

Ruth Nettles

090552 - TL

From: Cooper, Roberta G [Roberta.G.Cooper@CenturyLink.com]
Sent: Thursday, February 11, 2010 3:32 PM
To: Filings@psc.state.fl.us
Cc: Masterton, Susan S; Khazraee, Sandra A
Subject: Docket No. 090552-CenturyLink's Redacted Response to Staff's Data Request
Attachments: 090552 Response to Staff Data Request dated 2-11-10.pdf

Filed on Behalf of: Susan S. Masterton
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Docket No. 090552-TL

Title of filing: Embarq Florida, Inc. d/b/a CenturyLink's Redacted Response to Staff's Data Request No. CenturyLink - 1

Filed on behalf of: CenturyLink

No of pages: 6

Description: Embarq Florida, Inc. d/b/a CenturyLink's Redacted Response to Staff's Data Request No. CenturyLink - 1

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Susan S. Masterton
Senior Counsel



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February 11, 2010

FILED ELECTRONICALLY

Ms. Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Docket No. 090552-TL –Embarq Florida, Inc. d/b/a CenturyLink’s Redacted
Response to Staff’s Data Request No. CenturyLink – 1 (Nos. 1-8)

Dear Ms. Cole:

Enclosed for filing please find Embarq Florida, Inc. d/b/a CenturyLink’s Redacted
Response to Staff’s Data Request No. CenturyLink – 1 (Nos. 1-8)

Copies are being served on the parties in this docket pursuant to the attached certificate of
service.

If you have any questions regarding this electronic filing, please do not hesitate to call me
at (850) 599-1560.

Sincerely,

/s/ Susan S. Masterton
Susan S. Masterton

Enclosure

DOCUMENT NUMBER-DATE

0944 FEB 11 2

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**CERTIFICATE OF SERVICE
DOCKET NO. 090552**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by regular U.S. Mail and electronic mail on this 11th day of February, 2010 to the following:

Florida Public Service Commission
Division of Competitive Markets and Enforcement
Beth Salak
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/s/ Susan S. Masterton
Susan S. Masterton

Data Request No. CenturyLink – 1 (Nos. 1-8)

1. The definition of Basic Local Telecommunications Service in Section 364.02, F.S., in part requires that access be provided to all locally available interexchange companies. Please identify the method(s) (dialing pattern) that consumers may use to gain access to locally available interexchange companies.

Response: Customers have a variety of dialing patterns to gain access to an interexchange company using their basic local telecommunications service. Listed below are the dialing patterns CenturyLink believes customers may use to access available interexchange companies.

- a. 1+10 digits (IXC presubscribed)
- b. 1+8XX NXX-XXXX
- c. 1010XXX+1+10 digits
- d. 0+NPA-NXX-XXXX
- e. Calling cards

2. For each customer example provided in the table below, please state, using Y (Yes) or N (No), if the customer is eligible for CenturyLink's proposed SGP. Assume the customer has CenturyLink's dial tone and only has the specific feature or only completes a specific act as presented in the table.

Response:

No.	Feature	SGP Eligible	Rationale Label
a.	Inside wire maintenance	N	See. Response to Request No. 3, below
b.	Caller ID	N	See, No. 3 below.
c.	Call Forwarding	N	See, No. 3 below.
d.	Call Waiting	N	See, No. 3 below.
e.	Any combination of Caller ID/Call Forwarding/Call Waiting	N	See, No. 3 below.
f.	Caller ID Blocking	N	See, No. 3 below.
g.	Anonymous Call Rejection	N	See, No. 3 below.
h.	Three-way calling	N	See, No. 3 below.
i.	Return Call	N	See, No. 3 below.

CENTURYLINK NUMBER-CALL

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No.	Feature	SGP Eligible	Rationale Label
j.	Repeat Dial	N	See, No. 3 below.
k.	Call Trace	Y	See, No. 3 below.
l.	User-ordered third party product submitted by a clearinghouse and billed via the LEC	Y	See, No. 3 below.
m.	CenturyLink Internet Service	N	See, No. 3 below.
n.	CenturyLink Unlimited toll calling plan (With LPIC/PIC)	N	See, No. 3 below.
o.	PIC and LPIC to CenturyLink LD without selection of a CenturyLink calling plan	N	See, No. 3 below.
p.	PIC and LPIC to CenturyLink LD with selection of a CenturyLink calling plan	N	See, No. 3 below.
q.	Completes a 911 call	Y	See, No. 3 below.
r.	Completes 0+ call billed via the LEC	Y	See, No. 3 below.
s.	Completes 0+ call not billed via the LEC	Y	See, No. 3 below.
t.	Completes Relay Call via 711 billed via the LEC	Y	See, No. 3 below.
u.	Completes Relay Call via 711 not billed via the LEC	Y	See, No. 3 below.
v.	Completes Relay Call via toll-free access billed via the LEC	Y	See, No. 3 below.
w.	Completes Relay Call via toll-free access not billed via the LEC	Y	See, No. 3 below.
x.	Completes DA Call – service provided and billed by the LEC	Y	See, No. 3 below.
y.	Completes DA Call – service not provided by the LEC but billed via the LEC	Y	See, No. 3 below.
z.	Completes DA Call – service not provided by the LEC and not billed via the LEC	Y	See, No. 3 below.
aa.	No LPIC/No PIC	Y	See, No. 3 below.
ab.	No LPIC/No PIC and Local Toll Call completed by dial around code, billed by LEC.	Y	See, No. 3 below.
ac.	No LPIC/No PIC and Local Toll Call completed by dial around code, not billed by LEC.	Y	See, No. 3 below.
ad.	No LPIC/No PIC and LD Toll Call completed by dial around code, billed by LEC.	Y	See, No. 3 below.
ae.	No LPIC/No PIC and LD Toll Call completed by dial around code, not billed by LEC.	Y	See, No. 3 below.
af.	No LPIC/With PIC	N	See, No. 3 below.

No.	Feature	SGP Eligible	Rationale Label
ag.	No LPIC/With PIC – LD calls billed by LEC	N	See, No. 3 below.
ah.	No LPIC/With PIC – LD calls not billed by LEC	N	See, No. 3 below.
ai.	No LPIC/with PIC and Local Toll Call completed by dial around code, billed by LEC.	N	See, No. 3 below.
aj.	No LPIC/with PIC and Local Toll Call completed by dial around code, not billed by LEC.	N	See, No. 3 below.
ak.	No LPIC/with PIC and LD Toll Call completed by dial around code, billed by LEC.	N	See, No. 3 below.
al.	No LPIC/With PIC and LD Toll Call completed by dial around code, not billed by LEC.	N	See, No. 3 below.
am.	With LPIC/No PIC and Local Toll Call completed by dial around code, billed by LEC.	N	See, No. 3 below.
an.	With LPIC/No PIC and Local Toll Call completed by dial around code, not billed by LEC.	N	See, No. 3 below.
ao.	With LPIC/No PIC and LD Toll Call completed by dial around code, billed by LEC.	N	See, No. 3 below.
ap.	With LPIC/No PIC and LD Toll Call completed by dial around code, not billed by LEC.	N	See, No. 3 below.
aq.	With LPIC/With PIC	N	See, No. 3 below.
ar.	With LPIC/With PIC and Local Toll Call completed by dial around code, billed by LEC.	N	See, No. 3 below.
as.	With LPIC/With PIC and Local Toll Call completed by dial around code, not billed by LEC.	N	See, No. 3 below.
at.	With LPIC/With PIC and LD Toll Call completed by dial around code, billed by LEC.	N	See, No. 3 below.
au.	With LPIC/With PIC and LD Toll Call completed by dial around code, not billed by LEC.	N	See, No. 3 below.
av.	With LPIC/With PIC – all toll calls billed via LEC	N	See, No. 3 below.
aw.	With LPIC/With PIC – all toll calls not billed via LEC	N	See, No. 3 below.
ax.	Collect Call billed via the LEC	Y	See, No. 3 below.
ay.	Collect Call not billed via the LEC	Y	See, No. 3 below.
az.	900 Service Calls billed via the LEC	Y	See, No. 3 below.
ba.	PIC and LPIC to an IXC other than CenturyLink/CenturyLink affiliate	N	See, No. 3 below.

3. Please provide CenturyLink's legal and/or policy rationale for why each example in the table above is or is not SGP eligible. Assuming some of the examples may have the same rationale, please list the various rationales as a response to this question, assign each rationale a label, and identify the rationale label in the column titled "Rationale Label" in the above table.

Response: CenturyLink's legal and/or policy rationale for its classification of whether the examples in No. 2 are SGP-eligible is that these classifications are consistent with the Commission's discussion concerning the scope of basic service under the 2009 legislative changes at the January 26, 2010 Agenda Conference in Docket No. 090641-TL, *In the Matter of Petition for Modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida*.

4. Please add any combination of dial tone service, along with a feature or specific action that is not listed that CenturyLink believes should be listed in the table.

Response: Any combination of dial tone service and any nonbasic service in CenturyLink's Florida General Exchange Tariff which is billed on a monthly basis, and/or any unregulated service that CenturyLink is aware of on the customer's account would make the customer non-basic and not eligible for CenturyLink's SGP.

5. If a CenturyLink customer is not eligible for the SGP due to some combination(s) of dial tone services and feature(s), and the service is changed to a status that qualifies for the SGP, will CenturyLink automatically qualify the customer for SGP eligibility?

Response: Yes.

6. Does a CenturyLink customer stay nonbasic if there is a one time use of a non-SGP eligible feature or service?

Response: No.

7. Please estimate the number of residential customers that will be covered by the SGP based on CenturyLink's interpretation of the definition of Basic Local Telecommunications Service in Section 364.02, F.S.

Response: Consistent with the Commission's discussion concerning the scope of basic service under the 2009 legislative changes at the January 26, 2010 Agenda Conference in Docket No. 090641-TL, *In the Matter of Petition for Modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida*, approximately [REDACTED] residential customers will be covered by CenturyLink's SGP.

8. How many residential customers will or would be covered by the SGP if CenturyLink concludes that residential customers with a PIC/LPIC are SGP eligible?

Response: Consistent with the Commission's discussion concerning the scope of basic service under the 2009 legislative changes at the January 26, 2010 Agenda Conference in Docket No. 090641-TL, *In the Matter of Petition for Modification of Service Guarantee Program by BellSouth Telecommunications, Inc. d/b/a AT&T Florida*, residential customers with a PIC/LPIC are not basic customers and would not be SGP eligible. See CenturyLink's response to question 7 for the number of residential customers CenturyLink estimates will be covered by CenturyLink's SGP.