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STATE OF FLORIDA



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GENERAL COUNSEL  
(850) 413-6199

Public Service Commission

March 23, 2010

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COMMISSION  
CLERK

Resident  
Mobile Manor Subdivision  
N. Fort Myers, FL 33917

**Re: Docket No. 090170-WU, Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.**

Dear :

As you know, the Commission issued its Proposed Agency Action Order No. PSC-09-0790-PAA-WU (PAA Order) on November 30, 2009. In that PAA Order, the Commission proposed to approve a 4.61 percent increase in annual revenues for Mobile Manor Water Company, Inc. (Mobile Manor or Utility). However, before that PAA Order could become final, the Commission received a petition signed by over 160 customers (including yourself) protesting that the increase was not sufficient, raising four issues on the appropriate expenses of the Utility, and requesting an evidentiary proceeding. You have several options with regard to your level of participation in this matter.

Before acting on your letter, the Commission must know your intent regarding your signing of the petition referenced above. If you choose to pursue this protest as a party, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a Prehearing Conference to be held in Tallahassee, Florida, putting on witnesses and cross-examining Utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you or the other customers.

If you do not wish to pursue a formal hearing, or if you do not wish to participate as a party, your concerns will remain available for review and informational purposes. As a customer, you will be entitled to speak regarding your concerns if a hearing is held.

In any event, the Commission must know whether you wish to participate as a party in the current proceeding. One customer has indicated that he does intend to participate as a party. However, because he is not an attorney, he must demonstrate that he can act as a qualified representative before he would be allowed to represent the other customers. That being said,

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please advise the Commission by letter whether you do or do not wish to participate in this proceeding as a party with the above-noted commiserate duties. If a letter requesting that you be made a formal party is not received by **Tuesday, April 13, 2010**, you will be noted as participating informally as described above.

If you have any questions regarding your participation, the formal proceeding for an evidentiary hearing, or the information contained herein, or if I can be of any further assistance, please do not hesitate to contact me at (850) 413-6234 or [rjaeger@PSC.State.FL.US](mailto:rjaeger@PSC.State.FL.US).

Sincerely,

Ralph R. Jaeger, Esq.  
Senior Attorney  
Office of the General Counsel

RRJ/th

cc: Tom Hawkins  
Division of Economic Regulation (Fletcher, A. Smith, S. Bruce, R. Simpson)  
Mobile Manor Water Company, Inc. (Ms. Bonita Vandal)  
Office of Commission Clerk

DOCKET NO. 090170-WU  
CUSTOMER LETTER #1 DISTRIBUTION LIST, **NEW ADDRESSES**  
LETTERS THAT WERE RETURNED BY THE U.S. POST OFFICE

Robert and Janet Edmunds  
26 Carriage Lane  
N. Fort Myers, FL 33917

Jeffrey and Patricia Berg  
2410 Kelly Rd.  
Caledonia, IL 61011

Suzanne Buehner  
P.O. Box 3388  
N. Fort Myers, FL 33918-3388

Lillian Flanders  
119 Torch Lane  
N. Fort Myers, FL 33917

Darrell Grogan  
280 S. Earl Avenue  
Lafayette, IN 47905

Naomi Hardy-Howe  
270 Fireball Lane  
N. Fort Myers, FL 33917

Daniel J. McNamee  
204 Elburg Drive  
N. Fort Myers, FL 33903

Brad and Michele Ticknor  
830 Parkview Avenue  
Rockford, IL 61107

Christine Viantis  
3521 Kelso Crescent  
Mississauga, Ontario, Canada L5L4R6