#### **Matiida Sanders**

PSC-11-0191-FOF-PU

From:

**Terry Holdnak** 

Sent:

Thursday, April 07, 2011 2:10 PM

To: Cc: **CLK - Orders / Notices** 

Subject:

Larry Harris; Adam Teitzman Order / Notice Submitted

Date and Time:

4/7/2011 2:07:00 PM

**Docket Number:** 

100175-TL, 100312-EI

Filename / Path:

100175 & 100312 Reconsideration Order.ldh.doc

V100175-TZ

## ORDER DENYING PETITIONER'S MOTION FOR RECONSIDERATION

Terry K. Holdnak Commission Deputy Clerk II Office of the General Counsel Florida Public Service Commission 850-413-6738

FAXEO . MAILED . EMAILEO .

FPSC, CLK - CORRESPON	IDENCE
Parties	Consumer
DOCUMENT NO. 005	10-10
DISTRIBUTION:	•

# FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	E1802	ken.hoffman@fpl.com	No

# **Commission Clerk**

**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 102469)

Attachments: 02347-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

## FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

FAXED - 0 MAILED - 0 EMAILED - 2 V100175-TL

FPSC, CLK - CORRESPONDENCE	
Parties   Consumer	ı
DOCUMENT NO. 02570-10	l
DISTRIBUTION:	

#### State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

4

TO:

Parties and Interested Persons

FROM:

Ann Cold Commission Clerk, Office of Commission Clerk

RE:

of tice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <a href="http://www.floridapsc.com">http://www.floridapsc.com</a> by selecting the Agendas & Hearings tab and then selecting Commission Conference Agendas. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting Dockets & Filings, Dockets and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD WINGSTON TALLAHASSEE, FLORIDA 32399-0850

#### -M-E-M-O-R-A-N-D-U-M-

DATE:

March 24, 2011

TO:

Office of Commission Clerk (Cole)

FROM:

Office of the General Counsel (Harris)

Division of Economic Regulation (Kummer)

Division of Regulatory Analysis (Beard)

RE:

Docket No. 100175-TL – Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees,

and taxes.

Docket No. 100312-EI – Complaint against Florida Power & Light Company for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and FPL tariffs pertaining to billing of charges and collection of charges,

fees, and taxes.

AGENDA: 04/05/11 - Regular Agenda - Motion for Reconsideration - Oral Argument Not

Requested - Participation at the Commission's Discretion

**COMMISSIONERS ASSIGNED:** All Commissioners

PREHEARING OFFICER:

Edgar

CRITICAL DATES:

None

SPECIAL INSTRUCTIONS:

None

FILE NAME AND LOCATION:

S:\PSC\GCL\WP\100175.RCM.DOC

DOCUMENT NUMBER-DATE

01951 MAR 24 =

FPSC-COMMISSION CLERK

## **Commission Clerk**

**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 057748)

Attachments: 01951-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

## Matilda Sanders

PSC-11-0117-FOF - PU

From:

Gloria Ross

Sent:

Wednesday, February 16, 2011 2:31 PM

To:

CLK - Orders / Notices

Cc:

Larry Harris; Adam Teitzman; Catherine Beard

Subject:

Order / Notice Submitted

Date and Time: Docket Number: 2/16/2011 2:25:00 PM 100175-TL & 100312-EI

Filename / Path:

I:\2010\100175\Orders\100175 & 100312 Final Order.ldh.doc

# ORDER GRANTING MOTIONS TO DISMISS WITH PREJUDICE

100175-77

Gloría Ross Commission Deputy Clerk II Office of the General Counsel

Florida Public Service Commission 850-413-6214

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. <u>02570-10</u>
DISTRIBUTION:

# FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

## **Commission Clerk**

**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 132180)

Attachments: 01084-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

#### FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

FAXED - 0 MAILED - 0 EMAILED - 2

100175-TL

FROC, CLK - CORRESPONDENCE

X Administrative [] Parties [] Constitute

POSSEMENT NO. QQ 570-10

DES ABSUTION:

#### State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO:

Parties and Interested Persons

FROM:

Ann Cold Commission Clerk, Office of Commission Clerk

RE:

office of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <a href="http://www.floridapsc.com">http://www.floridapsc.com</a> by selecting the Agendas & Hearings tab and then selecting Commission Conference Agendas. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting Dockets & Filings, Dockets and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.



#### State of Florida



# Aublic Service Commission 10 COT 14 AUDI: 51

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEYARD. TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

**DATE:** September 30, 2010 October 14, 2010

TO: Office of Commission Clerk (Cole)

FROM: Office of the General Counsel (Teitzman)

Division of Economic Regulation (Kummer)

Division of Regulatory Analysis (Beard)

RE: Docket No. 100175-TL - Complaint against AT&T d/b/a BellSouth for alleged

violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees,

and taxes.

Docket No. 100312-EI – Complaint against Florida Power & Light Company for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and FPL tariffs pertaining to billing of charges and collection of charges,

fees, and taxes.

AGENDA: 10/12/10/10/26/10 - Regular Agenda - Motions to Dismiss - Interested Persons

May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Edgar (100175-TL)

Skop (100312-EI)

CRITICAL DATES:

None

SPECIAL INSTRUCTIONS:

None

FILE NAME AND LOCATION:

S:\PSC\GCL\WP\100175.RCM.DOC

DOCUMENT NUMBER DATE

08605 OCT 14 €

FPSC-COMMISSION OF ERE

# **Commission Clerk**

**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 393369)

Attachments: Recommendation 08605-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

10075-TL

#### FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

Caxed o Mailed o emailed 2 100175

FPSC, CLK - CORRESPONDENCE

X Administrative [] Faciles [] Constance

PACCUMENT NO. 005 10-10

DISTRIBUTION:

# REQUEST FOR CHANGE TO COMMISSION CONFERENCE HAND DELIVER

Date of	f Reque	est:	10/7/2010	)	Da	te of Commi	ssion Coi	nference:	10/12/2010	Item No	o. 3	RECEIVE	ED-FPSC
Docket	No.:		175-TL 312-62			Brief Title:	Custo	mer Com	plaints Against AT&	T and FPL		10 OCT -8	PM 2: 34
Reque	sted by	•		$\boxtimes$	Staff		] Othe	er		/hl1		COmin	ISSION
P	ease at	tach a	copy of the	written	documen	tation filed (IF	OTHER)			(Name)		CLE	<b>ERK</b>
						e (IF OTHER)		$\boxtimes$	Approve Request		Deny	Request	
ACTIO	N REQ	UES	TED [see A	NPM 2.	11]								
$\boxtimes$	Defer I	em to	Conference	Sched	uled for:		Date: 1	10/26/2010					
	Change	Orde	er of item or	Take U	p at Time	Certain		•					
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	recom	mend							date approved for la on on the regular fi				
	Add Ite	m to F	Published Ag	jenda (s	ee Sectio	on 120.525(2),	F.S.] - Is:	sue an ADI	DENDUM and give Le	egal NOTICE			
	Add En	nerge	ncy Item to F	ublishe	d Agenda	a (see Section	120.525 (	(3), F.S.] –	Issue an ADDENDUM	M and Give Fair	NOTIC	E	
С	oncise	expla	ination, jus	tificatio	n or con	nments (atta	ch additio	onal sheet	if necessary):				
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EXEC	UTIVE	DIK	ECTOR:					٠د	<i>-</i>	_			
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PSC/EX	D-001 (	Rev. (	09/10)					GENDA COPIE	,	6 OCT -8 : Ission cle		0	ocument2

# **Commission Clerk**

From:

Commission Clerk

Sent:

Friday, October 08, 2010 4:18 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 834608)

Attachments: 08426-10.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

10075-TL

## FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T Florida	TL720	greg.follensbee@att.com	No
Florida Power & Light Company	EI802	ken.hoffman@fpl.com	No

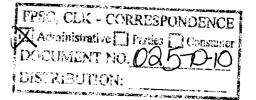
100175

100312

faxed o

mailed o

emailed 2



#### State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

TO: Parties and Interested Persons

FROM: Ann Cold Commission Clerk, Office of Commission Clerk

RE: Motice of Filing of Staff Recommendation

Notice is being given that a staff recommendation has been filed with the Office of Commission Clerk for the upcoming Commission Conference Agenda. See attached page one for filing date, docket number, and document number information.

Complete staff recommendations for items on the agenda are available from the Commission's Web site <a href="http://www.floridapsc.com">http://www.floridapsc.com</a> by selecting the Agendas & Hearings tab and then selecting Commission Conference Agendas. Vote sheets, transcripts, and minutes are also viewable once they become available. Records of Commission actions can also be viewed by selecting Dockets & Filings, Dockets and the docket number or document number.

I hope you find this information helpful. If you have any questions concerning this information, please feel free to contact the Office of Commission Clerk at (850) 413-6770.

#### State of Florida



# Hublic Service Commission

10 SER 30 MILLS OF CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

September 30, 2010

TO:

Office of Commission Clerk (Cole)

FROM:

Office of the General Counsel (Teitzman)

Division of Economic Regulation (Kummer)

Division of Regulatory Analysis (Beard)

RE:

Docket No. 100175-TL - Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees,

and taxes.

Docket No. 100312-EI - Complaint against Florida Power & Light Company for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and FPL tariffs pertaining to billing of charges and collection of charges,

fees, and taxes.

AGENDA: 10/12/10 - Regular Agenda - Motions to Dismiss - Interested Persons May

Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER:

Edgar (100175-TL)

Skop (100312-EI)

**CRITICAL DATES:** 

None

**SPECIAL INSTRUCTIONS:** 

None

FILE NAME AND LOCATION:

S:\PSC\GCL\WP\100175.RCM.DOC

DOCUMENT ALMBER (DATE

08170 SEP 30 º

FPSC-COMMISSION CLERK

## **Commission Clerk**

From:

Commission Clerk

Sent:

Thursday, September 30, 2010 4:44 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 664320)

Attachments: Recommendation 08170.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

# Cathi Lindsley

From:

Cathi Lindsley

Sent:

Friday, April 30, 2010 1:32 PM

To:

Dorothy Menasco; Adam Teitzman

Cc:

Ann Cole

Subject: RE: Dk 100175

FPSC, CLK - CORRESPONDENCE Administrative Parties DOCUMENT NO. DAS 70-10 DISTRIBUTION:

Per this email, the request below has been done.

# Thanks, Cathi

From: Dorothy Menasco

Sent: Friday, April 30, 2010 1:07 PM

To: Adam Teitzman

Cc: Ann Cole; Cathi Lindsley **Subject:** RE: Dk 100175

Adam.

We will redact DN 02569-10 to remove the name of AT&T's representative. Please advise Ms. Sirianni that the document will still be a public record, and should anyone request to see the unredacted version, we will have to comply with that request.

Cathi.

Please pull DN 02569-10 from Docket 100175 and redact the name as mentioned below. If you have any questions regarding same, please come see me.

Thank you!

Dorothy Menasco Chief Deputy Commission Clerk Florida Public Service Commission Office of Commission Clerk 850-413-6770

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.



Please consider the environment before printing this e-mail

From: Adam Teitzman

\_ Dk 100175 Page 2 of 2

Sent: Friday, April 30, 2010 11:55 AM

To: Dorothy Menasco Subject: FW: Dk 100175

Please see the e-mail below from Ms. Sirianni. The redaction need only apply to the online filing(s).

Thanks.

From: Catherine Beard

Sent: Friday, April 30, 2010 11:19 AM

To: Adam Teitzman Subject: FW: Dk 100175

From: SIRIANNI, MARYROSE (ATTSI) [mailto:ms8675@att.com]

Sent: Friday, April 30, 2010 11:13 AM

To: Catherine Beard

Cc: GURDIAN, MANNY (Legal); SIRIANNI, MARYROSE (ATTSI)

**Subject:** Dk 100175

Catherine,

Please remove/redact the AT&T representative's name that is mention in the filings in the subject docket that are posted on the FPSC web site. Additionally, please redact the AT&T representative's name in any future filings that may be made in this docket.

Please let me know if you have questions.

thanks

MaryRose Sirianni

AT&T Florida

Area Manager - Regulatory Relations

Tel: (850) 577-5553

Fax: (850) 577-5537

"This e-mail and any files transmitted with it are AT&T property, are confidential, and are intended solely for the use of the individual or entity to whom this e-mail is addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this e-mail is strictly prohibited."

COMMISSIONERS:
NANCY ARGENZIANO,
CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

# STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

# **Public Service Commission**

FPSC, CLK - CO	RRESPO	NDENCE
Administrative	_Pardos_	Consumer
DOCUMENT NO	02570	-10
DISTRIBUTION:		

April 9, 2010

KEDACTEL
----------

Re: Docket No. 100175-TI

# Dear DELATED

This will acknowledge receipt of a Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes, which was filed in this office on April 7, 2010, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Office of Commission Clerk

# **Dorothy Menasco**

100175-TL

**ADMINISTRATIVE** 

From: Adam Teitzman

Sent: Wednesday, April 07, 2010 12:20 PM

To: Ann Cole

Cc: Dorothy Menasco; Laura King
Subject: RE: Draft E-mail Responses

I think for right now if we could exclude the name and address in the list of parties that would be sufficient. I agree that we are not obligated to keep this information confidential and notified the complainant of this. I notified her that her personal information would not be confidential or exempt from a public records request but we would try to keep it redacted for purposes of online searches. Essentially, I was just trying to "work with" a consumer who is representing themselves before the PSC and is not familiar with state law regarding public records or confidentiality.

But as I discussed with Dorothy yesterday, the PSC is under no legal obligation to redact this information and if the info was available online the PSC would not be in violation of any legal obligations.

From: Ann Cole

Sent: Wednesday, April 07, 2010 12:05 PM

**To:** Adam Teitzman **Cc:** Dorothy Menasco

Subject: Draft E-mail Responses

Please see Dorothy's draft email responses. Would you like a docket set up, excluding the name and address in parties? Or would you like to clarify this with the filing party first? I spoke with Lee Kissell and confirmed that parties of record is viewable on the website. I am not aware of an exemption in Chapter 119 that would require us to make a program change for this request.

From: Dorothy Menasco

Sent: Wednesday, April 07, 2010 10:56 AM

To: Ann Cole

Subject: Response to persons wishing to e-file documents and requesting confidentiality of their contact information

#### CLK's normal response

Mr./Ms.	
1411 "/ 1419"	

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-fling requirements is included for your convenience: <a href="http://www.psc.state.fl.us/dockets/e-filings/">http://www.psc.state.fl.us/dockets/e-filings/</a>

The electronic e-mail and associated confidential document will be permanently deleted from the e-filings. Confidential materials are not to be transmitted through e-mail, e-filings, or by fax to the Commission. This is an improper procedure for the receiving and filing of confidential documents with the Commission and the Clerk's Office.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

DOCUMENT NUMBER-DATE

02570 APR-79

4/7/2010

FPSC-COMMISSION CLERY.

Untitled Stationery Page 2 or 2

# Response in Ms. F's case

Dear S. F.:

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-fling requirements is included for your convenience: <a href="http://www.psc.state.fl.us/dockets/e-filings/">http://www.psc.state.fl.us/dockets/e-filings/</a>

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By filing a complaint with the Clerk's Office, a new docket will be created. As the complainant, you will be a party to the docket and your contact information will be public information. Contact information does not fall within the requirements of the general state policy on public records, Section 119.01, F.S.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

Untitled Stationery Page 1 of 2

# **Dorothy Menasco**

From:

Adam Teitzman

Sent:

Wednesday, April 07, 2010 12:26 PM

To:

Dorothy Menasco

Cc:

Ann Cole; Laura King

Subject: RE: Draft E-mail Responses

I've been thinking about it and it should be ok. For right now this docket will not have many documents and I will take it upon myself to make sure she receives all the filings.

However, if it goes to hearing I may need to rethink this.

From: Dorothy Menasco

Sent: Wednesday, April 07, 2010 12:09 PM

To: Adam Teitzman Cc: Ann Cole

Subject: RE: Draft E-mail Responses

Adam,

As a reminder of our conversation yesterday, if we exclude her name and address in the parties list, she will not receive any notifications of orders, notices, or any other documents issued in the docket.

From: Ann Cole

**Sent:** Wednesday, April 07, 2010 12:05 PM

To: Adam Teitzman Cc: Dorothy Menasco

Subject: Draft E-mail Responses

Please see Dorothy's draft email responses. Would you like a docket set up, excluding the name and address in parties? Or would you like to clarify this with the filing party first? I spoke with Lee Kissell and confirmed that parties of record is viewable on the website. I am not aware of an exemption in Chapter 119 that would require us to make a program change for this request.

From: Dorothy Menasco

Sent: Wednesday, April 07, 2010 10:56 AM

To: Ann Cole

Subject: Response to persons wishing to e-file documents and requesting confidentiality of their contact information

# **CLK's normal response**

Mr./	Me	
1411 °	TATO.	

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-fling requirements is included for your convenience: http://www.psc.state.fl.us/dockets/e-filings/

The electronic e-mail and associated confidential document will be permanently deleted from the e-filings. Confidential materials are not to be transmitted through e-mail, e-filings, or by fax to the Commission. This is Untitled Stationery Page 2 of 2

an improper procedure for the receiving and filing of confidential documents with the Commission and the Clerk's Office.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

# Response in Ms. F's case

Dear S. F.:

We have received your filing mentioned below. Please note that confidential materials are not eligible for electronic filing per Commission e-filing requirements. The link to the Commission's e-fling requirements is included for your convenience: <a href="http://www.psc.state.fl.us/dockets/e-filings/">http://www.psc.state.fl.us/dockets/e-filings/</a>

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By filing a complaint with the Clerk's Office, a new docket will be created. As the complainant, you will be a party to the docket and your contact information will be public information. Contact information does not fall within the requirements of the general state policy on public records, Section 119.01, F.S.

If you have any questions regarding confidential filings, please call our office.

<Signature of CLK staff replying>

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer

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Staff Assignments	FOR U	PDATES CO	NTACT TH	E RECORD	S SECTIO	N:(850) 4	13-6770				
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and/or deciding this case:	31.										
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Date filed with CLK:	36.										
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Staff Counsel	39.	-									
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Section 3 - Chairman Completes	A	ssignment	ts are as	follows	s:						
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Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:	 
Date:	

PSC/CLK015-C (Rev. 04/07)

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations

of various sections of Florida Administrative Code, Florida

Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

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		1.	Complair	nt Filed					NONE	04/	23/2010
			Company		Due				NONE		18/2010
		<b>—</b> 3.	Revised	CASR Due	;				NONE	06/	01/2010
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Staff Counsel	A Teitzman	8.									
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Approved: Date:

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PSC/CLK015-C (Rev. 04/07)

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

Referred to:			ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
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Where panels are assigned the senior Commissioner is Panel Chairman:

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the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

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assigned the full Commission decides the case.

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Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

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	w				2.	Agenda									AME		1/2010
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the identical panel decides the case.

assigned the full Commission decides the case.

Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Approved:

## Lase Assignment and Scheduling Kecord

#### Section 1 - Office of Commission Clerk

Docket No. <u>100175-TL</u> Date Docketed: <u>04/07/2010</u> Title:

Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

charges and collection of charges, fees, and taxes.

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OPR Staff	A Teitzman, L Harris	-  Li	3 Current	t CASR re	vision	evel			Previou	s Cu	ırrent
		1.	Staff Re	ecommenda	tion				08/19/20	lO 09/	01/2010
		2.	Agenda						08/31/20		14/2010
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Staff Counsel	A Teitzman, L Harris	- 7. 8.									
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Date filed with	CLK: 08/09/2010	36.									
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Initials OPR	Counsel	38.									
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Where panels are assigned the senior Commissioner is Panel Chairman:

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the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved: Date:

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Docket No. 100175-TL Date Docketed: 04/07/2010 Title:

Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

AT&T d/b/a BellSouth Company:

BellSouth Telecommunications, Inc. d

Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

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Staff Counsel	A Teitzman, L Ha	rris	8.										
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved: **Pending** 

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#### Case Assignment and Scheduling Kecord

#### Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

1.   Revised CASR Due   11/15/2010   12/31		Date: pend:		Expiratio	n:							
Section 2 - OPE Completes and returns to CLK in 10 workdays.   Time Schedule   Program Module   A9				ADM	APA	CLK	ECR		PIF		SSC	
MARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TEMPLATURE AND SUBJECT TO REVISION.   Correct CASR revision level				<u> </u>				X				
Staff Assignments   Staff Counsel   A Teitzman, L Harris   Staff Counsel   Staff												
Staff Assignments   FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770   Due Dates	<u>Program Module</u>	A9							DOCUMEN	T		
Due Dates   Due Dates   Due Dates   Previous   Current CASR revision level   Previous   Current CASR revision   Previous   Prev									412 <i>677</i> 0			
Staff   A Teitzman, L Harris   5   Current CASR revision level   Previous   Current CASR Due   11/15/2010   12/30   12/30   13/30		<u>Staff Assignments</u>	FUK U	PDATES CO	NIACI IN	IE KELUKD	3 3EC/10	M:(030) ·	*13-0//U	•		
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Recommended assignments for hearing and/or deciding this case:  Full Commission X Commission Panel Hearing Examiner Staff  Date filed with CLK: 09/22/2010  Initials OPR Staff Counsel 39.			27.									
Recommended assignments for hearing and/or deciding this case:  Full Commission X Commission Panel 33. Hearing Examiner Staff 34. 35. Date filed with CLK: 09/22/2010 36. 37. Initials OPR 5taff Counsel 39. 40.				<del></del>						<b>↓</b>		
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Section 3 - Chairman Completes Assignments are as follows:	Section 3 - Chai	rman Completes		\ssignment	s are as	s follows			***************************************			

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Approved: Date:

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Docket No. 100175-TL Date Docketed: 04/07/2010 Title:

Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of

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Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

Referred to:			ADM	APA	CLK	ECR	(GCL)	PIF	RAD	SSC
("()" indicate	s OPR)						X		X	
	<u>Completes</u> and returns t	o CLK i	n 10 work	days.				Time S	<u>chedule</u>	
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OPR Staff	A Teitzman, L Harris	— Г	5 Curren	t CASR re	evision '	level			Previous	Current
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		1.	Staff R	ecommenda	ation				NONE	10/14/2010
		2.	Agenda						NONE	10/26/2010
		3.	Standar	d Order					NONE	11/15/2010
		4.	Revised	CASR Due	е				11/15/2010	01/19/2011
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Staff Counsel	A Teitzman, L Harris	8.								
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OCRs (RAD)	C Beard	11.								
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Initials OPR		38.							<del> </del>	<del></del>
	Counsel	39.								

Commissioners Hrg Staff Exam ALL ED SK BI NC GH

assigned the full Commission decides the case.

Commissioners ADM ED SK GH BI NC

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

Approved: Date:

PSC/CLK015-C (Rev. 04/07)

Page 1 of 1

## Section 1 - Office\_of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title:

Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

AT&T d/b/a BellSouth Company:

BellSouth Telecommunications, Inc. d

Statutes, and AT&T regulations pertaining to billing of charges and collection of charges, fees, and taxes.

	Date:		E	xpiratio	n:		•							
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			2.	Standard	Order					NONE	11/2	9/2010		
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	Counsel		39.											
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- Heari	ng Officer(s)						Prehe	aring Off	icer					
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is

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assigned the full Commission decides the case.

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Approved:

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Date:

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PSC/CLK015-C (Rev. 04/07)

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#### Lase Assignment and Scheduling Record

#### Section 1 - Office of Commission Clerk

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

Statutes, and AT&T regulations pertaining to billing of

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

the identical panel decides the case.

PSC/CLK015-C (Rev. 04/07)

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charges and collection of charges, fees, and taxes.

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\* COMPLETED EVENTS

Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of

charges and collection of charges, fees, and taxes.

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

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Staff Counsel	A Teitzman, L Harris	8.							-		
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Hearing Examine	rStaff	34.									
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Stall	Counsel	40.									
	rman Completes		Assignment						1	<del>-</del>	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is

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assigned the full Commission decides the case.

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Approved: Date:

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PSC/CLK015-C (Rev. 04/07)

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Docket No. <u>100175-TL</u> Date Docketed: <u>04/07/2010</u> Title:

Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

Statutes, and AT&T regulations pertaining to billing of

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

charges and collection of charges, fees, and taxes.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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\* COMPLETED EVENTS

Approved:

Date:

Docket No. 100175-TL Date Docketed: 04/07/2010 Title:

Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of

charges and collection of charges, fees, and taxes.

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is

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Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations of various sections of Florida Administrative Code, Florida

Statutes, and AT&T regulations pertaining to billing of

Company: AT&T d/b/a BellSouth

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charges and collection of charges, fees, and taxes.

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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Hrg

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Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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\* COMPLETED EVENTS

PSC/CLK015-C (Rev. 04/07)

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- Hearing Officer(s)

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Commissioners

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Approved: Date:

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02/22/2011

**ADM** 

Prehearing Officer

Commissioners

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Docket No. 100175-TL Date Docketed: 04/07/2010 Title: Complaint against AT&T d/b/a BellSouth for alleged violations

of various sections of Florida Administrative Code, Florida Statutes, and AT&T regulations pertaining to billing of

Company: AT&T d/b/a BellSouth

BellSouth Telecommunications, Inc. d

charges and collection of charges, fees, and taxes.

Expiration: Official Filing Date: \_\_ Last Day to Suspend: \_ Referred to: ADM CLK (GCL) PIF ("()" indicates OPR) Х Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program Module A9 IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments **Due Dates** A Teitzman, L Harris 11 Current CASR revision level OPR Staff Previous Current 03/10/2011 03/24/2011 1. Staff Recommendation - Motion for Reconsiderat Agenda 04/05/2011 03/22/2011 2. 3. Standard Order (4/5/11 Agenda) 04/11/2011 04/25/2011 4. Close Docket or Revise CASR 05/20/2011 06/06/2011 5. 6. 7. A Teitzman, L Harris Staff Counsel 8. 9. 10. OCRs (RAD) C Beard 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission X Commission Panel 33. **Hearing Examiner** \_\_\_\_Staff 34. 35. Date filed with CLK: 03/10/2011 36. 37. Initials OPR 38. Staff Counsel 39. 40. Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) Prehearing Officer

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Hrg

Exam

Staff

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

BW

Approved:

ED

GH

Date:

BI

BL

Commissioners

ADM

PSC/CLK015-C (Rev. 04/07)

GH

**ALL** 

Commissioners

BI

BL

ED