

**2010 Competitive Local Exchange Carrier (CLEC) Questionnaire**  
(Due by April 15, 2010)<sup>1</sup>

Legal Company Name: NuVox Communications, Inc.

D/B/A: \_\_\_\_\_

FPSC Company Code (e.g., TX000): TX824

Contact name & title: Jennifer Plante, Manager Legal Affairs

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Stock Symbol (if company is publicly traded): \_\_\_\_\_

REDACTED

**Services Provided in Florida**

1. Do you provide local telephone service in Florida? Please check yes or no.  
 Yes  
 No
  
2. Please complete the data tables. Please indicate which column on Table 1 commingled loops are included. Please see ATTACHMENT A
  
3. How is your local service provisioned? Please mark the appropriate response(s).  
 Resold lines from ILEC  
 Wholesale platform (formerly known as UNE-P)  
 UNEs (other than wholesale platform) from ILEC  
 Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)  
 Completely self-provisioned  
 Other (please describe) \_\_\_\_\_

COM \_\_\_\_\_  
APA \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL \_\_\_\_\_  
RAD \_\_\_\_\_  
SSC \_\_\_\_\_  
ADM \_\_\_\_\_  
OPC \_\_\_\_\_  
CLK \_\_\_\_\_

<sup>1</sup>The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

DOCUMENT NUMBER-DATE  
02950 APR 16 09  
FPSC-COMMISSION CLERK

4. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Private line/special access | <input type="checkbox"/> Wholesale loops                      |
| <input checked="" type="checkbox"/> VoIP                        | <input type="checkbox"/> Fiber or copper based video service  |
| <input type="checkbox"/> Wholesale transport                    | <input type="checkbox"/> Cable television                     |
| <input checked="" type="checkbox"/> Interexchange service       | <input type="checkbox"/> Satellite television                 |
| <input type="checkbox"/> Cellular/wireless service              | <input checked="" type="checkbox"/> Broadband Internet access |

5. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you offer **prepaid** local telephone service.

- Company offers ONLY prepaid local telephone service in Florida  
 Company offers prepaid AND non-prepaid local telephone service in Florida  
 Company does NOT offer prepaid local telephone service in Florida

### **Bundled Services**

6. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

REDACTED Residential  
REDACTED Business  
REDACTED Not applicable

### **VoIP**

7. Indicate below whether you are providing VoIP service to end users in Florida. VoIP service is defined as IP-based voice service provided over a digital connection. Please check any that apply.

- Not providing VoIP service to end users  
 Providing VoIP services to business end users  
 Providing VoIP services to residential end users  
 Offering VoIP services, but have no customers in Florida

8. If you are providing VoIP service in Florida, please check all that apply:

- Peer-to-Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network

### **Broadband**

9. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

- Yes
- No

10. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

REDACTED

11. How many residential broadband subscribers do you have in Florida?

REDACTED

12. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.). DSL & T1

13. What are the typical downstream and upstream speeds for your most subscribed to broadband service? REDACTED

14. What is the monthly price for your most subscribed to residential broadband service?

REDACTED

### **Fiber Deployment**

15. Did you deploy fiber to homes or businesses in Florida between January 1, 2008 and December 31, 2009?

- Yes
- No

16. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

REDACTED Residential Subscribers

REDACTED Business Subscribers  
REDACTED Total

17. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

REDACTED Residential Subscribers  
REDACTED Business Subscribers  
REDACTED Total

### **Miscellaneous**

18. In calendar year 2009, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

REDACTED \$0  
REDACTED \$1 - \$249,999  
REDACTED \$250,000 - \$999,999  
REDACTED \$1,000,000 - \$9,999,999  
REDACTED \$10,000,000 or more

19. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

       Yes  
  X   No

20. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2009 – Please see ATTACHMENT B**

### **Comments**

21. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

NuVox Response: While NuVox has had some success in the local market, we have specific concerns about Commission-set unbundled network element rates for Verizon and Embarq which, in some cases, are higher than special access and even some retail rates. Additionally, NuVox has experienced a harmful degradation in Verizon's level of wholesale customer service and support.

**ATTACHMENT A**  
**REDACTED**

**ATTACHMENT B**  
**REDACTED**