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Please Respond to the Tallahassee Office

February 16, 2010

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Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

RECEIVED-PPSC  
10 FEB 16 PM 3:58  
COMMISSION CLERK

Re: Docket No. 090381-SU; Application for Increase in Wastewater Rates in Seminole County by Utilities, Inc. of Longwood  
Our File No.: 30057.176

Dear Ms. Cole:

Enclosed for filing in the above-referenced docket is the response of Utilities, Inc. of Longwood (the "Utility") to Staff's first data request dated January 26, 2010. Staff has requested the following information in order to complete its analysis in the above-referenced docket.

1. The following items relate to the pro forma plant additions reflected in adjustment (A)(4) totaling \$370,000 on MFR Schedule A-3.

For each addition, provide the following:

- (a) a statement why each addition is necessary;
- (b) a copy of all invoices and other support documentation if the plant addition has been completed or is in process;
- (c) a copy of the signed contract or any bids, if the plant addition has not been completed;
- (d) a status of the engineering and permitting efforts, if the plant addition has not been through the bidding processing; and

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(e) the projected in-service date for each outstanding plant addition.

**RESPONSE:** To be provided under separate cover.

2. The following items relate to the three projects described as "Deferred Maintenance" reflected in adjustment (B)(1) totaling \$61,352 (\$25,800, \$11,402, and \$24,150) on MFR Schedule A-3.

For each project, provide the following:

- (a) a statement why each project was necessary;
- (b) a copy of all invoices and other support documentation; and
- (c) an explanation of why such transfers were not already recorded on the Utility's books if two projects were "closed" on 1/1/08 and the remaining one was "closed" on 4/1/08.

**RESPONSE:** To be provided under separate cover.

3. The following items relate to the pro forma amortization of deferred maintenance projects reflected in adjustment (B)(2)(a) totaling \$6,000 and (B)(4) totaling \$1,186 on MFR Schedule B-3.

For each of these, provide the following:

- (a) a statement why each project was necessary; and
- (b) a copy of all invoices and other support documentation.

**RESPONSE:** To be provided under separate cover.

4. On MFR Schedule B-8, salaries have increased by \$50,622 or 79.80 percent for Account 701 and \$8,611 or 100 percent for Account 703 since 2003. In prior Utilities, Inc. (UI) cases, UI cited customer growth and increased revenues as the justification for adding several new customer support

employees, both in the state of Florida as well as positions in Northbrook, IL whose salaries were allocated to UI's subsidiaries.

- (a) Due to the recent sale of UI systems (including, but not limited to, Miles Grant, Wedgefield, and a large subsidiary in North Carolina) which should cause a decline in UI's revenues and because Longwood's customer base has declined since 2003, please explain why no reductions to salaries have not been made.
- (b) Please provide all the Utility's support justifying its salary increases since 2003. At a minimum, please include in your response each employee's name, title, salary amount for all direct employees, gross salary amount and allocated salary amount for all indirect employees, and a detailed description of the duties and responsibilities of all direct and allocated personnel employed in 2003 and those employed in 2008. Please include an explanation and provide support for any salary increases from 2003 to 2008 for existing direct and allocated salary employees that are still employed by UI in 2008.

**RESPONSE:** Response to be provided under separate cover.

- 5. In past rate proceedings for several of Longwood's sister utilities, UI has stated that the purpose of the Project Phoenix was to improve the Utility's capabilities and processes in their accounting, customer service, customer billing and financial and regulatory reporting areas. As Project Phoenix has been fully deployed for nearly one year, please provide the benefits realized as a result of the Project Phoenix in regard to the Utility's accounting, customer service, customer billing, and financial and regulatory reporting areas, including the cost savings realized (i.e. personnel reductions) and all quantifiable benefits.

**RESPONSE:** The purpose of Project Phoenix was to improve the Utility's capabilities and processes in our accounting, customer service, customer billing and financial and regulatory reporting areas. Project Phoenix has been completed for one year as of December 3, 2009 and the Company has already realized many benefits in the above listed areas.

UI management selected JD Edwards Enterprise One ("JDE") as the financial system, including asset management, and Oracle's Customer Care and Billing System ("CC&B") as the customer information system. These systems are integrated in a manner that allows for the sharing of crucial information between the Company's different operational organizations, as well as providing access from multiple locations because the system is web based.

JDE is a significant asset to UI and its operating subsidiaries, it allows for enhanced tracking and integration components, which improve the Company's ability to record and retrieve data. UI is utilizing the accounts payable system for cash management. It is used to issue checks, perform electronic funds transfers, and perform bank reconciliations and expense reimbursements. The system has enhanced record keeping and retrieval functions, making the production of financial and regulatory reports easier; this is evidential in many sectors but specifically in the time capture module, which enables all employees to enter their time for tracking purposes, have time approved by their supervisor, and charge it directly to capital projects, if applicable. In addition, the reports are becoming more accurate. The system also reduces manual effort and reliance on spreadsheets, which again improves the reliability of reports, which is evidential in the fixed assets reporting function that covers the asset management requirements of UI. Assets are tracked throughout their entire lifetime, including automatic depreciation, retirements and tax calculations, which ultimately benefits customers by improving the management decision making process and allowing the Company to more efficiently deliver reliable information to regulators. The capital project and job cost functionality covers the project budget setup and schedule, and also allows management to monitor its costs. UI uses these functionalities in order to improve visibility of project status. As cost and purchases are updated in JDE, this same information is viewed in real-time. Capital project approvals are also included in JDE using the procurement module approval process. JDE is allowing employees to manage projects and costs in a more effective manner, which benefits the Company and customers. JDE also allows UI to utilize requisitioning which is dealt with within the procurement module of JDE, covering purchases from outside vendors. The procurement module is used to record and track purchases against capital projects, assets such as maintenance and replacement parts, IT related purchases and various other purchases such as office supplies and furniture. The procurement module approval process is used to record capital project approval as well.

UI's legacy customer care and billing system was fully customized and unsupported. The system had several weaknesses. Customer and premises information were linked in one account. As residents moved, the service order history at the premises was purged and

prior service activities eventually became unavailable for viewing. This resulted in the loss of valuable information. In addition, field personnel were sent daily service orders either through email or fax. They did not have access to the legacy billing system. Upon completion of the service orders, the information was emailed or faxed back to the billing office for closure of the orders. The process was manually intensive and led to untimely responses due to incomplete fax transmissions. Additionally, as residents moved from one premises to another within the Company, they were issued a new account number. There was no efficient means of tracking a customer and transferring payment information, service history and billed services (debt) from one account to another.

CC&B allows the Company to focus on either a customer or a premises. Field activity information at a premises is stored in the records indefinitely, allowing field personnel to retain prior history of past service issues at a residence. This allows them to act in a cost effective manner when considering repair or replacement of equipment or lines at a premises. In addition, CC&B automates field activities to the field. A background process makes key decisions about assignments and timing. CC&B automates field activity dispatching and allows for uploading and downloading to hand-held devices. The system allows the field operators to complete field activities in a live environment so that CSR's (customer service representatives) have the information available to them as soon as the order is completed.

CC&B system has several other improvements when compared to the legacy system. For instance, the billing estimation function is improved. It now includes a three tier process that incorporates customer history from last years' same period, customer history for last three to six months, and trend data from the customer's trend area (CIS Division) and trend class (Residential and Commercial). In addition to the billing estimation function, the system also provides for the automatic proration of billings based on number of days in a read period or bill period. This functionality has reduced the type of bill proration issues UI subsidiaries have faced in the past. CC&B also allows for the automated dispatching of Field Orders/Field Activities to operators for a more timely response to customer and service issues. The system also allows for an efficient means of billing customers who have one account, but more than one premises. In addition, CC&B also allows customer service representatives more customer history and information to better facilitate questions from customers by providing both a history of meter reads and a history of billings (the Legacy system only held the previous twelve months). Field Operations now has access to customer premises and service point information as well as meters and meter readings. The system also allows account numbers to stay with the customer for life. This gives the Company the ability to track a customer from location to location. The system also

produces randomly generated account numbers, which has reduced the number of misapplied payments. CC&B provides with more information displayed on one screen for customer service to assist customers. The legacy system required moving from one screen to another. CC&B also features an automatic collections and severance process which reduces error from input, accidental disconnections for a customer for non-payment have been reduced. And finally, updates to the system are real time with respect to the completion of field activities, customer payments and adjustments and customer information.

There have been many advantages and improvements to Utilities, Inc. and its subsidiaries since the implementation of Project Phoenix, and there are many more that will be realized over time, but, at this point it is difficult to determine the quantifiable cost savings and benefits because the system is still being acclimated to all aspects of the company.

6. The following items relate to Longwood's requested rate case expense.
  - (a) For each individual person, in each firm providing consulting services to the applicant pertaining to this docket, provide the billing rate, and an itemized description of work performed. Please provide detail of hours worked associated with each activity. Also provide a description and associated cost for all expenses incurred to date.
  - (b) For each firm or consultant providing services for the applicant in this docket, please provide copies of all invoices for services provided to date.
  - (c) If rate consultant invoices are not broken down by hour, please provide reports that detail by hour, a description of actual duties performed, and amount incurred to date.
  - (d) Please provide an estimate of costs to complete the case by hour for each consultant or employee, including a description of estimated work to be performed, and detail of the estimated remaining expense to be incurred through the PAA process.
  - (e) Please provide an itemized list of all other costs estimated to be incurred through the PAA process.

**RESPONSE:** Please see the attached revised Schedule B-10 and supporting documentation.

7. In the current rate cases for Utilities, Inc. of Pennbrooke and Sanlando Utilities Corporation, Longwood's sister companies, UI's counsel has instructed them to cease the collection of NSF charges until such time that the Commission approved such charges. Has Longwood also ceased the collection of NSF charges? If so, when did the collection of these charges cease? If not, explain why.

**RESPONSE:** Utilities, Inc. of Longwood has ceased the collection of its NSF charges. The collection of these charges ceased on November 2, 2009.

8. [No Item 8 in original request]
9. Provide a copy of Longwood's trial balance for the months of October 2009, November 2009, and December 2009.

**RESPONSE:** Please see the attached trial balance Utilities, Inc. of Longwood for the months ending October through December 2009.

10. The following items relate to Longwood's audit response.

- 10(a). In its response to Audit Finding No. 10 (Payroll Increases), Longwood stated that it "will provide this documentation to Staff upon request, as it has done with Audit Staff." Please provide said support documentation.

**RESPONSE:** Included in the enclosed data disc is the file titled, "Item 10(a) - salary wp used in filing.pdf" that was prepared by the Company for the current rate cases. Please note that this workpaper has been updated and that the update was supplied in response to Item 4(a) of this data request.

- 10(b). With regard to Longwood's "w/p AF 13(a)", please [provide] all support documentation for "UI - PWC engagement letter (Estimated)" for \$168,000.

**RESPONSE:** Please see the attached audit engagement letter from PriceWaterhouseCoopers dated December 22, 2008 and supporting invoices.

10(c). With regard to Longwood's "w/p AF 13(b)", are the "Oracle - License and Support" expenditures related to UI's Phoenix Project? If not, explain in detail what these expenditures are.

**RESPONSE:** The "Oracle - License and Support" prepaid amounts are not associated with the set up and installation of Project Phoenix. These prepaid amounts are for licensing compliance with Oracle and other Oracle applications for JDE, CC&B as well as Oracle databases. These expenditures allow the company to upgrade and create patches to our accounting and billing systems as needed. Additionally, the company is able to use Oracle as a technical resource if any major issues arise with JDE or CC&B.

10(d). With regard to Longwood's "w/p AF 13(b)", explain, in detail, what the "Sanders Rd, L.L.C.", "Bowe Bell + Howell", and "Mayo Clinic" expenditures are.

**RESPONSE:** Please see the attached invoices. Invoice 37223 from Sanders Rd, L.L.C., for \$75,000 is for the lease of the easement to UI's Northbrook Office from Sanders Road. Invoice 61117 for Bowe Bell & Howell for \$7,527.40 is for the maintenance and repair of the two machines that fold the bills in the mailroom. The three invoices from Mayo Clinic, numbers 65441, 22763 and 22764 for \$362.25, \$353.25 and \$334.50 respectively, are for a quarterly newsletter distributed throughout the offices regarding personal healthcare, staying well and maintaining healthy lifestyles.

10(e). In response to Audit Finding No. 13 (Headquater's Sample), Longwood provided, among other documentation, a copy of a CITI card statement, which reflected several lodging, food, and entertainment *charged expenses* by Steven M. Lubertozzi and Tom Ostler. These charges were also made in various different states. Please provide an explanation of the nature and purpose of each expenditure. If any expenditure related to a particular UI subsidiary, please provide the name of the subsidiary for each expenditure.

**RESPONSE:** Please see the attached schedule describing the expenditures.

10(f). Provide a copy of all electronic files of Longwood's response to the audit.




Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
February 16, 2010  
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**RESPONSE:** Please see the file titled, "Item 10(f) - Longwood Responses - Supporting Documentation.xlsx" included on the enclosed data disc.

Should you or the Staff have any questions regarding this filing, please do not hesitate to give me a call.

Very truly yours,

  
CHRISTIAN W. MARCELLI  
For the Firm

CWM/der  
Enclosures

cc: Steve M. Lubertozi, Executive Director of Regulatory Accounting and Affairs  
(w/enclosures) (via e-mail)  
Kirsten E. Weeks, Manager of Regulatory Accounting (w/enclosures) (via e-mail)  
Patrick C. Flynn, Regional Director (w/enclosures) (via e-mail)  
John Williams, Director of Government Affairs (w/enclosures) (via e-mail)  
Mr. Frank Seidman (w/enclosures) (via e-mail)  
Ms. Deborah Swain (w/enclosures) (via e-mail)  
Bart Fletcher, Division of Economic Regulation (w/enclosures) (via e-mail)  
Caroline Klancke, Esquire, Office of General Counsel (w/enclosures) (via e-mail)

# Item No. 6

Rate Case Expense

DOCUMENT NUMBER-DAC1

01039 FEB 16 9

FPSC-COMMISSIONER

Analysis of Rate Case Expenses

Company: Utilities, Inc. of Longwood  
 Docket No:  
 Test Year Ended: December 31, 2008  
 Update through - January 15, 2010

Florida Public Service Commission

Schedule B-10

Page 1 of 1

Preparer: Spencer Nedved

\*\*Explanation: Provide the total amount of rate case expense requested in the application. State whether the total includes the amount up to proposed agency action or through a hearing before the Commission. Provide a list of each firm providing service.

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)		
Line #	Firm or Vendor Name	Counsel, Consultant or Witness	Hourly Rate Per Person	Estimated Hours	Total Estimate of Charges by Firm	Actual Hours Incurred as of 1.15.2010	Actual Charges Incurred as of 1.15.2010	Estimated Hours Through PAA	Estimated Remaining Charges Through PAA	Type of Service Rendered
1	Milam, Swain & Associates	Deborah Swain	200.00	12.00	2,400.00	-	-	-	-	
2	Milam, Swain & Associates	Cynthia Yapp	140.00	250.00	35,000.00	3.50	700.00	10.50	2,100.00	Assist w/MFRs, data requests, audit facilitation
3	Milam, Swain & Associates	Cynthia Yapp	150.00	-	-	-	-	-	-	Assist w/MFRs, data requests, audit facilitation
4	Milam, Swain & Associates	Maria Bravo	140.00	-	-	142.25	21,337.50	50.00	7,500.00	Assist w/MFRs, data requests, audit facilitation
5	Rose, Sandstrom & Bentley, LLP	Christum Marcelli	290.00	80.00	23,200.00	21.90	9,949.39	79.25	22,982.50	Assist w/MFRs, data requests, audit facilitation
6	Rose, Sandstrom & Bentley, LLP	Martin Frishman	320.00	80.00	25,600.00	0.40	128.00	112.50	36,000.00	Legal Fees (includes Filing Fee)
7	M&R Consultants	Frank Sedman	145.00	36.00	5,370.00	20.00	2,900.00	15.00	2,175.00	Legal Fees
8	Florida Public Service Commission	n/a	n/a	n/a	4,000.00	-	-	-	-	U&I Analysis, Assist w/ MFRs, data requests, audit facilitation
9	Florida Public Service Commission	n/a	n/a	n/a	-	-	-	-	-	Filing Fee (included in Legal Fees)
10	Florida Public Service Commission	n/a	n/a	n/a	-	-	280.44	-	280.44	Audit in Northbrook, IL
11	CPH Engineers, Inc.	n/a	n/a	n/a	-	-	342.77	-	342.77	Audit in Northbrook, IL
12	Alliant Insurance Services	n/a	n/a	n/a	-	-	-	-	-	Mapping
13	Water Service Corp	Cieceraki, Daniel	28.00	-	-	62.33	1,745.24	-	-	Court Bond
14	Water Service Corp	Cieceraki, Daniel	29.00	275.00	7,975.00	27.50	797.50	150.00	4,350.00	Assist w/MFRs, data requests, audit facilitation
15	Water Service Corp	Caasdo, Jim	62.00	40.00	2,480.00	-	-	39.50	-	Assist w/MFRs, data requests, audit facilitation
16	Water Service Corp	Caasdo, Jim	31.00	-	-	-	-	-	-	Billing Analyst, Implementation of Rates
17	Water Service Corp	Caasdo, Jim	44.34	-	-	1.00	31.00	-	-	Billing Analyst, Implementation of Rates
18	Water Service Corp	DiPasquale, Susan	33.92	40.00	1,356.80	-	-	-	-	Billing Analyst, Implementation of Rates
19	Water Service Corp	DiPasquale, Susan	37.93	-	-	7.75	293.96	15.00	568.95	Assist w/MFRs, data requests, audit facilitation
20	Water Service Corp	Durham, Rick	106.24	20.00	2,124.80	-	-	20.00	2,124.80	Assist w/MFRs, data requests, audit facilitation
21	Water Service Corp	Flynn, Patrick	33.92	200.00	6,784.00	-	-	-	-	Assist w/MFRs, data requests, audit facilitation
22	Water Service Corp	Flynn, Patrick	37.93	-	-	21.50	815.50	-	-	Assist w/MFRs, data requests, audit facilitation
23	Water Service Corp	Flynn, Patrick	38.60	-	-	12.75	492.15	150.00	5,790.00	Assist w/MFRs, data requests, audit facilitation
24	Water Service Corp	Gaugre, Bryan	38.60	-	-	3.00	115.80	50.00	1,930.00	Assist w/MFRs, data requests, audit facilitation
25	Water Service Corp	Granite, Deborah	33.00	30.00	990.00	-	-	-	-	Assist w/MFRs, data requests, audit facilitation
26	Water Service Corp	Granite, Deborah	34.00	-	-	2.00	68.00	-	-	Billing Analyst, Implementation of Rates
27	Water Service Corp	Granite, Deborah	44.34	-	-	1.00	44.34	-	-	Billing Analyst, Implementation of Rates
28	Water Service Corp	Hanks, Peggy	33.92	20.00	678.40	2.50	84.80	35.50	1,574.07	Billing Analyst, Implementation of Rates
29	Water Service Corp	Hanks, Peggy	37.93	-	-	3.00	113.79	-	-	Assist w/MFRs, data requests, audit facilitation
30	Water Service Corp	Hoy, John	111.00	40.00	4,440.00	-	-	20.00	758.60	Assist w/MFRs, data requests, audit facilitation
31	Water Service Corp	Krugler, Adrienne	40.00	10.00	400.00	-	-	40.00	4,440.00	Assist w/MFRs, data requests, audit facilitation
32	Water Service Corp	Krugler, Adrienne	44.34	-	-	0.50	22.17	-	-	Billing Analyst, Implementation of Rates
33	Water Service Corp	Marzuck, Michelle	15.00	20.00	300.00	22.75	341.25	-	-	Assist w/MFRs, data requests, audit facilitation
34	Water Service Corp	Povsch, Erin	36.00	-	-	22.00	792.00	-	-	Assist w/MFRs, data requests, audit facilitation
35	Water Service Corp	Povsch, Erin	39.00	350.00	13,650.00	104.00	4,056.00	-	-	Assist w/MFRs, data requests, audit facilitation
36	Water Service Corp	Povsch, Erin	40.00	-	-	33.50	1,340.00	-	-	Assist w/MFRs, data requests, audit facilitation
37	Water Service Corp	Sauc, Karen	37.93	-	-	1.00	37.93	200.00	8,000.00	Assist w/MFRs, data requests, audit facilitation
38	Water Service Corp	Schlops, Mircea	22.00	20.00	440.00	-	-	10.00	379.30	Customer Notices, Mailings, etc
39	Water Service Corp	Shraks, Brian	31.00	-	-	9.00	279.00	40.00	880.00	Customer Notices, Mailings, etc
40	Water Service Corp	Vaine, Lawanda	43.01	100.00	4,301.00	-	-	10.00	310.00	Assist w/MFRs, data requests, audit facilitation
41	Water Service Corp	Vaine, Lawanda	22.00	-	-	3.50	77.00	-	-	Assist w/MFRs, data requests, audit facilitation
42	Water Service Corp	Vaine, Lawanda	23.00	-	-	21.00	483.00	20.00	460.00	Assist w/MFRs, data requests, audit facilitation
43	Water Service Corp	Weeks, Kirsten	49.00	250.00	12,250.00	158.50	7,766.50	-	-	Assist w/MFRs, data requests, audit facilitation
44	Water Service Corp	Weeks, Kirsten	50.00	-	-	13.00	650.00	150.00	7,500.00	Assist w/MFRs, data requests, audit facilitation
45	Water Service Corp	Williams, John III	81.50	30.00	2,445.00	-	-	30.00	2,445.00	Assist w/MFRs, data requests, audit facilitation
46	Water Service Corp	n/a	n/a	n/a	2,840.87	n/a	-	n/a	2,840.87	Customer notices, postage
47	Water Service Corp	n/a	n/a	n/a	347.51	n/a	-	n/a	347.51	Customer notices, stock
48	Water Service Corp	n/a	n/a	n/a	1,200.00	n/a	-	n/a	1,200.00	Travel, Airfare
49	Water Service Corp	n/a	n/a	n/a	1,600.00	n/a	-	n/a	1,600.00	Travel, Hotel/Accommodation
50	Water Service Corp	n/a	n/a	n/a	400.00	n/a	-	n/a	400.00	Travel, Rental Car
51	Water Service Corp	n/a	n/a	n/a	-	n/a	-	n/a	-	Printing Services, copies
52	Water Service Corp	n/a	n/a	n/a	-	n/a	590.23	n/a	590.23	Misc Meals/Travel
53	Water Service Corp	n/a	n/a	n/a	-	n/a	66.49	n/a	66.49	Temp Services
54	Water Service Corp	n/a	n/a	n/a	12,000.00	n/a	-	n/a	12,000.00	Fed Ex & other misc
55										
56	Estimate Through				\$ 174,573		\$ 56,796.08		\$ 138,985.53	
57										
58	(X) PAA									
59	( ) Commission Hearing									
60										
61	Amortization Period 4 Years									
62	Explanation if different from Section 367.0816, Florida									
63										
64	Amortization of Rate Case Expense:									
65										
66										
67			(A)	(B)	(C)					
68	Pre unamortized rate case expenses		Water	Wastewater	Total					
69	Current rate case expense		0	0	\$ -					
70	Total proposed rate case expense		-	174,573	174,573					
71	Annual Amortization		-	174,573	174,573					
72			\$ -	\$ 43,643	\$ 43,643					
73	Method of allocation between systems									
74										
75	Customers (based on ERC Counts 12/31/08)		0.0	1745.0	1745.0					
76										
77	Percentage of average customers		0%	100%	308%					

DOCUMENT NUMBER: 01039 FEB 16 2010  
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246	2010159	2907	901 Flynn, Patrick C	T4	526	12/15/2009	77 20	77 20	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	526	12/15/2009	80 00	80 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	526	12/15/2009	80 00	80 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	526	12/15/2009	120 00	120 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	526	12/15/2009	140 00	140 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	526	12/15/2009	80 00	80 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	526	12/15/2009	80 00	80 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Flynn, Patrick C	T4	532	12/31/2009	19 30	19 30	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Gongre, Bryan Keith	T4	532	12/31/2009	115 80	115 80	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	532	12/31/2009	40 00	40 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Granite, Deborah R	T4	541	1/12/2010	88 00	88 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Flynn, Patrick C	T4	538	1/15/2010	9 85	9 85	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Flynn, Patrick C	T4	538	1/15/2010	9 85	9 85	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	538	1/15/2010	40 00	40 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Povich, Erin Patricia	T4	538	1/15/2010	40 00	40 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Weeks, Kirsten Elise	T4	538	1/15/2010	450 00	450 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2907	901 Weeks, Kirsten Elise	T4	538	1/15/2010	200 00	200 00	AA	F	Please see attached Capttime Report labeled 2010159.2907.00901
246	2010159	2908	901 OFFICE TEAM	PV	149136	3/24/2009	66 48	66 48	AA	P	Please see attached Invoice # 149136
246	2010159	2909	901 PUBLIC SERVICE COMMISSION	PV	218273	12/8/2009	590 23	590 23	AA	P	Please see attached Invoice # 218273
246	2010159	2909	901 PUBLIC SERVICE COMMISSION	PV	219557	12/10/2009	280 43	280 43	AA	P	Please see attached Invoice # 219557
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	219558	12/10/2009	342 77	342 77	AA	P	Please see attached Invoice # 219558
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	159855	5/6/2009	175 00	175 00	AA	P	Please see attached Invoice # 159855
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	172547	6/24/2009	2,512 50	2,512 50	AA	P	Please see attached Invoice # 172547
246	2010159	2910	901 MANAGEMENT & REGULATORY CONSUL	PV	175691	7/7/2009	1,450 00	1,450 00	AA	P	Please see attached Invoice # 175691
246	2010159	2910	901 MANAGEMENT & REGULATORY CONSUL	PV	176634	7/8/2009	1,015 00	1,015 00	AA	P	Please see attached Invoice # 176634
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	181642	7/28/2009	1,912 50	1,912 50	AA	P	Please see attached Invoice # 181642
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	194097	9/9/2009	5,212 50	5,212 50	AA	P	Please see attached Invoice # 194097
246	2010159	2910	901 MANAGEMENT & REGULATORY CONSUL	PV	209915	11/4/2009	145 00	145 00	AA	P	Please see attached Invoice # 209915
246	2010159	2910	901 MANAGEMENT & REGULATORY CONSUL	PV	212951	11/13/2009	145 00	145 00	AA	P	Please see attached Invoice # 212951
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	212953	11/13/2009	7,482 50	7,482 50	AA	P	Please see attached Invoice # 212953
246	2010159	2910	901 MANAGEMENT & REGULATORY CONSUL	PV	212951	11/9/2009	(145 00)	(145 00)	AA	P	Please see attached Invoice # 212951
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	221034	12/16/2009	4,850 00	4,850 00	AA	P	Please see attached Invoice # 221034
246	2010159	2910	901 MILLAN, SWAIN & ASSOC. INC.	PV	221037	12/16/2009	112 50	112 50	AA	P	Please see attached Invoice # 221037









1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
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# Current Timesheets Report

Order By: Project

Milian, Swain & Associates

Page 1

Project: U02-23 — U02-23

Period: 01/02/2009 — 12/31/2009

Project	Employee	P/E	Dep	Staff	Work Date	OVTM	ST STATE	Hours Worked	Billable Hours
<b>U02-23 Longwood 2008</b>									
CY	Cynthia Yapp	04/24/2009	FIN	007	04/24/2009	N	B	0.50	0.50
	<i>CONFERENCE CALL W/UTILITY RE: MFR PREPARATION</i>								
CY	Cynthia Yapp	05/15/2009	FIN	007	05/15/2009	N	B	10.00	10.00
	<i>PREPARE MFR FOR RATE INCREASE APPLICATION</i>								
CY	Cynthia Yapp	05/22/2009	FIN	007	05/22/2009	N	B	2.50	2.50
	<i>PREPARE MFR FOR RATE INCREASE APPLICATION</i>								
CY	Cynthia Yapp	05/29/2009	FIN	007	05/29/2009	N	B	4.25	4.25
	<i>PREPARE MFR FOR RATE INCREASE APPLICATION</i>								
CY	Cynthia Yapp	06/05/2009	FIN	007	06/05/2009	N	B	4.00	4.00
	<i>PREPARE MFR FOR RATE INCREASE APPLICATION</i>								
CY	Cynthia Yapp	06/12/2009	FIN	007	06/12/2009	N	B	8.75	8.75
	<i>MFR PREPARATION TY 12/31/2008</i>								
CY	Cynthia Yapp	07/17/2009	FIN	007	07/17/2009	N	B	29.75	29.75
CY	Cynthia Yapp	07/24/2009	FIN	007	07/24/2009	N	B	5.00	5.00
CY	Cynthia Yapp	08/14/2009	FIN	007	08/14/2009	N	B	15.00	15.00
	<i>PREPARE MFR SCHEDULES HISTORICAL TEST YEAR 2008</i>								
CY	Cynthia Yapp	08/21/2009	FIN	007	08/21/2009	N	B	12.00	12.00
	<i>PREPARE MFR SCHEDULES HISTORICAL TEST YEAR 2008</i>								
CY	Cynthia Yapp	08/28/2009	FIN	007	08/28/2009	N	B	22.75	22.75
	<i>PREPARE MFR SCHEDULES HISTORICAL TEST YEAR 2008</i>								
CY	Cynthia Yapp	09/11/2009	FIN	007	09/11/2009	N	B	22.00	22.00
	<i>PREPARE MFR'S TEST YEAR 12/31/2008</i>								
CY	Cynthia Yapp	09/18/2009	FIN	007	09/18/2009	N	B	28.00	28.00
	<i>PREPARE MFR'S TEST YEAR 12/31/2008</i>								
CY	Cynthia Yapp	09/25/2009	FIN	007	09/25/2009	N	B	26.75	26.75
	<i>PREPARE MFR'S TEST YEAR 12/31/2008</i>								
CY	Cynthia Yapp	10/02/2009	FIN	007	10/02/2009	N	B	1.00	1.00
	<i>FPSC AUDIT REQUEST - PROVIDED ELECTRONIC COPIES OF WORKPAPERS FOR VARIOUS SCHEDULES OF LONGWOOD'S MFRs.</i>								
CY	Cynthia Yapp	11/06/2009	FIN	007	11/06/2009	N	B	0.75	0.75
	<i>PREPARE RESPONSE FOR DEIFICIENCY #S 1-5</i>								
CY	Cynthia Yapp	12/11/2009	FIN	007	12/11/2009	N	B	1.25	1.25
	<i>AUDIT REQUEST; RECONCILIATION A-8 TO GENERAL LEDGER</i>								
DS	Deborah Swain	04/24/2009	FIN	001	04/24/2009	N	B	0.50	0.50
DS	Deborah Swain	09/25/2009	FIN	001	09/25/2009	N	B	3.00	3.00
	<i>Review MFRs</i>								
								197.75	197.75
								Phase Subtotal:	197.75
								Project Total	197.75
								Grand Total	197.75

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29210  
April 29, 2009  
Page 1, Billing #1

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through April 24, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
<b>Principal</b>			
Deborah Swain	.50	200.00	100.00
<b>Senior Staff Accountant:</b>			
Cynthia Yapp	.50	150.00	75.00
<b>Total Due for invoice 29210</b>			<b>\$175.00</b>

**Total Amount Due \$175.00**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29253  
June 2, 2009  
Page 1, Billing #2

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through May29, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	16.75	150.00	2,512.50
<b>Total Due for invoice 29253</b>			<b>\$2,512.50</b>

**Total Amount Due \$2,512.50**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29291  
June 30, 2009  
Page 1, Billing #3

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through June 26, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	12.75	150.00	1,912.50
<b>Total Due for invoice 29291</b>			<b>\$1,912.50</b>

**Total Amount Due \$1,912.50**

**Aged Receivables:**  
**Invoice #29253- \$2,512.50**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29333  
August 4, 2009  
Page 1, Billing #4

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through July 31, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	34.75	150.00	5,212.50
<b>Total Due for invoice 29333</b>			<b>\$5,212.50</b>

**Total Amount Due \$5,212.50**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29370  
August 31, 2009  
Page 1, Billing #5

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through August 28, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	49.75	150.00	7,462.50
<b>Total Due for invoice 29370</b>			<b>\$7,462.50</b>

**Total Amount Due \$7,462.50**

Please make check payable to *Milian Swain & Associates, Inc.*



*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29417R  
September 29, 2009  
Page 1, Billing #6

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through September 25, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Principal			
Deborah Swain	3.00	200.00	600.00
Senior Staff Accountant:			
Cynthia Yapp	76.75	150.00	11,512.50
<b>Total Due for invoice 29417</b>			<b>\$12,112.50</b>

**Total Amount Due \$12,112.50**

**Received check #781704 paid against this invoice \$7,462.50**

**Remaining balance due \$4,650.00**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29452  
November 2, 2009  
Page 1, Billing #7

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through October 30, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	1.00	150.00	150.00
<b>Total Due for invoice 29452</b>			<b>\$150.00</b>

**Total Amount Due \$150.00**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29497  
December 1, 2009  
Page 1, Billing #8

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through November 27, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	.75	150.00	112.50
<b>Total Due for invoice 29497</b>			<b>\$112.50</b>

**Total Amount Due \$112.50**

**Aged Receivables:**  
**Invoice #29417- Remaining \$4,650.00**  
**Invoice #29452- \$150.00**

Please make check payable to *Milian Swain & Associates, Inc.*

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29535  
January 5, 2010  
Page 1, Billing #9

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through December 24, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
Senior Staff Accountant:			
Cynthia Yapp	1.25	150.00	187.50
<b>Total Due for invoice 29535</b>			<b>\$187.50</b>

**Total Amount Due \$187.50**

**Aged Receivables:**  
**Invoice #29452- \$150.00**

Please make check payable to *Milian Swain & Associates, Inc.*

Utilities, Inc. of Longwood  
Docket No. 090381-SU

Estimate to complete rate case through PAA Order

Rose, Sundstrom & Bentley, LLP

<u>Hours</u>	<u>Description</u>
7.2	Unbilled hours through date of filing
16.0	Respond to formal data requests from Staff and informal requests for information from Staff
6.0	Prepare for and attend Customer Meeting; Discuss Customer Meeting with client and consultant; Discuss Customer Meeting with Staff
6.0	Review Audit Staff requests; Review and prepare responses to Audit Staff; Review Audit Report; Discuss Audit Report with client and consultant; Draft response to Audit Report
2.0	Review Staff recommendation; conference with client and consultant regarding recommendation; conference with Staff regarding recommendation
15.0	Prepare for and attend Agenda conference; discuss Agenda with client and Staff
2.0	Review PAA Order; Conference with client and consultant regarding PAA Order
2.5	Prepare revised tariff sheets; Obtain Staff approval of tariffs; Draft and revise customer notice; Obtain Staff approval of notice; Coordinate mailing of notices and implementation of tariffs

---

56.7

@ \$330/hour = \$18,711.00

# OFFICETEAM®

Specialized Administrative Staffing

3001756

### PERSONAL & CONFIDENTIAL

Laura Blomquist  
UTILITIES INCORPORATED  
2335 SANDERS RD  
NORTHBROOK IL 60062-6108

Page: 1  
Invoice Date: 03/19/2009  
Invoice No: 23448957  
Customer Number: 01300-000961-000  
Fed Tax ID: 94-1648752

Labor Invoice - ~~DUPLICATE~~ RECEIPT

50302

Please Remit To: Doc  
OfficeTeam  
12400 COLLECTIONS CENTER DRIVE  
CHICAGO IL 60693

149136

Line	Employee Name	Wk-Ended	"Report-To" Supervisor	Qty	UOM	Bill Rate	Amount
1	Kirkland, Janet	03/13/2009	Casados, Jim	40.00	HRS REG	\$ 22.36	\$ 894.40
2	Featherhill, Adam	03/13/2009	Lingman, Sam <i>Erin</i>	37.50	HRS REG	\$ 17.73	\$ 664.88
3	Gomez, Maria R	03/13/2009	Casados, Jim	40.00	HRS REG	\$ 22.36	\$ 894.40
Subtotal for Week-Ended:		03/13/2009		117.50	HRS		\$ 2,453.68

*Gray*  
*2003520*

*Please see  
break out on  
attached page.*

**ENTERED**

MAR 24 2009

RECEIVED

MAR 23 2009

Invoice Subtotal:

\$ 2,453.68

**TOTAL AMOUNT DUE :**

\$ 2,453.68

We provide more timely and accurate information to the business community by sharing our accounts receivable information with National Credit Reporting Agencies.

Any questions regarding this invoice please call:  
(800) 776-3770

For qualified administrative professionals please call:  
(847) 480-2073

Vendor Name: Office Team

Vendor Invoice: 23446957

Invoice Date

3/19/2009

Name: Feathergill, Adam

Date	Hours	Rate	Amount	Book to:	Manager	Date Approved	Signature
3/9/2009	3.75	17.73	66.49	2010132.2908.00901	Georgiev, Lena	3/23/2009	LS
3/9/2009	3.75	17.73	66.49	2010133.2908.00901	Georgiev, Lena	3/23/2009	LS
3/10/2009	7.5	17.73	132.98	2009531.2908.00901	Dryjanski, Michael	3/23/2009	Michael Dryjanski
3/11/2009	7.5	17.73	132.98	2010156.2908.00901	Weeks, Kirsten	3/23/2009	Erin P. Powell
3/12/2009	7.5	17.73	132.98	2010158.2908.00901	Weeks, Kirsten	3/23/2009	Erin P. Powell
3/13/2009	3.75	17.73	66.49	2010159.2908.00901	Weeks, Kirsten	3/23/2009	Erin P. Powell
3/13/2009	3.75	17.73	66.49	2010161.2908.00901	Weeks, Kirsten	3/23/2009	Erin P. Powell
			664.88				

3064654

KW ✓

Millan, Swain & Associates, Inc.  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel: 305-441-0123 Fax: 305-441-0688

Batch 53595

ACC 159855

**INVOICE**

Invoice No.29210  
April 29, 2009  
Page 1, Billing #1

John Hoy  
Chief Regulatory Officer  
Utilities, Inc.  
2335 Sanders Road  
Northbrook, IL 60062-6196

For Professional services rendered through April 24, 2009 in connection with rate case for Longwood 2008

	Hours	Rate	Amount
Principal			
Deborah Swain	.50	200.00	100.00
Senior Staff Accountant:			
Cynthia Yapp	.50	150.00	75.00
Total Due for invoice 29210			\$175.00

2010159.2910.00901

Total Amount Due \$175.00

Please make check payable to *Millan Swain & Associates, Inc.*

Approved by, Legal

MAY 05 2009



3004654

KW ✓

Batch 57637

Doc 172547

*Milian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29253  
June 2, 2009  
Page 1, Billing #2

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through May29, 2009 in connection with rate case for Longwood 2008**

	Hours	Rate	Amount
Senior Staff Accountant:			
Cynthia Yapp	16.75	150.00	2,512.50
<b>Total Due for invoice 29253</b>			<b>2,512.50</b>

246

2010159.2910.00901

**Total Amount Due \$2,512.50**

JUN 24 2009

Please make check payable to *Milian Swain & Associates, Inc.*

3000882

Batch 59244 KW ✓

18444 Lost Lake Way  
Jupiter, FL 33458  
Phone or Fax (561) 743-9510 Doc  
e-mail: frankdenjup@att.net

175691

**Management & Regulatory Consultants, Inc.**

ACCOUNTS PAYABLE  
UTILITIES, INC.  
2335 SANDERS ROAD  
NORTHBROOK, IL 60062

06/10/09  
20029.10

CONSULTING - PENNBROOKE (PB) - 2008 TY - MFR  
LAKE PLACID (LP) - 2008 TY - MFR  
SANLANDO (SAN) - 2008 TY - U&U  
UIF (UIF) - 2008 TY - U&U  
LONGWOOD (LW) - 2008 TY - U&U

PREVIOUS BALANCE \$ 0.00

<u>Week of:</u>		HOURS	
05/04/09	FS CONSULTING - ALL CASES - COLLECT HISTORICAL ORDERS, DOCUMENTS; SET UP SPREADSHEETS.	4.00	580.00
05/04/09	FS CONSULTING - PB - ADD "E" SCHEDULES	2.00	290.00
05/11/09	FS CONSULTING - UIF - USED & USEFUL; "F" SCHEDULES.	7.00	1015.00
05/18/09	FS CONSULTING - UIF - USED & USEFUL; "F" SCHEDULES.	31.00	4495.00
05/25/09	FS CONSULTING - LW - USED & USEFUL; "F" SCHEDULES.	9.00	1305.00
05/25/09	FS CONSULTING - PB - USED & USEFUL; "F" SCHEDULES.	5.00	725.00
05/25/09	FS CONSULTING - LP - USED & USEFUL; "F" SCHEDULES.	2.00	290.00
05/25/09	FS CONSULTING - SAN - USED & USEFUL; "F" SCHEDULES.	8.00	1160.00
05/25/09	FS CONSULTING - UIF - USED & USEFUL; "F" SCHEDULES.	7.00	1015.00
	FOR CURRENT SERVICES RENDERED	75.00	\$10875.00

PAYMENTS AND CREDITS  
06/10/09 PAYMENT, as of - 00.00

BALANCE DUE \$10875.00

kw

Note: Allocation for "All Cases" - 25% Each, PB, LP, SAN & LW  
Allocation for "PB & LP MFRs" - 50% Each, PB & LP

JUL 07 2009

Vendor Name: Management Consultant Services, Inc.

Vendor Invoice:

6/10/2009

Invoice Date

6/10/2009

Name: Seldman, Frank

Week Of:	Hours	Rate	Amount	Book to:	Manager	Date Approved	Rate Case
5/4/2009	1	145	145.00	2010162.2910.00901	Weeks, Kirsten	6/17/2009	Lake Placid 2009 Rate Case
5/25/2009	2	145	290.00	2010162.2910.00901	Weeks, Kirsten	6/17/2009	Lake Placid 2009 Rate Case
	3		435.00	2010162.2910.00901 Total			
5/4/2009	1	145	145.00	2010159.2910.00901	Weeks, Kirsten	6/17/2009	Longwood 2009 Rate Case
5/25/2009	9	145	1,305.00	2010159.2910.00901	Weeks, Kirsten	6/17/2009	Longwood 2009 Rate Case
	10		1,450.00	2010159.2910.00901 Total			
5/4/2009	1	145	145.00	2010161.2910.00901	Weeks, Kirsten	6/17/2009	Pennbrooke 2009 Rate Case
5/4/2009	2	145	290.00	2010161.2910.00901	Weeks, Kirsten	6/17/2009	Pennbrooke 2009 Rate Case
5/25/2009	5	145	725.00	2010161.2910.00901	Weeks, Kirsten	6/17/2009	Pennbrooke 2009 Rate Case
	8		1,160.00	2010161.2910.00901 Total			
5/4/2009	1	145	145.00	2010158.2910.00901	Weeks, Kirsten	6/17/2009	Sanlando 2009 Rate Case
5/25/2009	8	145	1,160.00	2010158.2910.00901	Weeks, Kirsten	6/17/2009	Sanlando 2009 Rate Case
	9		1,305.00	2010158.2910.00901 Total			
5/11/2009	7	145	1,015.00	2010156.2910.00901	Weeks, Kirsten	6/17/2009	UIF 2009 Rate Case
5/18/2009	31	145	4,495.00	2010156.2910.00901	Weeks, Kirsten	6/17/2009	UIF 2009 Rate Case
5/25/2009	7	145	1,015.00	2010156.2910.00901	Weeks, Kirsten	6/17/2009	UIF 2009 Rate Case
	45		6,525.00	2010156.2910.00901 Total			
	75		10,875.00	Grand Total		10,875.00	Amt of Invoice

3001118

JH ✓  
KW ✓

LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1587  
TALLAHASSEE, FLORIDA 32302-1587

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

F.E.I.# 59-2783536

RECEIVED

JUN 18 2009

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

JUNE 10, 2009  
INVOICE # 40195 Batch  
FILE # 30057-00176  
PAGE 1

59315

175960

Doc

MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

4/22/09 CWM	DRAFT CORRESPONDENCE TO KIRSTEN WEEKS AND PATRICK FLYNN REGARDING INFORMATION NEEDED TO COMPLETE TEST YEAR LETTERS; REVIEW CORRESPONDENCE FROM KIRSTEN WEEKS REGARDING SAME; REVIEW CORRESPONDENCE FROM PATRICK FLYNN REGARDING SAME.	.20	58.00
4/30/09 CWM	RESEARCH AND REVIEW THE UTILITY'S PREVIOUS RATE CASES AND OTHER PROCEEDINGS WHERE RATE BASE IS SET; DRAFT LETTER TO PSC CHAIRMAN MATTHEW M. CARTER REQUESTING APPROVAL OF A TEST YEAR PURSUANT TO RULE 25-30.430, FLORIDA ADMINISTRATIVE CODE.	.80	232.00
5/14/09 CWM	DRAFT CORRESPONDENCE TO CLIENT REGARDING REQUIREMENTS AND TIMING FOR TEST YEAR LETTER REQUEST; REVIEW CORRESPONDENCE FROM PATRICK FLYNN REGARDING SAME.	.30	87.00
5/28/09 CWM	DRAFT CORRESPONDENCE TO CLIENT REGARDING 2009 RATE CASE ISSUES AND TEST YEAR LETTERS; REVIEW CORRESPONDENCE FROM CLIENT REGARDING SAME; TELEPHONE CONFERENCE WITH KIRSTEN WEEKS REGARDING SAME.	.30	87.00

TOTAL HOURS 1.60

PROFESSIONAL FEES \$ 464.00

**Approved by Legal**

JUN 29 2009

JUL 08 2009

INVOICE RECEIVED  
JUN 29 2009  
CASH



LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC

Invoice #: 40195

PAGE 2

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CHRISTIAN W MARCELLI	1.60	464.00
TELECOPIER		3.00
TOTAL COSTS ADVANCED		\$ 3.00

TOTAL STATEMENT

\$ 467.00

*kw*

2010159.290600901

3000882

18444 Lost Lake Way  
Jupiter, FL 33458  
Phone or Fax (561) 743-9510  
e-mail: frankdenjup@att.net

Batch 59383

Doc 176634

KW ✓

**Management & Regulatory Consultants, Inc.**

ACCOUNTS PAYABLE  
UTILITIES, INC.  
2335 SANDERS ROAD  
NORTHBROOK, IL 60062

07/01/09  
20029.10 A

CONSULTING - PENNBROOKE (PB) - 2008 TY - MFR  
LAKE PLACID (LP) - 2008 TY - MFR  
SANLANDO (SAN) - 2008 TY - U&U  
UIF (UIF) - 2008 TY - U&U  
LONGWOOD (LW) - 2008 TY - U&U

PREVIOUS BALANCE \$10875.00

<u>Week of:</u>			HOURS	
06/01/09	FS	CONSULTING - PB - USED & USEFUL; "F" SCHEDULES.	8.00	1160.00
06/01/09	FS	CONSULTING - LW- USED & USEFUL; "F" SCHEDULES.	7.00	1015.00
06/01/09	FS	CONSULTING - SAN- USED & USEFUL; "F" SCHEDULES.	9.00	1305.00
06/08/09	FS	CONSULTING - SAN - USED & USEFUL; "F" SCHEDULES.	13.00	1885.00
06/08/09	FS	CONSULTING - LP - MFRs.	17.00	2465.00
06/15/09	FS	CONSULTING - PB - MFRs.	24.00	3480.00
05/15/09	FS	CONSULTING - LP - MFRs.	6.00	870.00
		FOR CURRENT SERVICES RENDERED	84.00	\$12180.00

PAYMENTS AND CREDITS  
07/01/09 PAYMENT, as of

- 00.00

BALANCE DUE

\$23055.00

OK KW  
~~KW~~

Note: Allocation for "All Cases" - 25% Each, PB, LP, SAN & LW  
Allocation for "PB & LP MFRs" - 50% Each, PB &, LP

JUL 08 2009

Allocation / Project Description  
on Next Page →

Vendor Name: Management & Regulatory Consultants, Inc.

Vendor Invoice: 7/1/2009 Invoice Date

7/1/2009

Name: Seidman, Frank

Week Of:	Hours	Rate	Amount	Book to:	Manager	Date Approved	Signature	
6/1/2009	8		145	1,160.00	2010161.2910.00901	Weeks, Kirsten	7/8/2009	KW
6/1/2009	7		145	1,015.00	2010159.2910.00901	Weeks, Kirsten	7/8/2009	KW
6/1/2009	9		145	1,305.00	2010158.2910.00901	Weeks, Kirsten	7/8/2009	KW
6/8/2009	13		145	1,885.00	2010158.2910.00901	Weeks, Kirsten	7/8/2009	KW
6/8/2009	17		145	2,465.00	2010182.2910.00901	Weeks, Kirsten	7/8/2009	KW
6/15/2009	24		145	3,480.00	2010161.2910.00901	Weeks, Kirsten	7/8/2009	KW
5/15/2009	6		145	870.00	2010185.2908.00901	Weeks, Kirsten	7/8/2009	KW
	84			12,180.00				

3004654

KWL

*Millian, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

Batch 60744

Doc 181642

**INVOICE**

Invoice No.29291  
June 30, 2009  
Page 1, Billing #3

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through June 26, 2009 in connection with rate case for Longwood 2008**

	Hours	Rate	Amount
Senior Staff Accountant:			
Cynthia Yapp	12.75	150.00	1,912.50
<b>Total Due for invoice 29291</b>			<b>\$1,912.50</b>

OK  
KW

2010159.2910.00901

**Total Amount Due \$1,912.50**

JUL 28 2009

**Aged Receivables:**  
**Invoice #29253- \$2,512.50**

Please make check payable to *Millian Swain & Associates, Inc.*

RECEIVED  
JUL 08 2009

RECEIVED  
JUL 27 2009



3004654

JH ← KW ✓

64129

Millan, Swain & Associates, Inc.  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

Doc 194097

INVOICE

Invoice No.29333  
August 4, 2009  
Page 1, Billing #4

John Hoy  
Chief Regulatory Officer  
Utilities, Inc.  
2335 Sanders Road  
Northbrook, IL 60062-6196

For Professional services rendered through July 31, 2009 in connection with rate case for Longwood 2008

	Hours	Rate	Amount
Senior Staff Accountant:			
Cynthia Yapp	34.75	150.00	5,212.50
<b>Total Due for invoice 29333</b>			<b>55,212.50</b>

JH

2010159

2010159.2910.00901

Total Amount Due \$5,212.50

SEP - 8 2009

Please make check payable to *Millan Swain & Associates, Inc.*

RECEIVED

AUG 26 2009

RECEIVED  
SEP - 9 2009

300 1118

JH  
KW ✓

LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**  
P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

AUGUST 11, 2009  
INVOICE # 40731  
FILE # 30057-00176  
PAGE 1

Batch 64192  
Doc 194242

MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

6/01/09 CWM	TELEPHONE CONFERENCE WITH CLIENT (NORTHBROOK AND ALTAMONTE) REGARDING TEST YEAR LETTERS AND RATE CASE ISSUES.	.20	58.00
6/10/09 CWM	REVIEW CORRESPONDENCE FROM CLIENT REGARDING PROVIDING AN ESTIMATE OF RATE CASE LEGAL FEES; PREPARE ESTIMATE OF SAME; DRAFT CORRESPONDENCE TO CLIENT REGARDING ESTIMATED RATE CASE LEGAL FEES.	.50	145.00
7/07/09 CWM	REVIEW CORRESPONDENCE FROM CLIENT REGARDING ADDITIONAL INFORMATION FOR TEST YEAR LETTER; REVIEW AND REVISE TEST YEAR REQUEST LETTER INCORPORATING CLIENT'S INFORMATION; PREPARE AND FILE DOCUMENT WITH PSC CHAIR.	.80	232.00
7/14/09 CWM	REVIEW CORRESPONDENCE FROM CLIENT REGARDING PRO FORMA ITEM TO BE INCLUDED IN RATE CASE AND WHETHER TEST YEAR LETTER SHOULD BE REVISED; DRAFT CORRESPONDENCE TO CLIENT REGARDING SAME; REVIEW AND REVISE TEST YEAR LETTER; PREPARE DOCUMENT AND FILE WITH PSC CLERK.	.80	232.00
7/16/09 CWM	TELEPHONE CONFERENCE WITH JARED DEASON OF PSC STAFF REGARDING TEST YEAR LETTER AND WHETHER PRO FORMA ITEMS AND ESTIMATES WILL BE INCLUDED; TELEPHONE CONFERENCE WITH PATRICK FLYNN REGARDING SAME; DRAFT CORRESPONDENCE TO PSC CLERK SUPPLEMENTING TEST YEAR REQUEST LETTER WITH ADDITIONAL PRO FORMA ITEM AND COST ESTIMATE.	.80	232.00
7/21/09 CWM	TELEPHONE CONFERENCE WITH JARED DEASON OF PSC STAFF REGARDING RE-FILING OF TEST YEAR REQUEST LETTER WITH PSC CLERK IN LIEU OF PSC CHAIR; DRAFT CORRESPONDENCE TO JARED DEASON REGARDING LACK OF ASSIGNED DOCKET NUMBER (AND HENCE NO ABILITY TO E-FILE); TELEPHONE CONFERENCE WITH JARED DEASON REGARDING SAME WITH INSTRUCTIONS TO COPY COMMISSION CLERK IN FUTURE FILINGS.	.30	87.00

**Approved by Legal**

SEP 09 2009

RECEIVED  
SEP - 9 2009  
BY: \_\_\_\_\_

SEP - 9 2009

LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC

Invoice #: 40731

PAGE 2

TOTAL HOURS 3.40

PROFESSIONAL FEES \$ 986.00

CHRISTIAN W MARCELLI 3.40 986.00

TRAVEL EXPENSE 173.93  
FEDERAL EXPRESS 41.25  
PHOTOCOPIES 2.00

TOTAL COSTS ADVANCED \$ 217.18

TOTAL STATEMENT \$ 1,203.18

2010159.2906.00901

3001118

JH ✓

KW —

LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1587  
TALLAHASSEE, FLORIDA 32302-1587

(850) 877-6555

F.E.I.# 59-2783636

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

RECEIVED

SEP 14 2009

Batch 64952

SEPTEMBER 10, 2009  
INVOICE # 40765  
FILE # 30057-00176  
PAGE 1

197326

2010159.2906.00901

MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

8/06/09 CWM	TELEPHONE CONFERENCE WITH JARED DEASON OF PSC STAFF REGARDING PROCEDURE FOR FILING TEST YEAR REQUEST LETTER WITH COMMISSION CHAIR AND COMMISSION CLERK TO START DOCKET; DRAFT CORRESPONDENCE TO JARED DEASON REGARDING SAME.	.40	116.00
8/17/09 CWM 290	REVIEW CORRESPONDENCE FROM COMMISSION CHAIR APPROVING TEST YEAR REQUEST; DRAFT CORRESPONDENCE TO CLIENT REGARDING TEST YEAR APPROVAL AND DEADLINE FOR FILING MFRS.	.30	87.00
8/20/09 MSF 320	TELEPHONE CONFERENCE WITH MR. MAUREY AT PSC REGARDING CORPORATE UNDERTAKING AND LETTER TO MR. HOY REGARDING SAME	.40	128.00

TOTAL HOURS 1.10

PROFESSIONAL FEES \$ 331.00

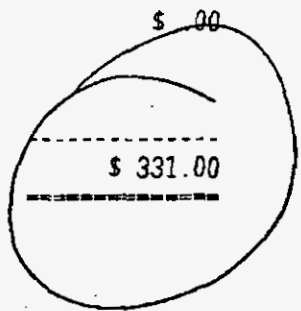
MARTIN S FRIEDMAN	.40	128.00
CHRISTIAN W MARCELLI	.70	203.00

TOTAL COSTS ADVANCED

\$ .00

TOTAL STATEMENT

\$ 331.00



LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

SEPTEMBER 10, 2009  
INVOICE # 40765  
FILE # 30057-00176

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MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

CURRENT INVOICE SUMMARY

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SUMMARY OF CHARGES RENDERED ON THIS INVOICE:

CURRENT FEES:	\$ 331.00
CURRENT COSTS:	\$ .00
	-----
TOTAL CHARGES FOR THIS INVOICE:	\$ 331.00
	-----
OUTSTANDING ACCOUNTS RECEIVABLE:	\$ 1,203.18
	-----
TOTAL AMOUNT DUE THIS MATTER:	\$ 1,534.18
	-----

300882

Batch 68747

18444 Lost Lake Way  
Jupiter, FL 33458  
Phone or Fax (561) 743-9510  
e-mail: frankdenjup@att.net

Doc 209915

**Management & Regulatory Consultants, Inc.**

ACCOUNTS PAYABLE  
UTILITIES, INC.  
2335 SANDERS ROAD  
NORTHBROOK, IL 60062

09/23/09  
20029.10

CONSULTING - PENNBROOKE (PB) - 2008 TY - MFR  
LAKE PLACID (LP) - 2008 TY - MFR  
SANLANDO (SAN) - 2008 TY - U&U  
UIF (UIF) - 2008 TY - U&U  
LONGWOOD (LW) - 2008 TY - U&U

PREVIOUS BALANCE \$ 6815.00

<u>Week of:</u>		HOURS	
08/01/09	FS CONSULTING - UIF - PASCO USED & USEFUL; "F" SCHEDULES.	10.00	1450.00
08/03/09	FS CONSULTING - UIF - ORANGE, SEMINOLE & MARION USED & USEFUL; "F" SCHEDULES.	13.00	1885.00
08/10/09	FS CONSULTING - LW USED & USEFUL; "F" SCHEDULES.	1.00	145.00
08/10/09	FS CONSULTING - PB USED & USEFUL; "F" SCHEDULES.	1.00	145.00
08/17/09	FS CONSULTING - UIF - SEMINOLE USED & USEFUL; "F" SCHEDULES.	10.00	1450.00
08/24/09	FS CONSULTING - UIF - SEMINOLE USED & USEFUL; "F" SCHEDULES.	1.00	145.00
08/24/09	FS CONSULTING - PB MFRs; CONFERENCE CALL.	16.00	2320.00
08/31/09	FS CONSULTING - PB MFRs.	<u>5.00</u>	<u>725.00</u>
	FOR CURRENT SERVICES RENDERED	57.00	\$ 8265.00 <i>OK KW</i>

PAYMENTS AND CREDITS  
09/16/09 PAYMENT

- 6815.00

BALANCE DUE

NOV 04 2009

\$ 8265.00

Note: Allocation for "All Cases" - .25% Each, PB, LP, SAN & LW  
Allocation for "PB & LP MFRs" - 50% Each, PB &, LP

2010156, 2910, 00901 → \$4,930.00  
2010159, 2910, 00901 → \$ 145.00  
2010161, 2910, 00901 → \$3,190.00  
\$ 8,265.00 total

3000882

Batch 68747

18444 Lost Lake Way  
Jupiter, FL 33458  
Phone or Fax (561) 743-9510  
e-mail: frankdenjup@att.net

Doc 209916

**Management & Regulatory Consultants, Inc.**

ACCOUNTS PAYABLE  
UTILITIES, INC.  
2335 SANDERS ROAD  
NORTHBROOK, IL 60062

10/23/09  
20029.10

CONSULTING - PENNBROOKE (PB) - 2008 TY - MFR  
LAKE PLACID (LP) - 2008 TY - MFR  
SANLANDO (SAN) - 2008 TY - U&U  
UIF (UIF) - 2008 TY - U&U  
LONGWOOD (LW) - 2008 TY - U&U

PREVIOUS BALANCE \$ 8265.00

Week of:

HOURS

09/01/09 FS	CONSULTING - PB - MFRs.	24.00	3480.00
09/07/09 FS	CONSULTING - PB - MFRs.	5.00	725.00
09/14/09 FS	CONSULTING - PB - MFRs.	51.00	7395.00
09/14/09 FS	CONSULTING - SAN - USED & USEFUL; "F" SCHEDULES.	5.00	725.00
09/21/09 FS	CONSULTING - PB - MFRs.	45.00	6525.00
09/21/09 FS	CONSULTING - LW USED & USEFUL; "F" SCHEDULES.	2.00	290.00
	FOR CURRENT SERVICES RENDERED	132.00	\$19140.00

*OK KW*

PAYMENTS AND CREDITS  
10/23/09 PAYMENT

- .00

BALANCE DUE \$27405.00

Note: Allocation for "All Cases" - 25% Each, PB, LP, SAN & LW  
Allocation for "PB & LP MFRs" - 50% Each, PB &, LP

2010161. 2910. 00901 \$18,125.<sup>00</sup>  
 2010158. 2910. 00901 \$ 725.<sup>00</sup>  
 2010159. 2910. 00901 \$ 290.<sup>00</sup>  
 \$19140.00

NOV 04 2009

300118

JH  
KW

LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

F.E.I.# 59-2783538

Approved by Legal  
*[Signature]*  
Approved by Legal  
*[Signature]*

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

OCTOBER 9, 2009  
INVOICE # 41057  
FILE # 30057-00176  
PAGE 1

REC  
69212  
Batch  
211633

MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

Doc

Date	Description	Rate	Amount
9/15/09	CWM DRAFT AFFIDAVIT OF UTILITY PRESIDENT REGARDING ADHERENCE TO PSC NOTICING REQUIREMENTS; DRAFT CORRESPONDENCE TO CLIENT REGARDING SAME.	.50	145.00
9/17/09	CWM DRAFT CORRESPONDENCE TO AND REVIEW CORRESPONDENCE FROM CLIENT REGARDING DATA FOR UPCOMING MFR FILING; DRAFT CORRESPONDENCE TO AND REVIEW CORRESPONDENCE FROM CLIENT REGARDING ADDITIONAL ENGINEERING INFORMATION FOR FILING; REVIEW ADDITIONAL ENGINEERING INFORMATION PROVIDED BY CLIENT; REVIEW EXECUTED AFFIDAVIT FROM UTILITY PRESIDENT REGARDING COMPLIANCE WITH NOTICING REQUIREMENTS.	2.00	580.00
9/18/09	CWM REVIEW AND REVISE DRAFT OF RATE CASE APPLICATION AND EXHIBITS; TELEPHONE CONFERENCE WITH CLIENT REGARDING SUBMISSION OF ALLOCATIONS MANUALS; DRAFT CORRESPONDENCE TO PSC STAFF REGARDING SAME; DRAFT CORRESPONDENCE TO AND REVIEW CORRESPONDENCE FROM CLIENT REGARDING DATA FOR UPCOMING MFR FILING; DRAFT CORRESPONDENCE TO AND REVIEW CORRESPONDENCE FROM CLIENT REGARDING ADDITIONAL ENGINEERING INFORMATION FOR FILING; REVIEW ADDITIONAL ENGINEERING INFORMATION PROVIDED BY CLIENT.	1.20	348.00
9/21/09	CWM TELEPHONE CONFERENCE WITH CLIENT AND STAFF REGARDING SUBMISSION OF ALLOCATION MANUAL; REVIEW AUDIT STAFF'S REQUEST FOR DOCUMENTS AND RESPONSES THERETO FROM CLIENT; TELEPHONE CONFERENCE WITH CLIENT REGARDING STATUS OF ADDITIONAL ENGINEERING INFORMATION ORDER OF FILING RATE CASES; DRAFT CORRESPONDENCE TO CLIENT REGARDING ADDITIONAL ENGINEERING INFORMATION; REVIEW CORRESPONDENCE FROM CLIENT REGARDING SAME; REVIEW ADDITIONAL ENGINEERING INFORMATION FROM CLIENT.	.80	232.00
9/22/09	CWM DRAFT CORRESPONDENCE TO CLIENT REGARDING	.80	232.00



LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

(850) 877-6555

F.E.I.# 59-2783536

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC

Invoice #: 41057

PAGE 2

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9/23/09 CWM	ADDITIONAL ENGINEERING INFORMATION; REVIEW CORRESPONDENCE FROM CLIENT REGARDING SAME; REVIEW ADDITIONAL ENGINEERING INFORMATION FROM CLIENT. REVIEW AND REVISE RATE INCREASE APPLICATION; REVIEW SERVICE AGREEMENT FOR INCLUSION WITH APPLICATION; DRAFT CORRESPONDENCE TO CLIENT REGARDING ADDITIONAL ENGINEERING INFORMATION; REVIEW CORRESPONDENCE FROM CLIENT REGARDING SAME; REVIEW ADDITIONAL ENGINEERING INFORMATION FROM CLIENT; ORGANIZE ADDITIONAL ENGINEERING INFORMATION FOR REPRODUCTION AND FILING.	1.10	319.00
9/25/09 CWM	TELEPHONE CONFERENCE WITH CLIENT REGARDING MFR SCHEDULES AND TRIAL BALANCE RECONCILIATION; REVIEW TRIAL BALANCE RECONCILIATION; REVIEW MFR SCHEDULES VOLUMES I-III FROM CLIENT AND CONSULTANT; PREPARE DOCUMENTS FOR REPRODUCTION; REVIEW ADDITIONAL ENGINEERING INFORMATION FROM CLIENT; DRAFT CORRESPONDENCE TO AND REVIEW CORRESPONDENCE FROM CLIENT REGARDING MFRS AND ADDITIONAL ENGINEERING INFORMATION; REVIEW AND REVISE RATE APPLICATION; PREPARE PROPOSED INTERIM AND FINAL RATE TARIFFS; DRAFT CORRESPONDENCE FORWARDING APPLICATION TO COUNTY ADMINISTRATOR; DRAFT CORRESPONDENCE TO PSC CLERK REGARDING FILING OF APPLICATION AND MFRS.	3.80	1,102.00
9/28/09 CWM	TELEPHONE CONFERENCE WITH CLIENT REGARDING MFR SCHEDULES AND TRIAL BALANCE RECONCILIATION; REVIEW TRIAL BALANCE RECONCILIATION; REVIEW MFR SCHEDULES VOLUMES I-III FROM CLIENT AND CONSULTANT; PREPARE DOCUMENTS FOR REPRODUCTION; REVIEW ADDITIONAL ENGINEERING INFORMATION FROM CLIENT; DRAFT CORRESPONDENCE TO AND REVIEW CORRESPONDENCE FROM CLIENT REGARDING MFRS AND ADDITIONAL ENGINEERING INFORMATION; REVIEW AND REVISE RATE APPLICATION; PREPARE PROPOSED INTERIM AND FINAL RATE TARIFFS; REVIEW AND REVISE CORRESPONDENCE TO PSC CLERK REGARDING FILING OF APPLICATION AND MFRS; FINAL PREPARATION OF ALL DOCUMENTS FOR FILING; REVIEW AUDIT STAFF'S DOCUMENTATION REQUESTS.	3.50	1,015.00

LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1587  
TALLAHASSEE, FLORIDA 32302-1587

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC

Invoice #: 41057

PAGE 3

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9/29/09 CWM	REVIEW CORRESPONDENCE FROM CLIENT REGARDING AUDIT STAFF'S INFORMATION REQUESTS; REVIEW AUDIT STAFF'S REQUESTS FOR INFORMATION AND DOCUMENTATION; REVIEW CLIENT'S PROPOSED RESPONSES AND SUPPORTING DOCUMENTATION TO AUDIT STAFF'S INFORMATION REQUESTS.	.70	203.00
-------------	--	-----	--------

TOTAL HOURS	14.40
-------------	-------

PROFESSIONAL FEES	\$ 4,176.00
-------------------	-------------

CHRISTIAN W MARCELLI	14.40	4,176.00
----------------------	-------	----------

LONG DISTANCE CALLS	.25
FILING FEE	2,000.00
PHOTOCOPIES	515.50

TOTAL COSTS ADVANCED	\$ 2,515.75
----------------------	-------------

TOTAL STATEMENT

-----  
\$ 6,691.75  
-----

2010159, 2906, 00901

3000882

260

2010126.2910.00001 4,930.00

2010159.2910.00001 145.00

2010161.2910.00001 13,190.00

8,265.00

18444 Lost Lake Way  
Jupiter, FL 33458  
Phone or Fax (561) 743-9510  
e-mail: frankdenjup@att.net

**Management & Regulatory Consultants, Inc.**

ACCOUNTS PAYABLE  
UTILITIES, INC.  
2335 SANDERS ROAD  
NORTHBROOK, IL 60062

Batch 69475  
212951

Doc 09/23/09  
20029.10042309

CONSULTING - PENNBROOKE (PB) - 2008 TY - MFR  
LAKE PLACID (LP) - 2008 TY - MFR  
SANLANDO (SAN) - 2008 TY - U&U  
UIF (UIF) - 2008 TY - U&U  
LONGWOOD (LW) - 2008 TY - U&U

PREVIOUS BALANCE \$ 6815.00

<u>Week of:</u>		HOURS	
08/01/09	FS CONSULTING - UIF - PASCO USED & USEFUL; "F" SCHEDULES.	10.00	1450.00 ✓
08/03/09	FS CONSULTING - UIF - ORANGE, SEMINOLE & MARION USED & USEFUL; "F" SCHEDULES.	13.00	1885.00 ✓
08/10/09	FS CONSULTING - LW USED & USEFUL; "F" SCHEDULES.	1.00	145.00 ✓
08/10/09	FS CONSULTING - PB USED & USEFUL; "F" SCHEDULES.	1.00	145.00 ✓
08/17/09	FS CONSULTING - UIF - SEMINOLE USED & USEFUL; "F" SCHEDULES.	10.00	1450.00 ✓
08/24/09	FS CONSULTING - UIF - SEMINOLE USED & USEFUL; "F" SCHEDULES.	1.00	145.00 ✓
08/24/09	FS CONSULTING - PB MFRs; CONFERENCE CALL.	16.00	2320.00 ✓
08/31/09	FS CONSULTING - PB MFRs.	5.00	725.00 ✓
	FOR CURRENT SERVICES RENDERED	57.00	\$ 8265.00

PAYMENTS AND CREDITS  
09/16/09 PAYMENT

- 6815.00

BALANCE DUE

\$ 8265.00

Note: Allocation for "All Cases" - 25% Each, PB, LP, SAN & LW  
Allocation for "PB & LP MFRs" - 50% Each, PB &, LP

3004654

KW

Milian, Swain & Associates, Inc.  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

Batch 69475

Doc 262953

INVOICE

Invoice No.29417  
September 29, 2009  
Page 1, Billing #6

John Hoy  
Chief Regulatory Officer  
Utilities, Inc.  
2335 Sanders Road  
Northbrook, IL 60062-6196

For Professional services rendered through September 25, 2009 in connection with rate case for Longwood 2008

	Hours	Rate	Amount
Principal			
Deborah Swain	3.00	200.00	600.00
Senior Staff Accountant:			
Cynthia Yapp	76.75	150.00	11,512.50
<b>Total Due for invoice 29417</b>			<b>\$12,112.50</b>

Total Amount Due \$7,462.50

OK  
KW  
JH  
2010/59.2910 - \$7,462.50

Please make check payable to Milian Swain & Associates, Inc.

RECEIVED  
OCT 07 2009

300118

JH 

LAW OFFICES  
**ROSE, SUNDBSTROM & BENTLEY, LLP**

P.O. BOX 1587  
TALLAHASSEE, FLORIDA 32302-1587

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

Batch 70178

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

NOVEMBER 10, 2009  
INVOICE # 41247 Doc 21602.9  
FILE # 30057-00176  
PAGE 1

201059.2906.00901 1384.46

MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

10/01/09 CWM	REVIEW CORRESPONDENCE FROM CLIENT REGARDING PROPOSED RESPONSES TO AUDIT STAFF'S REQUESTS; REVIEW CLIENT'S PROPOSED RESPONSES TO AUDIT STAFF'S REQUESTS; REVIEW REQUESTS FOR EXTENSIONS TO AUDIT STAFF'S REQUESTS.	.50	145.00
10/06/09 CWM	TELEPHONE CONFERENCE WITH BART FLETCHER OF PSC STAFF REGARDING INTERIM RATE AGENDA; DRAFT CORRESPONDENCE TO CLIENT REGARDING SAME.	.50	145.00
10/07/09 CWM	TELEPHONE CONFERENCE WITH CLIENT REGARDING STAFF'S REQUEST FOR WAIVER OF INTERIM RATE DEADLINE; DRAFT CORRESPONDENCE TO BART FLETCHER OF PSC STAFF REGARDING STAFF'S REQUEST FOR WAIVER OF STATUTORY DEADLINE TO BRING INTERIM RATE REQUEST TO AGENDA.	.30	87.00
10/08/09 CWM	TELEPHONE CONFERENCE WITH JOHN WILLIAMS REGARDING AUTHORITY TO GRANT WAIVER OF INTERIM RATE DEADLINE; TELEPHONE CONFERENCE WITH BART FLETCHER REGARDING SAME; DRAFT CORRESPONDENCE TO COMMISSION CLERK WAIVING DEADLINE; PREPARE AND FILE WAIVER WITH PSC CLERK'S E-FILING SYSTEM.	.50	145.00

TOTAL HOURS 1.80

PROFESSIONAL FEES \$ 522.00

**Approved by Legal**

DATE RECEIVED

RECEIVED

NOV 17 2009

LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

F.E.I.# 59-2783536

(850) 877-8555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC

Invoice #: 41247

PAGE 2

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CHRISTIAN W MARCELLI	1.80	522.00
----------------------	------	--------

LONG DISTANCE CALLS	.25	
OUTSIDE PHOTOCOPIES	846.21	
PHOTOCOPIES	16.00	

TOTAL COSTS ADVANCED		\$ 862.46
----------------------	--	-----------

TOTAL STATEMENT

\$ 1,384.46 *OK pw*

2010159.2906.00901

LAW OFFICES  
**ROSE, SUNDBROM & BENTLEY, LLP**

P.O. BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

F.E.I.# 58-2783636

(850) 877-6555

PLEASE REFER TO INVOICE NUMBER  
WHEN REMITTING

UTILITIES, INC  
ATTN: JOHN STOVER  
2335 SANDERS RD  
NORTHBROOK, IL 60062

NOVEMBER 10, 2009  
INVOICE # 41247  
FILE # 30057-00176

---

MATTER: UTILITIES, INC LONGWOOD/2009 RATE CASE

CURRENT INVOICE SUMMARY

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SUMMARY OF CHARGES RENDERED ON THIS INVOICE:

CURRENT FEES:	\$ 522.00
CURRENT COSTS:	\$ 862.46
	-----
TOTAL CHARGES FOR THIS INVOICE:	\$ 1,384.46
	-----
OUTSTANDING ACCOUNTS RECEIVABLE:	\$ 6,691.75
	-----
TOTAL AMOUNT DUE THIS MATTER:	\$ 8,076.21
	-----

3010094

**EXPENSE REPORT FORM**

- 1) Complete all sections where applicable
- 2) Attach receipts onto separate page, attach to form
- 3) Explain ALL entertainment expenses on the back of form
- 4) Keep photocopies of all forms for your protection
- 5) Submit completed form to supervisor for approval

SEARCH 70937  
 DOC 218273

Name Kirsten Weeks  
 Business Unit ~~XXXXXXXX~~ 2010155.2909

Date Co / Sub	2010159.2909							Total	Account Codes
	10/25/09	11/12/09							
Meals		57.46						\$57.46	6200
Hotel ( room, tax, phone calls)		192.97						\$192.97	6185
Mileage Driven									
Mileage Value @	0.55	0.00	0.00	0.00	0.00	0.00	0.00	\$0.00	5880
Airfare (including penalties)	279.80							\$279.80	6190
Car Rental (including fuel)								\$0.00	6195
Parking		60.00						\$60.00	6195
Tolls								\$0.00	6195
Taxi - Limousine								\$0.00	6195
Entertainment								\$0.00	6205
University/Education								\$0.00	5690
Boots								\$0.00	6385
Wellness								\$0.00	5660
Tuition (OPS)								\$0.00	5820
Other: Data Plan								\$0.00	

DEC 08 2009

RECEIVED  
 DEC - 7 2009  
 BY: \_\_\_\_\_

Purpose of the Expense:		<b>Payment Recap</b>	
Business Benefit:		Total of the Front of the Expense Form:	\$590.23
# Days on Business:		Subtract Any Advance:	less
Explanation:		Net Amount Due to the Employee:	\$590.23
Authorized Signature:	<i>[Signature]</i>	I hereby certify that the above expenditures represent cash spent for legitimate company business only and include no items of a personal nature.	
Date Authorized:	12/13/09	Employee Signature:	<i>KIRSTEN E. WEEKS</i>
		Date Signed:	

APPROVED  
*[Signature]*  
 12/8/09



- 1) Complete all sections where applica
- 2) Attach receipts onto separate page
- 3) Explain ALL entertainment expense
- 4) Keep photocopies of all forms for yc
- 5) Submit completed form to supervis

Date	Date	Amount	Name of Establishment	Customer/Company Name
Co / Sub			Location	Individual Name
	10/25/2009	\$279.80	American Airlines	Kirsten Weeks
Meals	11/12/2009	\$10.69	TGI Fridays	Kirsten Weeks
Hotel ( room, tax, phone calls)	11/12/2009	\$60.00	O'Hare Park	Kirsten Weeks
Mileage Driven	11/12/2009	\$4.00	American Airlines	Kirsten Weeks
Mileage Value @ 0.55	11/12/2009	\$42.77	Westin	Kirsten Weeks
Airfare (including penalties)	11/12/2009	\$192.97	Westin	Kirsten Weeks
Car Rental (including fuel)				
Parking				
Tolls				
Taxi - Limousine				
Entertainment				
University/Education				
Boats				
Wellness				
Tuition (OPS)				
Other: Data Plan				
Purpose of the Expense:				
Business Benefit:				
# Days on Business:				
Explanation:				
Authorized Signature:				
Date Authorized:		\$590.23		

- 1) Complete all sections where applicable
- 2) Attach receipts onto separate page
- 3) Explain ALL entertainment expense
- 4) Keep photocopies of all forms for your records
- 5) Submit completed form to supervisor

Date		Description of Expenses
Co / Sub		(Purpose, City, Place)
		Round trip from ORD to New Orleans
Meals		Dinner in DFW airport
Hotel ( room, tax, phone calls)		Parking at ORD
Mileage Driven		Snack on plane
Mileage Value @	0.55	Breakfast for Rick Durham and Kirsten Weeks
Airfare (including penalties)		Overnight stay in New Orleans
Car Rental (including fuel)		
Parking		
Tolls		
Taxi - Limousine		
Entertainment		
University/Education		
Boots		
Wellness		
Tuition (OPS)		
Other: Data Plan		
Purpose of the Expense:		
Business Benefit:		
# Days on Business:		
Explanation:		
Authorized Signature:		
Date Authorized:		

### View a Report

Select Download to send this report in Excel™ format to your computer. Select Print This Page to create a hard copy. To discard this report and create another one, select Account Activity.

KIRSTEN E WEEKS  
4865 N HERMITAGE AVE  
APT 2  
CHICAGO  
IL  
60648-4138  
xxxxxxxxxx2744  
Report Name:

Print This Page 

Transaction Date	Description	Amount	Comments
10/25/2009	AMERICAN00123115843402 AA.COM/AA RES TX	\$279.80	
11/12/2009	TGI FRIDAYS #0803 DFW AIRPORT TX	\$10.89	
11/12/2009	O'HARE PARK MAINLOTQ71 CHICAGO IL	\$60.00	
11/12/2009	AMERICAN00100443296510 ONBOARD SALE TX	\$4.00	
11/12/2009	WESTIN HOTEL F&B NEW ORLEANS LA	\$42.77	
11/13/2009	WESTIN HOTEL NEW ORLEANS LA	\$182.97	



Select a format to download your report

Spreadsheet     CSV File     Tab Delimited     Custom Delimited

Download 

Account Activity

3028361

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850 Batch 71200

**-M-E-M-O-R-A-N-D-U-M-**

Doc 219557

**DATE:** 10/27/2009  
**TO:** Clerk's Office  
**FROM:** Karen Belcher, Fiscal Services Supervisor *KB*  
**RE:** Invoicing For Reimbursable Travel Expense

Reimbursable travel expenses were incurred by the Commission employee(s) listed below, and the related travel voucher(s) and receipt(s) are attached:

<u>Date of Travel</u>	<u>Employee</u>	<u>Amount</u>
10/11-14/2009	Bety Maitre	<u>\$ 841.31</u> <i>OK</i> <i>ICW</i>

Please invoice the following entity, and include the date(s) of travel:

Utilities, Inc  
 2335 Sanders Road  
 Northbrook, IL 60062

2010158. 2909.00001 280.44  
 2010161. 2909.00001 280.44  
 2010159. 2909.00001 280.43  
**MAILED**  
11/09/09 \$ 841.31

KOB:rt

Florida Public Service Commission

Form: 32742

State of Florida Payee: Bety Maitre  
 Voucher for Reimbursement of Travel Expenses  Official  Temporary  
 Residence: Miami

Headquarters: Miami Division: RCP  
 Organization Code: 61-10-03-05-001

Social Security No: XXXXXXXXXX

2009 Mth/Dy	Travel Performed from Point of Origin to Point of Destination	Purpose or Reason (Name of Conference, Convention, or Seminar)	Time of Departure & Return	Per Diem	Meals for Class A & B	*Actual Lodging	Mileage		*Air Fare	*Rental Car	*Other Transportation and Incidental Expenses	
							Map	Vicinity			Amount	Type
10/11/09	Fort Lauderdale, FL-Chicago, IL	Utilities Inc Dckt 090381-SU	05:45 AM	\$	\$ / 36.00	\$ / 83.22			\$ 199.50	\$	\$	
10/17/09	Northbrook, IL-Vicinity, IL	Utilities, Inc. Dckt 090381-SU	/	\$	\$ / 36.00	\$ / 83.22			\$	\$	\$	
10/13/09	Northbrook, IL-Vicinity, IL	Utilities, Inc. Dckt 090381-SU	/	\$	\$ / 36.00	\$ / 83.22			\$	\$	\$	
10/14/09	Chicago, IL-Fort Lauderdale, FL	Utilities, Inc. Dckt 090381-SU	11:30 PM	\$ / 80.00	\$	\$			\$ 199.50	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	

Describe how the travel activity is critical to the agency's mission:  
 This travel is mission critical because in setting rates and charges for utilities under the agency's jurisdiction, the Commission is required to determine the prudent cost of providing service to customers (Sections 358.041 and 367.061, Florida Statutes). This travel permits inspection of utility records by staff for this determination and is necessary in order to fulfill the agency's statutory obligation. PSC will be refunded all expenses by Utilities, Inc. 2335 Sanders Road, Northbrook, IL 60062

Registration Fee	\$ 0.00	10 miles			
P-CARD CHARGES	\$0.00	@ \$0.445/mile	\$4.45	\$399.20	\$0.00
	\$80.00	\$108.00	\$249.66	\$0.00	\$0.00
					\$841.31

I hereby certify or affirm that the above expenses were actually incurred as necessary traveling expenses in the performance of my official duties, and were directly related to the official duties of the agency; the travel is considered critical to the agency's mission; any meals or lodging included in a conference or convention registration fee have been deducted from this travel claim; and that this claim is true and correct in every material matter, and same conforms in every respect with requirements of Section 112.061, Florida Statutes.

Transportation	Voucher No. <u>220434</u>	Less Advance Received \$	0.00
	P-Card No. _____	Less P-Card Purchases \$	0.00
	Reg. No. _____	Less Non-Reimbursable P-Card \$	0.00
	Adv. Pay. SWDN. _____	Net Amount Due \$	841.31
	War. No. <u>0220464</u>		
	War. Date: <u>10/23/09</u>	PSC will be refunded part or all expenses (Y/N)?	<u>Y</u>

Payee's Signature: Bety Maitre  
 Date Prepared: 10/19/09 Title: Regulatory Analyst II

Pursuant to Section 112.061(3)(a), Florida Statutes, I hereby certify or affirm that to the best of my knowledge, the above travel was to attend to official business of the State of Florida and was performed for the purpose(s) stated above.

Supervisor's Signature: [Signature]  
 Date: 10/15/09 Title: Public Utilities Supervisor

Division Reviewer's Initials: [Initials] (Required) Fiscal Reviewer's Initials: VM 10/20 RJ 10/20 (Required)

- Identify expenses by applicable letter as follows:
- \*Receipts required for taxi/limo (over \$25 fare); parking (over \$25); tolls/over \$25); laundry; map; CMU expenses (if not coin phone); train; airline; lodging; rental car and extra bag fee.
  - A-Parking
  - B-State Aircraft
  - C-Toll
  - D-Map
  - E-Subway/Train
  - F-Taxi/Limo/Shuttle
  - G-Laundry
  - H-Airline Extra Bag Fee
  - I-Private Aircraft
  - J-Business-related CMU Expense
  - K-Airfare in Lieu of mileage
  - L-State Vehicle No.
  - M-Gas Receipts Required
  - P-Portage
  - T-Tips



www.candlewoodsuites.com

**Candlewood Suites, Wheeling**

**8000 CAPITOL DRIVE  
Wheeling, IL 60090  
US**

Cashier ID: 648 10-14-09

<b>Bety Maitre</b>	Folio No. :	<b>30240</b>	Room No. :	<b>338</b>
<b>4195 South Pine Island Rd</b>	A/R Number :		Arrival :	<b>10-11-09</b>
<b>Fort Lauderdale Florida</b>	Group Code :		Departure :	<b>10-14-09</b>
<b>Usa, 0001 33328</b>	Company :	<b>Leisure</b>	Conf. No. :	<b>64710975</b>
	Membership No. :		Rate Code :	<b>IMSTI</b>
	Invoice No. :		Page No. :	<b>1 of 1</b>

Date	Description	Charges	Credits
10-11-09	Room Charge	74.99	
10-11-09	State Occupancy Tax	4.48	
10-11-09	City Occupancy Tax	3.75	
10-12-09	Room Charge	74.99	
10-12-09	State Occupancy Tax	4.48	
10-12-09	City Occupancy Tax	3.75	
10-13-09	Room Charge	74.99	
10-13-09	State Occupancy Tax	4.48	
10-13-09	City Occupancy Tax	3.75	
10-14-09	American Express XXXXXXXXXXXX1000		249.66
<b>Total</b>		<b>249.66</b>	<b>249.66</b>
<b>Balance</b>		<b>0.00</b>	

**Guest Signature:** \_\_\_\_\_

I have received the goods and / or services in the amount shown heron. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or associate fails to pay for any part or the full amount of these charges. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

ISSUED BY AND VALID ONLY ON  
**SOUTHWEST AIRLINES**

**ITINERARY / RECEIPT**

DATE: 11OCT09  
CONFIRMATION NUMBER: N6F9IV  
AGENT: FLLK09

**ITINERARY**

From	To	Flight	Date	Time
FLL	MDW	238	11OCT	0815A
MDW	FLL	587	14OCT	0630P

**RECEIPT**

Customer Name  
MAITRE/BETY

Base fare	Fees/Taxes	Total
351.63	47.57	399.20

**GRAND TOTAL**

351.63	47.57	<u>399.20</u>
--------	-------	---------------

AC-167711 (Rev. 11/08)

49-011517

Corporate Express Document & Print Management

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
NATHAN A. SKOP  
NANCY ARGENTANO  
KATRINA J. MCDERMIDIAN

STATE OF FLORIDA



MIAMI DISTRICT OFFICE  
3625 NW 82 AVE  
SUITE 400  
MIAMI, FL 33166  
(305) 470-5600

Public Service Commission

October 5, 2009

VIA Facsimile - (305)470-5606

Ms. Kirsten Weeks  
Manager, Regulatory Accounting  
Utilities, Incorporated  
2335 Sanders Road  
Northbrook, IL 60062

Re: Utilities, Inc.  
Utilities Inc of Longwood Rate Case Investigation  
Docket No. 090381-WS

Dear Ms. Weeks:

This letter is to confirm our earlier conversation, whereby you agree that the Florida Public Service Commission shall conduct the above-mentioned audit investigation on-site in Northbrook, IL.

Per Rule 25-30.110, Florida Administrative Code, all reasonable travel-related costs incurred outside the State of Florida by Commission staff will be reimbursed to the Commission by Utilities, Inc. I currently estimate that the cost should not exceed \$1,850 for the planned three days of fieldwork beginning October 12, 2009. Every effort will be made to expedite the audit process and minimize the cost to your company. Please sign a copy of this letter indicating your understanding and acceptance of the above-mentioned statements and return to me via facsimile to (305) 470-5606.

Thank you for your assistance in this regard, and should you have any questions, please call me at (305)470-5600.

Sincerely,  
*Kathy Welch*  
Kathy Welch  
Public Utility Supervisor  
Division of Regulatory Compliance

*Kirsten E. Weeks* Mgr, Regulatory  
Signature and title of utility official



# FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

Date: 11/06/09

INVOICE NO **10974**

↑ ↑ ↑  
This number must appear on all checks or correspondence regarding this invoice.

Utilities, Inc.  
2335 Sanders Road  
Northbrook, IL 60062

Date Paid         

Amount Paid Pending

Check #         

Cash       Mailed-in Check

CLK Initials DM

Please make checks payable to: FLORIDA PUBLIC SERVICE COMMISSION				
QUANTITY	TYPE	DESCRIPTION	PRICE	AMOUNT
1	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC	Reimbursable travel expenses were incurred by Bety Maitre (10/11-14/2009).	\$841.31	\$841.31
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
<b>TOTAL</b>				<b>\$841.31</b>

\*Special Service Charge (SSC). Pursuant to Section 119.07(4)3.(d), Florida Statutes, if the nature or volume of public records requested to be inspected or copied pursuant to this subsection is such as to require extensive use of information technology resources or extensive clerical or supervisory assistance by personnel of the agency involved, or both, the agency may charge, in addition to the actual cost of duplication, a special service charge, which shall be reasonable and shall be based on the cost incurred for such extensive use of information technology resources or the labor cost of the personnel providing the service that is actually incurred by the agency or attributable to the agency for the clerical and supervisory assistance required, or both.

**If you would like to deliver payment and pick-up the requested information, the Office of Commission Clerk is located at the Betty Easley Conference Center, 4075 Esplanade Way, Room 110, Tallahassee, Florida.**

# FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

Date: 11/06/09

INVOICE NO **10974**

↑ ↑ ↑  
This number must appear on all checks or  
correspondence regarding this invoice.

Utilities, Inc.  
2335 Sanders Road  
Northbrook, IL 60062

Date Paid         

Amount Paid Pending

Check #         

Cash       Mailed-in Check

CLK Initials DM

Please make checks payable to: FLORIDA PUBLIC SERVICE COMMISSION				
QUANTITY	TYPE	DESCRIPTION	PRICE	AMOUNT
1	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC	Reimbursable travel expenses were incurred by Bety Maitre (10/11-14/2009).	\$841.31	\$841.31
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
<b>TOTAL</b>				<b>\$841.31</b>

\*Special Service Charge (SSC). Pursuant to Section 119.07(4)3.(d), Florida Statutes, if the nature or volume of public records requested to be inspected or copied pursuant to this subsection is such as to require extensive use of information technology resources or extensive clerical or supervisory assistance by personnel of the agency involved, or both, the agency may charge, in addition to the actual cost of duplication, a special service charge, which shall be reasonable and shall be based on the cost incurred for such extensive use of information technology resources or the labor cost of the personnel providing the service that is actually incurred by the agency or attributable to the agency for the clerical and supervisory assistance required, or both.

**If you would like to deliver payment and pick-up the requested information, the Office of Commission Clerk is located at the Betty Easley Conference Center, 4075 Esplanade Way, Room 110, Tallahassee, Florida.**

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** 10/27/2009  
**TO:** Clerk's Office  
**FROM:** Karen Belcher, Fiscal Services Supervisor *KB*  
**RE:** Invoicing For Reimbursable Travel Expense

---

Reimbursable travel expenses were incurred by the Commission employee(s) listed below, and the related travel voucher(s) and receipt(s) are attached:

<u>Date of Travel</u>	<u>Employee</u>	<u>Amount</u>
10/11-14/2009	Bety Maitre	\$ 841.31

Please invoice the following entity, and include the date(s) of travel:

Utilities, Inc  
2335 Sanders Road  
Northbrook, IL 60062

KOB:rt

Florida Public Service Commission

Form: 32742

State of Florida Payee: Bety Maitre  
 Voucher for Reimbursement of Travel Expenses  Official  Temporary  
 Residence: Miami

Headquarters: Miami Division: RCP  
 Organization Code: 61-10-03-001

Social Security No: XXXXXXXXXX

2009 Mth/Dy	Travel Performed from Point of Origin to Point of Destination	Purpose or Reason (Name of Conference, Convention, or Seminar)	Time of Departure & Return	Per Diem	Meals for Class A & B	*Actual Lodging	Mileage		*Air Fare	*Rental Car	*Other Transportation and Incidental Expenses	
							Map	Vicinity			Amount	Type
10/11/09	Fort Lauderdale, FL-Chicago, IL	Utilities Inc Dckt 090381-SU	05:45 AM	\$	\$ 36.00	\$ 83.22			\$ 199.80	\$	\$	
10/12/09	Northbrook, IL-Vicinity, IL	Utilities, Inc. Dckt 090381-SU	/	\$	\$ 36.00	\$ 83.22			\$	\$	\$	
10/13/09	Northbrook, IL-Vicinity, IL	Utilities, Inc. Dckt 090381-SU	/	\$	\$ 36.00	\$ 83.22			\$	\$	\$	
10/14/09	Chicago, IL-Fort Lauderdale, FL	Utilities, Inc. Dckt 090381-SU	/11:30 PM	\$	\$ 80.00	\$			\$ 199.80	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	

Describe how the travel activity is critical to the agency's mission:  
 This travel is mission critical because in setting rates and charges for utilities under the agency's jurisdiction, the Commission is required to determine the prudent cost of providing service to customers (Sections 366.041 and 367.081, Florida Statutes). This travel permits inspection of utility records by staff for this determination and is necessary in order to fulfill the agency's statutory obligation. PSC will be refunded all expenses by Utilities, Inc. 2335 Sanders Road, Northbrook, IL 60062

Registration Fee	\$ 0.00	10 miles				
P-CARD CHARGES	\$ 0.00	@ \$0.445/mile	\$ 4.45	\$ 399.20	\$ 0.00	\$ 0.00
	\$ 80.00	\$ 108.00	\$ 249.66		\$ 0.00	\$ 0.00
						<b>Grand Total</b>
						\$ 841.31

I hereby certify or affirm that the above expenses were actually incurred as necessary traveling expenses in the performance of my official duties; and were directly related to the official duties of the agency; the travel is considered critical to the agency's mission; any meals or lodging included in a conference or convention registration fee have been deducted from this travel claim; and that this claim is true and correct in every material matter, and same conforms in every respect with requirements of Section 112.061, Florida Statutes.

Transportation  
 Voucher No. 5200434  
 P-Card No. \_\_\_\_\_  
 Reg. No. \_\_\_\_\_  
 Adv. Pay. SWDN  
 War. No. 6200464  
 War. Date: 10/23/09 " " " " PSC will be refunded part or all expenses (Y/N)? Y

Payee's Signature: Bety Maitre  
 Date Prepared: 10/15/09 Title: Regulatory Analyst II

Pursuant to Section 112.061(3)(a), Florida Statutes, I hereby certify or affirm that to the best of my knowledge, the above travel was to attend to official business of the State of Florida and was performed for the purpose(s) stated above.

Supervisor's Signature: [Signature]  
 Title: Public Utilities Supervisor  
 Date: 10/15/09

Division Reviewer's Initials: [Initials] (Required) Fiscal Reviewer's Initials: vm 10/20 RT 10/20 (Required)

- Identify expense by applicable letter as follows:
- \*Receipts required for taxi/limo (over \$25 fare); parking (over \$25); tolls (over \$25); laundry; map; CMU expense (if not coin phone); train; airline; lodging; rental car and extra bag fee.
  - A-Parking
  - B-State Aircraft
  - C-Toll
  - D-Map
  - E-Subway/Train
  - F-Taxi/Limo/Shuttle
  - G-Laundry
  - H-Airline Extra Bag Fee
  - I-Private Aircraft
  - J-Business-related CMU Expense
  - K-Airfare in Lieu of Mileage
  - L-State Vehicle No.
  - M-Gas Receipts Required
  - P-Portage
  - T-Tips



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**Candlewood Suites, Wheeling**

**8000 CAPITOL DRIVE  
Wheeling, IL 60090  
US**

Cashier ID: 648 10-14-09

<b>Bety Maitre</b>	Folio No. : 30240	Room No. : 338
<b>4195 South Pine Island Rd</b>	A/R Number :	Arrival : 10-11-09
<b>Fort Lauderdale Florida</b>	Group Code :	Departure : 10-14-09
<b>Usa, 0001 33328</b>	Company : Leisure	Conf. No. : 64710975
	Membership No. :	Rate Code : IMSTI
	Invoice No. :	Page No. : 1 of 1

Date	Description	Charges	Credits
10-11-09	Room Charge	74.99	
10-11-09	State Occupancy Tax	4.48	
10-11-09	City Occupancy Tax	3.75	
10-12-08	Room Charge	74.99	
10-12-09	State Occupancy Tax	4.48	
10-12-09	City Occupancy Tax	3.75	
10-13-09	Room Charge	74.99	
10-13-09	State Occupancy Tax	4.48	
10-13-09	City Occupancy Tax	3.75	
10-14-09	American Express XXXXXXXXXXXX1000		249.66
<b>Total</b>		<b>249.66</b>	<b>249.66</b>
<b>Balance</b>		<b>0.00</b>	

**Guest Signature:** \_\_\_\_\_

I have received the goods and / or services in the amount shown heron. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or associate fails to pay for any part or the full amount of these charges. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

ISSUED BY MD WILD ONLY ON  
**SOUTHWEST AIRLINES**

**ITINERARY / RECEIPT**

**DATE: 11OCT09**  
**CONFIRMATION NUMBER: N6F9IV**  
**AGENT: FLLK09**

**ITINERARY**

From	To	Flight	Date	Time
FLL	MDW	238	11OCT	0815A
MDW	FLL	587	14OCT	0630P

**RECEIPT**

Customer Name  
MAITRE/BETY

Base fare	Fees/Taxes	Total
351.63	47.57	399.20

**GRAND TOTAL**

351.63 47.57 399.20

AC-90774 (Rev. 11/08)

49-011577

Corporate Express Document & Print Management

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
NATHAN A. SKOP  
NANCY ARGENZIANO  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



MIAMI DISTRICT OFFICE  
3625 NW 82 AVE  
SUITE 400  
MIAMI, FL 33166  
(305) 470-5600

Public Service Commission

October 5, 2009

VIA Facsimile - (305)470-5606

Ms. Kirsten Wecks  
Manager, Regulatory Accounting  
Utilities, Incorporated  
2335 Sanders Road  
Northbrook, IL 60062

Re: Utilities, Inc.  
Utilities Inc of Longwood Rate Case Investigation  
Docket No. 090381-WS

Dear Ms. Wecks:

This letter is to confirm our earlier conversation, whereby you agree that the Florida Public Service Commission shall conduct the above-mentioned audit investigation on-site in Northbrook, IL.

Per Rule 25-30.110, Florida Administrative Code, all reasonable travel-related costs incurred outside the State of Florida by Commission staff will be reimbursed to the Commission by Utilities, Inc. I currently estimate that the cost should not exceed \$1,850 for the planned three days of fieldwork beginning October 12, 2009. Every effort will be made to expedite the audit process and minimize the cost to your company. Please sign a copy of this letter indicating your understanding and acceptance of the above-mentioned statements and return to me via facsimile to (305) 470-5606.

Thank you for your assistance in this regard, and should you have any questions, please call me at (305)470-5600.

Sincerely,

Kathy Welch  
Public Utility Supervisor  
Division of Regulatory Compliance

Kirsten E. Walden Mr. Regulatory  
Signature and title of utility official

MIAMI DISTRICT OFFICE • 3625 NW 82 AVE, SUITE 400 • MIAMI, FL 33166-7602

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.flpsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

3028361

State of Florida



Public Service Commission  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 10/27/2009

Batch 71200

TO: Clerk's Office

FROM: Karen Belcher, Fiscal Services Supervisor *KB*

Doc 219558

RE: Invoicing For Reimbursable Travel Expense

Reimbursable travel expenses were incurred by the Commission employee(s) listed below, and the related travel voucher(s) and receipt(s) are attached:

<u>Date of Travel</u>	<u>Employee</u>	<u>Amount</u>
10/11-14/2009	Kathryn L Welch	\$ 1,028.35 <i>ok kw</i>

Please invoice the following entity, and include the date(s) of travel:

Utilities, Inc  
2335 Sanders Road  
Northbrook, IL 60062

2010158.2909.00901 <sup>01</sup> 342.79  
 2010141.2909.00901 <sup>01</sup> 342.79  
 2010159.2909.00901 <sup>01</sup> 342.77

KOB:rt

**MAILED**  
11/09/09      \$ 1,028.35



State of Florida

Payee: Kathryn L Welch

Voucher for Reimbursement of Travel Expenses

Official  Temporary  
Residence: Miami

Headquarters: Miami

Division: RCP

Organization Code: 61-10-03-05-001

Social Security No: [REDACTED]

2009 Mth/Dy	Travel Performed from Point of Origin to Point of Destination	Purpose or Reason (Name of Conference, Convention, or Seminar)	Time of Departure & Return	Per Diem	Meals for Class A & B	*Actual Lodging	Mileage		*Air Fare	*Rental Car	Other Transportation and Incidental Expenses	
							Map	Vicinity			Amount	Type
10/11/09	Fort Lauderdale, FL-Chicago, IL	Utilities, Inc. Dckt 090381-SU	06:00 AM	\$	\$ / 30.00	\$ / 83.22			\$ 199.80	\$	\$	
10/12/09	Northbrook, IL-Vicinity, IL	Utilities, Inc. Dckt 090381-SU	/	\$	\$ / 36.00	\$ / 83.22			\$	\$	\$	
10/13/09	Northbrook, IL-Vicinity, IL	Utilities, Inc. Dckt 090381-SU	/	\$	\$ / 36.00	\$ / 83.22			\$	\$	\$	
10/14/09	Chicago, IL-Fort Lauderdale, FL	Utilities, Inc. Dckt 090381-SU	/11:15 PM	\$ / 80.00	\$	\$			\$ 199.80	\$ / 113.00	\$ / 74.04	A,C,M
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	

Describe how the travel activity is critical to the agency's mission:  
 This travel is mission critical because in setting rates and charges for utilities under the agency's jurisdiction, the Commission is required to determine the prudent cost of providing service to customers (Sections 366.041 and 367.081, Florida Statutes). This travel permits inspection of utility records by staff for this determination and is necessary in order to fulfill the agency's statutory obligation. PSC will be refunded all expenses by Utilities, Inc. 2335 Sanders Road, Northbrook, IL 60062

Registration Fee	\$ 0.00											
P-CARD CHARGES	\$249.66	\$80.00	\$102.00	\$249.66	\$4.45	\$399.20	\$113.00	\$0.00	\$0.00	\$74.04	\$1,022.31	Grand Total

I hereby certify or affirm that the above expenses were actually incurred as necessary traveling expenses in the performance of my official duties; and were directly related to the official duties of the agency; the travel is considered critical to the agency's mission; any meals or lodging included in a conference or convention registration fee have been deducted from this travel claim; and that this claim is true and correct in every material matter, and same conforms in every respect with requirements of Section 112.06, Florida Statutes.

Payee's Signature: Kathryn L Welch  
 Date Prepared: 10/15/09 Title: Public Utilities Supervisor

Pursuant to Section 112.06(3)(a), Florida Statutes, I hereby certify or affirm that to the best of my knowledge, the above travel was to attend to official business of the State of Florida and was performed for the purpose(s) stated above.

Supervisor's Signature: Dale N. Mailhot  
 Date: 10-19-09  
 Division Reviewer's Initials: MD

Transportation  
 Voucher No. 000434  
 P-Card Vo. No. 000429, 000438 etc.  
 Reg. Vo. No. \_\_\_\_\_  
 Adv. Pay. SWDN. \_\_\_\_\_  
 War. No. 0300462  
 War. Date: 10/23/09

Less Advance Received \$ 0.00  
 Less P-Card Purchases \$ 918 767.66 761.86  
 Less Non-Reimbursable P-Card \$ 0.00  
 Net Amount Due \$ 260.49

- Identify expense by applicable letter as follows:
- \*Receipts required for taxi/limo (over \$25 fare); parking (over \$25); tolls (over \$25); laundry; map; CMU expenses (if not coin phone); train; airfare; lodging; rental car and extra bag fee.
  - A-Parking
  - B-State Aircraft
  - C-Toll
  - D-Map
  - E-Subway/Train
  - F-Taxi/Limo/Shuttle
  - G-Laundry
  - H-Airline Extra Bag Fee
  - I-Private Aircraft
  - J-Business-related CMU Expense
  - K-Airfare in Lieu of mileage
  - L-State Vehicle No.
  - M-Gas Receipts Required
  - P-Postage
  - T-Tips

PSC will be refunded part or all expenses (Y/N)? Y  
 PSCADM 40-A (REV. 04/30/06)

# See attachments

State of Florida

Florida Public Service Commission

Form: 32744

Voucher for Reimbursement  
of Travel Expenses

Payee: Kathryn L Welch

Division: RCP

Organization Code: 61-10-03-05-001

STATE OF FLORIDA PURCHASING CARD CHARGES				THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN UNAUTHORIZED, NON-REIMBURSABLE ITEMS WERE PURCHASED INADVERTENTLY USING THE STATE OF FLORIDA PURCHASING CARD			
THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN TRAVEL RELATED EXPENSES ARE PAID USING THE STATE OF FLORIDA PURCHASING CARD							
DATE	MERCHANT/VENDOR	DESCRIPTION OF ITEM ACQUIRED	AMOUNT OF CHARGE	DATE	MERCHANT/VENDOR	DESCRIPTION OF ITEM ACQUIRED	AMOUNT OF CHARGE
10/11/09	Candlewood Suites	lodging	85.22	10/11/09			0.00
10/11/09	Southwest Airlines	Airfare	199.60	10/11/09			0.00
10/12/09	Candlewood Suites	lodging	85.22	10/12/09			0.00
10/13/09	Candlewood Suites	lodging	85.22	10/13/09			0.00
10/14/09	Southwest Airline	airfare	199.60	10/14/09	Candlewood suites	overcharge	6.00
10/14/09	AVIS	Rental car	113.00	10/14/09			0.00
<b>TOTALS</b>			<b>767.86</b>	<b>TOTALS</b>			<b>0.00</b>

Payee's Signature: Prepared by Jessica Lynn notification sent to J. Howard 10/21/09 please see all attachments.

Date Prepared: 10/21/09



www.candlewoodsuites.com

Candlewood Suites, Wheeling

8000 CAPITOL DRIVE  
Wheeling, IL 60090  
US

Cashier ID: 648 10-14-09

Kathy Welch US	Folio No. :	30239	Room No. :	337
	A/R Number :		Arrival :	10-11-09
	Group Code :		Departure :	10-14-09
	Company :	Leisure	Conf. No. :	64710974
	Membership No. :		Rate Code :	IMSTI
	Invoice No. :		Page No. :	1 of 1

Date	Description	Charges	Credits
10-11-09	Room Charge	74.99	
10-11-09	State Occupancy Tax	4.48	
10-11-09	City Occupancy Tax	3.75	
10-12-09	Candlewood Cupboard	5.00	
10-12-09	Room Charge	74.99	
10-12-09	State Occupancy Tax	4.48	
10-12-09	City Occupancy Tax	3.75	
10-13-09	Candlewood Cupboard	1.00	
10-13-09	Room Charge	74.99	
10-13-09	State Occupancy Tax	4.48	
10-13-09	City Occupancy Tax	3.75	
10-14-09	Visa XXXXXXXXXX3184		255.66
10-14-09	Cash		8.00
10-14-09	Visa over paid XXXXXXXXXX3184		8.00
<b>Total</b>		<b>255.66</b>	<b>255.66</b>
<b>Balance</b>		<b>0.00</b>	

83.22

83.22

83.22

\$249.66

Guest Signature: \_\_\_\_\_  
I have received the goods and / or services in the amount shown hereon. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or associate fails to pay for any part or the full amount of these charges. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

(A) Removed \$6 of personal charges from P Card

WOLF & PALATINE  
MARATHON  
PROSPECT HTS. IL.

OLF AND PALATINE MA  
201 S WOLF ROAD  
PROSPECT HEIGHTS IL  
...RB 00000160416

9/14/09 10:35:41  
ISA ACCT#  
... \*\*\*\* \* 1295  
PTR 8-9314  
WB 103534  
FB 69 01-016  
ITHR 00 APPR 080286

MPN 7	SELF
LEADED	5.0936
ICE/GAL	\$2.599
EL TOTAL	\$13.24
TAL	\$13.24

I COULD HAVE SAVED  
UP TO \$0.66 BY  
USING A MARATHON  
MASTERCARD

THANK YOU  
1-847-537-9546

ZIP CODE PROMPTED

FT. LAUD-DLWD  
INT'L AIRPORT  
954-359-0200

EXIT H120

PROJ NO: 8210  
ET: 101109 06:28  
EX: 101409 22:49  
AMOUNT: \$ 60.00  
VT

XXXXXXXXXXXX1293  
XXXXX 101

AUTH. CODE 080988

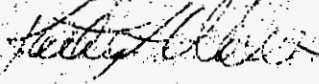
ENTRY 9

RATE

RES

VAL \$ 0.00

THANK YOU  
FOR YOUR VISIT



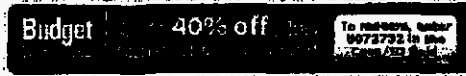
ILLINOIS STATE TOLL  
HIGHWAY AUTHORITY  
PL 19-74

CASH PAID

10/14/09  
02:18:57PM  
\$0.80

**Kathy Welch**

From: Southwest Airlines [SouthwestAirlines@luv.southwest.com]  
Sent: Monday, October 05, 2009 10:37 AM  
To: Kathy Welch  
Subject: Ticketless Confirmation - WELCH/KATHRYN LYNN - NPC917



Receipt and Itinerary as of 10/05/09 9:37 AM

**Confirmation Number**  
NPC917



Confirmation Date: 10/05/09  
Received: WNKATHY WELCH BY ICBM

Be prepared when you get there!  
Consult [Travel Guide](#) for relevant  
tips from real travelers.

**Passenger Information**

Passenger Name	Account Number	Ticket#	Expiration <sup>1</sup>
WELCH/KATHRYN LYNN	- None Entered -	5282157836130	10/05/10

<sup>1</sup> All travel involving funds from this Confirmation Number must be completed by the expiration date.

**Itinerary**

Depart: FT LAUDERDALE FL to CHICAGO MIDWAY *Travel Time: 3 hrs 10 mins*

Date	Flight	Routing Details
Sun Oct 11	# 0238	Depart FT LAUDERDALE FL (FLL) at 8:15 AM Arrive in CHICAGO MIDWAY (MDW) at 10:25 AM

Return: CHICAGO MIDWAY to FT LAUDERDALE FL *Travel Time: 2 hrs 55 mins*

Date	Flight	Routing Details
Wed Oct 14	# 0587	Depart CHICAGO MIDWAY (MDW) at 6:30 PM Arrive in FT LAUDERDALE FL (FLL) at 10:25 PM

**Cost and Payment Summary**

Base Fare	\$351.63
+ Excise Taxes	\$26.37
<b>Advertised Fare</b>	<b>\$378.00</b>
+ Segment Fee	\$7.20
+ Passenger Facility Fee	\$9.00
+ Security Fee <sup>1</sup>	\$5.00
<b>Total Payment:</b>	<b>\$399.20</b>

<sup>1</sup>Security Fee is the government-

10/15/2009

Imposed September 11th Security Fee

**Current payment(s)**

10/05/09 Visa XXXXXXXXXXXX3184 \$399.20

**Fare Rule(s)**

All travel involving funds from this Confirmation Number must be completed by the expiration date. Any change to this itinerary may result in a fare increase.

**Fare Calculation:**

FLL WN CHI186.77RCNR WN FLL161.8600CNR 351.83 END ZPFLMDW XFLL4.5MDW4.5 AYS.003FLL2.50 MDW2.50

**Important Checkin Requirement**

Passengers who do not obtain a boarding pass and are not present and available for boarding in the departure gate area at least ten minutes prior to scheduled departure time may have their reserved space cancelled and will not be eligible for denied boarding compensation.

**Southwest Airlines Co. Notice of Incorporated Terms**

Air transportation by Southwest Airlines is subject to Southwest Airlines' Passenger Contract of Carriage, the terms of which are incorporated by reference.

**Notice of Incorporated Terms**

**Additional Information for Travelers**

[Online Checkin](#) | [Fare Basepage Allowance](#) | [Checkin Requirements](#)  
[Inflight Service](#) | [Travel Tips](#) | [Refund Information](#) | [Privacy Policy](#) | [Southwest Airlines Destinations](#)

We can notify you of flight departure or arrival status via text messages on your cell phone, pager, personal digital assistant (PDA), or e-mail account. Or, use our automated phone service by calling 1-888-SWA-TRIP.

10/15/2009

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
NATHAN A. STOF  
NANCY ARGENZANO  
KATRINA J. MCMURRIAN

STATE OF FLORIDA



MIAMI DISTRICT OFFICE  
3625 NW 82 AVE  
SUITE 400  
MIAMI, FL 33166  
(305) 470-5600

Public Service Commission

October 5, 2009

VIA Facsimile - (305)470-5606

Ms. Kirsten Weeks  
Manager, Regulatory Accounting  
Utilitica, Incorporated  
2335 Sanders Road  
Northbrook, IL 60062

Re: Utilitica, Inc.  
Utilitica Inc of Longwood Rate Case Investigation  
Docket No. 090381-W3

Dear Ms. Weeks:

This letter is to confirm our earlier conversation, whereby you agree that the Florida Public Service Commission shall conduct the above-mentioned audit investigation on-site in Northbrook, IL.

Per Rule 25-30.110, Florida Administrative Code, all reasonable travel-related costs incurred outside the State of Florida by Commission staff will be reimbursed to the Commission by Utilitica, Inc. I currently estimate that the cost should not exceed \$1,850 for the planned three days of fieldwork beginning October 12, 2009. Every effort will be made to expedite the audit process and minimize the cost to your company. Please sign a copy of this letter indicating your understanding and acceptance of the above-mentioned statements and return to me via facsimile to (305) 470-5606.

Thank you for your assistance in this regard, and should you have any questions, please call me at (305)470-5600.

Sincerely,

Kathy Welch  
Public Utility Supervisor  
Division of Regulatory Compliance

Kirsten E. W. [Signature] Mgr, Regulatory  
Signature and title of utility official

MIAMI DISTRICT OFFICE • 3625 NW 82 AVE, SUITE 400 • MIAMI, FL 33166-7690

An Affirmative Action/Equal Opportunity Employer

PSC Website: [www.psc.state.fl.us](http://www.psc.state.fl.us)

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

# FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

Date: 11/06/09

INVOICE NO **10973**

↑ ↑ ↑

This number must appear on all checks or  
correspondence regarding this invoice.

Utilities, Inc.  
23335 Sanders Road  
Northbrook, IL 60062

Date Paid         

Amount Paid Pending

Check #         

Cash       Mailed-in Check

CLK Initials      KMP

Please make checks payable to: FLORIDA PUBLIC SERVICE COMMISSION				
QUANTITY	TYPE	DESCRIPTION	PRICE	AMOUNT
1	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC	Reimbursable travel expenses incurred by Kathryn L Welch (10/11-14/2009)	\$1,028.35	\$1,028.35
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
<b>TOTAL</b>				<b>\$1,028.35</b>

\*Special Service Charge (SSC). Pursuant to Section 119.07(4)3.(d), Florida Statutes, if the nature or volume of public records requested to be inspected or copied pursuant to this subsection is such as to require extensive use of information technology resources or extensive clerical or supervisory assistance by personnel of the agency involved, or both, the agency may charge, in addition to the actual cost of duplication, a special service charge, which shall be reasonable and shall be based on the cost incurred for such extensive use of information technology resources or the labor cost of the personnel providing the service that is actually incurred by the agency or attributable to the agency for the clerical and supervisory assistance required, or both.

**If you would like to deliver payment and pick-up the requested information, the Office of Commission Clerk is located at the Betty Easley Conference Center, 4075 Esplanade Way, Room 110, Tallahassee, Florida.**



# FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

**Date:** 11/06/09

**INVOICE NO 10973**

↑ ↑ ↑  
This number must appear on all checks or correspondence regarding this invoice.

Utilities, Inc.  
23335 Sanders Road  
Northbrook, IL 60062

Date Paid         

Amount Paid Pending

Check #         

Cash       Mailed-in Check

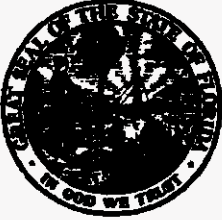
CLK Initials      KMP

Please make checks payable to: FLORIDA PUBLIC SERVICE COMMISSION				
QUANTITY	TYPE	DESCRIPTION	PRICE	AMOUNT
1	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC	Reimbursable travel expenses incurred by Kathryn L Welch (10/11-14/2009)	\$1,028.35	\$1,028.35
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
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	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
	<input type="checkbox"/> CD <input type="checkbox"/> DVD <input type="checkbox"/> PAGES <input type="checkbox"/> SSC			\$0.00
<b>TOTAL</b>				<b>\$1,028.35</b>

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**If you would like to deliver payment and pick-up the requested information, the Office of Commission Clerk is located at the Betty Easley Conference Center, 4075 Esplanade Way, Room 110, Tallahassee, Florida.**

State of Florida



**Public Service Commission**  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** 10/27/2009  
**TO:** Clerk's Office  
**FROM:** Karen Belcher, Fiscal Services Supervisor *KB*  
**RE:** Invoicing For Reimbursable Travel Expense

---

Reimbursable travel expenses were incurred by the Commission employee(s) listed below, and the related travel voucher(s) and receipt(s) are attached:

<u>Date of Travel</u>	<u>Employee</u>	<u>Amount</u>
10/11-14/2009	Kathryn L Welch	\$ 1,028.35

Please invoice the following entity, and include the date(s) of travel:

Utilities, Inc  
2335 Sanders Road  
Northbrook, IL 60062

KOB:rt

State of Florida

Payee: Kathryn L Welch

Voucher for Reimbursement of Travel Expenses

Official  Temporary

Headquarters: Miami

Division: RCP

Residence: Miami

Organization Code: 61-10-03-05-001

Social Security No: [REDACTED]

2009 Mo/Dy	Travel Performed from Point of Origin to Point of Destination	Purpose or Reason (Name of Conference, Convention, or Seminar)	Time of Departure & Return	Per Diem	Meals for Class A & B	*Actual Lodging	Mileage		*Air Fare	*Rental Car	Other Transportation and Incidental Expenses	
							Map	Vicinity			Amount	Type
10/11/09	Fort Lauderdale, FL - Chicago, IL	UNWires, Inc. Dckt 090381-SU	06:00 AM	\$	\$ / 30.00	\$ / 83.22		5	\$ 199.60	\$	\$	
10/12/09	Northbrook, IL - Vicinity, IL	UNWires, Inc. Dckt 090381-SU	/	\$	\$ / 36.00	\$ / 83.22			\$	\$	\$	
10/13/09	Northbrook, IL - Vicinity, IL	UNWires, Inc. Dckt 090381-SU	/	\$	\$ / 36.00	\$ / 83.22			\$	\$	\$	
10/14/09	Chicago, IL - Fort Lauderdale, FL	UNWires, Inc. Dckt 090381-SU	11:15 PM	\$ / 80.00	\$	\$		5	\$ 199.60	\$ / 113.00	\$ / 74.04	A,C,M
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	
/ /			/	\$	\$	\$			\$	\$	\$	

Describe how the travel activity is critical to the agency's mission:  
 This travel is mission critical because in setting rates and charges for utilities under the agency's jurisdiction, the Commission is required to determine the prudent cost of providing service to customers (Sections 366.041 and 367.061, Florida Statutes). This travel permits inspection of utility records by staff for this determination and is necessary in order to fulfill the agency's statutory obligation. PSC will be refunded all expenses by UNWires, Inc. 2335 Sanders Road, Northbrook, IL 60062.

Registration Fee	\$ 0.00	* 518 255.06	10 miles			
P-CARD CHARGES	\$ 248.66	@ \$0.445/mile	\$ 399.20	\$ 113.00	\$ 0.00	Grand Total P-Card 418 1628.56
	\$ 80.00	\$ 102.00	\$ 249.66	\$ 4.45	\$ 399.20	\$ 113.00
					\$ 74.04	\$ 1,022.36

I hereby certify or affirm that the above expenses were actually incurred as necessary traveling expenses in the performance of my official duties; and were directly related to the official duties of the agency; the travel is considered critical to the agency's mission; any meals or lodging included in a conference or convention registration fee have been deducted from this travel claim; and that this claim is true and correct in every material matter, and same conforms in every respect with requirements of Section 112.061, Florida Statutes.

Payee's Signature: Kathryn L Welch  
 Date Prepared: 10/15/09 Title: Public Utilities Supervisor

Pursuant to Section 112.061(3)(a), Florida Statutes, I hereby certify or affirm that to the best of my knowledge, the above travel was to attend to official business of the State of Florida and was performed for the purpose(s) stated above.  
 Supervisor's Signature: Debra N. Mailhot  
 Date: 10-19-09 Title: Asst. Dir. Div. of Reg. Compliance  
 Division Reviewer's Initials: MD (Required) Fiscal Reviewer's Initials: MD 10/20 0510/10 (Required)

Transportation  
 Voucher No. 000434  
 P-Card Vo. No. 000429, 000438 etc.  
 Reg. Vo. No.  
 Adv. Pay. SWDN.  
 War. No. 0200462  
 War. Date: 10/23/09 11 11 11

Less Advance Received \$ 0.00  
 Less P-Card Purchases \$ 418 767.66 761.66  
 Less Non-Reimbursable P-Card \$ 0.00  
 Net Amount Due \$ 260.49  
 PSC will be refunded part or all expenses (Y/N)? Y

- Identify expense by applicable letter as follows:
- \*Receipts required for taxi/limo (over \$25 fare); parking (over \$25); tolls (over \$25); laundry; map; CMU expenses (if not coin phone); train; airline; lodging; rental car and extra bag fee.
  - A-Parking
  - B-State Aircraft
  - C-Toll
  - D-Map
  - E-Subway/Train
  - F-Taxi/Limo/Shuttle
  - G-Laundry
  - H-Airline Extra Bag Fee
  - I-Private Aircraft
  - J-Business-related CMU Expense
  - K-Airfare in Lieu of mileage
  - L-State Vehicle No.
  - M-Gas Receipts Required
  - P-Portage
  - T-Tips

\* See attachments

State of Florida

Florida Public Service Commission

Form: 32744

Voucher for Reimbursement  
of Travel Expenses

Payee: Kathryn L. Welch

Division: RCP

Organization Code: 61-10-03-05-001

STATE OF FLORIDA PURCHASING CARD CHARGES				THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN UNAUTHORIZED, NON-REIMBURSABLE ITEMS WERE PURCHASED INADVERTENTLY USING THE STATE OF FLORIDA PURCHASING CARD			
THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN TRAVEL RELATED EXPENSES ARE PAID USING THE STATE OF FLORIDA PURCHASING CARD							
DATE	MERCHANT/VENDOR	DESCRIPTION OF ITEM ACQUIRED	AMOUNT OF CHARGE	DATE	MERCHANT/VENDOR	DESCRIPTION OF ITEM ACQUIRED	AMOUNT OF CHARGE
10/11/09	Candlewood Suites	lodging	85.22	10/11/09			0.00
10/11/09	Southwest Airlines	Airfare	199.60	10/11/09			0.00
10/12/09	Candlewood Suites	lodging	85.22	10/12/09			0.00
10/13/09	Candlewood Suites	lodging	85.22	10/13/09			0.00
10/14/09	Southwest Airline	airfare	199.60	10/14/09	Candlewood suites	overcharge	0.00
10/14/09	AVIS	Rental car	113.00	10/14/09			0.00
<b>TOTALS</b>			<b>787.86</b>	<b>TOTALS</b>			<b>0.00</b>

Payee's Signature: Prepared by fiscal from notification sent to J. Howard 10/21/09 please see all attachments. Date Prepared: 10/21/09



www.candlewoodsuites.com

Candlewood Suites, Wheeling

8000 CAPITOL DRIVE  
Wheeling, IL 60090  
US

Cashier ID: 848 10-14-09

Kathy Welch	Folio No. : 30239	Room No. : 337
US	A/R Number :	Arrival : 10-11-09
	Group Code :	Departure : 10-14-09
	Company : Leisure	Conf. No. : 64710974
	Membership No. :	Rate Code : IMSTI
	Invoice No. :	Page No. : 1 of 1

Date	Description	Charges	Credits
10-11-09	Room Charge	74.99	
10-11-09	State Occupancy Tax	4.48	
10-11-09	City Occupancy Tax	3.75	
10-12-09	Candlewood Cupboard	5.00	(A)
10-12-09	Room Charge	74.99	
10-12-09	State Occupancy Tax	4.48	
10-12-09	City Occupancy Tax	3.75	
10-13-09	Candlewood Cupboard	1.00	(A)
10-13-09	Room Charge	74.99	
10-13-09	State Occupancy Tax	4.48	
10-13-09	City Occupancy Tax	3.75	
10-14-09	Visa XXXXXXXXXX3184		255.66
10-14-09	Cash		5.00
10-14-09	Visa over paid XXXXXXXXXX3184		(A) 5.00
<b>Total</b>		<b>255.66</b>	<b>255.66</b>
<b>Balance</b>		<b>0.00</b>	

83.22

83.22

83.22

Guest Signature: \_\_\_\_\_

#249.66

I have received the goods and / or services in the amount shown herein. I agree that my liability for this bill is not waived and agree to be held personally liable in the event that the indicated person, company, or associate fails to pay for any part or the full amount of these charges. If a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

(A) Removed \$6 of personal charges from P Card

DLF & PALATINE  
MARATHON  
PROSPECT HTS. IL.

DLF AND PALATINE MA  
201 S WOLF ROAD  
PROSPECT HEIGHTS IL  
JRB 00000160416

0/14/09 10:33:41  
ISA ACCT#  
ISS 2222 2222 1293  
PTS 8-9314  
MVB 103534  
FR 69 01-016  
THRU 00 APPR 080286

MP# 7	SELF
LEADED	5.0996
ICE/GAL	\$2.599
EL TOTAL	\$13.24
TAL	\$13.24

I COULD HAVE SAVED  
UP TO \$0.66 BY  
USING A MARATHON  
MASTERCARD

THANK YOU  
1-847-537-9546

ZIP CODE PROMPTED

FT. LAUD-DLWD  
INT'L AIRPORT  
954-359-0200

EXIT H120

PRO NO. 8210  
ET: 101109 06:28  
EX: 101409 22:49  
AMOUNT: \$ 60.00  
VI

XXXXXXXXXXXX1293  
XXXXX 101  
AUTH. CODE 080986

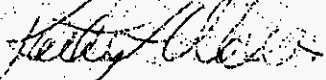
ENTRY 9

RATE

REF

VAL \$ 0.00

THANK YOU  
FOR YOUR VISIT



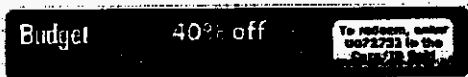
ILLINOIS STATE TOLL  
HIGHWAY AUTHORITY  
PL 19-74

CASH PAID

10/14/09  
02:18:57PM  
\$0.80

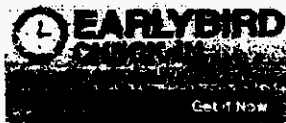
**Kathy Welch**

From: Southwest Airlines [SouthwestAirlines@luv.southwest.com]  
 Sent: Monday, October 05, 2009 10:37 AM  
 To: Kathy Welch  
 Subject: Ticketless Confirmation - WELCH/KATHRYN LYNN - NPC917



Receipt and Itinerary as of 10/05/09 9:37 AM

**Confirmation Number**  
 NPC917



Confirmation Date: 10/05/09  
 Received: WN/KATHY WELCH BY ICBM

Be prepared when you get there!  
 Consult [Travel Guide](#) for relevant  
 tips from real travelers.

**Passenger Information**

Passenger Name	Account Number	Ticket#	Expiration <sup>1</sup>
WELCH/KATHRYN LYNN	- None Entered -	5262157836130	10/05/10

<sup>1</sup> All travel involving funds from this Confirmation Number must be completed by the expiration date.

**Itinerary**

Depart: FT LAUDERDALE FL to CHICAGO MIDWAY *Travel Time: 3 hrs 10 mins*

Date	Flight	Routing Details
Sun Oct 11	# 0238	Depart FT LAUDERDALE FL (FLL) at 8:15 AM Arrive in CHICAGO MIDWAY (MDW) at 10:25 AM

Return: CHICAGO MIDWAY to FT LAUDERDALE FL *Travel Time: 2 hrs 55 mins*

Date	Flight	Routing Details
Wed Oct 14	# 0587	Depart CHICAGO MIDWAY (MDW) at 6:30 PM Arrive in FT LAUDERDALE FL (FLL) at 10:25 PM

**Cost and Payment Summary**

Base Fare	\$351.63
+ Excise Taxes	\$26.37
<b>Advertised Fare</b>	<b>\$378.00</b>
+ Segment Fee	\$7.20
+ Passenger Facility Fee	\$9.00
+ Security Fee <sup>1</sup>	\$5.00
<b>Total Payment:</b>	<b>\$399.20</b>

<sup>1</sup> Security Fee is the government-

10/15/2009

Imposed September 11th Security Fee.

**Current payment(s)**

10/05/09 Visa XXXXXXXXXXXXX3184 \$399.20

**Fare Rule(s)**

All travel involving funds from this Confirmation Number must be completed by the expiration date. Any change to this itinerary may result in a fare increase.

**Fare Calculation:**

FLL WN CH189.77RCNR WN FLL161.89DCNR 351.63 END ZPFLLMDW XFFLL4.5MDW4.5 AY5.00\$FLL2.50 MDW2.50

**Important Checkin Requirement**

Passengers who do not obtain a boarding pass and are not present and available for boarding in the departure gate area at least ten minutes prior to scheduled departure time may have their reserved space cancelled and will not be eligible for denied boarding compensation.

**Southwest Airlines Co. Notice of Incorporated Terms**

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**Notice of Incorporated Terms**

**Additional Information for Travelers**

[Online Checkin](#) | [E-tickets](#) | [Baggage Allowance](#) | [Checkin Requirements](#)  
[Inflight Service](#) | [Travel Tools](#) | [Seating Information](#) | [Privacy Policy](#) | [Southwest Airlines Destinations](#)

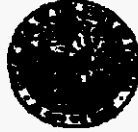
We can notify you of flight departure or arrival status via text messages on your cell phone, pager, personal digital assistant (PDA), or e-mail account. Or, use our automated phone service by calling 1-888-SWA-TRIP.

10/15/2009



COMMISSIONERS:  
MATTHEW M. CARTER, II, CHAIRMAN  
LINA POLAK EDGAR  
NATHAN A. SKOP  
NANCY ARGENTIANO  
KATRINA J. MCNEIL

STATE OF FLORIDA



MIAMI DISTRICT OFFICE  
3625 NW 82 AVE  
SUITE 400  
MIAMI, FL 33166  
(305) 470-5600

Public Service Commission

October 5, 2009

VIA Facsimile - (305)470-5600

Ms. Kirsten Weeks  
Manager, Regulatory Accounting  
Utilities, Incorporated  
2335 Sanders Road  
Northbrook, IL 60062

Re: Utilities, Inc.  
Utilities Inc of Longwood Rate Case Investigation  
Docket No. 090381-W8

Dear Ms. Weeks:

This letter is to confirm our earlier conversation, whereby you agree that the Florida Public Service Commission shall conduct the above-mentioned audit investigation on-site in Northbrook, IL.

Per Rule 25-30.110, Florida Administrative Code, all reasonable travel-related costs incurred outside the State of Florida by Commission staff will be reimbursed to the Commission by Utilities, Inc. I currently estimate that the cost should not exceed \$1,850 for the planned three days of fieldwork beginning October 12, 2009. Every effort will be made to expedite the audit process and minimize the cost to your company. Please sign a copy of this letter indicating your understanding and acceptance of the above-mentioned statements and return to me via facsimile to (305) 470-5600.

Thank you for your assistance in this regard, and should you have any questions, please call me at (305)470-5600.

Sincerely,

Kathy Welch  
Public Utility Supervisor  
Division of Regulatory Compliance

KIRSTEN E. WELCH Manager, Regulatory  
Signature and title of utility official

MIAMI DISTRICT OFFICE - 3625 NW 82 AVE, SUITE 400 - MIAMI, FL 33166-7002

An Affirmative Action / Equal Opportunity Employer

FOR Website: <http://www.flpsc.com>

Internet E-mail: [comad@flpsc.com](mailto:comad@flpsc.com)

3004654

✓ KW  
✓ JH

Millan, Swain & Associates, Inc.  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel: 305-441-0123 Fax: 305-441-0688

Batch 71521

**INVOICE**

Doc 221034

Invoice No. 29417R  
September 29, 2009  
Page 1, Billing #6

**Approved by Legal**

**John Hoy**  
Chief Regulatory Officer  
Utilities, Inc.  
2335 Sanders Road  
Northbrook, IL 60062-6196

**For Professional services rendered through September 25, 2009 in connection with rate case for Longwood 2008**

	Hours	Rate	Amount
Principal			
Deborah Swain	3.00	200.00	600.00
Senior Staff Accountant:			
Cynthia Yapp	76.75	150.00	11,512.50
<b>Total Due for invoice 29417</b>			<b>\$12,112.50</b>

OK  
KW  
JH

DEC 8 2009

RECEIVED

**Total Amount Due \$12,112.50**

Received check #781704 paid against this invoice \$7,462.50

**Remaining balance due \$4,650.00**

2010159.2910.00901

Please make check payable to *Millan Swain & Associates, Inc.*

*Millan, Swain & Associates, Inc.*  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

**INVOICE**

Invoice No.29417  
September 29, 2009  
Page 1, Billing #6

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through September 25, 2009 in connection with rate case for Longwood 2008**

	<b>Hours</b>	<b>Rate</b>	<b>Amount</b>
<b>Principal</b>			
Deborah Swain	3.00	200.00	600.00
<b>Senior Staff Accountant:</b>			
Cynthia Yapp	76.75	150.00	11,512.50
<b>Total Due for invoice 29417</b>			<b>\$12,112.50</b>

**Total Amount Due \$7,462.50**

\$ 12,112.50

Please make check payable to *Millan Swain & Associates, Inc.*

200 4654

KW ✓  
JH ✓

Milian, Swain & Associates, Inc.  
2025 S. W. 32<sup>nd</sup> Avenue  
Miami, Florida 33145  
Tel.: 305-441-0123 Fax: 305-441-0688

Batch 71521

221037

**INVOICE**

Invoice No. 29497  
December 1, 2009  
Page 1, Billing #8

**John Hoy**  
**Chief Regulatory Officer**  
**Utilities, Inc.**  
**2335 Sanders Road**  
**Northbrook, IL 60062-6196**

**For Professional services rendered through November 27, 2009 in connection with rate case for Longwood 2008**

	Hours	Rate	Amount
Senior Staff Accountant:			
Cynthia Yapp	.75	150.00	112.50
<b>Total Due for invoice 29497</b>			<b>\$112.50</b>

JK  
KW

2010159. 2910.00901

**Total Amount Due \$112.50**

**Aged Receivables:**  
**Invoice #29417- Remaining \$4,650.00**  
**Invoice #29452- \$150.00**

RECEIVED  
DEC 09 2009

Approved by [Signature]

Please make check payable to *Milian Swain & Associates, Inc.*

Item No. 9

Utilities, Inc. of Longwood  
Docket No.: 090381-SU  
Staff's First Data Request: Item 9  
Trial Balance

Object Acct	Description	Balance	Balance	Balance
		2009	2009	2009
		October	November	December
		549.55	546.78	582.94
1045	LAND & LAND RIGHTS GEN PLT			
1105	ELECTRIC PUMP EQUIP WTP	-	-	-
1115	WATER TREATMENT EQPT		(34.30)	
1175	OFFICE STRUCT & IMPRV	34,055.74	33,849.56	38,918.12
1180	OFFICE FURN & EQPT	11,338.26	11,279.95	12,622.56
1190	TOOL SHOP & MISC EQPT	4,461.18	4,435.89	5,409.04
1205	COMMUNICATION EQPT	3,399.69	3,486.69	3,811.34
1245	ORGANIZATION	96,765.13	96,765.13	96,765.13
1285	LAND & LAND RIGHTS GEN PLT	228,560.00	228,560.00	228,560.00
1290	STRUCT/IMPRV COLL PLT	320.00	320.00	320.00
1295	STRUCT/IMPRV PUMP PLT LS	323,409.89	323,614.15	323,757.75
1315	STRUCT/IMPRV GEN PLT	1,417,960.25	1,417,960.25	1,422,640.25
1320	POWER GEN EQUIP COLL PLT	445.12	445.12	445.12
1345	SEWER FORCE MAIN	190,692.56	190,924.16	195,259.56
1350	SEWER GRAVITY MAIN	1,084,594.89	1,084,855.44	1,084,894.04
1380	PUMPING EQUIPMENT PUMP PLT	10,862.93	10,113.04	10,113.04
1395	TREAT/DISP EQUIP LAGOON	90,684.84	90,684.84	90,684.84
1400	TREAT/DISP EQUIP TRT PLT	346,907.22	346,907.22	347,061.97
1410	PLANT SEWERS TRTMT PLT	869.00	869.00	869.00
1435	OTHER PLT PUMP	7,530.00	7,530.47	7,530.47
1440	OTHER PLT TREATMENT	10,042.79	8,792.78	8,792.78
1455	OFFICE STRUCT & IMPRV	17,090.79	17,090.79	17,056.49
1460	OFFICE FURN & EQPT	11,016.57	11,016.57	11,016.57
1470	TOOL SHOP & MISC EQPT	15,786.14	15,786.09	15,787.90
1475	LABORATORY EQPT	2,110.96	2,110.96	2,110.96
1480	POWER OPERATED EQUIP	-	-	-
1485	COMMUNICATION EQPT	17,539.66	17,644.66	17,644.66
1495	SEWER PLANT ALLOCATED	26,881.00	26,881.00	26,881.00
1540	REUSE TRANMISSION & DIST SYS	33.92	33.92	33.92
1555	TRANSPORTATION EQPT WTR	61,663.70	58,607.45	71,539.85
1575	DESKTOP COMPUTER WTR	3,869.00	3,869.00	3,869.00
1580	MAINFRAME COMPUTER WTR	3,717.14	3,698.13	4,007.32
1585	MINI COMPUTERS WTR	16,095.92	16,075.86	18,713.04
1590	COMP SYS COST WTR	132,355.86	131,929.89	141,749.59
1595	MICRO SYS COST WTR	3,599.72	3,581.33	3,891.94
1697	WIP - CLOSE CP TO GL LEGACY	(4,746.01)	(4,746.01)	(4,746.01)
1698	WIP - J/E CLEARING LEGACY	4,746.01	4,746.01	4,746.01
1705	WIP-CAP TIME EXPAND/MOD WWTP	4,636.36	4,636.36	4,636.36
1706	WIP - INTEREST DURING CONSTR	4,754.76	4,754.92	4,757.09
1707	WIP - ENGINEERING	35,485.19	35,485.19	35,485.19
1708	WIP - LABOR/INSTALLATION	15,739.75	15,739.75	15,739.75
1709	WIP - EQUIPMENT	57,380.45	57,380.45	57,380.45
1710	WIP - MATERIAL	69,529.69	69,529.69	69,529.69
1711	WIP - ELECTRICAL	114,483.53	114,483.53	114,483.53
1713	WIP - SITE WORK	13,660.00	13,660.00	13,660.00
1739	WIP - TRANSFER TO FIXED ASSETS	(315,382.06)	(315,382.06)	(315,382.06)
1741	OTHER PLANT IN PROCESS HISTORY	(11,333.92)	(11,333.92)	(11,333.92)

1745	WIP-CAP TIME OFFICE RENOVATION	10.94	10.88	-
1771	DEFERRED PLANT IN PROCESS HISTORY	11,333.92	11,333.92	11,333.92
1775	WIP-CAP TIME WATER TOWER PAINT	101.76	101.76	101.76
1782	WIP - CONTRACTOR/LABOR	24,150.00	24,150.00	24,150.00
1783	WIP - GROUTING/SEALING	11,300.00	11,300.00	11,300.00
1784	WIP - JET CLEANING	25,800.00	25,800.00	25,800.00
1799	WIP - TRANSFER TO FIXED ASSETS	(61,351.76)	(61,351.76)	(61,351.76)
1840	ACC DEPR-FRANCHISES	(0.49)	(0.57)	(0.80)
1970	ACC DEPR-OFFICE STRUCTURE	(11,982.29)	(11,976.31)	(13,536.66)
1975	ACC DEPR-OFFICE FURN/EQPT	(8,742.44)	(8,727.28)	(9,702.05)
1985	ACC DEPR-TOOL SHOP & MISC EQPT	(3,387.50)	(3,390.79)	(4,157.47)
2000	ACC DEPR-COMMUNICATION EQPT	(3,376.73)	(3,372.36)	(3,805.64)
2030	ACC DEPR-ORGANIZATION	(88,470.02)	(88,470.02)	(88,470.02)
2050	ACC DEPR-STRUCT/IMPRV COLL PLT	(20.15)	(20.99)	(21.83)
2055	ACC DEPR-STRUCT/IMPRV PUMP PLT LS	(30,482.69)	(31,494.94)	(32,570.26)
2075	ACC DEPR-STRUCT/IMPRV GEN PLT	(839,458.93)	(843,349.74)	(847,252.76)
2080	ACC DEPR-PWR GEN EQP COLL PLT	(18.55)	(20.40)	(22.25)
2105	ACC DEPR-SEWER FORCE MAIN	(128,951.50)	(129,527.39)	(130,115.33)
2110	ACC DEPR-SEWER GRAVITY MAIN	(679,429.79)	(681,621.76)	(683,813.80)
2140	ACC DEPR-PUMP EQP PUMP PLT	(359.72)	(406.54)	(453.36)
2155	ACC DEPR-TREAT/DISP EQP LAGOON	(29,473.95)	(29,893.79)	(30,313.63)
2160	ACC DEPR-TREAT/DISP EQP TRT PLT	(92,341.90)	(94,176.75)	(96,011.07)
2170	ACC DEPR-PLANT SEWERS TRT PLT	(25.07)	(26.16)	(27.25)
2195	ACC DEPR-OTHER PLT PUMP	(334.08)	(368.95)	(403.82)
2200	ACC DEPR-OTHER PLT TREATMENT	(434.12)	(480.62)	(470.34)
2215	ACC DEPR-OFFICE STRUCTURE	(1,958.86)	(1,994.45)	(2,029.97)
2220	ACC DEPR-OFFICE FURN/EQPT	(11,747.02)	(11,814.08)	(11,814.08)
2230	ACC DEPR-TOOL SHOP & MISC EQPT	(6,997.41)	(7,079.63)	(7,162.08)
2235	ACC DEPR-LABORATORY EQPT	(1,073.64)	(1,084.64)	(1,095.64)
2245	ACC DEPR-COMMUNICATION EQPT	(23,698.14)	(23,854.10)	(23,867.48)
2285	ACC DEPR-REUSE TRANS/DIST SYS	(1.26)	(1.33)	(1.40)
2300	ACC DEPR-TRANSPORTATION WTR	(45,537.27)	(43,067.49)	(53,115.82)
2315	ACC DEPR-DESKTOP COMPUTER WTR	(2,858.00)	(2,858.00)	(2,858.00)
2320	ACC DEPR-MAINFRAME COMP WTR	(3,685.46)	(3,667.52)	(3,975.50)
2325	ACC DEPR-MINI COMP WTR	(12,764.90)	(12,847.19)	(15,062.88)
2330	COMP SYS AMORTIZATION WTR	(32,657.38)	(33,873.29)	(37,683.05)
2335	MICRO SYS AMORTIZATION WTR	(3,092.50)	(3,137.60)	(3,478.06)
2410	UTILITY PAA SWR PLANT AMORT	87,728.00	87,728.00	87,728.00
2425	ACC AMORT UTIL PAA-SEWER	14,005.12	14,005.12	14,005.12
2665	CASH UNAPPLIED	(260.80)	-	-
2675	A/R-CUSTOMER TRADE CC&B	109,133.12	103,874.68	88,672.80
2680	A/R-CUSTOMER ACCRUAL	1,065.11	1,693.43	1,677.84
2685	A/R-CUSTOMER REFUNDS	(520.38)	(520.38)	(520.38)
2690	ACCUM PROV UNCOLLECT ACCTS	-	-	(8,810.00)
2710	A/R ASSOC COS	14,854.33	(14,489.27)	(45,595.13)
2795	PREPAID REIMBURSEMENTS	1,632.00	-	-
2905	RATE CASE IN PROGRESS	31.00	31.00	31.00
2906	RCIP - ATTORNEY FEES	2,001.18	10,077.39	10,077.39
2907	RCIP - CAPITALIZED TIME	17,322.06	18,448.41	19,642.96
2908	RCIP - ADMINISTRATIVE EXPENSES	66.49	66.49	66.49
2909	RCIP - TRAVEL	-	-	1,213.43
2910	RCIP - CONSULTING FEES	12,277.50	20,320.00	24,937.50
2930	RATE CASE ACCUM AMORT	-	-	-
2965	DEF CHGS-RELOCATION EXPENSES	806.53	880.74	855.53
2980	DEF CHGS-EMP FEES	669.30	665.92	709.96

3040	DEF CHGS-TANK MAINT&REP SWR	51,870.18	51,870.18	51,870.18
3120	AMORT - RELOCATION EXP	(806.53)	(802.46)	(855.53)
3135	AMORT - EMPLOYEE FEES	(669.30)	(665.92)	(709.96)
3195	AMORT - TANK MAINT&REP SWR	(51,870.18)	(51,870.18)	(51,870.18)
3500	CIAC-STRUCT/IMPRV PUMP PLT LS	(74,576.26)	(74,576.26)	(74,576.26)
3520	CIAC-STRUCT/IMPRV GEN PLT	(697,628.33)	(697,628.33)	(697,628.33)
3550	CIAC-SEWER FORCE MAIN	(108,649.31)	(108,649.31)	(108,649.31)
3555	CIAC-SEWER GRAVITY MAIN	(601,869.55)	(601,869.55)	(601,869.55)
3600	CIAC-TREAT/DISP EQUIP LAGOON	(48,841.58)	(48,841.58)	(48,841.58)
3605	CIAC-TREAT/DISP EQUIP TRT PLT	(121,243.95)	(121,243.95)	(121,243.95)
3705	CIAC-SEWER-TAP	(9,104.67)	(9,104.67)	(9,104.67)
3715	CIAC-SWR RES CAP FEE	(936.85)	(936.85)	(936.85)
4030	ACC AMORT ORGANIZATION	133,005.38	133,005.38	133,005.38
4050	ACC AMORTSTRUCT/IMPRV PUMP PLT LS	56,695.64	56,944.23	57,192.82
4070	ACC AMORTSTRUCT/IMPRV GEN PLT	499,284.12	501,108.89	502,933.66
4100	ACC AMORT SEWER FORCE MAIN	81,854.32	82,156.12	82,457.92
4105	ACC AMORT SEWER GRAVITY MAIN	412,170.73	413,283.25	414,395.77
4150	ACC AMORT TREAT/DISP EQUIP LAGOON	36,095.19	36,321.31	36,547.43
4155	ACC AMORT TREAT/DISP EQUIP TRT PLT	100,137.70	100,699.01	101,260.32
4265	ACC AMORT SEWER-TAP	6,258.69	6,277.66	6,296.63
4275	ACC AMORT SWR RES CAP FEE-NC	15.60	18.20	20.80
4369	DEF FED TAX - CIAC PRE 1987	221.00	221.00	221.00
4371	DEF FED TAX - TAP FEE POST 2000	2,818.00	2,818.00	2,818.00
4377	DEF FED TAX - DEF MAINT	(1,023.30)	(1,023.63)	(1,019.24)
4383	DEF FED TAX - ORGN EXP	(36,945.00)	(36,945.00)	(36,945.00)
4387	DEF FED TAX - DEPRECIATION	(278,431.66)	(278,418.24)	(278,593.37)
4419	DEF ST TAX - CIAC PRE 1987	40.00	40.00	40.00
4421	DEF ST TAX - TAP FEE POST 2000	483.00	483.00	483.00
4427	DEF ST TAX - DEF MAINT	(170.55)	(170.63)	(169.62)
4437	DEF ST TAX - DEPRECIATION	(9,539.77)	(9,539.44)	(9,543.76)
4515	A/P TRADE	(2,091.20)	(957.36)	(1,848.75)
4525	A/P TRADE - ACCRUAL	(3,041.88)	(3,273.15)	(1,174.36)
4527	A/P TRADE - RECD NOT VOUCHERED	(4,919.89)	(2,371.80)	(4,599.00)
4535	A/P-ASSOC COMPANIES	1,990,377.54	1,990,377.54	1,990,377.54
4545	A/P MISCELLANEOUS	(32.60)	(57.59)	(44.37)
4565	ADVANCES FROM UTILITIES INC	(1,468,996.58)	(1,468,996.58)	(1,468,996.58)
4595	CUSTOMER DEPOSITS	(11,954.21)	(14,311.22)	(14,108.96)
4612	ACCRUED TAXES GENERAL	(29,560.00)	6,779.99	-
4614	ACCRUED GROSS RECEIPT TAX	(17,927.00)	(17,927.00)	(17,127.00)
4634	ACCRUED SALES TAX	(6.36)	(6.36)	(6.36)
4635	ACCRUED USE TAX	(14.61)	(14.61)	(14.61)
4661	ACCRUED ST INCOME TAX	4,933.00	4,933.00	4,933.00
4685	ACCRUED CUST DEP INTEREST	(1,792.10)	(1,763.58)	(2,574.24)
4760	COMMON STOCK	(1,000.00)	(1,000.00)	(1,000.00)
4785	MISC PAID IN CAPITAL	(1,496,182.79)	(1,496,182.79)	(1,496,182.79)
4998	RETAINED EARN-PRIOR YEARS	(635,546.25)	(635,546.25)	(635,546.25)
5100	SEWER REVENUE-RESIDENTIAL	(549,325.38)	(601,959.82)	(654,117.85)
5105	SEWER REVENUE-ACCRUALS	7,694.71	7,066.39	7,081.98
5155	SEWER REVENUE-COMMERCIAL	(101,360.12)	(109,494.43)	(117,619.76)
5265	FORFEITED DISCOUNTS	(5,774.03)	(6,122.60)	(6,478.07)
5270	MISC SERVICE REVENUE	(450.00)	(450.00)	(450.00)
5285	OTHER W/S REVENUES	(3,265.00)	(3,370.00)	(3,550.00)
5440	PURCHASED WATER-SEWER SYS	289.57	391.34	432.39
5470	ELEC PWR - SWR SYSTEM	116,803.91	127,548.68	138,544.30
5480	CHLORINE	10,967.00	10,348.20	10,301.10



5485	ODOR CONTROL CHEMICALS	-	(11.23)	(11.23)
5490	OTHER TREATMENT CHEMICALS	4,604.24	3,944.55	3,944.55
5495	METER READING	(5.57)	(5.95)	(5.95)
5510	UNCOLLECTIBLE ACCOUNTS	4,462.96	6,724.31	20,766.77
5515	UNCOLL ACCOUNTS ACCRUAL	-	-	8,810.00
5525	BILL STOCK	168.26	201.62	201.62
5530	BILLING COMPUTER SUPPLIES	157.75	157.75	227.52
5535	BILLING ENVELOPES	602.64	678.60	758.13
5540	BILLING POSTAGE	4,929.32	5,521.56	5,611.68
5545	CUSTOMER SERVICE PRINTING	118.62	122.39	126.13
5625	401K/ESOP CONTRIBUTIONS	3,996.50	4,374.93	4,660.37
5630	DENTAL PREMIUMS	2,081.05	2,263.00	2,587.47
5635	DENTAL INS REIMBURSEMENTS	102.11	101.19	101.19
5645	EMPLOYEE INS DEDUCTIONS	(4,837.70)	(5,267.75)	(6,286.86)
5650	HEALTH COSTS & OTHER	171.20	184.83	242.81
5655	HEALTH INS REIMBURSEMENTS	19,669.44	21,166.01	24,280.93
5660	OTHER EMP PENSION/BENEFITS	165.62	211.95	268.57
5665	PENSION CONTRIBUTIONS	3,113.44	3,408.89	3,608.04
5670	TERM LIFE INS	977.91	977.91	1,158.18
5675	TERM LIFE INS-OPT	(124.22)	(135.95)	(151.72)
5680	DEPEND LIFE INS-OPT	(20.93)	(22.68)	(25.15)
5690	TUITION	107.78	107.78	245.88
5715	INSURANCE-OTHER	10,966.08	12,053.41	13,445.85
5735	COMPUTER MAINTENANCE	8,603.16	9,681.25	10,629.22
5740	COMPUTER SUPPLIES	552.86	666.60	794.40
5745	COMPUTER AMORT & PROG COST	57.80	99.97	(5.78)
5750	INTERNET SUPPLIER	28.26	32.12	40.48
5755	MICROFILMING	2.35	2.32	2.32
5785	ADVERTISING/MARKETING	29.40	29.40	33.45
5790	BANK SERVICE CHARGE	531.93	605.56	618.41
5800	LETTER OF CREDIT FEE	571.61	615.36	666.82
5805	LICENSE FEES	22.11	22.31	22.31
5810	MEMBERSHIPS	815.68	873.25	995.03
5820	TRAINING EXPENSE	168.63	168.63	195.22
5825	OTHER MISC EXPENSE	(958.24)	(843.83)	(625.61)
5855	ANSWERING SERVICE	390.18	418.66	458.36
5860	CLEANING SUPPLIES	519.49	522.94	526.84
5865	COPY MACHINE	25.08	29.75	30.29
5870	HOLIDAY EVENTS/PICNICS	25.87	28.89	28.89
5875	KITCHEN SUPPLIES	132.92	213.15	219.91
5880	OFFICE SUPPLY STORES	166.15	204.94	229.45
5885	PRINTING/BLUEPRINTS	7.09	7.09	22.39
5890	PUBL SUBSCRIPTIONS/TAPES	137.55	138.91	181.03
5895	SHIPPING CHARGES	243.50	263.33	285.73
5900	OTHER OFFICE EXPENSES	1,243.61	1,343.91	1,405.79
5930	OFFICE ELECTRIC	118.40	127.97	139.55
5935	OFFICE GAS	28.01	30.47	41.04
5940	OFFICE WATER	6.26	7.67	7.67
5945	OFFICE TELECOM	7,151.44	7,754.11	8,882.41
5950	OFFICE GARBAGE REMOVAL	1,575.09	1,575.09	1,922.55
5955	OFFICE LANDSCAPE / MOW / PLOW	10,457.93	11,498.18	12,567.64
5960	OFFICE ALARM SYS PHONE EXP	1,671.96	1,677.53	1,970.88
5965	OFFICE MAINTENANCE	234.38	263.01	297.15
5970	OFFICE CLEANING SERVICE	390.77	490.16	537.29
5975	OFFICE MACHINE/HEAT&COOL	114.65	118.95	121.02

5985	TELEMETERING PHONE EXPENSE	81.50	81.50	81.50
6010	AUDIT FEES	862.13	960.93	1,395.58
6015	EMPLOY FINDER FEES	290.52	336.12	456.90
6020	ENGINEERING FEES	(9.07)	(9.07)	(9.07)
6025	LEGAL FEES	290.72	389.52	461.34
6035	PAYROLL SERVICES	473.28	558.46	640.57
6040	TAX RETURN REVIEW	512.77	554.50	505.11
6045	TEMP EMPLOY - CLERICAL	346.34	416.40	590.42
6050	OTHER OUTSIDE SERVICES	268.07	461.92	818.76
6065	RATE CASE AMORT EXPENSE	-	-	311.84
6070	MISC REG MATTERS COMM EXP	50,390.11	50,390.11	50,390.11
6110	SALARIES-ACCTG/FINANCE	7,370.91	7,998.49	8,682.13
6115	SALARIES-ADMIN	32.09	32.09	32.09
6120	SALARIES-OFFICERS/STKHLDR	8,207.06	8,907.02	11,660.88
6125	SALARIES-HR	998.43	1,087.67	1,182.82
6130	SALARIES-MIS	1,512.29	1,665.33	1,830.83
6135	SALARIES-LEADERSHIP OPS	6,635.44	7,341.24	8,292.22
6140	SALARIES-REGULATORY	5,019.40	5,551.11	6,209.22
6145	SALARIES-CUSTOMER SERVICE	5,138.68	5,617.27	7,204.02
6150	SALARIES-OPERATIONS FIELD	68,465.97	75,116.84	83,292.02
6155	SALARIES-OPERATIONS OFFICE	4,014.61	4,474.56	5,032.91
6165	CAPITALIZED TIME ADJUSTMENT	(23,927.16)	(25,992.27)	(27,769.49)
6185	TRAVEL LODGING	376.36	396.72	450.81
6190	TRAVEL AIRFARE	241.25	257.84	325.62
6195	TRAVEL TRANSPORTATION	236.04	259.26	289.16
6200	TRAVEL MEALS	178.93	200.32	221.51
6205	TRAVEL ENTERTAINMENT	1.68	1.68	18.63
6207	TRAVEL OTHER	-	-	0.10
6215	FUEL	5,541.67	6,045.20	6,490.02
6220	AUTO REPAIR/TIRES	2,239.23	2,536.79	2,847.29
6225	AUTO LICENSES	73.91	73.91	76.65
6260	TEST-EQUIP/CHEMICAL	552.82	556.08	556.08
6270	TEST-SEWER	4,330.00	5,118.00	6,186.50
6320	SEWER-MAINT SUPPLIES	1,832.84	2,027.41	2,027.41
6325	SEWER-MAINT REPAIRS	8,092.53	8,265.09	8,265.09
6330	SEWER-MAIN BREAKS	544.00	544.00	544.00
6345	SEWER-OTHER MAINT EXP	1,047.56	1,145.49	1,360.74
6355	DEFERRED MAINT EXPENSE	3,704.61	3,704.61	3,704.61
6360	COMMUNICATION EXPENSE	1,689.72	1,942.79	2,290.78
6385	UNIFORMS	85.60	87.76	99.97
6400	SEWER RODDING	-	165.45	421.15
6410	SLUDGE HAULING	44,391.80	46,155.89	48,023.39
6655	DEPREC-STRUCT/IMPRV COLL PLT	8.40	9.24	10.08
6660	DEPREC-STRUCT/IMPRV PUMP	9,659.15	10,671.40	11,746.72
6680	DEPREC-STRUCT/IMPRV GEN PLT	38,833.66	42,724.47	46,627.49
6685	DEPREC-POWER GEN EQUIP COLL PLT	14.63	16.48	18.33
6710	DEPREC-SEWER FORCE MAIN	5,741.05	6,316.94	6,904.88
6715	DEPREC-SEWER GRAVITY MAIN	21,879.61	24,071.58	26,263.62
6745	DEPREC-PUMP EQP PUMP PLT	355.01	401.83	448.65
6760	DEPREC-TREAT/DISP EQUIP LAGOON	3,382.70	3,802.54	4,222.38
6765	DEPREC-TREAT/DISP EQ TRT PLT	9,502.78	11,337.63	13,173.20
6775	DEPREC-PLANT SEWERS TRTMT PLT	10.90	11.99	13.08
6800	DEPREC-OTHER PLT PUMP	281.68	316.55	351.42
6805	DEPREC-OTHER PLT TREATMENT	375.66	422.16	462.87
6820	DEPREC-OFFICE STRUCTURE	355.90	391.49	427.01

6825	DEPREC-OFFICE FURN/EQPT	670.60	737.66	737.66
6835	DEPREC-TOOL SHOP & MISC EQPT	822.70	904.96	987.24
6840	DEPREC-LABORATORY EQPT	110.00	121.00	132.00
6850	DEPREC-COMMUNICATION EQPT	1,559.60	1,715.56	1,728.94
6890	DEPREC-REUSE TRANSM / DIST SYS	0.70	0.77	0.84
6905	DEPREC-AUTO TRANS	9,669.13	11,590.10	13,931.62
6920	DEPREC-COMPUTER	15,355.38	16,907.48	18,728.77
7225	AMORT-STRUCT/IMPRV PUMP PLT LS	(2,320.18)	(2,568.77)	(2,817.36)
7245	AMORT-STRUCT/IMPRV GEN PLT	(16,772.66)	(18,597.43)	(20,422.20)
7275	AMORT-SEWER FORCE MAIN	(3,018.00)	(3,319.80)	(3,621.60)
7280	AMORT-SEWER GRAVITY MAIN	(11,125.20)	(12,237.72)	(13,350.24)
7325	AMORT-TREAT/DISP EQUIP LAGOON	(1,931.70)	(2,157.82)	(2,383.94)
7330	AMORT-TREAT/DISP EQUIP TRT PLT	(4,522.61)	(5,083.92)	(5,645.23)
7430	AMORT-SEWER-TAP	(208.66)	(227.63)	(246.60)
7440	AMORT-SWR RES CAP FEE	(15.60)	(18.20)	(20.80)
7510	FICA EXPENSE	7,198.83	7,854.55	8,819.18
7515	FEDERAL UNEMPLOYMENT TAX	125.55	126.66	150.12
7520	STATE UNEMPLOYMENT TAX	476.78	482.47	640.25
7535	FRANCHISE TAX	22.01	35.54	35.54
7540	GROSS RECEIPTS TAX	40,257.00	40,257.00	40,257.00
7545	PERSONAL PROPERTY/ICT TAX	-	33,667.36	33,667.36
7550	PROPERTY/OTHER GENERAL TAX	29,706.79	(6,778.48)	(798.49)
7555	REAL ESTATE TAX	184.70	16,035.44	16,035.44
7560	SALES/USE TAX EXPENSE	50.00	50.00	50.00
7680	RENTAL INCOME	(16,670.02)	(20,085.96)	(20,085.96)
7691	NET BOOK VALUE-DISPOSAL	20.52	20.52	(31.72)
7693	DISPOSAL-PROCEEDS	(68.81)	(68.81)	(68.81)
7710	INTEREST EXPENSE-INTERCO	51,242.53	51,242.53	69,784.39
7735	S/T INT EXP BANK ONE	768.35	765.59	1,613.74
7750	INTEREST DURING CONSTRUCTION	(21.20)	(21.36)	(23.53)
Grand Total		0.00	0.00	0.00

Item No. 10(b)

December 22, 2008

Mr. Steven M. Lubertozi  
Chief Financial Officer  
Utilities, Inc.  
2335 Sanders Road  
Northbrook, Illinois 60062

Dear Mr. Lubertozi:

The purpose of this letter is to *confirm* our understanding of the terms of our engagement as independent accountants of *Utilities, Inc.* (collectively the "Company").

Services and related report

We will audit the consolidated financial statements of *Utilities, Inc.* at December 31, 2008 and for the year then ending. Upon completion of our audit, we will provide the *Company* with our audit report on the financial statements referred to above. If, for any reasons caused by or relating to the affairs or management of the *Company*, we are unable to complete our audit work, we may decline to issue any report as a result of this engagement.

Our responsibilities and limitations

The objective of a financial statement audit is the expression of an opinion on the financial statements. We will be responsible for performing that audit in accordance with auditing standards generally accepted in the United States of America. These standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. The audit will include examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation.

We will consider the *Company's* internal control over financial reporting solely for the purpose of determining the nature, timing and extent of auditing procedures necessary for expressing our opinion on the financial statements. This consideration will not be sufficient to enable us to provide assurance on the effectiveness of internal control over financial reporting. However, any significant deficiencies and material weaknesses, and other deficiencies (i.e., those deficiencies in internal control over financial reporting that are of a lesser magnitude) relating to internal control over financial reporting identified during our audit will be communicated to the *Company*.

We will design our audit to obtain reasonable, but not absolute, assurance of detecting errors or fraud that would have a material effect on the financial statements as well as other illegal acts having a direct and material effect on financial statement amounts. Our audit will not include a detailed audit of transactions, such as would be necessary to disclose errors or fraud that did not cause a material misstatement of the financial statements. It is important to recognize that there are inherent limitations in the auditing process. Audits are based on the concept of selective testing of the data underlying the financial statements, which involves judgment regarding the areas to be tested and the nature, timing,



extent and results of the tests to be performed. Audits are, therefore, subject to the limitation that material errors or fraud or other illegal acts having a direct and material financial statement impact, if they exist, may not be detected. Because of the characteristics of fraud, particularly those involving concealment through collusion, falsified documentation and management's ability to override controls, an audit designed and executed in accordance with auditing standards generally accepted in the United States of America may not detect a material fraud. Further, while effective internal control reduces the likelihood that errors, fraud or other illegal acts will occur and remain undetected, it does not eliminate that possibility. For these reasons we cannot ensure that errors, fraud or other illegal acts, if present, will be detected. However, we will communicate to the Company, as appropriate, any such matters identified during our audit.

The audit will not be planned or conducted in contemplation of reliance by any specific third party or with respect to any specific transaction. Therefore, items of possible interest to a third party will not be specifically addressed and matters may exist that would be assessed differently by a third party, possibly in connection with a specific transaction.

#### Management's responsibilities

The Company's management is responsible for the financial statements referred to above. In this regard, management is responsible for establishing policies and procedures that pertain to the maintenance of accounting records, the authorization of receipts and disbursements, the safeguarding of assets, the proper recording of transactions in the accounting records, and for reporting financial information in conformity with accounting principles generally accepted in the United States of America. Management also is responsible for the design and implementation of programs and controls to prevent and detect fraud, and for informing us (i) about all known or suspected fraud affecting the entity involving (a) management, (b) employees who have significant roles in internal control over financial reporting, and (c) others where the fraud could have a material effect on the financial statements; and (ii) of its knowledge of any allegations of fraud or suspected fraud affecting the entity received in communications from employees, former employees, analysts, regulators, short sellers, or others. Management is responsible for (i) adjusting the financial statements to correct material misstatements and for affirming to us that the effects of any uncorrected misstatements aggregated by us during the current engagement and pertaining to the year under audit are immaterial, both individually and in the aggregate, to the financial statements taken as a whole; and (ii) notifying us of all material weaknesses, including other significant deficiencies, in the design or operation of the Company's internal control over financial reporting that are reasonably likely to adversely affect the Company's ability to record, process, summarize and report external financial data reliably in accordance with generally accepted accounting principles. Management also is responsible for identifying and ensuring that the Company complies with the laws and regulations applicable to its activities.

As part of management's responsibility for the financial statements and the effectiveness of its system of internal control over financial reporting, management is responsible for making available to us, on a timely basis, all of the Company's original accounting records and related information and company personnel to whom we may direct inquiries. As required by auditing standards generally accepted in the United States of America, we will make specific inquiries of management and others about the representations embodied in the financial statements and the effectiveness of internal control over financial reporting. Auditing standards generally accepted in the United States of America also require that we obtain written representations covering audited financial statements from certain members of management. The results of our audit tests, the responses to our inquiries and the written representations comprise the evidential matter we intend to rely upon in forming our opinion on the financial statements.





#### Other documents

Auditing standards generally accepted in the United States of America require that we read any annual report that contains our audit report. The purpose of this procedure is to consider whether other information in the annual report, including the manner of its presentation, is materially inconsistent with information appearing in the financial statements. We assume no obligation to perform procedures to corroborate such other information as part of our audit.

The Company may wish to include our report on these financial statements in a registration statement proposed to be filed under the Securities Act of 1933 or in some other securities offering. You agree that the aforementioned audit report, or reference to our Firm, will not be included in any such offering without our prior permission or consent. Any agreement to perform work in connection with an offering, including an agreement to provide permission or consent, will be a separate engagement.

#### Release and indemnification

Because of the importance of oral and written management representations to an effective audit, the Company releases and indemnifies PricewaterhouseCoopers LLP and its personnel from any and all claims, liabilities, costs and expenses attributable to any knowing misrepresentation by management.

In no event shall PricewaterhouseCoopers LLP be liable to the Company, whether a claim be in tort, contract or otherwise, for any consequential, indirect, lost profit or similar damages relating to PricewaterhouseCoopers LLP's services provided under this engagement letter, except to the extent finally determined to have resulted from the willful misconduct or fraudulent behavior of PricewaterhouseCoopers LLP relating to such services.

In the unlikely event that differences concerning our services or fees should arise that are not resolved by mutual agreement, to facilitate judicial resolution and save time and expense of both parties, the Company and PricewaterhouseCoopers LLP agree not to demand a trial by jury in any action, proceeding or counterclaim arising out of or relating to our services and fees for this engagement.

#### Timing and fees

Completion of our work is subject to, among other things, 1) appropriate cooperation from the Company's personnel, including timely preparation of necessary schedules, 2) timely responses to our inquiries, and 3) timely communication of all significant accounting and financial reporting matters. When and if for any reason the Company is unable to provide such schedules, information and assistance, PricewaterhouseCoopers LLP and you will mutually revise the fee to reflect additional services, if any, required of us to complete the audit.

Our fee estimates are based on the time required by the individuals assigned to the engagement. We estimate our fees for this audit engagement will be \$186,000, subject to the terms and conditions above. We will advise you should any other circumstances arise which may cause actual time to exceed that estimate.

We also will bill the Company for our reasonable out-of-pocket expenses and our internal per ticket charges for booking travel. Our internal per ticket travel charge is an allocation of estimated costs of running our travel department in a manner to maximize cost savings and minimize total costs.



Our fees and out-of-pocket expenses and internal charges will be billed as follows:

<u>Date</u>	<u>Fee Amount</u>
January 15, 2009	\$ 62,000
February 16, 2009	\$ 62,000
March 16, 2009	\$ 62,000 + Expenses

Invoices rendered are due and payable upon receipt.

Other matters

PricewaterhouseCoopers LLP is owned by professionals who hold CPA licenses as well as by professionals who are not licensed CPAs. Depending on the nature of the services we provide, non-CPA owners may be involved in providing services to you now or in the future.

Any additional services that may be requested and we agree to provide will be the subject of separate arrangements.

In the event we are requested or authorized by the Company or required by government regulation, subpoena, or other legal process to produce our working papers or our personnel as witnesses with respect to our engagement for the Company, the Company will, so long as we are not a party to the proceeding in which the information is sought, reimburse us for our professional time and expenses, as well as the fees and expenses of our counsel, incurred in responding to such a request.

The Company agrees that it will not, directly or indirectly, agree to assign or transfer any claim against PricewaterhouseCoopers LLP arising out of this engagement to anyone, except to an entity with which the Company merges or an entity which acquires all or substantially all of the assets of the Company and where, in either case, the assignee entity agrees to be bound by this provision.

This engagement letter reflects the entire agreement between us relating to the services covered by this letter. It replaces and supersedes any previous proposals, correspondence and understandings, whether written or oral. The agreements contained in this engagement letter shall survive the completion or termination of this engagement.

\* \* \* \* \*

If there are any questions, please call Michael Herman at (312) 298-4462 or Adam Houston at (312) 298-6802. If the services outlined herein are in accordance with your requirements and if the above terms are acceptable, please have one copy of this letter signed in the space provided below and return it to us.

Very truly yours,

PricewaterhouseCoopers LLP





The services and terms as set forth in this letter are agreed to.

Utilities, Inc.

By: Steven M. Lubertozzi  
Mr. Steven M. Lubertozzi

\_\_\_\_\_  
Chief Financial Officer

03/12/09  
(Date)

3004757

Batch 01601

# PRICEWATERHOUSECOOPERS

Doc 153663

March 16, 2009

*TF*

Mr. Steven M. Lubertozi  
Chief Financial Officer  
Utilities Inc  
2335 Sanders Road  
Northbrook, IL 60062  
USA

**PAYMENT DUE: 04/15/09**  
**INVOICE NUMBER : 1031304003-1**

**SEND CHECK PAYMENT TO:**  
PricewaterhouseCoopers LLP  
P.O. Box 75647  
Chicago, IL 60675-5647

**WIRE TRANSFER INSTRUCTIONS:**  
Citibank NA, New York, NY  
Account #: 30408437  
ABA #: 021000089 or Swift #: CITIUS33  
**To Credit: PricewaterhouseCoopers LLP**

PwC TAX ID #: 134008324  
PwC D&B #: 00-186-37-94

*102100.6610*

Second interim billing for the 2008 audit of Utilities, Inc.

\$ 62,000.00

**Total Invoice Due By April 15, 2009**

\$ 62,000.00

*OK Steve*

For questions, contact: Michael Herman at (312) 298-4462, michael.a.herman@us.pwc.com

*4/13/09*  
*TF*

**CONFIDENTIAL**

APR 13 2009

**TO ENSURE PROPER CREDIT TO YOUR ACCOUNT, PLEASE INDICATE ON YOUR PAYMENT:**

Invoice Number: 1031304003-1  
Client Account Number: 20259

3004757

Batch 52068

**PRICEWATERHOUSECOOPERS** 

Doc 155235

April 15, 2009

**PAYMENT DUE: 05/15/09**  
**INVOICE NUMBER : 1031328716-0**

Mr. Steven M. Lubertozzi  
Chief Financial Officer  
Utilities Inc  
2335 Sanders Road  
Northbrook, IL 60062  
USA

**SEND CHECK PAYMENT TO:**  
PricewaterhouseCoopers LLP  
P.O. Box 75647  
Chicago, IL 60675-5647

**WIRE TRANSFER INSTRUCTIONS:**  
Citibank NA, New York, NY  
Account #: 30408437  
ABA #: 021000089 or Swift #: CITIUS33  
**To Credit: PricewaterhouseCoopers LLP**

PwC TAX ID #: 134008324  
PwC D&B #: 00-186-37-94

Third interim billing for the 2008 audit of Utilities, Inc.

\$ 62,000.00

**Total Invoice Due By May 15, 2009**

\$ 62,000.00

*Stewart*

For questions, contact: Michael Herman at (312) 298-4462, michael.a.herman@us.pwc.com

**CONFIDENTIAL**

102100.6010

RECEIVED

APR 20 2009

**TO ENSURE PROPER CREDIT TO YOUR ACCOUNT, PLEASE INDICATE ON YOUR PAYMENT:**

Invoice Number: 1031328716-0  
Client Account Number: 20259

3004751

Batch 54893  
164120

# PRICEWATERHOUSECOOPERS

Doc \_\_\_\_\_

February 23, 2009

**PAYMENT DUE: 03/25/09**  
**INVOICE NUMBER : 1031287050-3**

Mr. Steven M. Lubertozi  
Chief Financial Officer  
Utilities Inc  
2335 Sanders Road  
Northbrook, IL 60062  
USA

**SEND CHECK PAYMENT TO:**  
PricewaterhouseCoopers LLP  
P.O. Box 75647  
Chicago, IL 60675-5647

**WIRE TRANSFER INSTRUCTIONS:**  
Citibank NA, New York, NY  
Account #: 30408437  
ABA #: 021000089 or Swift #: CITIUS33  
**To Credit: PricewaterhouseCoopers LLP**

PwC TAX ID #: 134008324  
PwC D&B #: 00-186-37-94

First interim billing for Utilities, Inc. 2008 Audit.

\$ 62,000.00

**Total Invoice Due By March 25, 2009**

\$ 62,000.00



For questions, contact: Michael Herman at (312) 298-4462, michael.a.herman@us.pwc.com

**CONFIDENTIAL**

RECEIVED  
MAY 12 2009

MAY 12 2009

**TO ENSURE PROPER CREDIT TO YOUR ACCOUNT, PLEASE INDICATE ON YOUR PAYMENT:**

Invoice Number: 1031287050-3  
Client Account Number: 20259

Item No. 10(d)

---

037223

NAME

ME

**ENTERED**

MAY 10 2000

REQUEST FOR MANUAL/COMPUTER CHECK

PAYABLE TO:

2315 Sanders  
Road L.L.C.

VENDOR #

11218

INVOICE NO.:

\$ AMOUNT:

75,000 (2)

MAIL TO:

Return check to  
D. CARTER

Seventy Five Thousand.  
(AMOUNT WRITTEN OUT)

INV. DATE:

CODES:

AMOUNTS:

(2)

PURPOSE:

Lease of N-5  
entrance spur  
from Donlon (2315  
Sanders Rd. L.L.C.)

202-1665-1801 75,000

REQUESTED BY:

DC. DATE NEEDED TODAY

ACCTG. DIV. APPROVAL:

*[Signature]*

*[Signature]*

**LEASE**

THIS LEASE, made this \_\_\_\_\_ of May, 2000, by and between 2315 SANDERS ROAD L.L.C., an Illinois limited liability company, ("Lessor") and, Utilities Inc., an Illinois corporation ("Lessee").

WHEREAS, Lessor is the owner of the property commonly known as 2315 Sanders Road, Northbrook, Illinois which is legally described below and is hereinafter referred to as "Parcel 1":

THAT PART OF SECTION 18, TOWNSHIP 42 NORTH, RANGE 12 EAST OF THE THIRD PRINCIPAL MERIDIAN, IN COOK COUNTY, ILLINOIS, BOUNDED AND DESCRIBED AS FOLLOWS: BEGINNING AT THE POINT OF INTERSECTION OF THE CENTER LINE OF SANDERS ROAD WITH A LINE 313 FEET NORTH OF AND PARALLEL WITH THE SOUTH LINE OF SAID SECTION 18; THENCE EAST ALONG SAID PARALLEL LINE, A DISTANCE OF 334.99 FEET TO THE SOUTH EAST CORNER OF LAND AS DESCRIBED IN DEED DATED DECEMBER 8, 1970 FROM NEWTON F KORHUMEL AND IRENE L. KORHUMEL, HIS WIFE, TO THE ILLINOIS BELL TELEPHONE COMPANY AND RECORDED ON DECEMBER 8, 1970, AS DOCUMENT NUMBER 21338209; THENCE NORTH ALONG A LINE AT RIGHT ANGLES TO THE LAST DESCRIBED COURSE, A DISTANCE OF 236 FEET TO A LINE 549 FEET NORTH OF AND PARALLEL WITH THE SOUTH LINE OF SAID SECTION 18; THENCE EAST ALONG THE LAST SAID PARALLEL LINE, A DISTANCE OF 502 FEET; THENCE NORTH ALONG A LINE AT RIGHT ANGLES TO THE LAST DESCRIBED COURSE, A DISTANCE OF 406.52 FEET TO THE INTERSECTION WITH A LINE DRAWN 150 FEET SOUTH OF AND PARALLEL WITH THE NORTH LINE EXTENDED EAST, AS DESCRIBED IN DEED DATED DECEMBER 8, 1970 FROM MCL CORPORATION TO THE ILLINOIS BELL TELEPHONE COMPANY AND RECORDED ON DECEMBER 8, 1970 AS DOCUMENT NUMBER 21338208; THENCE WEST ALONG A LINE PARALLEL WITH SAID NORTH LINE AND ITS EXTENSION THEREOF, A DISTANCE OF 918.86 FEET TO THE CENTER LINE OF SANDERS ROAD; THENCE SOUTHERLY ALONG THE CENTER LINE OF SANDERS ROAD A DISTANCE OF 644.26 FEET TO THE POINT OF BEGINNING; EXCEPT THAT PART TAKEN FOR SANDERS ROAD; ALL IN COOK COUNTY, ILLINOIS.

Permanent Index Number: 04-18-401-018-0000; and



imposed upon Lessor or Lessee for Lessee's failure to comply with the covenants in this subsection.

5. Rent. Lessee shall pay to Lessor, upon the execution of this Lease, Seventy-Five Thousand Dollars (\$75,000) in full and complete payment of Lessee's rental obligation for the term of this Lease. *Dec*

6. Property Taxes. Lessor shall pay all property taxes attributable to the Premises.

7. Maintenance and Ordinary Repairs by Lessee. Lessee, at Lessee's sole cost and expense, shall at all times keep the road in good order, safe condition and repair and shall be responsible for all expenses associated with the road, excluding Property Taxes. The term "Expenses" includes, without limitation, gardening, landscaping, public liability, property damage insurance, line painting, lighting, the removal of snow, trash, rubbish, garbage and other refuse, and personnel costs to direct parking and police the road.

If Lessee refuses or neglects to repair or maintain the Premises as required hereunder to the reasonable satisfaction of Lessor, Lessor may, after written demand, repair, maintain or replace such property without liability to Lessee for any loss or damage that may accrue to Lessee, Lessee's property or business by reason thereof. Upon completion of work performed under this paragraph, Lessee shall pay Lessor's reasonable costs for making such repair upon presentation of a bill therefor. Lessor shall impose a late fee of 16% per annum on any amount due from Lessee after thirty days.

8. Liens.

(a) Lessee will not do or permit or suffer to be done any act or thing to create a lien, permit any lien to remain, and will discharge any lien, encumbrance or charge (levied on account of any imposition of any mechanic's, laborer's or materialman's lien or any mortgage, conditional sale, title retention agreement or chattel mortgage or otherwise) which might be or become a lien, encumbrance or charge upon the Premises or any part thereof, and Lessee will not suffer any other matter or thing whereby the estate, rights and interest of Lessor in the Premises or any part thereof might be impaired.

(b) If any mechanic's, laborer's or materialman's lien shall at any time be filed against the Premises or any part thereof, Lessee, within thirty (30) days after notice of the filing thereof, will cause the same to be discharged of record by payment, deposit, bond, order of a court of competent jurisdiction, or otherwise; provided however that Lessee may in good faith elect to contest any such claim, in which event it shall notify Lessor and deposit with Lessor an amount equal to 150% of the amount of the claim as security for the payment of the claim and all costs and expenses related thereto. If Lessee shall fail so to act within the period aforesaid, then in addition to any other right or remedy, Lessor may, but shall not be obligated to, discharge the same either by paying the amount claimed to be due or by procuring the discharge of such lien by deposit or by bonding proceedings, and in any such event Lessor shall be entitled, if Lessor so elects, to compel the prosecution of any action for the foreclosure of such lien by the lienor and to

38

051117

**ENTERED**  
SEP 25 2007



Kodney Jimmo (V09347)

# INVOICE: Maintenance Agreement

PAGE 1 OF 1

Customer PO Number	Account Number	Invoice Number	Invoice Date	Due Date	Amount Due
6729	866973	866973	19-SEP-2007	19-OCT-2007	7,527.40

Sold To: BRENT LAWRENCE  
 UTILITIES INC  
 2335 SANDERS  
 NORTHBROOK IL 60062 US

Shipped To: UTILITIES INC  
 2335 SANDERS  
 NORTHBROOK IL 60062-6108 US

RECEIVED

SEP 21 2007

002-0005-1651090

Please direct invoice inquiries to: CLAUDIA WOODRUFF 815-767-7691

Qty.	Unit	Product ID	Description	Unit Price	Total (US\$)
1		PMA	CONTRACT #: 00018121 MAINTENANCE AGREEMENT EXP. DATE: 31-OCT-2008 Priority Service Plus, Ranger Folder TAG #: 22680A S/N: 000677 COVERAGE FROM: 01-NOV-2007 TO: 31-OCT-2008	\$2,641.06	\$2,641.06
1		PMA	Priority Service Plus, Mailstar 775 TAG #: 22681A S/N: 45-7933 COVERAGE FROM: 01-NOV-2007 TO: 31-OCT-2008	\$4,886.34	\$4,886.34

COMMENT:

Payment Terms: NET DUE IN 30 DAYS

Thank you for doing business with  
 Bowe Bell+Howell Company

Subtotal: \$7,527.40  
 Shipping & Handling: (2) \$0.00  
 Sales Tax: \$0.00  
 Invoice Total: \$7,527.40

38

065441

NOV 14 2007



Received 11-13-07  
OK NP 11-13-07

V 01626  
**INVOICE**

**Mayo Clinic Health Solutions**  
Centerplace 4 - Finance  
200 First Street SW  
Rochester, MN 55905  
Federal Tax ID: 41-1506440

Phone: (800)-430-9699  
Fax: (507)-284-5410  
Please include this number on your payment:  
Invoice Number: 1579-24893  
Invoice Date: 10/30/07 Page: 1

**B I L L T O**  
Utilities Inc.  
Nancy Paule  
2335 Sanders Road  
Northbrook, IL 60062-6196

**S H I P T O**  
Utilities Inc.  
Nancy Paule  
2335 Sanders Road  
Northbrook, IL 60062-6196

PO NUMBER  
SHIP VIA

TERMS On Receipt  
SHIP INFO

\*\*For inquiries, please call Michele Schwalbe at (507) 284-5340

Item	Ordered	Description	Price	Amount
100000	535	Mayo Clinic Embodiment Health Newsletter November	.55	294.25
000001		Handling & Shipping - EHNL	32.00	32.00
<b>002-0005-1651090</b>				
<b>TAXABLE</b>		<b>NONTAXABLE</b>	<b>SALES TAX</b>	<b>TOTAL</b>
.00		326.25	.00	326.25
<b>PREPAYMENT</b>		.00	<b>Balance Due</b>	<b>326.25</b>

\*\*Please note the change of our Remit to Address\*\*



JAN 15 2008

3000248

Batch 13490

**INVOICE**

Doc 22763

**Mayo Clinic Health Solutions**  
Centerplace 4 - Finance  
100 First Street SW  
Rochester, MN 55905  
Federal Tax ID: 41-1506440

Phone: (800)-430-9699  
Fax: (507)-284-8018  
Please include this number on your payment:  
Invoice Number: 1379-25224  
Invoice Date: 12/13/07 Page: 1

**BILL TO**  
Utilities Inc.  
Nancy Paule  
2335 Sanders Road  
Northbrook, IL 60062-6196

**SHIP TO**  
Utilities Inc.  
Nancy Paule  
2335 Sanders Road  
Northbrook, IL 60062-6196

PO NUMBER  
SHIP VIA

TERMS On Receipt  
SHIP INFO

\*\*For inquiries, please call Michele Schwalbe at (507) 284-5340

Item	Ordered	Description	Price	Amount
100000	565	Mayo Clinic EmbodyHealth Newsletter January	.55	310.75
000001	1	Handling & Shipping - EHNL	37.00	37.00
100000	10	Mayo Clinic EmbodyHealth Newsletter additional December issues	.55	5.50
BUS. Unit # 102 <del>102</del> 2785  OK NP 01-15-08  JAN 16 2008				
<b>TAXABLE</b>		<b>NONTAXABLE</b>	<b>SALES TAX</b>	<b>TOTAL</b>
.00		353.25	.00	353.25
<b>PREPAYMENT</b>		.00	<b>Balance Due</b> 353.25	

\*\*Please note the change of our Remit to Address\*\*

1651090

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**Mayo Clinic Health Solutions**  
Centerplace 4 - Finance  
200 First Street SW  
Rochester, MN 55905-0001

INVOICE NUMBER: 1379-25224

PAYMENT DUE: \$ 353.25



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3000248  
**INVOICE**

**Mayo Clinic Health Solutions**  
Centerplace 4 - Finance  
200 First Street SW  
Rochester, MN 55905  
Federal Tax ID: 41-1506440

Phone: (800)-430-9699  
Fax: (507)-284-8018  
Please include this number on your payment:  
Invoice Number: 1379-24984  
Invoice Date: 11/14/07 Page: 1

**B I L L T O**  
Utilities Inc.  
Nancy Paule  
2335 Sanders Road  
Northbrook, IL 60062-6196

**S H I P T O**  
Utilities Inc.  
Nancy Paule  
2335 Sanders Road  
Northbrook, IL 60062-6196

PO NUMBER  
SHIP VIA

TERMS On Receipt  
SHIP INFO

\*\*For inquiries, please call Michele Schwalbe at (507) 284-5340

Item	Ordered	Description	Price	Amount
100000	550	Mayo Clinic EmbodyHealth Newsletter December	.55	302.50
000001	1	Handling & Shipping - EHNL	32.00	32.00
		<b>TAXABLE</b>		.00
		<b>NONTAXABLE</b>		334.50
		<b>SALES TAX</b>		.00
		<b>TOTAL</b>		334.50
<b>PREPAYMENT</b>				.00
			<b>Balance Due</b>	334.50

2785  
Bus. Unit # 102785  
OK NP 01-15-08

JAN 16 2008

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Centerplace 4 - Finance  
200 First Street SW  
Rochester, MN 55905-0001

INVOICE NUMBER: 1379-24984

PAYMENT DUE: \$ 334.50

Item No. 10(e)



Utilities, Inc. of Longwood  
Docket No.: 090381-SU  
Staff's First Data Request

Response to Item 10(e)

<u>Trans</u>	<u>Line No.</u>	<u>Post</u>	<u>Description</u>	<u>Amount</u>	<u>Remarks</u>
	1	Steven M. Lubertozzi			
7/14	2	7/16	Dominicks Star 00010520 Northbrook IL	\$ 29.61	Items purchased at Dominicks are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.
7/14	3	7/16	Dominicks Star 00010520 Northbrook IL	\$ 34.50	Items purchased at Dominicks are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.
7/17	4	7/17	Potbelly 039 Glenview IL	\$ 49.67	Meals for executive meetings.
7/17	5	7/17	Potbelly 039 Glenview IL	\$ 189.06	Meals for executive meetings.
7/18	6	7/18	Miele Inc Princeton NJ	\$ 123.77	A Coffee maker for the Northbrook office was purchased from Meile Incorporated..
7/21	7	7/21	Hilton Hotels Portland OR	\$ 257.63	Room for NARUC Conference
7/22	8	7/22	Hilton Hotels Portland OR	\$ 174.38	Room for NARUC Conference
7/24	9	7/24	Jewel Osco 3519 Glenview IL	\$ 67.41	Items purchased at Jewel are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.
7/24	10	7/24	Miele Inc Princeton NJ	\$ 123.77	This expense is for a Coffee/Cappuccino maker that is located in the kitchen at Northbrook office.
7/24	11	7/24	Hilton Hotels Portland OR	\$ 714.51	Room for NARUC Conference
7/24	12	7/24	Dominicks Star 00010520 Northbrook IL	\$ 43.32	Items purchased at Dominicks are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.
7/28	13	7/28	TGI Fridays #0194 Glenview IL	\$ 120.14	Meals/Lunch for executive meetings.
7/30	14	7/30	Cookiesbydesignofchicago Chicago IL	\$ 71.32	Meals/Lunch for executive meetings.
7/30	15	7/30	Natl Assn of Water Co 202-8338383 DC	\$ 800.00	Registration fee for NAWC Annual Conference for John Hoy
7/30	16	7/30	Natl Assn of Water Co 202-8338383 DC	\$ 800.00	Registration fee for NAWC Annual Conference for Larry Schumacher
7/30	17	7/30	Natl Assn of Water Co 202-8338383 DC	\$ 800.00	Registration fee for NAWC Annual Conference for Lisa Sparrow
7/30	18	7/30	Natl Assn of Water Co 202-8338383 DC	\$ 800.00	Registration fee for NAWC Annual Conference for Steve Lubertozzi
7/30	19	7/30	Natl Assn of Water Co 202-8338383 DC	\$ 800.00	Registration fee for NAWC Annual Conference for John Williams
7/30	20	7/30	Natl Assn of Water Co 202-8338383 DC	\$ 800.00	Registration fee for NAWC Annual Conference for John Stover
7/30	21	7/30	Dominicks Star 00010520 Northbrook IL	\$ 53.88	Items purchased at Dominicks are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.
7/30	22	7/30	Mandalay Room Reservations Las Vegas NV	\$ 163.49	This room was booked in order to attend a Western Region Operations Meeting.
7/30	23	7/30	Mandalay Room Reservations Las Vegas NV	\$ 163.49	This room was booked in order to attend a Western Region Operations Meeting.
7/31	24	7/31	Panera Bread #3281/Q53 Deerfield IL	\$ 10.00	Meals for executive meetings.
7/31	25	7/31	Panera Bread #3281/Q53 Deerfield IL	\$ 138.38	Meals for executive meetings.
8/4	26	8/4	American00121455319896 AA.Com/AA Res TX	\$ 20.00	Flight to attend a NAWC Conference
8/4	27	8/4	American00121455319896 AA.Com/AA Res TX	\$ 242.50	Flight to attend a NAWC Conference
8/4	28	8/4	Eldorado Hotel-Front D Santa Fe NM	\$ 251.71	This expense was for a room at the Eldorado Hotel for a NAWC Conference.

8/5	29	8/5	Dominicks Star 00010520 Northbrook IL	\$	11.62	
8/6	30	8/6	Jewel Osco 3519 Glenview IL	\$	48.12	
8/8	31	8/8	Southwes5268754961224 8004359792 TX	\$	413.00	
	32		<b>Total Purchases for Steve Lubertozzi</b>	<b>\$</b>	<b>8,315.28</b>	

Items purchased at Dominicks are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.

Items purchased at Dominicks are for miscellaneous kitchen supplies, condiments, etc. for Northbrook office.

This was a flight to attend a meeting for discussions on the Spring Creek rate case in Nevada. This amount should be removed from WSC as it should have been booked to account 2009523.2708.

			<b>Stacy Foltz</b>			
<u>Trans</u>		<u>Post</u>	<u>Description</u>	<u>Amount</u>	<u>Remarks</u>	
7/18	36	7/18	Windhill Pancake Parlo McHenry, IL	24.54	Meals/Entertainment for meeting.	
7/20	37	7/20	Shell Oil 57440804904 Kenosha WI	68.63	Fuel for traveling to meetings.	
7/21	38	7/21	Radisson Hotels Merrillville IN	4.00	Stacy was at the Radisson Hotel in Merrillville IN from 7/21/2008 until 7/23/08 in order to help resolve some customer service issues.	
7/21	39	7/21	Chipotle #0795 Merrillville IN	19.99	Meals/Entertainment for meeting while helping to resolve customer service issues in Merrillville IN.	
7/21	40	7/21	Radisson Hotels Merrillville IN	25.97	Stacy was at the Radisson Hotel in Merrillville IN from 7/21/2008 until 7/23/08 in order to help resolve some customer service issues.	
7/22	41	7/22	Ricks Bagels N Beans Crown Point IN	17.87	Meals/Entertainment for meeting while helping to resolve customer service issues in Merrillville IN.	
7/22	42	7/22	Sams Café Crown Point IN	38.17	Meals/Entertainment for meeting while helping to resolve customer service issues in Merrillville IN.	
7/22	43	7/22	Shell Oil 57440804904 Kenosha WI	50.00	Fuel for meeting while helping to resolve customer service issues in Merrillville IN.	
7/23	44	7/23	Radisson Hotels Merrillville IN	340.47	Stacy was at the Radisson Hotel in Merrillville IN from 7/21/2008 until 7/23/08 in order to help resolve some customer service issues.	
8/3	45	8/3	UPS 00073V78W 800-811-1648 GA	73.23	This is a shipping charge for items outside of any rate case related material.	
8/5	46	8/5	USPS 1615400020 Fox Lake IL	5.32	This is a shipping charge for items outside of any rate case related material.	
8/12	47	8/12	Pay-Convrt.com KNA	29.95	This item should be removed as it was a personal item that was overlooked originally.	
	48		<b>Total Purchases for Stacy Foltz</b>	<b>698.14</b>		