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OFFICE OF AUDITING & PERFORMANCE
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(850) 413-6854

Public Service Commission

May 5, 2010

MaryRose Sirianni
Regulatory Liaison
AT&T
150 S. Monroe Street, Suite 400
Tallahassee, FL 32301-1556

RECEIVED-FPSC
10 MAY -5 PM 3:22
COMMISSION
CLERK

RE: Docket No. 090430-TP, Audit of AT&T's Local Service Request Exchange (LEX) and Local Exchange Navigation Systems (LENS) OSS Interfaces

Dear Ms. Sirianni:

On April 26, 2010, in response to staff's audit of AT&T's LEX and LENS OSS ordering interfaces, the Commission issued a Proposed Agency Action Order (No. PSC-10-0253-PAA-TP) that addresses the retirement of LENS and implementation of LEX. Staff's audit includes the following recommended actions for AT&T to implement:

1. AT&T shall conduct LEX volume testing in the production environment or otherwise prove that capacity in the production environment is adequate in the Southeast back-end systems;
2. AT&T shall perform a root cause analysis on the reason for the poor flow-through results for the LEX interface and take appropriate corrective action;
3. AT&T shall update all appropriate CLEC documentation for commingled orders via the LEX interface; and
4. AT&T, STS, and staff shall work together to resolve the specific LEX ordering issues raised by STS in the March 1, 2010 matrix.

On April 1, 28, and 30, 2010, AT&T filed responses to staff's recommended actions 1 through 3 above. Additionally, on April 29, 2010, AT&T, STS, and staff initiated a series of weekly calls to work through recommended action item 4 above. Upon review of AT&T's responses, staff believes that AT&T has satisfied recommended actions 1 through 3, and further believes the parties will continue to work in good faith to resolve action item 4.

DOCUMENT NUMBER - DATE
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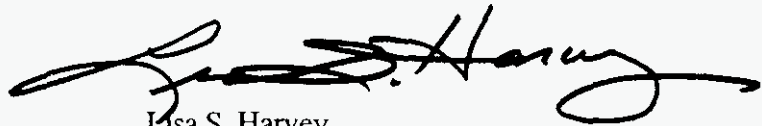
Mary Rose Sirianni

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March 23, 2010

Staff believes that ATT has met the conditions set forth in staff's audit report. Staff notes, however, that the Proposed Agency Action Order (No. PSC-10-0253-PAA-TP) does not become final until May 17, 2010. Parties should govern themselves accordingly.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa S. Harvey". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Lisa S. Harvey,
Assistant Director
Office of Auditing and Performance Analysis

LSH/jh

cc: Dale Mailhot
Jerry Hallenstein
Adam Teitzman
Timisha Brooks
Keith Kramer, STS Telecom