

FROM: Terry K. Holdnak, Commission Deputy Clerk II, Office of the General Counsel

RE: Docket No. 090170-WU, Customer Letter #1 dated March 9, 2010

Per our telephone conversation on 3/10/10, attached is the correct version of the letter that Ralph Jaeger, Senior Attorney, wants filed in the docket file to replace the current PDF file. Ralph advised me that the correct copy was mailed to all of the 111 names on the distribution list #1 attached to the letter so he doesn't want to file an amended letter. I erroneously sent an incorrect copy of the letter down to the Clerk on 3/9/10 to be filed in the docket file. He'd like the attached letter to replace the one that was filed.

Thank you for your help & please let me know if you have any questions or if there is anything else I need to do.

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DECLMENT NUMBER-DATE 01665 MARTIE

Terry Holdnak

From:Ralph JaegerSent:Wednesday, March 10, 2010 12:57 PMTo:Terry HoldnakSubject:FW: New filing in Docket No. 090170-WU (Mobile Manor Water Company, Inc.)

Terry, the letter to the 160 protestors actually broke in two different places. The first few letters had one shorter line on the first page (with that line being on the next page). What we have done here is mix the first page of the earlier letters, with the last page of almost all the other letters (therefore, the last line on the first page is repeated as the first line on the 2d page. We should probably correct, and match the first and 2d page so it reads correctly.

From: Filings Clerk
Sent: Wednesday, March 10, 2010 11:55 AM
To: Sonica Bruce; Cheryl Bulecza-Banks; Lynn Deamer; Bart Fletcher; Shannon Hudson; Ralph Jaeger; Robert Simpson; Avy Smith
Subject: New filing in Docket No. 090170-WU (Mobile Manor Water Company, Inc.)

DOCKET TITLE = Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc. UTILITY NAME = Mobile Manor Water Company, Inc.

DOCUMENT DESCRIPTION = GCL/Jaeger - Copy of letter dated 3/9/10 to resident of Mobile Manor Subdivision advising Commission received a petition signed by over 160 customers protesting PAA Order; requesting advice by 3/29/10 on intent to pursue objection and request formal hearing.

DOCUMENT PATH = file://L:\PSC\LIBRARY\FILINGS\10\01607-10

Document ID = 01607-10 Document Filed 03-09-10

The filing described above is now available in PDF format.

If you need to cut/paste/search in the document and find you can't, try later when the reformatted version is available. (For more information, see PDF Tips on the How To menu.)

This is an automatically generated e-mail; no response/reply is necessary.

To access it, click on the DOCUMENT PATH link. This will pop up a Windows Explorer window. You will see the PDF (Adobe Acrobat) version; you will also see other versions if they exist. Double-click on the preferred version and the document will open.

COMMISSIONERS: NANCY ARGENZIANO, CHAIRMAN LISA POLAK EDGAR NATHAN A. SKOP DAVID E. KLEMENT BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL S. CURTIS KISER GENERAL COUNSEL (850) 413-6199

Hublic Service Commission

March 9, 2010

Resident Mobile Manor Subdivision N Fort Myers, FL 33917

Docket No. 090170-WU, Application for staff-assisted rate case in Lee County by Mobile Re: Manor Water Company, Inc.

Dear:

As you know, the Commission issued its Proposed Agency Action Order No. PSC-09-0790-PAA-WU (PAA Order) on November 30, 2009. In that PAA Order, the Commission proposed to approve a 4.61 percent increase in annual revenues for Mobile Manor Water Company, Inc. (Mobile Manor or Utility). However, before that PAA Order could become final, the Commission received a petition signed by over 160 customers (including yourself) protesting that the increase was not sufficient, raising four issues on the appropriate expenses of the Utility, and requesting an evidentiary proceeding. You have several options with regard to your level of participation in this matter.

Before acting on your letter, the Commission must know your intent regarding your signing of the petition referenced above. If you choose to pursue this protest as a party, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a Prehearing Conference to be held in Tallahassee, Florida, putting on witnesses and crossexamining Utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you or the other customers.

If you do not wish to pursue a formal hearing, or if you do not wish to participate as a party, your concerns will remain available for review and informational purposes. As a customer, you will be entitled to speak regarding your concerns if a hearing is held.

In any event, the Commission must know whether you wish to participate as a party in the current proceeding. One customer has indicated that he does intend to participate as a party. However, because he is not an attorney, he must demonstrate that he can act as a qualified representative before he would be allowed to represent the other customers. That being said, Mobile Manor Page 2 March 9, 2010

please advise the Commission by letter whether you do or do not wish to participate in this proceeding as a party with the above-noted commiserate duties. If a letter requesting that you be made a formal party is not received by Monday, March 29, 2010, you will be noted as participating informally as described above.

If you have any questions regarding your participation, the formal proceeding for an evidentiary hearing, or the information contained herein, or if I can be of any further assistance, please do not hesitate to contact me at (850) 413-6234 or rjaeger@PSC.State.FL.US.

Sincerely,

Ralph R. Jaeger, Esq. Senior Attorney Office of the General Counsel

RRJ/th

cc: Tom Hawkins Division of Economic Regulation (Fletcher, A. Smith, S. Bruce, R. Simpson) Mobile Manor Water Company, Inc. (Ms. Bonita Vandal) Office of Commission Clerk

Roger and Sue Gaskill 124 Torch Lane N. Fort Myers, FL 33917

Robert and Barbara O'Keefe 128 Torch Lane N. Fort Myers, FL 33917

Leonard Wietrzykowski 119 Torch Lane N. Fort Myers, FL 33917

Danny and Sandra Richardson 119 Lantern Place N. Fort Myers, FL 33917

Rene and Phyliss Confalome 108 Lantern Place N. Fort Myers, FL 33917

Kitty Bexter 102 Torch Lane N. Fort Myers, FL 33917

Christine Viantis 111 Lantern Place N. Fort Myers, FL 33917 Carl and Mary Thom 129 Torch Lane N. Fort Myers, FL 33917

Fred and Theresa Mattison 129 Lantern Lane N. Fort Myers, FL 33917

Lillian Flanders 199 Torch Lane N. Fort Myers, FL 33917

Vincent Karppinen 116 Lantern Place N. Fort Myers, FL 33917

Kitty Bexter 121 Lantern Lane N. Fort Myers, FL 33917

Bob and Carol Fountaine 117 Torch Terrace N. Fort Myers, FL 33917

Patrick Hogan 116 Torch Lane N. Fort Myers, FL 33917

> BOCHMENT NUMBER-DATE 01665 MAR 11 2 1 FPSC-COMMISSION CLERK

Dave and Betty St. Andrews 123 Lantern Place N. Fort Myers, FL 33917

Stanley C. and C. Louise Smith 258 Fireball Lane N. Fort Myers, FL 33917

Henry E. Paris 135 Amber Avenue N. Fort Myers, FL 33917

Betty Durham 123 Amber Avenue N. Fort Myers, FL 33917

Robert E. and Marlene Cline 176 Fireball Lane N. Fort Myers, FL 33917

Donald and Martha Shafer 349 Lantern Lane N. Fort Myers, FL 33917

James and Vivian Keadle 200 Fireball Lane N. Fort Myers, FL 33917 Vito and Paula DeFrancesca 112 Torch Lane N. Fort Myers, FL 33917

William and Linda Wotherspoon 104 Coachlight Avenue N. Fort Myers, FL 33917

Kenneth and Mary Ward 353 Lantern Lane N. Fort Myers, FL 33917

Richard and Judy Griffith 101 Amber Avenue N. Fort Myers, FL 33917

Norman Prater 365 Lantern Lane N. Fort Myers, FL 33917

Mary Babcock 168 Fireball Lane N. Fort Myers, FL 33917

Joseph Valenza 235 Lantern Lane N. Fort Myers, FL 33917

Richard and Rachel Greidanus 281 Fireball Lane N. Fort Myers, FL 33917

June N. Jakobsen 102 Flame Lane N. Fort Myers, FL 33917

Harold Kinder 138 Lantern Lane N. Fort Myers, FL 33917

Mary L. Clifford 154 Flame Lane N. Fort Myers, FL 33917

Paul E. Gentry 114 Flame Lane N. Fort Myers, FL 33917

Robert B. and Velma M. Martini 110 Amber Avenue N. Fort Myers, FL 33917

David and Nancy Ferland 272 Flame Lane N. Fort Myers, FL 33917 Lona J. Kinder 138 Lantern Lane N. Fort Myers, FL 33917

Joseph E. and Del Finkle 122 Flame Lane N. Fort Myers, FL 33917

Monta Shelton 138 Lantern Lane N. Fort Myers, FL 33917

Daniel J. McNamee 350 Lantern Lane N. Fort Myers, FL 33917

Suzanne Buehner 216 Flame Lane N. Fort Myers, FL 33917

James K. and Charlene M. Wash 268 Flame Lane N. Fort Myers, FL 33917

Darrell Grogan 314 Lantern Lane N. Fort Myers, FL 33917

Docket No. 090170-WU - Distribution List -Mobile Manor Customer Letter #1 Page 4 Mary Alice Wadsworth 280 Flame Lane N. Fort Myers, FL 33917

Jean-Marc Cote and Rita A. Bassett 106 Amber Avenue N. Fort Myers, FL 33917

Harvey and Barbara McClure 251 Lantern Lane N. Fort Myers, FL 33917 Donald and Margaret Morrison 137 Lantern Pl N. Fort Myers, FL 33917

Donald and Margaret Morrison 256 Flame Lane N. Fort Myers, FL 33917

Norman E. Gilmore 139 Gaslight Avenue N. Fort Myers, FL 33917

Cliff and Sue Brown 133 Lamplighter Lane N. Fort Myers, FL 33917

Bob and Gwendolyn Sievert 148 Lamplighter Lane N. Fort Myers, FL 33917

Richard and Diana Eurit 125 Lamplighter Lane N. Fort Myers, FL 33917 Richard and Kathern Kwik 326 Lantern Lane N. Fort Myers, FL 33917

Charles and Grace Harshman 105 Amber Avenue N. Fort Myers, FL 33917

Bob and Gwendolyn Sievert 141 Lamplighter Lane N. Fort Myers, FL 33917

Bob and Gwendolyn Sievert 125 Candle Ct N. Fort Myers, FL 33917

Marilyn Carver 129 Lamplighter Lane N. Fort Myers, FL 33917

Carl F. Gilliland 129 Lamplighter Ln N. Fort Myers, FL 33917

Dale S. and Byrdella Evans 222 Lamplighter Lane N. Fort Myers, FL 33917

M. R. and Nancy E. Smeal 244 Lamplighter Lane N. Fort Myers, FL 33917

Albert Carpenter 108 Lamplighter Lane N. Fort Myers, FL 33917

William and Kathleen Blakely 227 Lamplighter Lane N. Fort Myers, FL 33917

Ronald and Pat Augustinsky 128 Lamplighter Lane N. Fort Myers, FL 33917

Don and Jean Longfellow 201 Fireball Lane N. Fort Myers, FL 33917 Everett Lawson 145 Lamplighter Lane N. Fort Myers, FL 33917

Winifred Boice 226 Lamplighter Lane N. Fort Myers, FL 33917

Eleanor Fenn 250 Lamplighter Lane N. Fort Myers, FL 33917

Charles and Sharon Dick 2119 Twin Brooks Rd. N. Fort Myers, FL 33917

Donna Jepsen Ted Randolph 134 Lantern Pl N. Fort Myers, FL 33917

Wayne and Emmadean Harvey 209 Fireball Lane N. Fort Myers, FL 33917

Tom and Cynthia Hawkins 257 Fireball Lane N. Fort Myers, FL 33917

Joseph Troscher 213 Fireball Lane N. Fort Myers, FL 33917

Rebecca A. Sloan 266 Fireball Lane N. Fort Myers, FL 33917

Jean Lembke 282 Fireball Lane N. Fort Myers, FL 33917

Bob and Bonnie Gilliland 220 Flame Lane N. Fort Myers, FL 33917

David and Delores Harris 221 Fireball Lane N. Fort Myers, FL 33917

Richard Grams 109 Fireball Circle N. Fort Myers, FL 33917

James E. Howe 284 Flame Lane N. Fort Myers, FL 33917 Cynthia L. Hawkins 266 Fireball Lane N. Fort Myers, FL 33917

Daniel and Myrna Hiatt 218 Fireball Lane N. Fort Myers, FL 33917

William and Doris Bonhoff 222 Fireball Lane N. Fort Myers, FL 33917

Normand and Denise Gregoire 214 Fireball Lane N. Fort Myers, FL 33917

Mary Prater 365 Lantern Lane N. Fort Myers, FL 33917

Albert Giacalone 228 Fireball Lane N. Fort Myers, FL 33917

Naomi Hardy-Howe 270 Flame Lane N. Fort Myers, FL 33917

Betty J. Thomas 301 Lantern Lane N. Fort Myers, FL 33917

Paul and Charlene Randol 102 Lantern Pl N. Fort Myers, FL 33917

James Harris 100 Coachlight Ave N. Fort Myers, FL 33917

Lauretta Bower 169 Fireball Lane N. Fort Myers, FL 33917

Carolyn Stevens 107 Amber Ave. N. Fort Myers, FL 33917

Cheryl Slack 129 Candle Ct. N. Fort Myers, FL 33917

Brad and Michele Ticknor 325 Lantern Lane N. Fort Myers, FL 33917 Gary L. and Peggy A. Schaeffer 153 Lantern Lane N. Fort Myers, FL 33917

Paul and Charlene Randol 101 Lantern Pl N. Fort Myers, FL 33917

John and Rose Fortin 177 Fireball Lane N. Fort Myers, FL 33917

Olive Thompson 101 Fireball Lane N. Fort Myers, FL 33917

Richard and Helen Gillispie 206 Fireball Lane N. Fort Myers, FL 33917

Jeffrey and Patricia Berg 322 Lantern Lane N. Fort Myers, FL 33917

Sue Walters 361 Lantern Lane N. Fort Myers, FL 33917

M. Robert Redick 211 Lantern Lane N. Fort Myers, FL 33917

Donald and Sandra Gilliland 112 Lantern Lane N. Fort Myers, FL 33917

James B. McCarty 173 Lantern Lane N. Fort Myers, FL 33917

Donald and Bobbye Manning 103 Lantern Pl N. Fort Myers, FL 33917

Leroy Wikert 105 Lantern Pl N. Fort Myers, FL 33917

Robert and Janet Edmunds 134 Lantern Lane N. Fort Myers, FL 33917

Terry Green 239 Lantern Lane N. Fort Myers, FL 33917 Florentine Barnett 357 Lantern Lane N. Fort Myers, FL 33917

Danny and Geneva Lavender 169 Lantern Lane N. Fort Myers, FL 33917

Stanley and Mary Cherry 177 Lantern Lane N. Fort Myers, FL 33917

Paul O. and Helen C. White 104 Lantern Pl N. Fort Myers, FL 33917

Robert and Janet Edmunds 133 Lantern Lane N. Fort Myers, FL 33917

Robert and Janet Edmunds 215 Lantern Lane N. Fort Myers, FL 33917