATOR:		C-7806
	TOTAL	METER			
DATE	GALLONS	READ	REMOTE		NTS
PREVIOUS	5	46758	1.3		
1					
2	30,000	46788	1.4		A.F.
3		1	I.	\$ 	
4		I	ŧ		
5 6	7.1			1 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -	
7	37,000	46822	1.5		A.E.
8	and the second second second	• • •			
9		46842		Au and	
10	20,000	7607-	· 2.7	DACIS	A.F.
11					
12	· ··				
13	46,000	५६९४४	LC	2	A.F.
14			and the second s		77.00
15					
16	33,000	46921	14		(ne
17					
18		1			
19 20		5. 6			
20	1	110000		Back flow prevent Boil Water BACT	er replayed
22	67,000	76700	1.3		
23			1, 2	Boil When BACT	
24	25,000	47013	1.5	Recard Boil War	
25	~ , ~ ~		A St. Lat.		m.F.
26					
27	33,000	47046	1.4		A,Fr
28			,		10 14.4
29					
30	2.2,000	47065	1.5		AF
31					



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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I. Ge	neral Information for	the Month/Year of: September 2007				·		
	Consecutive System Name: Davis Shores PWS Identification Number; 3480272							
Conse	cutive System Type:	Community Non-Transient Non-Community		sient Non-Community				
		ons at End of Month: 44	Total	Population Served at Eu	nd of Month: 15			
Conse	cutive System Owner:	Utilities, Inc. Of Florida						
Conta	ct Person: Patrick Flyn	1		et Person's Title: Region	nal Director			
Contu	et Person's Mailing Add	iress: 200 Weatherstield Avc.		Altamonte Springs	State:			
Conta	ct Person's Telephone ?	lumber: 407-869-1919	Conta	et Person's Fax Number	- 407-869-6961			
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com						
11 0	aits Data for the Mon	h/Year of: May 2007						
		Maintained in Distribution System: S Free Chlorine	T	Combined Chlorine (Ct	loramines)	Chlorine Dioxide		
Same -		Contraction of Management of Mente		Lowest Residual				
	Fight be table Month CCLARE coportion		N.C.:	Disinfactant	2010			
Day	Concentration at Remote Point in Distribution	Emergency of Abnormal Operating Conditions: Repair of Maintenance Work that Involves Taking Water System Components Out of	Duy of the	Concentration at Remote		or Abnormal Operating Conditions; Repair or self that Involves Taking Water System Components		
Month	System, mg/L	Work that Hittaryes Lasing Water System Components (An or Operation	Month	System, mg/1:		Out of Oceration		
MAR			2.17.	1.4				
(1 12)			97 18 3					
111	1.4		19					
1.30			20					
1.5 M			: 2I∰	1.6				
6 6			22					
1	1.4	BACT'S	23					
1. S.			24	1.6				
079 z 1			25					
10	1.6		226					
運動競			27-					
12			2#	1.4				
13 is			29			The second s		
2 112	1.5		30					
×)\$			31					
12			1					

HI. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

10-1-07 ynce

Signature and Date

Allan Finch Printed or Typed Name C-7806

License Number or Title

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DEP Form 02-565 900(4) EBective August 28, 7003

'IS SHORES : 3480272		YE	NTH: 5-5 AR: 2007 ATOR: 1411	stember Ion Finch C-1	2506
DATE	TOTAL GALLONS	METER READ	REMOTE	COMME	
PREVIOUS 2 3 4	3•,∞⊂	47068	1 17		A.F.
5 6 7 8 9	38,000	47136	J. 4	Brtct's	A.F.
9 10 11 12 13	22,000	47158	1.6	A and a set of the set of	A.E.
13 14 15 16 17	• • • • • • • • • • • • • • • • • • • •	47188			4,F.
18 19 20 21	29,000	47239	1.6		R.F.
22 23 24 25	24,000	47263	1. 4		p.F.
26 27 28 29 30	32,000	47285	1.4		A, F
31		·····	n (* 1998) 1		



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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1. Ge	neral Information for	the Month/Year of: October 2007						
Conse	cutive System Name: I	Davis Shores			PWS Identification Nut	mber: 3480272		
Conse	Consecutive System Type: Community Non-Transient Non-Community Transient Non-Community							
Numb	er of Service Connectic	ons at End of Month: 44	Total	Population Served at E	nd of Month: 1.54			
Conse	cutive System Owner:	Utilities, Inc. Of Florida						
Contact Person: Patrick Flynn Contact Person's Title: Regional Director								
Conta	ct Person's Mailing Add	dress; 200 Weathersfield Ave.	City:	Altamonte Springs	State: Fl	Zip Code; 32714		
Conta	ct Person's Telephone ?	Number: 407-869-1919	Conta	ct Person's Fax Number	r: 407-869-6961			
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com						
	the Property Aller Aller	0 No. 2007						
		th/Year of: May 2007 I Maintained in Distribution System: 🛛 Free Chlorine		Carbinal Chinata (C)				
1ype	Lowest Residual	a mannamen in Lass ionnon System: (A) Free Chiorine	┰┈╧┕╝	Combined Chlorine (Cl		prine Dioxide		
	Distofectant			Disiafectant	-			
Day	Concentration at Remote	Energency or Abnormal Operating Conditions; Repair or Maintenance		Concentration at Remote		nal Operating Creditions, Repair or		
of the Month	Point in Distribution	Work that Involves Taking Water System Components Out of Occupion	of the Month	Point in Distribution System, mg/L		olves Taking Water System Components		
ALCHNIA	System mg/l.		17	ayaicm, suyt		hit of Operation		
2			18	1.4				
-3			19	·····				
- 4	1.6		20					
5	<u> </u>		20					
6			22					
7			23					
*	1.6	BHCT'S	24	1.6				
9	11.0		25	1.13				
10			26	1.4		And		
11	1.5		27	····	······································			
12			28					
13			29	1,5		NAMES AND ADDRESS		
14			30					
15	1.5		31					
16			1			<u> </u>		
			_			-11-		

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

11-1-07

Allan Finch

C-7806

Signature and Date

Printed or Typed Name

License Number or Title

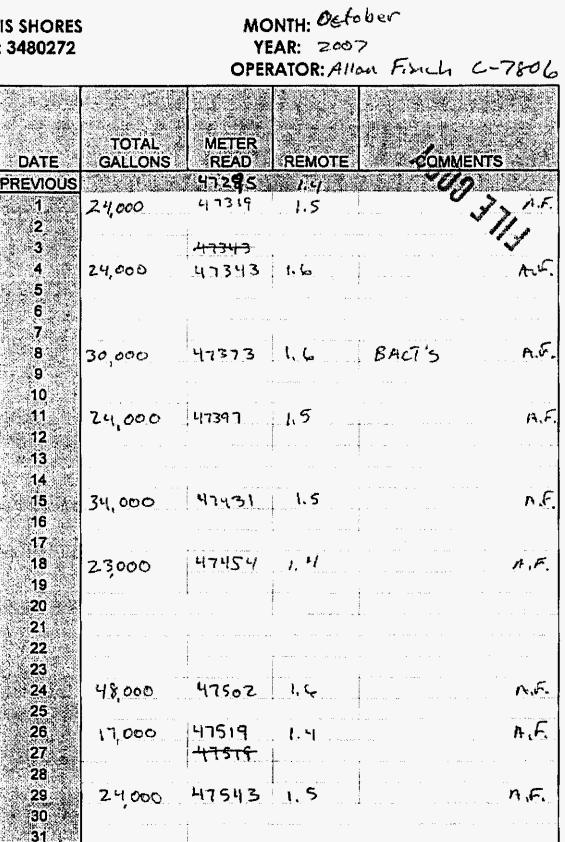
DEP Form 62-555 300(4) Friedlaw August 26, 5003)

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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		the Month/Year of: November 2007						
	cutive System Name: L				PWS Identification Nun	uber: 3480272		
Conse	Consecutive System Type: Community Non-Transient Non-Community Transient Non-Community							
Numb	er of Service Connectic	ons at End of Month: 44	Total	Population Served at E	nd of Month: 154			
Conse	cutive System Owner: I	Utilities, Inc. Of Florida	·····					
Conta	Contact Person: Patrick Flynn Contact Person's Title: Regional Director							
Conta	et Person's Mailing Add	dress: 200 Weathersfield Ave.	City:	Altamonte Springs	State: FI	Zip Code: 32714		
Conta	et Person's Telephone N	Number: 407-869-1919		et Person's Fax Number	r: 407-869-6961			
Conta	ct Person's E-Mail Add	ress: p.c.flynn@utilitiesinc-usa.com			and a second	·····		
				· · · · · · · · · · · · · · · · · · ·				
		th/Year of: May 2007						
lype	of Disinfectant Residua	Maintained in Distribution System: 🛛 Free Chlorine	لىلىر.	Combined Chlorine (Cl	nloramines) [] Chlo	rine Dioxide		
	Disinfectant			Lowest Residual Disinfectant				
(Day	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair or Maintenance	Day	Concentration at Remote	Emergeness or Abbonis	al Operating Conditions; Repair or		
of the	Point in Distribution	Work that Involves Taking Water System Compenents Out of	of the	Point in Distribution	Maintenance Work that Insu	are characterized and a second components		
Month	System. mg/L	Operation	Month	System, mg/L.		t of Operation		
	1,4		17					
2			18					
3			19	.3		T The second sec		
4			20					
5	1.3	BIACT'S	21	1.4				
6			22	T				
7			23					
8			24					
9	1.3		25					
10			26	1.2				
			27		······			
12			1 21					
13	·		29	1.4		2 ⁸⁶⁶		
14	1.4		30	<u> </u>				
15			31					
16	1.4			1				

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and acourate to the best of my knowledge and belief.

12-3-07

Allan Finch Printed or Typed Name

C-7806 License Number or Title

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Stenature and Date

Page 1

DEP Form 62-555 900(4) Liberine August 28 2001

VIS SHORE S: 3480272		Y	DNTH: Dov EAR: 2007 RATOR: ANG		
DATE	GALLONS	METER	REMOTE	COMMENTS	
PREVIOUS 1 2 3	······································	an a	1.4	A.F.	
4 55 6 7	34,000	47599	1.3	BIACT'S M.F	
(8) (9) (10) (11)	34,000	47633	1.3		ıF
12 13 14 15	52,000	47685	1.7		Ę
16 17 18 19	· · · · · · · · · · · · · · · · · · ·	ter so recordence		· · · · · · · · · · · · · · · · · · ·	
20 21 22 23	12,000	417 <i>5</i> 3	1.4	A.F A.F	39
23 24 25 26 27	66,000	47319	1.3		
28 29 30	28,000	47847	1.4		

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER FILE GUPV

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See page 2 for instructions.

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1. 6.0	ueral Information for	the Month Year of: DECEMBER 2007							
Conse	Consecutive System Name: Davis Shores PWS Identification Number: 3480272								
Conse	Consecutive System Type: O Community Non-Transient Non-Community Transient Non-Community								
Numb	er of Service Connectic	ons at End of Month: 44	Total	Population Served at E	nd of Month: 154				
Conse	cutive System Owner;	Utilisies, Inc. Of Florida							
	ct Person: Patrick Flym		Conta	ct Person's Title: Regio	nal Director				
Conta	et Person's Mailing Add	dress: 200 Weathersfield Ave.	City:	Altamonte Springs	State: Fl	Zip Code: 32714			
Conta	ct Person's Telephone N	Number: 407-869-1919		ct Person's Fax Number	: 407-869-6961				
Conta	ct Person's E-Mail Add	ress: p.c.flyun@utilitiesinc-usa.com							
		In Year of: April 2007							
1 YPe		Maintained in Distribution System: X Free Chlorine	┯╌Ш	Combined Chlorine (Cl	loramines) Ch	lorine Dioxide			
	Lowest Residual Disinfectant		1 "	Lowest Residual Disinfectant					
Dev	Concentration at Remote	Emergency or Abnormal Operating Conditions; Repair of Maintenance	Dav	Concentration at Remote	Emergence or Abaoe	mal Operating Conditions; Repair or			
of the	Point in Distribution	Wars that involves Taking Water System Components Out of	of the	Point in Distribution		molves Taking Water System Components			
Month	System, mp1,	Operation	Month	System, mg/L		Out of Operation			
			17	1.40					
2			11						
3	· · · · · · · · · · · · · · · · · · ·		19						
4			20	1.60					
3	1.30	BACTS	21						
6			22						
T	1.50		23						
8			24	1,40					
9			25						
10	1 50		26						
11			27	1.50					
17			28						
13	1.50		29		· · · · · · · · · · · · · · · · · · ·				
14			30			••••••••••••••••••••••••••••••••••••••			
15			31	1,40					
16			t		·				

11. Contribution by Amborized Representative 1 am doly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

7-08 AAP

Allan Finch Printed or Typed Name

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C-7806

Signature and Date

License Number or Title

MONTH: December YEAR: 2007 OPERATOR: Hilder Finch

DATE	TOTAL	METER	REMOTE	COMMENTS
PREVIOUS	See Comprehences in a line	47847	more In Hansal	n primerapan nanga segana dagi dana seria naga seja ar sebara s
ergije zagoval juborstojeto - ris roda e 2 nig sastojen	· · · ·			
		• • • •		
5	68,000	47915	1.3	BACT'S A.F.
167 Sec. 16.	19,000	47934	. 1.5	A AF.
11	42,000	47976	1.5	H.F.
12 13 14	32,000	48008	1,5	A.F.
15, 10 18 18	48,000	48056	l.y.	A.F.
19 19			-	24 14 1
20 21 22	45,000	48096	t. La	A.F.
23 24 25	35,000	48131	I, 4	A,F.
26 27 28 29	36,000	48167	1.5	A.F.
30 31	46,000	48213	1.4	A.F.

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

See page 2 for instructions,

FILE COPY

I. General Information for the Month/Year of: January 2008 **Consecutive System Name: Davis Shores** PWS Identification Number: 3480272 Consecutive System Type: Community Non-Transient Non-Community Transient Non-Community Number of Service Connections at End of Month: 44 Total Population Served at End of Mooth: 154 Consecutive System Owner: Utilities, Inc. Of Florida Contact Person's Title: Regional Director Contact Person: Patrick Flynn **City: Altamonte Springs** Contact Person's Mailing Address; 200 Weathersfield Ave. State: FI Zip Code: 32714 Contact Person's Telephone Number: 407-869-1919 Contact Person's Fax Number, 407-869-6961 Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com

II. Da	nily Data for the Mont	In Year of: January 2008			
Type of	of Disinfectant Residua	Maintained in Distribution System: 🛛 Free Chlorine		Combined Chlorine (Ch	loramines) Chlorine Dioxide
Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l.	Emergency of Absornaal Operating Conditients; Repair of Maintenance Work that Involves Taking Water System Composents Out of Operation	Day of the Month	1 murst Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l.	Emergency of Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1			17	1.10	
2			18_		
	0.90	Collected Bac - T samples			
4			20		
5			21	0.80	
6			22		
7	1.20		_23		
×.			24		
9			25	1.30	
10			26		
11	1.00		27		
12			28	1.20	
13			_ 29		
14	0.89		30		
15			31	1 30	
16]		

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Willia-2-5-68

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Title

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DAVIS SHORES PWS: 3480272	5		DNTH: Un EAR: 200	
				I FUILLI MUS
	四次的建筑	DAY 201	1.	CALL DESCRIPTION OF THE OWNER
		a state of the		
这一段 最高级	TOTAL	METER		
DATE	GALLONS	RETOKA	PENNE	COMMENTS
PREVIOUS		48213	主義がなない	COMMENTS
				na serie con contra de las altas en series presenten en entre en esta en esta en esta en esta en esta en esta Tenera en esta esta esta esta esta esta esta esta
E - 30	28,000	49241	6.9	13Arc - 7'S
6 7 81				
	54,000	48295	1.2	
26.24 8 6.45			The second se	
9 -10		and the state of the		-
10			1	
	39,000	48334	1.0	
2				
	35,000	48369	6.8	
165 165				
16 1 (e)				-
1.4.56 9 (2.8.4)	32,000	45399	1.1	
18	Í			
20 -				
	35,000	48434	8.3	
		the stars		
	35,000	48469	1-3	
	1			**********
		10 000	4.2	
	37,060	48506	1.2	······································
30				
	51,000	40-00	1. 2	San an a
	1,46.6	48557	1.3	



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

See page 2 for instructions.

4. Ge	neral Information for	the Month/Vear of: February 2008					
	cutive System Name; D				PWS Identifica	stion Norn	her. 3480272
Conse	cutive System Type:	Community Non-Transient Non-Community	🗌 Tran	sient Non-Community			
		ins at End of Month: 44	Total	Population Served at Er	nd of Month: 15	4	
Consc	cutive System Owner, I	Utilities, Inc. Of Florida					
Conta	ct Person: Patrick Flynr		Conta	ct Person's Title: Regio	nal Director	·····	
Conta	ct Person's Mailing Add	Iress: 200 Weathersfield Ave.	City:	Altamonte Springs	State:	Fl	7ip Code: 32714
	ct Person's Telephone h		Conta	et Person's Fax Number	. 407-869-6961	····	
Conta	et Person's E-Mail Add	ress: p.e.flynn@utilitiesinc-usa.com					
	. De Dete Persile Marei	0.0					
	ally Data for the atom	(h/Year uf: February 2008 Maintained in Distribution System: X Free Chlorine		C	1	<u> </u>	
1 ype	E avest Residual	Maintained in Distribution System: X Free Chlorine	<u> </u>	Combined Chlorine (Ch Lowest Residual	noramines)	Curva Curva	ine Dioxide
	Disinfectant			Disinfectant			
Day	Concentration at Remote	Emergency or Absornal Operating Conditions: Repair or Maintenance	Day	Concentration at Remote	finetency	or Abaquita	Operating Conditions, Repair or
of the	Point in Distribution	Work that Involves Taking Water System Components Out of	of the	Point in Distribution	Maintenance Wo	rk that level	wes Taking Water System Components
Month	System, meA.	Operation	Month	System. mg/L		Out	огорстанов
	······································		17		······································		
2	· · · · · · · · · · · · · · · · · · ·		18	1.20			
3	······		19			·	
4	1.40	Collected Bac - t samples	20	1_140			
5			21				
6			22				
7	1 50		23				
8			24				
ÿ			25				
10			26	1.50			
41	1.30		27				
12			28			······································	and the second
13			29	1.30			
14	1 30		30				
15			31				
16		₩₩₽₽₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩₩	1				

III. Certification by Authorized Representative

I am duly anthonized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

3-4-05 and the Marine of

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Title

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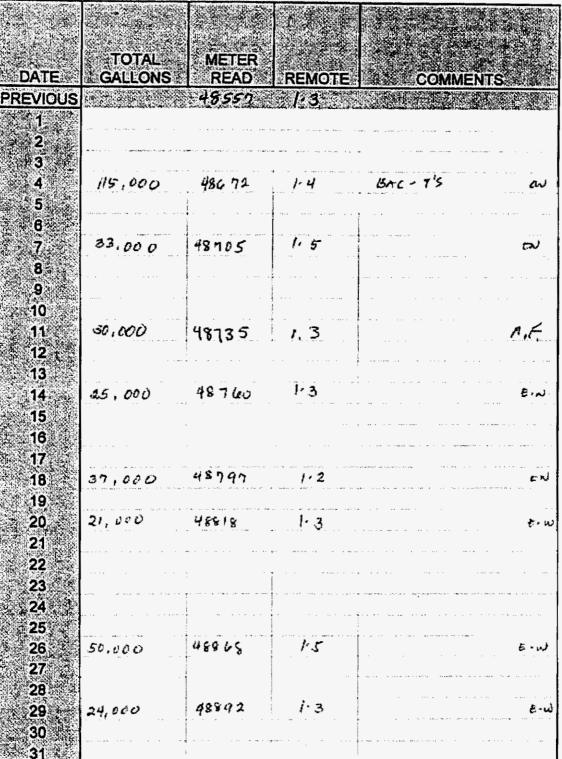
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DEP Form 87-555 90044 Effective August 28 2923

MONTH: February YEAR: 2008 OPERATOR: E. Williams



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAD WATER

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See page 2 for instructions.

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1. General Information for the Month/Year of: March 2008	
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community
Number of Service Connections at End of Month: 44	Total Population Served at End of Month: 154
Consecutive System Owner: Utilities, Inc. Of Florida	
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com	

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11. ():	aily Data for the Mont	h/Year of: March 2008				
Type	of Disinfectant Residua	Maintained in Distribution System; 🛛 Free Chlorine		Combined Chlorine (Cl	(loramines)	Chlorine Dioxide
Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mgA.	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mp/1.	Fineigency Maintenance Wo	or Abnormal Operating Conditions; Repair or rk that Involves Taking Water System Components Out of Operation
	· · · · · · · · · · · · · · · · · · ·		17	1.40		
2			18			
3	1,20		19			
4			20			
5			21	1.30		
6	1.50	Collected Bag - T samples	27			
7			23			
8			24	1.40		
Ģ			25			
10			26			
n			27	1,441		
12	1.30		28			
13			29			
14	1.20		30			
15			31	1,40		
16			Į			

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

4-1-08 all line -

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Fitle

DEP Form 62-555 900(4) Elective August 25, 2023 621

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MONTH : MARCH YEAR : 2008 OPERATOR: ELISA WILLIAMS

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tij, a kj de∳ij	TOTAL	METER	in the second	engez fer _{de} z Nevez d ez Perne sek ^a Rich (1810 h. n.	۰. المعادر
DATE	GALLONS	READ	REMOTE	COMMENTS	
PREVIOUS	24,000	48892	1.3		
1.					
	28,000 1	48920	1.2	,	¢.,ε [−] ,
5 2 (1997) 1978 - 6 4 (1997)	25,000	48744	1-5	BAC-1'S	دع
75.55 85.55				• •	
9% %		• · · ·	· · ·	u + u	
11 12	94,000	45989	1.3	an a	ēω
13 14 15	22,000	4 9 011	1.2	. .	E 10
16 16 17 18	22.000	49033	ų ų		6.2
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22 23 24	31,000	49699	1-4		ب ع
25 26 27	28.000	49127	1: J		: ت ±
28 29 30 31	9.3. ec a	49170	j cuj		يرو ج

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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1. Ge	neral Information for	the Month/Year of: April 2008				
	cutive System Name: D				PWS Identification Ne	imber: 3480272
Conse	cutive System Type:	Community Non-Transient Non-Community	Trai	isient Non-Community		
Numb	er of Service Connection	ons at End of Month: 44	Total	Population Served at E	nd of Month: 154	
Conse	cutive System Owner: I	Utilities, Inc. Of Florida				· · · ·
Conta	ct Person: Patrick Flynr]	Cont	tet Person's Title: Regio	mal Director	
Conta	ct Person's Mailing Add	iress; 200 Weathersfield Ave.		Altamonte Springs	State: Fl	Zip Code: 32714
Conta	ct Person's Telephone N	Namber: 407-869-1919		et Person's Fax Number	г: 407-869-6961	
Conta	et Person's E-Mail Add	ress: p.c.flynn/autilitiesinc-usa.com				
		h/Year of: April 2008				
lype		Maintained in Distribution System: X Free Chlori	<u>1e _ L</u>	Combined Chlorine (Cl	hloramines) 🔤 🗌 Ch	lorine Dioxide
	Lowest Residual Disinfectant			Lowest Residual Disinfectant		
Day	Concentration at Remote	Emergency or Abnormal Operating Conditions: Repair or Maintena	ce Davis	Concentration at Remote	Emeration of theory	mal Operating Conditions; Repair or
of the	Point in Distribution	Work that involves Taking Water System Components (but of	of the	Point in Distribution	Maintenance Work that In	nual cycening Conditions; Repair or nydyrs Taklog Water System Components
Month	System. mg/L	Operation	Month	Systemi_mp/l.		ha of Operation
1 1			17	1.50		
				<u>v.</u>	1	
2			18	VC.1		and the second
2	£ 518	Collected Bac - T samples		96.1		
	£.50	Collected Bac - T samples	18			
	£ 505	Collected Bac - T samples	18			
3	£ 508	Collected Bac - T samples	13 - 19 - 20	140		
3	£ 518	Collected Bac - T samples	18 - 19-1 - 28 - 21			
3 4 5 6	£ 518	Collected Bac - T samples	18 19 20 21 22			
3 4 5 6	£ 518	Collected Bac - T samples	18 19 20 21 22 23	1.40		
3 4 5 6 7 8		Collected Bac - T samples	18 19 20 21 22 23 24	1.40		
3 4 5 6 7 8 9		Collected Blac - T samples	18 19 - 28 - 21 - 22 - 23 - 24 - 25	1.40		
3 4 5 6 7 8 9 14	l.40	Collected Blac - T samples	18 19 20 21 22 23 24 25 26	1.40		
3 4 5 6 7 8 9 10 11 12	l.40	Collected Blac - T samples	18 19 20 21 22 23 24 25 26 27	1.60		
3 4 5 6 7 8 9 10 11 12 13	l.40	Collected Bac - T samples	18 19 20 21 22 23 24 25 26 27 28	1.60		
3 4 5 6 7 8 9 10 11 12	l.40	Collected Bac - T samples	18 19 20 21 22 23 24 25 26 27 28 29	1.60		

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Semillian 5-1-05

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Fitle

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DEP Form 52-565 500(4) Effective-Acquat 28, 2003

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MONTH: APRIL YEAR: 2008 OPERATOR : E. Williams

				:	
DATE	TOTAL GALLONS	METER READ	REMOTE	COMMENT	8
PREVIOUS		49170	1.4		E-N
1 1			·		-
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3	21.000	49192	1.5	BAC-T'S	e nu
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. 7					
9	45,000	49237	1-4		
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11	17,000	492 64	1-4		·# }
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13					
14					
15	33,000	49187	1.6		E .w
16	e				
17	20,000	49307	1.5		6 .v
18					
19					
20 21					
23	52.020	49339	1.4		
23		4 1 1	1.4		Ein
	18,000	49357	10		
25		та к т	<u>ب</u> ل		MX- Asp
26					
27					
28	27,800	49384	1-4		5 . 4)
29					
30					
31					



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER FILE COPY

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See page 2 for instructions.

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I. General Information for	the Month/Vear of: May 2008				
Consecutive System Name:	Davis Shores			PWS Identification N	Inniber: 3/180272
Consecutive System Type:	Community Non-Transient Non-Community	unT [sient Non-Community	1, , , , , , , , , , , , , , , , , , ,	en e
Number of Service Connect	ons at End of Month: 44	Total	Population Served at E	nd of Month: 154	
Consecutive System Owner:	Utilities, Inc. Of Florida				
Contact Person: Patrick Flyr	1	Conta	et Person's Title: Regio	nal Director	
Contact Person's Mailing Ac	dress: 200 Weathersfield Ave.	City:	Altamonte Springs	State; F1	Zip Code: 32714
Contact Person's Telephone	Number: 407-869-1919	Conta	ict Person's Fax Number	: 407-869-6961	
Contact Person's E-Mail Ad	Iress: p.c.flynn@utilitiesinc-usa.com				
H. Daily Data for the Mor	th/Year of: May 2008				
Type of Disinfectant Residu	al Maintained in Distribution System: 🛛 🔀 Free Chlorine	Π	Combined Chlorine (Cl	iloramines)	hlorine Dioxide
Lowest Residual Disinfectant Day Concentration at Remote of the Point in Distribution Month System, mg1.	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Oct of Operation	Day of the Month 17	Lowest Residual Disinfoctant Concentration at Remnie Point in Distribution System, mg/l.		ormal Operating Conditions; Report of Involves Taking Water System Components Out of Operation
1.20		11	<u>.</u>		

1 101111		C]#64#671	ammut .	ay sight, firger.	E ALLE ET E APRETACIANT
1	1.50		17		
3			18		an na an a
3			19		
1			20	1.40	
5	1.60	Collected Bac + T samples	21		
6			22		
7			23	1.40	
8			24		
ų	1 50		25		
LÛ.			26		
11			27	150	
12			28		
13	1 140		29	1.50	
14			30		
15			31		
16	1 511				

III. Certification by Authorized Representative lam durative system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief,

Bewilliam 5/31/08

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Fille

GEP Form 62-366 (dited) Erect of August 28 1011 621

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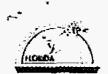
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MONTH : MAY YEAR : 2008 OPERATOR: E. Williams

	TOTAL	METER			
DATE	GALLONS	READ	REMOTE	COMMENTS	
PREVIOUS	17,000	49354	1.4	· · · · · · · · · · · · · · · · · · ·	لي، •
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18					
19			<i>}</i> : _∤		و ب
20	66,000	49791	, ,		\$ ~V
21					
22		á s			
23	32.000	49821	1.4		њ т.
24					
25					
26		#18 77			1. A
27	4 B. LO. W.	ent is 12.4	, ⁶ с		
28					
29	26,000	47875	2 - 1 x		6° 83.4
30					
31				an a	

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See page 2 for instructions.

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I. Ge	neral Information for	the Month/Year of: June 2008			·		
Conse	cutive System Name: I	Davis Slawes			PWS Identification Nu	mber: 3480272	
Consecutive System Type: X Community Non-Transient Non-Community			Tran	sient Non-Community			
Numb	er of Service Connectic	nis at End of Month: 44	Total	Population Served at Er	nd of Months 154	* **·	
Conse	entive System Owner:	Utilities, Inc. Of Florida					
Conta	a Person: Patrick Flym	1	Conta	et Person's Title: Regio			
Coma	et Person's Mailing Ada	Iress: 200 Weathersfield Ave.	City:	Altamonte Springs	State; Fl	Zip Code: 32714	
5 Conta	et Person's Telephone 1	Number: -107-869-1919	Conta	et Person's Fax Number	r: 407-869-6961		
Conta	Contact Person's E-Mail Address: p.c.flymt@utilitiesinc-usa.com						
	aily Data for the Mon	th/Year of: June 2008			<u></u>		
		I Maintained in Distribution System: X Free Chlorine	·····	Combined Chlorine (Cl	aloraminest Chl	orine Dioxide	
	Lancet Residual			Lowest Residual			
	Devalectaria		Į	Disinfectant			
Day of the	Concentration at Remark Point in Distribution	Energency or Abnormal Operating Conditions: Repair of Maintenance	Day	Concentration at Remote		mal Operating Conditions; Repair or	
Month	Asten, mz4	Work that Involves Taking Water System Components Out of Occasion	of the Month	Point in Distribution System. mg/l.		volves Taking Water System Computatis Jul of Operation	
			17	CITERINE TIME			
2	1 31		18				
.*			19				
4	<u></u>		29	1.46			
	1.10	Collected Bac - T samples	21			na hite and a second	
6			22				
?			23				
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ų			25				
10	(34		26	1.30			
11			27				
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13			29				
11			30				
15			31				
1 16	1 1 20		1				

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

21,11 1. X. 7-2. 05

Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Title

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PEPFISHIN MOMANT Excess Lag. 522 (11)

MONTH : JUNE YEAR: 2008 OPERATOR: E. Williams

	TOTAL	METER			
DATE	GALLONS	READ	REMOTE	COMMENTS	
PREVIOUS	26 (660)	49 892	1. 5		ć 14
1					
2	76,000	49973	1, 5		$n_{i} \in $
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4					
5	31,000	50004	1.4	BACT'S	A.F.
6					
7					
8					
9					
10	100,000	56104	1.5		ن، ^ب
11					
12	19,000	50123	1.5		čw
13					
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15	and the second	5 .			
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20	42,000	50206	1-4		Ew
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22 23					
1 1	55,000	30 241	الغ د		t w
24 25	1997 BAC 21	30 241	15		<i>.</i>
25	15,000	61.364	/ 3		A.F
20	10100	30250	/ 57		,
27					
28					
30					
31					

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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page 2	for instructions.	1.1. 3069	garv-sonik (7. – «Le Xeall, Valey			WS Identification Number: 3480272
(ngor	al Information for th	e Month/Year of: July 2008				
ana ann an	ive System Name: Day	Shores Community Non-Transient Non-Commun or End of Month: 44	ity []	Transic	nt Non-Community pulation Served at End	of Month: 154
			T	otal Po	pulation Serveu at Linu	
				ur (0)	Person's Title: Regionz	al Director State: Fl Zip Code: 32714
macu	tive System Owner: UI	lities, Inc. Of Florida				
maet	Person: Patrick Flynn	and Washamfield Ave		City: A	Person's Fax Number:	407-869-6961
		ess: 200 Weathersfield Ave.	AND THE OWNER OF THE	Contact	Person's ray realized	
ontari	Person's Manue Autor Person's Telephone Ni	inder: 407-803-1717				
ontact	Person's E-Man Addre	SS. p.A. HVBBBCCCC				Isramines) Chlorine Dioxide
		10by 2008	hlorine		ombined Chlorine (Ch	loradimes)
1. 1744 Sector (S	Consinfectant Residual	Maintained in Distribution System: X Free C	I	_	Lowest Residual Disinfectant	Emergency or Abnormal Operating Conditions; Repair or Emergency or Abnormal Operating Water System Componen
VINC O	LIMOT KLOHUMA			Day	Concration at Remote	
	Disinfex tant	Unergancy or Abnormal Operating Conditions: Repair or Ma	micronece	of the	Point in Distribution	Maintenance work that internet of Operation
ilan	Concentration at Report Press in Distribution	salant should be chitch the should be should be		Month	System, mgA.	
at the	System, mgal.	Operation		17	1.50	
1 international contractions of the second s	1.10			18		
				19		
	and a set of the set o	A. S. Alexandro and a state and a state of the		20		
	120			21		
3				22	1.30	
				23		
	1-10	Collected Bac - T sample		24		
8			1/	25	1.,10	
ų				26		
10	1 31			27		
11	Sent and the bard and the bard and the			28		
12				29	1.30	
13				30		
14		Collected filler's and HAAS's samples weight Store 6-1	224	31		
15	1.40					
16						that the information provided in this report is true and
متتقدسا		barized Representative	10.10	Bart Lo	f this report. I certify t	that the information provided in this coperation
			INTERNAL INC.			

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accurate to the best of my knowledge and belief.

Level 1. 23 E-4-try

Elisa Williams Printed or Typed Name C-14846

License Number or Title

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Signature and Date

Page 1

MONTH : JULY YEAR : 2008 OPERATOR: E. Williams

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	TOTAL	METER			
DATE	GALLONS	READ	REMOTE	COMMENTS	
PREVIOUS		Ŷ? 256	1.3	<u> </u>	A.F.
1	53 66 G	50 309	1 4		Ew
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3					
4	21.000	50330	1.2		4.J.
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6					
7	32,000	50 36 2	1.4	64C - 7'S	EW
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10	30.000	50 312	13		en l
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15	45,000	50437	1.4	TTHM/HMAY	مد تع
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27					
28	2 -1	~ CC 4	*		
29	59,000	50 583	1.3		(m)
30					
31	<u> </u>				

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See pag	ge 2 for instructions,				FILE COP	Y
1. Ge	neral Information for	the Month/Year of: August 2008		· · · · · · · · · · · · · · · · ·		A:
	cutive System Name: I				PWS Identification Nun	aber: 3480272
Conse	entive System Type:	Community Non-Transfert Non-Community	Trai	sient Non-Community		
Numb		ons at End of Month: 44		Population Served at Ed	nd of Month: 154	
Conse	cutive System Owner:	Utilities, Inc. Of Florida	•			
Conta	et Person: Patrick Flyn		Conta	et Person's Title: Regio	nal Director	
Conta	ct Person's Mailing Ad	Iress; 200 Weathersfield Ave.		Altamonte Springs	State: FI	Zip Code: 32714
	et Person's Telephone I		Conta	et Person's Fax Number	: 407-869-6961	
Conta	et Person's E-Mail Add	ress: p.c.flyan@utilitiesinc-usa.com				
	aile Data far the Mon	th/Year of: August 2008				
		Maintained in Distribution System; X Free Chlorine	<u>, </u>	Band Stand Koll Factor (191		
- 212	Lowest Residual	a standard in Distribution System; A rice Chiofine		Combined Chlorine (Cl Lowest Residual	(ioramines) [] Chro	rine Dioxide
	Distilectant			Disinfectant		
Day	Concentration at Remate	Emergency or Abnormal Operating Conditions: Repair or Maimenance		Concentration at Remote		al Operating Conditions, Repair or
of da: Nonta	Pout in Distribution System, mayl	Work that Involves Taking Water System Components Out of	of the	Point in Distribution		alves Taking Water System Components
1	1 31	Operation Distributed (and thopper sample bottles	Month 17	System mg/L	······································	at of Operation
		eventioned read and compart sumple traines				
3			18			
	1.4	Completed collection of Lead and Copper samples, sent to Lah	20	120	· · · · · · · · · · · · · · · · · · ·	
		CONTRACT CONCERNS OF LASE SHIES, SPECT SHIPPEN, SCH. DU. 20	- 21	1.20	·····	
		Collected Hac + 1 stamples	27	1 20	· · · · · · · · · · · · · · · · · · ·	····
7		Constitution of a substitution	21	1.29		······································
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			25	1.30		
10			26	1. stg		
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12	1.10		28			
13	26 #345bit:		29			
14			30	1.30		
15	1.60		31	1.30		
16			-	· · · · · · · · · · · · · · · · · · ·	L	

HI. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Sity Ville and

1-4-00

Elisa Williams Printed or Typed Name C-14846

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Signature and Date

License Number or Title

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MONTH : AUGUST YEAR : 2008 OPERATOR: E. Williams

			7	
DATE	TOTAL GALLONS	METER	REMOTE	COMMENTS
PREVIOUS	39.000	94,583	1-3	
1	25-000	56612	1.3	lime & lor pear Bline Dier
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6	23,160	52669	1.3	BAC-T'S C
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11			1	
12	66.000	50729	1+1	57
13				
14				
15	27,005	30756	1.0	ອບ
16	·····			······································
17				
18		1		
19				•
20	46,000	50502	1-2	En En
21	······································			
22	17,000	50819	12	5.5
23				- reneral sector
24				
25	20,000	50839	1.3	4
26				
27				
28				
29				······
30	35,000	5874	1.3	ļn
31				



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREATWATERPY

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See page 2 for instructions.

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1. General Information for the Month/Year of: September 2008	
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272
Consecutive System Type: 🛛 Community 🗌 Non-Transient Non-Community	Transient Non-Community
Number of Service Connections at End of Month: 44	Total Population Served at End of Month: 154
Consecutive System Owner; Utilities, Inc. Of Florida	
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com	

		hi/Year of: September 2008				21 20 Miles
Type		Maintained in Distribution System: X Free Chlorine		Combined Chlorine (Ch	loramines)	Chloring Dioxide
Day of the Month	Lowest Residual Disinfectant Concentration at Remate Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Einergen Maintenance (cy or Absornal Operating Conditions: Repair or Work that Involves Taking Water System Components Dat of Operation
1	· · · · · · · · · · · · · · · · · · ·		17			
2	1 70		18			
3			19	1.20		
4	1.30		20			
5			21			
6			22	1.30		
7			23			
Ë	1.30	Collected Bac - T samples	24			And the second se
4			25	1.30		
ļû			26			
11			27			
12	1.20		28			
13			29	1,40		
-14			<u>30</u>			
15			31			
16	1.30		1			

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

10/3/0; moillian

Elisa Williams Printed or Typed Name

C-14846 License Number or Title >

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Signature and Date

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MONTH : SEPTEMBER YEAR : 2008 OPERATOR: E. Williams

,				
DATE	TOTAL	METER	REMOTE	COMMENTS
PREVIOUS		50874	1.3	au
1				· · · · · · · · · · · · · · · · · · ·
2	17,000	50891	1.5	A
3		1		
4	15,000	50906	1.3	a
5				
6				
7				
8	36,000	50942	1-2	B/K-1.3 W
9				
10				
11				
12	29,000	50907	1.2	2
13				
14				
15				
16	30,000	51003	1.3	<u>لیا</u>
17	·			
18	······································	L		
19	33,000	21036	1.2	<u> </u>
20				
21	·			
22	32,000	51063	/ 3	ta.
23				
24				
25	28,000	51096	1.3	\$ ·
26				
27	· · · · · · · · · · · · · · · · · · ·			
28				
29	44.000	51142	14	681
30				
31				



MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER

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See page 2 for instructions.

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I. Ger	neral Information for 1	he Month/Year of: October 2008				
Conses	native System Name: D	avis Shores			PWS Identificat	ion Number: 3480272
Cabier	unive System Type:	Community Non-Transient Non-Community	Trans	sient Non-Community		
Numb	er of Service Connectio	ns at End of Month: 44	Total	Population Served at En	id of Month: 154	and a state of the second s
Conse	entive System Owner: 1	hilities, Inc. Of Florida				
	et Person: Patrick Flynn		Conta	et Person's Title: Region		
Contra	r Person's Mulling Add	ress: 200 Weathersfield Ave.		Altamonte Springs	State: 1	Fl Zip Code: 32714
A SANTA	a Person's Telephone N	hamber 407-869-1919	Conta	ct Person's Fax Number	: 407-869-6961	
Contra	or Person's F-Mail Add	ess: p.c.flynn@utilitiesinc-usa.com		5/4/////		
11. Di	aity Data for the Mont	h/Year of: October 2008		Combined Chlorine (Ch	(amains)	Chloring Diaxide
Туре		Maintained in Distribution System: 🛛 Free Chlurine	╻╴┶┙	Lowest Residual	Intratities)	
	Lonos Routal			Disinfectani		
Da	Concentration at Remote	Energency or Abnormal Operating Conditions; Repair or Maintenance	Day	Concentration at Remote	Emergency	or Abnormal Operating Conditions; Repair or
of the	Point in Distribution	Work that Involves Taking Water System Components Out of	of the	Point in Distribution	Manichance Wo	k that Involves Taking Water System Components Out of Operation
Month	Nystem mgA.	Operation	ALimh	System, mg/l.	,	
1			17	1,40		
2	1-111		18		<u> </u>	
3			19			
+			20	1.30		
5			21			
õ			22	L		
7	1-11+	Collected Bac - Usamples	13			
×			24	1.40		
4			25			
10	1.40		26			
11			27	1.40	Painted Inter - Cor	meet pipings, safety poles
12			28			
13	Ĺ.4D		29		·	
14			30	1.30		
15			31		1	
16						

III. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Segur, Missing 18 Ar - 08 C-14846 Elisa Williams License Number or Title Printed or Typed Name Signature and Date

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MONTH : OCTOBER YEAR : 2008 OPERATOR: E. Williams

DATE	TOTAL GALLONS	METER	REMOTE	COMMENTS
PREVIOUS		51142	14	p.
1		1		-
2	22.000	51164	1.4	A.F
3				
4				
5				
6				
7	55.000	51222	1.4	BAC-T'S the
8				
9				
10	201000	91248	1.4	A.
11				
12				
13	28,000	9/270	1-4	270
14				
15	· · · · · · · · · · · · · · · · · · ·			
16				
17	37,000	51307	<u>r.</u> +	<i>p</i>
18				
19				
20	45,400	5/352	1.3	2
21				
22	·····		·	·
23				
24	41,000	91393	1-4	a.
25				······································
26	A			
27	26.000	51419	1-4	PAINTEN INTERCOME CT ON
28				
29				
	30,000	51449	1.3	S
31	······			



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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DE NOT TREAT WATER

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See page 2 for instructions.

1. General Information for the Month/Year of: November 2008						
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272					
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community					
Number of Service Connections at End of Month: 44	Total Population Served at End of Month; 154					
Consecutive System Owner: Utilities, Inc. Of Florida						
Contact Person: Patrick Flynn	Contact Person's Title; Regional Director					
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714					
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961					
Contact Person's E-Mail Address: o.c. flynn/autilitiesinc-usa.com						

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II. Daily Data for the Month/Year of: November 2008 Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine **Combined Chlorine (Chloramines)** Chlorine Dioxide Longst His alast Lunci Residual Doubotan Divintestant Concentration at Remote 1343 I mergency of Abnormal Operating Conditions: Repair or Maintenance Concentration at Remote Day Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components or the Point in Distribution Work that Involves Taking Water System Components On of of the Point in Distribution **Maxiili** SYSTEM, MEST Operation 5 Luith System, mgl. Dut of Operation 1 17 1.30 • 18 4 19 4 Collected Hack- Estimates 20 140 1 44 ŝ 21 22 Ð 1 44 1 23 24 ħ 1.30 4 25 10 26 H ક ગય 27 Painted Inter - Connect pipings, safety poles-D2 28 1.30 13 29 14 1.20 30 15 31 Ife

111. Certification by Authorized Representative

I am duly authorized to sign this report on behalf of the consecutive system identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

*** *** ***	- 14 - M	 2 63	Elisa Williams

C-14846

Signature and Date

Printed or Typed Name

License Number or Title

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HPERMENT AND PERMENTANG

DAVIS SHORES PWS: 3480272

MONTH :NOVEMBER YEAR : 2008 OPERATOR: E. Williams

DATE	TOTAL GALLONS	METER READ	REMOTE	COMMENTS
PREVIOUS	50.000	51449	1.3	Ézri
1				
2				
3		• •	·	
4	55,000	51564	14	onc-t's ou
5				
6	21,200	515 25	1.3	لح
7				
8				
9				
10				
11	56.000	\$ 5 15 81	1-4	E n
12				
13				
14	25.000	51406	1.2	<u>ک</u>
15				
16				
17	23.000	51424	1.3	2
18				
19 Kos				
20	30,000	51459	1-4	2
21				
22				
23				
24	47.000	51706	1-3	N
25				······································
26				
27				
28	49.000	51755	1-3	(ALI
29				
30				
31				

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MONTHLY OPERATION REPORT FOR CONSECUTIVE SYSTEMS THAT DO NOT TREAT WATER FILE COPY

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See page 2 for instructions.

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1. General Information for the Month/Year of: December 2008		
Consecutive System Name: Davis Shores	PWS Identification Number: 3480272	
Consecutive System Type: Community Non-Transient Non-Community	Transient Non-Community	
Number of Service Connections at End of Montle 44	Total Population Served at End of Month: 154	
Consecutive System Owner: Utilities, Inc. Of Florida		
Contact Person: Patrick Flynn	Contact Person's Title: Regional Director	
Contact Person's Mailing Address: 200 Weathersfield Ave.	City: Altamonte Springs State: FI Zip Code: 32714	
Contact Person's Telephone Number: 407-869-1919	Contact Person's Fax Number: 407-869-6961	
Contact Person's E-Mail Address: p.c.flynn@utilitiesinc-usa.com	Condet 1 Conta Las Abinas, 107-007-0711	

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11. D.	aily Data for the Mont	th/Year of: December 2008			
Type	of Disinfectant Residua	Maintained in Distribution System: X Free Chlorine		Combined Chlorine (C)	loramines) Chlorine Dioxide
Day of the <u>Month</u>	l owest Resultad Distribution Concentration at Remote Point in Distribution System ang/F 1 34	Fuscigency of Abacanual Operating Conditions; Repair of Maintenance Work that Involves Taking Water System Components Out of Operation	Day of the Month	Lowest Residual Duinficitant Concentration at Remote Point in Distribution System, mpA.	Entergency or Abnormal Operating Conditions; Repair or Maintenance Work that Incolves Taking Water System Components Out of Operation
;			17		
			18	1,30	
			19		
	F 1.1		_ 20		
	<u>t ju</u>		21		
7			22	1 30	
x			23		
	· · · · · · · · · · · · · · · · · · ·		24		
10	1.30	Collected Bac - 1 samples	25		
	A 31.		26	1.39	
11	<u>ni t</u>		27		
12			28		
14	······································		29	1_30	
			30		
15	1,30		31		
16					

III. Certification by Authorized Representative I am duly authorized to sign this report on behalf of the consecutive system identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief,

the second Stenature and Date

Elisa Williams Printed or Typed Name

C-14846

Better State of the second License Number or Title

DAVIS SHORES PWS: 3480272

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MONTH :DECEMBER YEAR : 2008 OPERATOR: E. Williams

DATE	TOTAL GALLONS	METER READ	REMOTE	COMMENTS
PREVIOUS	49.000	51755	/ 3	£34
1	29.000	51782	1-3	Ci4
2				
3				
4				
5	44,000	51830	13	دو
6				
7				
8				
9	38,000	51848	13	BAL. T'S DI
10				
11	22.000	51890	1.5	<u>ය</u>
12				
13				
14				
15	42,000	51432	1.3	A.F.
16	•			
17				
18	35,000	51407	1-3	COV.
19				
20				
21				·
22	48.002	\$2015	13	<u> </u>
23				
24				
25	·····			
26	37,000	52052	/ 3	N
27			·····	
28				• • • • • • • • • • • • • • • • • • •
29	30,000	92082	1-3	(V)
30				
31				

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Docket No.: 090462-WS

Orange County

25-30.440 (5) INSPECTION REPORTS

Test Year Ended December 31, 2008

С R E S С E N Т Η E Ι G Η Т S



Florida Department of **Environmental Protection**

Central District 3319 Maguire Boulevard, Suite 232 Orlando, Florida 32803-3767

86 Governor SH Jeff Kottkamp KS Lt. Governor At lan Wichael W. Sole

Secretary

Charlie Crist

SFP 1 5 2001 September 10, 2007

Mr. Patrick Flynn, Regional Director Utilities Inc. of Florida 200 Weathersfield Avenue Altamonte Springs, FL 32714

OCD-PW-SS-07-1109

CC: FIEL

aller, good jib. Henter ; Hente

Orange County - PW Crescent Heights Subdivision (Consecutive) PWS ID Number 3480255

Davis Shores (Consecutive) PWS ID Number 3480272

Dear Mr. Flynn;

This confirms visits to the subject community public water systems on August 1, 2007, by Chris Rossing to conduct sanitary surveys. Copies of the sanitary survey reports are enclosed for your reference and records.

There were no deficiencies at your water plants at the time of our visit. The overall operation of the water plants was good, which is a credit to both you and your operators. The Department appreciates the excellent work being done on your water systems and values your continued spirit of cooperation in complying with Department rules.

If you have any questions, please contact Chris Rossing at the above address or by phone at (407) 893-3319 ext. 2294.

Sincerely.

Kim Dodson, Environmental Manager Drinking Water Compliance/Enforcement

KMD/cr Enclosures

cc: Chris Rossing, FDEP

File, 19.1 1.20/2001

State of Florida Department of Environmental Protection Central District

Sanitary Survey Report for Consecutive Water Systems that Do Not Retreat Their Water

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System Name CRESCENT HEIGHTS S/D (CONSE	CUTIN	(E) County	Orange	PWS ID #	3480255
System Location Amelia Street, Orlando, FL 3281	4			Phone	
Owner Name Utilities Inc. of Florida, Attn: Patrick	Flynn			Phone	407/869-1919
Owner Address 200 Weathersfield Avenue, Altamo	nte Spri	ngs, FL 3271-	4		
Contact PersonPatrick C. Flynn	Ti	tle <u>Regiona</u>	l Director	Phone	407/869-1919
Contact Person <u>Patrick C. Flynn</u> This Survey Date <u>\$/1/07</u> Last Survey [Date	6/29/04	La	st C.I. Date	4/21/99
PWS TYPE & CATEGORY/CLASS Consecutive/Community (6) Consecutive/Non-transient non-community Consecutive/Non-community PWS STATUS Approved system with approval number & date Accepted Unapproved system SERVICE AREA CHARACTERISTICS Subdivision		PURCHAS PWS Name PWS ID # Source Des Treatment: AUXILIAR Yes Source OPERATIO	ED WATE Orlando 348096 sign Capac Disinfectio control, flu Y POWER None None	R SOURCE <u>Utilities Com</u> <u>2</u> ity <u>174,650</u> , <u>an, corrosion cc</u> <u>ity corrosion cc</u> <u>ity SOURCE</u> <u>SOURCE</u> <u>Not Req</u> <u>Purchased</u> ITENANCE	mission 000 gpd ontrol, taste-odor ozonation.
Food Service: Yes No 🛛 N/A		Operator(s Allan Find) & Certifica	ation Class-N	umber:
DISTRIBUTION SYSTEM Number of Service Connections 277 Population Served 969 Basis Operator	_	MORs sub Data missi	mitted regunder regunder regunder regunder regulation mitted regul	larly? 🛛 Yes)Rs? 🖾 No	; ☐ No
Flow Measuring Device <u>Master Meter (purchased)</u>	-	Comments	***	······································	·····
Chlorine Residual 0.73 Backflow Prevention Devices: Yes No Cross-connections None observed Written Cross-connection Control Program: Yes	-	DEFICIEN	ICIES:	ned at the time	· · · · · · · · · · · · · · · · · · ·
Bacteriological Monitoring Monthly	-	inspect			
Coliform Sampling Plan: X Yes No N/A Lead and Copper Sampling <u>Sampled in 2005, due in</u> 2008.	<u>~</u>				
Comments	-			· · ·	
Inspector	- Title	Environment	-1 Cm1-11	i Dete	D(15)07
	inte _	Environment	ar opeciatist	Late	8/15/07
Approved by	Title _	Environmen	tal Manager	Date	9/10/07
	2				

State of Florida Department of Environmental Protection Central District

Sanitary Survey Report for Consecutive Water Systems that Do Not Retreat Their Water

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System Name <u>DAVIS SHORES (CONSECUTIVE</u>	3)	County	Orange	PWS ID #	3480272
System Location <u>Main Street, Windermere, FL 3478</u>	36			Phone	407/869-1919
Owner Name Utilities Inc. of Florida, Ann: Patrick F				Phone _	407/869-1919
Owner Address 200 Weathersfield Avenue, Altamont	e Spr	ings, FL 32714			
Contact Person Patrick C. Flynn	٦	itl e <u>Regiona</u>	I Director	Phone _	407/869-1919
Contact Person Patrick C. Flynn This Survey Date 8/1/07 Last Survey Da	ate _	6/29/04	Las	st C.I. Date	4/27/99
PWS TYPE & CATEGORY/CLASS				RSOURCE	<u></u>
Consecutive/Community (6)					nal Water System
Consecutive/Non-transient non-community		_ PWS ID # _			
Consecutive/Non-community		Source Des	ign Capaci	ity <u>42,452</u>	<u>000 gpd</u>
					fluoridation. 8
		corrosion co	ntrol.		
PWS STATUS					
Approved system with approval number & date		AUXILIAR	POWER	SOURCE	
				🛛 Not Red	uired
		Source		Purchased	
Unapproved system					
		OPERATIC			
		Certified Op	perator: 🛛	Yes 🗌 No	Not required
Subdivision		Operator(s)	& Certifica	tion Class-N	umber:
		Allan Fine			
Food Service: 🔲 Yes 🗌 No 🖾 N/A		MORs subr	nitted regul	larly? 🔀 Ye	5 🗌 No 🗌 N/A
		Data missir	ng from MO	Rs? 🛛 No	
DISTRIBUTION SYSTEM			<u> </u>		
Number of Service Connections42					
Population Served 143 Basis Operator		Comments			
Flow Measuring DeviceMaster Meter (purchased)				_	
		DEFICIEN	CIES:		
Chlorine Residual <u>1.29</u> Backflow Prevention Devices: X Yes No		No defi	ciencies no	ted at the tim	e of
Cross-connections None observed		inspecti	on.		
Cross-connections <u>None observed</u> Written Cross-connection Control Program: <u>Yes</u>					
Bacteriological Monitoring Monthly					
Coliform Sampling Plan: X Yes No N/A		·			
Lead and Copper Sampling Sampled in 2005, due in					
2008.					
Comments					
6					
11_11					
Children .					A
Inspector	i iti e	Environment	al Specialist	L Date	8/1/07
Approved by	Title	Environmen	tal Manager	Date	9/10/07
		, <u></u> , ,,, ,,,,,,,,,,,,,,,,,,,,,,			-
	3				

D A V Ι S S Η 0 R E S

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Department of Environmental Protection

ORIG: FULA CC PE, DOIS A

Jeb Bush Governor Central District 3319 Maguire Boulevard, Suite 232 Orlando, Florida 32803-3767



July 1, 2004

JUL 12 2004

UTILITIES, INC.

OCD-PW-SS-04-0513

Utilities, Inc 200 Weathersfield Avenue Altamonte Springs, FL 32714

Attention: Brian Gongre

Orange County - PW Davis Shores and Crescent Heights PWS ID Number 3480272 and 3480255

Dear Mr. Gongre:

The Department conducted a sanitary survey of your public water system on June 29, 2004. This inspection was conducted by Mary Pace of this office. A copy of the sanitary survey report is enclosed for your reference and records.

There were no deficiencies at your water plant at the time of our visit. The overall operation of the water plant was good, which is a credit to both you and your operator. The Department appreciates the excellent work being done on your water system and values your continued spirit of cooperation in complying with Department rules.

If you have any questions concerning this letter, please contact Mary Pace at the above address or by phone at (407) 894-7555 extension 2294.

Sincerely,

Roberto C. Ansag, Environmental Manager Drinking Water Compliance/Enforcement

RCAmp Enclosure

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Printed on recycled paper.

State of Florida Department of Environmental Protection Central District

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Compliance Inspection Report for Consecutive Water Systems that Do Not Retreat Their Water

System Name Davis Shores	County Orange PWS ID #3480272
System Location Main St. Windermere	Phone
Owner Name Utilities, Inc.	Phone 407-869-19
Owner Address 200 Weathersfield, Ave. Altamonte S	prings, FL. 32714
Contact Person Brian Gongre	Title Phone le 4/22/97 Last C.I. Date 6/18/98
This Survey Date4/27/99-900 Last Survey Dat	e4/22/97 Last C.I. Date6/18/98
PWS TYPE & CATEGORY/CLASS	PURCHASED WATER SOURCE
Consecutive/Community	PWS Name OCUD/ Western
Consecutive/Non-transient non-community	PWS ID #
Consecutive/Non-community	PWS ID # <u>3481546</u> Source Design Capacity <u>42,452,000</u> gpd Treatment:
PWS STATUS	·
Approved system with approval number & date	
	AUXILIARY POWER SOURCE
Accepted	🗋 Yes 🔲 None 🖾 Not Required
Unapproved system	Source Purchased
SERVICE AREA CHARACTERISTICS	OPERATION & MAINTENANCE
Residential	Certified Operator: XYes No XNot requi
	Operator(s) & Certification Class-Number:
Food Service: Yes No N/A	
	MORs submitted regularly? 🔲 Yes 🗌 No 🛄 I
	Data missing from MORs? No Yes N
DISTRIBUTION SYSTEM	
Number of Service Connections	
Population Served Basis	Comments
Flow Measuring Device <u>Master Meter (purchased)</u>	· · · · · · · · · · · · · · · · · · ·
Chlorine Residual <u>1.7 mg/L 52 Oakdate</u>	DEFICIENCIES.
Backflow Prevention Devices: XYes C No	DEFICIENCIES:
Cross-connections <u>none noted</u> Written Cross-connection Control Program: Yes	
Parteriological Manitoring Manthly	
Bacteriological Monitoring <u>Monthly</u> Coliform Sampling Plan; X Yes No N/A	
Lead and Copper Sampling 6/05 - 9/05	••••••••••••••••••••••••••••••••••••••
Lead and Copper Sampling 000 - 900	
Comments	

COMET: SITE ID PROJECT ID	
Inspector Mary Pace Ti	
nspector y large Tace Ti	tle <u>Env. Specialist III</u> Date <u>7/1/04</u>
Approved by Ti	tle Environmental Manager Date

Docket No.: 090462-WS

Orange County

25-30.440 (6) PERMITS

Test Year Ended December 31, 2008

92

Docket No.: 090462-WS

Orange County

25-30.440 (7) NOTICES

Test Year Ended December 31, 2008

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Docket No.: 090462-WS

Orange County

25-30.440 (8) FIELD EMPLOYEES

Test Year Ended December 31, 2008

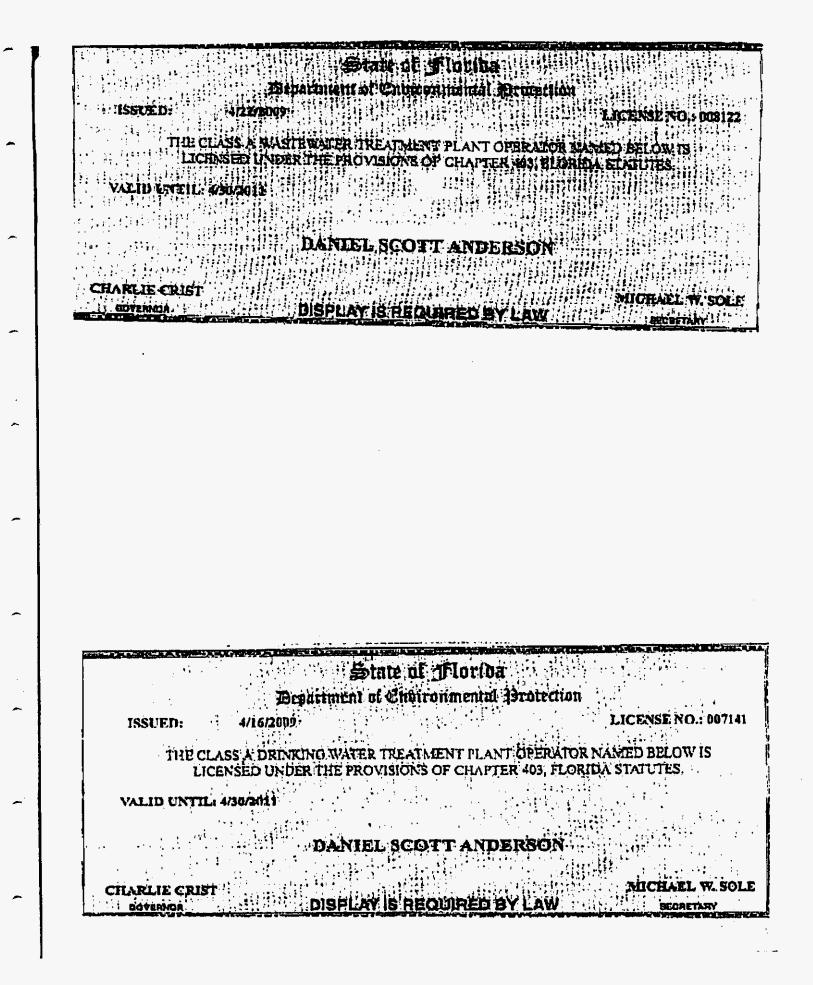
		ate of Florida
1		C Environmental Protection
ISSUED:	3/25/2009	LICENSE NO.: 8527
		REATMENT PLANT OPERATOR NAMED BELOW IS /ISIONS OF CHAPTER 403, FLORIDA STATUTES.
VALID UNT	L: 4/30/2011	
	STE	PHEN J HABERY
CHARLIE CRI		MICHAEL W. SOL

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		State of Florida						
Department of Environmental Protection								
ISSUED:	3/25/2009		LICENSE NO.: 8012					
THE CLA LICE VALID UNTIL: -	THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.							
	TIJUI 2V & X							
		STEPHEN J HABERY						
CHARLIE CRIST MICHAEL W. SO E								
	GOVENNOR DISPLAY IS REQUIRED BY LAW SECRETARY							

	Department of Environmental Protection	
ISSUED:	4/16/2009	LICENSE NO.: 009
THE CL LICER	ASS B WASTEWATER TREATMENT PLANT OPERATOR NA NSED UNDER THE PROVISIONS OF CHAFTER 403, FLORI	AMED BELOW IS DA SIATUTES.
VALID UNTIL: 4	3/30/2011	'
. *	STEVEN L. PFOUTS	· · ·
CHARLIE CRIST	•	MICHAEL W, S
GOVERNOR	DISPLAY IS REQUIRED BY LAW	SECRETARY
	State of Florida'	
	State of Florida' Department of Environmental Protection	
ISSUED: THE CLAS	State of Florida'	LICENSE NO.: 01420
ISSUED: THE CLAS	State of Florida Department of Environmental Protection 4/16/2009 SS C DRINKING WATER TREATMENT PLANT OPERATOR N NSED UNDER THE PROVISIONS OF CHAPTER 403, FLORID	LICENSE NO.: 01420
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Department of Cabiconannual Direction OPERATOR CERTIFICATION PROGRAM 2600 BLAIR STONE KOAD, M S. 3506 TALLAHASSEE, FLORIDA 32399-2400 (850)245-7500

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State of Florida Department of Environmental Protection

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State of Florida Department of Environmental Protection LICENSE NO.: 014187 ISSUED: 4/16/2009 THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES. VALID UNTIL: 4/30/2011 ELISA MATARLO WILLIAMS MICHAEL W. SOLE CHARLIE CRIST DISPLAY IS REQUIRED BY LAW SECRETARY GOVERNOR MEDGELIEFD 6982899202 96/03/2003 08:54 10 BDA9

Last Name	First Name/MI	Title	System(s)	Classification	Туре	Description	Туре	Description
Anderson	Daniel S.	Lead Operator	Crownwood	Class A DWTPO Class A WWTPO	A	Class A Drinking Water Treatment Plant Operator - FDEP (0007141 4/30/11)	A	Class A WW Treatment Plant Operator - FDEP (0006490 4/30/11)
Habery	Stephen (Steve) J.	Lead Operator	Orangewood Buena Vista MHP Buena Vista Manor L/S Summertree Summertree L/S	Class C DWTPO Class C WWTPO		Class C Drinking Water Treatment Plant Operator - FDEP (0008012 4/30/11)	с	Class C WW Treatment Plant Operator - FDEP (0008527 4/30/11)
	Steven L.	Lead Operator	Golden Hills	Class C DWTPO Class B WWTPO		Class C Drinking Water Treatment Plant Operator - FDEP (0014204 4/30/11)	в	Class B WW Treatment Plant Operator - FDEP (0009509 4/30/11)
			Weathersfield Oakland Shores Little Wekiva Park Ridge Phillips Crystal Lake Ravenna Park					
Williams	Elisa M.	Lead Operator	Ravenna Park Jansen Crescent Heights Davis Shores	Class C DWTPO Class C WWTPO	с	Class B Drinking water Treatment Plant Operator - FDEP 0014846 4/30/11	с	Class C WW Treatment Plant Operator - FDEP 0014187 4/30/11

UIF RATE CASE - 2008 EMPLOYEE LICENSE INFORMATION

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JOB TITLE	Water/Wastewater Treatment Operator I
DEPARTMENT	Operations
Status	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY Essential Functions	Under direct supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Assists with maintaining plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements. • Operates and maintains water and/or wastewater treatment equipment,
	 ensuring compliance with state and federal environmental protection limits. Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating ahemate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unputified water. Follows safety protocol. Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordleceping requirements; maintains various Company records and other reports as required by the state. Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. Ensures regulatory compliance and adherence to Company policies and standards. Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	 Completes facility and vehicle inspections, along with related follow-up. Assists w repairs of water/wastewater treatment plant equipment. Forwards customer inquiries on to Operator II or Lead Operator.

Operations: Water/Wastewater Treatment Operator I



 Demonstrates continuous effort to improve oper 	
 turnaround times, streamline work processes, and work or jointly to provide quality seamless utility service. Ensures that facilities and grounds are kept clean and or with Company standards. May install and read water meters. Performs other related duties as assigned. 	cooperatively and derly and comply
COMPUTER SKILLS Required: MS Word, Excel; ability to learn internal software pr Preferred: Outlook	
 ADDITIONAL SKILLS Ability to read meters, charts and gauges and accurately of plant operations. Ability to read and comprehend written technical info communicate clearly and effectively, both verbally and in verbility to review, classify, categorize, prioritize and/or anal Ability to perform mathematical equations to determine required for flow rates and proper treatment. Ability to establish and maintain effective working relating general public, co-workers and regulatory agencies. Ability to operate, maneuver and/or control the action machinery, tools and/or materials used in performing esset 	ormation and to writing. alyze data. e chemical doses ionships with the as of equipment,
matunity, tool into or matunity of the B	
FDUCATION Required: HS Diploma or GED	
EDUCATION Required: HS Diploma or GED CERTIFICATIONS/LICENSES Required: Currently holds first-level operator license, may be obtaining second-level license; must maintain a valid driver's l	in the process of license.
CERTIFICATIONS/LICENSES Required: Currently holds first-level operator license, may be obtaining second-level license; must maintain a valid driver's license; must ma	icense. at least 1 year ewater and/or a vith experience in
CERTIFICATIONS/LICENSES Required: Currently holds first-level operator license, may be obtaining second-level license; must maintain a valid driver's license; must maintain a valid dritense; must maintain a valid driver's license; must main	icense. at least 1 year ewater and/or a with experience in rater systems and os.), walking (10+
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CERTIFICATIONS/LICENSES Required: Currently holds first-level operator license, may be obtaining second-level license; must maintain a valid driver's line EXPERIENCE Requires 2 - 4 years mechanical experience, including specializing in chemical treatment of water and/or waste minimum of 1 year in water and/or wastewater utility field w the operation and maintenance of ground-water supplied w associated distribution system. PHYSICAL DEMANDS Moderate to heavy physical demands, including lifting (75 lb miles daily), climbing and mechanical repair. EQUIPMENT USED Handheld and/or Blackberry, laptop; water and/or water equipment and machinery including pumps, aerators, chemical booster pumps, etc.; jack hammer and other construction operate heavy equipment. TRAVEL REQUIRED Within service area. SHIFT May include weekend scheduling; on-call, emergency call overtime may be required.	icense. at least 1 year ewater and/or a with experience in rater systems and os.), walking (10+ astewater facility l feed equipment, equipment; may
CERTIFICATIONS/LICENSESRequired: Currently holds first-level operator license, may be obtaining second-level license; must maintain a valid driver's license; EXPERIENCEEXPERIENCERequires 2 - 4 years mechanical experience, including specializing in chemical treatment of water and/or waster minimum of 1 year in water and/or wastewater utility field w the operation and maintenance of ground-water supplied w associated distribution system.PHYSICAL DEMANDSModerate to heavy physical demands, including lifting (75 lb miles daily), climbing and mechanical repair.EQUIPMENT USEDHandheld and/or Blackberry, laptop; water and/or wa equipment and machinery including pumps, aerators, chemical booster pumps, etc.; jack hammer and other construction operate heavy equipment.TRAVEL REQUIREDWithin service area.SHIFTMay include weekend scheduling; on-call, emergency call	icense. at least 1 year ewater and/or a with experience in rater systems and os.), walking (10+ astewater facility l feed equipment, equipment; may

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to recision.

Operations: Water/Wastewater Treatment Operator I



	Water/Wastewater Treatment Operator II
JOB TITLE	
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under general supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Maintains plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	 Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other reports as required by the state. Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. Ensures regulatory compliance and adherence to Company policies and standards.
	Manager.
Additional Responsibilities	 Completes facility and vehicle inspections, along with related follow-up. Installs and reads water meters. Acts as liaison between customers and customer service; provides on-site customer communication.

Operations: Water/Wastewater Treatment Operator II



Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions. EDUCATION Required: HS Diploma or GED CERTIFICATIONS/LICENSES Required: Currently holds second-level operator license, may be in the process of obtaining third-level license; must maintain a valid driver's license. EXPERIENCE Requires 3 - 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system. PHYSICAL DEMANDS Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. EQUIPMENT USED Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment. TRAVEL REQUIRED Within service area. SHIFT May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	COMPUTER SKILLS ADDITIONAL SKILLS	 Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. Performs other related duties as assigned. Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook Ability to read meters, charts and gauges and accurately maintain records of plant operations. Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. Ability to review, classify, categorize, prioritize and/or analyze data. Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. Ability to follow verbal and written instructions.
CERTIFICATIONS/LICENSES Required: Currently holds second-level operator license, may be in the process of obtaining third-level license; must maintain a valid driver's license. EXPERIENCE Requires 3 - 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system. PHYSICAL DEMANDS Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair. EQUIPMENT USED Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment. TRAVEL REQUIRED Within service area. SHIFT May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.		machinery, tools and/or materials used in performing essential functions.
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PHYSICAL DEMANDS Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair. EQUIPMENT USED Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment. TRAVEL REQUIRED Within service area. SHIFT May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	EXPERIENCE	Requires 3 – 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
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SHIFT May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may
ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	TRAVEL REQUIRED	Within service area.
to limit management from assigning other work as desired.	Shift	overtime may be required.
CONTACT INFORMATION	ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
	CONTACT INFORMATION	

Management muintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.

Operations: Water/Wastewater Treatment Operator II

Page 2 of 2



JOB TIFLE	Area Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	plants. Provides leadership and guidance in water and wastewater plant management. Works with Regional Manager and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	 Develops strategic plans for water and wastewater facility needs; manages the design and construction of facilities and infrastructure. Hires, directs, evaluates, promotes and disciplines subordinate employees, including meter readers, operators, field technicians, etc, engaged in the operation of water/wastewater plants and distribution systems. Manages the operation of multiple water systems and wastewater treatment facilities. Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. Ensures water and wastewater quality consistently meet Federal, state and local laws. Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations and environmental guidelines regarding water/wastewater treatment and distribution. Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures; trains employees of safety policies and procedures.
ADDITIONAL	 Responds to all emergency situations, including coordination of
RESPONSIBILITIES	contractors, public notification and informing UI personnel and governmental agencies as needed. Meets Company goals and objectives in conformance with budgetary
	guidelines.
	Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	 Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. Ability to objectively coach employees through complex, difficult and emotional issues.



	 Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. Ability to delegate responsibility and authority to maximize use of employees' skills. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Ability to provide for safe working conditions for fellow workers.
	 Ability to effectively communicate and interact with other employees and the public.
	 Ability to understand and implement a variety of the field's concepts, practices and procedures.
	 Proven ability to motivate others in the pursuit of Company goals. Required: HS Diploma or GED
EDUCATION	Required: IS Diploma of GLD Preferred: Bachelor's degree, this may be required in some circumstances; completion of multiple utility industry related courses, seminars, management and supervisory training is preferred.
CERTIFICATIONS/LICENSES	Required: Must hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 6 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment.
TRAVEL REQUIRED	Within service area.
Shift	Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.

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JOB TITLE	Construction Inspector
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Project Manager
JOB SUMMARY	adherence to contract specifications, building ordinances and zoning laws. Reviews, processes, supervises and inspects installation of water and sewer utility mains and new service connections, evaluates existing services, provides service information, investigates water and sewer service problems, and supports field maintenance activities.
ESSENTIAL FUNCTIONS	 Analyzes and manages a variety of situations relating to construction and installation of new water and sewer infrastructure, storage tanks, wastewater treatment plant construction and expansion. Evaluates specifications for plan procedures, start and completion dates, and staffing requirements for each phase of the construction project. Inspects construction of new service connections and water/sewer main breaks. Oversees construction and maintenance employees at a property location. Provides timely information regarding construction projects and work relating to construction projects. Prepares service work orders per plans for water and sewer main installations. Maintains frequent contact with external agencies and the general public in order to coordinate activities related to water and sewer service. Responds to customer issues related to construction projects. Enforces Company policies and procedures, work methods and operational procedures.
ADDITIONAL	 Assists Project Manager with property inspections, completing
RESPONSIBILITIES	 environmental and engineer reports and attaining all necessary permits. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel
	Preferred: Outlook, Explorer, JD Edwards
ADDITIONAL SKILLS	 Ability to follow verbal and written instructions. Excellent organizational and problem solving skills. Ability to provide safe working conditions for fellow workers.

Operations: Construction Inspector



	 Ability to effectively communicate and interact with other employees. Ability to deal professionally with customers and maintain good public relations.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Grade 2 State Distribution License, or ability to obtain within 18 months of hire; must maintain a valid driver's license
Experience	A minimum of 3 years experience in the installation, maintenance, repair or inspection of water supply and/or distribution facilities and sewer force mains, or 2 years as a Lead Operator.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.), walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheid/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.

Operations: Construction Inspector

Page 2 of 2



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DEPARTMENT Operations STATUS Non-exempt SUPERVISOR'S TITLE Area Manager JOB SUMMARY Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance. ESSENTIAL FUNCTIONS • Walks 5 - 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. • Determines consistency of meter readings; reports unusual cases to supervisor. • Indicates irregularities on forms for defects, damage and unauthorized connections; ensures meters are registering properly. • Indicates irregularities on forms for necessary action by servicing department. • Documents customer interaction and field activities in OC&B. • Turns off service for nonpayment of charges in vacant premises, or on for new occupants. • Maintains accurate and up-to-date records. • Acts as liaison between the customers and customer service personnel for problem/complaint resolution. • Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems. ADDITIONAL • Performs minor meter maintenance and repair duties.
SUPERVISOR'S TITLE Area Manager JOB SUMMARY Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance. ESSENTIAL FUNCTIONS • Walks 5 - 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. • Determines consistency of meter readings; reports unusual cases to supervisor. • Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. • Indicates irregularities on forms for necessary action by servicing department. • Documents customer interaction and field activities in CC&B. • Turns off service for nonpayment of charges in vacant premises, or on for new occupants. • Maintains accurate and up to-date records. • Acts as liaison between the customers and customer service personnel for problem/complaint resolution. • Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems. ADDITIONAL • Performs minor meter maintenance and repair duties. ADDITIONAL • Performs minor meter maintenance and repair duties.
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ADDITIONAL - Performs minor meter maintenance and repair duties. RESPONSIBILITIES - Assists with repairs of water/wastewater treatment plant equipment.
RESPONSIBILITIES - Assists with repairs of water/wastewater treatment plant equipment.
 Assists with ordering parts and job costing.
 May assist with on-site customer communication. May assist with customer inquiries, requests and minor issues regarding meter reading schedule, billing, how meters are read and other customer service related matters. May prepare a variety of operational reports related to water meter reading activities. Assists with the installation and disconnect of water meters. Performs other related duties as assigned.
COMPUTER SKILLS Required: MS Word; ability to learn internal software programs Preferred: MS Excel, Outlook

Utilities, Inc.

ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. Ability to learn to read a variety of water meters. Ability to learn and understand tariffs as they apply to assigned duties. Ability to learn the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. Ability to read maps, electrical schematics, blueprints, etc. Ability to follow verbal and written instructions. Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license.
	*May be in the process of obtaining Distribution and/or Collections
	Systems certification or first-level plant operating license.
Experience	Some water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
Shift	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.



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JOB TITLE	Field Technician II
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater system; identifying water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	 Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains Maintains and tests water meters; performs new meter installation. Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. Inspects area for cross connection violations and other unsafe conditions. Maintains accurate and up-to-date records. Documents customer interaction and Field Activities in CC&B. Acts as liaison between the customers and customer service personnel for problem/complaint resolution. Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. Provides on-site customer communication. Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	 May assist with repairs of water/wastewater treatment plant equipment. May walk 5 - 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. Determines consistency of meter readings; reports unusual cases of water usage to supervisor. Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. Indicates irregularities on forms for necessary action by servicing department. Turns off service for nonpayment of charges in vacant premises, or on for new occupants. Assists with ordering parts and job costing. Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. Assists with the installation and/or disconnection of water/wastewater treatment facilities while learning the treatment process and plant equipment. May perform routine tasks related to the operation of water/wastewater treatment facilities while learning plant compliance with Federal, state and local

Operations: Field Technician II

Rev. 102009

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Performs other related duties as assigned. COMPUTER SKILIS Required: MS Word, Excel, ability to learn internal software programs Preferred: Outlook ADDITIONAL SKILIS <		regulatory requirements.
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	CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.

Operations: Field Technician II



JOB TITLE	Field Technician III
DEPARTMENT	Operations
Status	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater systems; identifying water meter equipment problems; and performing water meter and/or system maintenance activities.
ESSENTIAL FUNCTIONS	 Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains Maintains and tests water meters; performs new meter installation. Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. Inspects area for cross connection violations and other unsafe conditions. Maintains accurate and up-to-date records. Documents customer interaction and Field Activities in CC&B. Acts as liaison between the customers and customer service personnel for problem/complaint resolution. Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. Provides on-site customer communication. Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	 May assist AM with overseeing the daily tasks of other field technicians. May assist with repairs of water/wastewater treatment plant equipment. May walk 5 - 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. Determines consistency of meter readings; reports unusual cases of water usage to supervisor. Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. Indicates irregularities on forms for necessary action by servicing department. Turns off service for nonpayment of charges in vacant premises, or on for new occupants. Assists with ordering parts and job costing. Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. Assists with the installation and disconnection of water/wastewater treatment facilities while learning the treatment process and plant equipment. May assist in maintaining plant compliance with Federal, state and local regulatory requirements. Performs other related duties as assigned.

Operations: Field Technician III

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COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
	Preferred: Outlook
ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to motivate others in pursuit of Company goals. Demonstrates initiative to take on new tasks. Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. Ability to apply the methods, techniques, tools, equipment and materials used in the repair, installation and testing of water and flow meters. Ability to read maps, electrical schematics, blueprints, etc. Ability to follow verbal and written instructions.
EDUCATION	
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license.
	 Preferred: Distribution and/or Collections certification as required by State regulatory laws, or the ability to attain certification within 12 months of hire. *May be in the process of obtaining dual certifications or first-level operating license.
Experience	A minimum of three years water meter reading experience preferred, in addition to previous mechanical or maintenance experience; in-depth, working knowledge of water meters, care and operation of a variety of tools and equipment used in maintaining water/wastewater systems, and safe work practices. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
Shift	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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Operations: Field Technician III



This description is a working draft, subject to revision.

Operations: Field Technician III



JOB TITLE	Lead Water/Wastewater Treatment Operator
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	water/wastewater treatment facility. Responsible for maintaining plant compliance with EPA standards and state water Commission. Assists with training of other personnel and leading work crews. Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes and works cooperatively to provide quality seamless utility service. Works with AM and RM to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	 Oversees the operation and maintenance of water/wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. Oversees the organization and delegation of team tasks. Develops and maintains operational records and prepares reports in compliance with regulatory standards. Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. Installs and repairs pumps, motors, valves and piping; diagnoses, repairs and clarifies aeration equipment, ion exchange bins, filtration equipment and other major apparatuses. Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when non-standard variances are detected. Samples water prior to exiting system. Detects and reports atypical conditions, such as: identifying damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. Cleans and maintains treatment plant, pumping stations and wells. Conducts ongoing repairs to equipment, or shuts down equipment to more extensive maintenance and repair, activating alternate equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. Implements emergency procedures in the event of overflow or spill of chemicals to unpurified water. Follows safety protocol and notifies local emergency responders. Adds chemicals to water by predetermined formula. Maintains minimum inventory levels of these materials. Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other processes are reading, tests, chemical and equipment usage, and all other recordkeeping requiremen

Operations: Lead Water/Wastewater Treatment Operator

	• Back-washes filters and basins; handles chlorine in a safe, effective mann
	assures proper working order of chlorine-related equipment.
	 Ensures regulatory compliance and adherence to Company policies a standards.
	 Coordinates construction and excavation involved in system repairs; estimates
	required labor and materials; identifies equipment needed for all project
	orders necessary parts.
	 Maintains a safe working environment and reports safety concerns to A
	Manager.
	Trains personnel in the areas of laboratory analysis, operations a
	maintenance procedures, as well as compliance to Company policies a
	procedures.
	· Ensures all operators are equipped with necessary tools, parts and safe
	equipment to work effectively.
	- Stays abreast of Federal, State and local regulations and environmen
	guidelines regarding water/wastewater treatment and distribution.
ADDITIONAL	 May assist with training personnel on safety procedures.
RESPONSIBILITIES	 Assists with overseeing and inspections of local construction projects.
	 Assists with the development of short and long term plans for operation
	facilities, including contingency plans as well as plant and equipme
	removal/replacement.
	• Assists with the design and construction of extension and improveme
	projects.
	Provides on-site customer communication.
	• Acts as liaison between the customers and customer service.
	 Responds to requests and inquiries from the general public. Demonstrates continuous effort to improve operations, decrease turnarour
	times, streamline work processes, and work cooperatively and jointly t
	provide quality seamless utility service.
	 Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
	Preferred: Outlook, Internet Explorer
ADDITIONAL SKILLS	 Ability to work independently and under limited supervision.
	 Demonstrates initiative to take on new tasks.
	· Ability to mentor and guide co-workers to increase skill level, morale an
	efficiency.
	 Ability to motivate others in pursuit of Company goals.
	 Ability to read meters, charts and gauges and accurately maintain records of
	plant operations.
	Ability to read and comprehend written technical information and t
	communicate clearly and effectively, both verbally and in writing.
	• Ability to review, classify, categorize, prioritize and/or analyze data.
	 Ability to keep accurate records and prepare and submit accurate reports.
	- Ability to perform mathematical equations to determine chemical dose
	required for flow rates and proper treatment.
	 Ability to establish and maintain effective working relationships with the general public so produce and mailstory approaches
	general public, co-workers and regulatory agencies.



	 Ability to follow verbal and written instructions. Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	charge, or ability to attain within 1 year of employment; must maintain a valid driver's license.
Experience	Requires a minimum of 5 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water/wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; operates and oversees the use of heavy equipment, including agricultural sludge spreaders.
TRAVEL REQUIRED	Within service area.
Shift	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. Requires 24 hour responsiveness to various situations.
Additional Comments	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: Lead Water/Wastewater Treatment Operator



JOB TITLE	Project Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	from initial contract negotiations through warranty termination.
ESSENTIAL FUNCTIONS	 Oversees complex technical projects, adhering to strict goals and deadlines. Creates and maintains activity and progress reports for internal and external customers. Responsible for all project development. Hires, directs, evaluates and disciplines Construction Inspectors. Obtains engineering proposals, monitors project budgets, construction activity and coordinates timing with operations. Tracks all budget related information, such as hours worked and expenses, etc. Coordinates all daily activities and personnel for each project. Processes paperwork, including invoices, for each project in a timely manner and submits to Regional Director. Ensures the success of projects, while remaining in line with time and budget parameters. Notifies management staff of any current or pending escalations relating to projects, or items that could impact the success of projects. Coordinates and completes the work necessary to obtain approval on emergency projects.
ADDITIONAL	Assists AM & RM with forecasting and planning capital projects
RESPONSIBILITIES	 up to 5 years in advance. Attends project team status meetings as required. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook; ability to learn internal software programs Preferred: PowerPoint and Explorer
ADDITIONAL SKILLS	 Ability to calculate basic mathematical equations. Ability to read and interpret soil and hydro-geological reports and maps. Ability to complete work that will ensure the approval of all capital projects in a timely manner. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Excellent organizational and problem solving skills, including negotiating, decision-making research and analysis, and interpersonal skills.



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	 Ability to provide safe working conditions for fellow workers. Ability to effectively communicate and interact with other employees and the public. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to matching other in the matrix of Comparent each
EDUCATION	 Ability to motivate others in the pursuit of Company goals. Required: Bachelor's Degree in Civil/Environmental Engineering or similar field. Preferred: MS or MBA
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license
Experience	Requires a minimum of 3 years engineering experience, preferably related to water and/or wastewater projects and design.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.), walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	
TRAVEL REQUIRED	Within the region; up to 25% for training, meetings, project management, etc.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: Project Manager



JOB TITLE	Regional Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
Job Summary	Responsible for the management of water and wastewater treatment operations for the region, including directing, planning, managing, staffing, and organizing the safe and efficient operation of all UI subsidiaries in assigned region. Provides leadership and guidance in water and wastewater plant management. Works with Area Managers and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	 Oversees plant operations and maintenance, customer contact and capital planning. Provides support and follow up to Area Managers. Maintains accurate and timely reports, records and permits associated with facility operations and customer relations, ensuring they meet compliance regulations. Assists Regional Director in the development and implementation of operational and regional strategies. Ensures water and wastewater quality consistently meet Federal, state and local laws. Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. Provides expertise as required to maintain compliance with local, state, regional and Federal regulatory requirements regarding water/wastewater treatment and distribution. Offers opportunities to increase efficiency by identifying and implementing operational cost saving ideas. Serves as the contact for inquiries regarding operational issues; answers routine and ad hoc information requests that are regional or unit-specific in nature. Responsible for safety and maintaining a safe work environment. Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures, in addition to safety policies and procedures.
ADDITIONAL	 Provides leadership and guidance in energy management.
RESPONSIBILITIES	• Acts as point of contact with developers, engineers, consultants,
	regulators and customers.
	 Assists Regional Director in executing any additional assigned duties. Meets Company goals and objectives in conformance with budgetary
	 Meets Company goals and objectives in conformance with budgetary guidelines.
	Performs other related duties as assigned.

Operations: Regional Manager



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COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
ADDITIONAL SKILLS	 Preferred: PowerPoint, Outlook and Explorer Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Ability to provide for safe working conditions for fellow workers. Must have ability to effectively communicate with other employees and the public. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's degree in Business, Engineering, Environmental Science or similar field, or a combination of education and experience. Preferred: Completion of multiple utility industry related courses, seminars, management and/or supervisory training.
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Ability to hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment.
Experience	Requires a minimum of 7 years progressive experience working in utility management or the utility industry. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within region.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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Operations: Regional Manager



JOB TITLE	Warehouse Clerk
DEPARTMENT	Operations
Status	Non-Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Responsible for maintaining the inventory and allocation of commonly used supplies and equipment from the warehouse to local operations staff and other special projects as needed.
ESSENTIAL FUNCTIONS	 Manages warehouse facility, including minor grounds upkeep. Orders all supplies and chemicals through assigned vendors. Receives, processes and unpacks supplies; verifies correctness of shipments against purchase orders; maintains records regarding discrepancies and/or damaged merchandise and works with vendor to correct issues. Ensures safe loading and unloading of supplies. Manages distribution record of items received by operations staff for Company facilities. Coordinates inspection of fire extinguishers returned by field staff. Follows established safety policies and procedures to ensure safe work environment. Maintains warehouse facility and equipment in a clean and orderly condition.
ADDITIONAL	 Assists RM with performing price comparisons with competing
RESPONSIBILITIES	vendors to select most cost efficient option for the region.
	Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: Outlook, Explorer, Filemaker Pro; familiarity with Mac computers would be helpful.
ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to effectively communicate and interact with other employees. Ability to receive, track and distribute materials, supplies and equipment. Ability to read, write, sort, check, count and verify numbers. Ability to prepare routine administrative paperwork. Ability to understand and follow safety procedures.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Forklift certification
EXPERIENCE	Previous warehouse work is preferred, including shipping and receiving.



PHYSICAL DEMANDS	to push, pull, lift and/or carry up to 50 lbs; ability to climb ladders in order to stock supplies; ability to remain standing in an upright position for an extended period of time. Also requires
	Riding forklift, walk-behind electric and manual pallet jack, pivot davit (crane) with hoist; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
Shift	This is a part-time position; Monday - Friday, 8am - 12pm with minor variations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: Warehouse Clerk



JOB TITLE	Administrative Assistant
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director or Regional Manager
JOB SUMMARY	Under direct supervision of the Regional Director, provides administrative and secretarial support to the Regional Director and Regional Managers.
ESSENTIAL FUNCTIONS	 Coordinates and performs a wide range of staff and/or operational support activities for the region; assists visitors, resolves and/or refers administrative problems and inquiries. Schedules and organizes meetings, conferences, interviews and/or other events; distributes information or invitations; prepares agendas, notices, minutes and resolutions for meetings. Performs complex and confidential administrative functions, including written correspondence, reports, spreadsheets and other documents. Responds to routine external correspondence. Assists with arranging travel plans and itineraries for the RD, RM and others. Establishes, maintains and updates files, databases, reports, and/or other documents. Performs routine analyses and calculations in the processing of data for recurring internal reports. Prepares or assists with the preparation of scheduled and/or ad hoc statistical and narrative reports; performs basic information gathering and analysis and/or forecasting, as specifically directed. Sorts, reviews and distributes incoming and outgoing mail; composes, prepares and ensures timely responses to a variety of routine written inquiries. Serves as liaison with regional companies in the resolution of day-to-day administrative and operational problems. Uses the internet and historical documents to perform research. Maintains office supplies, maintenance of office equipment and other services.
ADDITIONAL RESPONSIBILITIES	 Assists RD and RM with calendar management; coordinates daily, weekly and monthly schedules; schedules daily meetings
	and appointments as requested.
	 Assists management and staff in problem solving, project planning and development and execution of stated goals and objectives.
	 Assists with special projects as needed.
	 May assist other operational staff depending on workload. Performs other related duties as assigned.



COMPUTER SKILLS	software programs Preferred: Visio
ADDITIONAL SKILLS	 Must have high level of interpersonal skills to handle sensitive and confidential information and situations. Position continually requires demonstrated poise, tact and diplomacy. Adapts to changes in work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events. Ability to multitask in a fast-paced environment. Ability to communicate and work professionally with senior level management and external contacts. Demonstrates accuracy and thoroughness and monitors own work to ensure quality. Work requires continual attention to detail in composing, typing and proofing materials, establishing priorities and meeting deadlines. Identifies and resolves problems in a timely manner and gathers and analyzes information skillfully. Ability to develop a working knowledge of regulations, policies and procedures involved in the administration of the utility systems.
EDUCATION	Required: HS Diploma or GED Preferred: Associates Degree in business related field
CERTIFICATIONS/LICENSES	Required: Valid driver's license
Experience	A minimum of 1-2 years previous experience in an administrative role or similar position.
PHYSICAL DEMANDS	vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	



JOB TITLE	Accounts Payable/Receivable Clerk
DEPARTMENT	Operations - BioTech
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	
ESSENTIAL FUNCTIONS	 Processes AP and AR for BioTech. Performs data entry of AP and AR invoices and journal entries. Enters and posts daily cash receipts. Accepts vendor payments and supplies receipt of payment; maintains copies of all cash receipts for reconciling. Maintains sole responsibility of cash drawer, i.e. opening/closing, deposit/tender controls and balancing of each. Endorses checks daily with proper endorsing equipment. Prepares daily cash deposits and delivers to bank; obtains receipt of all bank transactions. Contacts vendors with payment discrepancies and/or to verify remittance information. Researches payment inquiries, provides copies of cancelled checks as proof of payment. Responds to vendor and staff inquiries and answers AP/AR related questions. Maintains AP/AR reports, spreadsheets and files.
ADDITIONAL	 Prepares analysis of accounts as required.
RESPONSIBILITIES	 Assists with receiving checks, processing utility invoices, proofing AP/AR and filing journal entries. Assembles and processes overnight shipments, as needed. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: JD Edwards, OC&B, Outlook, Internet Explorer
ADDITIONAL SRILLS	 Friendly, customer service focus. Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. Reliable, self-motivated and well organized. Strong written and verbal communication skills. Maintains confidentiality.
EDUCATION	Required: HS Diploma or GED Preferred: Associate's Degree or equivalent



4	Required: Valid Driver's License, safe driving record and proof of valid insurance.
	2 - 3 years related experience and/or training. Requires general knowledge of accounts receivable and bookkeeping skills.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision and ability to lift and transport daily mail
EQUIPMENT USED	PC and/or laptop, endorsing machine, copy/fax/scan machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: AR Clerk



JOB TITLE	Accounts Receivable Clerk
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Office Manager
JOB SUMMARY	Maintains accounts receivable records, including editing, checking and preparing accounts receivable entries and tabulating control statistics.
ESSENTIAL FUNCTIONS	 Processes AR for multiple states. Performs data entry of AR invoices, journal entries, cash book entries and customer address/contact information changes. Enters and posts daily cash receipts. Accepts customer payments and supplies receipt of payment; maintains copies of all cash receipts for reconciling. Maintains sole responsibility of cash drawer, i.e. opening/closing, deposit/tender controls and balancing of each. Endorses checks daily with proper endorsing equipment. Prepares daily cash deposits and delivers to bank; obtains receipt of all bank transactions. Contacts customers with payment discrepancies and/or to verify remittance information. Reviews customer accounts with customers and Regional Office Manager. Researches payment inquiries, provides copies of cancelled checks as proof of payment. Researches and processes payment related items Responds to customer and regional staff inquiries and answers AR questions related to processed payments. Prepares written notification to customers when payment cannot be processed for various reasons. Forwards all customer correspondence to branch offices daily. Maintains AR reports, spreadsheets and files.
ADDITIONAL	Prepares analysis of accounts as required.
RESPONSIBILITIES	 Assists with receiving checks, processing utility invoices, proofing AR and filing journal entries. Assembles and processes overnight shipments, as needed. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
ADDITIONAL SKILLS	 Preferred: JD Edwards, OC&B, Outlook, Internet Explorer Friendly, customer service focus. Ability to effectively prioritize and manage day-to-day tasks in an efficient manner.



	 Reliable, self-motivated and well organized. Strong written and verbal communication skills. Maintains confidentiality.
EDUCATION	Preferred: Associate's Degree or equivalent
CERTIFICATIONS/LICENSES	Required: Valid Driver's License, safe driving record and proof of valid insurance.
Experience	2 - 3 years related experience and/or training. Requires general knowledge of accounts receivable and bookkeeping skills.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision and ability to lift and transport daily mail.
EQUIPMENT USED	telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: AR Clerk

C	Utilities,	Inc.
TRANSFER OF		

JOB TITLE	Regional Executive Assistant
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	Under direct supervision of the RVP, provides administrative and secretarial support to the RVP. Organizes and expedites flow of work through the office; coordinates special projects with regional staff.
ESSENTIAL FUNCTIONS	 Manages the RVP's calendar, coordinates daily, weekly and monthly schedules; schedules daily meetings and appointments. Arranges detailed travel plans and itineraries for the RVP. Organizes meetings, conferences and/or events by arranging facilities and caterers and issuing information or invitations; prepares agendas, notices, minutes and resolutions for meetings. Performs complex and confidential administrative functions, including written correspondence, reports and other documents. Responds to routine external correspondence. Types memos, purchase requisitions, payment requests and other department forms and documents. Prepares the RVP's expense reports. Reviews and summarizes miscellaneous reports, presentation materials and other documents; prepares background documents as necessary. Completes inquiry forms; analyzes resolves and distributes forms for resolution. Provides follow up on information requests, projects and pending matters with limited direction. Maintains regional headcount and organizational chart. Maintains regional filing system for records, reports and other documents. Acts as liaison between executive staff and others, including PUC, county and other government officials, as well as community and political leaders.
ADDITIONAL RESPONSIBILITIES	 Acts as receptionist to the RVP's office; screens calls for executive staff; relays messages or directs callers to appropriate personnel;
	 responds to emergency calls. Attends internal and external meetings and takes minutes as requested; transcribes and disseminates minutes to executive staff; prepares agenda for staff meetings. Assists office staff with JDE and other computer issues. Prepares various documents and forms upon request. Researches and analyzes projects as assigned. Makes photocopies, faxes documents and performs other clerical functions. Performs other related duties as assigned.

Operations: Regional Executive Assistant



Preferred: Visio, JD Edwards, CC&B ADDITIONAL SKILLS Must have high level of interpersonal skills to handle sensitive and confidential information and situations. Positive continually requires demonstrated poise, tact and diplomacy.
and confidential information and situations. Position continually requires demonstrated poise, tact and diplomacy.
 Adapts to changes in work environment, manages competind demands and is able to deal with frequent change, delays of unexpected events. Highly organized and ability to multitask in a fast-pace environment. Ability to communicate and work professionally with senial level management and external contacts while under pressure. Excellent written and verbal communication skills. Demonstrates accuracy and thoroughness and monitors ow work to ensure quality. Work requires continual attention to detail in composint typing and proofing materials, establishing priorities and meeting deadlines. Strong decision-making ability. Identifies and resolves problems in a timely manner and gather and analyzes information skillfully. Ability to develop a working knowledge of regulations, policie and procedures involved in the administration of the utilit systems.
EDUCATION Required: HS Diploma or GED
Preferred: Associates Degree in business related field
ERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification
ERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification EXPERIENCE A minimum of 3 – 5 years previous experience as an Executi Assistant, or similar position, providing support at the executi level. Requires knowledge of regulatory and corporate policies as practices.
ERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification EXPERIENCE A minimum of 3 – 5 years previous experience as an Executi Assistant, or similar position, providing support at the executi Ievel. Requires knowledge of regulatory and corporate policies at practices. PHYSICAL DEMANDS Light to moderate physical activity, requires normal hearing at vision.
ERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification EXPERIENCE A minimum of 3 – 5 years previous experience as an Executi Assistant, or similar position, providing support at the executi level. Requires knowledge of regulatory and corporate policies at practices. PHYSICAL DEMANDS Light to moderate physical activity, requires normal hearing at the exercise
ERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification EXPERIENCE A minimum of 3 – 5 years previous experience as an Executi Assistant, or similar position, providing support at the executi Ievel. Requires knowledge of regulatory and corporate policies as practices. PHYSICAL DEMANDS Light to moderate physical activity, requires normal hearing as vision. EQUIPMENT USED Handheld/Blackberry, PC and/or laptop, copy/fax maching
ERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Executive Assistant certification, or similar certification EXPERIENCE A minimum of 3 – 5 years previous experience as an Executi Assistant, or similar position, providing support at the executi Identification PHYSICAL DEMANDS Light to moderate physical activity, requires normal hearing an vision. EQUIPMENT USED Handheld/Blackberry, PC and/or laptop, copy/fax maching telephone and other general office equipment.

Operations: Regional Executive Assistant



JOB TITLE	Regional Office Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for overall regional office activities, including customer service, accounts receivable, phone reception, mail, purchasing requests and assisting local facilities.
ESSENTIAL FUNCTIONS	 Manages customer service team and regional office staff; hires, directs, evaluates, promotes and disciplines subordinate employees. Responds to and resolves employee relations issues expressed by team members; creates and maintains a high quality work environment so team members are motivated to perform at their best level. Addresses disciplinary and/or performance problems according to Company policy. Oversees and coordinates overall administrative activities for the regional offices. Oversees the organization and delegation of team tasks. Assumes, assigns or re-assigns responsibilities temporarily as necessary. Maintains effective customer service and resolves escalated customer calls. Provides training to regional office staff and CSR's in the areas of billing, tariff compliance, rate case preparation, reporting and customer service. Maintains tap records, tracks Rule 9 apportionments and sewer deposits, and requests reapportionment refunds from Corporate. Manages the reception area to ensure effective telephone and mail communications both internally and externally to maintain a professional image. Supervises the maintenance of office areas and premises. Informs management by reviewing and analyzing special reports, summarizing information and identifying trends. Negotiates the purchase of office supplies and equipment for the regional office staff in accordance with company purchasing policies and budgetary restrictions. Supervises the maintenance of office equipment, including copy/fax machines, etc. Provides continual evaluation of processes and procedures; evaluates existing systems and tools and provides feedback for future improvements. Establishes work procedures and processes that support Company and departmental standards, procedures and strategic directives. Responsible for suggesting methods to improve area operations, efficiency and service to customers<
ADDITIONAL	 May serve as liaison between Public Utilities Commission and regional
RESPONSIBILITIES	office regarding customer service issues; maintains files for commercial

Operations: Regional Office Manager



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	and developer agreements.
	 Follows pre-established guidelines in emergency situations.
	 Participates in special projects as needed.
	Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook
	Preferred: Internet Explorer, JD Edwards, OC&B, AccuTerm
ADDITIONAL SKILLS	 Maintains high level of confidentiality. Communicates clearly and effectively, both verbally and in writing. Ability to coach employees through complex, difficult and emotional issues. Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, and the standards of the standards of the standards.
	policies, procedures, regulation or government law.
	 Excellent organizational and interpersonal skills. Ability to delegate responsibility and authority to maximize use of employees' skills.
	 Demonstrates accuracy and thoroughness and monitors own work to ensure quality; detail oriented.
	• Friendly, customer service focus.
	 Ability to work equally well in a leadership role, within a team environment and independently.
	 Ability to motivate others in pursuit of Company goals.
	Ability to promote positive morale and teamwork among staff while
	maintain a professional work environment.
	 Ability to specify goals and effectively achieve them.
	Ability to provide vision and leadership.
EDUCATION	Associates Degree in Accounting, Business Administration or other business related field is preferred.
EXPERIENCE	Requires a minimum of 5 years experience in customer service or administrative services related area. Familiar with standard concepts, practices and procedures related to customer service. 3 years of previous supervisory experience is preferred. Experience in a public utility customer service work is highly desirable.
PHYSICAL DEMANDS	Light to moderate physical activity, ability to lift approximately 15-20 lbs.; requires normal hearing and vision
EQUIPMENT USED	Handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: Regional Office Manager



JOB TITLE	Regional Vice President
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Chief Operating Officer
JOB SUMMARY	Responsible for directing the safe, efficient and profitable operation of assigned region's assets. Works with Regional Managers, Regional Director, Regional Business Manager, Regional Compliance & Safety Manager and Regional Office Manager to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	 Oversees all operations of the regional offices. Drives profitability by effectively challenging and motivating employees. Develops capital plan to meet customer growth and maintenance requirements and adherence to that plan. Monitors and executes approved capital plan and operating budget. Leads operations team to be in compliance with all applicable local, state and federal regulations. Ensures and promotes a safe work environment for all employees. Analyzes margins to ensure efficient operations. Manages and provides leadership to regional staff. Serves as the regional ambassador and local company contact for customers, community organizations, state commissions and representatives; manages UI's relationship with communities by attending local and regional community events. Maintains profit and loss responsibility for assigned region(s). Oversees new business development. Supports the CEO, COO, CFO and CRO (Executive Team) to achieve the Company's goals and objectives.
ADDITIONAL RESPONSIBILITIES	 Performs strategic planning for operations and provides input and assists the Executive Team on policy issues. Serves as main contact for local media and manages relationship. Stays abreast of local environment and upcoming regulation changes. Meets Company goals and objectives in conformance with budgetary guidelines. Ensures assets are maintained in good operating condition. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office, Outlook, Explorer Preferred: PowerPoint, JD Edwards
ADDITIONAL SKILLS	 Able to maintain confidential information. Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. Experience in strategic planning and execution. Knowledge of contracting, negotiating and change management. Knowledge of finance, accounting, budgeting and cost control principles including Generally Accepted Accounting Principles.

Operations: Regional Vice President



EDUCATION Required: Bachelor's degree Preferred: MBA or equivalent CERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Evidence of having obtained certification in plant or system operations in one or more states. EXPERIENCE Minimum 10 years experience with water and/or wastewater utility management, or equivalent, with increasing levels of responsibility. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of all local, state and Federal water/wastewater tariffs, regulations and laws pertaining to the assigned region. PHYSICAL DEMANDS Light to moderate physical activity, requires normal hearing and vision. EQUIPMENT USED Handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment. TRAVEL REQUIRED Frequent travel may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.		 Exceptional organizational and analytical skills and experience interpreting a strategic vision into an operational model. Ability to provide vision and leadership. Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to objectively coach employees and managers through complex, difficult and emotional issues. Ability to define specific problems and offer variable solutions. Ability to implement recommendations to effective resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. Ability to motivate others in pursuit of Company goals; strong leadership skills. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to keep accurate records and prepare and submit accurate reports. Detail oriented with ability to see the big picture.
CERTIFICATIONS/LICENSES Required: Valid driver's license Preferred: Evidence of having obtained certification in plant or system operations in one or more states. EXPERIENCE Minimum 10 years experience with water and/or wastewater utility management, or equivalent, with increasing levels of responsibility. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of all local, state and Federal water/wastewater tariffs, regulations and laws pertaining to the assigned region. PHYSICAL DEMANDS Light to moderate physical activity, requires normal hearing and vision. EQUIPMENT USED Handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment. TRAVEL REQUIRED Frequent travel may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	EDUCATION	Required: Bachelor's degree
management, or equivalent, with increasing levels of responsibility. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of all local, state and Federal water/wastewater tariffs, regulations and laws pertaining to the assigned region.PHYSICAL DEMANDSLight to moderate physical activity, requires normal hearing and vision.EQUIPMENT USEDHandheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.TRAVEL REQUIREDFrequent travel may be required.ADDITIONAL COMMENTSThis document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.		Required: Valid driver's license Preferred: Evidence of having obtained certification in plant or system
EQUIPMENT USED Handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment. TRAVEL REQUIRED Frequent travel may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	Experience	management, or equivalent, with increasing levels of responsibility. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of all local, state and Federal water/wastewater tariffs,
telephone and other general office equipment. TRAVEL REQUIRED Frequent travel may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
TRAVEL REQUIRED Frequent travel may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	EQUIPMENT USED	Handheld/BlackBerry, PC and/or laptop, copy/fax/scan machine,
intended to limit management from assigning other work as desired.	TRAVEL REQUIRED	
CONTACT INFORMATION	ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
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JOB TITLE	Regional Business Operations Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	Provides analytical and business support to the Regional Vice President, including cash maintenance and planning, etc. Works with Regional Director and Regional staff to assure continuity of processes, goals and vision of Utilities, Inc.
ESSENTIAL FUNCTIONS	 Directs the annual regional financial budgeting process, including an array of excel based statistical and financial reports, which are used internally and/or distributed to the Corporate office. Coordinates the annual regional capital project planning effort. Manages monthly regional capital spending and financial reforecasting efforts, including preparing all corporate schedules. Evaluates and reports on monthly and YTD regional financial performance results vs. budget and prior year's results. Reviews progress of monthly capital spending to ensure regional conformity to projected budgetary goals. Drives revenue and cost savings by effectively challenging and motivating employees. Coordinates miscellaneous initiatives assigned to region.
ADDITIONAL	- Assists in the determination of monthly regional Operations &
RESPONSIBILITIES	Maintenance posting validity and suggests corrective measures
	 where necessary. Assists with the completion of special projects for the Corporate Operations Support Team. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office, Outlook, Explorer Preferred: PowerPoint, JD Edwards
ADDITIONAL SKILLS	 Able to maintain confidential information. Experience in strategic planning and execution. Knowledge of contracting, negotiating and change management. Knowledge of finance, accounting, budgeting and cost control principles including Generally Accepted Accounting Principles. Knowledge of automated financial and accounting reporting systems. Knowledge of Federal and State financial regulations. Ability to analyze financial data and prepare financial reports, statements and projections. Exceptional analytical skills and experience interpreting a strategic vision into an operational model.

Operations: Regional Business Manager



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	 Excellent analytical, communication and organizational skills. Proven ability to motivate others in pursuit of Company goals. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to keep accurate records and prepare and submit accurate reports. Detail oriented. Ability to develop and maintain effective working relationships with a wide variety of individuals.
EDUCATION	Accounting or similar field. Preferred: MBA
EXPERIENCE	Minimum 3 years business and finance or accounting experience, preferably in water / wastewater utility management, with increasing levels of responsibility.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel will be required as necessary.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.

Operations: Regional Business Manager



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Job Title	Regional Compliance & Safety Advisor
DEPARTMENT	Operations
Status	Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	in the UI Safety Manual, and to ensure compliance with all Company, local, state and federal regulations for all employees and facilities located within assigned region(s).
ESSENTIAL FUNCTIONS	 Writin assigned region(5). SAFETY: Coordinates all safety and compliance initiatives with RVP, RD, Corporate Compliance & Safety Coordinator and managers. Ensures every location conducts monthly safety meetings involving all employees; collects and files attendance forms. Works with all regional facilities to ensure safe working conditions and interact with team members and management to continually reinforce safe work practices, pointing out both the issues and encouraging positive behavior. Promotes good safety culture. Ensures all safety plans and programs are implemented, reviewed and updated according to changes in regulations or process/policy/equipment. Performs local safety inspections and training. Investigates accidents and injuries and recommends ways to avoid reoccurrence. Assists with all regional accident and injury claims. Oversees and assists managers with annual facility inspections and follow-ups. Performs facility safety inspections on newly acquired facilities and/or properties, within assigned region. Provides inspection reports to RD and CCSC. Ensures that correct PPE for all job tasks are provided with associated training. Ensures that correct of the forms are completed by all employees that drive a Company vehicle. Actively participates in safety committee meetings. COMPLIANCE: Ensures compliance with applicable OSHA, EPA, NIOSH, state departments of health and public service commissions' standards. Communicates regularly with employees and management to ensure assigned region operates in compliance with all local, state and federal regulations. Monitors monthly DMR's and all water results for issues. Tracks implementation of capital projects to ensure compliance (e.g. radium, arsenic, etc.).



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	 Performs follow-up on all non-compliance advisories to address the specific issue and any underlying issues.
	 Negotiates and tracks consent orders/compliance schedules to assure timely completion and closure.
	 Provides reports to senior management to demonstrate compliance assurance.
	 Maintains files on Notice of Violations, inspection reports, etc. for all facilities and Company response.
	 Compiles annual Consumer Confidence Report and any customer notifications regarding water quality.
	 Acts as liaison to Corporate Compliance & Safety Coordinator to implement standardized practices, policies and procedures.
	 Stays abreast of upcoming regulations and works with Operations Support team to evaluate their impact on UI operations and capital planning.
ADDITIONAL	 Performs employee job safety observations as needed.
Responsibilities	 Conducts or assists managers with New Employee Safety Orientation
	for all new hires prior to entering the workplace.
	 Assists managers with general and specific security concerns.
	 Ensures that all documents regarding the safety program are completed
	and filed appropriately.
	 Performs other related duties as assigned.
COMPUTER SKILLS	
COMPOTER SKILLS	Preferred: PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	 Strong written and verbal communication skills; previous public
ALADITIONAL SAILLS	speaking experience required.
	 Excellent analytical, communication and organizational skills.
	Proven ability to motivate others in pursuit of Company goals.
	Ability to understand and implement a variety of the field's concepts,
	practices and procedures.
	 Relies on previous experience and judgment to plan and accomplish goals.
EDUCATION	
	related field, or the equivalent in related work experience demonstrating
	the ability to manage compliance and safety programs, as well as incident
	investigations.
CERTIFICATIONS/LICENSES	Required: Valid driver's license
	Preferred: Certified Safety Professional, OSHA 30-hour course, Operator
	certification(s) in water and/or wastewater
EXPERIENCE	Requires a minimum of 5 year regulatory compliance and/or safety
	experience and an in-depth and up-to-date knowledge of relevant codes
	and standards associated with regulatory agencies such as OSHA, EPA,
	etc. One or more years of experience in environmental health and safety,
	or the equivalent in related work experience, demonstrating experience in
PHYSICAL DEMANDS	aggressive worker's compensation claims management is preferred. Light to moderate physical activity, requires normal hearing and vision.

Operations: Regional Compliance & Safety Manager



EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: Regional Compliance & Safety Manager

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JOB TITLE	Regional Director
DEPARTMENT	Operations
Status	Exempt
SUPERVISOR'S TITLE	Regional Vice President
JOB SUMMARY	Responsible for directing the safe and efficient operation of all Utilities, Inc. subsidiaries in assigned region. Oversees all areas of operations: water, wastewater, customer service, development, etc.
ESSENTIAL FUNCTIONS	 Monitors financial performance on a regional and business unit basis. Leads operations team to be in compliance with all applicable local, state and federal regulations. Manages the preparation and execution of all rate case, pass-through and indexing activity, changes to service territory, and any other PSC related activities in coordination with the company's regulatory department. Oversees the development and execution of developer agreements, including payment of fees. Oversees the maintenance of facilities, company vehicles, tools and equipment to guarantee they are in good operating condition. Develops, monitors and executes approved capital plan and operating budget. Provides stewardship of legal issues. Coordinates with the VP of Corporate Development regarding potential acquisitions and divestitures. Provides information to corporate headquarters and to staff in a timely and comprehensive manner. Recruits, retains, manages and provides leadership for regional operations staff. Provides direction and directives to the operations staff in the performance of their duties, establishing work priorities and in achieving management initiatives. Drives revenue by effectively challenging and motivating employees.
Additional Responsibilities	 Develops and maintains positive relationships with community. Remains up to date on new and revised regulations that may impact the company. Maintains assets in good operating condition. Develops familiarity with other regulated industries.
COMPUTER SKILLS	Required: MS Word, Excel, PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	 Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to provide vision and leadership. Ability to objectively coach employees and managers through complex, difficult and emotional issues. Ability to define specific problems and offer variable solutions.

Operations: Regional Director



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	 Ability to implement recommendations to effective resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. Ability to specify goals and effectively achieve them. Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Ability to provide for safe working conditions for fellow workers. Must have ability to effectively communicate with other employees and the public. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to motivate others in the pursuit of Company goals. Excellent analytical, communication and organizational skills. Ability to read and comprehend maps, plans and surveys.
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EDUCATION CERTIFICATIONS/LICENSES	Required: Bachelors Degree or a combination or related experience and education. Preferred: MBA Required: Valid driver's license
	Preferred: Evidence of having obtained certification in plant or system operations in one or more states.
Experience	management with increasing levels of responsibility. Knowledge of all local, state and federal tariffs, regulations and laws pertaining to the assigned region. Experience in strategic planning and execution is strongly preferred.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time. This description is a working draft, subject to revision.



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JOB TITLE	Lead Customer Service Representative
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Customer Service Supervisor
Job Summary	responsibilities, including leading a team of CSR's, OJT training, new-hire training and performance feedback. Responds to inquiries received through phone, mail and/or face-to-face contact with customers by following standard scripts and procedures. Uses a computer system to track questions and answers as well as enter orders. Responds to inquiries requiring written response with the use of standard form letters. Works under limited supervision.
ESSENTIAL FUNCTIONS	 Answers all incoming calls from customers and resolves billing and service issues. Responds to customers in person, via telephone or written correspondence in a quick and accurate manner, in regards to routine customer requests, inquiries and complaints. Acts as primary point of contact for department in the absence of Customer Service Supervisor. Approves CSR adjustments on a daily basis, prior to posting. Oversees the maintenance of files for customer correspondence, legal notices, reports and other records. Tracks all reporting and filing for the department. Acts as liaison between customers and service operators to resolve service issues to ensure customer satisfaction.
ADDITIONAL RESPONSIBILITIES	 Assists supervisor in resolving escalated customer calls and complex issues. Oversees bank deposits. Opens and closes customer accounts. Generates field activities to document and take ownership of customer complaints in order to obtain a resolution to issues. Requests shut off door tags and monitors system-generated shut off field activities for non-payment; makes payment arrangements when possible. Processes customer payments and maintains the requisite financial tracking systems. Initiates and terminates service as required. Reviews various billing reports to resolve issues prior to billing. Reviews receivable shut-off reports and takes appropriate action. Files liens where appropriate. May scan customer payments Performs other duties as assigned.

Operations: Lead CSR



COMPUTER SKILLS	Required: MS Word, Excel
	Preferred: Outlook, Explorer, JD Edwards, CC&B, AccuTerm
ADDITIONAL SKILLS	 Ability to work independently and under limited supervision. Ability to successfully research and resolve customer issues with minimal assistance. Demonstrates initiative to take on new tasks. Ability to mentor and guide co-workers to increase skill level, morale and efficiency. Friendly, customer service focus. Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. Reliable, self-motivated and well organized. Strong written and verbal communication skills. Ability to multitask in a fast-paced environment. Excellent organizational and interpersonal skills. Demonstrates accuracy and thoroughness and monitors own work to ensure quality. Detail oriented. Ability to work within a team environment, as well as independently. Maintains high level of confidentiality.
EDUCATION	Required: HS Diploma or GED Preferred: Associates Degree in accounting, business administration or other business related field
Experience	3-5 years experience in customer service or related area. Familiar with standard concepts, practices and procedures related to customer service. Relies on experience and judgment to plan and accomplish goals.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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JOB TITLE	Customer Service Representative I
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Customer Service Supervisor
JOB SUMMARY	Responds to inquiries received through phone, mail and/or face-to- face contact with customers by following standard scripts and procedures. Uses a computer system to track questions and answers as well as enter orders. Responds to inquiries requiring written response with the use of standard form letters. Works under direct supervision.
ESSENTIAL FUNCTIONS	 Answers all incoming calls from customers and resolves billing and service issues. Responds to customers in person, via telephone or written correspondence in a quick and accurate manner, in regards to routine customer requests, inquiries and complaints; forwards complex issues on to CSR II, Lead CSR or supervisor. Opens and closes customer accounts. Reviews customer correspondence. Generates field activities to document and take ownership of customer complaints in order to obtain a resolution to issues. Acts as liaison between customers and service operators to resolve service issues to ensure customer satisfaction. Requests shut off door tags and monitors system-generated shut off field activities for non-payment; makes payment arrangements when possible. Processes customer payments and maintains the requisite financial tracking systems.
	Initiates and terminates service as requested.
ADDITIONAL.	 Assists with account adjustments as necessary.
Responsibilities	 Scans customer payments. Performs other duties as assigned.
COMPUTER SKILLS	Performs other duties as assigned. Required: MS Word, Excel
COMPUTER SMILLS	Preferred: Outlook and Explorer
ADDITIONAL SKILLS	 Friendly, customer service focus. Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. Reliable, self-motivated and well organized. Strong written and verbal communication skills. Ability to multitask in a fast-paced environment. Excellent organizational and interpersonal skills. Demonstrates accuracy and thoroughness and monitors own work to ensure quality. Detail oriented.

Operations: CSR I



	 Ability to work within a team environment, as well as independently. Maintains high level of confidentiality.
EDUCATION	Required: HS Diploma or GED
Experience	0-1 year of related experience is preferred. Knowledge of commonly used concepts, practices and procedures relating to customer service is helpful. Relies on instructions and pre-established guidelines to perform job functions.
	Light to moderate physical activity, requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: CSR I



JOB TITLE	Customer Service Representative II
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Customer Service Supervisor
JOB SUMMARY ESSENTIAL FUNCTIONS	Responds to inquiries received through phone, mail and/or face-to- face contact with customers by following standard scripts and procedures. Uses a computer system to track questions and answers as well as enter orders. Responds to inquiries requiring written response with the use of standard form letters. Works under general supervision. Answers all incoming calls from customers and resolves billing
ESSENTIAL FUNCTIONS	 and service issues. Responds to customers in person, via telephone or written correspondence in a quick and accurate manner, in regards to routine customer requests, inquiries and complaints; responds to escalated calls from CSR; forwards complex issues on to Lead CSR or supervisor. Opens and closes customer accounts. Reviews customer correspondence. Generates field activities to document and take ownership of customer complaints in order to obtain a resolution to issues. Acts as liaison between customers and service operators to resolve service issues to ensure customer satisfaction. Requests shut off door tags and issues shut off Service Orders for non-payment; makes payment arrangements when possible. Processes customer payments and maintains the requisite financial tracking systems. Initiates and terminates service as required. Reviews various billing reports to resolve issues prior to billing. Reviews receivable shut-off reports and takes appropriate action. Files liens where appropriate. Applies tariffs for the areas assigned.
ADDITIONAL	 May be required to make bank deposits.
RESPONSIBILITIES	 Assists with account adjustments as necessary. Scans customer payments. Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel,
ADDITIONAL SKILLS	 Preferred: Outlook, Explorer, JD Edwards, OC&B, AccuTerm Ability to work independently and under limited supervision. Ability to successfully research and resolve customer issues with some assistance. Demonstrates initiative to take on new tasks.

Operations: CSR II



	 Friendly, customer service focus. Ability to effectively prioritize and manage day-to-day tasks in an efficient manner. Reliable, self-motivated and well organized. Strong written and verbal communication skills. Ability to multitask in a fast-paced environment. Excellent organizational and interpersonal skills. Demonstrates accuracy and thoroughness and monitors own work to ensure quality. Detail oriented. Ability to work within a team environment, as well as independently. Maintains high level of confidentiality.
EDUCATION	Required: HS Diploma or GED
Experience	2 – 5 years experience in customer service or related area. Familiar with standard concepts, practices and procedures related to customer service. Relies on limited experience and judgment to plan and accomplish goals.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Operations: CSR II



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JOB TITLE	Customer Service Supervisor
DEPARTMENT	Operations
Status	Exempt
SUPERVISOR'S TITLE	Customer Care Manager
JOB SUMMARY	through the daily management of a team of employees, including hiring, motivating, recognition and rewarding, coaching, counseling, training and problem solving. This position will serve as the primary contact for problem resolution and information gathering regarding customer inquiries.
ESSENTIAL FUNCTIONS	 Oversees the organization and delegation of team tasks. Assumes, assigns or re-assigns responsibilities temporarily as necessary. Provides daily direction and communication to employees so that customer service calls are answered in a timely, efficient and knowledgeable manner. Responsible for scheduling customer service representative work schedules. Monitors appropriate usage of overtime by the customer service staff and follows policy regarding overtime. Ensures employees receive appropriate training and other resources to perform their jobs. Analyzes monthly Oustomer Service reports from Corporate; creates reports as requested. Identifies and informs management of trends by reviewing, analyzing and summarizing special reports. Evaluates the Oustomer Service Department's effectiveness by reviewing daily, weekly and monthly reports. Maintains commercial and developer agreements, tap records, Rule 9 apportionments and sewer deposits; requests Rule 9 reapportionment refund from Corporate. Conducts monthly audits of monetary transactions. Responds to and resolves employee relations issues expressed by team members; creates and maintains a high quality work environment so team members are motivated to perform at their best level. Addresses disciplinary and/or performance problems according to Company policy. Establishes work procedures and processes that support Company and departmental standards, procedures and strategic directives. Provides continual evaluation of processes and procedures. Responsible for suggesting methods to improve area operations, efficiency and service to customers.
Additional Responsibilities	 Nessives escalated customer cars and complex service issues. May assist with maintaining contact with State public utilities commissions for the region. Periodically monitors the interaction between CSR's and customers to ensure quality control. Give direction and makes recommendations as necessary.

Operations: Customer Service Supervisor



	 Works to maintain high level of cooperation and proper attitude within the department. Executes special projects assigned by ROM. Performs other related duties as assigned.
COMPUTER SKILLS	
COMPUTER SAILLS	
	Preferred: Internet Explorer, JD Edwards, OC&B, AccuTerm
ADDITIONAL SKILLS	 Ability to perform all duties of a Customer Service Representative.
	 Communicates clearly and effectively, both verbally and in writing.
	 Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency.
	 Ability to delegate responsibility and authority to maximize use of employees' skills.
	 Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices,
	policies, procedures, regulation or government law.
	 Ability to motivate others in pursuit of Company goals.
	 Excellent organizational and interpersonal skills.
	· Demonstrates accuracy and thoroughness and monitors own work to
	ensure quality.
	- Detail oriented.
	 Ability to work within a team environment, as well as independently.
	 Maintains high level of confidentiality.
	 Friendly, customer service focus.
EDUCATION	Associates Degree in business administration or other business related field is
	preferred.
Experience	Requires a minimum of 5 years experience in customer service or related area.
	Familiar with standard concepts, practices and procedures related to customer
	service. 2 years of previous supervisory experience is preferred. Experience in
	a public utility customer service work is highly desirable.
PHYSICAL DEMANDS	Light to moderate physical activity, requires normal hearing and vision
EQUIPMENT USED	PC and/or laptop, copy/scan/fax machine, telephone and other general office equipment.
TRAVEL REQUIRED	Occasional travel may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not
	intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Utilities, Inc. of Florida <u>Employee</u>

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Anderson, Daniel Bailey, Alan Blasco, Christopher Bonegure, John Brown, Donna Callahan, Robert Callenan, Robert Cardinal, Anthony Carver, Nathaniei Chard, Ronald Coffee Jr, John Cooper, Robert Durham, Rick Ebert, Shawn Eubanka, Brian Finch, Alten Finch, Alten Finch, Alten Flynn, Patrick Galarza, Richard Gentllucci, Domenic Gongre, Bryan Habery, Stephen Hawa, Scotty Hogue, Raymond Hollister, Jimmie Keys, Thomas Leard, Mark Lorenzo, Alexander Marineill, John McPhee, Alison Morreli, Matthew Neal, William Overton, Michael Parriah, Reymond Pennington, Jonathan Phillips, Christopher Pinder, Jeffrey Remigio, Roberto Richardson, James Schneider, Keith Schwades, Charles Shue, Mickey Sillitoe, Teny Smith, Donaid Stewert, Malcoin Swegheimer, James Tzareff, Paul Vanmeter Jr. Nathan White, Ronald Wierzbicki, Anthony Wilson, Michael Womell, David Wright, Thomas Abbott, Lorette Bennett, Kimberly Ceballos, Isabel Chandler, Matthew Christian, Ellae Crinistian, Eliae Dipasquale, Susan Hanks, Peggy Mayeski, Lorie Loeffel, Leanne Noell, Sandra Patriclo, Rheginald Raponi, Ann Sasic, Karen Sillitoe, Jacqueilne Trovinger, Ferrellyn

Operator Operator Meter Reader Business Manager Meter Reader Operator Operator Project Manager Cross Connection Specialist Operator Operator Operator Regional Vice President Field Technician Operator Operator Lead Operator Regional Director Area Manager Regional Manager Lead Operator Safety Manager Operator Field Technician Lead Operator Field Technician Operator Field Supervisor Lead Operator Lead Operator Field Technician Area Manager Field Technician Operator Field Technician Operator Field Supervisor Mater Rearbar Field Supervisor Meter Reader Operator Operator Area Manager Field Technician Operator (PT) Field Technician Area Manager Operator Field Technician Lead Operator Field Supervisor Project Manager Project Manager Regional Manager Operator Field Technician Office Clerk (1) Customer Service Representative (1) Accounts Reviewable Clerk (1) Accounts Reviewable Clerk (1) Office Clerk (1) Office Clerk (1) Customer Service Representative (1) Customer Service Representative (1) Office Clerk (1) Accounts Receivable Clerk (1) Accounts Receivable Clerk (1) Office Clerk (1) Office Clerk (1) Office Menager (1) Customer Service Representative (1) Accounts Payable Clerk (1)

Job Title

Job Oescriptions

*Please see attached job descriptions for duties performed

ERC Methodology

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Allocation method for all employees is based on ERCs. Employee salary allocations by employee are attached. Please note Patrick Flynn's salary allocation is based off the FL ERC count, and John Bonagura's, Scatty Hows's, Rick Durham's, and all customer service salary's (1) alacations are based off the FL and South ERC Count.

ERC COUNT 12/08 FLORIDA AND SOUTH REGIONS

Florida

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State	Company	Business Unit	ERC	<u>% to Tot</u>	al Florida/South		
	00241	241100	2,093.2	2.23%		2.23%	Tierra Verde
	00242 00242	242100 242101		0.14% 0,14%		0.28%	Lake Placid
	00245	245100	7,545.9				
	00245	245101	1,065.0			9.18%	Alafaya
	00246	246100	1,745.0			1.86%	Longwood
	00248 00248	248100 248101	1,247.0 1,145.5			2.55%	Cypresa Lakes
	00249	249100	1,602.6				
	00249	249101	908.0	0.97%		2.68%	Eagle Ridge
	00250	250100	3,355.0	3.58%		3.58%	Mid-County
	00251	251100		0.07%			
	00251	251101		0.05%			
	00251	251102	3,065.1				
	00251	251103	2,966.8				
	00251	251106	5,684.5	0.00%		12.60%	LUSI
	00252	252106	1,788.3				
	00252	252107		0.17%			
	00252	252125	1,225 0				
	00252	252126	1,023.0	1.09%		4.48%	UIF - Pasco
	00252	252110	1,174.0	1.25%			
	00252	252111	1,160.5	1.24%			
	00252	252113	225.5	0.24%			
	00252	252114	61.0	0.07%			
	00252	252115	102.0	0.11%			
	00252	252116	77.0	0.08%			
	00252	252117	171.0	0.18%			
	00252	252118	345.0	0,37%			
	00252	252119	245.0	0.26%			
	00252	252121	224.5	0.24%			
	00252	252122	250.5	0.27%		4.30%	UIF - Seminole
	00252	252123	260.5	0.28%			
	00252	252124		0.05%		0.32%	UIF - Orange
	00252	252128	433.3	0.46%		0.46%	UIF - Pinellas
	00252	252129	532.1	0 57%			
	00252	252130		0.08%		0.65%	UIF - Marion
	00252	163101	1,104,7	1 1 847			
	00253 00253	253101 253102	1,030.2			2.28%	Miles Grant
	667 <i>4</i> 4						
	00254 00254	254100 254101	197.0 742.5			1.00%	ACME
	00255	255100	11,797.7	12.58%			
	00255	255101	9,158.0				
	00255	255102	4.0	0.00%		22.34%	Sanlando
	00256	256100	1,083.9	1.16%		1.16%	Sandalhaven
	00257	257100	242.0	0.26%			
	00257	257101	241.0			0.51%	Baysid e
	00259	259100	781.1	0 83%			
	00259	259100	760.7			1.64%	Labrador
	00060	360100	1 468 0	1 6 494			
	00260 00260	260100 260101	1,465.0 1,247.0			2.89%	Pennbrooke
	00261 00261	261100 261101	195.2 167.2			0.39%	Hutchinson Island

w/p d-1

	_	93,816.5	100.00%	1	00.00%	
00357	357105	811.8	0.87%	1	1.29%	UIL
00357	357104		1.00%			
00357	357102	4,265.4				
00357	357101	4,575.8				
00550	330127	105.0		Q.11%	10.93%	LW3
00356	356125	105.0	0.1770	0.11%	10.0044	
00356	356125		0.17%			
00356	356124		0.17%			
00356	356122		0.05% 0.04%			
00356	356120 356121		0.05%			
00356	356118		0.57%			
00356 00356	356117		0.59%			
00356	356115		0.39%			
00356	356114		0.41%			
00356	356112		0.71%			
00356	356111	672.5		0.72%		
00356	356109		0.71%			
00356	356108		0.72%			
00356	356106	2,069.9				
00356	356105	•	2.24%			
00356	356103		0.53%			
00356	356102	511.0	0.54%			
00262	101/01	171.0	0.1078	,	0.40%	Sandy Cree
	262101		0.18%			

Louisiana

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ERC COUNT 12/08 FLORIDA REGION

State

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	<u>Company</u>	Business Unit	ERC	<u>% to Total Florida</u>	
Florida	00241	241100	2,093.2	2.87%	2.87% Tierra Verde
	00242	242100	130 7	0.18%	
	00242	242101		0.18%	0.36% Lake Placid
	00245	245100	7,545.9	10.34%	
4	00245	245101	1,065.0	1.46%	11.80% Alafaya
1	00246	246100	1,745.0	2.39%	2.39% Longwood
	00248	248100	1,247.0		
(00248	248101	1,145.5	1.57%	3.28% Cypress Lakes
	00249	249100	1,602.6		
(00249	249101	908.0	1.24%	3.44% Eagle Ridge
(00250	250100	3,355.0	4,60%	4.60% Mid-County
	00251	251100	66.0	0.09%	
	00251	251101		0.06%	
	00251	251102	3,065.1		
	00251	251103	2,966.8		
	00251	251106	5,684.5		16.21% LUSI
	0252	252106	1,788.3		
	0252	252107	162.0		
	0252	252125	1,225.0		
	00252	252126	1,023.0		5.75% UIF - Pasco
	0252	252110	1,174.0		
	0252	252111	1,160.5		
	0252 10252	252113	225.5		
	0252 0252	252114 252115	102.0	0.08%	
	0252	252116		0.11%	
	0252	252117	171.0		
	0252	252118	345.0		
	0252	252119	245.0		
	0252	252121	224.5		
C	0252	252122	250.5	0.34%	5.53% UIF - Seminole
0	0252	252123	260.5	0.36%	
0	0252	252124	43.0	0.06%	0.42% UIF - Orange
C	0252	252128	433.3	0.59%	0.59% UIF - Pineilas
0	0252	252129	532.1	0.73%	
0	0252	252130	78.8	0.11%	0.84% UIF - Marion
0	0253	253101	1,104.7	1.51%	
0	0253	253102	1,030.2	1.41%	2.93% Miles Grant
0	0254	254100	197.0	0.27%	
0	0254	254101	742.5	1.02%	1.29% ACME
0	0255	255100	11,797.7	16.17%	
0	0255	255101	9,158.0	12.55%	
0	0255	255102	4.0	0.01%	28.72% Saniando
0	0256	256100	1,083.9	1.49%	1.49% Sandalhaven
0	0257	257100	242.0	0.33%	
0	0257	257101	241.0	0.33%	0.66% Bayside

w/p d-2

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		72,968.0	100.00%	100.00%
00262	262101	171.0	0.23%	0.51% Sandy Creek
00262	262100	203.8	0.28%	
00261	261101	167.2	0.23%	0.50% Hutchinson Island
00261	261100	195.2	0.27%	
00260	260101	1,247.0	1.71%	3.72% Pennbrooke
00260	260100	1,465.0	2.01%	
00259	259101	760.7	1.04%	2.11% Labrador
00259	259100	781.1	1.07%	

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ERC COUNT 12/08 FLORIDA FIELD EMPLOYEES

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<u>Neal, William</u>	<u>Svstem</u> 241100 Tierra Verde				Percentage to Total	
	241100 Herra Verde		S	2,093.2	14.07%	14.07%
	248100 Cypress Lakes	W	7	1,247,0	8.38%	
	248101 Cypress Lakes		S			16.09%
	250100 Mid-County		S	3,355.0	22.56%	22.56%
	Utilities, Inc. of Florida					
	252106 Orangewood	W	,	1,788,3	12.02%	
	252107 Orangewood		s	•		
	252125 Summertree	W	_	1,225.0	•//•	
	252126 Summertree		S	1,023.0	6.88%	
	252128 Lake Tarpon	W	t	433.3	2.91%	31.14%
	257100 Bayside	W		242.0	1.63%	
	257101 Bayside		S	241.0	1.62%	3.25%
	259100 Labrador	W	,	781.1	5.25%	
	259101 Labrador		S	760.7	5,12%	10.37%
	262100 Sandy Creek	w		203.8	1.37%	
	262101 Sandy Creek		S	171.0	1.15%	2.52%
				14,871.9	100.00%	100.000/
				14,671.5	100.00%	100.00%
Finchirsh, Jeffrey	System			ERC Count (1)	Percentage to Total	
	241100 Tierra Verde		S	2,093.2	31.13%	31,13%
	Utilities, Inc. of Florida					
	252106 Orangewood	W		1,788.3	26.59%	
	252107 Orangewood 252125 Summertree	w	S	162.0	2.41%	
	252125 Summertree	w		1,225.0	18.22%	
	252128 Lake Tarpon	w	S	1,023.0 433.3	15.21%	(0.000/
	252126 Lake Tarpon	**		455.5	6.44%	68.87%
				6,724.8	100.00%	100.00%
						•
Stewart, Malcolm	System				Percentage to Total	
	242100 Lake Placid	w	_	130.7	3.39%	
	242101 Lake Placid		S	130,7	3,39%	6.78%
	249100 Eagle Ridge		s	1,602,6	41.56%	
	249101 Eagle Ridge		s	908.0	23.55%	65.11%
			-			
	256100 Sandalhaven		S	1,083.9	28.11%	28.11%
				3,855.9	100.00%	100.000/
			1	3,633.5	100.00%	100.00%
Chard, Ronald	System			ERC Count (1)	Percentage to Total	
	242100 Lake Placid	w		130.7	0.71%	
	242101 Lake Placid		S	130.7	0.71%	1.42%
	248100 Cypress Lakes	W	c	1,247.0	6.78%	12 010/
	248101 Cypress Lakes		\$	1,145.5	6.23%	13.01%
	249100 Eagle Ridge		\$	1,602.6	8,71%	
	249101 Eagle Ridge		S	908.0	4.94%	13.65%
	250100 Mid-County		S	3,355.0	18.24%	18.24%
	Utilities, Inc. of Florida					
	252106 Orangewood	w		1,788.3	9.72%	
	252107 Orangewood	**	S	162.0	0.88%	
	252125 Summertree	W	2	1,225.0	6.66%	
	252126 Summertree		S	1,023.0	5.56%	

w/p d-3

			18,394.7	100.00%	100.00%
Wilson, Michael	System			Percentage to Total	
	242100 Lake Placid	w	130,7	0.68%	
	242101 Lake Placid	S	130.7	0.68%	1.37%
	248100 Cypress Lakes	w	1,247.0	6.52%	
	248101 Cypress Lakes	S		5.99%	12.51%
	249100 Eagle Ridge	s	1,602.6	8.38%	
	249101 Eagle Ridge	S		4.75%	13.12%
	250100 Mid-County	s	3,355.0	17.54%	17.54%
	Utilities, Inc. of Florida 252106 Orangewood	w	1,788.3	9.35%	
	252107 Orangewood	"s	162.0	0.85%	
	252125 Summertree	w	1,225.0	6.40%	
	252126 Summertree	S	1,023.0	5.35%	
	252128 Lake Tarpon	w	433.3	2.26%	24.21%
	253101 Miles Grant	w	1,104.7	5,77%	
	253102 Miles Grant	S	1,030.2	5.38%	11.16%
	256100 Sandalhaven	s	1,083.9	5.67%	6 670/
	200100 Sandania Volt				5.67%
		Ĵ	1,005.7	2.01.10	
	257100 Bayside	w	242.0	1,26%	
	257100 Bayside 257101 Bayside				2,52%
	257101 Bayside 259100 Labrador	w w	242.0	1,26%	
	257101 Bayside	w s	242.0 241.0	1,26% 1,26%	
	257101 Bayside 259100 Labrador	w w	242.0 241.0 781.1	1,26% 1,26% 4,08%	2.52%
	257101 Bayside 259100 Labrador 259101 Labrador	ws ws	242.0 241.0 781.1 760.7	1,26% 1,26% 4,08% 3,98%	2.52%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island	W s W s W	242.0 241.0 781.1 760.7 195.2	1.26% 1.26% 4.08% 3.98% 1.02% 0.87%	2.52% 8.06%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island	ws ws ws	242.0 241.0 781.1 760.7 195.2 167.2	1.26% 1.26% 4.08% 3.98% 1.02%	2.52% 8.06%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek	ws s s ws	242.0 241.0 781.1 760.7 195.2 167.2 203.8	1,26% 1,26% 4,08% 3,98% 1,02% 0,87% 1,07%	2.52% 8.06% 1.89%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek	ws s s ws	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9	1,26% 1,26% 4,08% 3,98% 1,02% 0,87% 1,07% 0,89%	2.52% 8.06% 1.89% 1.96%
Worrell, David	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek System	W S S W S W S S	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 ERC Count (1)	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total	2.52% 8.06% 1.89% 1.96% 100.00%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek	WS S WS S S	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89%	2.52% 8.06% 1.89% 1.96%
Worrell, David	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek System	W S S W S W S S	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 ERC Count (1)	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total	2.52% 8.06% 1.89% 1.96% 100.00%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek <u>System</u> 241100 Tierra Verde	WS S WS S S	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 <u>ERC Count (1)</u> 2,093.2	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% <u>100.00%</u> Per centage to Total 20.77%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Mid-County Utilities, Inc. of Florida 252106 Orangewood	WS S WS S S	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 <u>ERC Count (1)</u> 2,093.2	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% <u>100.00%</u> Per centage to Total 20.77%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Tierra Verde 250100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood	WS SWS SS SS SS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 ERC Count (1) 2,093.2 3,355.0 1,788.3 162.0	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Tierra Verde 250100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood 252107 Orangewood	WS WS WS SS SS WS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 <u>ERC Count (1)</u> 2,093.2 3,355.0 1,788.3 162.0 1,225.0	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood 252125 Summetree 252126 Summetree	WS SWS SS SS SS SS SS SS SS SS SS SS SS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 ERC Count (1) 2,093.2 3,355.0 1,788.3 162.0 1,225.0 1,023.0	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77% 33.28%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Tierra Verde 250100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood 252107 Orangewood	WS WS WS SS SS WS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 <u>ERC Count (1)</u> 2,093.2 3,355.0 1,788.3 162.0 1,225.0	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77%
<u>Worrell, David</u>	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood 252125 Summetree 252126 Summetree	WS SWS SS SS SS SS SS SS SS SS SS SS SS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 ERC Count (1) 2,093.2 3,355.0 1,788.3 162.0 1,225.0 1,023.0	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15%	2.52% 8.06% 1.89% 1.96% 100.00% 20.77% 33.28%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 250100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood 252125 Summetree 252128 Lake Tarpon	WS SWS SS SS SS SS SS SS SS SS SS SS SS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 <u>ERC Count (1)</u> 2,093.2 3,355.0 1,788.3 162.0 1,225.0 1,023.0 433.3 10,079.8	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15% 10.15% 4.30%	2.52% 8.06% 1.89% 1.96% 20.77% 33.28%
Worrell, David	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252107 Orangewood 252125 Summetree 252126 Summetree	WS SWS SS SS SS SS SS SS SS SS SS SS SS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 <u>ERC Count (1)</u> 2,093.2 3,355.0 1,788.3 162.0 1,225.0 1,023.0 433.3 10,079.8	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15% 10.15% 4.30%	2.52% 8.06% 1.89% 1.96% 20.77% 33.28%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252125 Summertree 252126 Summertree 252128 Lake Tarpon System Utilities, Inc. of Florida 252128 Lake Tarpon	WS SWS SS SS SS SS SS SS SS SS SS SS SS	242.0 241.0 781.1 760.7 195.2 203.8 171.0 19,131.9 ERC Count (1) 2,093.2 3,355.0 1,788.3 162.0 1,225.0 1,023.0 433.3 10,079.8 ERC Count (1) 532.1	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15% 10.15% 4.30%	2.52% 8.06% 1.89% 1.96% 20.77% 33.28%
	257101 Bayside 259100 Labrador 259101 Labrador 261100 Hutchinson Island 261101 Hutchinson Island 262100 Sandy Creek 262101 Sandy Creek 262101 Sandy Creek 252100 Mid-County Utilities, Inc. of Florida 252106 Orangewood 252125 Summertree 252126 Summertree 252128 Lake Tarpon System Utilities, Inc. of Florida	WS SWS SS SS SS SS SS SS SS SS SS SS SS	242.0 241.0 781.1 760.7 195.2 167.2 203.8 171.0 19,131.9 ERC Count (1) 2,093.2 3,355.0 1,788.3 162.0 1,225.0 1,023.0 433.3 10,079.8 ERC Count (1)	1.26% 1.26% 4.08% 3.98% 1.02% 0.87% 1.07% 0.89% 100.00% Per centage to Total 20.77% 33.28% 17.74% 1.61% 12.15% 10.15% 4.30% 100.00% Per centage to Total	2.52% 8.06% 1.89% 1.96% 20.77% 33.28%

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	260100 Pennbrooke	w		1,465.0	44.09%	
	260101 Pennbrooke		S	1,247.0	37.53%	81.62%
				3,322.9	100.00%	100.00%
Bailey, Alan Brown, Donna Finch, Allan Kova, Eugene Lorenzo, Alexander Swezheimer, James	System			ERC Count (1)	Percentage to Totai	
<u>Tzareff, Paul</u>	255100 Sanlando	w		11,797.7	56.29%	
	255101 Sanlando 255102 Sanlando		S	9,158.0	43.69%	
	255102 SHILLINGO		R	4.0	0.02%	100.00%
				20,959.7	100.00%	100.00%
Blasco, Christopher Richardson, James Schwades, Charles Smith, Donald White, Donald	<u>Svaten</u>			ERC Count (1)	Per centage to Total	
	LUSI					
	251100 Four Lakes 251101 Lake Saunders	W W		66.0 43.0	0.42% 0.27%	
	251102 South	w		3,065.1	19.29%	
	251103 South		S	2,966.8	18.67%	
	251106 North	w		5,684.5	35.77%	74.42%
	Utilities, Inc. of Florida					
	252129 Golden Hills 252130 Golden Hills	w	s	532.1 78.8	3.35% 0.50%	3 849/
	252150 Golden Fails		3	/6.6	0.30%	3.84%
	254101 ACME	N	R	742.5	4.67%	4.67%
	260100 Pennbrooke 260101 Pennbrooke	w	s	1,465.0 1,247.0	9.22% 7.85%	17,07%
			-	15,890.8	100.00%	100.00%
Callahan, Robert Cooper, Robert Ebert, Shawa Galarza, Richard Hollister, Jimmie Leard, Mark Learned, Soott Marinelli, John Morrell, Matthew Pennington, Jongthan Pinder, Joffrey Shue, Mickey Wright, Thomas	<u>Svsten</u>			ERC Count (1)	Percentage to Total	
	245100 Alafaya		S	7,545.9	21.16%	741684
	245101 Alafaya		R	1,065.0	2.99%	24.15%
	246100 Longwood		S	1,745.0	4.89%	4.89%
	Utilities, Inc. of Florida 252110 Weathersfield	w		1,174.0	3.29%	
	252111 Weathersfield		s	1,160.5	3.25%	
	252113 Oakland Shores	W		225.5	0.63%	
	252114 Little Wekiva 252115 Park Ridge	w w		61.0 102.0	0.17% 0.29%	
	252116 Phillips	w		77.0	0.22%	
	252117 Crystal Lake	w		171.0	0.48%	
		717			0.0504	
	252118 Ravenna Park	W	-	345.0	0.97%	
	252118 Ravenna Park 252119 Ravenna Park 252121 Bear Lake Manor		S	345.0 245.0 224.5	0.97% 0.69% 0.63%	

	252122 Jansen	W		250.5	*****	
	252123 Crescent Heights	W.		260.5		
	252124 Davis Shores	W	ſ	43.0	0.12%	12.17%
	255100 Sanlando	W	,	11 505 5		
	255100 Sanlando	~	้ร	11,797.7 9,158.0		
	255102 Sanlando		R	,	25.68% 0.01%	58.78%
				. 4.0	0.01%	36.7676
				35,655,1	100.00%	100.00%
Cardinal, Anthony	Guutana			EDC Come (1)		
Habery, Stephen	System			ERC Count (1)	Percentage to Total	
Schneider, Keith						
	Utilities, Inc. of Florida					
	252106 Orangewood	w		1,788.3	38.61%	
	252107 Orangewood		S	162.0	3.50%	
	252125 Summertree	w		1,225.0	26.45%	
	252126 Summertree		S	1,023.0	22.09%	
	252128 Lake Tarpon	W		433.3	9,36%	100.00%
				4,631.6	100.00%	100.00%
				4,001.0	100.0078	100.0078
Carver, Nathaniel	System				Percentage to Total	
	245100 Alafaya		S	7,545.9	14.85%	
	245101 Alafaya		R	1,065.0	2.10%	16.95%
	246100 Longwood		s	1,745.0	3.43%	3.43%
	240100 FORBMOOD		3	1,745.0	3.4376	3.43%
	LUSI					
	251100 Four Lakes	w		66.0	0.13%	
	251101 Lake Saunders	W		43.0	0.08%	
	251102 South	W	~	3,065.1	6.03%	
	251103 South 251106 North	w	S	2,966.8	5.84%	22.200/
	251100 North	w		5,684.5	11.19%	23.28%
	Utilities, Inc. of Florida					
	252110 Weathersfield	w		1,174.0	2.31%	
	252111 Weathersfield		S	1,160.5	2.28%	
	252113 Oakland Shores	W		225.5	0.44%	
	252114 Little Wekiva	W		61.0	0.12%	
	252115 Park Ridge	w w		102.0	0.20%	
	252116 Phillips 252117 Crystal Lake	w		77.0 171.0	0.15% 0.34%	
	252118 Ravenna Park	w		345.0	0.54%	
	252119 Ravenna Park	••	S	245.0	0.48%	
	252121 Bear Lake Manor	w	-	224.5	0.44%	
	252122 Jansen	w		250.5	0.49%	
	252123 Crescent Heights	W		260.5	0.51%	
	252124 Davis Shores	w		43.0	0.08%	
	252129 Golden Hills	w	-	532.1	1.05%	
	252130 Golden Hills		s	78.8	0.16%	9.74%
	255100 Sanlando	w		11,797.7	23,22%	
	255101 Sanlando		S	9,158.0	18.03%	
	255102 Sanlando		R	4.0	0.01%	41.26%
	260100 Pennbrooke	w		1,465.0	2.88%	
	260101 Pennbrooke	**	\$	1,247.0	2.45%	5.34%
			,	50,803.4	100.00%	100.00%
<u>Coffee Jr. John</u>	System			ERC Count (1)	Percentage to Total	
	Utilities, Inc. of Florida					
	252110 Weathersfield 252111 Weathersfield	w	s	1,174.0	4.64% 4.59%	
	252113 Oakland Shores	w	3	1,160.5 225.5	4.39%	
	252114 Little Wekiva	w		61,0	0.24%	
	252115 Park Ridge	Ŵ		102.0	0.40%	
	252116 Phillips	w		77.0	0.30%	
	252117 Crystal Lake	W		171.0	0.68%	
	252118 Ravenna Park	W		345.0	1.36%	

		9 Ravenna Park		S	245.0	0.97%	
		i Bear Lake Manor	W	7	224.5	0.89%	
		2 Jansen	W		250,5	0.99%	
		Crescent Heights	W		260.5	1.03%	
	252124	Davis Shores	N	r	43.0	0.17%	17.15%
	255100) Sanlando	W	,	11,797.7	46.63%	
	255101	Sanlando		S	9,158.0	36.20%	
	255102	Sanlando		R	4.0	0.02%	82.85%
					25,299.2	100.00%	100.00%
Eubanks, Brian		S			The contract		
E-HOAMES, DE 180		<u>System</u> LUSI			ERC Count (1)	Percentage to Total	
	251100	Four Lakes	W		66.0	0.44%	
	251101	Lake Saunders	W		43.0	0.28%	
	251102	South	w		3,065.1	20.23%	
	251103	South		S	2,966.8	19.59%	
	251106	North	W		5,684.5	37.53%	78.06%
		Utilities, Inc. of Florida					
	252129	Golden Hills	w		532.1	3.51%	
		Golden Hills	**	S	78.8	0.52%	4.03%
	252150	Colden IIIna		3	/6.8	0.3276	4.03%
	260100	Pennbrooke	w		1,465.0	9.67%	
	260101	Pennbrooke		S	1,247.0	8.23%	17,90%
					15,148.3	100.00%	100.00%
		_					
Gentilucci. Domenic		System		_		Percentage to Total	
		Alafaya		S	7,545.9	16.60%	
	245101	Alafaya		R	1,065.0	2.34%	18.94%
		LUSI					
	251100	Four Lakes	W		66.0	0.15%	
		Lake Saunders	Ŵ		43.0	0.09%	
	251102		Ŵ		3,065.1	6.74%	
	251103			s	2,966.8		
						0.13%	
	251105		w	3	5,684.5	6.53% 12.50%	26.01%
		North	w	3	,		26.01%
	251106	North Utilities, Inc. of Florida		3	5,684.5	12.50%	26.01%
	251106 252129	North Utilities, Inc. of Florida Golden Hills	w w		5,684.5	12.50%	
	251106 252129	North Utilities, Inc. of Florida		s	5,684.5	12.50%	26.01% 1.34%
	251106 252129 252130	North Utilities, Inc. of Florida Golden Hills			5,684.5	12.50%	
	251106 252129 252130 255100	North Utilities, Inc. of Florida Golden Hills Golden Hills	w		5,684.5 532.1 78.8	12.50% 1.17% 0.17%	
	251106 252129 252130 255100 255101	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando	w	s	5,684.5 532.1 78.8 11,797.7	12.50% 1.17% 0.17% 25.95%	
	251106 252129 252130 255100 255101 255102	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando Sanlando Sanlando	w	S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4,0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01%	1.34% 46.10%
	251106 252129 252130 255100 255101 255102 254101	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando Sanlando Sanlando ACME	W W N	S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63%	1.34%
	251106 252129 252130 255100 255101 255102 254101 260100	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke	w	S S R R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22%	1.34% 46.10% 1.63%
	251106 252129 252130 255100 255101 255102 254101 260100	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando Sanlando Sanlando ACME	W W N	S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63%	1.34% 46.10%
	251106 252129 252130 255100 255101 255102 254101 260100	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke	W W N	S S R R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22%	1.34% 46.10% 1.63%
Game Prim	251106 252129 252130 255100 255101 255102 254101 260100	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke	W W N	S S R R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00%	1.34% 46.10% 1.63% 5.97%
<u>Gongre, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke	W W N	S R R S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 ERC Count (1)	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total	1.34% 46.10% 1.63% 5.97%
<u>Gonare, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke Pennbrooke	W W N	S R R S S S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% <u>Percentage to Total</u> 14.64%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gongre, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke	W W N	S R R S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 ERC Count (1)	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total	1.34% 46.10% 1.63% 5.97%
<u>Gonare, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260100 260101 245100 245101	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke Pennbrooke	W W N	S R R S S S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% <u>Percentage to Total</u> 14.64%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gonare, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260100 260101 245100 245101	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke Pennbrooke Sysiem Alafaya	W W N	S R R S R S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9 1,065.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gonare. Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100 245100 245100	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke Pennbrooke System Alafaya Longwood	W W N	S R R S R S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9 1,065.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gonare, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260100 260101 245100 245100 245100 245100	North Utilities, Inc. of Florida Golden Hills Golden Hills Sanlando Sanlando ACME Pennbrooke Pennbrooke System Alafaya Longwood LUSI	W W N W	S R R S R S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 ERC Count (1) 7,545.9 1,065.0 1,745.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gongre, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260100 260101 245100 245100 245100 245100	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke System Alafaya Longwood LUSI Four Lakes Lake Saunders	W W N W	S R R S R S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 ERC Count (1) 7,545.9 1,065.0 1,745.0 66.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39% 0.13%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gonare, Brian</u>	251106 252129 252130 255100 255102 254101 260100 260101 245100 245100 245101 246100 251101	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke Pennbrooke System Alafaya Longwood LUSI Four Lakes Lake Saunders South	** ** **	S R R S R S R	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9 1,065.0 1,745.0 66.0 43.0	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39% 0.13% 0.08%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gonere, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100 245100 245101 246100 251101 251102	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke System Alafaya Longwood LUSI Four Lakes Lake Saunders South	ע ע ע ע ע ע	S R R S R S R S R S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9 1,065.0 1,745.0 1,745.0 66.0 43.0 3,065.1	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39% 0.13% 0.13% 0.08% 5.95%	1.34% 46.10% 1.63% 5.97% 100.00%
<u>Gonere, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100 245100 245100 245100 251100 251101 251102	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke Pennbrooke System Alafaya Longwood LUSI Four Lakes Lake Saunders South South	** ** **	S R R S R S R S R S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 ERC Count (1) 7,545.9 1,065.0 1,745.0 1,745.0 66.0 43.0 3,065.1 2,966.8	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39% 0.13% 0.08% 5.95% 5.76%	1.34% 46.10% 1.63% 5.97% 100.00% 16.71% 3.39%
<u>Gonere, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100 245101 246100 251101 251102 251103 251106	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke System Alafaya Longwood LUSI Four Lakes Lake Saunders South	** ** **	S R R S R S R S R S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 <u>ERC Count (1)</u> 7,545.9 1,065.0 1,745.0 66.0 43.0 3,065.1 2,966.8 5,684.5	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39% 0.13% 0.08% 5.95% 5.76% 11.03%	1.34% 46.10% 1.63% 5.97% 100.00% 16.71% 3.39%
<u>Gonare, Brian</u>	251106 252129 252130 255100 255101 255102 254101 260100 260101 245100 245100 245101 246100 251101 251102 251103 251106 252110	North Utilities, Inc. of Florida Golden Hills Sanlando Sanlando Sanlando ACME Pennbrooke Pennbrooke System Alafaya Longwood LUSI Four Lakes Lake Saunders South South North Utilities, Inc. of Florida	** ** ** **	S R R S R S R S R S	5,684.5 532.1 78.8 11,797.7 9,158.0 4.0 742.5 1,465.0 1,247.0 45,461.4 ERC Count (1) 7,545.9 1,065.0 1,745.0 1,745.0 66.0 43.0 3,065.1 2,966.8	12.50% 1.17% 0.17% 25.95% 20.14% 0.01% 1.63% 3.22% 2.74% 100.00% Percentage to Total 14.64% 2.07% 3.39% 0.13% 0.08% 5.95% 5.76%	1.34% 46.10% 1.63% 5.97% 100.00% 16.71% 3.39%

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	252113 Oakland Shores	W	•	225.5	0.44%	
	252114 Little Wekiva	W	·	61.0	0.12%	
	252115 Park Ridge	W		102.0	0.20%	
	252116 Phillips	W		77.0	0.15%	
	252117 Crystal Lake	w		171.0	0.33%	
	252118 Ravenna Park	w		345.0	0.67%	
	252119 Ravenna Park		S	245.0	0.48%	
	252121 Bear Lake Manor	W		224.5	0.44%	
	252122 Jansen	w		250,5	0.49%	
	252123 Crescent Heights	W		260.5	0.51%	
	252124 Davis Shores	W		43.0	0.08%	
	252129 Golden Hills	W		532,1	1.03%	
	252130 Golden Hills		S	78.8	0.15%	9.60%
	254101 ACME	N	R	742.5	1.44%	1.44%
	255100 Sanlando	w		11,797.7	22,89%	
	255101 Sanlando		S	9,158.0	17.77%	
	255102 Sanlando		R	4.0	0.01%	40.66%
	260100 Pennbrooke	w		1,465.0	2.84%	
	260101 Pennbrooke		s	1,247.0	2.42%	6 7 694
	200101 Pelaibiooke		3	1,447.0	2.4270	5.26%
				51,545.9	100.00%	100.00%
.						
Hogue, Raymond	System		~		Percentage to Total	
	245100 Alafaya		S	7,545.9	25.52%	
	245101 Alafaya		R	1,065.0	3.60%	29.12%
	255100 Sanlando	w		11,797.7	39,90%	
	255101 Sanlando		S	9,158.0	30.97%	
	255102 Sanlando		R	4.0	0.01%	70.88%
				20 570 6	100.000	100.000/
				29,570.6	100.00%	100.00%
				PPC Count (1)		
McPhee, Allson	System				Percentage to 1 otal	
McPhee, Allson	System 260100 Pennbrooke	w		1,465.0	Percentage to Total 54.02%	
McPhee, Allson		w	s			100.00%
McPhee, Allson	260100 Pennbrooke	w	s	1,465.0 1,247.0	54.02% 45.98%	
<u>McPhee, Allson</u>	260100 Pennbrooke	w	S	1,465.0	54.02%	100.00%
<u>McPhee, Allson</u> Overton, Michael	260100 Pennbrooke	w	S	1,465.0 1,247.0 2,712.0	54.02% 45.98%	
	260100 Pennbrooke 260101 Pennbrooke	w	S R	1,465.0 1,247.0 2,712.0	54.02% 45.98% 100.00%	
	260100 Pennbrooke 260101 Pennbrooke <u>System</u> 245101 Alafaya	w		1,465.0 1,247.0 2,712.0 ERC Count (1)	54.02% 45.98% 100.00% Percentage to Total	100.00%
	260100 Pennbrooke 260101 Pennbrooke System 245101 Alafaya LUSI			1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0	54.02% 45.98% 100.00% Percentage to Total 4.51%	100.00%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes	w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28%	100.00%
	260100 Pennbrooke 260101 Pennbrooke System 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders	w w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes	w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28%	100.00%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251101 Lake Saunders 251106 North Utilities, Inc. of Florida	w w w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield	w w w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores	w w w w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251100 Four Lakes 251100 North Utilities, Inc. of Florida 252110 Weathersfield 252110 Okathad Shores 252114 Little Wekiva	w w w w		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke System 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251100 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge	*****		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.96% 0.26% 0.43%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips			1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.26% 0.43% 0.33%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Phillips 252117 Crystal Lake	****		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.26% 0.43% 0.33% 0.33% 0.72%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park	*****		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.26% 0.43% 0.33% 0.33% 0.72% 1.46%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251100 Four Lakes 251100 North Utilities, Inc. of Florida 252110 Weathersfield 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252116 Phillips 252117 Crystal Lake 252117 Ravenna Park 252121 Bear Lake Manor	***		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.26% 0.43% 0.33% 0.72% 1.46% 0.95%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251100 Four Lakes 251100 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen	W W W W W W W W W W W W W W W W		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.43% 0.33% 0.72% 1.46% 0.95% 1.06%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252123 Jansen 252123 Crescent Heights	W W W W W W W W W W W W W W W W W W		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 250.5	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.43% 0.33% 0.72% 1.46% 0.95% 1.06% 1.10%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 252122 Jansen 252124 Davis Shores	W W W W W W W W W W W W W W W W W W W		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 260.5 260.5 43.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.33% 0.72% 1.46% 0.95% 1.06% 1.10% 0.18%	<u>100.00%</u> 4.51% 24.56%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252123 Jansen 252123 Crescent Heights	W W W W W W W W W W W W W W W W W W		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 250.5	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.43% 0.33% 0.72% 1.46% 0.95% 1.06% 1.10%	<u>100.00%</u> 4.51%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251100 Four Lakes 251100 North Utilities, Inc. of Florida 252110 Weathersfield 252110 Weathersfield 252110 Weathersfield 252110 Weathersfield 252111 Okaland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hills	W W W W W W W W W W W W W W W W W W W		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 260.5 43.0 532.1	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.26% 0.43% 0.33% 0.72% 1.46% 0.95% 1.06% 1.10% 0.18% 2.26%	<u>100.00%</u> 4.51% 24.56%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 252122 Jansen 252124 Davis Shores	W W W W W W W W W W W W W W W W W		1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 260.5 260.5 43.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.33% 0.72% 1.46% 0.95% 1.06% 1.10% 0.18%	<u>100.00%</u> 4.51% 24.56%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 252122 Jansen 252124 Davis Shores 252129 Golden Hills 255100 Sanlando 255102 Sanlando	W W W W W W W W W W W W W W W W W	R	1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 260.5 260.5 33.0 532.1 11,797.7 4.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.33% 0.72% 1.46% 0.95% 1.06% 0.18% 2.26% 50.01% 0.02%	100.00% 4.51% 24.56% 14.69% 50.03%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251100 Four Lakes 251100 Lake Saunders 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hills	W W W W W W W W W W W W W W W W W	R	1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 66.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 260.5 43.0 532.1 11,797.7	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.43% 0.33% 0.72% 1.46% 0.95% 1.06% 1.10% 0.18% 2.26% 50.01%	<u>100.00%</u> 4.51% 24.56% 14.69%
	260100 Pennbrooke 260101 Pennbrooke 260101 Pennbrooke 245101 Alafaya LUSI 251100 Four Lakes 251101 Lake Saunders 251106 North Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 252122 Jansen 252124 Davis Shores 252129 Golden Hills 255100 Sanlando 255102 Sanlando	W W W W W W W W W W W W W W W W W	R	1,465.0 1,247.0 2,712.0 ERC Count (1) 1,065.0 43.0 5,684.5 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 260.5 260.5 33.0 532.1 11,797.7 4.0	54.02% 45.98% 100.00% Percentage to Total 4.51% 0.28% 0.18% 24.10% 4.98% 0.96% 0.26% 0.33% 0.72% 1.46% 0.95% 1.06% 0.18% 2.26% 50.01% 0.02%	100.00% 4.51% 24.56% 14.69% 50.03%

Parrish, Raymond

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System

ERC Count (1) Percentage to Total

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	1 7 /61				
	LUSI 251100 Four Lakes	w	66.0		
	251101 Lake Saunders	w	43.0		
	251102 South	w	3,065,1	*****	
	251103 South		5 2,966.8		
	251106 North	W	5,684.5		81.34%
	260100 Pennbrooke	w	1,465.0	10.08%	
	260101 Pennbrooke				18.66%
			14,537.4	100.00%	100.00%
Phillips. Christopher	6				100.00/0
Phillips, Christopher	<u>System</u> 245100 Alafaya	S	ERC Count (1)		
	245101 Alafaya	F			64.79%
	246100 Longwood	s	17460	10.100/	10 100
	240100 LONGHOOD	2	1,745.0	13.13%	13.13%
	Utilities, Inc. of Florida				
	252110 Weathersfield	W	1,174.0	8.83%	
	252113 Oakland Shores	w	225.5	1.70%	
	252114 Little Wekiva	W	61.0	0.46%	
	252115 Park Ridge	W	102.0	0,77%	
	252116 Phillips	W	77.0	0.58%	
	252117 Crystal Lake	W	171.0	1.29%	
	252118 Ravenna Park	W	345.0	2.60%	
	252121 Bear Lake Manor	W	224.5	1.69%	
	252122 Jansen	W	250.5	1.88%	
	252123 Crescent Heights	W	260.5	1.96%	
	252124 Davis Shores	W	43.0	0.32%	22.08%
			13,289.9	100.00%	100.00%
Remigio, Robert	System		ERC Count (1)	Percentage to Total	
	255100 Sanlando	W	11,797,7		
		**	14,171.6	99,97%	
	255102 Sanlando	"R		0.03%	100.00%
			4.0	0.03%	
			-		100.00% 100.00%
Sillitoe. Terry			4.0	0.03%	
Sillitoe, Terry	255102 Saniando System		4.0 11,801.7 ERC Count (1)	0.03% 100.00% Percentage to Total	
<u>Sillitoe. Terry</u>	255102 Sanlando <u>System</u> Utilities, Inc. of Florida	R	4.0	0.03% 100.00% Percentage to Total 8.14%	
<u>Sillitoe. Terry</u>	255102 Sanlando <u>System</u> Utilities, Inc. of Florida 252110 Weathersfield	R W	4.0 <u>11,801.7</u> ERC Count (1) 1,174.0	0.03% 100.00% Percentage to Total	
<u>Sillitoe. Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores	R W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5	0.03% 100.00% Percentage to Total 8.14% 1.56%	
<u>Sillitoe. Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva	R W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42%	
<u>Sillitoe. Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge	W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71%	
<u>Sillitoe, Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252117 Crystal Lake 252118 Ravenna Park	W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53%	
<u>Sillitoe. Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor	W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19%	
<u>Sillitoe. Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252117 Crystal Lake 252118 Ravenna Park	R W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39%	
<u>Sillitoe. Terry</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor	W W W W W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56%	100.00%
<u>Sillitoe. Terry</u>	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252115 Park Ridge 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen	W W W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74%	100.00%
<u>Sillitoe. Terry</u> <u>Vanmeter Jr. Nathan</u>	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System	W W W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1)	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total	100.00% 18.23% 81.77% 100.00%
	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando	R W W W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00%	100.00% 18.23% 81.77% 100.00%
<u>Vanmeter Jr. Nathan</u>	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System	R W W W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1)	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total	100.00% 18.23% 81.77% 100.00%
	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood	R W W W W W W W W S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00%	100.00% 18.23% 81.77% 100.00%
<u>Vanmeter Jr. Nathan</u>	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252112 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood System 242100 Lake Placid	R W W W W W W W W W	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00%	100.00% 18.23% 81.77% 100.00%
<u>Vanmeter Jr. Nathan</u>	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood	R W W W W W W W W S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0 ERC Count (1)	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00% Percentage to Total	100.00% 18.23% 81.77% 100.00%
<u>Vanmeter Jr. Nathan</u>	255102 Sanlando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252112 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood System 242100 Lake Placid	R W W W W W W W W S S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0 ERC Count (1) 130.7	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00% Percentage to Total 0.77%	100.00% 18.23% 81.77% 100.00% 100.00%
<u>Vanmeter Jr. Nathan</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood System 242100 Lake Placid	R W W W W W W W W S S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0 ERC Count (1) 130.7	0.03% 100.00% Percentare to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00% Percentage to Total 0.07%	100.00% 18.23% 81.77% 100.00% 100.00%
<u>Vanmeter Jr. Nathan</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood System 242100 Lake Placid 242101 Lake Placid 248100 Cypress Lakes 248101 Cypress Lakes	R W W W W W W W W W W S S S S S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0 ERC Count (1) 1,745.0 ERC Count (1) 130.7 130.7 130.7 1,247.0 1,145.5	0.03% 100.00% Percentare to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00% Percentage to Total 0.77% 0.77% 7.34% 6.74%	100.00% 18.23% 81.77% 100.00% 100.00% 1.54%
<u>Vanmeter Jr. Nathan</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood System 246100 Longwood System 242100 Lake Placid 248100 Cypress Lakes 248101 Cypress Lakes 249100 Eagle Ridge	R W W W W W W W W W W W S S S S S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0 ERC Count (1) 130.7 130.7 1,247.0 1,145.5 1,602.6	0.03% 100.00% Percentage to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00% Percentage to Total 0.77% 0.77% 7.34% 6.74% 9.43%	100.00% 18.23% 81.77% 100.00% 100.00% 1.54% 14.08%
<u>Vanmeter Jr. Nathan</u>	255102 Saniando System Utilities, Inc. of Florida 252110 Weathersfield 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park 252121 Bear Lake Manor 252122 Jansen 255100 Sanlando System 246100 Longwood System 242100 Lake Placid 242101 Lake Placid 248100 Cypress Lakes 248101 Cypress Lakes	R W W W W W W W W W W S S S S S	4.0 11,801.7 ERC Count (1) 1,174.0 225.5 61.0 102.0 77.0 171.0 345.0 224.5 250.5 11,797.7 14,428.2 ERC Count (1) 1,745.0 ERC Count (1) 1,745.0 ERC Count (1) 130.7 130.7 130.7 1,247.0 1,145.5	0.03% 100.00% Percentare to Total 8.14% 1.56% 0.42% 0.71% 0.53% 1.19% 2.39% 1.56% 1.74% 81.77% 100.00% Percentage to Total 100.00% Percentage to Total 0.77% 0.77% 7.34% 6.74%	100.00% 18.23% 81.77% 100.00% 100.00% 1.54%

	-	16,997.0	100.00%	100.00%
262101 Sandy Creek	S	171.0	1.01%	2.21%
262100 Sandy Creek	W	203.8	1.20%	
261101 Hutchinson Island	S	167.2	0.98%	2,13%
261100 Hutchinson Island	w	195.2	1.15%	
		,50.7	4.48%	9.07%
259101 Labrador	s	760.7		0.070/
259100 Labrador	w	781.1	4.60%	
257101 Bayside	S	241.0	1.42%	2.84%
257100 Bayside	w	242.0	1.42%	
256100 Sandalhaven	S	1,083.9	6.38%	6,38%
246100 5-4-11-4-4				
252128 Lake Tarpon	W	433,3	2.55%	27.25%
252126 Summertree	S	1,023,0	6.02%	
252125 Summertree	w	1.225.0	7.21%	
252107 Orangewood	S	162.0	0.95%	
252106 Orangewood	w	1,788.3	10.52%	
Utilities, Inc. of Florida				

Utilities, Inc. of Florida

Docket No.: 090462-WS

Orange County

25-30.440 (9) VEHICLES

Test Year Ended December 31, 2008

Vehicle Schedule

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Company: Utilities, Inc of Florida; Orange County Docket No.: 990402-WS Test Year Ended: December 31, 2008

Vehicle #	Year	Model	Serial Number	<u>Driver</u>	Position	Vehicle Price	Allocation Method
312	2003	CHEV SILVERADO	1GCEC14X03Z114378	Shue, Mickey	Field Technician	18,519.00	ERCS
431	2004	CHEV SILVERADO 2500	1GCHK24U04E296751	Cooper, Robert	Operator	25,239.68	ERCS
455	2004	CHEV SILVERADO LS 1500	1GCEC14X94Z320851	Ebert, Shawn	Field Technician	19,386.15	ERCS
503	2005	CHEV COLORADO	1GCCS146658179178	Phillips, Christopher	Operator	16,750.47	ERCS
5 09	2005	CHEV SILVERADO EXT CAB	1GCEK19T35E230984	Marinelli, John	Field Supervisor	29,474.75	ERCS
512	2005	CHEV TAHOE 2WD	1GNEC13T85R119267	Flynn, Patrick	Regional Director	53,357.93	ERCS
649	2006	CHEV TRAILBLAZER LS	1GNDT135X62176280	Sudduth, Donald	Business Director	29,748.89	ERCS
650	2006	CHEV TAHOE LS	1GNEK13TX6R148941	Durham, Rick	Regional Vice President	32,505.83	ERCS
658	2006	CHEV SILVERADO	1GCHC24U26E156264	Learned, Scott	Field Technician	23,720.56	ERCS
659	2006	CHEV TRAILBLAZER LS	1GNDT13S462302634	Carver, Nathaniel	Project Manager	26,206.16	ERCS
703	2007	CHEV COLORADO	1GCC\$14E578115658	Coffee Jr, John	Operator	17,363.98	ERCS
726	2007	CHEV SILVERADO RCAB	1GCEC14V37E150478	Callahan, Robert	Operator	17,224.42	ERCS
72 9	2007	CHEV TRAILBLAZER	1GND\$13S572108957	Haws, Scotty	Saftey Manager	29,355.64	ERCS
731	2007	CHEV COLORADO	1GCCS19E078137723	Wright Thomas	Field Technician	18,386.81	ERCS
807	2008	CHEV SILVERADO REG CAB 2	1GCEC140X8Z100755	Leard, Mark	Field Technician	20,309.88	ERCS
808	2008	CHEV SILVERADO REG CAB 2	1GCEC140X8Z100840	Morrell, Matthew	Field Technician	20,347.01	ERCS
809	2008	CHEV SILVERADO REG CAB 2	1GCEC140487102261	Pinder, Jeffrey	Field Supervisor	20,347.01	ERCS
810	2008	CHEV SILVERADO REG CAB 2	1GCEC14068Z104173	Hollister, Jimmie	Field Technician	20,309.88	ERCS
812	2008	CHEV SILVERADO REG CAB 2	1GCEC14028Z104431	Galarza, Richard	Field Technician	20,347.01	ERCS
813	2008	CHEV SILVERADO REG CAB 2W	1GCEC14078Z104411	Pennington, Jonathan	Field Technician	20,494.48	ERCS
818	2008	TOTY HIGHLANDER	JTEDS41A482011962	Gongre, Bryan	Regional Manager	29,220.44	ERCS
833	2008	CHEV EXPRESS VAN	1GCFG15X581152329	Overton, Micheal	Field Technician	20,253.31	ERCS

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Utilities, Inc. of Florida

Docket No.: 090462-WS

Orange County

25-30.440 (10) CUSTOMER COMPLAINTS

Test Year Ended December 31, 2008

С R E S С E N Т Η E Ι G Η Т S

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Orange County – Crescent Heights Service Orders and Resolutions 01/01/2008 to 05/31/2008

SIEDIVICION	_	00500
SUBDIVISION		00620
ROUTE	:.	620
SERVICE ORDER#	:.	291873
ACCOUNT#	:.	006200011046
CUSTOMER NAME	:.	GILMORE, CHARLES D
SERVICE ADDRESS	5:.	6026 W MELBOURNE AVE
EDATE	:.	04/30/08
TYPE	:.	29
COMMENT	:.	Customer called to report her water is brown. Please check
		Why this has occurred. Paged Jeff P.
RESOLUTION	:.	LEFT MESSAGE W/MRS. MILLER @ 6026 W. MELBOURNE
		AVENUE. NO PROBLEM FOUND IN AREA. WE ARE ON
		AN INNERCONNECT WITH OUC & NO PROBLEMS THERE.
		ADVISED MRS. MILLER TO CHECK WATER SOFTNER OR
		FILTRATION SYSTEM IF SHE HAS ONE.
RDATE	:.	04/30/08

Orange County – Crescent Heights Service Orders and Resolutions 06/01/2008 to 12/31/2008

Sub Division: 084 MR Route : F22 FA ID: 0461400746 Account # : 0461400000 Customer Name: TREDO, JOHN E Phone #: (407) 926-7526 Address : 6118 W ROBINSON ST CSR: Isabel Ceballos Operator: Jeff Pinder Entry Date : 7/24/2008 2:54:20PM SO Type: M-SIO Request Type: General Investigation Instructions : Customer would like meter turned off temporarily for repairs. Call customer at 407-926-7526 before coming. Updated to turn off in the morning. Due Date : 7/25/2008 12:00:00AM Resolution Date : 7/25/2008 8:20:00AM FA Status: Completed : Customer did not want water off. He wanted curb stop lubricated and exercised. Resolution Sub Division: 084 MR Route : F22 FA ID: 0490400676 Account # : 0490400000 Customer Name: IRLAND, SIMONE D Phone #: (407) 362-5479 Address : 6124 W MELBOURNE AVE CSR: Leanne Loeffel Operator: Elisa Williams Entry Date : 10/3/2008 9:42:25AM SO Type: M-SIO Request Type: General Investigation Instructions : Please check water. Customer complains of a scummy foam in his water in the mornings. Has been ongoing in the mornings. Wants to know if it's safe. Please tag door with findings. Due Date : 10/6/2008 12:00:00AM Resolution Date : 10/7/2008 1:00:00PM FA Status: Completed Resolution : No one home, CL2 @ 1.3 Some air in line but all o.k. Sub Division: 084 MR Route : F22 FA ID: 0880400251 Customer Name: Lopez-Diaz ,Udilfrido Phone #: (407) 860-9510 Account # : 0187872916 CSR: Lyn Paulk Operator: Leroy Grainger Address : 6107 W MELBOURNE AVE Request Type: General Investigation Entry Date : 11/10/2008 1:25:09PM SO Type: M-SIO Instructions : No leaks detected but did find hose bib partly open which caused meter running when I arrived. Shut off hose bib and meter stopped running. Tagged door with findings. MR Route : F22 FAID: 3632400700 Sub Division: 084 Customer Name: DEAMUS, MARY Phone #: Account # : 3632400000 Operator: Leroy Grainger CSR: Kimberly Bennett Address : 5952 W AMELIA ST Request Type: General Investigation SO Type: M-SIO Entry Date : 7/1/2008 11:00:13AM Instructions : Customer called due to leak at meter. Please check. Paged to Matt M. : 7/1/2008 12:00:00AM Resolution Date : 7/2/2008 10:30:00AM FA Status: Completed Due Date : Curb stop was leaking for neighbors service. Replaced CS. Resolution MR Route : F22 FA ID: 3832400290 Sub Division : 084 : 3832400000 Customer Name: LAVIOLETTE, DAVID Phone #: (407) 291-9133 Account # CSR: Matthew Chandler Operator: Mark Leard Address : 5948 W AMELIA ST Entry Date : 7/1/2008 3:12:27PM M-SIO Request Type: Water Service Line Break SO Type: Instructions : Customer called in a leak at the meter. It is leaking out into the road. Paged to Kevin C. Resolution Date : 7/2/2008 10:30:00AM FA Status: Completed Due Date : 7/1/2008 12:00:00AM Resolution : Replaced leaking curb stop.

Orange County – Crescent Heights Service Orders and Resolutions 06/01/2008 to 12/31/2008

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Sub Division: 084	MR Rout	e : F22	FA ID: 5681400540
Account # : 5681400000	Customer Name	: ROBINETTE, LISA	
Address : 443 N NOWELL S	r cs	R: Matthew Chandler	
Entry Date : 8/25/2008 9:12:38	SAM SO Type: M-SIC	Request	Type: Water Service Line Break
Instructions : Customer called in	a leak at the meter, Please che	eck out and repair if ne	eded. Paged to Jeff P.
Due Date : 8/25/2008 12:00:0	0AM Resolution Date : 8/26/2	008 9:41:00AM	FA Status: Completed
Resolution : No leak found.			
Sub Division: 084	MR Rout		
Account # : 5681400000			FA ID: 5681400657
Address : 443 N NOWELL ST			Phone #: (321) 558-3222
		R: Florida Temp 2	Operator: Mark Leard
Entry Date : 8/28/2008 10:31:2: Instructions : Customer called to		•	Type: General Investigation
	, .		
······································	DAM Resolution Date : 9/9/20		FA Status: Completed
Resolution : Replaced ³ / ₄ " curb s	top and used 1' of poly and a 3⁄2	comp to comp so.	
Sub Division: 084	MR Rout	e: F22	FA ID: 6969300991
Account # : 6969300000	Customer Name	BAKER, CINDY M	Phone #: (407) 532-6865
Address : 6120 W AMELIA S	r csi	R: Lyn Paulk	Operator:
Entry Date : 8/13/2008 8:05:52	AM SO Type: M-SIO	Request	Type: General Investigation
Instructions : Customer called the resolution explainin		sking us to check for a	leak at the meter. Please provide a
Due Date : 8/13/2008 12:00:00	AM Resolution Date : 8/11/2	008 1:00:00PM	FA Status: Completed
Resolution : On call went out an	d found a leak in our gasket. Re	placed gasket.	
Sub Division: 084	MR Route		FA ID: 7703400118
Account # : 7703400000		BROOKS, KEERA	
Address : 6011 W AMELIA S			Operator: Leroy Grainger
Entry Date : 12/29/2008 8:12:3		·	Type: General Investigation
Instructions : Meter should be loo			
	0PM Resolution Date : 12/30/		FA Status: Completed
Resolution : Read meter/locked	meter/ tagged door for new cus	tomer.	
Sub Division : 084	MR Rout	a: F22	FA ID: 7902400530
Account # : 4780641666	Customer Name	: Minichiello, Carol	Phone #: (407) 409-1416
Address : 6031 W AMELIA S	t CSI	R: Matthew Chandler	Operator:
Entry Date : 6/23/2008 7:22:25	iAM SO Type: M-SIO	Request	Type: No Water
instructions : Customer called wi	th no water. Please check out a	and make sure water is	s on. Tag door with info.

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Orange County – Crescent Heights Service Orders and Resolutions 06/01/2008 to 12/31/2008 Due Date : 6/23/2008 12:00:00AM Resolution Date : 6/23/2008 11:50:00AM FA Status: Completed									
Resolution	:	Water was on at meter.	Landlord shut	water	off at the	house valve due	e to leak.		
Sub Division	:	084		MF	R Route :	F22		FA ID:	9421400084
Account #	:	9421400000	Cus	tome	Name:	SMITH, ESTELL	A P	hone #:	(407) 451-5093
Address :		6201 W RIDGEWOOD S	т		CSR:	Kimberly Bennet	t Op	erator:	Shawn Ebert
Entry Date :		9/22/2008 10:45:09AM	SO Ty	oe:	M-SIO	Reque	st Type: Ger	ieral Inv	estigation
Instructions :		Owner called due to leak	@ meter and	shut	off valve v	will not turn. Pag	ed to Jeff P.		
Due Date	:	9/22/2008 12:00:00AM	Resolution Da	ate :	9/22/200	8 1:30:00PM	FA Status:	Compl	eted
Resolution	:	Replaced both meter gas	ikets. Lubricati	ed an	d exercis	ed curb stop Me	t owner on s	ite.	

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Orange County – Davis Shores Customer Complaints and Resolutions 06/01/2008 to 12/31/2008

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Sub Division :	097	MR Route : F22		FA ID:	4625400683
Account # :	4625400000	Customer Name : SEU	ITTER, ERIC A	Phone #:	(407) 668-9406
Address :	43 N MAIN ST	CSR: Kare	en Sasic	Operator :	
Entry Date :	6/22/2008 1:06:49PM	SO Type: M-SIO	Request Typ	e: Locate Line/	Valve
Instructions :	Please meet with customer is in neighbors yard and ha	r and confirm whether meter is k as inquired about who is respons	ocated within ease sible for repairs to	ment. Custome water line in cas	er is concerned meter se of a leak.
Due Date :	6/23/2008 12:00:00AM R	esolution Date : 6/25/2008 10	:10:00AM FA	Status: Comple	eted
Resolution :	Called customer and spoke like an easement to me. He him call the customer.	e with him. He said that his line r e wasn't happy with that. Talked	runs on someone e I to John M who is	elses property. T turning this ove	Fold him that it looks r to Nate C. to have
Sub Division :	097	MR Route : F22		FA ID:	4625400686
Account # :	4625400000	Customer Name: SEU	TTER, ERIC A	Phone #:	(407) 668-9406
Address :	43 N MAIN ST	CSR: Elise	e Christian	Operator :	
Entry Date :	6/3/2008 10:04:41AM	SO Type: M-SIO	Request Typ	e: General Inve	stigation
Instructions :		are tree limbs in "our easement ag residence if not our responsi		emoved at his h	ome. Please check
Due Date :	6/4/2008 12:00:00AM R	esolution Date : 6/4/2008 10:1	18:00AM FA	Status: Comple	ted
Resolution :		on regarding that we are not res company was out there trimmin		immings and th	at we don't trim
Sub Division :	097	MR Route : F22		FA ID:	4755400016
Account # :	4755400000	Customer Name : HON	INICK, PAUL E	Phone #: ((407) 876-5810
Address :	126 DOWN CT	CSR: Jacq	ueline Sillitoe	Operator :	Jeff Pinder
Entry Date :	12/19/2008 3:29:56PM	SO Type: M-SIO	Request Typ	e: Water Servic	e Line Break
nstructions :	Someone ran over meter a	nd broke it. Dispatched to 'on ca	all'.		
Due Date :	12/19/2008 12:00:00AM R	esolution Date : 12/22/2008 1	1:00:00AM FA	Status: Comple	ted
Resolution :		C line. Told customer we would rom 4pm Friday till 11 am Monda		e didn't respond	l till Monday. Leak
Sub Division :	097	MR Route : F22		FA ID:	5635400252
Account # :	5635400000	Customer Name : BOS	WELL, LISA	Phone #: ((321) 228-1856
Address :	52 N OAKDALE ST	CSR: Jacq	ueline Sillitoe	Operator : I	Matthew Morrell
Entry Date :	7/29/2008 12:33:42PM	SO Type: M-SIO	Request Typ	e: General Inve	stigation
Instructions :	Please raise meter and boy Problem.	c per customer. It is now a foot i	under. There is w	ork being done t	there and its a
Due Date :	7/30/2008 12:00:00AM R	esolution Date : 7/30/2008 9:0	00:00AM FA	Status: Comple	ited
Resolution :	Spoke with customer He is meter box to put on the exi	s going to be grading his proper sting one when he grades and h	ty and needs box i ne said he will set i	raised 6 inches. t to grade when	I left him another he is done.