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STATE OF FLORIDA



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COMMISSION
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Public Service Commission

March 9, 2010

Resident
Mobile Manor Subdivision
N Fort Myers, FL 33917

Re: Docket No. 090170-WU, Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.

Dear:

As you know, the Commission issued its Proposed Agency Action Order No. PSC-09-0790-PAA-WU (PAA Order) on November 30, 2009. In that PAA Order, the Commission proposed to approve a 4.61 percent increase in annual revenues for Mobile Manor Water Company, Inc. (Mobile Manor or Utility). However, before that PAA Order could become final, the Commission received a petition signed by over 160 customers (including yourself) protesting that the increase was not sufficient, raising four issues on the appropriate expenses of the Utility, and requesting an evidentiary proceeding. You have several options with regard to your level of participation in this matter.

Before acting on your letter, the Commission must know your intent regarding your signing of the petition referenced above. If you choose to pursue this protest as a party, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a Prehearing Conference to be held in Tallahassee, Florida, putting on witnesses and cross-examining Utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you or the other customers.

If you do not wish to pursue a formal hearing, or if you do not wish to participate as a party, your concerns will remain available for review and informational purposes. As a customer, you will be entitled to speak regarding your concerns if a hearing is held.

In any event, the Commission must know whether you wish to participate as a party in the current proceeding. One customer has indicated that he does intend to participate as a party. However, because he is not an attorney, he must demonstrate that he can act as a qualified representative before he would be allowed to represent the other customers. That being said,

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representative before he would be allowed to represent the other customers. That being said, please advise the Commission by letter whether you do or do not wish to participate in this proceeding as a party with the above-noted commiserate duties. If a letter requesting that you be made a formal party is not received by **Monday, March 29, 2010**, you will be noted as participating informally as described above.

If you have any questions regarding your participation, the formal proceeding for an evidentiary hearing, or the information contained herein, or if I can be of any further assistance, please do not hesitate to contact me at (850) 413-6234 or rjaeger@PSC.State.FL.US.

Sincerely,



Ralph R. Jaeger, Esq.
Senior Attorney
Office of the General Counsel

RRJ/th

cc: Tom Hawkins
Division of Economic Regulation (Fletcher, A. Smith, S. Bruce, R. Simpson)
Mobile Manor Water Company, Inc. (Ms. Bonita Vandal)
Office of Commission Clerk

Roger and Sue Gaskill
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N. Fort Myers, FL 33917

Carl and Mary Thom
129 Torch Lane
N. Fort Myers, FL 33917

Robert and Barbara O'Keefe
128 Torch Lane
N. Fort Myers, FL 33917

Fred and Theresa Mattison
129 Lantern Lane
N. Fort Myers, FL 33917

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N. Fort Myers, FL 33917

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Vincent Karppinen
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Rene and Phyliss Confalome
108 Lantern Place
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Kitty Bexter
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N. Fort Myers, FL 33917

Kitty Bexter
102 Torch Lane
N. Fort Myers, FL 33917

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117 Torch Terrace
N. Fort Myers, FL 33917

Christine Viantis
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Patrick Hogan
116 Torch Lane
N. Fort Myers, FL 33917

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Vito and Paula DeFrancesca
112 Torch Lane
N. Fort Myers, FL 33917

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N. Fort Myers, FL 33917

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Richard and Judy Griffith
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Donald and Martha Shafer
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Mary Babcock
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James and Vivian Keadle
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Joseph Valenza
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Monta Shelton
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