

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re: Application for increase in water and)
wastewater rates in Alachua, Brevard,)
DeSoto, Highlands, Lake, Lee, Marion,)
Orange, Palm Beach, Pasco, Polk, Putnam,)
Seminole, Sumter, Volusia, and Washington)
Counties by Aqua Utilities Florida, Inc.)

DOCKET NO. 080121-WS

10 MAY 28 PM 2: 49

FILED: May 28, 2010

COMMISSION
CLERK

**AQUA UTILITIES FLORIDA, INC.'S
REQUEST FOR CONFIDENTIAL CLASSIFICATION OF
CUSTOMER-SPECIFIC INFORMATION PRODUCED IN RESPONSE TO STAFF'S
SEVENTH REQUEST FOR PRODUCTION OF DOCUMENTS (NO. 35)**

Aqua Utilities Florida, Inc. ("AUF"), pursuant to Section 367.156, Florida Statutes, and Rule 25-22.006(3), Florida Administrative Code, requests confidential classification of customer-specific information produced in AUF's Response to Commission Staff's Seventh Request for Production of Documents ("POD") (No. 35). In support of its request, AUF states:

1. Staff's POD (No. 35) requests that AUF "provide copies of the customer bills that correspond to the ERT numbers and meter read dates for each of the ERT numbers and meter read dates contained in the attached Excel spreadsheet." The customer bills requested by Staff contain proprietary customer-specific information, the disclosure of which would harm the privacy interest of individual customers and subject those customers to other harm, including potential identity theft. Accordingly, AUF is providing the requested customer bills along with relevant explanations in redacted form to protect certain specified confidential information.

2. The customer bills and relevant explanations are entitled to confidential

COM _____ classification pursuant to Section 367.156(3), Florida Statutes, and Rule 25-22.006, Florida
WPA _____
EUR _____ Administrative Code, and are exempt from Section 119.07(1), Florida Statutes, and Article I,
GCL _____
RAD _____ Section 24(a), of the Florida Constitution, because the bills and the relevant bill explanations
SIC _____ contain customer name, address and account numbers, which information constitutes
ADM _____

OFC _____
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"proprietary confidential business information" as defined in Section 367.156(3), Florida Statutes.

3. Section 367.156(3), Fla. Stat. defines proprietary confidential business information as: ". . . information, regardless of form or characteristics, which is owned or controlled by the person or company, is intended to be and is treated by the person or company as private in that the disclosure of the information would cause harm to the ratepayers or the person's or company's business operations, and has not been disclosed unless disclosed pursuant to a statutory provision, an order of a court or administrative body, or a private agreement that provides that the information will not be released to the public." The Commission has consistently ruled that detailed customer-specific information such as customer name and address are confidential proprietary information "the disclosure of which would harm the privacy interest of individual customers and deter customers from contacting the Company in the future if such information is subject to public disclosure" *See, e.g., In re: Review of Florida Power Corporation's earnings, including effects of proposed acquisition of Florida Power Corporation by Carolina Power & Light*, 02 F.P.S.C. 3:215, Docket No. 000824-EI, Order No. PSC-02-0356-CFO-EI (March 15, 2002).

4. The customer-specific information subject to this request fits the statutory definition of proprietary confidential business information under Section 367.156(3), Florida Statutes, and Rule 25-22.006, Florida Administrative Code, and that information should be afforded confidential classification. In support of this request, AUF has enclosed the following:

- Confidential Attachment A: A separate, sealed envelope containing the unredacted customer bills requested and relevant explanations with the appropriate lines containing confidential information highlighted. The highlighted confidential information on the customer bills is limited to

customer name, address, and account number, which appears at the top and at the bottom of the bills. The confidential information highlighted in the relevant bill explanations is limited to the customer name, address, and account number. All of the highlighted confidential information is treated by AUF as private and has not been disclosed. **This information should be afforded confidential treatment pending a decision on AUF's request by the Commission;** and,

- Attachment B: Two copies of the requested bills and relevant bill explanations with the information which AUF has requested confidential classification blocked out.

WHEREFORE, AUF requests that the specified confidential information in the customer bills and bill explanations responsive to Staff's POD (No. 35) highlighted in Confidential Attachment A be classified as confidential and exempt from Chapter 119, Florida Statutes, and Article I, Section 24(a), of the Florida Constitution for the maximum period.

Respectfully submitted this 28th day of May, 2010.



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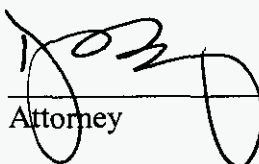
CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was furnished by hand delivery this 28th day of May, 2010, to the following:

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Public Service Commission

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DATE: May 28, 2010
TO: D. Bruce May, Jr., Post Office Drawer 810 Tallahassee FL 32302
FROM: Diamond M. Williams, Office of Commission Clerk
RE: Acknowledgement of Confidential Filing in Docket Number 080121-WS

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in the above-referenced docket.

Document Number 04511-10 has been assigned to this filing, which will be maintained in locked storage.

If you have any questions regarding this document, please contact Kim Peña, Records Management Assistant, at (850) 413-6393.