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STATE OF FLORIDA



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Public Service Commission

March 23, 2010

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COMMISSION
CLERK

Resident
Mobile Manor Subdivision
N. Fort Myers, FL 33917

Re: Docket No. 090170-WU, Application for staff-assisted rate case in Lee County by Mobile Manor Water Company, Inc.

Dear :

As you know, the Commission issued its Proposed Agency Action Order No. PSC-09-0790-PAA-WU (PAA Order) on November 30, 2009. In that PAA Order, the Commission proposed to approve a 4.61 percent increase in annual revenues for Mobile Manor Water Company, Inc. (Mobile Manor or Utility). However, before that PAA Order could become final, the Commission received a petition signed by over 160 customers protesting the PAA Order and stating that the increase was not sufficient. This petition raised four issues on the appropriate expenses of the Utility, and requested an evidentiary proceeding. In response to this protest, you (along with 55 other customers) then signed a petition circulated by Mr. Roy Church which argues against the increases sought by the over 160 customers who protested the PAA Order. You have several options with regard to your level of participation in this matter.

Before acting on your letter, the Commission must know your intent regarding your signing of the petition referenced above. If you intend for your objection to be treated as a formal protest, and you wish to participate as a party, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a Prehearing Conference to be held in Tallahassee, Florida, putting on witnesses and cross-examining Utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding. Although utility customers may represent themselves at formal hearings before the Florida Public Service Commission, it may be preferable to hire counsel or a qualified representative to represent you or the other customers.

If you do not wish to pursue a formal hearing, or if you do not wish to participate as a party, your concerns will remain available for review and informational purposes. As a customer, you will be entitled to speak regarding your concerns if a hearing is held.

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Mobile Manor

Page 2

March 9, 2010

In any event, the Commission must know whether you wish to participate as a party in the current proceeding. That being said, please advise the Commission by letter whether you do or do not wish to participate in this proceeding as a party with the above-noted commiserate duties. If a letter requesting that you be made a formal party is not received by **Tuesday, April 13, 2010**, you will be noted as participating informally as described above.

If you have any questions regarding your participation, the formal proceeding for an evidentiary hearing, or the information contained herein, or if I can be of any further assistance, please do not hesitate to contact me at (850) 413-6234 or rjaeger@PSC.State.FL.US.

Sincerely,

Ralph R. Jaeger, Esq.
Senior Attorney
Office of the General Counsel

RRJ/th

cc: Tom Hawkins
Division of Economic Regulation (Fletcher, A. Smith, S. Bruce, R. Simpson)
Mobile Manor Water Company, Inc. (Ms. Bonita Vandal)
Office of Commission Clerk

DOCKET NO. 090170-WU
CUSTOMER LETTER #2 DISTRIBUTION LIST, **NEW ADDRESSES**
LETTERS THAT WERE RETURNED BY THE U.S. POST OFFICE

Floyd Stone
RR. 2, Box 131
Jasonville, IN 47438

Lorraine Schauer
2102 SW 19th PL
Cape Coral, FL 33990

Faye MacKenzie
208 Lamplighter Lane
N. Fort Myers, FL 33917

Carol Julius
110 Gaslight Avenue
N. Fort Myers, FL 33917

Mitzi Duncan
2300 Sulfur Wells Rd.
Nicholasville, KY 40356

Thelma Baker
223 Lamplighter Lane
N. Fort Myers, FL 33917