

100000-07

2010 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2010)¹

Legal Company Name: Bright House Networks Information Services (Florida), LLC

D/B/A: Not Applicable

FPSC Company Code (e.g., TX000) TX631

REDACTED

Contact name & title: Marva Brown Johnson, Corporate Vice President, Technology Policy &

Industry Affairs

Telephone number: 407 210-3175

E-mail address: marva.johnson@mybrighthouse.com

Stock Symbol (if company is publicly traded): Not Applicable

Services Provided in Florida

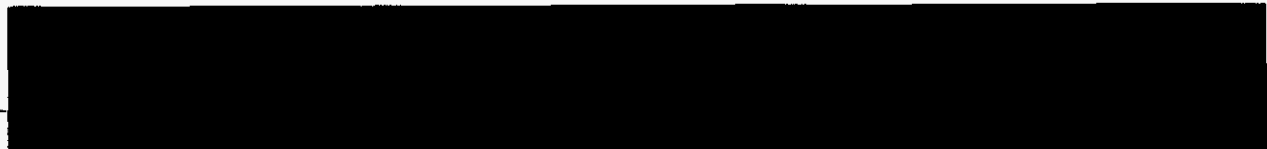
1. Do you provide local telephone service in Florida? Please check yes or no.



2. Please complete the data tables. Please indicate which column on Table 1 commingled loops are included.

3. How is your local service provisioned? Please mark the appropriate response(s).





- COM _____
- APA _____
- ECR _____
- GCL _____
- RAD _____
- SSC _____
- ADM _____
- OPC _____
- CLK _____

¹The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

[REDACTED]

4. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

[REDACTED]

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

[REDACTED]

Bundled Services

6. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate “not applicable.”

[REDACTED]

VoIP

7. Indicate below whether you are providing VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

[REDACTED]

8. If you are providing VoIP service in Florida, please check all that apply:

[REDACTED]

Broadband

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

[REDACTED]

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

[REDACTED]

11. How many residential broadband subscribers do you have in Florida?

[REDACTED]

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.).

13. What are the typical downstream and upstream speeds for your most subscribed to broadband service?

14. What is the monthly price for your most subscribed to residential broadband service?

Fiber Deployment

15. Did you deploy fiber to homes or businesses in Florida between January 1, 2008 and December 31, 2009?

[REDACTED]

16. Please provide the number of new residential and business subscribers served by Fiber-to-

the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

[REDACTED]

17. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

[REDACTED]

Miscellaneous

18. In calendar year 2009, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

[REDACTED]

19. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

[REDACTED]

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2009** [REDACTED]

Comments

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.



Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name: Bright House Networks Information Services (Florida)C

Company Code*: TX631

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided voice telephone service to Florida end users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A.11 and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

REDACTED

Do not report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please provide data as of December 31, 2009.

(1)	(a)	Percentages of lines and wireless channels reported in (a)**							
		(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)



**We are not asking for information contained in columns (c) and (d) of the FCC Form 477.

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 FPSC-COMMISSION CLERK

Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis

Company Name:

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 2 if you provided one or more *voice-grade equivalent (VGE)* lines or fixed wireless *VGE* channels to *unaffiliated* telecommunications carriers, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line B.II-2* and *Line B.II-3* and complete this table accordingly, except that you should *not* report any UNE-Ps in this table.

**Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.**

Report all lines and channels under *resale* arrangements with *unaffiliated* carriers, including *other resale* arrangements under *commercial* agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do *not* report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of *other resale* arrangements also include *Centrex/Centron* or *Special Access* service to enable the *unaffiliated* carriers to provide *local* telephone service to their end users. However, do *not* report special access lines or any high-capacity connections *between two locations of the same* end user, ISP or telecommunications carrier.

Please provide data as of December 31, 2009.

	(1)	(2)	(a)

Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name:

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-4* and complete this table accordingly.

*Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.*

Please provide data as of December 31, 2009.

	(1)	(2)	(a)

Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis

Company Name:

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the UNE-Ps governed by *commercial agreements* in this table, not in Table 2.

Each NPA-NXX and corresponding data must be entered in a separate row.
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2009.

	(1)	(2)	(a)

Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis

Company Name:

Company Code*:

* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless VGE channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

TABLE COLUMN INSTRUCTIONS:

Column (a). **Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).**

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Column (b). Enter the abbreviation **Res** for Residential lines or **Bus** for Business lines. **Residential lines and business lines must be entered in separate rows.**

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**

Please provide data as of December 31, 2009.

(a)	(b)	(c)