



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## -M-E-M-O-R-A-N-D-U-M-

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**DATE:** June 9, 2010  
**TO:** ALL PARTIES OF RECORD AND INTERESTED PERSONS  
**FROM:** Timisha J. Brooks, Attorney, Office of the General Counsel  
**RE:** *Notice of Staff's Review of Installation Orders (new service, move, transfer, etc.) and Trouble Repair Tickets relating to Docket 100027-TL- Investigation and determination of appropriate method for refunding apparent rebates not provided by Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone as required by rule and/or tariff.*

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Please note that an informal site visit to Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone has been scheduled for July 12, 2010. The physical address of this location is 107 West Franklin Street, Quincy, FL 32351. The purpose of this visit is to review individual service order and trouble tickets for the following dates and exchanges:

Period covered: January 1, 2007 through December 31, 2009  
Exchanges: Greensboro, Gretna, and Quincy

The amount of time needed to complete this review will depend on the quantity of reports. Please feel free to contact Paul Vickery at 413-6592 should you have any questions or comments.

DOCUMENT NUMBER-DATE

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