

Your locally owned
Community Bank.
Serving all of
Highlands County,



Heartland National Bank

24 hour banking
1-877-626-1300
Time and Temperature

www.heartlandnb.com

080353-WU

*****AUTO**MIXED AADC 338

2060 0.4650 MB 0.382 8 15 2



THE PUBLIC SERVICE COMMISSION
ATTN: ANN COLE, DOC# 080353-WU
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-7019

Page 1 of 1
Account Number:
Date: 01/29/10

RECEIVED--FPSC

10 FEB -5 AM 9:27

COMMISSION
CLERK

Heartland National Bank now offers
MOBILE BANKING
Banking availability from your cell phone
Any Time, Anywhere
Contact your local office for more information

REDACTED BUSINESS MMIA

Account Number		Statement Dates	1/01/10 thru	1/31/10
Previous Balance	.00	Days In the statement period		31
Deposits/Credits	.00	Average Ledger		0
Checks/Debits	.00	Average Collected		0
Service Charge	.00			
Interest Paid	.00			
Ending Balance	.00			

Daily Balance Information

Date	Balance	Date	Balance	Date	Balance	Date	Balance
1/01	.00						

DISTRIBUTION CENTER

10 FEB -5 AM 7:06

DOCUMENT NUMBER - DATE

0810 FEB-5 9

FPSC-COMMISSION CLERK

IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE. IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER	AMOUNT
TOTAL	

CHECKBOOK RECONCILIATION

ENTER
BALANCE THIS STATEMENT _____

ADD
RECENT DEPOSITS
INOT CREDITED ON THIS STATEMENT _____

TOTAL \$ _____

SUBTRACT
CHECKS OUTSTANDING _____

BALANCE _____

SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADDING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK.

INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT

CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608	863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220	863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147	863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939
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