

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 6, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Catherine S. Beard, Regulatory Analyst II, Division of Regulatory Analysis *CSB*
RE: 090245-TP – Document to be Included in the Docket file

Please file the attached document in the docket file for Docket No. 090245-TP. This document includes an email from Bob Casey to Bruce Thorburn, regarding Virgin Mobile's eligible telecommunications carrier certification. If you have any questions, please let me know.

RECEIVED-FPSC
10 MAY - 6 AM 9:06
COMMISSION
CLERK

DOCUMENT NUMBER-DATE

03762 MAY -6 09

FPSC-COMMISSION CLERK

Bob Casey

From: Bob Casey
Sent: Thursday, May 06, 2010 8:57 AM
To: 'primalagent@cfl.rr.com'
Cc: Beth Salak; Rhonda Hicks; Adam Teitzman; Ruth McHargue; Lee Eng Tan; Catherine Beard; Bob Trapp
Subject: FW: To CLK Docket 090245

Thank you for your e-mail. I believe you are referring to Virgin Mobile in your e-mail rather than T-Mobile. Staff's recommendation has been deferred from the May 4, 2010 Commission Agenda Conference and will now be considered by Commissioners at the May 18, 2010 Agenda Conference.

It appears that you may have received a bulk e-mail sent out by an organization called Advocates for Universal Access (AUA). AUA's e-mail failed to mention that Sprint-Nextel purchased Virgin Mobile in November 2009, and is now a wholly owned subsidiary of Sprint-Nextel and no longer a wireless reseller required to obtain PSAP certification. When a Virgin Mobile customer calls 9-1-1, the call is received by Sprint Corporate Security, which maintains responsibility for routing to the appropriate PSAP, just as with any other 9-1-1 call made on Sprint's network. The process is identical to that for 9-1-1 calls made by Sprint customers.

Staff discussed PSAP certification with the Florida Statewide 911 Coordinator, explaining that Virgin Mobile was bought by Sprint-Nextel and is now a wholly owned subsidiary of Sprint-Nextel using only its network. The Florida 911 Coordinator stated that he does not see any issue regarding Virgin Mobile 911 service in Florida. The 911 Coordinator explained that Sprint-Nextel is Phase II compliant in all counties which they serve in Florida.

If you have any questions, please feel free to contact me.

Bob Casey

Robert J. Casey
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Florida Public Service Commission
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(850) 413-6974
Fax (850) 413-6975

-----Original Message-----

From: Bruce Thorburn [mailto:primalagent@cfl.rr.com]
Sent: Sunday, May 02, 2010 7:28 PM
To: Consumer Contact
Subject: RE: My contact

COPY.

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, May 02, 2010 1:17 PM
To: webmaster@psc.state.fl.us
Cc: primalagent@cfl.rr.com
Subject: My contact

Contact from a Web user

Contact Information:
Name: Bruce Thorburn
Company: Florida NENA

DOCUMENT NUMBER-DATE

03762 MAY-6 2010

FPSC-COMMISSION CLERK

Primary Phone: (352) 267-2932
Secondary Phone: (407) 834-4237
Email: primalagent@cfl.rr.com

Response requested? Yes
CC Sent? Yes

Comments:

RE: Docket 090245, May 4, 2010 - Hearing. Florida Chapter of the National Emergency Number Association would like to request that T-Mobile be subject to both certification county-by-county for entrance for Life Line Services to ensure proper inter-connectivity and testing into Florida's E9-1-1 Systems. We respectfully request contact with each County Coordinator prior to E9-1-1 access (similar to that afforded other carriers of services). Thank you.