Diamond Williams

090538-7

From:	Scobie, Teresa A (TERRY) [terry.scobie@verizon.com]
Sent:	Monday, May 17, 2010 2:12 PM
То:	Filings@psc.state.fl.us
Cc:	Adam Sherr; Alex Duarte; Andrew Klein; Beth Keating; Carolyn Ridley; David Christian; De O'Roark; Demetria Clark; Frank App; Greg Diamond; Howard Adams; Jason Topp; Jeff Wirtzfeld; John Ivanuska; Ken Culpepper; Marsha Rule; Mary Smallwood; Matt Feil; R. Currier; Severy, Richard; Steven Denman; Lee Eng Tan
Subject:	Docket No. 090538-TP - Verizon Access' Answer to Complaint
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Attachments: 090538 VZ Access Answer to Complaint 5-17-10.pdf



The attached is submitted for filing in Docket No. 090538-TP on behalf of Verizon Access by

Dulaney L. O'Roark III P. O. Box 110, MC FLTC0007 Tampa, Florida 33601-0110 (770) 284-3620 de.oroark@verizon.com

The attached document consists of a total of 22 pages - cover letter (1 page), Answer (18 pages) and Certificate of Service (3 pages).

Terry Scobie Legal Secretary II Verizon Legal Department P. O. Box 110 - MC FLTC0007 Tampa, Florida 33601-0110 813-483-2610 (tel) 813-204-8870 (fax) terry.scobie@verizon.com

> DOCUMENT NUMBER-DATE C 4 1 5 9 NAY 17 2 FPSC-COMMISSION CLERK

Dulaney L. O'Roark III Vice President & General Counsel, Southeast Region Legal Department



Six Concourse Parkway, NE Suite 800 Atlanta, Georgia 30328

Phone 770-284-3620 Fax 770-284-3008 de.oroark@verizon.com

May 17, 2010 - VIA ELECTRONIC MAIL

Ann Cole, Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No. 090538-TP

Complaint of Qwest Communications Company, LLC against MCImetro Access Transmission Services (d/b/a Verizon Access Transmission Services); XO Communications Services, Inc.; tw telecom of florida, I.p.; Granite Telecommunications, LLC; Cox Florida Telcom, L.P.; Broadwing Communications, LLC; and John Does 1 through 50 (CLEC's whose true names are currently unknown) for rate discrimination in connection with the provision of intrastate switched access services in alleged violation of Sections 364.08 and 364.10, F.S.

Dear Ms. Cole:

Enclosed for filing in the above matter is MCImetro Access Transmission Services d/b/a Verizon Access Transmission Services' Answer to the above-referenced complaint. Service has been made as indicated on the Certificate of Service. If there are any questions regarding this filing, please contact me at (770) 284-3620.

Sincerely,

s/ Dulaney L. O'Roark III

Dulaney L. O'Roark III

tas

Enclosures

DOCUMENT NUMBER-DATE 04159 HAY 17 2 FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re: Complaint of Qwest Communications Company, LLC against MCImetro Access Transmission Services LLC (d/b/a Verizon Access Transmission Services); XO Communications Services. Inc.: tw telecom of florida, l.p.; Granite Telecommunications, LLC; Cox Florida Telcom, L.P.; Broadwing Communications, LLC; and John Does 1 through 50 (CLECs whose true names are currently unknown) for rate discrimination in connection with the provision of intrastate switched access services in alleged violation of Sections 364.08 and 364.10, F.S.

Docket No. 090538-TP Filed: May 17, 2010

ANSWER OF VERIZON ACCESS

Pursuant to Rule 28-106.203 of the Florida Administrative Code, defendant MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("Verizon Access") respectfully submits this answer to the complaint ("Complaint") filed by Qwest Communications Company. LLC (fka Qwest Communications Corporation) ("Qwest") on December 11, 2009.¹

ANSWER TO MATERIAL ALLEGATIONS IN THE COMPLAINT

In response to the material allegations of the Complaint, Verizon Access states

as follows:

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ADOUM N. M. MODOG On May 7, 2010, the Commission issued an Order Granting Partial Motion to Dismiss, Motion to Dismiss Reparations Claim and Denying Motion for Summary Final Order. Because the Commission did not dismiss in its entirety Qwest's Complaint against Verizon Access, Verizon Access is now submitting its answer to the Complaint.

1. In response to the first unnumbered paragraph on page 2 of the Complaint, Verizon Access states that no response is necessary to the statement that Qwest is bringing a complaint against the named respondents.

2. In response to the second unnumbered paragraph on page 2 of the Complaint, Verizon Access denies that it has subjected Qwest to unjust and unreasonable rate discrimination in connection with the provision of intrastate switched access services. The paragraph sets forth legal conclusions to which no response is necessary. To the extent these legal conclusions can be deemed factual allegations, Verizon Access answers those allegations in paragraphs 14–16 below. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations regarding other respondent competitive local exchange carriers ("CLECs"), and therefore denies those allegations. Verizon Access denies the remaining allegations of the second unnumbered paragraph on page 2 of the Complaint.

3. In response to Paragraph 1 of the Complaint, Verizon Access admits, upon information and belief, that Qwest is a Delaware corporation with its principal place of business in Denver, and is a telecommunications company authorized to provide certain telecommunications services, including interexchange (long distance) services, in Florida. No response is necessary to the statement about Qwest's contact information in paragraph 1 a. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations contained in paragraph 1 b, and therefore denies those allegations.

4. In response to Paragraph 2 a of the Complaint, Verizon Access admits the allegations in the first sentence about Verizon Access's legal status. For purposes of this proceeding, Verizon Access's regulatory contact and legal counsel is:

Dulaney L. O'Roark III Vice President & General Counsel -- Southeast Region Six Concourse Parkway, NE Suite 800 Atlanta, GA 30328 770-284-3620 (phone) 770-284-3008 (fax)

5. In response to Paragraphs 2 b through 2 g of the Complaint, Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations contained therein because they contain statements of fact and claims regarding other respondent CLECs, and therefore denies those allegations.

6. In response to Paragraph 3 of the Complaint, Verizon Access admits that the Commission has jurisdiction over certain complaints, but denies that it has jurisdiction over all of the claims asserted by Qwest in the Complaint.

7. In response to Paragraph 4 of the Complaint, Verizon Access states that sections of the Florida statutes identified in this paragraph speak for themselves, and denies all allegations inconsistent with those requirements. To the extent paragraph 4 includes legal conclusions, no response is necessary.

8. In response to Paragraph 5 of the Complaint, Verizon Access states that the provisions of the Florida statutes identified in this paragraph speak for themselves, and denies all allegations inconsistent with those requirements. To the extent paragraph 5 includes legal conclusions, no response is necessary.

9. In response to Paragraph 6 of the Complaint, Verizon Access admits that it has on file with the Commission a price list specifying rates, terms and conditions for the provision of intrastate switched access services.² Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations, statements of fact and claims regarding other respondent CLECs, and therefore denies those allegations.

10. In response to Paragraph 7 of the Complaint, Verizon Access is without knowledge or sufficient information to form a belief as to the truth of statements regarding Qwest or other respondent CLECs, and therefore denies those allegations. Verizon Access admits that it has billed Qwest for intrastate switched access services in Florida.

11. In response to Paragraph 8 of the Complaint, Verizon Access states that on June 16, 2004, the Minnesota Department of Commerce ("MN DOC") filed a Complaint and Request for Commission Action "In the Matter of Negotiated Contracts for the Provision of Switched Access Services," that the Minnesota Public Utilities Commission ("MN PUC") conducted a proceeding in response thereto in Docket C-04-235, and that Verizon Access was a party in Docket C-04-235. Verizon Access was not a party to any other MN PUC investigation involving the allegations raised by Qwest in Paragraph 8, and thus does not have sufficient knowledge or information to form a belief as to the truth of the allegations relating to such other investigations and therefore denies those allegations. Verizon Access further states that the proceedings before the MN PUC speak for themselves, so no response is necessary.

² MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, F.P.S.C. Price List No. 1.

12. In response to Paragraph 9 of the Complaint, Verizon Access admits that the MN DOC filed a complaint that initiated Docket C-04-235, and that Verizon Access was a party to that proceeding. Verizon Access was not a party to MN PUC Dockets C-05-1282 and C-06-498, and thus does not have sufficient knowledge or information to form a belief as to the truth of allegations raised by Qwest with respect to those proceedings and therefore denies those allegations. Verizon Access states that the complaints filed by the MN DOC in the three MN PUC dockets listed above and the comments filed by AT&T speak for themselves, so no response is necessary concerning the allegations relating to them.

13. In response to Paragraph 10 a i of the Complaint, Verizon Access admits that it has on file with the Commission a price list specifying rates, terms and conditions for its provision of intrastate switched access services.³ Verizon Access admits that it bills Qwest the rates set forth in its price list for intrastate switched access services in Florida.

14. In response to Paragraph 10 a ii of the Complaint, Verizon Access denies that it has any off-tariff, unfiled agreement to provide intrastate switched access services to any interexchange carrier ("IXC") in Florida. Verizon Access states that it previously entered into an agreement to provide switched access services to AT&T, effective January 27, 2004. That agreement had a term of two years, was later extended in all material respects for one additional year, and expired on January 26, 2007. It is no longer in effect. Verizon Access asserts that the January 2004 agreement was part of a comprehensive Settlement Agreement that it entered into to

³ See supra, footnote 2.

settle numerous contractual, commercial, and legal disputes between WorldCom and AT&T that were resolved during the bankruptcy proceeding of Verizon Access's former corporate parent, WorldCom, and its domestic subsidiaries.⁴ The Settlement Agreement, including the existence of the January 2004 switched access agreement, was publicly disclosed in a "Motion of the Debtors," filed with the Bankruptcy Court on February 23, 2004.⁵ On the same day, the Bankruptcy Court provided electronic notice of the filing of the Motion of the Debtors on parties to WorldCom's bankruptcy proceeding, including counsel for Qwest Corporation, Qwest Communications Corporation and their affiliates.⁶ Verizon Access states that the January 2004 switched access agreement was also identified and described in comments filed in MN PUC Docket C-04-235 on April 25, 2005, and in MN PUC Docket C-06-498. Based on information and belief, Verizon Access asserts that Qwest or its affiliates obtained a copy of an identical reciprocal agreement between AT&T and Verizon Access's affiliates during the pendency of the MN PUC investigations, and on that basis Verizon Access denies that the material rates and terms of the January 2004 agreement have not been disclosed to Qwest.

15. In further response to paragraph 10 a ii of the Complaint, based upon information and belief, Verizon Access denies that Qwest made a good faith demand on Verizon Access to disclose copies of any off-tariff arrangements and to provide Qwest

⁴ The "Motion of the Debtors" described in the next paragraph referred to an earlier switched access agreement that MCI and AT&T had entered into in 1998, explained that numerous disputes had arisen under that agreement, and stated that one of the means for reconciling and resolving those disputes was to establish the January 2004 switched access agreement.

⁵ Motion of the Debtors Pursuant to Bankruptcy Rule 9019 Seeking Approval of a Settlement and Compromise of Certain Matters with AT&T Corporation, filed in *In re WorldCom, Inc., et al,* Chapter 11 Case No. 02-13533 (AJG) (U.S. Bankruptcy Court, Southern District of New York).

⁶ Following notice to Qwest and all other parties, and after conducting a public hearing, the U.S. Bankruptcy Court approved the 2004 Settlement Agreement on March 2, 2004.

intrastate switched access services at the most favorable rates, terms and conditions provided to other IXCs. The only relevant communication known to Verizon Access is described in this paragraph, and it does not reflect a good faith, business-oriented request on behalf of Qwest. On February 25, 2008, Charles Galvin Jr., of Qwest Communications, whose position, title, role and organization are unknown to Verizon Access, mailed to a "Verizon Business" office in Oklahoma a generic form letter Notification" identified announcement titled "General and as as а GNRL.02.25.08.B.003019.QCC Inter Switch_Acc_Svc. The General Notification asked "Company" to provide certain information about reciprocal compensation, 800/8YY database queries, and intrastate switched access, including copies of agreements to provide switched access service at off-tariff rates. The General Notification included a request to provide Qwest intrastate switched access services at the lowest rates upon which the company provides the same services to AT&T or any other interexchange carrier. Qwest requested that responses be provided to Candace A. Mowers, an individual that Verizon Access believes to be in Qwest's Public Policy organization. Based on information and belief, Verizon Access denies that individuals in Qwest's Public Policy organization typically negotiate and enter into intercarrier business arrangements on behalf of Qwest.

16. In further response to paragraph 10 a.ii. of the Complaint, Verizon Access denies that it did not honor the limited request made by Qwest described in paragraph 15. At the time Qwest mailed the request, Verizon Access did not have an agreement in effect to provide intrastate switched access service in Florida at rates lower than

those in its price list, so there was nothing for it to provide in response. Verizon Access denies all remaining allegations in paragraph 10 a.ii.

17. In response to Paragraphs 10 b–g of the Complaint, Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations contained therein because they contain statements of fact and claims regarding Qwest and other respondent CLECs, and therefore denies those allegations.

18. In response to Paragraph 11 of the Complaint, Verizon Access restates and incorporates its responses in paragraphs 1 through 17 of its Answer above.

19. In response to Paragraph 12 of the Complaint, Verizon Access states that sections 364.08(1) and 364.10(1) of the Florida statutes speak for themselves, and denies all allegations inconsistent with those requirements. To the extent paragraph 12 includes legal conclusions, no response is necessary.

20. In response to Paragraph 13 of the Complaint, Verizon Access denies that Qwest is similarly situated to other IXCs and denies that it has subjected Qwest to unreasonable prejudice and disadvantage and discriminatory treatment with respect to rates for intrastate switched access services. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations, statements of fact and claims regarding other respondent CLECs, and therefore denies those allegations.

21. In response to Paragraph 14 of the Complaint, Verizon Access restates and incorporates its responses in paragraphs 1 through 20 of its Answer above.

22. In response to Paragraph 15 of the Complaint, Verizon Access states that the sections of the Florida statutes identified in this paragraph speak for themselves, and denies all allegations inconsistent with those requirements. To the extent

paragraph 15 includes legal conclusions, no response is necessary. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

In response to Paragraph 16 of the Complaint, Verizon Access states that 23. it previously entered into an agreement with AT&T that has since expired, and states that the agreement constituted one aspect of the consideration intended to resolve the parties' numerous fact-specific financial claims, disputes and obligations during WorldCom's bankruptcy process. Verizon Access further states that it did not enter into a contract with Qwest for the provision of intrastate switched access services in Florida, but denies that Qwest is unaware of the terms of its now-expired agreement with AT&T. Verizon Access states that, under Florida law, CLECs may enter into contracts to provide switched access service to interexchange carriers and that such contracts are not required to be filed with the Commission. Verizon Access therefore denies allegations that it violated Florida law by failing to abide by its published price list or by subjecting Qwest to unreasonable prejudice, disadvantage and discriminatory treatment. Verizon Access states that it has provided intrastate switched access services to Qwest and billed for such services pursuant to its price list in Florida. Verizon Access has no knowledge or information sufficient to form a belief as to the truth of allegations, statements of fact and claims regarding other respondent CLECs, and therefore denies those allegations. Verizon Access denies the remaining allegations of Paragraph 16 of the Complaint.

24. In response to Paragraph 17 of the Complaint, Verizon Access restates and incorporates its responses in paragraphs 1 through 23 of its Answer above.

25. In response to Paragraph 18 of the Complaint, Verizon Access states that the sections of the Florida statutes identified in this paragraph speak for themselves, and denies all allegations inconsistent with those requirements. To the extent paragraph 18 includes legal conclusions, no response is necessary.

26. In response to Paragraph 19 of the Complaint, no response is necessary as this claim does not involve Verizon Access.

27. In response to the unnumbered paragraph on page 19 under "Prayer for Relief," Verizon Access denies that the Commission should initiate proceedings to adjudicate the issues set forth in Qwest's complaint and rule in its favor, and denies that Qwest is entitled to any relief.

28. In response to Prayer for Relief A, Verizon Access denies that it has violated Florida law as alleged by Qwest. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

29. In response to Prayer for Relief B, Verizon Access denies that Qwest is entitled to reparations or interest. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

30. In response to Prayer for Relief C, Verizon Access denies there is any basis for the relief Qwest seeks with respect to Verizon Access because Verizon Access charges all IXCs in Florida the switched access rates in its intrastate price list.

Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

31. The Commission has dismissed Qwest's claim for the relief sought in its Prayer for Relief D. Moreover, Verizon Access denies there is any basis for the relief Qwest seeks with respect to Verizon Access because Verizon Access does not offer intrastate switched access services to IXCs in Florida via contract service agreements at rates lower than those published in its price list. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

32. In response to Prayer for Relief E, Verizon Access denies there is any basis for the relief Qwest seeks with respect to Verizon Access because Verizon Access does not have any contract service agreements with any interexchange carriers in Florida. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

33. In response to Prayer for Relief F, Verizon Access denies that Qwest is entitled to any other relief with respect to Verizon Access and asserts that no other relief would be appropriate. Verizon Access has no knowledge or sufficient information to form a belief as to the truth of allegations and statements of fact regarding other respondent CLECs, and therefore denies those allegations.

AFFIRMATIVE DEFENSES

First Affirmative Defense (Failure To State Claim Warranting Relief)

34. Qwest's complaint fails to state a claim with respect to Verizon Access upon which relief can be granted.

<u>Second Affirmative Defense</u> (CLECs are Permitted to Enter into Contracts for Switched Access Service)

35. Qwest's complaint that Verizon Access entered into an "undisclosed" contract to provide switched access service (Complaint at **¶** 16) fails to state a cause of action under Florida law. CLECs in Florida are required to file price lists only for "basic local telecommunications services." PSC Rule 25-24.825(1), Florida Administrative Code. CLECs have the "option," but are not required to file tariffs or price lists for any other service, including switched access service. PSC Rule 25-24.825(2). CLECs are permitted to enter into contracts with other telecommunications companies, a fact that Qwest admits (Complaint at **¶** 12). There is no requirement that a CLEC file any such contracts with the Commission, although Commission staff may request information about a carrier's service offering pursuant to PSC Rule 25.24.825(5). Because CLECs may enter into contracts with interexchange carriers for switched access service, Qwest's complaint that Verizon Access entered into an "undisclosed" contract with AT&T does not raise a cognizable issue under Florida law.

<u>Third Affirmative Defense</u> (Qwest is Not Entitled to Any Prospective Relief)

36. Verizon Access currently charges all IXCs in Florida the intrastate switched access rates contained in its published price list, and it has not provided

intrastate switched access service to any IXC in Florida pursuant to the terms of a contract since January 2007, more than three years ago. See paragraph 14, *supra*.

37. Thus, there is no basis on which the Commission could grant Qwest's request that Verizon Access be ordered to "lower" its intrastate switched access rates to Qwest prospectively "consistent with the most favorable rate offered to other IXCs in Florida." Complaint at Prayer for Relief ¶ C. And because Verizon Access does not have any switched access service agreements in Florida, there are none that it could file with the Commission. Complaint at Prayer for Relief ¶ E. Qwest has failed to allege sufficient facts demonstrating that such prospective relief is warranted or appropriate as it relates to Verizon Access. Accordingly, Qwest's complaint should be dismissed or denied as to these two requests for relief.

Fourth Affirmative Defense (Failure To Allege Facts Warranting Reparations)

38. Qwest couches its prayer for relief as a request that the defendant CLECs pay it "reparations," together with applicable interest.

39. But reparations generally are intended to compensate a customer for any payment that it made in excess of the amount that it should have been charged.⁷ At all times relevant to this complaint, Qwest was charged the rates for intrastate switched access service contained in Verizon Access's effective price list. Qwest has not alleged that Verizon Access did not bill it in accordance with its intrastate price list. The rates in Verizon Access's intrastate switched access price list are reasonable, and Qwest has not alleged otherwise. Thus, Qwest is not seeking repayment of amounts that it was

⁷ Qwest filed its Complaint, *inter alia*, pursuant to Rule 25-4.114 Fla. Admin. Code (Complaint at 1). That rule addresses "refunds," including specifically refunds of deposits or those that are the result of a rate change or overearnings. None of those circumstances pertain to the allegations in Qwest's Complaint.

improperly billed in excess of the rates contained in Verizon Access's price list. Accordingly, there is no basis for an award of "reparations." Qwest, instead, is seeking damages for an alleged injury to its business.⁸

Fifth Affirmative Defense (Filed-Rate Doctrine)

40. Qwest is not entitled to relief under the filed-rate doctrine because Verizon Access's price list on file with the Commission is presumed to be just and reasonable.

41. Qwest acknowledges that the Commission's rules permit CLECs to establish switched access rates by filing price lists with the Commission.⁹ Qwest admits that Verizon Access has established its switched access rates in this manner and that Qwest was charged those rates for the switched access services it received.¹⁰ The filed-rate doctrine prohibits Qwest from arguing that it should be allowed to pay a rate different than that in the effective price list or obtain a refund based on filed rates that it concedes are lawful.¹¹ The Commission has rejected such claims under the principle that if filed rates are ordered to be changed, they can only be changed prospectively, not retroactively.¹² Qwest's request for compensation based on rates other than those on file with the Commission therefore must be dismissed or denied.

⁸ Qwest has merely alleged that the respondent CLECs' business practices have operated "to [its] detriment" (Complaint at \P 13), but it has not alleged or made any specific showing that Verizon's conduct has resulted in actual damage to Qwest.

⁹ Section 25-24.825, Florida Administrative Code.

¹⁰ Complaint ¶ 10i.

¹¹ See, e.g., Sea Robin Pipeline Co. v. FERC, 795 F.2d 182, 189 n.7 (D.C. Cir. 1986)("FERC may not order a retroactive refund based on a post hoc determination of the illegality of a filed rate's prescription").

¹² See In re: Petition for Expedited Review of BellSouth Telecommunications, Inc.'s Intrastate Tariffs for Pay Telephone Access Services (PTAS) Rate with Respect to Rates for Payphone Line Access, Usage, and Features, by Florida Public Telecommunications Association, Docket No. 030300-TP, Order No. PSC-04-0974-FOF-TP (2004). See also Southern Bell Tel. & Tel. Co. v. Florida Pub. Serv. Comm'n, 453 So.2d 780 (Fla. 1984)(Commission orders violated principle against retroactive ratemaking to the extent they required retroactive adjustment under parties' revenue distribution arrangement).

Sixth Affirmative Defense (Failure To State a Claim For Undue or Unreasonable Preference or Advantage)

42. Verizon Access has not engaged in any undue or unreasonable preference or advantage, and has not subjected Qwest to any undue or unreasonable prejudice or disadvantage that is prohibited by §§ 364.08(1) or 364.10(1), Florida Statutes, as alleged in paragraph 12 of the complaint.

43. In order to state a claim for unlawful advantage or privilege under § 364.08(1) Fla. Stat., Qwest must show that it was "under like circumstances." Qwest acknowledges that the test of whether contractual terms are made available on a non-discriminatory basis under § 364.10(1) Fla. Stat. also requires a showing that the firms are "similarly-situated telecommunications companies." Complaint at ¶ 5. As other regulatory commissions have found, "[n]umerous characteristics of a particular customer ... could be sufficient to distinguish one customer from another."¹³

44. Qwest, however, fails to allege any facts showing that it was "under like circumstances," or similarly situated to meet the terms of Verizon Access's January 2004 switched access agreement with AT&T. Nor could it plausibly make such a claim. As explained above, Verizon Access entered into the January 2004 switched access agreement as one component of a comprehensive settlement of numerous fact-specific and complex commercial, contractual and legal disputes with AT&T during WorldCom's bankruptcy proceeding. During the same bankruptcy process, WorldCom and Qwest addressed a different set of substantial financial and commercial disputes, the companies' respective monetary claims were different, and the companies resolved

¹³ In the Matter of Alternative Regulatory Frameworks for Local Exchange Carriers and Related Matters, D.94-09-065, at 239, 1994 Cal. PUC LEXIS 681 (1994), citing Sea-Land Service, Inc. v. ICC, 738 F.2d 1311, 1317 (D.C. Cir. 1984), and MCI Telecommunications Corp. v. FCC, 917 F.2d 30, 38 (D.C. Cir. 1990).

them in a different, albeit mutually acceptable manner. In both instances, WorldCom's settlement agreements with AT&T and Qwest were approved by the federal bankruptcy court that oversaw WorldCom's corporate reorganization.

45. Not only did the companies agree to different financial arrangements, but with respect to the January 2004 switched access agreement, there were other material differences between the companies, as well. Most significant, WorldCom and AT&T resolved their disputes and claims by agreeing that each company's CLEC affiliates would charge the other company's IXC affiliates a single, uniform rate for switched access service provided anywhere in the country where the CLEC and its affiliates provided local exchange service. The parties accomplished this by entering into two separate *reciprocal* agreements. The rates, terms and conditions of the two contracts were identical in every respect, except as to the names of the purchaser and seller. The critical element of the two agreements was their reciprocal nature -- the fact that each party's CLEC affiliates undertook reciprocal obligations to provide switched access service to the other party's IXC affiliates at the same rates, terms and conditions.¹⁴

46. Qwest was neither operationally nor legally able to provide Verizon Access's IXC affiliates the same benefits of WorldCom's negotiated settlement with AT&T. Based on information and belief, at all relevant times, Qwest did not provide switched access service in Florida (or any other state), did not provide facilities-based switched local exchange service in Florida using its own end-office switches, and did

¹⁴ In approving the settlement agreement, the Bankruptcy Court found it to be "the product of good-faith, arm's length negotiations between the parties," "fair and within the range of reasonableness," "an exercise of the Debtors' sound business judgment," and "in the best interests of the Debtors, their estates, and their creditors." Order Pursuant to Bankruptcy Rule 9019 Approving Debtors' Settlement and Compromise of Certain Matters with AT&T Corporation, Chapter 11 Case No. 02-13533 (AJG)(U.S. Bankruptcy Court, S.D.N.Y.) (March 2, 2004).

not provide competitive local exchange service in Florida using unbundled network elements, including UNE-P. These facts disqualified Qwest from being able to meet the reciprocal terms of the January 2004 switched access agreements.¹⁵

47. Because Qwest was in no position to offer Verizon Access's IXC affiliates the same benefits under the reciprocal arrangement that Verizon Access had with AT&T, it was not similarly situated to AT&T, or under "like circumstances." Through its complaint, Qwest seeks to obtain the benefit of the reciprocal agreements without incurring any of the mutual obligations that were an express condition of the contracts. Common sense suggests that WorldCom would have been unlikely to enter into a "settlement" resulting in a unilateral switched access rate reduction for a single creditor, Qwest, without obtaining in exchange a reciprocal access rate reduction on all of its own affiliates' interexchange traffic.

48. Qwest cannot prove that it was a similarly situated customer to AT&T and able to meet the terms of the bilateral reciprocal agreements. Accordingly, Qwest cannot demonstrate that Verizon Access violated § 364.08 FI. Stat., which only requires that a carrier "uniformly extend[]" an advantage of contract "to all persons under like circumstances." Because Qwest was not "under like circumstances" when the January 2004 switched access agreements were in effect, there is no basis on which the Commission could find that Verizon Access subject Qwest to any undue or unreasonable prejudice or disadvantage.

49. In addition, Qwest's claim for relief would result in discriminatory treatment because, if its request for reparations is granted, Qwest alone would obtain lower rates

¹⁵ Unlike Qwest, Verizon and AT&T both provided switched access service throughout their service territories nationwide.

than other IXCs and without making a showing that it is entitled to such rates as a similarly situated customer.

Seventh Affirmative Defense (Statute of Limitations)

50. Qwest's claims against Verizon Access are barred by the applicable statute of limitations.

Eighth Affirmative Defense (Claims Barred By Equity)

51. Qwest's claims are barred in whole or in part by laches, waiver, estoppel, and/or unclean hands.

WHEREFORE, Verizon Access respectfully requests that the Commission deny Qwest's complaint as it pertains to Verizon Access.

Respectfully submitted on May 17, 2010.

By: Dulaney L. O'Roark III Dulaney L. O'Roark III P. O. Box 110, 37th Floor MC FLTC0007 Tampa, Florida 33601-0110 770-284-3620 (phone) 770-284-3008 (fax) de.oroark@verizon.com

> Attorney for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of the foregoing were sent via electronic mail on May 17, 2010 to the following:

Theresa Tan, Staff Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 <u>Itan@psc.state.fl.us</u>

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